

Chinchilla Weir Customer Advisory Committee

Date: 13 June 2024

Time: 8:00am

Location: RSL Chinchilla 61 Heeney St, Chinchilla QLD 4413

Customers: Mark Jenyns, John Bender, Leigh Cook (WDRC)

Sunwater representatives: Craig Cahill, Keelie O'Sullivan, Ally Timms, Stuart Dix

Apologies: Ian Wolski, Tanya Viano

Minutes:

Agenda items		
Item no.	Item	Presenter
1	Meeting open	Craig Cahill
2	Operational update	Craig Cahill
3	Customer insights on climate action	Stuart Dix
4	Updated CAC Terms of Reference	Keelie O'Sullivan
5	General business	Craig Cahill
6	Meeting close	Craig Cahill

1. Meeting open

- Acknowledgement of Country.
- Sunwater gave an overview of the agenda.
- Attendees were introduced.
- Minutes of previous meeting accepted.

2. Operational update

- Sunwater presented from slide deck including a summary of behaviour in relation to CSG water, dual-purpose meters project and water allocation reporting.
- Sunwater confirmed 12 of 16 meters have been updated.
- Customer asked if the data will be accessed online. Sunwater confirmed the goal is for the data to feed into the water allocation program and be accessed back at the Sunwater depot.
- Sunwater advised key submission dates for end of water year 2023 – 24:
 - 24 June for temporary transfer applications
 - 3 July for voluntary meter reads.

3. Customer insights on climate action

- Sunwater presented to the group about impacts of climate change in Queensland, the Queensland Government's renewable energy and greenhouse targets and the direction some corporate agricultural businesses are going. Sunwater is interested in understanding customer perspectives on carbon neutrality.
- Sunwater summarised the Queensland Government's Net Zero targets and asked for customers' views and suggestions.
- Customer commented if legislation says we need to reduce emissions, we should. Sunwater advised that the Queensland Government legislation does not create a corporate emissions reduction obligation.
- Customer commented if Sunwater had a target, they need to know how to achieve it. Sunwater advised that with new renewable energy infrastructure under construction, the tools to commence immediate emission reduction are available. Customer commented if it's sensible and it works, then do it – don't just set targets without the ability to meet them. Customer acknowledged that planning and communication for net zero is important to prevent unexpected expenses.
- Sunwater asked customers if they would be interested Sunwater supporting their own carbon neutral endeavours. Customers indicated they wouldn't be interested in carbon neutral activities with offsetting at this time. Customer asked if Sunwater owns any of their own renewable energy infrastructure. Sunwater confirmed they have rooftop solar and hydro-electric stations (outside of the South operating region).

4. Updated CAC Terms of Reference

- Sunwater explained approach to standardise the CAC Terms of Reference (TOR) across the state. Key changes include:
 - Update to the objectives to reflect our strategic goal as a "stakeholder-centric" business. Previously, the Upper Condamine TOR reflected the "foster supportive stakeholders" strategic goal.
 - Refined 'topics discussed' list (previously listed under Role of the CAC).
 - The previous TOR said we would meet quarterly however that has been changed to three times per year unless the committee decides otherwise.
 - Chair can be a customer or Sunwater employee.
 - Notice of cancelling attendance at meeting extended from two hours to 24 hours.

- Agendas will be sent five business days prior (previously 10 business days).
- Meeting minutes to be shared with committee within 20 business days of meeting (previously as soon as practical).
- Media protocols remain the same – customers must direct media enquiries to Sunwater.

5. General Business

- Customer advised there was an issue with Temporary Transfers pricing for FY25, Sunwater confirmed it will be reviewed. The pricing identified in the pricing sheet is related to Allocation Transfers not Temporary Transfers
- Next CAC meeting preferred early October.

6. Meeting close

7. Approval and review

Chair:	Craig Cahill
Minutes:	Ally Timms
Date:	20 June 2024