

Your guide to reading your customer tax invoice



SunWater Limited
ACN 131 034 985
ABN 17 020 276 523

Mr & Mrs Water
PO Box 000
Suburb, QLD 4670

Tax Invoice/Statement	225726
Issue Date	25 Apr 2017
Customer number	311114
Total amount due	\$468.27
This Invoice Due Date	25 May 2017

Invoices are issued quarterly* with fixed charges billed in advance and water usage in arrears.

*Lower Fitzroy WSS invoices are issued 6 monthly.

Customer number
Your unique identifier which helps us access your information, so please have this handy when you contact us
See at a glance what you owe and date due for payment

Your account summary

Previous amount due	\$204.47
Payment received - Thank you	\$204.47 CR
Balance Owing	\$0.00
This invoice:-	
Water Usage Charges	\$285.01
Allocation Charges	\$183.26
Total of this invoice (incl GST)	\$468.27
(GST amount of:	\$0.00)

Total amount due \$468.27

Message from SunWater :-
Payment of your invoice will be deducted on the due date from your nominated bank.

Please note: late payment interest may apply to overdue amounts.

** Details of Taxable Supply are listed in the invoice detail section

Payment options

*839 00003022142

Billers Code: 999508
Ref: 3111142

Total amount due **\$468.27**

This Invoice due date **25 May 2017**

Credit Card: Visa or Mastercard at www.sunwater.com.au or phone 13 15 89.
Ref: 311112. If you choose to pay using credit card payment option, a 0.5% payment processing fee will apply.

Direct Debit
If you are set-up for direct debit a message will appear on your invoice

Payment Options
We've listed some of the easiest ways to pay your invoice on the front page for your convenience
Other payment options are listed on Page 2

This is a detailed invoice. If you currently receive a summary but would like to receive a detailed, contact us on phone 13 15 89.

Your tax invoice contains financial information. For water balance and usage information, refer to your Water Statement.

Your account summary
A summary of the amount due from your previous invoice, the payments we have received since then, and any balance still owing
This invoice
A summary of the current charges applicable for all water accounts shown on this invoice
Total amount due
Includes balance owing from your previous invoice plus the current charges for this invoice

Detailed Invoice

Page 1 – Account summary information.

Page 2 – Additional information on payment options and general information. (example not shown)

Page 3 – Detailed information about your financial charges. If you have more than one water account each will show separately the charges and usage per metered offtake.

Tax Invoice/Statement No: 222726, Issue date: 25 Apr 2017 Customer number 311114

About Your Account

Payments and Adjustments

Date	Transaction	Description	Amount(\$)
11 Feb 2017	Payment	Receipt - CBA001 - Batch: 39636	204.47 CR

This invoice in detail

Water Account: 182482 System: GinGin/Bingera Scheme: Bundaberg

Allocation Charges (Period 01 Apr 2017 to 30 Jun 2017)

Date	Transaction	Description	Amount(\$)
31 Mar 2017	Allocation Charge	WA 1919/AP6975: 5.000 @ \$12.13 per ML pa (advance) x 1/4	15.16
31 Mar 2017	Allocation Charge - Channel Distribution	WA 1919/AP6975: 5.000 @ \$36.74 per ML pa (advance) x 1/4	45.93
31 Mar 2017	Allocation Charge	WA:0101/AP6975: 10.000 @ \$12.13 per ML pa (advance) x 1/4	30.33
31 Mar 2017	Allocation Charge - Channel Distribution	WA:0101/AP6975: 10.000 @ \$36.74 per ML pa (advance) x 1/4	91.85
Total Allocation Charges			183.27

Water Usage Charges (Period 28 Dec 2016 to 14 Mar 2017)

Meter Reading Information		Offtake: B100005	Meter: 514035
Previous Read	This Bill	Usage (ML)	
28 Dec 2016 116.621	14 Mar 2017 121.715	5.094	
Water Usage Charges	Transaction	Usage (ML) @ Rates (\$)	Amount (\$)
	Allocation Water	5.094 ML @ \$1.22	6.22
	Allocation Water - Channel Distribution	5.094 ML @ \$54.73	278.80
Total Water Usage Charges for Offtake B100005			285.01

Payments and Adjustments

Any payments and/or adjustments since your last invoice will be displayed in detail

Water Usage Charges

Total volume of water usage invoiced for the billing period for each offtake on your water account. If you have more than one offtake each will be displayed separately

4 – Offtake /Meter
Offtake and meter information

5 – Previous Read & This Bill
Previous meter read and Current meter read

6 – Usage (ML)
Volume of water (ML) used between the previous read date and current read date

