# Interruption to water supply in sections of the Bundaberg channel system

## Woongarra Gravity & Relift Surface Water System

30 October 2025

Sunwater will be undertaking routine weed control in sections of the Bundaberg channel system over the coming weeks. While this work is underway, water in these areas will be unavailable as a public safety precaution.

Sunwater customers and the general public who are supplied with or use water from the following areas must cease use during these days and times:

- **Woongarra Main Channel** through to **Walker Street Pump Station** and **Relift area** including pipelines/channels (W2 W3 W4 W5 W6 W7 W8 & W9 W10 W11 W12 W13 W14 W15 W16 W17 W18 W19 & W20)
- 4:00 pm Monday 17 November 2025 to 10:00am Saturday 22 November 2025

Owners should advise their lessees of the shutdown details and customers should ensure they have adequate storage during this period.

Irrigators are requested to cease pumping at the above times for their respective areas. This will prevent pipelines from being drained and reduce the possibility of having to refill these lines.

Sunwater uses a red dye during channel treatments to show that the water should not be used. When injected into muddied waters the dye can become hard to see. To improve visibility, blue or green dye will be used for particularly muddied channels in future treatments.

Please note, these dates may alter due to current and forecasted weather conditions and/or customer demand.

If you are unsure whether this will affect you, please contact the Sunwater Customer Support team on 13 15 89 for clarification. Please have all your offtakes number/s available.

Phone: 13 15 89
Email: customersupport@sunwater.com.au
Visit: www.sunwater.com.au