

EMERGENCY ACTION PLAN — TEEMBURRA DAM (ID 874)

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Prepared by Sunwater Limited

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Approved by the delegate of the Chief Executive, Department of Local Government, Water and Volunteers until 1 July 2029.

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Emergency activation quick reference – Dam Hazards

The Emergency Action Plan (EAP) for Teemburra Dam covers dam hazards evaluated within Sunwater's Dam Safety Management Program.

Use the following table to select the relevant section of the EAP that deals with the dam hazard. Note: The Incident Coordinator (IC) is responsible for activating the EAP unless otherwise directed by the Flood Operations Decision Maker (FODM) or Dam Safety Technical Decision Maker (DSTDM). Should the IC be unavailable, the Local Event Coordinator (LEC), Owner's Regional Representative (ORR) or Dam Duty Officer (DDO) is responsible.

Dam hazards and	Activation Levels for dam hazards				
section numbers	Alert	Lean Forward	Stand Up	Stand Down	
Flood operations See section 5	 Storage above EL 290.00 (FSL) 	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core – Saddle Dam 1) 	 Storage level below EL 290.20 m with no forecast increase 	
Piping: embankment, foundation, or abutments See section 6	 Increasing leakage through an embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water, OR Storage level at toe of Saddle Dam 3 embankment (EL 292.42 m) 	 Piping condition has been established 	 Risk assessment has determined that failure risk has reduced 	
Earthquake See section 7	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5 Modified Mercalli (MM) 	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5 MM, OR Intensity less than 5 MM and change detected during surveillance inspection 	 Earthquake confirmed or felt in the area, AND A possible failure path has been identified 	 Risk assessment has determined that failure risk has reduced 	
Terrorist threat/ activity or high energy impact See section 8	Not applicable	Not applicable	 Possible terrorist activity noticed at dam, OR Threat received Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit) Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced 	

Table 1: Emergency activation quick reference

Next page: Emergency activation quick reference – Other Emergency Situations



Emergency activation quick reference – Other Emergency Situations

The EAP for Teemburra Dam covers one other emergency situation evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant section of the EAP that deals with the other emergency situation. Note: The IC is responsible for activating the EAP unless otherwise directed by the FODM or DSTDM. Should the IC be unavailable, the LEC, ORR or DDO is responsible.

Table 1: Emergency activation quick reference (continued)

Other Emergency	Activation level				
Other Emergency Situations and section	Communications Failure – Dam Site (DDO)	Communications Failure – Local Area (LEC/ORR)	Communications Failure – Brisbane (IC/DSTDM)		
numbers	Activation triggers for other emergency situations				
Comms Failure See section 9	Unable to communicate to or from dam site	Unable to communicate to or from local area	Unable to communicate to or from Sunwater Brisbane		



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Document control

Authorisation of document

Name	Position/role	Signature	Date
	EAP Program Lead — Prepared for submission		16/05/2025
	Principal Engineer – Dam Safety — Approved for submission		16/05/2025
	GM Asset Integrity — Approved for submission		19/05/2025
	EGM Engineering and Water Resources (or delegate) — Dam Owner Authorising Officer		19/05/2025



Document revision history

Issue	Date	Prepared by	Reason for change	Ref No.
2	May 2008		Significant changes of Teemburra Dam Emergency Action Plan to reflect Sunwater Management structure and other minor changes.	HB# 599431
3	October 2011		Significant changes to all sections of Teemburra Dam Emergency Action Plan to reflect current Sunwater Management structure and other changes.	HB# 1060534
4	October 2015		New Emergency Action Plan developed at expiry of 3E approval. Issued for consultation with Relevant Disaster Management Groups.	HB# 1823117
5	September 2016		Updates to notification & communication lists and Emergency Alert sections.	HB# 2023443
6	August 2017		Revised and reviewed Emergency Action Plan developed at expiry of approval. Also includes updates that reflect the Water Legislation (Dam Safety) Amendment Act 2017, implementation of changes to Sunwater management structure, new event management roles and addition of new Emergency Activation section (Other Emergency Situations).	HB# 2091718
7	December 2018		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB# 2367039
7.1	September 2019		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Added instructions for Emergency Siren activation. Added Downstream Notification map. Minor error corrections and other non-substantive changes.	HB# 2452380
8.0	March 2020		Revised and reviewed at expiry of approval. Minor error corrections and other non-substantive changes to improve readability and useability.	HB# 2505614
8.1	September 2020		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB# 25070507
8.2	September 2021		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes such as removing Comprehensive Risk Assessments description (2.9) and simplifying FODM role in Activation triggers (5.2.1) including removing para 5.2.2.	HB # 2653255

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Issue	Date	Prepared by	Reason for change	Ref No.
8.3	September 2022		Amended contacts and associated sections. Minor error corrections and other non-substantive changes. The Chemical Hazard section has been removed as it is not a Dam Safety Hazard and is dealt with in other more relevant documents.	HB # 2726205
8.4	September 2023		Added Fatigue Management as section 2.5. Removed Hazard Management Toolkit from Appendix D. Removed references to chemical spill. Added Annexe and amended messaging in communication tables to comply with AWS requirements. Non-substantive updates as part of Annual Safety Statement. Minor error corrections and readability.	2810992
9.0	October 2023		Revised and reviewed at expiry of approval. AWS added to Abbreviations and Business Terms and Definitions sections. 2022 CRA added and referenced. Crest levels clarified for Saddle Dams. 2023 historical flood level added. AWS warning levels added to Flood Action tables. Flood triggers amended and Stand Up 3 trigger removed. Piping action tables amended. Earthquake triggers clarified. References updated. Removed references to spillway adequacy and updated to match new discharge rating curve. Minor error corrections and readability improvements.	2817679
10.0	October 2024	EAP Team	Full review pending expiry date	2870389

Controlled document distribution list

Copy#	Position	Location		
1	Senior Storage Operator	Sunwater, Kinchant Dam		
2	General Manager, Central	Sunwater, Moranbah		
3 Operations Centre Sunwater, Brisbane				
Note: Communication information for each (Controlled Convulleder' is attached in Annandiy A				

Note: Communication information for each 'Controlled Copy Holder' is attached in Appendix A

Electronic document distribution list

Printed electronic copies are considered uncontrolled copies.

Position	Location			
Local Disaster Coordinator, Local Disaster Management Group (LDMG)	Mackay Regional Council, Mackay			
Executive Officer, Mackay District Disaster Management Group (DDMG)	Police, Mackay			
Officer in Charge, Mackay Police Communications Centre	Police, Mackay			
Senior Flood Forecaster	Bureau of Meteorology, Brisbane			
Note: Communication information for each 'Electronic Copy Holder' is in Appendix A.				

1. References, abbreviations, and definitions

1.1 References/associated documents

Ref	Document title	Reference/location
А	Water Supply (Safety and Reliability) Act 2008 (March 2022)	https://www.legislation.qld.gov.au/view/w hole/pdf/inforce/current/act-2008-034
В	Queensland Disaster Management Act 2003 (April 2022)	https://www.legislation.qld.gov.au/view/p df/inforce/current/act-2003-091
С	Interim Queensland Prevention, Preparedness, Response and Recovery Disaster Management Guideline 2024-25	<u>QLD-Disaster-Management-Guideline.pdf</u>
D	Guidelines on Safety Assessments for Referable Dams (November 2023 (Version 8)	<u>Guidelines on Safety Assessments for</u> <u>Referable Dams</u>
E	Queensland Dam Safety Management Guidelines Version 03.1 August 2024	https://www.dnrme.qld.gov.au/ data/ass ets/pdf_file/0007/78838/dam-safety- management.pdf
F	Australian Rainfall and Runoff (ARR) 2019	ISBN 978-1-925848-36-6 http://book.arr.org.au.s3-website-ap- southeast-2.amazonaws.com/
G	Emergency action plan for referable dam guideline Version 4 1 October 2023	https://www.resources.qld.gov.au/data/ assets/pdf_file/0018/84015/eap- guideline.pdf
Н	Queensland Interim State Disaster Management Plan 2024-25 (Queensland's Disaster Management Committee)	Interim-Queensland-State-Disaster- Management-Plan-2024-25.pdf
I	Queensland Government Communications and systems for public information and warnings	Emergency alerts & public information Disaster Management Queensland Government
J	Professional Engineers Act 2002 (RPEQ) (September 2013)	https://www.legislation.qld.gov.au/view/p df/inforce/2013-09-23/act-2002-054
К	Guidelines for the Development of Communication Education, Awareness and Engagement Programs (2010)	https://knowledge.aidr.org.au/media/1970 /manual-45-guidelines-for-the- development-of-communication- education-awareness-and-engagement- programs.pdf
L	Queensland Warnings Manual V1 (November 2024)	M.1.174 Queensland Emergency Alert Manual
Μ	Sunwater website — Emergency Action Plans, Flood Maps and Dam Emergency Sirens	https://www.sunwater.com.au/community /preparing-for-weather- events/emergency-management/
N	Sunwater (Internal) Strategic Event Procedure	Strategic Event Procedure
0	Sunwater (Internal) Teemburra Dam Safety Condition Schedule—August 2023	Sunwater Internal Document

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Ref	Document title	Reference/location
Ρ	Sunwater (Internal) Teemburra Dam Operation and Maintenance Manual	Teemburra Dam O&M Manual
Q	Sunwater (Internal) Teemburra Dam Comprehensive Risk Assessment 2022	Sunwater Internal Document
R	Guidelines on Dam Safety Management (ANCOLD, 2003)	ANCOLD ISBN: 0-731027620
S	Guidelines on Consequence Categories for Dams (ANCOLD, 2012)	ANCOLD ISBN: 978-0-9808192-5-0
Т	Guideline for Failure Impact Assessment of Water Dams (DNRME 2018)	Guidelines-failure-assessment
U	Sunwater (Internal) Emergency Alert Protocol	Sunwater Internal Document
V	Water Act 2000	https://www.legislation.qld.gov.au/view/p df/inforce/current/act-2000-034
W	Fatigue Management Procedure WHS42 (Sunwater internal)	Sunwater Internal Document
х	Sunwater (internal) Referable Structures Standing Operating Procedure (SOP) 12 – Dam Log Books	<u>SOP 12</u>

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1.2 Abbreviations and acronyms

AEP	Annual Exceedance Probability	0&M	Operation & Maintenance
AHD	Australian Height Datum	OB	Observation Bore
AMTD	Adopted Mean Thread Distance	OC	Operations Centre
ANCOLD	Australian National Committee on	OCDO	Operations Centre Duty Officer
, ITCOLD	Large Dams	OM	Operator Maintainer
AWS	Australian Warning System	OMGR	Operations Manager
BOM	Bureau of Meteorology	ONION	Operations Supervisor
CED	Chief Engineer Dams	ORR	Owner's Regional Representative
CEO	Chief Executive Officer	PAR	Population at Risk
CRA	Comprehensive Risk Assessment	PDSE	Principal Dam Safety Engineer
CTG	Counter Terrorism Group	PFRM	Predictive Flood Routing Model
D/S	Downstream	PLL	Probable Loss of Life
DCF	Dam Crest Flood	PMF	Probable Maximum Flood
DCF	Dam Crest Level	PMP	
DDC	District Disaster Coordinator	PMPF	Probable Maximum Precipitation Probable Maximum Precipitation Flood
			•
DDMG	District Disaster Management Group	PWRE	Principal Water Resources Engineer
DDMP DDO	District Disaster Management Plan Dam Duty Officer	QDMC	Queensland Disaster Management Committee
DDS	Director Dam Safety	QPS	Queensland Police Service
DLGWV	Department of Local Government,	RB	Right Bank
DLGWV	Water and Volunteers	RC	Regional Council
DSR	Dam Safety Regulator	RCC	Roller Compacted Concrete
DSSC	Dam Safety Surveillance Coordinator	ROC	Regional Operations Centre
DSTDM	Dam Safety Technical Decision Maker	RPEQ	Registered Professional Engineer of
EAP	Emergency Action Plan	NFLQ	Queensland
EA	Emergency Alert	RSL	Reduced Supply Level
EER	Emergency Event Report	SCED	Senior Civil Engineer Dams
EGMO	Executive General Manager Operations	SDCC	State Disaster Coordination Centre
EGME&WR	Executive General Manager Operations	SDF	Sunny Day Failure
EGIVIEQVIE	& Water Resources	SDF	Senior Dam Technical Engineer
EL	Elevation Level	SES	C C
FCL	Fixed Crest Level	SMS	State Emergency Service
FODM		SMT	Short Message Service Sunwater Media Team
FSL	Flood Operations Decision Maker	SO	
GM	Full Supply Level General Manager	SOM	Standby Operator Senior Operator Maintainer
IC	Incident Coordinator	SOP	Standing Operating Procedure
IFHC		SRT	
IGEM	Incremental Flood Hazard Category	SSO	Strategic Response Team
IGEIVI	Inspector-General Emergency		Senior Storage Operator
	Management Left Bank	SWL	Storage Water Level
		SWRE	Senior Water Resources Engineer
	Local Disaster Coordinator	U/S	Upstream
LDMG LDMP	Local Disaster Management Group	WHS WSSR	Workplace Health & Safety
	Local Disaster Management Plan	WSSK	Water Supply (Safety and Reliability)
LEC MAP	Local Event Coordinator	WQ	Act
Max. OL	Manager Asset Planning	WQ	Water Quality
Max. OL ME	Maximum Operating Level Manager Environment		
MM	Manager Environment Modified Mercalli		

1.3 Business terms and definitions

The meaning of terms used in this section are set out in accordance with relevant legislation or as defined by operator requirements.

