

MEETING DETAILS:

Date: Wednesday 13 July 2022

Time: 9:00am – 10:00am

Location: Maryborough City Hall

ATTENDEES:

Sunwater Chair: Darren Large (General Manager, Bundaberg and Lower Mary)

Customer Advisory Committee members: Andrew Adams, Scott Gregson-Allcott, Scott Maxwell, Norman Muller, Scott Roxburgh, Scott Scruton, Cameron Waterson (proxy)

Sunwater representatives: Manesh Magan (Customer Engagement Lead), Emily Caleo (Customer Experience Support)

Apologies: Lance Stone, Adam Doyle

Minutes:

Agenda items		
Item no.	item	Presenter
1	MEETING OPEN	DL
2	PURPOSE	MM
3	SCHEME SNAPSHOT	DL
4	AGENDA ITEMS	MM
5	GENERAL BUSINESS	MM
6	MEETING CLOSE	ALL

1. Meeting Open

- Overview of agenda.
- Introductions completed for attendees both in person and virtually.

2. Purpose

2.1. Overview of the Customer Advisory Committee (CAC) Terms of Reference (ToR) and purpose.

- Sunwater noted that the intention of this group was to facilitate a two-way information share, and that forum provided a conduit between industry and Sunwater, enabling information to be provided related to business-as-usual of the scheme, with a forward look at maintenance activities both routine and non-routine, and other relevant data.

3. Scheme Snapshot

3.1. Scheme Snapshot presentation

[\[Presented from slide pack\]](#)

- Sunwater presented a graphical representation of pumping undertaken during FY22, with a historical comparison to FY21, which highlighted the significantly low demand, linked to the intense rainfall events.
- Sunwater presented a Gantt chart with a breakdown of the various maintenance activities planned to be undertaken in this year's annual maintenance shutdown. Sunwater asked the committee to confirm their endorsement for the proposed timing of annual shutdown, which aligns to previous years programs. The group endorsed the timing of the shutdown and agreed that the timing appeared to align with most irrigation practices undertaken in the region.
- Sunwater provided an overview of flood damage which was linked to the significant flood events experienced in the Mary River.
 - Damage of note:
 - Damage to fencing and signage
 - Loss of road surface at Owanilla Pumpstation
 - Siltation of Pumpstation inlet works, requiring cleaning with industrial divers
 - Water ingress to Copenhagen pump unit, which required overhaul
 - Loss of C1 submarine pipeline
 - Damage to WP1 submarine pipeline.

3.2. Questions and feedback

- The CAC discussed the flood damage to the Copenhagen C1 cross river section and resulting repair costs incurred during recent floods. The CAC requested Sunwater to consider retiring this asset and compensation to the affected parties supplied by this segment of the scheme.
 - Sunwater confirmed that this section of the scheme is gravity fed from Copenhagen storage.

4. Agenda Items

4.1. Suggestions from the CAC for future agenda items

- Off stream storage update
- QCA price path and structure
- ECPT and suitability for the Lower Mary scheme

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- Service and Performance Plans
- Water quality and catchment management for the scheme
- Major land uses in the scheme and how the water usage will evolve with this

5. General Business

- Next meeting Wednesday 21 October 2022

6. Meeting Close

10:00am

7. Approval and Review

Chair:	Darren Large
Minutes:	Emily Caleo
Date:	Wednesday 13 July 2022