St George Water Supply Scheme

Fees and charges schedule – effective 8 October 2026

(This is the date from which each individual charge applies, unless otherwise specified)

Fees and charges for customers receiving an irrigation service from Sunwater[1,2,3]

Tariff group	Product			Measure	$/ML (Regulated)
River – Medium Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	31.28
	Allocation water	Variable	Part B	Per ML of water taken	1.23
Local Management Supply – Medium Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	31.28
	Allocation water	Variable	Part B	Per ML of water taken	1.23
Local Management Supply – High Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	47.64
	Allocation water	Variable	Part B	Per ML of water taken	1.23

Fees and charges set by Sunwater for the water supply services provided by Sunwater[2,3,4]

Commercial charge	Product			Measure	$/ML
River – Medium Priority – Upper Bound	Allocation charge	Fixed	Part A	Per ML of water allocation	142.63
	Allocation water	Variable	Part B	Per ML of water taken	1.70
River – Medium Priority – Local Government Authority	Allocation charge	Fixed	Part A	Per ML of water allocation	81.77
	Allocation water	Variable	Part B	Per ML of water taken	1.72
River – Medium Priority – Commonwealth Environmental Water Holder	Allocation charge	Fixed	Part A	Per ML of water allocation	31.28[5]
	Allocation water	Variable	Part B	Per ML of water used	1.23[5]

Other charge[6]	Measure	Price ($)
Administration and transfer fee – Transfer of water allocation[7]	Per transfer	892.00
Administration and transfer fee – Lease of water allocation[7]	Per transfer	1346.99
Administration and transfer fee – Change to water allocation[7]	Per transfer	628.00
Connection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of connection
Disconnection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of disconnection
Meter testing[8]	Per hour	169.00
New or additional meter application[7,9]	Per application	1751.00
Provision of information to third parties[7]	Per application	The charge will be determined based on the recovery of reasonable costs at the time of request
Reconnection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of reconnection
Relocation application fee[7]	Per application	102.00
Relocation fee[7]	Per hour	212.00
Riparian allowance[2]	Per ML	0.00
Short-term supply application fee[7]	Per application	928.00
Short-term supply	Per ML	797.33
Special meter readings[10]	Per hour	134.00
Temporary Transfer adjustment fee[2,11]	Per ML of water to be temporarily transferred	111.35
Water Allocation Register search fee[7]	Per search[12]	31.28

Notes

1. These prices apply to customers that receive an irrigation service as defined in the *Water Act 2000*. An irrigation service is defined in Schedule 4 of the *Water Act 2000* as 'the supply of water or drainage services for irrigation of crops or pastures for commercial gain'. These prices are set by the Queensland Government.
2. The fixed (Part A) charges, volumetric (Part B) charges, riparian allowance charge and Temporary Transfer adjustment fee listed in this schedule relate to the Water Plan (Condamine and Balonne) 2019.

3. Water supply services provided by Sunwater include the storage and release of water from Sunwater-owned dams and weirs, subject to the terms and conditions set out in your supply contract.
4. These prices are set by Sunwater, unless otherwise specified.
5. These Part A and Part B prices are the Queensland Competition Authority's (QCA) recommended 2026–27 prices, which Sunwater has been directed to charge the Commonwealth Environmental Water Holder.
6. Other charges apply when Sunwater performs a nominated service and are not limited to a particular class of person unless otherwise specified.
7. GST inclusive.
8. A minimum charge of $169.00 applies. A refund of this charge may apply if the meter is found to be faulty.
9. Costs for design, construction and installation are charged separately. Refer to the 'Connection' charge.
10. A minimum charge of $134.00 applies.
11. A Temporary Transfer adjustment fee is payable where a customer receiving an irrigation service temporarily transfers available water to a customer receiving a non-irrigation service.
12. This fee is subject to change.

Description of charges

Charge	Description
Allocation charge – Part A	Fixed costs associated with providing bulk water services to customers including the storage in Sunwater's dams and weirs, delivery and taking of water, and account administration e.g. preparation of invoices, water accounting, Sunwater Online and customer support centre. These charges are payable per megalitre of water allocation held, regardless of the amount of water taken in the year. Fixed costs are shared between medium and high priority water allocations. QCA has endorsed the methodology for allocating costs between these priority groups. High priority water allocation holders receive greater reliability of water supply. Access to medium priority water is often prohibited before access to high priority water begins to reduce. On this basis, high priority water allocation holders contribute a higher proportion of the fixed costs as they derive greater benefit from the infrastructure.
Allocation water – Part B	Costs associated with providing bulk water services to customers, including the storage, delivery and taking of water. These charges are payable per megalitre of water taken by the customer, measured at the meter or 'offtake'.
Administration and transfer fee – Transfer of water allocation	Costs associated with processing a transfer of a water allocation.
Administration and transfer fee – Lease	Costs associated with processing a lease of a water allocation.
Administration and transfer fee – Change to a water allocation	Costs associated with processing a change to a water allocation e.g. zone, priority, purpose, subdivision or amalgamation.
Connection	Costs associated with the design, construction, and installation of a new or additional meter, where the meter is funded by a customer (non-annuity funded). The charge will be determined based on the recovery of reasonable costs at the time of connection.
Disconnection	Costs associated with permanent removal of meter outlets and associated costs to physically disconnect the customer from the relevant network and/or scheme. The charge will be determined based on the recovery of reasonable costs at the time of disconnection.

