

Changes to temporary transfers

Queensland Water Market Optimisation

17 January 2022

Earlier in 2021 the Department of Regional Development, Manufacturing and Water (DRDMW) wrote to Sunwater requesting support in the implementation of the Queensland Water Market Optimisation (QWMO) Action Plan.

The action plan aims to maximise the value and availability of water resources in Queensland by:

- encouraging holders of underutilised water to use the temporary trading (temporary transfer) market
- provide value information that water markets can use to develop and grow
- help water users connect with brokerage services
- help investors find water for development and expansion.

Sunwater responded to DRDMW confirming their support and committed to implementing key process changes to support the above initiatives in 2022. More information about the QWMO initiative is available on the Department's website [here](#).

What this means for customers

From February 2022, Sunwater will publish monthly temporary trade sale information for all Sunwater schemes on the Sunwater website. This means, as part of their temporary transfer application, from Monday 17 January 2022 customers will be required to:

- detail the price paid per megalitre
- select a reason from a list of standard responses if the price paid per megalitre is \$0.

Sunwater began publishing this sale information for its Macintyre Brook and Three Moon Creek water supply schemes in July 2021 as a requirement of the scheme Resource and Interim Resource Operations Licences. The information published [here](#) on our website includes:

- the date the trade occurred
- the volume of water traded
- the price paid per megalitre
- the zone the water was traded from and to
- the reason for \$0 price per megalitre, where applicable.

Next steps

From Monday 17 January 2022, disclosing the price paid per megalitre of water and the reason for a \$0 price will become mandatory on paper and online forms for all schemes. Updated customer forms will be made available on the website from the launch date of 17 January 2022.

For more information, please contact customer support by:

- phoning 13 15 89
- live chat at [sunwater.com.au](https://www.sunwater.com.au), Monday-Friday 8.30am-4.30pm
- emailing your enquiry to customersupport@sunwater.com.au.

Phone: 13 15 89

Email: customersupport@sunwater.com.au

Visit: [sunwater.com.au](https://www.sunwater.com.au)