

# Nogoa Mackenzie Water Supply Scheme

## Carryover at 193 m AHD Fairbairn Dam

25 June 2020

Dear Customer

Sunwater recently contacted you seeking feedback about whether the current carryover rules at 193 m AHD (Fairbairn Dam) should be retained or changed to an alternative. Sunwater outlined three options for customer consideration and provided the opportunity for customers to suggest their own alternative.

Based on your feedback, Sunwater understands that:

- Customers do not support the proposed change going ahead at this point in time.
- Customers want to change current carryover rules and participate in the implementation of a suitable solution for future years.

We value your feedback and as such, Sunwater is not applying to the Department of Natural Resources, Mines & Energy (DNRME) to amend the Operations Manual at this point in time.

Through your feedback, Sunwater received ideas on how we might address the carryover rules and will consider all viable alternatives. To maintain momentum and continue engaging with our customers, Sunwater will develop a Customer Water Security Group to facilitate conversations and workshops, moving us closer to identifying the best method to address the carryover rules.

This working group will have a technical and commercial focus and allow Sunwater to collaborate with our customers to discuss viable solutions. Further information on this working group and next steps will be communicated in the coming weeks.

For further information or to ask questions regarding the current carryover rules, please contact Jason Smith (Operations Manager, Nogoa Mackenzie) by email at [Jason.Smith@Sunwater.com.au](mailto:Jason.Smith@Sunwater.com.au)

Regards,

Jason Smith  
Operations Manager  
Nogoa Mackenzie