

PREDICTION OF 2019-2020 START OF WATER YEAR ANNOUNCED ALLOCATION FOR 1 JULY 2019

Due to the current low storage volume of Leslie Dam, Sunwater is predicting the start of water year Announced Allocation for the 2019-2020 Water Year to be.

The **predicted** Announced Allocation for 1 July 2019:

- High Priority is **predicted** to be 100%
- Medium Priority is **predicted** to be 0%

These are PREDICTIONS ONLY and are intended to provide you an indication of what the Announced Allocation may be for the new water year. *We understand these dry times can be challenging times for our customers given the lack of meaningful inflows. We are hopeful for inflows sooner than later and will continue to keep you updated if there are any changes to the current conditions.*

From 1 July 2019 Sunwater will calculate the actual start of water year Announced Allocations for 2019-2019 and will publish the announcements accordingly. Customer notifications will be provided by email and/or SMS and will be made available on the Sunwater website. Please call us on 13 15 89 if you need to update your contact details.

BOONDOOMA DAM BELOW CUT OFF FOR MP RELEASES:

Stage 1 Critical Water Supply Arrangements (CWSA) were triggered on the 26 March 2019 as the level of Boondooma Dam reaching 70,000ML being the cut off for Medium Priority (MP) releases of 70,000 ML. As the current storage level of Boondooma Dam is 62,934ML (30.82%) Stage 1 CWSA remains in place. As Sunwater cannot supply any supplemented MP water during this time, access is limited to water from bed sands and/or waterholes for MP allocation holders.

There is no impact to High Priority (HP) access as such HP allocation water will continue to be supplied, during Stage 1 CWSA.

MP WATER ACCESS FROM WATERHOLES

Water allocation holders may take water from waterholes only if the water level in the waterhole is above the level that is 0.5m below the level at which the waterhole naturally overflows or the Chief Executive (of the Department of Natural Resources, Mines and Energy (DNRME)) is satisfied the taking of water will not adversely affect the cultural and environmental values of the waterhole.

MP WATER ACCESS FROM BED SANDS

When Sunwater cannot supply any supplemented water, water allocation holders may take water from the bed sands of the respective watercourses. The total volume of water taken in the relevant water year (including both announced allocation water released from the dam and bed sands water) must not exceed the water allocation holder's nominal volume.

Customers wishing to access water from bed sands are advised to contact DNRME, Bundaberg on 07 4131 2374 to make arrangements for the appropriate permitting arrangements prior to excavation works and pumping of water from bed sands.

END OF WATER YEAR METER READINGS

Sunwater will commence the final round of meter readings for the 2019-2019 water year towards the end of June.

Although Sunwater will read your meter/s during June if you wish to record water used up to and including the 30 June as being used in the 2019-2020 water year, you have the option of providing your final meter reading for each offtake to Sunwater by SunwaterOnline, email, fax or telephone. Alternatively take a photo of your meter dial/s and email the photo/s to the Customer Support team ensuring each photo is identified with an offtake number. These reads must be received **no later than Close of Business on Monday 2 July 2019**. (Refer to Sunwater contact details below for ways you can provide these reads to us).

Please Note: Any readings received after this time will not be considered in the 2019-2020 water year.