Term	Definition		
Terms defined in accordance with the Water Supply (Safety and Reliability) Act (the WSSR Act)			
Australian Warning System	A national approach to information and warnings during emergencies like bushfire, flood, storm, extreme heat and severe weather.		
Dam hazard	 Means a reasonably foreseeable situation or condition that may: cause or contribute to the failure of the dam, if the failure may cause harm to persons or property, OR require an automatic or controlled release of water from the dam, 		
Dam hazard event	 if the release of the water may cause harm to persons or property Means an event arising from a <i>dam hazard</i> if: persons or property may be harmed because of the event, AND a coordinated response, involving two or more of the following <i>relevant entities</i>, is unlikely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, AND the event is not an <i>emergency event</i> 		
Disaster Management Plan (DMP)	Of a <i>district group</i> or local government, means the group's District DMP (DDMP) or local government's Local DMP (LDMP) under the Queensland Disaster Management Act 2003.		
District group (District Disaster Management Group)	For an EAP, means a district group established under the Queensland Disaster Management Act 2003, section 22 whose disaster district under that Act could, under the plan, be affected by a <i>dam hazard</i> .		
Emergency event	 Means an event arising from a <i>dam hazard</i> if: persons or property may be harmed because of the event, AND any of the following apply: a coordinated response, involving 2 or more of the following <i>relevant entities</i>, is likely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, OR the event may arise because of a disaster situation declared under the Queensland Disaster Management Act 2003, OR an entity performing functions under the State <i>Disaster Management Plan</i> may, under that plan, require the owner of the dam to give the entity information about the event 		
Local group (Local Disaster management Group)	For an EAP, means a local group established under the Queensland Disaster Management Act 2003, section 29 whose local government area could, under the plan, be affected by a <i>dam hazard</i> .		

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Term	Definition	
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or <i>district group</i> .	
Referable dam	 A dam, or a proposed dam after its construction, will be a referable dam if: a failure impact assessment of the dam, or the proposed dam, is carried out under the WSSR Act, AND the assessment states the dam has, or the proposed dam after its construction will have, a category 1 or category 2 failure impact rating, AND the Chief Executive has, under section 349 of the WSSR Act, accepted the assessment Also, a dam is a referable dam if: under section 342B of the WSSR Act, the owner of a dam is given a referable dam notice and, before the effective day for the notice, does not give the Chief Executive a failure impact assessment for the dam, AND 	
	• the Chief Executive has not, under section 349 of the WSSR Act, accepted a failure impact assessment of the dam	
Relevant entity	 Means each of the following under the EAP for the dam: the persons who may be affected, or whose property may be affected, if a <i>dam hazard event</i> or <i>emergency event</i> were to happen for the dam, e.g. the owners of parcels of farmland adjacent to the dam or residents of a township each local group and district group for the EAP each local government whose local government area may be affected if a <i>dam hazard event</i> or <i>emergency event</i> were to happen the Chief Executive another entity the owner of the dam considers appropriate e.g. the Queensland Police Service (QPS) 	
Terms consistent with Queensland Disaster Management Guidelines		

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Term	Definition
Activation levels	The four levels of EAP activation are:
	• Alert: A heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Alert level indicates the dam owner is getting ready to activate the Lean Forward level of the EAP if the situation deteriorates.
	• Lean Forward: An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared but not activated.
	• Stand Up: The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report (EER) in accordance with the provision of the WSSR Act .
	• Stand Down: Transition from responding to an event back to normal core business and/or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present.
	Notes:
	The movement through these levels of activation is not necessarily sequential. It should be applied with flexibility and adaptability and be tailored to the location and event.
	Triggering one of these levels of activation may not necessarily mean a similar activation of LDMGs or DDMGs.
AWS warning levels	The three AWS warning levels are:
	• Advice: The first warning level of the Australian Warning System meaning an incident has started but there is no immediate danger. Stay up to date in case the situation changes.
	• Watch and Act: The second warning level of the Australian Warning System meaning there is a heightened level of threat. Conditions are changing - you need to start taking action now to protect you and your family.
	• Emergency: The third and highest warning level of the Australian Warning System meaning lives may be in danger and action should be taken immediately.
	Notes:
	These AWS warning levels do not change the Activation Levels of the EAP and are intended for external public-facing information only.
	There is no Stand Down equivalent in AWS warning levels.

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Term	Definition
Bureau of Meteorology flood level	The three levels of flooding are:
classifications	• Minor flooding: This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary.
	• Moderate flooding: This causes the inundation of low-lying areas requiring the removal of stock and/or the evacuation of some houses. Main traffic bridges may be closed by flood waters.
	• Major flooding: This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely.
Concurrent Flooding	Flood flows downstream of a dam that are not a result of dam outflows; for instance, those from adjacent catchments or from the sea, and which occur in the same period as downstream releases or flooding from the dam.
Dam crest level	The lowest elevation of the non-overflow crest section of the dam excluding handrails, parapets or wave walls that have not been designed to store water.
Dam crest flood (DCF)	The flood event that causes reservoir levels to reach the lowest point of non-overflow section of a dam.
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.
Downstream releases	Downstream releases are outflows from the dam made through appurtenant structures such as spillways or outlet works that are in accordance with the design of the dam.
Earthquake	 A sudden release of energy in the earth's crust or upper mantle, usually caused by movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include: settlement, sliding, or overturning of monoliths in the dam wall
	 initiation of seepage lines in the foundations or abutments that could lead to piping damage and potential inoperability of appurtenant works
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above the Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.
Probable maximum flood (PMF)	The flood resulting from the probable maximum precipitation coupled with the worst flood-producing catchment conditions that can be realistically expected in the prevailing meteorological conditions.

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Term	Definition
Probable maximum precipitation (PMP)	The theoretical greatest depth of precipitation for a given duration that is physically possible over a particular drainage basin.
Probable maximum precipitation flood (PMPF)	The flood resulting from the probable maximum precipitation coupled with typical catchment conditions.
Stability, main embankment	High foundation pore pressure peaks may reduce the Factor of Safety against slip circle failure to an unacceptable level.
'Sunny day' failure (SDF)	A failure that occurs at the FSL and there is no concurrent rain associated flooding.
Terrorist activity	A deliberate attempt to damage or fail or contaminate a dam.

2. Introduction

2.1 Context

Under the *Water Supply (Safety and Reliability) Act (2008)* (the WSSR Act), the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the WSSR Act, the *Emergency action plan for referable dam guideline* and the *Queensland State Disaster Management Plan 2023*. The content requirements for EAPs are contained in section 352H of the WSSR Act.

Summary of legal requirements – Section 352H

Section 352H (1) of the WSSR Act requires that the EAP must identify each dam hazard for the dam.

and for each of these dam hazard types (e.g. flood operations, earthquake):

- Identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard; and
- Identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening; and
- State when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned; and
- State when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the order of priority in which the relevant entities are to be notified; and
- State the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352H (2) of the WSSR Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352HA of the WSSR Act states that before giving the Chief Executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan, and each district group for the plan.

Section 352HB of the WSSR Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local district group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352H (1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

The local government whose area may be affected by a dam hazard for Teemburra Dam has been determined as **Mackay Regional Council (MRC**). Sunwater has provided both councils with a copy of the draft EAP for assessment.

Section 352HC of the WSSR Act states that a district group may review the EAP for consistency with its disaster management plan. The district group for Teemburra Dam is **Mackay DDMG**. Sunwater has provided the DDMG with a copy of the draft EAP for review.

Note: Sunwater has attempted to write the EAP to cope with all reasonably foreseeable emergencies. However, there is considerable uncertainty about how any emergency might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

2.2 Purpose

The purpose of this EAP is:

- to minimise the risk of harm to persons or property if a dam hazard event or emergency event for the dam happens
- to identify dam hazards that could occur at Teemburra Dam and the area likely to be affected for each hazard
- to prescribe emergency actions taken by the dam owners and operating personnel in identifying and responding to dam hazards and notifying relevant entities

It is possible for more than one dam hazard to exist at Teemburra Dam at one time. In such a circumstance, it may be necessary to act on the procedures within separate sections simultaneously.

The focus of this EAP is the management of dam hazards at Teemburra Dam by the owner of the dam (Sunwater) and the communication and notification of dam hazards to the LDMGs, DDMGs and broader community. However, the EAP sits within the broader emergency response framework. This EAP has been assessed and considered to be consistent with the Mackay Regional Councils' Local Disaster Management Plan (LDMP) and associated disaster management sub plans.

2.3 Scope

The Teemburra Dam EAP covers:

- dam hazards evaluated within Sunwater's Dam Safety Management Program
- details about the dam that are relevant to a dam hazard
- identification of circumstances that indicates a material increase in the likelihood of a dam hazard event or emergency event
- triggers for activation of a tiered response to dam hazard event or emergency event
- roles and responsibilities in responding to a dam hazard event or emergency event
- notification, warning, and communication protocols
- inspection, monitoring, and reporting protocols during emergencies
- other relevant information that may assist with identifying the area affected by a dam hazard event and/or emergency event, and the management of such hazards.

2.4 Sunwater training

Training of the use and implementation of this EAP document is carried out at various times throughout the year, but specific pre-wet season training is undertaken leading up to the wet season at each dam site.

During this period, Sunwater staff complete work instructions for site preparations and during July to September carry out checks on stores, supplies of fuel and the current EAP, such as contact details for individuals and dam information.

The EAP training that is carried out on-site includes walkthroughs of new changes, scenario (role play) and Q&A to check the knowledge and competency of all those who attended. The training is presented to relevant Sunwater staff (DDO's, LECs and ICs) and disaster management stakeholders. DSTDM and FODM information sessions are carried out once a year with the same walkthrough of new changes and Q&A, but this is not specific to any one dam. New Sunwater employees in these various roles also have a walkthrough of the EAP.

Note: All enquiries regarding EAP training should be directed to

Sunwater is also working towards carrying out a full test once annually involving each local authority and disaster management stakeholders. Where there is more than one referable dam in a local area, the exercise could involve more than one dam, or the location will be rotated. This full test would involve the State Disaster Coordination Centre (SDCC) and include the (non- live) testing of Emergency Alerts (EAs). The test results relating to numbers of alerts generated will be shared with local authority and disaster management stakeholders.

2.5 Fatigue Management Plan

Sunwater has a Fatigue Management Procedure. This document recognises fatigue as an important workplace hazard and has identified and outlined control processes to mitigate the risk of fatigue impaired HSE incidents. A copy of Sunwater's Fatigue Management Procedure can be provided upon request.

2.6 Dam emergency management within Sunwater

The Sunwater emergency management framework generally utilises the organisation's hierarchy and in-house experts as illustrated in Figure 1 below.

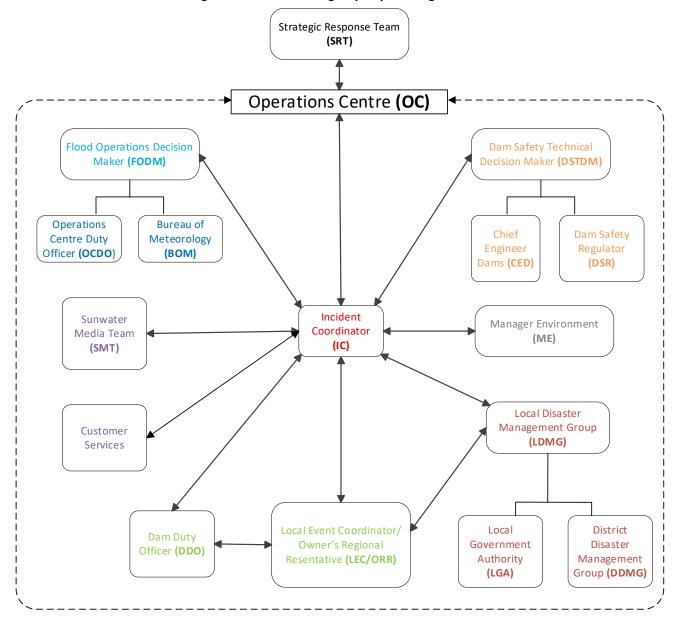


Figure 1: Sunwater emergency response organisation

Key aspects of the emergency management framework are described below:

- Central to the framework is the role of IC for any dam hazard at a dam. The IC will maintain overall responsibility for a coordinated response to the dam hazard incident.
- The IC is responsible for the decision to activate the EAP. The IC is the lead coordinator in the implementation of any EAP in events for Sunwater. Should the IC be unavailable, the Local Event Coordinator (LEC) followed by the Dam Duty Officer (DDO) is responsible for the implementation of the EAP. If the IC loses all communications

during a dam hazard, then as a fail-safe position, the LEC followed by the DDO will assume the duties and responsibility of the IC. However, loss of communications could result in some communication processes defined in this EAP not being carried out.