7 – Transaction
Water Usage transaction type

8 – Usage (ML) @ Rates (\$)
Description of how the charge is calculated. This can be derived as follows:
Water Usage Volume (ML) x Rate (\$)

9 – Amount (\$)
Amount payable per line item

10 – Total Water Usage Charges
Total amount payable for water usage on this offtake

Allocation Charges

Allocation charges (Part A) is a fixed charge to recover the fixed costs of maintaining the water infrastructure in your scheme. It is based on the volume (ML) of your Water Allocation (WA) and is invoiced in advance. As the example shows, the invoice is for the period ending 31 Mar 2017 therefore the allocation charges to be invoiced in advance will be for 1 April 2017 – 30 Jun 2017

1 – Description
Detailed description of the charge, which is derived as follows:
WA # Volume x Rate (\$) x Period (1/4)

2 – Amount (\$)
Amount payable per line item

3 – Total Allocation Charges
Total amount payable for all Allocation charges for this water account

Your guide to reading your water statement

This is a detailed water statement. If you currently receive a summary but would like to receive a detailed, contact us on phone 13 15 89.

Water Statements are issued with your invoice or upon request.

Your water statement contains water balance and usage information. For financial information refer to your tax invoice.

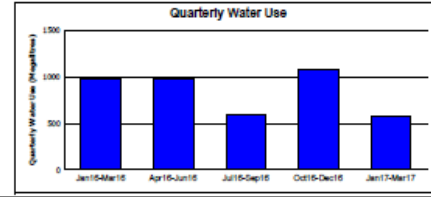


SunWater Limited
ACN 131 034 985
ABN 17 020 276 523

Water Statement **127827**
Issue Date **09 Apr 2017**
Customer Number **364564**

Mr & Mrs Water
PO Box 000
Suburb, QLD 4000

Statement Period	
01 Jan 2017	31 Mar 2017



Water Account Statement

Water Account: 192792 System: South Walsh Estimated Remaining Balance: **52.06 ML**

Allocation Water Summary ¹

DATE	DESCRIPTION	VOLUME (ML)
01 Jan 2017	Opening Balance	38.68
20 Feb 2017	Temporary Transfer	250.00 ML From Water Account #191791

Water Usage Summary ²

DATE	DESCRIPTION	VOLUME (ML)
Offtake: 477		
28 Mar 2017	Allocation Water	236.54 DR
Offtake: C588		
28 Mar 2017	Allocation Water	0.08 DR

³ Total Available Allocation Water: 288.68
⁴ *Allocation Water Usage: 236.62 DR
⁵ Remaining Allocation Water: **52.06**

Messages
Occasionally SunWater may send messages to its customers which can be seen in this section

Message from SunWater:-
Please contact Customer Support on 13 15 89 if you need information regarding your water account balance.

* As per last recorded Meter Reading
Note: All totals are calculated to three decimal places prior to rounding for display.

Customer number
Your unique identifier which helps us access your information, so please have this handy when you contact us

Quarterly Water Use Graph
Represents your total water usage (ML) for each quarter.

Water Account*
Your unique identifier, which helps us access your information.

*Depending on the location of your metered offtakes, you may have more than one water account on your statement

Estimated Remaining Balance
Your estimated remaining water balance for this water account

1- Allocation Water Summary
Details all water transactions that have been recorded on your water account during the statement period. This includes transactions such as the Opening Balance since your last water statement, Temporary Transfers, Announcements, and Carryover

2 - Water Usage Summary
Details all water usage transactions by date, description, and volume for the relevant offtake recorded on your water account for the water statement period

3 - Total Available Allocation Water:
Sum of all water transactions displayed in the Allocation Water Summary section on your statement

4 - Allocation Water Usage:*
Sum of all water usage transactions captured in the Water Usage Summary

*Allocation water usage does not include streamflow usage for Upper Condamine WSS

5 - Remaining Allocation Water:
Your remaining allocation water balance that is available as at date of statement

Your guide to reading your water statement - CS Scheme

This is a detailed water statement for a CS scheme. If you currently receive a summary but would like to receive a detailed, contact us on phone 13 15 89.

Water Statements are issued monthly or upon request.

Your water statement contains water balance and usage information. For financial information refer to your tax invoice.

