Rookwood Weir Water Supply Scheme

Fees and charges schedule – effective 1 July 2026

(This is the date from which each individual charge applies, unless otherwise specified)

Fees and charges for customers receiving a water supply service from Sunwater

Tariff group	Product			Measure	$/ML
Zone A to D - Medium Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	22.68
	Allocation water	Variable	Part B	Per ML of water taken	4.96
Zone E – Medium Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	23.19
	Allocation water	Variable	Part B	Per ML of water taken	4.47
Zone A to D – High Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	368.16
	Allocation water	Variable	Part B	Per ML of water taken	4.96
Zone E – High Priority	Allocation charge	Fixed	Part A	Per ML of water allocation	331.34
	Allocation water	Variable	Part B	Per ML of water taken	4.47

Other fees and charges set by Sunwater

Other charge[1]	Measure	Price ($)
Administration and transfer fee – Transfer of water allocation[2]	Per transfer	892.00
Administration and transfer fee – Lease of water allocation[2]	Per transfer	1346.99
Administration and transfer fee – Change to water allocation[2]	Per transfer	628.00
Connection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of connection
Disconnection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of disconnection
Meter testing[3]	Per hour	169.00
New or additional meter application [2,4]	Per application	1751.00
Reconnection	N/A	The charge will be determined based on the recovery of reasonable costs at the time of reconnection
Short-term supply application fee[2]	Per application	928.00

Other charge[1]	Measure	Price ($)
Short-term supply e.g. construction, roadworks (excludes irrigation) – maximum period: within current water year	Per ML	Price on application
Special meter readings[5]	Per hour	134.00
Water Allocation Register search fee[2]	Per search[6]	31.28

Notes

1. Other charges apply when Sunwater performs the service to which the charge relates and are not limited to a particular class of person unless otherwise specified. Sunwater may apply other charges that are not listed here.
2. GST inclusive.
3. A minimum charge of $169.00 applies. A refund of this charge may apply if the meter is found to be faulty.
4. Costs for design, construction and installation are charged separately. Refer to the 'connection' charge.
5. A minimum charge of $134.00 applies.
6. This fee is subject to change.

How charges are set

These are the water supply charges that the Queensland Government originally requested Sunwater to apply for the Rookwood Weir Water Supply Scheme. They increase annually in accordance with the terms and conditions of applicable supply contracts.

The high priority tariffs are based on the full recovery of:

- operational, maintenance and administrative costs
- externalities
- the return of and on capital investment.

For other charges, an hourly rate or fixed fee applies. Hourly rates are based on the average rate of the Sunwater team members most likely to undertake the work; they include base salary costs, statutory on-costs and non-direct costs. Fixed fees are based on an estimate of the cost of the service being provided, including labour, system and non-direct costs.

Pass-through charges

Sunwater sets the Water Allocation Register search fee to recover the costs incurred from CITEC CONFIRM.

Issue of invoices

Sunwater issues invoices quarterly for fixed (Part A) charges and usage-related charges (Part B) in the Rookwood Weir Water Supply Scheme. Annual charges are payable in four instalments, with each quarterly invoice comprising one instalment. Fixed (Part A) charges are payable in advance for the upcoming quarter and usage-related charges (Part B) are payable in arrears, based on usage in the previous quarter.

Invoices for other charges set out in this schedule may be issued at the time Sunwater receives an application e.g. administration and transfer fees, or after the service has been provided e.g. special meter readings.

Each fee and charge is payable by the date specified on the relevant invoice. Payments for invoices are typically due 30 days after the date of issue.

Surcharges

Interest may apply to overdue amounts. Interest will accrue at the rate specified in your agreement with Sunwater, usually referred to as the 'overdue rate'. It will be calculated daily and compounded and applied on the 14th and 28th day of each calendar month, from the invoice due date up to and including the date the invoice is paid.

The ‘overdue rate’ means a rate of interest equal to Reserve Bank of Australia (RBA) lending rates for business finance, new loans funded in the month, small business and variable-rate (RBA lending rate) plus two per cent (2%). If at any time this rate ceases to be published, the overdue rate will be equal to such other rate per annum as determined after request by Sunwater by a nominee of the Chief Executive of the Resolution Institute.

Hardship policy

We understand our customers may experience periods of hardship and can provide flexible payment options. More information about this policy is available on the Sunwater website or by contacting the Sunwater Customer Support team on 13 15 89 or customersupport@sunwater.com.au.

Dispute resolution

For questions or enquiries relating to the fees and charges in an invoice, please contact the Sunwater Customer Support team on 13 15 89 or email customersupport@sunwater.com.au.

Details of dispute resolution processes can be found in your supply contract.