Interruption to water supply in sections of the Bundaberg channel system

Alloway Surface Water Systems

31 October 2025

Sunwater will be undertaking routine weed control in sections of the Bundaberg channel system over the coming weeks. While this work is underway, water in these areas will be unavailable as a public safety precaution.

Sunwater customers and the general public who are supplied with or use water from the following areas must cease use during these days and times:

- Alloway Main Channel (AMC) and pipelines (AL1, AL2, AL3 & AME) in Clayton and Alloway Systems
- 4:00pm Tuesday 18 November 2025 until 10:00am Sunday 23 November 2025

Owners should advise their lessees of the shutdown details and customers should ensure they have adequate storage during this period.

Irrigators are requested to cease pumping at the above times for their respective areas. This will prevent pipelines from being drained and reduce the possibility of having to refill these lines.

Sunwater uses a red dye during channel treatments to show that the water should not be used. When injected into muddied waters the dye can become hard to see. To improve visibility, blue or green dye will be used for particularly muddied channels in future treatments.

Please note, these dates may alter due to current and forecasted weather conditions and/or customer demand.

If you are unsure whether this will affect you, please contact the Sunwater Customer Support team on 13 15 89 for clarification. Please have all your offtakes number/s available.

Phone: 13 15 89
Email: customersupport@sunwater.com.au
Visit: www.sunwater.com.au