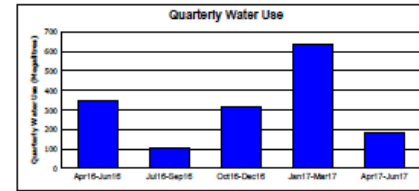


Mr & Mrs S Water
PO Box 000
Suburb, QLD 4000

SunWater Limited
ACN 131 034 985
ABN 17 020 276 523

Water Statement	201747
Issue Date	16 Jun 2017
Customer Number	300 2017

Statement Period	
01 May 2017	31 May 2017



Water Account Statement

Water Account: 10002017	System: Beardmore Dam to Jack Taylor Weir	Estimated Remaining Balance: (At Dam) 2746.96 ML
		Share size (At Dam): 3113.07 ML

Resource CAP Summary ¹

DATE	DESCRIPTION	VOLUME (ML)
01 May 2017	Opening Balance	2,182.06
11 May 2017	ICS CAP Transfer	1,500.00 DR
		1500.000 ML To Water Account #100 2017
		Resource CAP: 682.06
		* Allocation Water Usage: 103.28 DR
		Unused CAP: 578.78
		Water Order Estimated Usage: 4.29 DR
		Estimated Unused CAP: 574.49

Water Account*

Your unique identifier which helps us access your information.

*Depending on the location of your metered offtakes, you may have more than one water account on your statement

Estimated Remaining Balance (at Dam)

Your estimated remaining water balance for this water account (at dam)

Share size (At Dam)

Allocation holder's share in megalitres (ML) of the Total Commandable Capacity for the water supply scheme.

1- Resource CAP Summary

Details all CAP water transactions that have been recorded on your water account during the statement period.

Customer number

Your unique identifier which helps us access your information, so please have this handy when you contact us

Quarterly Water Use Graph

This graph represents the total water usage (ML) for each quarter.

2 – Resource CAP

Balance of your resource CAP which is derived as follows:
Opening Balance – /+ CAP transactions

3 - Allocation Water Usage

Sum of your allocation water usage transactions for this water account

4 – Unused CAP

Your unused CAP water balance which is derived as follows:
Resource CAP – Allocation Water Usage

5 – Water Ordered Estimated Usage

Volume of water ordered for all offtakes on this water account since your last meter reading

6 – Estimated Unused CAP

Your available estimated unused CAP water which is derived as follows:
Unused CAP – Water Order Estimated Usage

* As per last recorded Meter Reading
Note: All totals are calculated to three decimal places prior to rounding for display.

Detailed Water Statement (CS)

Page 1 – Resource CAP Summary information.

Page 2 – Additional information about water accounts.(example not shown)

Page 3 – Allocation Water Summary and Water Usage Summary.

Page 4 – Allocation Water Order Summary (subject to criteria).

Water Account*

Your unique identifier which helps us access your information.

*Depending on the location of your metered offtakes, you may have more than one water account on your statement

Estimated Remaining Balance (At Dam)

Your estimated remaining water balance for this water account (at dam)

1 - Allocation Water Summary

Details all water transactions that have been recorded on your water account during the statement period. This includes transactions such as the Opening Balance, Evaporation and Seepage, Inflow, Reconciliation, and Temporary Transfers (Water)

Water Account: 1002746.	System: Beardmore Dam to Jack Taylor Weir	Estimated Remaining Balance : (At Dam) 2746.96 ML
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1 Allocation Water Summary

DATE	DESCRIPTION	VOLUME (ML)
01 May 2017	Opening Balance	2,966.35
01 May 2017	Evaporation and Seepage	4.22 DR
02 May 2017	Evaporation and Seepage	4.22 DR
03 May 2017	Evaporation and Seepage	4.20 DR
04 May 2017	Evaporation and Seepage	4.20 DR
05 May 2017	Inflow	1.22
05 May 2017	Evaporation and Seepage	4.20 DR
06 May 2017	Evaporation and Seepage	4.17 DR
07 May 2017	Evaporation and Seepage	4.15 DR
08 May 2017	Evaporation and Seepage	4.14 DR
09 May 2017	Evaporation and Seepage	4.13 DR
10 May 2017	Evaporation and Seepage	4.13 DR
11 May 2017	Evaporation and Seepage	4.13 DR
12 May 2017	Evaporation and Seepage	4.13 DR
13 May 2017	Evaporation and Seepage	4.13 DR
14 May 2017	Evaporation and Seepage	4.12 DR
15 May 2017	Evaporation and Seepage	4.11 DR
16 May 2017	Evaporation and Seepage	4.10 DR
17 May 2017	Evaporation and Seepage	4.09 DR
18 May 2017	Evaporation and Seepage	4.09 DR
19 May 2017	Evaporation and Seepage	4.09 DR
20 May 2017	Inflow	14.74
20 May 2017	Evaporation and Seepage	4.10 DR
21 May 2017	Evaporation and Seepage	4.07 DR
22 May 2017	Evaporation and Seepage	4.04 DR
23 May 2017	Evaporation and Seepage	4.03 DR
24 May 2017	Evaporation and Seepage	4.03 DR
25 May 2017	Evaporation and Seepage	4.03 DR
26 May 2017	Evaporation and Seepage	4.03 DR
27 May 2017	Evaporation and Seepage	4.02 DR
28 May 2017	Evaporation and Seepage	4.01 DR
29 May 2017	Evaporation and Seepage	3.91 DR
30 May 2017	Evaporation and Seepage	3.91 DR
31 May 2017	Evaporation and Seepage	3.90 DR
31 May 2017	Reconciliation	3.17 DR