- The DSTDM is primarily responsible for analysing dam safety and providing expert technical advice in this regard. They will be expected to discuss dam hazards with peers and other technical experts and make sound decisions to mitigate risks and to determine a response to incidents and emerging issues. The DSTDM is the key communication contact with the Dam Safety Regulator.
- The FODM has responsibility for all matters involving flood modelling and forecasting and determining the associated impact to Sunwater storages/infrastructure and EAP actions. The FODM may pre-emptively advise the IC to activate the EAP in accordance with available hydrology forecast information. For example, if an EAP trigger level is predicted to be exceeded based on forecast dam inflows derived from observed rainfall and streamflow conditions upstream of the dam, the EAP may be activated to the predicted level. Regarding the operation of the OC, the FODM must liaise with the IC as necessary to inform of decisions made.
- Sunwater's in-house engineering and technical staff will provide technical advice to the IC, LEC and DDO on an as needs basis. The Flood Operations Decision Maker (FODM) and Dam Safety Technical Decision Maker (DSTDM) will provide flood and dam engineering advice respectively during a dam hazard. Such advice will be provided within an established framework of Standing Operating Procedures (SOPs), models, standards, and manuals. This is an advisory role only and does not diminish the decision responsibility of the IC, LEC or DDO.
- If unusual circumstances develop during a dam hazard it will be necessary to escalate to either the FODM or DSTDM. These roles are filled by Registered Professional Engineers of Queensland (RPEQ) and are suitably qualified professionals as defined in the Professional Engineers Act of Queensland. These decision-making roles are providing direct engineering supervision to the advisors through the established framework of SOPs, models, standards, and manuals or through direct supervision.

2.7 Community information

Sunwater, with the assistance of local councils, will ensure community education around messaging and impacts of the EAP and its related events is undertaken and continually improved.

Sunwater currently provides information externally to customers, downstream (D/S) residents and the community in a range of methods or channels in relation to dam hazards and emergency situations. Individuals can access information through Facebook, the Sunwater website (sunwater.com.au), Sunwater Community App (sunwater.com.au/community/sunwater-app/) and at several show/field days across regional Queensland where Sunwater may have stalls and information available.

In the event of an emergency event or when otherwise required, Sunwater and the affected local government also have the use of the National Emergency Alert System to send a voice message and SMS. This service is provided by Telstra and managed by)the State Disaster Coordination Centre (SDCC). The process Sunwater follows is documented in Appendix A7.

The Teemburra Dam precinct also includes an emergency siren to warn D/S residents of imminent failure of the dam. Information regarding the location and use of the dam failure siren can be found in Appendix A8.

A copy of all Sunwater approved EAPs are available to the public on the Sunwater website – https://www.sunwater.com.au/community/preparing-for-emergencies/emergency-management/

These copies are redacted to protect people's personal details.

2.8 Lessons Learnt

Sunwater carries out Lessons Learnt workshops as part of its post event management. These Lessons Learnt can result in changes to the EAP. These are captured and if applicable to this document are implemented at the earliest opportunity and are made available in the next EAP update to the Dam Safety Regulator (DSR) as part of Sunwater's continual improvement of its EAPs. The Lessons Learnt actions if relevant are provided to stakeholders, such as the LDMGs, DDMGs, other dam owners and the Department of Local Government, Water and Volunteers (DLGWV) as appropriate.

In addition, Sunwater requests any post event learnings be communicated regarding operational effectiveness and areas for improvement.

3. Dam details

3.1 General dam information

Location: Teemburra Dam is situated on Teemburra Creek, AMTD 20.5 km, near Finch Hatton. The dam is 50 km west of the city of Mackay in Northern Queensland and is located approximately 6 km north-east of Pinnacle.

Catchment: Teemburra Creek is a tributary of Blacks Creek, which flows into the Pioneer River approximately 65 km upstream from its mouth at Mackay in Northern Queensland. The catchment area lies in hilly wooded country between the main parts of the Clarke Ranges and the easterly-southeast trending spur, Pinnacle Range. The topography of the catchment is gently undulating and changes gradually to hilly terrain from the Pinnacle Range towards the west and north. The area immediately downstream of the dam is mountainous, stretching approximately 40 km further down until the topography transforms to predominantly plains with large areas used for sugar cane plantations.

Construction: The dam was completed in 1996 to mainly supply irrigation water to sugarcane farms of Pioneer Valley. The dam also supplies water to town water supply and industrial users.

Specification: The table below lists general specifications of Teemburra dam.

Description	Specification
Dam type	Concrete-faced rock-fill embankment
FSL	EL 290.00 m
Historical recorded max storage—Mar 2017	EL 291.32 m
Storage capacity at FSL	147,500 ML
Storage area at FSL	1,085 ha
Catchment area	67.45 km ²
Dam Crest Level (DCL)	EL 295.00 m at top of wave wall
Minimum foundation level	EL 238.00 m
Crest length along the axis	350 m
Maximum height of dam	57 m
Crest width	6 m
Spillway type	Ungated concrete ogee crest with a partially lined stepped chute
Spillway crest level	EL 290.00 m
Spillway crest length	60 m
Spillway Capacity (at DCL)	1,258 m³/s (108,691 ML/d)
Outlet works—Main Embankment	Inclined intake structure with selective withdrawal, outlet conduit, and valve chamber
Outlet capacity	345.6 ML/d (4 m³/s)
Outlet conduit	MSCL, 1915 mm OD with a RC surround
Length of conduit	152 m
Outlet conduit invert level	EL 240.53 m (at upstream end)

Table 2: Teemburra Dam specifications

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Description	Specification
Regulating valve	600 mm fixed cone dispersion
Guard valve	1,200 mm butterfly valve
Outlet works—Saddle Dam 2	Inclined intake structure with selective withdrawal, outlet conduit, and valve chamber
Outlet capacity	562 ML/d (6.5 m³/s)
Outlet conduit	MSCL, 1290 mm OD with a RC surround
Length of conduit	165 m
Outlet conduit invert level	EL 267.97 m (at upstream end)
Guard valve	1,200 mm butterfly valve
Saddle Dam 1	Zoned earth-fill with clay core
Crest level	EL 294.70 m (design)
	EL 294.84 m (minimum surveyed)
Crest length along axis	220 m
Maximum height of dam	18 m (above min. foundation level)
Saddle Dam 2	Zoned earth-fill with clay core
Crest level	EL 295.00 m (design)
	EL 294.91 m (minimum surveyed)
Crest length along axis	740 m
Maximum height of dam	27 m (above min. foundation level)
Saddle Dam 3	Homogeneous road embankment
Crest level	EL 295.39 m (design)
	EL 295.57 m (minimum surveyed)
Crest length along axis	190 m
Maximum height of dam	3 m (above natural surface)

3.2 Population at risk

In the Consequence Assessment performed for the 2022 Comprehensive Risk Assessment:

- Teemburra Dam is rated as 'Extreme' Consequence Category for both flood failure and sunny day failure.
- The maximum flood PAR is 32,269 due to failure of the main dam during PMF (incremental PAR is 152).
- The maximum sunny day PAR is 237 due to failure of Saddle Dam 2.
- Modelling assumptions were made regarding concurrent downstream floodplain conditions during dam failure events. Analysis of historical data showed a strong correlation between rainfall in the Teemburra catchment and the downstream floodplain. As a result, the PMF failure scenario assumes PMP (~1 in 480,000 AEP) concurrent rainfall downstream of Teemburra Dam. No concurrent flooding occurs in a Sunny Day failure. All scenarios modelled adopted a conservative Mean High Water Springs (MHWS) tide level.

Flood mapping showing the location of the Population at Risk is provided in Appendix B.

3.3 General arrangement

The general arrangement drawings are in Appendix B1.

3.4 Emergency inspections and monitoring

The dam has been designed to conform to modern design standards, so that its failure is highly unlikely. To maintain the dam in a safe condition and detect any dam hazards, as soon as it begins to develop, or becomes apparent, the following is applicable to Teemburra Dam.

3.4.1 Inspections

The following inspections are to be carried out:

- Routine Visual Inspection: Conducted as per routine surveillance Work Order or as directed by the DSTDM.
- Detailed Inspection: Conducted annually.
- **Comprehensive Inspection**: Conducted five yearly.

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4. Roles and responsibilities

Roles and responsibilities	Position holder
Owner (Sunwater)	
Liaise with the Board and Minister.	
• Activate Sunwater Strategic Response and Business Continuity Plans if required.	
 Ensure necessary resources are available to manage any dam hazard and emergency events. 	
 At all times, aim to provide timely advice and support to the local disaster management groups (LDMGs) in the affected local government areas and the district disaster management groups (DDMGs) in the affected disaster districts. 	CEO
 During a dam hazard event that occurs with little or no warning, undertake the following actions to ensure the community is informed as soon as possible: 	
 notify the residents listed in the EAP via SMS. 	EGMO
\circ contact the SDCC to request an Emergency Alert campaign as detailed in the	EGM E&WR
emergency alert request and threat detection polygon.	
 Where a dam hazard event occurs with adequate time to warn downstream residents, notify the residents listed in the EAP via SMS (unless otherwise agreed with the LDMGs). 	
Record communications, notifications and observations as required.	
Owner's Head Office Representative	
 Authorise the issuing of EAPs, SOPs and O&M Manuals and amendments. 	
 Facilitate Dam Safety Training Courses for Service Managers, Operations Supervisor, Dam Operators and other staff as appropriate and ensure that all staff required to undertake Dam Safety work are trained and accredited. 	
• Ensure that risks identified in CRAs or other technical reports undertaken in relation to Dam Safety are included in the EAP.	
• Ensure visual inspections and instrumentation monitoring frequencies conform to ANCOLD Guidelines.	
 Ensure all Dam Safety work orders, work instructions and lesson learned outcomes are fully implemented. 	GM Asset Integrity
• Ensure requirements of the Dam Condition Schedule are met.	
• Ensure the work instructions are correct and the Logbooks, SOPs, Data Books and EAPs are reviewed annually as per the Dam Condition Schedule.	GM Asset Management
 Undertake and prepare the five yearly Comprehensive Inspection Reports with suitably qualified personnel within the time specified and ensure that work orders are created for recommendations and work is undertaken as required. 	
 Undertake Annual Inspections and prepare reports within the time frames specified in and ensure that work orders are created for recommendations and work is undertaken as required. 	
 Review the Dam Safety Instrumentation database and evaluate data to verify the structural integrity of the dams on a regular basis and maintain a spread sheet for verification for audit and quality control. 	
Record communications, notifications and observations as required.	

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	Roles and responsibilities	Position holder
Owner	's Regional Representative (ORR)	
•	Liaise with the Senior Storage Operator /Operator Maintainer.	
•	Arrange dam specific training and accreditation for relevant staff.	
•	Ensure competent, trained and accredited personnel operate the storages.	GM Central
•	Ensure necessary resources are available to manage any dam hazard and emergency events.	
•	Undertake the role of LEC as required	OS
•	Ensure all work orders, work instructions and lesson learned outcomes are fully implemented.	
•	Record communications, notifications and observations as required.	
Strate	gic Response Team (SRT)	
•	Facilitate the assessment, escalation and notification and management of strategic response and recovery for a high or extreme risk, or impact, event.	
•	Initial and ongoing assessment of event status and requirements	
•	Development, and revision of, strategic objectives based on requirements	Various ELT members
•	Identifying, managing, and monitoring strategic risks	as per SRT roster
•	Monitor media and stakeholder/customer impacts	
•	Managing/overseeing event communications including media, stakeholder, customer, and internal communications.	
•	Record communications, notifications and observations as required.	
Techni	cal Advisor	
•	Analyse the situation and provide expert technical advice.	
•	Discuss issues with peers and other technical experts and make sound decisions to mitigate the risk	GM Environment
•	Determine response to incidents and emerging issues.	
•	Record communications, notifications and observations as required.	
Dam S	afety Technical Decision Maker (DSTDM)	
•	Maintain current RPEQ accreditation.	
•	Analyse the situation and provide expert technical advice in relation to Dam Safety.	
•	Discuss dam hazards with peers and other technical experts and make sound decisions to mitigate the risk.	
•	Determine response to incidents and emerging issues.	Various personnel as
•	Issue warning on dam failure and advise on protective measures.	per DSTDM roster
•	Ensure the EAP is implemented appropriately and carry out the DSTDM role as required.	
•	Liaise with DSR as required.	
•	Record communications, notifications and observations as required.	

