

Start of Water Year Announced Allocation

The 1st April marked the beginning of the new water year and the start of water year announced allocation for High Class A Priority was 100% and High Class B 75%. This is the maximum allocation for the beginning of a water year. As the year progresses and Kinchant Dam receives more inflows the High Class B allocation may increase.

Shutdown- July 2019

It is proposed to have a total shutdown for a period of four weeks for all customers in the Eton Water Supply Scheme excluding those in the Abingdon area. This will start from Monday 1st July and refill will commence Monday 29th July. A formal notification will be sent to all customers in the coming days. This period has been selected due to July being historically one of lowest months for water demand.

This shutdown will enable Sunwater to complete maintenance on the Oakenden Main Channel and hopefully improve efficiencies going forward. The Channel will be completely dewatered and the aquatic weed will be treated with Glyphosate and with the exposure to the sun it is hoped to reduce the amount of weed going in the future. Sunwater will also take this opportunity to complete some desilting of sections of channel which have deposits of silt.

This silt reduces the capacity of the channel and also provides a growing medium for the aquatic weeds. It will also give us the opportunity to inspect infrastructure which is normally below water to assess the condition and programme repairs if required.

Acrolein Injection Programme 2019-2020

Planned Acrolein Injection Dates 2019-2020	Injection Period Duration
23 rd – 28 th September 2019 (This injection will only be required if aquatic weed density, and irrigation demand, are both higher than normally experienced in September)	6 days
4 th – 9 th November 2019	6 days
9 th – 14 th December 2019	6 days
13 th – 18 th January 2020	6 days
17 th – 22 nd February 2020	6 days
30 th March to 4 th April 2020	6 days

Water ordering

Prior to taking water, all customers must place a water order at least 24hours before taking water via the telephone ordering system by ringing **(07) 4964 3043**

It is also very important if customers have ordered water but fail to take it or stop sooner than notified, that they advise Sunwater of any changes in water demand via the telephone ordering system as soon as possible. If this does not occur it can cause operations issues and decrease efficiencies in the channel system.

Announced Allocation

As at 01.04.2019
High Class A Priority 100%
High Class B Priority 75%

Kinchant Dam

Full Supply Level

58.21mAHD
72,335ML

Capacity @ 15 April 2019

62,281ML (86.2%)

Water Ordering

Order must be placed 24 hours before taking water, please call **(07) 4964 3043**

Update your Personal Account Details

As an important customer, we want to ensure your details are always up-to-date so we can send you the latest Sunwater news and scheme information. This is more important now with the use of SMS messaging and emails. As such, please ensure we have your current mobile phone number and/ or email address. To update your information, simply log into Sunwater Online, call us on 13 15 89, or email customersupport@sunwater.com.au