

End of water year 2023-24 newsletter

Barker Barambah Water Supply Scheme

May 2024

Scheme overview for 2023-24

The below table shows scheme water usage and remaining balance as at 1 April 2024, when the last quarterly meter reads were completed.

Scheme	Usage from 1 July 2023	Estimated remaining balance
Barker Barambah	13,931 ML	24,629 ML

Sunwater would like to remind customers to ensure all meters are easily accessible and grass is not overgrown in areas that our staff need to access.

Customer and community engagement

The Barker Barambah Customer Advisory Committee was established in 2024, with the first meeting held in April. The CAC engagement model provides customers with a diverse forum for engaging with us on a range of strategic matters relating to our innovation, management, and maintenance of assets to ensure the reliable and efficient delivery of service.

In September 2023, Sunwater and the Bjelke-Petersen Dam Fish Management Committee (BJPFMC) reached agreement on the leasing of the old Bjelke-Petersen Dam (BJP) depot. Repurposing the depot has provided BJPFMC with facilities to hold meetings and continue their community activities such as the yearly fishing competition and fingerling releases.

End of water year information

For a smooth end of water year process, please ensure any water overuse for 2023-24 is rectified, and all outstanding accounts are paid in full.

To ensure Sunwater customers can effectively manage their water and business, this newsletter outlines key information and submission dates regarding meter reads, carryover and temporary transfers.

Scheme highlights for 2023-24

Each year Sunwater undertakes maintenance of normally submerged assets to ensure the continued reliability of delivery infrastructure. The scope of these works ranges from general preventative maintenance through to major refurbishment or replacement of end-of-life assets.

Some important work this year has included:

- planning and delivering the dehumidifier replacement at the BJP Valve House. Work is expected to be completed by mid-2024
- planning the five-year comprehensive dam inspection for mid-2024. The inspection is part of an ongoing maintenance program to meet our safety and quality standards as well as the requirements of the Dam Safety Regulator
- undertaking ALARP (as low as reasonably practicable) assessments to ensure dam safety is appropriate and aligned with our regulatory compliance requirements. Sunwater will use the findings of the ALARP assessments to determine if any dam safety investments are required.

Water trading

Sunwater customers, or other individuals, seeking additional water allocations on either a temporary or permanent basis, can view available water allocations for trade, guidelines and the required forms by visiting the Sunwater website:

- [Temporary transfers](#)
- [Water trading board](#)
- [property and water allocation transfer process.](#)

Customers who exceed their water allocation are encouraged to consider temporary transfers to address the overuse.

Carryover of unused available water

With the storage level of Bjelke-Petersen Dam forecast to be greater than 305.92 AHD (approx. 106,086 ML) as of 1 July 2024, carryover will likely be made available in the Barker Barambah Water Supply Scheme for the 2024-25 water year, subject to the rules in your scheme.

The carryover guidelines and conditions can be viewed on the second page of your scheme's carryover application form, available at www.sunwater.com.au/customer/forms

If you have not submitted a carryover application in the past, you will need to submit an application by Monday 24 June.

Irrigation prices 2021-22 to 2024-25

From 2021-22 to 2024-25, irrigators who buy water from Queensland's state-owned irrigation schemes are eligible for a 15 per cent discount.

Irrigators supplied with water from Sunwater-owned schemes will automatically receive the 15 per cent discount on bills issued from 1 July 2021. The total price listed on invoices issued by Sunwater will reflect the discounted price. The current year fees and charges schedules available on the Sunwater website also reflect irrigation tariffs including the 15 per cent discount.





For further information view the Irrigation Pricing Discounts fact sheet on Sunwater's website, visit the Queensland Government website or email irrigationenquiries@rdmw.qld.gov.au

Irrigation prices 2025-26 to 2028-29

Irrigation prices that will apply from 1 July 2025 will be advised in early 2025 following the irrigation pricing review process that was initiated in March 2023.

This process involves the Queensland Competition Authority (QCA) reviewing costs and tariffs set out in Sunwater's Irrigation Pricing Proposal 2025-26 to 2028-29, submitted in November 2023. The QCA is required to recommend prices for the Queensland Government's consideration, with a Final Report due to be published in February 2025.

The QCA spent the first half of 2024 reviewing Sunwater's proposal and seeking customer feedback to inform the QCA's Draft Report expected in July 2024. Both Sunwater and customers will have the opportunity to make formal submissions on the Draft Report in the second half of this calendar year.

Predictions for 2024-25	
 Announced allocations	High Priority – 100% Medium Priority – 100% This is a prediction only. 2024-25 announced allocation notifications will be sent in the first two weeks of July 2024
 Forecast storage volume	Bjelke-Petersen Dam forecast storage level on 1 July 2024 is greater than 305.92 m AHD (approx. 106,086 ML)
Key submission dates for end of water year 2023-24	
 24 June 2024	Carryover and temporary transfer application forms
 3 July 2024	Voluntary meter reads (for customers wishing to take water up to 30 June 2024)

Commercial and industrial customers

To assist with preparing for end of water year, commercial and industrial customers should contact their relationship manager to discuss any special arrangements currently in place. The Sunwater Commercial team can be contacted directly by:

- emailing commercial@sunwater.com.au
- phoning 13 15 89 and providing the name of your relationship manager.

Are your contact details up to date?

To avoid missing critical communications and streamline managing your Sunwater business, customers are encouraged to check their contact details and authorised account contacts are up to date by:

- logging into your Sunwater Online account online.sunwater.com.au/Login
- chatting with an advisor via the [Sunwater website](http://Sunwater.website) live chat or phoning 13 15 89.

Phone: 13 15 89

Email: customersupport@sunwater.com.au

Visit: www.sunwater.com.au

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