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Roles and responsibilities	Position holder
Flood Operations Decision Maker (FODM)	
Maintain current RPEQ accreditation.	
• Provide hydrological advice in relation to predicted and actual dam outflows including assessment of weather and flood warnings, and other related matters as identified in the OC Procedure.	
 Interpret and apply rainfall data in accordance with the OC Procedure, including, as required under the OC Procedure, liaising with BOM. 	Various personnel as per FODM roster
 Ensure the EAP is implemented appropriately and carry out the FODM role as required. 	
Record communications, notifications and observations as required.	
Operations Centre Duty Officer (OCDO)	
Decide if a flood imminent and record modes of operation.	
• Extract data relative to the event from available sources.	Variaus parsonnal as
 Utilise this data in predictive flood models and determine results from these models for approval by FODM. 	Various personnel as per OC roster
• Liaise with the FODM or IC to update current flood situation and routing data.	
Record communications, notifications and observations as required.	
Sunwater Media Team (SMT)	
• Analyse sensitive issues, discuss with the Owner and issue media releases.	
 Handle public and customer comments (including social media) and advise the Owner if necessary. 	Various personnel as per Media Team
• Liaise with the IC and update QDMC of flood events.	roster
Record communications, notifications and observations as required.	
Incident Coordinator (IC)	
 Notify LDMGs, or councils if LDMGs not Stood Up, of intent to use the Emergency Alert. 	Various personnel as per OC roster
Activate the EAP, when necessary.	
• Ensure the EAP is implemented appropriately and carry out the IC role as required.	
Arrange Situation Reports and determine frequency, as required.	
Record communications, notifications and observations as required.	
Local Event Coordinator (LEC)	
Liaise with the Local Disaster Coordinator or proxy	
Activate the EAP when necessary	Various personnel as
 Ensure the EAP is implemented appropriately and carry out the LEC role as required 	per LEC roster
Record communications, notifications and observations as required	

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Roles and responsibilities	Position holder
Dam Duty Officer (DDO)	
Complete accreditation to operate and maintain relevant storage.	
• Ensure the EAP is implemented appropriately and carry out the DDO role as required.	SOM
• Take direction from the DSTDM and IC as requested.	SSO
 Arrange immediate site inspection and make informed assessment of the situation. 	
• Escalate any issue not covered in the EAP or where actions are not clear.	OM
Record communications, notifications and observations as required.	
Council	
Mackay Regional Council	
Councils have legislated local government functions, as per Section 80 of the Queensland Disaster Management Act (2003). These include:	
Ensure it has a disaster response capability.	
Approve its local disaster management plan.	
• Ensure information about an event or a disaster in its area is promptly given to the DDMG for the disaster district in which area it is situated.	
• Perform other functions given to the local government.	
And as per Section 352HB of the Water Legislation (Dam Safety) Amendment Act (2017):	
 Must assess (in consultation with its LDMG) the EAP for consistency with the LDMP. 	
Queensland Police Service (QPS)	
Manage the initial situation based on local operational procedures; including but not limited to:	
conduct emergency operations.	
• coordinate and support Sunwater during a declared emergency at the dam.	
liaise with relevant organisations.	Local Police
evacuation of persons if required.	
control of essential traffic.	
security of specific area.	

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Roles and responsibilities	Position holder
Disaster Management Groups/Personnel – (In addition to requirements outlined in the Queensland Disaster Management Act 2003.	
LDMG	
 As per IGEM review recommendation, work together with Sunwater and the councils to ensure community education around messaging and impacts of EAP related events is undertaken and continually improves. 	
Work with councils and Sunwater to ensure the EAP is regularly exercised.	
Identify and coordinate the use of resources and support services that may be	
required for an EAP event, noting that for safety events unique to the dam Sunwater will approach councils to initiate.	LDMG
• During a dam hazard/emergency event, providing they are Stood Up , the LDMGs in the affected local government areas will take the lead role in notifying the broader community.	QPS
 Identify and provide advice to the relevant DDMGs about support services required by the LDMG to manage an EAP event. 	DDMG
 Provide reports and make recommendations to the relevant DDMGs about matters relating to EAP events. 	SCTN Coordinator
QPS	
 Work with dam owner and LDMGs to ensure Emergency Alert polygons are prepared, stored and tested at the State Disaster Coordination Centre (SDCC). 	
DDMG	
• May review the EAP for consistency with the DDMP.	
SCTN (Security and Counter Terrorism Network) Coordinator	
 Identifies areas of concerns during the preparation of disaster plans and provides advice during counter terrorism emergency events 	
Dam Safety Regulator (DSR)	
Liaise with relevant Minister on necessary actions.	
Approve this document as required under legislation.	DDS
 Liaise with Chief Executive as required in administering (regulating) the WSSR Act. 	200

5. Dam hazard—flood operations

5.1 Overview

The emergency action described in this section (Dam hazard—flood operations) relates to:

- A dam hazard where natural catchment inflows fill Teemburra Dam to Full Supply Level (FSL) 290.00 m and the rate of inflow exceeds the capacity of the outlet works. The spillway will then discharge water downstream into the Pioneer River. These flood flows can create a dam hazard. Inflows will also cause the storage to temporarily rise to above the full supply level of the storage. Note:
 - The greater the rate of inflow, the higher the storage will rise.
 - The higher the storage level rises, the greater the loads on the dam structure.
 - Although unlikely, the greater the loading, the higher the likelihood of a dam failure.
 - Typically, the level of surveillance is increased during flood operations (refer tables in this section).
- Spillway discharge from the dam where there have been no indications that a dam failure may be initiating or in progress.

The area likely to be affected by this dam hazard is described as:

• As the rate of discharge increases, there will be an impact on low-level road crossings of the Teemburra Creek and other infrastructure in the river such as pump sites.

The following table shows historical floods experienced at Teemburra Dam.

Flood Rank	Date	Date Peak Height (m) Peak Height EL over spillway	
1	March 2017	291.32	1.32
2	February 2000	291.32	1.32
3	March 2012	291.26	1.26
4	January 2023	291.24	1.24
5	December 2010	290.92	0.92

Table 3: Historical floods experienced at Teemburra Dam

5.2 Emergency actions

In the emergency action tables following, each level of activation includes both its own actions and the actions of any lower level, unless those lower level actions are superseded.

5.2.1 Activation triggers

EAP Flood Activation Trigger	Trigger Summary	AWS Warning Level
Alert	Storage above EL 290.00 m (FSL)	
Lean Forward	Storage above EL 291.32 m (flood of record)	ADVICE
Stand Up 1	Storage above EL 292.70 m (top of clay core—Saddle Dam 1)	WATCH & ACT
Stand Up 2	Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action) OR; As advised by the DSTDM	EMERGENCY
Stand Down	Storage level below EL 290.20 m with no forecast increase	

While this EAP is not triggered until Teemburra Dam reaches the Alert trigger, Sunwater and the Mackay LDMG will work cooperatively and will endeavour to share intelligence of any rainfall event as and when either organisation becomes aware of a situation that could result in the activation of the EAP.

The activation of Stand Up 2 requires consideration of wave action. For example, if the gauge reading was forecast to reach 1 m below the dam crest level and the DDO reported 1 m high waves, Stand Up 2 will be triggered. Furthermore, the DSTDM may also trigger this activation if there are any dam safety concerns as the storage approaches dam crest level. In respect of forecast rainfall, as is identified in the roles and responsibilities of the FODM, regard must be had to the OC Procedure.

5.2.2 Emergency actions

Table 5 to Table 10 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Controller (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

Activation					
level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Storage above EL 290.00 m (FSL) 	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	 Storage below EL 290.20 m with no forecast increase
Actions	 Record all communication Inspect the Main Dam, Saddle Dam 1 and 2, and spillway daily (or as instructed by the DSTDM) including seepage instruments, and photograph/video and record using approved forms and send to IC & DSTDM Attention shall be given to: visual inspection of flow patterns over spillway and dissipator for evidence of scouring inspect embankments for leaks, deformation, and erosion obvious signs of seepage monitor Saddle Dams for piping risk. Undertake site preparations (if not already complete) including but not limited to the following checks: fuel and operation of backup generator communication systems (including radio, satellite, phones, and internet) Chainsaw available onsite 	 As per previous activation level, AND Inspect the Main Dam, Saddle Dam 1 and 2, and spillway 6-hourly (or as instructed by the DSTDM) including seepage instruments, and photograph/video and record using approved forms and send to IC & DSTDM When storage is approaching EL 292.42 m, toe of Saddle Dam 3, inspect Saddle Dam 3 as above. Read digital piezometer data for Saddle Dam 2 daily (or as instructed by the DSTDM) Install wave wall bulkhead into the upstream wave wall at top of the main dam intake stairs (O&M Section 9.1.1). DDO ACTIONS CO 	 As per previous activation level, AND Main embankment —monitor for potential for water to flow through bulkhead winch opening (EL 292.90 m) NOTE: Storage level at top of clay core at Saddle Dam 1 (EL 292.70 m) and approaching top of clay core at Saddle Dam 2 (EL 293.00 m) 	As per previous activation level	 Return to routine surveillance activities and frequencies Inspect the dam for any damage and photograph any damage identified during the event Forward all EER material to IC email as required Update Dam Logbook as per SOP 12

Table 5: Flood operations—DDO emergency action





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Table 5 (Continued): Flood operations—DDO emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	Storage above EL 290.00 m (FSL)	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	 Storage below EL 290.20 m with no forecast increase
Actions	 (From previous page) Record the storage level twice daily (or as instructed by the DSTDM) using gauge boards and confirm accuracy of gauging station Ensure Main Dam bulkhead winch cable conduit cover is installed Record rainfall daily Update Logbook as per SOP 12 Report any unusual readings or observations to the DSTDM and IC as soon as practical NOTE: Storage level at top of filters for Saddle Dam 1 and 2 FSL 290.00 m 				
Notifications	ICSOLEC/ORR	 As previous activation level 	 As previous activation level 	 As previous activation level 	 Inform all previously notified contacts of stand down
AWS Warning Level		ADVICE	WATCH & ACT	EMERGENCY	



Table 6: Flood operations—LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	Storage above EL 290.00 m (FSL)	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	 Storage below EL 290.20 m with no forecast increase
Actions	 Record all communication Liaise with DDO, IC and LDMG re: situation Develop/implement staff roster Note: IC to carry out LEC actions unless LDMG is stood up 	 As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM and IC 	As per previous activation level	As per previous activation level	 Forward all EER material to IC email as required Return to routine activities
Notifications	DDO IC LDMG	As per previous activation level	As per previous activation level	As per previous activation level	 Inform all previously notified contacts of stand down
AWS Warning Level		ADVICE	WATCH & ACT	EMERGENCY	



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings sunwater

sunwater

Table 7: Flood operations—IC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Storage above EL 290.00 m (FSL) 	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	Storage below EL 290.20 m with no forecast increase
Actions	 Record all communication Note: Sunwater to continue public messaging <u>until</u> LDMG is <i>stood up.</i> Liaise with Sunwater Media oncall, LDMG(s), FODM and/or DSTM to send appropriate messaging Create Incident Report Record Ensure all abnormal observations or damage has been reported to DSTDM Update Sunwater intranet with dam status Note: IC to carry out LEC actions unless LDMG is stood up 	As per previous activation level	As per previous activation level	 As per previous activation level, AND Liaise with the DSTDM to confirm that dam failure is in progress 	 Complete all internal and external notifications Forward all EER material to IC email as required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Notifications	 DDO FODM DSTDM LEC/ORR SMT SRT DDMG 	 As per previous activation level; and D/S Residents 	As per previous activation level	 As per previous activation level, AND Emergency siren SDCC 	 DDO FODM DSTDM LEC/ORR SMT SRT DDMG
AWS Warning Level		ADVICE	WATCH & ACT	EMERGENCY	



FSL – 290.0 m

Teemburra — i10.0

sunwater

Table 8: Flood operations—LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text	AWS Warning Level
Alert	 Storage above EL 290.00 m (FSL) 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? What is the status? Advise of current storage level Discuss any potential road/bridge closures	
Lean Forward	 Storage above EL 291.32 m (flood of record) 	LDMG DDMG D/S Residents	Phone SMS (Phone for those without mobiles)	Describe current situation with dam: What is the event? What is the status? (storage is greater than flood of record) Advise of current storage level Advise of any forecasts you are aware of Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message	ADVICE
Stand Up 1	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	LDMG DDMG DDMG D/S Residents	Phone SMS (Phone for those without mobiles)	Describe current situation with dam: What is the event? What is the status? Advise of current storage level Advise of any forecasts you are aware of Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message	WATCH & ACT



Table 8 (Continued): Flood operations—LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text	
	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	(Saddle Dam 1 overtopping, allowing for wave action), OR		Describe current situation with dam: What is the event? What is the status? Advise of current storage level Advise of any forecasts you are aware of	
Stand Up 2		• SDCC	Phone & Email	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message	EMERGENCY
		D/S Residents	SMS (Phone for those without mobiles)	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message	
		Emergency siren	Phone & Email	Complete Emergency siren instructions in Appendix A8 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.	
Stand Down	 Storage level below EL 290.20 m 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? What is the status? Advise of current storage level Advise EAP has been deactivated	

sunwater

Table 9: Flood operations—DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Storage above EL 290.00 m (FSL) 	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	 Storage below EL 290.20 m with no forecast increase
Action	 Record all communication Provide technical advice to DDO and IC on a needs basis Review surveillance reports and instrumentation data and determine is any additional responses are required NOTE: Storage level at top of filters for Saddle Dam 1 and 2 FSL 290.00 m 	 As per previous activation level, AND NOTE: Storage level approaching toe of Saddle Dam 3 embankment (EL 292.42 m). 	 As per previous activation level, AND NOTE: Storage level at top of clay core at Saddle Dam 1 (EL 292.70 m) and approaching at top of clay core at Saddle Dam 2 (EL 293.00 m). 	 As per previous activation level, AND Liaise with the IC and confirm need to sound Emergency siren due to dam failure 	 Forward all EER material to IC email as required Return to routine activities
Notifications	 DDO IC DSR 	 As per previous activation level 	 As per previous activation level 	As per previous activation levelCEO	 Inform all previously notified contacts of stand down
AWS Warning Level		ADVICE	WATCH & ACT	EMERGENCY	





