

## Cunnamulla Water Supply Scheme

### Fees and charges schedule – effective 1 July 2025

(This is the date from which each individual charge applies, unless otherwise specified)

Fees and charges for customers receiving an irrigation service from Sunwater<sup>1,2,3</sup>

Tariff group	Product			Measure	\$/ML (Regulated)
River – Medium Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	38.92
	Allocation water	Variable	Part B	Per ML of water taken	1.43

Fees and charges set by Sunwater for the water supply services provided by Sunwater<sup>2,3,4</sup>

Commercial charge	Product			Measure	\$/ML
River – Medium Priority – Upper Bound	Allocation charge	Fixed	Part A	Per ML of water allocation	260.71
	Allocation water	Variable	Part B	Per ML of water taken	4.48
River – Medium Priority – Local Government Authority	Allocation charge	Fixed	Part A	Per ML of water allocation	40.09
	Allocation water	Variable	Part B	Per ML of water taken	2.45

Other charge <sup>5</sup>	Measure		Price (\$)
Administration and transfer fee – Transfer of water allocation <sup>6</sup>	Per transfer		811.00
Administration and transfer fee – Lease of water allocation <sup>6</sup>	Per transfer		1224.00
Administration and transfer fee – Change to water allocation <sup>6</sup>	Per transfer		571.00
Connection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of connection	
Disconnection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of disconnection	
Meter testing <sup>7</sup>	Per hour		154.00
New or additional meter application <sup>6,8</sup>	Per application		1592.00
Provision of information to third parties <sup>6</sup>	Per application	The charge will be determined based on the recovery of reasonable costs at the time of request	

Other charge <sup>5</sup>	Measure	Price (\$)
Reconnection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of reconnection
Riparian allowance <sup>2</sup>	Per ML	0.00
Short-term supply application fee <sup>6</sup>	Per application	844.00
Short-term supply	Per ML	369.47
Special meter readings <sup>9</sup>	Per hour	122.00
Temporary Transfer adjustment fee <sup>2,10</sup>	Per ML of water to be temporarily transferred	221.79
Water Allocation Register search fee <sup>6</sup>	Per search <sup>11</sup>	30.42

## Notes

1. These prices apply to customers that receive an irrigation service as defined in the *Water Act 2000*. An irrigation service is defined in Schedule 4 of the *Water Act 2000* as 'the supply of water or drainage services for irrigation of crops or pastures for commercial gain'. These prices are set by the Queensland Government.
2. The fixed (Part A) charges, volumetric (Part B) charges, riparian allowance charge and Temporary Transfer adjustment fees listed in this schedule relate to the Water Plan (Warrego, Paroo, Bulloo and Nebine) 2016.
3. The water supply services provided by Sunwater include the storage and release of water from Sunwater owned dams and weirs subject to the terms and conditions set out in your supply contract.
4. These prices are set by Sunwater, unless otherwise specified.
5. Other charges apply when Sunwater performs the service to which the charge relates and are not limited to a particular class of person, unless otherwise specified.
6. GST inclusive.
7. A minimum charge of \$154.00 applies. A refund of this meter testing charge may apply if the meter is found to be faulty.
8. Costs for design, construction and installation are charged separately. Refer to the 'connection' charge.
9. A minimum charge of \$122.00 applies.
10. A Temporary Transfer adjustment fee is payable where a customer receiving an irrigation service temporarily transfers available water to a customer receiving a non-irrigation service.
11. This fee is subject to change.

## Description of charges

Charge	Description
<b>Allocation Charge – Part A</b>	<p>Fixed costs associated with providing bulk water services to customers including the storage in Sunwater's dams and weirs, delivery and taking of water account administration (including, for example, preparation of invoices, water accounting, Sunwater Online and customer support centre).</p> <p>These charges are payable per megalitre of water allocation held by the customer, regardless of the amount of water taken in the year. The fixed costs are shared between medium priority water allocations and high priority water allocations.</p> <p>The Queensland Competition Authority (QCA) has endorsed the methodology for allocating costs between these priority groups. High priority water allocation holders receive higher reliability of water supply. Access to medium priority water is often prohibited before access to high priority water begins to reduce. On this basis, high priority water allocations contribute to a higher proportion of the fixed costs as they derive greater benefit from the infrastructure.</p>
<b>Allocation Water – Part B</b>	<p>Costs associated with providing bulk water services to customers, including the storage, delivery and taking of water. These charges are payable per megalitre of water taken by the customer, measured at the meter or 'offtake'.</p>
<b>Administration and transfer fee – Transfer of water allocation</b>	<p>Costs associated with processing a transfer of a water allocation.</p>
<b>Administration and transfer fee – Lease</b>	<p>Costs associated with processing a lease of a water allocation.</p>
<b>Administration and transfer fee – Change to a water allocation</b>	<p>Costs associated with processing a change to a water allocation e.g. zone, priority, purpose, subdivision or amalgamation.</p>
<b>Connection</b>	<p>Costs associated with the design, construction and installation of a new or additional meter, where the meter is funded by a customer (non-annuity funded). The charge will be determined based on the recovery of reasonable costs at the time of connection.</p>
<b>Disconnection</b>	<p>Costs associated with permanent removal of meter outlets and associated costs such as physical disconnection of the customer from the relevant network and/or scheme.</p> <p>The charge will be determined based on the recovery of reasonable costs at the time of disconnection.</p>
<b>Meter testing</b>	<p>Costs incurred while testing meters. Minimum charge of \$154.00. This charge may be refunded if the meter is found to be faulty.</p>
<b>New or additional meter application</b>	<p>Costs associated with processing an application for a new or additional meter.</p>
<b>Provision of information to third parties</b>	<p>Costs associated with the administration of collating and supplying information requested.</p>
<b>Reconnection</b>	<p>Costs associated with reconnecting a meter and any other costs involved with reconnection. The charge will be determined based on the recovery of reasonable costs at the time of reconnection.</p>
<b>Riparian allowance</b>	<p>The charge payable per megalitre of riparian water taken by the customer, measured at the meter or 'offtake'.</p>

