



APPLICATION CARRYOVER OF ANNOUNCED ALLOCATION

NOGOA MACKENZIE WATER SUPPLY SCHEME

WATER YEAR ENDING: ____/____/____

Note: This form must be received at least five business days prior to the end of the water year. Applications will not be assessed if there are any outstanding funds on the account.

Part A - Customer details - Form must be completed and signed by Principal Account/Contract Holder

Customer Account ID Water Account ID

Principal Account Holder name _____ Date of birth _____

Address _____

Select preferred notification method Email Email address _____

SMS Mobile number _____

****Please note, the method chosen as well as contact information supplied (if different to what is noted on your account) will be updated as your preferred contact method for all future Sunwater correspondence. Only one preferred method of contact can be selected****

Part B - Carryover details

Carryover of the net available water automatically at the end of each water year, until otherwise notified by you, or ended by Sunwater

OR

Carryover of all or part of the net available water for the current water year only

All

Part Amount _____ ML

Note: When nominating a 'part amount' to carryover. The figure selected is still subject to the pro rata and loss factor calculation. For example, you nominate 20ML for carryover. The pro rata factor applied is 35% (35% of 20ML is 7ML) and a loss factor of 10% (10% of 7ML is 0.7ML), the volume of water carried over would be (7ML - 0.7ML) 6.3ML.

Carryover statement

This document can only be signed by a party listed as a customer on the Water Supply Contract or listed as holder of the Water Allocation ("Relevant Customer"), or by one customer on behalf of, and with the authority of, all relevant customers as per the signed Customer Profile Form.

Carryover is only available to customers with a water account that is metered by Sunwater and have unused announced allocation at the end of the water year.

I agree to the increase in the volume available under the contract for the following water year in accordance with the carryover rules as published in this form.

I understand that Sunwater may vary the terms on this form from time to time, and Sunwater will inform me of the changes, or may approve a lesser volume than nominated.

Temporary transfer acknowledgement

I/We understand that where the nominated storage spills and the seller's water balance is less than the announced allocation for the water year:

- The seller's account will be reduced by the amount of the unused net available water,
- The seller will not be able to take any water until the seller's account has a positive water balance in instances where the reduction results in the seller having a negative water balance,
- Where there is a negative water balance, Sunwater may take action under my contract.

Signature	Print name	Date

Tick where relevant:	Yes	No
Signed under Power of Attorney (copy attached/already submitted)	<input type="checkbox"/>	<input type="checkbox"/>

Sunwater office

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CITY EAST QLD 4002

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Email: customersupport@sunwater.com.au

Our Privacy Policy can be viewed at www.sunwater.com.au

Phone: 13 15 89

Email: customersupport@sunwater.com.au

Visit: www.sunwater.com.au

Delivering water for prosperity

Nogoa Mackenzie Water Supply Scheme Carryover Application Conditions

General

Carryover enables customers to carry over unused available water at the end of a water year to become available in the next water year within the limits and subject to the conditions and rules below.

Any riparian allowance is deemed to be the first water used through offtakes, prior to any carryover water used.

Application

To apply for carryover please complete and sign this application form and submit it to Sunwater.

Applications for carryover must be received at least five business days prior to the end of the water year.

Carryover does not alter the customer's peak flow rate or roster conditions.

Carryover is only available to customers who are metered by Sunwater.

Outstanding accounts

This application **will not be assessed** by Sunwater unless you have settled **any outstanding accounts**.

To be eligible for carryover, all outstanding balances must be paid prior to the end of the water year.

If you are unsure whether you have any outstanding accounts and wish to avoid unnecessary delays, please contact Sunwater on 13 15 89 prior to submitting this application.

Financial Hardship

If you are experiencing financial hardship, please contact the Sunwater Customer Support team on 13 15 89 or customersupport@sunwater.com.au

Net available water (NAW)

This is the water balance at the end of the water year after adjustment for the Scheme Cap rule and the subsequent reduction of the volume for the loss factor.

Ongoing carryover

By nominating the ongoing carryover facility, the total of the customer's NAW will be available. Sunwater and or the customer can end an ongoing carryover arrangement at any time by advising the other party in writing. The change will take effect from the commencement of the new water year.

Cancellation rules

The carryover arrangements for the water year cease:

1. At the end of the water year (30 June)
2. When Fairbairn Dam commences spilling
 - customers must provide current meter readings to Sunwater for all outlets within 48 hours of the spill commencing.
 - any volume of water used by the customer will be offset against the carryover volume.
 - if the carryover volume is less than the volume of water used by the customer, the difference will be deducted from the customers available water account balance.
 - all unused carryover water must be cancelled.

Maximum volume of carryover & storage losses

The maximum volume that can be carried over and the losses to be applied for the scheme are shown in the table below:

Storage Level of Fairbairn Dam at 1 July (m AHD)	Maximum total water allocation volume permitted to be carried over to a water year inclusive of losses	QTR	Loss Factor (%)	Net carryover volume at start of quarter assuming no carryover used in each quarter (ML)
Below 193m EL	25000 ML	1	9.60	22600
		2	19.00	18306
		3	21.20	14425
		4	13.70	12449
Between EL 197m & EL 193m	75000 ML	1	5.60	70800
		2	10.73	63203
		3	10.90	56314
		4	6.40	52710
Greater than 197m EL	150000 ML	1	2.85	145725
		2	5.25	138074
		3	5.15	130964
		4	2.75	127362

*EL – Elevated Level

*AHD – Australian Height Datum

If the volumes applied for exceed the cap, individual carryover volumes will be reduced proportionately.

Temporary transfer warning

Customer's intending to temporary transfer water need to be aware that the net carryover volume can be cancelled under point two of the cancellation rules. Please note, temporary transfers of carryover water can only be processed from a carryover water account to another carryover water account.

Collection of your personal data

Sunwater collects and uses your Personal Information to provide products, services and information to you, its customers and for its business operations.

If you choose not to provide certain Personal Information to Sunwater, Sunwater may be unable to provide you with the services, information or other access arrangement requested.

Our Privacy Policy can be viewed at <https://www.sunwater.com.au/privacy-policy/> and tells you how we usually collect, use and disclose your Personal Information (including the types of entities we may disclose your Personal Information to) and how you can ask for access to it or seek correction of your Personal Information. Our Privacy Policy also contains information about how you may make a privacy complaint, and how we will deal with such a complaint.

If you choose not to provide certain Personal Information to us, we may not be able to provide you with the services, information or other arrangements required.

We may disclose Personal Information to recipients outside of Australia. Such recipients are likely to be located in New Zealand, Canada, India, Singapore, the United Kingdom, Germany or the United States of America.

If you would like further information about our privacy policies or practices, please contact our Privacy Officer using the contact details below.

Post to: Privacy Officer - Sunwater Limited
PO Box 15536, City East, Queensland 4002
Phone: +61 7 3120 0000
Email: IMPrivacyRequests@sunwater.com.au