



**APPLICATION  
CUSTOMER CONTRACT INFORMATION  
SUNWATER WATER SUPPLY CONTRACT**

- New customer
- Existing Customer - Contract renewal

This application form becomes part of your contract with Sunwater as such processing may be delayed if incomplete and/or all required attachments are not supplied. Please ensure you complete the checkpoint on page two before you submit this application.

Customer account (for existing customers only)					
Customer Account ID: _____					
Customer account details (new & existing customers)					
These should be completed by the individual(s) or company(ies) that own the Water Allocation/Offtakes					
Name(s): _____					
ABN/ACN: _____					
Mobile: _____ Email address: _____					
Preferred method of contact (select one only) <input type="checkbox"/> Email <input type="checkbox"/> SMS <input type="checkbox"/> Post					
Address for invoices			Physical address - not a PO Box or Mail Service		
Name/Dept: _____			<input type="checkbox"/> Same as address for invoices (tick) OR		
Address: _____			Address: _____		
Suburb: _____			Suburb: _____		
State: _____ Postcode: _____			State: _____ Postcode: _____		
Preferred invoice delivery method    Mail <input type="checkbox"/> Email <input type="checkbox"/> Email Address: _____					
Customer's nominated works					
Offtake number(s) _____					
Land (Lot/RP) _____					
If offtake(s) are located within a channel distribution network please complete below.					
Name of distribution network (name of Water Supply Scheme) _____					
Water allocation details					
Please note: It is a requirement that a copy of the Registration Confirmation Statement for each water allocation is attached.					
Water allocation number		Nominal volume	ML	Zone	
Water allocation number		Nominal volume	ML	Zone	
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Intended Water Use (please tick)					
Irrigation		Industrial/Commercial		Urban	
<input type="checkbox"/>	Cotton irrigation	<input type="checkbox"/>	Mining	Urban supply/drinking water	
<input type="checkbox"/>	Cane irrigation	<input type="checkbox"/>	Power generation		
<input type="checkbox"/>	Horticulture irrigation	<input type="checkbox"/>	Other small industry	Other (please specify): _____	
<input type="checkbox"/>	Other (specify): _____	<input type="checkbox"/>	Stock watering & domestic		
<input type="checkbox"/>	_____	<input type="checkbox"/>	Other (specify): _____	_____	

## Guide to completing the Customer Contract Information Form

**Customer account details** should be completed by the contract holder's individual/s or company/ies that own the Water Allocations/Offtakes on the account.

**Address for invoices** is for the delivery of invoices only. Name can be a company name or individuals. If a company name, please identify the relevant department e.g. Accounts Payable.

**Address for notices** must be a physical address NOT a PO Box or Mail Service Number. This address is only used when hand delivered notices are issued.

**Email** – A detailed Invoice will be emailed (includes a full breakdown of water accounts and meter reads)

**Postal Mail** – A summary Invoice will be printed and sent via mail.

**Preferred method of contact** is for the delivery of customer communication i.e. planned or unplanned service interruptions and scheme updates per account holder. Customers have the choice of email, SMS or post.

**Customer nominated works** is the details of the offtake/s where the water allocation will be taken

**Water allocation details** is the water allocation reference number, nominal volume and zones for all water allocation/s associated with your Water Supply Contract.

## Checkpoint

	I have completed all fields in sections B to D
	I have attached a copy of the Registration Confirmation Statement for each water allocation listed

## Collection of your personal data

Sunwater collects and uses your personal information to provide products, services and information to you, its customers and for its business operations. Our Privacy Policy can be viewed at <https://www.sunwater.com.au/privacy-policy/> and tells you how we usually collect, use and disclose your personal information, and how you can ask for access to it or seek correction of it. Our Privacy Policy also contains information about how you can make a complaint and how we will deal with such a complaint.

If you choose not to provide certain personal information to Sunwater, Sunwater may not be able to provide you with the services, information or other arrangement required.

Sunwater may disclose personal information to recipients outside of Australia. Such recipients are likely to be located in New Zealand, Canada, India, Singapore, the United Kingdom or the United States of America.

If you would like further information about our policies or practices in relation to your personal information, please contact our Privacy Contact Officer using the contact details below.

Post to: Sunwater Information Services

PO Box 15536, City East, Queensland 4002

Phone: +61 7 3120 0000

Email: [IMPrivacyRequests@sunwater.com.au](mailto:IMPrivacyRequests@sunwater.com.au)

## Sunwater office

Post: PO Box 15536

City East QLD 4002

Phone: 13 15 89

Fax: 07 3036 6482

Email: [customersupport@sunwater.com.au](mailto:customersupport@sunwater.com.au)