Charge	Description
<b>Short-term supply application fee</b>	Costs associated with assessing an application for provision of small volumes of water from Sunwater on a short-term basis only (maximum term: within current water year).
<b>Short-term supply</b>	The charge payable per megalitre for Sunwater to provide water (if available) on a short-term basis only (maximum term: within current water year). Usually associated with construction, roadworks, etc. (excludes irrigation).
<b>Special meter readings</b>	Costs associated with undertaking a special ('out of the ordinary') meter read/s, including and not limited to administration, maintenance and labour costs. Minimum charge of \$122.00.
<b>Temporary Transfer adjustment fee</b>	A Temporary Transfer enables two customers to transfer available water in the current water year. This charge is payable when a Temporary Transfer is from a customer receiving an irrigation service to a customer receiving a non-irrigation service. It is the difference between the allocation charge for the River – Medium Priority tariff group as recommended by QCA and the allocation charge for the River – Medium Priority – Upper Bound.
<b>Water Allocation Register search fee</b>	Sunwater performs a title search – Registration Confirmation Statement (RCS) – to enable a property transfer when the RCS has not been provided by the solicitor/financier. Sunwater charges the relevant buyer or solicitor the search fee incurred from CITEC CONFIRM.

### Exemptions

Not applicable. Sunwater has not sought an exemption to publishing infrastructure charges for particular customers under rule 9 of the *Water Charge Rules 2010*.

### Infrastructure and planning and management charges

Fixed (Part A) and volumetric (Part B) charges for customers receiving an irrigation service are set by the Queensland Government – typically following a review of costs and prices by the Queensland Competition Authority (QCA).

The QCA's review of irrigation prices for the 2025-26 to 2028-29 period concluded with its publication of a Final Report in February 2025.

In May 2025 the Queensland Government set irrigation prices for the 2025-26 to 2026-27 period.

Commercial charges set by Sunwater are based on the full recovery of:

- operational, maintenance and administrative costs
- externalities
- taxes
- the return of and on capital investment.

These charges are escalated annually, based upon the terms and conditions of relevant contracts. Sunwater does not undertake a consultation process when setting commercial charges.

For other charges, an hourly rate or fixed fee applies. Hourly rates are based on the average rate of the Sunwater team members most likely to undertake the work and includes base salary costs, statutory on-costs and non-direct costs. Fixed fees are based on an estimate of the cost of the service being provided, including labour, system and non-direct costs.

Sunwater does not undertake a consultation process when setting these other charges.

## Pass-through charges

For the Water Allocation Register search fee, Sunwater sets the charge to recover the costs incurred from CITEC CONFIRM. CITEC CONFIRM generally updates its charge annually and does not undertake a consultation process when setting its charge.

## Issue of invoices

Sunwater issues invoices quarterly for fixed (Part A) charges and usage-related charges (Part B) in the Cunnamulla Water Supply Scheme. Annual charges are payable in four instalments, with each quarterly invoice containing one instalment. Fixed (Part A) charges are payable in advance for the upcoming quarter and usage-related charges (Part B) are payable in arrears, based on usage in the previous quarter.

Invoices for other charges set out in this schedule may be issued at the time Sunwater receives an application e.g. administration and transfer fees, or after the service has been provided e.g. special meter readings.

Each fee and charge is payable by the date specified on the relevant invoice. Payments for invoices are typically due 30 days after the date of issue.

## Generally available discounts and rebates

The Queensland Government announced it will continue the 15 per cent discount for eligible irrigators that was first introduced in 2021 to help businesses after the impact of COVID-19.

Irrigators should, however, note that the process has changed.

Sunwater's 2025-26 prices do not include an adjustment for the discount. Irrigators must instead apply to the Queensland Rural and Industry Development Authority (QRIDA), which has been tasked with certifying eligible businesses and disbursing funds as a rebate.

The Government has indicated that this certification process is designed to better target financial assistance to customers who are certified as an irrigator and a primary producer.

## Surcharges

If a customer chooses to pay their invoice using a credit card, a 0.5 per cent processing fee will apply.

Late payment interest may also apply to overdue amounts. Details on the interest payable are provided in a customer's supply contract with Sunwater. Interest will accrue at the rate referred to in any agreement between the customer and Sunwater (usually referred to as the 'overdue rate'). Such interest will be calculated daily and compounded and applied on the 14th and 28th day of each calendar month, from the due date for payment up to and including the date the unpaid amount is paid.

The 'overdue rate' means a rate of interest equal to Reserve Bank of Australia (RBA) lending rates:

- business finance
- new loans funded in the month
- small business
- variable-rate (RBA lending rate)

plus two per cent (2%) and, if at any time this rate ceases to be published, then such other rate per annum as may be determined after request by Sunwater by a nominee of the Chief Executive for the time being of the Resolution Institute.

## Hardship policy

Sunwater understands that our customers may experience periods of hardship and that can provide flexible payment options. More information about this policy is available on the Sunwater [website](#) or by contacting the Sunwater Customer Support team on 13 15 89 or [customersupport@sunwater.com.au](mailto:customersupport@sunwater.com.au).

## Dispute resolution

For questions or enquiries relating to the fees and charges in an invoice, please contact Sunwater's Customer Support team on 13 15 89 or email [customersupport@sunwater.com.au](mailto:customersupport@sunwater.com.au).

Details regarding dispute resolution processes can be found in your supply contract.