

Nogoa Mackenzie Customer Advisory Committee

Date: Wednesday 14 May 2025

Time: 09:00 AM – 10:30 AM

Location: Mayfair Ridge Hotel (7-11 Mayfair Drive, EMERALD QLD 4720)

Attendees

Customer representatives:

Misha Grayson (FIN), Leslie James Fluerty, Dan Pymble (FIN), Robert Ingram, Peter Galea, George Sypher, Nathan Litzow, Tayla Cairns, Taylor Pressler

Sunwater representatives:

Bailey McBeth Cooper, Operations Manager; Caley Pearce, Stakeholder Relations Advisor

Department representatives: None

Apologies: Cameron Geddes

Minutes:

Agenda items		
Item no.	Item	Presenter
1	Meeting open	Bailey McBeth Cooper (BMC)
2	Previous actions	
3	Current AA and carryover	
4	Current water usage and EOWY forecast	
5	July 2025 shutdown schedule and plan	
6	General business	
7	Meeting close	

1. Meeting open

- Acknowledgement of Country delivered.
- Agenda discussed and confirmed.

2. Previous actions

- Sunwater presented the actions from the previous meeting.
- Members requested more detail regarding the cost breakdown of the Anchor Bolt Inspection project.
 - Sunwater provided a read through from the previous minutes.
- Member asked what the duration of the project was.
 - Sunwater advised the duration was approximately four weeks.
- Member stated that the costs of \$180k for craneage and the \$240k for contractor seems excessive for the duration of the project.
 - Sunwater explained the number of contractors onsite and equipment utilised, and how Sunwater manages its costs through its procurement process and contractor management.
 - Members requested a further breakdown of the contractor costs and the time required to complete the testing of each anchor bolt. **ACTION**
- Member asked about the Smart Meter Program for the Nogoia Mackenzie WSS and if the contractors and Project Manager were conducting the site inspections and scoping in the most prudent way.
 - Sunwater replied that where possible site visits, scopes and works are undertaken at the same time, with the contractor being locally based and the Sunwater Project Manager being based in Rockhampton attending sites only as required.
 - Member asked how often the project manager attends site.
 - Sunwater advised on average once every two months, however, would be based on needs.
 - Member stated that if the project manager and contractor are not rolling out the project quickly, what is being charged to the scheme.
 - Sunwater advised that only direct project costs are charged to the project.
 - Member requested a cost breakdown for the project and the number of meter installs completed. **ACTION**
- Member suggested going through actions at the beginning of each CAC meeting.

3. Current AA and carryover

- Sunwater presented on announced allocations and dam storage levels.

4. Current water usage and EOWY forecast

- Sunwater presented on water usage and the EOWY forecast.
- Member asked how much carryover was projected.
 - Sunwater replied there would be a 75,000 ML cap based on the current forecasts.
- Member asked about the lowest level for two pump operation being 12.43%.
 - Sunwater responded that this was the lowest level that was previously safely operated.
 - Member clarified that there would be limited water available at these levels.
- Member asked how the longer-term forecast is determined.
 - Sunwater advised that the forecasts are based on similar year forecasts and based on no inflows, which is a worst-case scenario to allow for planning.

- Member asked what the expected losses are on the Carryover.
 - Member clarified that it would be approximately 65% based on the presented forecast.

5. July 2025 shutdown schedule and plan

- Sunwater presented planned outage works and period for July 2025.
- Member asked about the cable repair at the Selma Pump Station and whether it had been fixed during the previous outage.
 - Sunwater advised that the previous outage was to undertake excavation of the cable to undertake a visual inspection and verify the cable location. Sunwater explained that there was no visual damage to the outside of the cable, however there would be other means of determining the location of the damage.
- Member asked about the shutdown schedule taking three weeks.
 - FIN replied they have their own schedule of works that requires both channels to be shut down. Sunwater required 1 to 14 July for the river release, and FIN requires an outage on both channels for the period of the 1 to 25 July 2025. Therefore, water would not be available in Weemah or Selma Channel during this period.
- Member made a statement about both channels being shut down.
 - FIN replied they will be starting at the top end of the channel and would work down.
- Member asked if Sunwater needed the channels to be shut down for the entire time.
 - Sunwater advised that for the river release it would be 1 to 14 July, however channels will be per the FIN outage period.
- Member asked with regards to the cabling if there would be an outage prior to the July Shutdown to undertake further preparation works, as member was concerned about potential impacts to crops.
 - Sunwater advised that it would avoid another outage if possible.
- Member asked if there would be any releases from Selma Weir during the outage.
 - Sunwater advised that on longer outages there may be minor releases to top up town weir and downstream waterholes or to avoid fish kills.
- Member from CHRC advised Sunwater that they were looking to undertake repairs on town weir and would therefore like to understand how the outage would impact flows.
- Member asked about the frequency of CT/VT testing and if it is done per legislative requirements.
 - Sunwater replied this was flagged by Ergon and is being completed on a 10 yearly schedule per legislative requirements.

6. General business

- Member asked if there is other work Sunwater could be doing during the shutdown period if it's only two weeks, such as the Smart Meters.
 - Sunwater replied they will consider. **ACTION**
- Member commented they received a letter from the Department about meter certification with Sunwater contact details. Member asked if the Sunwater meter would need to be re-certified.
- Sunwater advised that the Sunwater meter may not require it, however any Dual Purpose or Flood Harvest meter would be required.
- Member representing Ensham is taking a period of leave and will nominate a delegate. **ACTION**

7. Meeting close

- Meeting closed at 9:45am

Actions

Action Item	Action Owner	Action Status
Sunwater to provide contractor costs breakdown for anchor bolt testing	Bailey McBeth Cooper	
Sunwater to provide testing times (duration) for each anchor bolt		
Sunwater to provide the cost breakdown for the Smart Meter Program		
Sunwater to provide breakdown of meters (complete and incomplete) for FY25		
Sunwater to consider if other work could be undertaken during the shutdown period		
Ensham member to nominate delegate	Tayla Cairns	Complete

Approval and review

Chair:	Bailey McBeth Cooper
Minutes:	Caley Pearce
Date:	14.05.2025