

Nogoa Mackenzie Water Supply Scheme

High Priority Announced Allocations (AA) when Fairbairn Dam is at very low levels

25 June 2020

Dear Customer

Sunwater recently contacted you seeking feedback about whether the current High Priority Announced Allocation rules should be changed. Sunwater provided four options for your consideration.

Based on your feedback, Sunwater understands that:

- Customers do not support the proposed change going ahead at this point in time.
- Customers want further investigation into suitable alternative High Priority Announced Allocation rules when Fairbairn Dam drops to very low levels.

We value your feedback and as such, Sunwater is not applying to the Department of Natural Resources, Mines & Energy (DNRME) to amend the Operations Manual at this point in time.

Through your feedback, Sunwater received ideas on how we might address the High Priority Announced Allocation rules and will consider all viable alternatives. To maintain momentum and continue engaging with our customers, Sunwater will develop a Customer Water Security Group to facilitate conversations and workshops, moving us closer to identifying the best method to address these rules.

This working group will have a technical and commercial focus and allow Sunwater to collaborate with our customers to discuss viable solutions. Further information on this working group and next steps will be communicated in the coming weeks.

For further information or to ask questions regarding the current carryover rules, please contact Jason Smith (Operations Manager, Nogoa Mackenzie) by email at Jason.Smith@Sunwater.com.au

Regards,

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