Table 10: Flood operations—FODM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation Trigger	Storage above EL 290.00 m (FSL)	 Storage above EL 291.32 m (flood of record) 	 Storage above EL 292.70 m (top of clay core—Saddle Dam 1) 	 Storage above EL 294.70 m (Saddle Dam 1 overtopping, allowing for wave action), OR As advised by the DSTDM 	 Storage below EL 290.20 m with no forecast increase
Action	 Provide technical advice to DDO, DSTDM and IC on a need basis. Liaise with IC Review SDCC reports and determine if any additional responses are required. Undertake inflow assessment as per the OC Procedure and update as necessary. Update and issue Status Updates if required. Record all communication and decisions made 	As per previous activation level	As per previous activation level	As per previous activation level	 Forward all EER material to IC email as required Return to routine activities
Notifications	 IC DDO DSTDM BOM 	 As per previous activation level 	As per previous activation level	 As per previous activation level, 	 Inform all previously notified contacts of stand down
AWS Warning Level		ADVICE	WATCH & ACT	EMERGENCY	

6. Dam hazard—piping: embankment, foundation, or abutments

6.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a piping condition through the embankment (Main Dam or Saddle Dams), foundations, or dam abutment. An early indicator of a piping condition can be an increase in seepage or a new area of seepage. If the seepage water is cloudy or has become cloudy, this may indicate that material is being transported and a pipe is being established.

If a pipe is established and progresses, then a dam failure may result. If a potential pipe is detected early, remedial repairs may be possible in the form of constructing a filter and weighting zone over the pipe exit if safe to do so.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by piping. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to piping and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to piping and concurrent flooding or downstream releases are occurring or expected to occur.

Note: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

6.1.1 Assessment of circumstances that potentially indicates an increase in the likelihood of piping

An increase in seepage or a new area of seepage is a circumstance that could indicate an increased likelihood of piping. This circumstance is the trigger for the alert status for piping.

Cloudy seepage water is a circumstance that could indicate an increased likelihood of piping. This circumstance is the trigger for the lean forward status for piping.

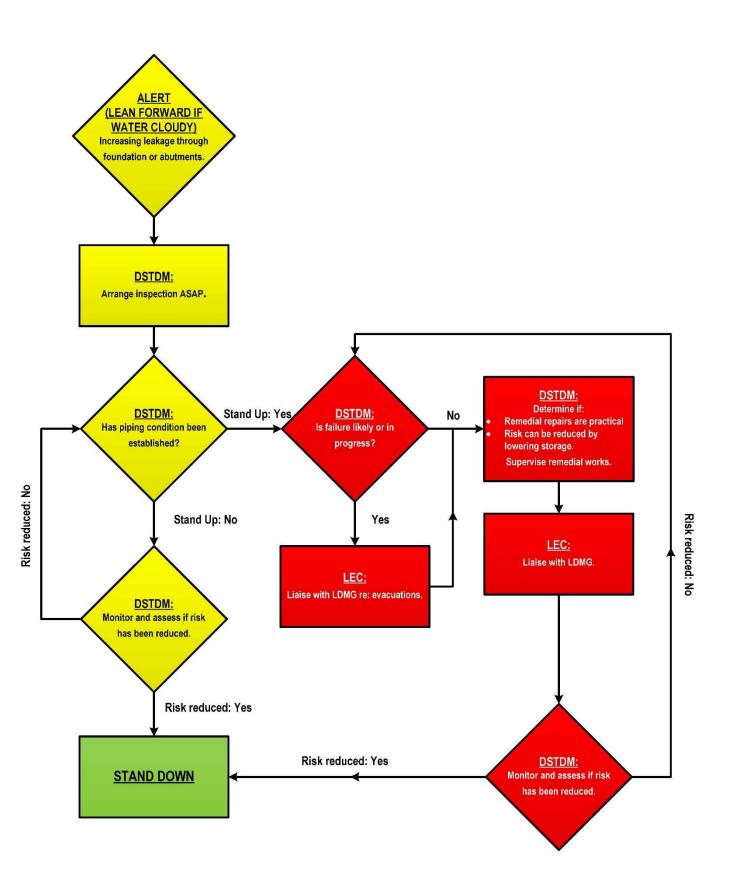
6.2 Emergency action roles

Table 11 to Table 15 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Controller (IC)
- Dam Safety Technical Decision Maker (DSTDM).

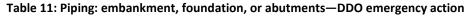
sunwater

Figure 2: Piping: embankment, foundation, or abutments flowchart



sunwater

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water, OR Storage level at minimum natural surface of Saddle Dam 3 embankment (EL 292.42 m) 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that dam safety risk has reduced
Actions	 Record all communication Monitor flows every 6 hours (or as otherwise instructed by the DSTDM) until a decreasing trend is observable Photograph/video the piping from a safe point and record using approved forms and send to IC & DSTDM Update Dam Logbook as per SOP 12 	 As per previous activation level, AND Inspect Saddle Dams or as instructed by the DSTDM), and photograph/video and record using approved forms and send to IC & DSTDM NOTE: Top of clay core for Saddle Dam 1 EL 292.70 m and Saddle Dam 2 EL 293.00 m 	 As per previous activation level, AND Support/supervise remedial works as required. Supervise remedial repairs (if applicable). (Supervise means to provide technical oversight to the work. It does not necessarily mean on-site supervision) Lower the storage if directed Close any affected roads if not already closed by others Maintain surveillance of area immediately downstream of dam (if safe to do so) and advise any members of the public to leave 	 As per previous activation level, AND Vacate the immediate vicinity of the piping condition Ensure remedial works cease and plant and personnel have been moved to a safe location Record/photograph the piping damage and/or dam failure from a safe point 	 Forward all EER material to IC email as required Update Dam Logbook as per SOP 12 Return to routine activities
Notifications	DSTDM IC SO LEC/ORR	As per previous activation level	As per previous activation level	As per previous activation level	 Inform all previously notified contacts of stand down





sunwater

Table 12: Piping: embankment, foundation, or abutments—LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water, OR Storage level at minimum natural surface of Saddle Dam 3 embankment (EL 292.42 m) 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that dam safety risk has reduced
Actions	 Record all communication Liaise with DDO and IC resituation Note: IC to carry out LEC actions unless LDMG is stood up 	 As per previous activation level, AND Liaise with LDMG re situation NOTE: Top of clay core for Saddle Dam 1 EL 292.70 m and Saddle Dam 2 EL 293.00 m 	 As per previous activation level, AND Liaise with DDO and relevant council(s) regarding potential road/bridge closures 	 As per previous activation level 	 Forward all EER material to IC email as required Return to routine activities
Notifications	DDOIC	 As per previous activation level, AND LDMG 	 As per previous activation level 	 As per previous activation level 	 Inform all previously notified contacts of stand down



sunwater

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down				
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water, OR Storage level at minimum natural surface of Saddle Dam 3 embankment (EL 292.42 m) 	 Piping condition has been established 	 Failure in progress or likely due to piping, and Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that dam safety risk has reduced 				
Actions	 Record all communication Liaise with DDO, LEC and DSTDM re situation Create Incident Report Record Update Sunwater intranet with dam status Note: IC to carry out LEC actions unless LDMG is stood up 	 As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM Consider the need to appoint a recovery coordinator. The recovery coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over. NOTE: Top of clay core for Saddle Dam 1 EL 292.70 m and Saddle Dam 2 EL 293.00 m 	 As per previous activation level, AND Mobilise resources to undertake remedial works if directed by DSTDM 	 As per previous activation level, AND Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location Liaise with DDO and DSTDM re: potential for evacuations Liaise with the DSTDM to confirm that dam failure is in progress 	 Complete all internal and external notifications Forward all EER material to IC email as required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities 				
Notifications	 DDO DSTDM LEC/ORR SMT SRT 	 As per previous activation level, AND DDMG 	 As per previous activation level, AND D/S Residents SDCC 	 As per previous activation level SMT SRT AND Emergency siren 	 DDO DSTDM LEC/ORR SMT SRT DDMG 				

Table 13: Piping: embankment, foundation, or abutments—IC emergency action



sunwater

Table 14: Piping: embankment, foundation, or abutments—LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	 Increasing leakage through an embankment, the foundations, or abutments 			N/A — Internal communications only
Lean Forward	 Increasing leakage through the embankment, the foundations or abutments with cloudy water, OR Storage level at minimum natural surface of Saddle Dam 3 embankment (EL 292.42 m) 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—piping condition) What is the status? (Unconfirmed piping—Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further advice
Stand Up 1	Piping condition has been established	LDMG DDMG SDCC	Phone Phone & Email	Describe current situation with dam: What is the event? (Dam Safety Risk—piping condition). What is the status? (Confirmed piping condition) Advise of current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Prepare for possible evacuations Complete Emergency Alert Request Form as per instructions and email to SDCC to send to D/S
		D/S Residents	 SMS (Phone for those without mobiles) 	Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSDTM to send appropriate messaging Refer to Annexe for sample message



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings



Table 14 (Continued): Piping: embankment, foundation, or abutments—LEC and IC external communication plan

Activation	- . ,			
level	Trigger for communications	Group to contact	Method	Message text
	 Failure likely due to piping, AND Sufficient water in storage to create a dam hazard 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—piping condition) What is the status? (Possible Dam Failure) Advise of current storage level Prepare coordinated evacuations
		SDCC	Phone & Email	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message
Stand Up 2	Dam failure in progress	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—piping condition) What is the status? (Dam Failure in Progress) Advise of current storage level Coordinate evacuations of affected Downstream Residents and move people to higher ground
		SDCC	Email & Phone	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message
		Emergency siren	Phone & Email	Complete Emergency siren instructions in Appendix A8 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.
Stand Down	 Risk assessment has determined that dam safety risk has reduced 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—piping) What is the status? (Dam hazard Stood Down) Advise risk assessment has determined that failure risk has reduced, and EAP has been deactivated



sunwater

Table 15: Piping: embankment, foundation, or abutments—DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water, OR Storage level at minimum natural surface of Saddle Dam 3 embankment (EL 292.42 m) 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that piping risk has reduced
Action	 Record all communication Arrange an inspection of the dam to assess its condition as soon as possible, when safe to do so Determine if piping condition has been established Monitor situation and assess risks 	 As per previous activation level NOTE: Top of clay core for Saddle Dam 1 EL 292.70 m and Saddle Dam 2 EL 293.00 m 	 As per previous activation level, AND Assess risk and determine if failure likely or in progress Liaise with the LEC and IC Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision 	 As per previous activation level, AND Liaise with the IC and confirm need to sound emergency siren due to dam failure Liaise with the IC and advise on need to recommend evacuations 	 Forward all EER material to IC email as required Return to routine activities
Notifications	DDOICDSR	As per previous activation level	 As per previous activation level, AND LEC/ORR 	 As per previous activation level, AND CEO 	Inform all previously notified contacts of stand down



7. Dam hazard—earthquake

7.1 Overview

The emergency action described in this section relates to a potential dam hazard due to an earthquake causing damage to the dam embankment (Main Dam or Saddle Dams), foundations, or dam abutment. Damage could take the form of cracking or slumping of the embankment, deformation or land slip, or increased seepage.

If damage does occur, then a dam failure may result. If damage is detected early, remedial repairs may be possible depending on the nature of the damage.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by earthquake. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to earthquake and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to earthquake and concurrent flooding or downstream releases are occurring or expected to occur.

