sunwater

Interruption to water supply in sections of the Burdekin Haughton channel system

Barratta, Clare, Dalbeg, Giru Benefited Area, Haughton, Millaroo

17 April 2025

Sunwater will be conducting annual maintenance in sections of the Burdekin Haughton channel system in the coming weeks. While this work is underway, water in these areas will be unavailable.

Planned shutdowns are included as a target in each of Sunwater's scheme rules and targets (found under Scheme Management on each scheme page). Sunwater recognises that the following are important service issues for you as a customer:

- that you will be notified about a shutdown so you can plan ahead
- the timing of the shutdown should suit most customers
- the duration of the shutdown should minimise the impact on customers while enabling Sunwater to perform maintenance on the scheme.

Sunwater customers and the general public who are supplied with or use water from the following areas should take note of when the water will be unavailable. The irrigation channels will be progressively drained during these dates.

- Barratta, Clare, Dalbeg, Elliot, Giru Benefited Area, Haughton and Millaroo areas
- 6:00am Saturday 14 June until 4:00pm Saturday 28 June 2025.

Customers may take water during this period if it is available at their offtake but should note that normal supply conditions cannot be guaranteed. Stock and domestic licensees requiring water during this period are advised to fill storages prior to the shutdown period. Owners are required to advise their lessees of the shutdown details.

Please note, these dates may alter due to current and forecasted weather conditions and/or customer demand.

If you are unsure whether this will affect you, please contact the Sunwater Customer Support team on 13 15 89 for clarification. If you are a Sunwater customer, please have all your offtakes number/s available.