

Date: Tuesday 15th November 2022

Time: 9:00AM – 11:00AM

Location: Maryborough Service & Citizens Memorial Club & Microsoft Teams

Attendees:

Customer Advisory Committee members: Andrew Adams, Adam Doyle, Scott Gregson-Allcott, Scott Maxwell, Scott Roxburgh, Lance Stone

Sunwater representatives: Darren Large (General Manager, Burnett and Lower Mary), Andrew Maughan (Operations Coordinator, Burnett and Lower Mary), Emily Caleo (Customer Engagement Advisor), Matthew Pearce (Regulatory and Pricing Lead)

Apologies: Norman Muller

Minutes:

Agenda items		
Item no.	item	Presenter
1	Meeting Open	Darren Large
2	Electricity Cost Pass-Through trial	Matthew Pearce
3	Sunwater Water Trading Board	Emily Caleo
4	Operations	Darren Large
5	Service and Performance Plans	Darren Large
6	General Business	Darren Large
7	Meeting Close	All

1. Meeting open

- Apologies
- Sunwater gave overview of meeting agenda
- Sunwater covered action items from previous meeting
- Committee confirmed meeting minutes as true and correct

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2. Electricity Cost Pass-Through trials

2.1. Electricity Cost Pass-Through trials update

Sunwater presented from [slide pack](#)

- Sunwater confirmed that no pass-through cost will be charged to customers during the trial, however, if adopted, in this scenario there would be a debit invoiced to customers.
- Sunwater encourage customer feedback both in this forum and by contacting Sunwater directly.
- Sunwater advised that transitional tariffs for pumpstations will be ending. Electricity consumption in the Lower Mary Water Supply Scheme (LM WSS) is not enough to qualify for the large contracts tariffs and will be exposed to variable electricity pricing.
- Sunwater advised that they are modelling the tariffs in the hopes that the LM WSS will qualify for the lower tariffs.
- Sunwater noted that at the next meeting, the Sunwater Energy Manager, will present on the electricity tariffs.

3. Sunwater Water Trading Board

3.1. Sunwater Water Trading Board

Sunwater presented an overview and demonstration of [Water Trading Board](#)

4. Operations

4.1. Works update and Scheme demand & delivery

Sunwater presented from [slide pack](#)

- Sunwater advised that, during the last meeting, they gave an update on the shutdown for the Gant works ([link to minutes](#))
- Sunwater confirmed the annual shutdown and works to be completed
- Sunwater advised that the C1 pipeline severed in the February flood event. Post customer consultation, the customers benefiting from the pipeline advised they want water delivered and not a compensation. Forecast for reconnection will be 28th November 2023.

5. Service and performance plans (S&PPs)

5.1. S&PPs – Bulk Water

- Sunwater gave overview of the Lower Mary [S&PPs – Bulk Water](#).
- Sunwater advised that the S&PPs align with the QCA requirements.
- Sunwater advised that for the Lower Mary Bulk there are a limited amount of assets to maintain in the scheme. Flooding events are what lead to increase in expenditure, beyond forecast.
- Sunwater advised that direct costs are in regard to operations and support costs are referring to Brisbane office e.g., ICT, Customer Support, Legal, etc.
- Sunwater explained the purpose of annuity funds, is to ensure that there are available funds for required refurbishments or replacement in the future.
- Cost transfer arrangements in place for the bulk share component for pumping cost for Owanilla transfers to Tinana and Teddington as required.

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Delivering water for prosperity – Page 2

5.2. S&PPs – Distribution scheme

- Sunwater presented [S&PPs – Distribution](#) scheme with Actual vs. Target. *Actuals in slide pack.*
- Sunwater advised that actuals were below the QCA recommended budget. Aligning the figures for preventative vs corrective maintenance more accurately will be critical for satisfying justifications for the QCA
- Sunwater advised of the following works:
 - Owanyilla lift is coming to end of life and may need to be replaced and this will be reflected in the annuity in coming years.
 - Walker Point has had its switchboard upgraded as reached end of life.
- Sunwater advised on the annuity funding projects completed in the past year and what is to come.
- Sunwater advised that there will be new metering requirements, as per regulation from the Department of Regional Development, Manufacturing and Water, and this will be of a considerable cost. Sunwater advised that we have other schemes trialling back to base metering and how it will fit the distribution scheme
- Sunwater confirmed where to find these documents on the Sunwater website.

6. General Business

- Sunwater gave a brief update on the off-stream storage
 - Secured funding \$18M
 - Invite sent to members to stand up the working group
 - Continue to seek more funding from NWGF
 - A lot of market demand for large infrastructure projects and these will come at considerable costs
 - The CAC queried if Sunwater will put forward funding.
 - Sunwater advised that if funding is secured through the NWGF, the Detailed Business case will provide scope into potential other funding sources including funding from Sunwater
- Confirmed next meeting date
 - Tuesday 14th February 2022

7. Approval and Review

Chair:	Darren Large
Minutes:	Emily Caleo
Date:	Tuesday 15 th November 2022

8. Action items

Agenda item	Action	Responsible persons
2.1	Sunwater Energy Lead to present on the electricity tariffs at the next CAC meeting.	Emily Caleo/Melissa Lascelles

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Delivering water for prosperity – Page 3