Note: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

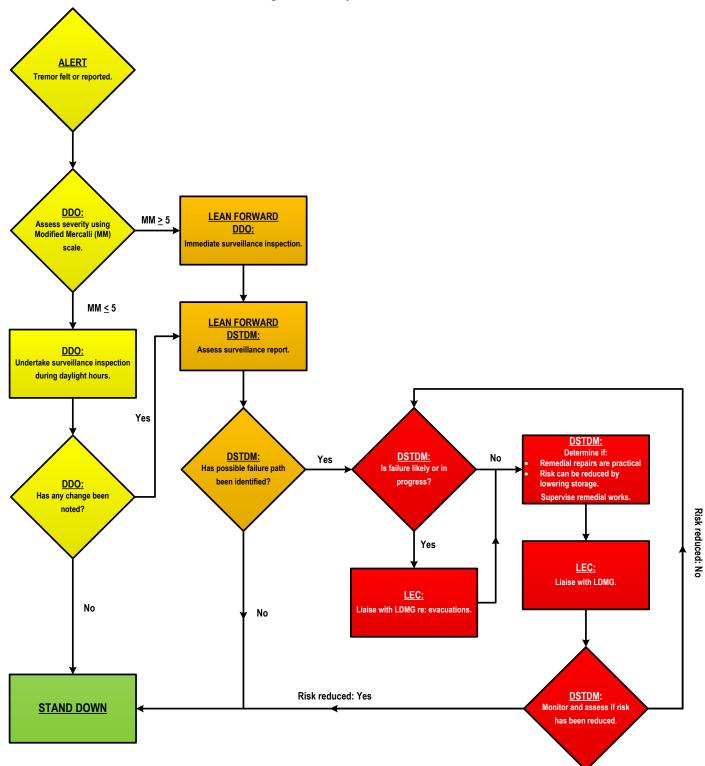
7.2 Emergency action roles

Table 16 to Table 20 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Controller (IC)
- Dam Safety Technical Decision Maker (DSTDM).

sunwater

Figure 3: Earthquake flowchart



sunwater

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5 MM 	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5 MM, OR Intensity less than 5 MM and change detected during surveillance inspection 	 Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Actions	 DDO to assess magnitude (MM Scale at dam location as per HMT. Record all communication Inspect the main embankment, spillway structure, abutments, and Saddle Dams 1 and 2 in daylight hours (if safe to do so), and report to the DSTDM and IC — photograph/video and record using approved forms and send to IC & DSTDM Check for leaks, deformation, erosion, cracking, and concrete damage Update Dam Logbook as per SOP 12 	 As per previous activation level, AND Immediately inspect the main embankment, spillway structure, abutments and Saddle Dams 1, 2, and 3 (if safe to do so) and report to the DSTDM and IC (unless inspection completed in Alert Stage)—photograph/video and record using approved forms and send to IC & DSTDM Inspect for leakage and evidence of initiation of piping of embankment slips on both upstream and downstream slopes and in the abutments Repeat the inspection as directed 	 As per previous activation level, AND Support/supervise remedial work as required. Lower the storage if directed Close any affected roads, if not already closed by others Maintain surveillance of area immediately downstream of dam or Saddle Dams (if safe to do so) and move on any members of the public Vacate the immediate vicinity of the embankment 	 As per previous activation level, AND Ensure remedial works cease and plant and personnel have been moved to a safe location 	 Forward all EER material to IC email as required Update Dam Logbook as per SOP 12 Return to routine activities
Notifications	 DSTDM IC SO LEC/ORR 	As per previous activation level	As per previous activation level	As per previous activation level	 Inform all previously notified contacts of stand down



sunwater

Table 17: Earthquake—LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5 MM 	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5 MM, OR Intensity less than 5 MM and change detected during surveillance inspection 	 Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Actions	 Record all communication Liaise with IC and DDO re situation Note: IC to carry out LEC actions unless LDMG is stood up 	 As per previous activation level, AND Liaise with LDMG re situation 	 As per previous activation level, AND Liaise with DDO and relevant council(s) regarding potential road/bridge closures 	As per previous activation level	 Forward all EER material to IC email as required Return to routine activities
Notifications	ICDDO	As per previous activation levelLDMG	As per previous activation level	As per previous activation level	 Inform all previously notified contacts of stand down



sunwater

Table 18: Earthquake—IC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5 MM 	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5 MM, OR Intensity less than 5 MM and change detected during surveillance inspection 	 Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Actions	 Record all communication Liaise with DDO, LEC and DSTDM re: situation Create Incident Report Record Update Sunwater intranet with dam status Note: IC to carry out LEC actions unless LDMG is stood up 	 As per previous activation level, AND, Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM 	 As per previous activation level, AND, Liaise with DDO and relevant Council(s) regarding potential road/bridge closures Mobilise resources to undertake remedial works if directed by DSTDM 	 As per previous activation level, AND Liaise with the DSTDM to confirm that dam failure is in progress Cease remedial works if directed by the DSTDM and plant and personnel to be moved to a safe location 	 Complete all internal and external notifications Forward all EER material to IC email as required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Notifications	 DDO DSTDM LEC/ORR SMT SRT 	 As per previous activation level, AND DDMG 	 As per previous activation level, AND D/S Residents SDCC 	As per previous activation level	 DDO DSTDM LEC/ORR SMT SRT DDMG

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5 MM 			N/A—Internal communications only
Lean Forward	 Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5 MM, OR Intensity less than 5 MM and change detected during surveillance inspection 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Earthquake felt or reported in area) What is the status? (Under investigation) Advise of current storage level Stand by for further information
	 Earthquake confirmed* (by DSTDM) or felt in the area, AND A change detected from surveillance, OR A possible failure path has been identified 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Earthquake felt or reported in area) What is the status? (Possible earthquake damage to dam) Advise of current storage level Discuss any potential road/ bridge closures Activate emergency response
Stand Up 1		• SDCC	Email & Phone	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message

Table 19: Earthquake—LEC and IC external communication plan



Table 19 (Continued): Earthquake—LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
	 Failure likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Earthquake damage) What is the status? (Dam Failure Likely) Advise of current storage level Discuss any potential road/bridge closures Prepare coordinated evacuation
		• SDCC	Email & Phone	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message
Stand Up 2	Dam failure in progress	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Earthquake damage) What is the status? (Dam Failure in progress) Advise of current storage level Coordinate evacuation of Downstream Residents and move people to higher ground
		• SDCC	Phone & Email	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), and DSTM to send appropriate messaging Refer to Annexe for sample message
		Emergency siren	Phone & Email	Complete Emergency siren instructions in Appendix A8 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.
Stand Down	 Risk assessment has been determined that failure risk has reduced 	LDMGDDMG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Earthquake damage) What is the status? (Dam hazard Stood Down) Advise risk assessment has been determined, that failure risk has reduced, and that EAP has been deactivated



sunwater

Table 20: Earthquake—DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	 Earthquake confirmed* or felt in the area, AND Intensity less than 5 MM 	 Earthquake confirmed* or felt in the area, AND Intensity greater than or equal to 5 MM, OR Intensity less than 5 MM and change detected during surveillance inspection 	 Earthquake confirmed* or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Action	 Record all communication Monitor situation and assess risks Liaise with DDO and IC 	 As per previous activation level, AND Review surveillance inspection of the dam and assess its condition as soon as possible Determine if there are any possible failure paths from reported damage 	 As per previous activation level, AND Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Assess risk and determine if failure likely or in progress Liaise with the IC Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work It does not necessarily mean on-site supervision Monitor situation and assess risks 	 As per previous activation level, AND Liaise with the IC and confirm need to sound emergency siren due to dam failure 	 Forward all EER material to IC email as required Return to routine activities
Notifications	 DDO IC DSR 	As per previous activation level	 As per previous activation level, AND CEO 	As per previous activation level	 Inform all previously notified contacts of stand down

* 'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9 ML (Richter Scale) has occurred within a 200km radius of the dam

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ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings



8. Dam hazard—terrorist threat/activity or high energy impact

8.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a terrorist threat or activity or a high energy impact on the dam such as a plane crash or meteorite.

The vulnerability of Teemburra Dam to a terrorist attack is low.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by terrorist threat. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to terrorist threat and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to terrorist threat and concurrent flooding or downstream releases are occurring or expected to occur.
 Note: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in Section 1.3

8.1.1 Assessment of circumstances that potentially indicates an increase in the likelihood of terrorist activity or high energy impact.

Advice from authorities of a specific risk to water infrastructure is a circumstance that could indicate increased likelihood of a terrorist threat. If this were specific enough to name a dam, this circumstance would trigger Stand Up-1 activation level.

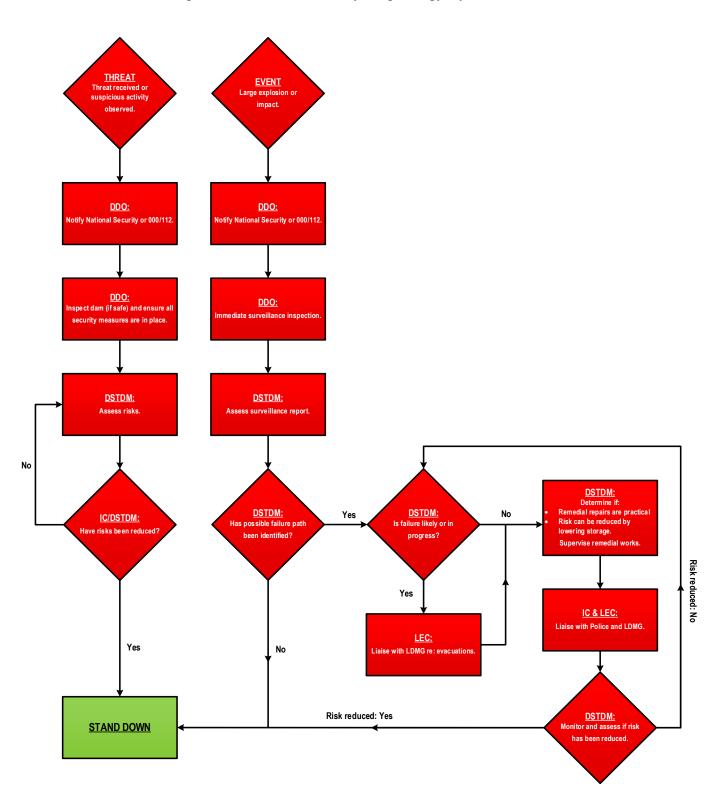
8.2 Emergency action roles

Table 21 to Table 25 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Controller (IC)
- Dam Safety Technical Decision Maker (DSTDM).

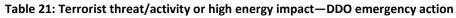
sunwater

Figure 4: Terrorist threat/activity or high energy impact flowchart



sunwater

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	Not applicable	 THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received. 	EVENT • Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced
Actions	Not applicable	 In an emergency call 000. Record all communication If any suspicious behaviour noticed, contact DSTDM for advice. If instructed by DSTDM, of if threat received, complete the following: Inspect dam (if safe) and ensure all security measures in place (locked gates, etc.) Photograph/video suspicious items from a safe point and record using approved forms and send to IC & DSTDM If Police appoint Incident Manager support and follow instructions Close any affected roads as directed Update Dam Logbook as per SOP 12 	 As per previous activation level AND Vacate the immediate vicinity of the affected area 	 As per previous activation level, AND Lower reservoir level, if directed by DSTDM 	 Forward all EER material to IC email as required Update Dam Logbook as per SOP 12 Return to routine activities
Notifications	Not applicable	 DSTDM IC SO LEC/ORR #000 Emergency 	As per previous activation level	As per previous activation level	 Inform all previously notified contacts of stand down





sunwater

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	Not applicable	 THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT • Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced
Actions	 Not applicable Record all communication Liaise with DDO, IC, and LDMG re: situation If Police appoint Incident Manager support and follow instructions Liaise with DDO and relevant council(s) regarding possible road/bridge closures Note: IC to carry out LEC actions unless LDMG is stood up 		As per previous activation level	 As per previous activation level, AND Liaise with DDO and LDMG re: potential for evacuations 	 Forward all EER material to IC email as required Return to routine activities
Notifications	Not applicable	DDO IC LDMG	As per previous activation level	 As per previous activation level 	 Inform all previously notified contacts of stand down

Table 22: Terrorist threat/activity or high energy impact—LEC emergency action



sunwater

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	Not applicable	THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT • Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced
Actions	Not applicable	 Record all communication Liaise with DDO, DSTDM and LEC Contact National Security If Police appoint Incident Manager support and follow instructions Create Incident Report Record Update Sunwater intranet with dam status Note: IC to carry out LEC actions unless LDMG is stood up, 	As per previous activation level	 As per previous activation level, AND Liaise with the DSTDM to confirm that dam failure is in progress Liaise with DDO, DSTDM, and LEC re: potential for evacuations Mobilise resources to undertake remedial works if directed by DSTDM 	 Deactivate EAP Event Complete all internal and external notifications Forward all EER material to IC email as required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Notifications	Not applicable	 DDO DSTDM LEC/ORR SMT SRT CTG DDMG 	 As per previous activation level, AND D/S Residents SDCC 	 As per previous activation level, AND Emergency siren 	 DDO DSTDM LEC/ORR SMT SRT CTG DDMG

Table 23: Terrorist threat/activity or high energy impact—IC emergency action



sunwater

Table 24: Terrorist threat/activity or high energy impact—LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	ALERT NOT APPLICABLE			
Lean Forward	LEAN FORWARD NOT APPLICABLE			
Stand Up 1	 THREAT Possible terrorist activity/suspicious behaviour notice at the dam, OR Threat received 	LDMGDDMGCTG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Security threat/ impact/explosion, etc.) What is the status? (Received/noted terrorist threat) Discuss any potential road/bridge closures Activate emergency response
	 EVENT Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit) 	LDMGDDMGCTG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Security threat/ impact/explosion, etc.) What is the status? (Under Investigation) Discuss any potential road/bridge closures (if not discussed at Stand Up—1) Prepare coordinated evacuation
Stand Up 2		SDCC	Email & Phone	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message
	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam 	LDMGDDMGCTG	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Security threat/ impact/ explosion, etc.) What is the status? (Dam Failure Likely/In Progress) Initiate evacuations
	hazard	• SDCC	Email & Phone	Complete Emergency Alert Request Form as per instructions and email to the SDCC to send to D/S Residents.
Stand Up 3		D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging Refer to Annexe for sample message
		Emergency siren	Phone & Email	Complete Emergency siren instructions in Appendix A8 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.
Stand Down	 Risk assessment has determined that failure risk has reduced 	LDMGDDMGCT	Phone	Describe current situation with dam: What is the event? (Dam Safety Risk—Security threat/ impact/explosion, etc.) What is the status? (Dam Hazard Stood Down) Advise that failure risk has been reduced and EAP has been deactivated



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

sunwater

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	Not applicable	 THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT • Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced
Action	Not applicable	 Record all communication Liaise with IC and DDO Assess risks Liaise with SRT 	 As per previous activation level, AND Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Assess risk and determine if failure likely or in progress Liaise with LEC Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision Monitor situation and assess risks 	 As per previous activation level, AND Liaise with the IC and confirm need to sound emergency siren due to dam failure Liaise with the IC and LEC and advise on need to recommend evacuations 	 Forward all EER material to IC email as required Return to routine activities
Notifications	Not applicable	 IC DDO SRT DSR 	 As per previous activation level, AND LEC/ORR 	As per previous activation level	 Inform all previously notified contacts of stand down



9. Other emergency situation—communications failure

9.1 Overview

The emergency action described in this section (other emergency situation—communications failure) relates to either:

- An emergency situation where all means of communication at the dam site have been lost.
- An emergency situation where all means of communication with the local area have been lost.
- An emergency situation where all means of communication with Brisbane site have been lost.

