

CHINCHILLA WEIR WATER SUPPLY SCHEME

END OF WATER YEAR 2018-2019 NEWSLETTER



PREDICTION OF 2019-2020 START OF WATER YEAR ANNOUNCED ALLOCATION FOR 1 JULY 2019

To assist in giving you an indication of what water may be available to you at the start of the new water year on 1 July 2019, Sunwater has predicted the start of water year Announced Allocation for the 2019-2020 Water Year using historical drawdown information:

The **predicted** Announced Allocation for 1 July 2019:

- High Priority is **predicted** to be 100%
- Medium Priority is **predicted** to be 0 to 5%

Coal Seam Gas (CSG) Water will be available to customers who hold a CSG contract.

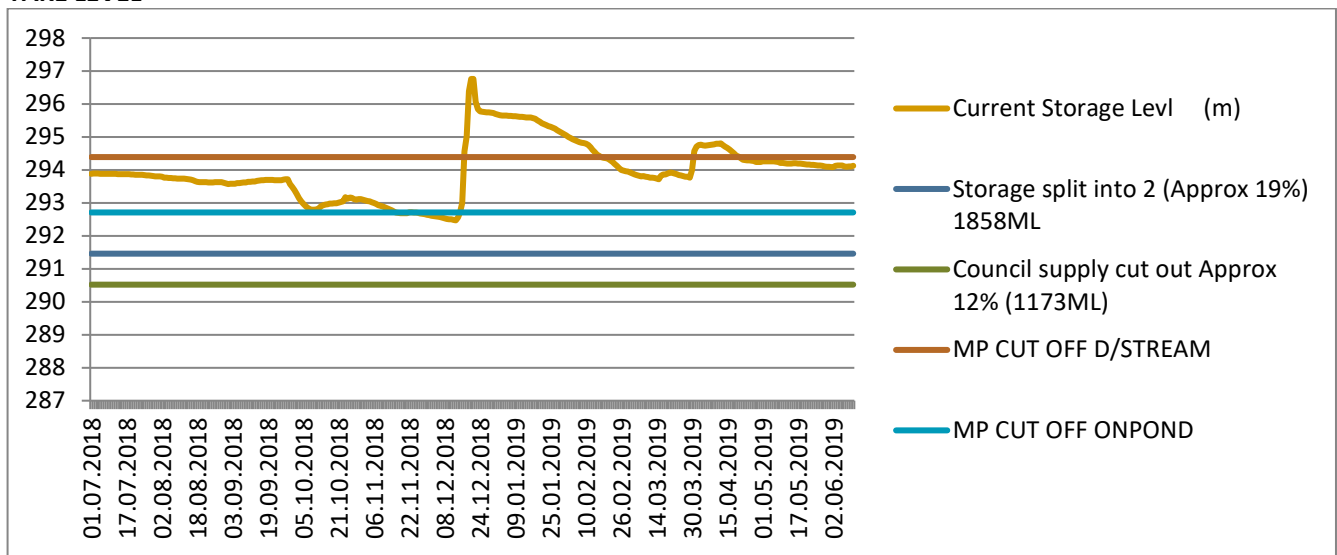
These are PREDICTIONS ONLY and are intended to provide you an indication of what the Announced Allocation may be for the new water year.

From 1 July 2019 SunWater will calculate the actual start of water year Announced Allocations for 2019-2020 and will publish the announcements accordingly. Customer notifications will be provided by email and/or SMS and will be made available on the SunWater website. Please call us on 13 15 89 if you need to update your contact details.

REMINDER - MEDIUM PRIORITY RELEASES CUT OFF DOWNSTREAM

As the current level of Chinchilla Weir is less than EL 294.39m AHD releases from Chinchilla Weir to supply water allocations downstream of the Weir are not allowed.

CHINCHILLA WEIR LEVELS FROM 1 JULY 2018 TO 11 JUNE 2019 SHOWING MP CUT OFF RULES AND HP CEASE TO TAKE LEVEL



END OF WATER YEAR METER READINGS

Sunwater will be reading your meters for the final round of meter readings for the 2018-2019 water year. However, if you are taking water up to the 30 June and wish to record water used up to this date as being used in the 2018-2019 water year, you have the option of providing your final meter reading for each offtake to Sunwater by SunwaterOnline, email, fax or telephone. Alternatively take a photo of your meter dial/s and email the photo/s to the Customer Support team ensuring each photo is identified with an offtake number. These reads must be received **no later than Close of Business on Tuesday 2 July 2019**. (Refer to Sunwater contact details below for ways you can provide these reads to us).

Please Note: Any readings received after this time will not be considered in the 2018-2019 water year.

Sunwater Contact Details:

Email: customersupport@sunwater.com.au

Phone: 13 15 89

Online: <https://online.sunwater.com.au/Login>

Fax: (07) 3120 0249