Charge	Description
Meter testing	Costs incurred while testing meters. Minimum charge of $169.00, which may be refunded if the meter is found to be faulty.
New or additional meter application	Costs associated with processing an application for a new or additional meter.
Provision of information to third parties	Costs associated with the administration of collating and supplying information requested.
Reconnection	Costs associated with reconnecting a meter and any other costs involved with reconnection. The charge will be determined based on the recovery of reasonable costs at the time of reconnection.
Relocation fee	Costs associated with relocating water from privately owned storages, and delivering water to Sunwater customers via Sunwater-owned water delivery systems.
Relocation application fee	Costs associated with assessing an application for relocation of water via Sunwater-owned water delivery systems.
Riparian allowance	The charge payable per megalitre of riparian water taken by the customer, measured at the meter or 'offtake'.
Short-term supply application fee	Costs associated with assessing an application to provide small volumes of water from Sunwater on a short-term basis only (maximum term: within current water year).
Short-term supply	The charge payable per megalitre for Sunwater to provide water (if available) on a short-term basis only (maximum term: within current water year). Usually associated with construction, roadworks, etc. (excluding irrigation).
Special meter readings	Costs associated with undertaking a special ('out of the ordinary') meter read/s, including and not limited to administration, maintenance and labour costs. Minimum charge of $134.00.
Temporary Transfer adjustment fee	A Temporary Transfer enables one customer to transfer available water to another in the current water year. This charge is payable when a Temporary Transfer is from a customer receiving an irrigation service to a customer receiving a non-irrigation service. It is the difference between the allocation charge for the River – Medium Priority tariff group as recommended by QCA and the allocation charge for the River – Medium Priority – Upper Bound tariff group.
Water Allocation Register search fee	When a Registration Confirmation Statement has not been provided by the customer's solicitor/financier, Sunwater must perform a title search through CITEC CONFIRM to enable a property transfer to be finalised. The search fee incurred is subsequently charged to the relevant buyer or solicitor.

Exemptions

Sunwater has not sought an exemption to publishing infrastructure charges for particular customers under rule 9 of the *Water Charge Rules 2010*.

Infrastructure and planning and management charges

Fixed (Part A) and volumetric (Part B) charges for irrigation customers are set by the Queensland Government. This typically follows a review of costs and prices by QCA.

QCA's review of irrigation prices for the 2025–26 to 2028–29 period concluded with the publication of its Final Report in February 2025.

In May 2025, the Queensland Government set irrigation prices for the 2025–26 to 2026–27 period.

Commercial charges set by Sunwater are based on the full recovery of:

- operational, maintenance and administrative costs
- externalities
- taxes
- the return of and on capital investment.

These charges increase annually, based on the terms and conditions of relevant contracts. Sunwater does not undertake a consultation process when setting commercial charges.

For other charges, an hourly rate or fixed fee applies. Hourly rates are based on the average rate of the Sunwater team members most likely to undertake the work; they include base salary costs, statutory on-costs and non-direct costs. Fixed fees are based on an estimate of the cost of the service being provided, including labour, system and non-direct costs.

Sunwater does not undertake a consultation process when setting these other charges.

Pass-through charges

Sunwater sets the Water Allocation Register search fee to recover the costs incurred from CITEC CONFIRM.

Issue of invoices

Sunwater issues invoices quarterly for fixed (Part A) and usage-related (Part B) charges in the St George Water Supply Scheme. Annual charges are payable in four instalments, and are invoiced quarterly. Fixed (Part A) charges are payable in advance for the upcoming quarter and usage-related (Part B) charges are payable in arrears, based on usage in the previous quarter.

Invoices for other charges set out in this schedule may be issued at the time Sunwater receives an application e.g. administration and transfer fees, or after the service has been provided e.g. special meter readings.

Each fee and charge is payable by the date specified on the relevant invoice, typically 30 days after the date the invoice is issued.

Generally available discounts and rebates

In May 2025, the Queensland Government announced the 15 per cent discount for eligible irrigators would be continued for two more years (2025–26 and 2026–27).

The scheme is now administered by the Queensland Rural and Industry Development Authority (QRIDA). This means that Sunwater does not include the discount on its bills as it did previously. Irrigators must apply directly to QRIDA, and successful applicants will receive a 15 per cent rebate on their Sunwater bills. Further details are available here.

Surcharges

Interest may apply to overdue amounts. Interest will accrue at the rate specified in your agreement with Sunwater, usually referred to as the 'overdue rate'. It will be calculated daily and compounded and applied on the 14th and 28th day of each calendar month, from the invoice due date up to and including the date the invoice is paid.

The 'overdue rate' means a rate of interest equal to Reserve Bank of Australia (RBA) lending rates for business finance, new loans funded in the month, small business and variable-rate (RBA lending rate) plus two per cent (2%). If at any time this rate ceases to be published, the overdue rate will be equal to such other rate per annum as determined after request by Sunwater by a nominee of the Chief Executive of the Resolution Institute.

Hardship policy

We understand our customers may experience periods of hardship and can provide flexible payment options. More information about this policy is available on the Sunwater website or by contacting the Sunwater Customer Support team on 13 15 89 or customersupport@sunwater.com.au.

Dispute resolution

For questions or enquiries relating to the fees and charges in an invoice, please contact Sunwater's Customer Support team on 13 15 89 or email customersupport@sunwater.com.au.

Details of dispute resolution processes can be found in your supply contract.