This section specifies actions and provides guidance for the three situations.

9.2 Emergency actions

Due to the large number of different possible scenarios, the table below only covers the most common or likely conditions.

9.2.1 Activation triggers

Comms Failure – Site	Unable to communicate to or from dam site (usually affects DDO)		
Comms Failure – Local area	Unable to communicate to or from local area (likely to affect LEC/ORR)		
Comms Failure – Brisbane	Unable to communicate to or from Sunwater Brisbane (could affect DSTDM or FODM & will affect IC)		

Table 26: Communications failure emergency activation trigger summary

9.2.2 Assessment of circumstances that indicates the likelihood of communications failure escalating the activation level of a current dam hazard.

The FODM will assess the weather and flood warnings daily in accordance with the OC Procedure. They will escalate to the IC any warnings that have the potential to cause a significant communications failure.

The on-call IC will escalate to the FODM any local intelligence on conditions that could increase the probability of a significant communications failure.

The FODM will determine whether it is reasonably likely that there will be a significant communications failure within the subsequent 24 hours and assess the likely effect on current dam hazards. If required, the FODM may instruct the IC to escalate the activation level of any current dam hazards.

9.2.3 Emergency action roles

Table 27 to Table 32 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Controller (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

sunwater

Table 27: Communications failure—DDO emergency action

Activation level	Comms Failure – Local Area	Comms Failure – Brisbane
Activation trigger	Unable to communicate to local area including LEC/ORR	Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM
Actions	 As much as practicable, assume the role of LEC Continue tasks in accordance with any other current emergency action Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current 	 Determine if LEC is in communication and if not, assume the LEC role as much as is practicable Continue tasks in accordance with any other current emergency action Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current
Notifications	• IC • SO	LEC/ORR SO



sunwater

Table 28: Communications failure—LEC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Brisbane	
Activation trigger	Unable to communicate to dam site	Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM	
Actions	 Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Assume that the DDO is carrying out LEC role at site as much as practicable Liaise with IC and DSTDM As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Issue Sunwater incident Alert Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Liaise with the DDO and assume IC role As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	
Notifications	 IC DSTDM SO LDMG 	 DDO DSTDM SO LDMG DDMG 	

Table 29: Communications failure—IC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	Unable to communicate to Local Area including LEC and ORR
Actions	 Issue Sunwater incident Alert Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Liaise with LEC and DSTDM As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Issue Sunwater incident Alert Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Liaise with the DDO and carry out functions of the LEC as much as practicable As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action
Notifications	 LEC/ORR DSTDM SO DDMG 	 DDO DSTDM SO LDMG DDMG

sunwater

Activation level	Trigger for communications	Group to contact	Method		Message text
Comms Failure – Site	 Unable to communicate to or from dam site, AND DDO is at dam site 	 IC/LEC DSTDM SO LDMG DDMG 	Phone		Describe current situation with dam communications. What is the status – estimated time to restore communications?
		IC to create new Incident Report Record			Incident Report—Teemburra Dam—Site Communications Failure
Comms Failure – Local Area	 Unable to communicate to or from local area including LEC/ORR 	 DDO DSTDM SO LDMG DDMG 	Phone		Describe current situation with dam communications. What is the status – estimated time to restore communications?
	IC to create new Incident Report Record		Incident Report—Teemburra Dam—Local Area Communications Failure		
Comms Failure – Brisbane	 Unable to communicate to or from Sunwater Brisbane 	DSTDMLDMGDDMG	Phone		Describe current situation with dam communications. What is the status – estimated time to restore communications?
		LEC to create new Incident	Report Record		Incident Report—Sunwater Brisbane Communications Failure

Table 30: Communications failure—LEC and IC external communication plan

sunwater

Table 31: Communications failure—DSTDM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	Unable to communicate to Local Area including LEC and ORR
Actions	 Provide technical advice to IC/LEC on a needs basis Record all communication As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Provide technical advice to IC on a needs basis Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action
Notifications	 IC LEC/ORR CEO DSR 	 IC DDO CEO DSR



sunwater

Table 32: Communications failure—FODM emergency action

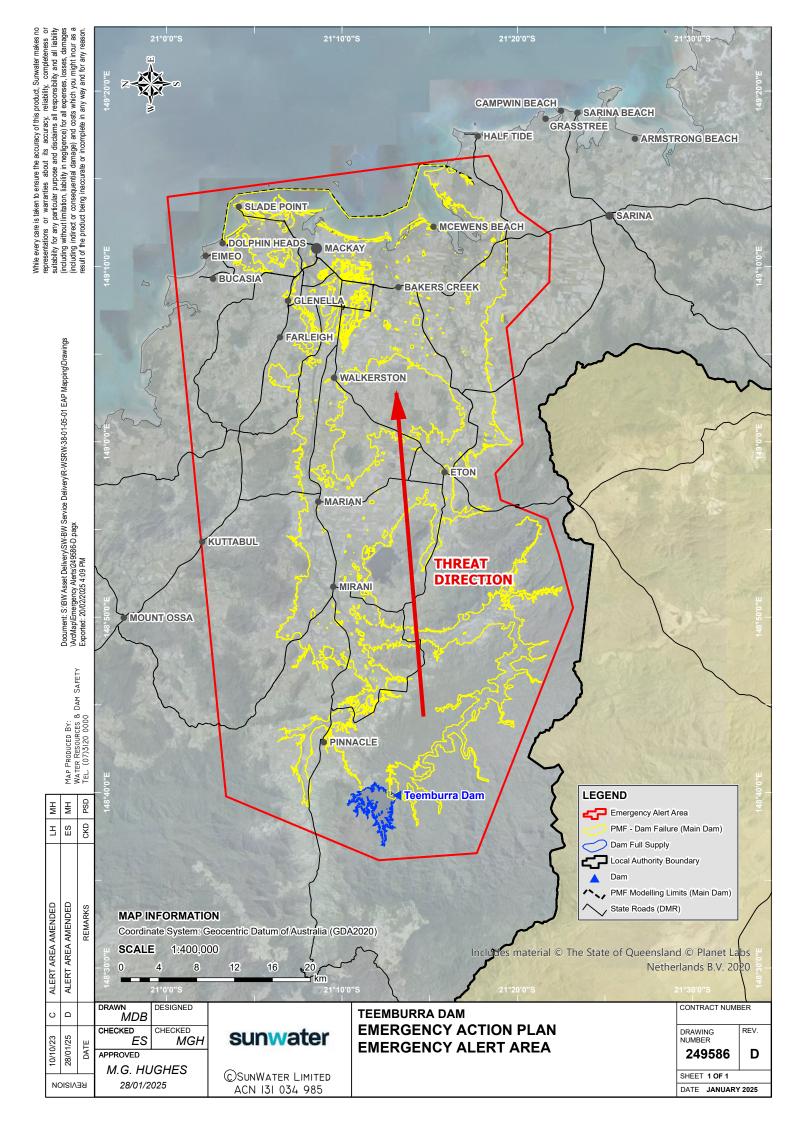
Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	Unable to communicate to local area including LEC/ORR
Actions	 Liaise with IC Record all communication As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Liaise with IC Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action
Notifications	ICLEC/ORRDSTDM	ICDDODSTDM



APPENDIX A: Notification and communication lists

- Appendix A1: Sunwater regional notification list
- Appendix A2: Sunwater Brisbane notification list
- Appendix A3: External notification list
- Appendix A4: D/S residents' notification list
- Appendix A5: Other reference contacts
- Appendix A6: Emergency alert polygon
- Appendix A7: Dam failure emergency alert request
- Appendix A8: Dam failure emergency siren activation

Appendix A1 to Appendix A5 have been redacted





Appendix A7: Dam failure emergency alert request

Queensland Emergency Alert Guidelines

An Emergency Alert (EA) Request form should be completed, if required (see dam hazard sections for actions) and sent to the SDCC to activate the Teemburra Dam Emergency Polygon.

Instructions

- 1. This form is not to be used for flood UNLESS a flood has triggered an emergency event.
- 2. Log on to the Sunwater area of the Disaster Management Portal in the EA area to complete the MS Word format form for appropriate dam.
- 3. Telephone the and tell them your intention to use the EA for an emergency event for Teemburra Dam.
 - a. A KML Polygon for this dam is stored in the Sunwater area of the Disaster Management Portal in the EA area. Ask the SDCC operative to locate the polygon. It will be a KML file called
 - b. Give them your phone number, confirm their name, and end the call after advising the form will be sent shortly.
- 4. IC and DSTDM will work together to craft a message relevant to the hazard and discuss with the LDMG, if there is time. If time does not permit use approved pre-filled form on Disaster Management Portal.
- Send filled out EA form and the Teemburra Threat Direction polygon to SDCC email:
 This form MUST be sent from a Sunwater email address and come from the IC, DSTDM, or member of the Executive.
- 6. Phone back SDCC to check that the message has been sent and ask for email confirmation.
- 7. The following page contains a pre-filled copy of the Teemburra Dam Emergency Alert Request form.

Filename:	Voice Message:	SMS:
	FLOOD EMERGENCY WARNING from Sunwater. People downstream of Teemburra Dam including Pinnacle and Gargett must LEAVE IMMEDIATELY. Teemburra Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Mackay Regional Council disaster dot ma kay dot que el dee dot guv dot ay you.	FLOOD EMERGENCY WARNING from Sunwater: People downstream of Teemburra Dam including Pinnacle and Gargett must LEAVE IMMEDIATELY. Teemburra Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Mackay Regional Council disaster.mackay.qld.gov.au/

The next page contains a pre-filled copy of the Emergency Alert for Teemburra dam.

5 Auto	PHONE THE – ADVISE EA IS BEING DEVELOPED									
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	Location of Alert: Teemburra Dam (e.g. Suburb, Town)		Date:							
Queensland Government	LGA/Agency requesting:			Time:						
Requesting Officer (e. Name:	g. Disaster Coordinator/Incident Controller)	т	elephone:							
Agency/Position:		(SDCC Watch Des	k may telephone you)						
Email:										
Advised LDC/L	.DMG: YES DDC/DDMG: [YES Neighbouring	g LDMG/LGA:	YES N/A						
Send Alert	Immediately: YES		e & Time /	/ : hrs						
Event Type	Cyclone Storm Bushfire Fire Ir Tsunami (Sent as Location Based T Other (please specify): Catastrophic	icident Smoke / Toxic I ext Message ONLY) Dam Failure	Plume 🗌 C	Flood Chemical Spill						
Distributed by: (Channel)		 Location Based of phone at time of distribution) 		ervice Address Based billing address)						
Message Severity	Emergency Warning (Activates SEW	/S) Uvatch & Act	Advice							
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Requesting Officer:	Signati	ıre:		Date: / /						
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Teemburra — i10.0

Appendix A8: Dam failure emergency siren activation

Emergency siren activation

Notes: The emergency siren is not to be activated UNLESS; a confirmed dam failure is in progress, the appropriate EAP trigger has been exceeded and the Emergency Alert is being sent out via the SDCC and/or an Emergency broadcast by ABC radio.

The IC will take the lead to initiate the activation of the emergency siren but may delegate to on-call DSTDM or FODM depending on the situation; noting that EA and emergency broadcast are priority. The CEO or Executive Leadership Team member should be made aware if time permits.

Instructions

- 1. Telephone the and tell them your intention to use the dam failure emergency siren for an emergency event for Teemburra Dam.
- 2. Email previously sent Emergency Alert Request form to:
- 3. Advise the LDMGs and media if time permits, or ASAP after siren activation otherwise.
- 4. Sound emergency siren following Technical Instructions below.
- 5. Create Sunwater Incident Report Record to advise of the completion of the sounding of the siren.