Water Usage Summary

DATE	DESCRIPTION	VOLUME (ML)
Offtake: J0950		Meter: 2017:801
29 May 2017	Allocation Water	0.00
Offtake: J6802		Meter: 781:6802 2017
29 May 2017	Allocation Water	0.00
Offtake: JT67 2017		Meter: 2017 2017:050
30 May 2017	Allocation Water	0.00
Offtake: J2015C		Meter: 2017:2015060:2017
29 May 2017	Allocation Water	103.28 DR

3 Total Available Allocation Water:	2,852.34
4 *Allocation Water Usage:	103.28 DR
5 Remaining Allocation Water (At Farm):	2,749.06
6 Water Order Estimated Usage:	4.29 DR
7 Estimated Remaining Balance (At Farm):	2,744.77
8 Estimated Remaining Balance (At Dam):	2,744.77

* As per last recorded Meter Reading
Note: All totals are calculated to three decimal places prior to rounding for display.

2 - Water Usage Summary
Details all water usage transactions by date, description, and volume for the relevant offtake recorded on your water account for the water statement period

3 - Total Available Allocation Water:
Sum of all water transactions captured in the Allocation Water Summary section on your statement

4 - Allocation Water Usage:
Sum of all water usage transactions captured in the Water Usage Summary section on your statement

5 - Remaining Allocation Water (At Farm):
Your Remaining Allocation Water (at farm) balance is derived as follows:
Total Available Allocation Water - Allocation Water Usage

6 – Water Order Estimated Usage:
Volume of water ordered for all offtakes on this water account since your last meter reading

7 – Estimated Remaining Balance (At Farm):
Your estimated remaining balance (at farm) is derived as follows:
Remaining Allocation Water (At Farm) – Water Order Estimated Usage

8 – Estimated Remaining Balance (At Dam):
Your estimated remaining balance (at farm) is derived as follows:
Remaining Allocation Water (At Farm) – Water Order Estimated Usage

Detailed Water Statement (CS)

Allocation Water Order Summary 1

START DATE / TIME	END DATE / TIME	DURATION (HOURS)	FLOW RATE (ML/DAY)	VOLUME (ML)	
Offtake: JT 2017		Meter: 2017201506C 2017			
01 Apr 2017 08:00	01 May 2017 08:00	24	1.170	1.17	
01 Apr 2017 08:00	01 May 2017 08:00	24	1.170	1.17	
01 May 2017 08:00	01 Jun 2017 08:00	44	1.170	2.15	
01 May 2017 08:00	01 Jun 2017 08:00	44	1.170	2.15	
01 May 2017 08:00	01 Jun 2017 08:00	676	1.170	32.96	
01 May 2017 08:00	01 Jun 2017 08:00	676	1.170	32.96	

2	Water Ordered for this Offtake - to last meter reading:	68.26
3	Water Ordered for this Offtake - since last meter reading:	4.30
4	Total Water Ordered for this Offtake:	72.56
5	Total Water Ordered for this Water Account:	72.56

1 - Allocation Water Order Summary*

Allocation Water Orders that have been recorded on your water account during the water statement period. If no water orders are within the statement period this section will not be displayed on your water statement

*Allocation Water Order Summary is for water orders not cancelled or subject to an event for each currently assigned active metered offtake, where the water order is active since the last meter reading, as at the statement period end date.

2 - Water Ordered for this Offtake – to last meter reading:

Volume of water ordered recorded for this offtake during the statement period to the last meter reading

3 - Water Ordered for this Offtake – since last meter reading:

Volume of water ordered recorded for this offtake during the statement period after the last meter reading

4 – Total Water Order for this Offtake:

Total volume of water ordered for this offtake to the last meter reading and since the last meter reading

5 – Total Water Order for this Water Account:

Total volume of water ordered for all offtakes on this water account

* As per last recorded Meter Reading
 Note: All totals are calculated to three decimal places prior to rounding for display.