

Lower Mary Customer Advisory Committee

Date: Thursday 18 April 2024

Time: 9:00am – 10:00am

Location: Maryborough Services and Citizens' Memorial Club

Attendees: Scott Maxwell, Scott Scuton, Andrew Adams

Sunwater representatives: Darren Large (General Manager, Burnett and Lower Mary region), Andrew Cronin (Energy Specialist), Ally Timms (Customer Engagement Coordinator), Shannon Lancaster (Operations Manager Burnett and Lower Mary)

Minutes:

Agenda items		
Item no.	Item	Presenter
1	Meeting open	Darren Large
2	Off stream storage options update	Darren Large
3	Shutdown schedule and timings	Darren Large and Shannon Lancaster
4	Energy update	Andrew Cronin
5	General business	Darren Large
6	Meeting close	Darren Large

1. Meeting open

- Acknowledgement of Country.
- Sunwater gave an overview of the agenda.
- Attendees were introduced.
- Sunwater confirmed the previous meeting minutes were published on the Sunwater website.

2. Off stream storage options update

- Sunwater presented from slide deck confirming that Sunwater is working with landholders to support facilitation of the land access for on-ground investigations. Sunwater will present a more detailed update at the next CAC meeting.

3. Shutdown schedule and timings

- Sunwater presented from slide deck providing overviews of shutdowns during winter and overview of the works conducted during the previous shutdown.

4. Energy update

- Sunwater's Energy Specialist presented from slide deck providing an overview of the scheme costs, tariff analysis, and ongoing management for Owanyilla Pump Station.
- In managing Owanyilla's electricity costs, Sunwater has moved this site to a more cost-effective arrangement with higher fixed but lower variable costs for energy and demand. This improves the cost sensitivity to variable operations, and overall is expected to improve costs under the regular range of pumping and electricity usage.
- Sunwater confirmed the Queensland Competition Authority (QCA) will release their draft electricity tariff statement on 30 April 2024.
- Member queried how Sunwater engages energy providers. Sunwater confirmed it works with businesses with both generation and retail elements to their operations.

5. General business

- Local Sunwater employee is transitioning to retirement. Sunwater confirmed the role will be advertised. Sunwater advised the intention is to onboard the new employee while the incumbent staff member was still with the organisation. Sunwater requested for CAC members to share the advertisement with their networks when posted.

Action Item: Sunwater to notify CAC when recruitment commences.

6. Approval and review

Chair:	Darren Large
Minutes:	Ally Timms
Date:	09 May 2024

Phone: 13 15 89

Email: customerengagement@sunwater.com.au

Live chat: sunwater.com.au (Monday to Friday, 8:30am – 4:30pm)

Post: PO Box 15536 City East QLD 4002

Fax: (07) 3036 6482

Delivering water for prosperity