Technical Instructions

The siren alarm sequence is activated remotely via the SiSA software. The SiSA software is accessed via the SiSA web portal which can be accessed via the SunWater "Jump Box" infrastructure. Jump Box can be accessed by following this procedure:

- 1. Access
- 2. Log in using your Sunwater user credentials via Authenticator.

using your **Sunwater user credentials**.

- 4. Click which will download a Remote desktop link
- 5. Click the Remote Desktop Connection link and log in.

Once the User has access to the SiSA software, the alarm is activated by following this procedure:

Open the Microsoft Edge browser and enter URL

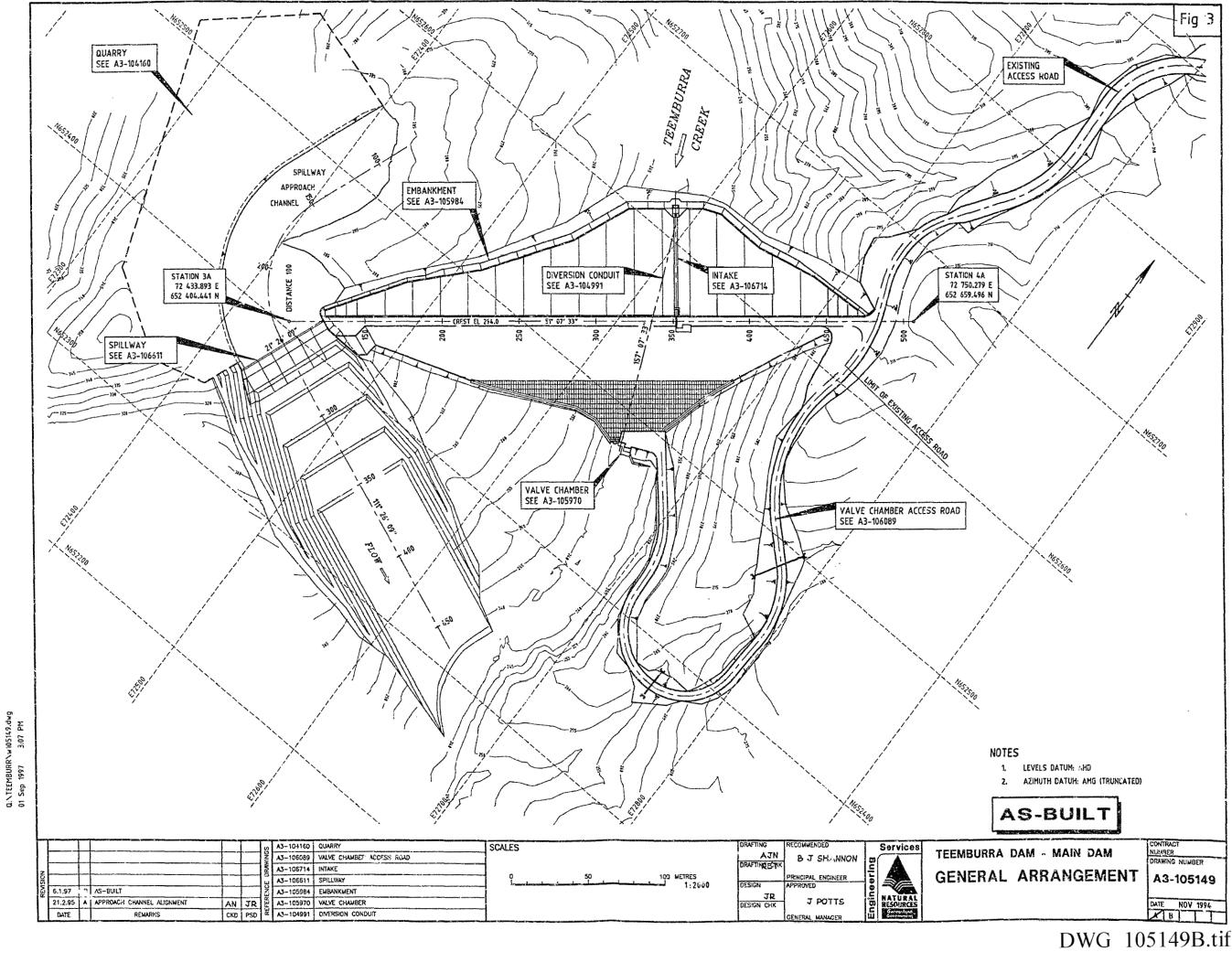
- Log on as Tech to test system this <u>WILL NOT</u> sound the sirens
 - 1) Logon:
 - 2) Password:
- Log on as Operator to sound the siren this WILL sound the siren/s
 - 1) Logon:
 - 2) Password:
- Click 'Select Units' and select the siren/s that you wish to activate or test.
- Click the appropriate RED BUTTON:
 - 1) "Silent Test Selected Sirens"
 - 2) "Get Selected Siren Status"
 - 3) "Test Alarm"
 - 4) "DAM EMERGENCY"

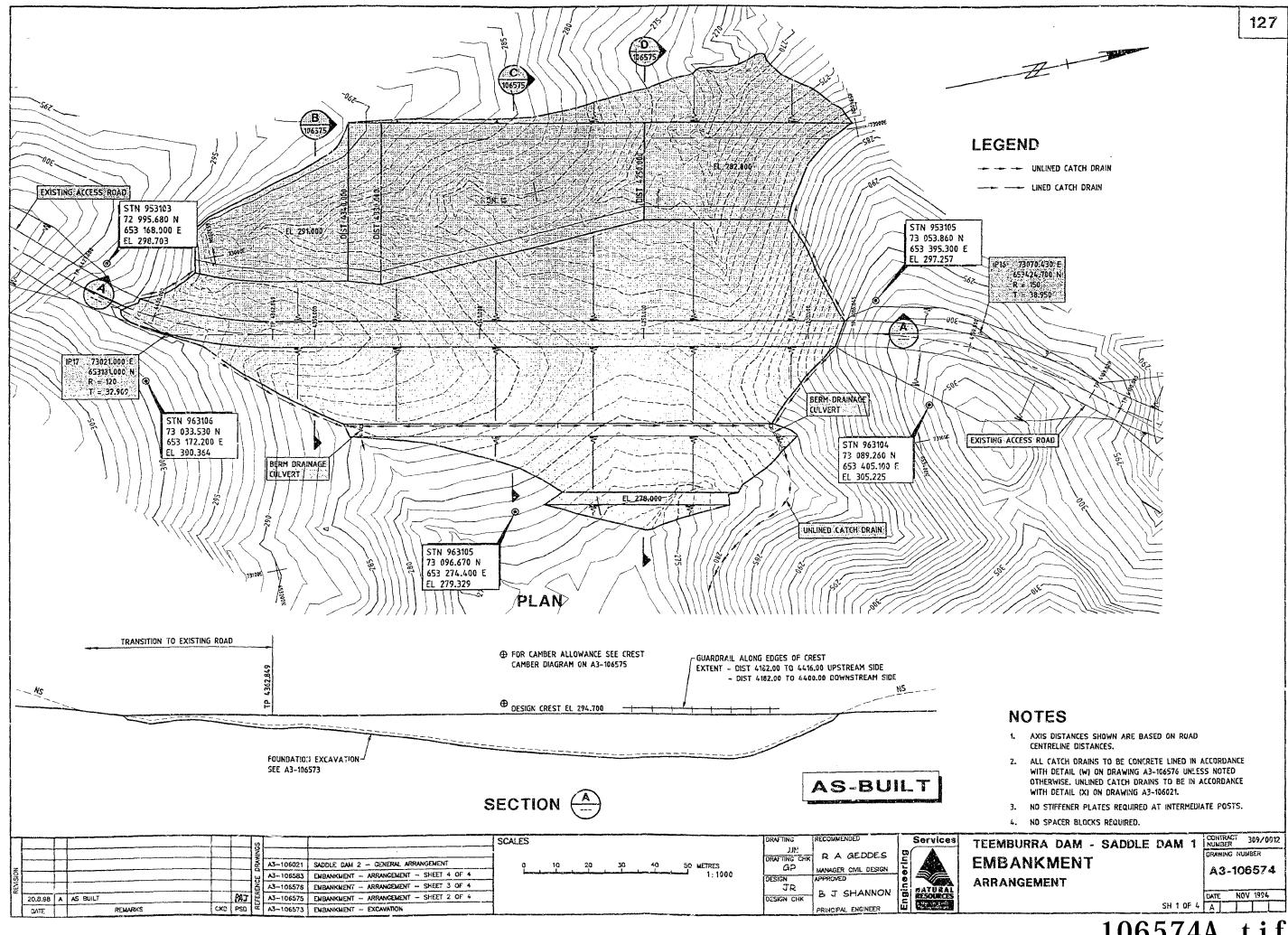
APPENDIX B: Drawings and maps

Appendix B1: General Arrangement drawings

- Appendix B2: Downstream notification area
- Appendix B3: Dam Break Analysis Inundation Plans
- Appendix B4: Access routes during fair and adverse weather conditions
- Appendix B5: Teemburra Dam locality plan
- Appendix B6: Teemburra Dam Alert Siren Location
- Appendix B7: Teemburra Dam Catchment area map

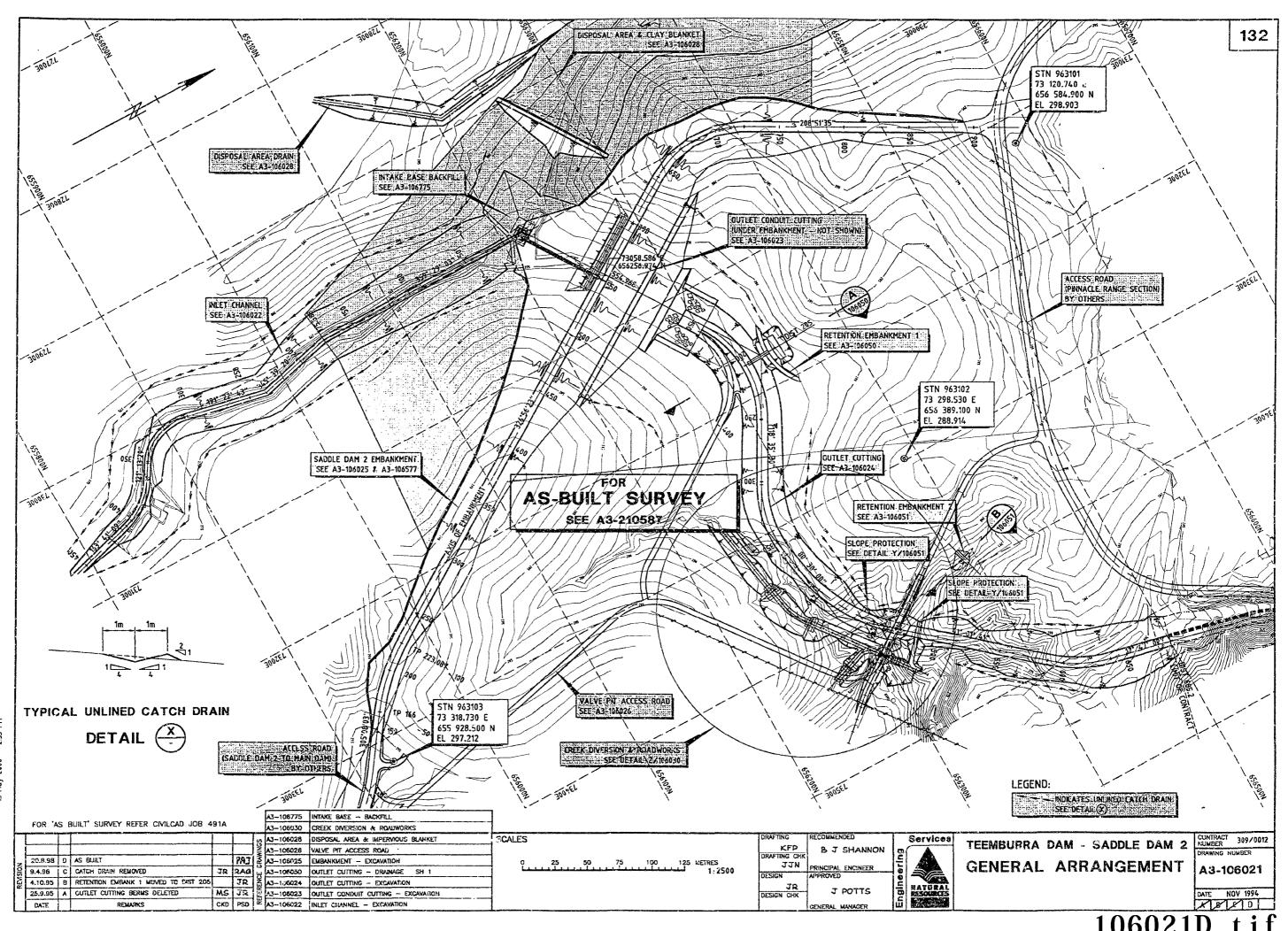
NOTE: Actual levels may differ from those shown in flood inundation maps due to variations in assumptions made in the models to actual flood events.



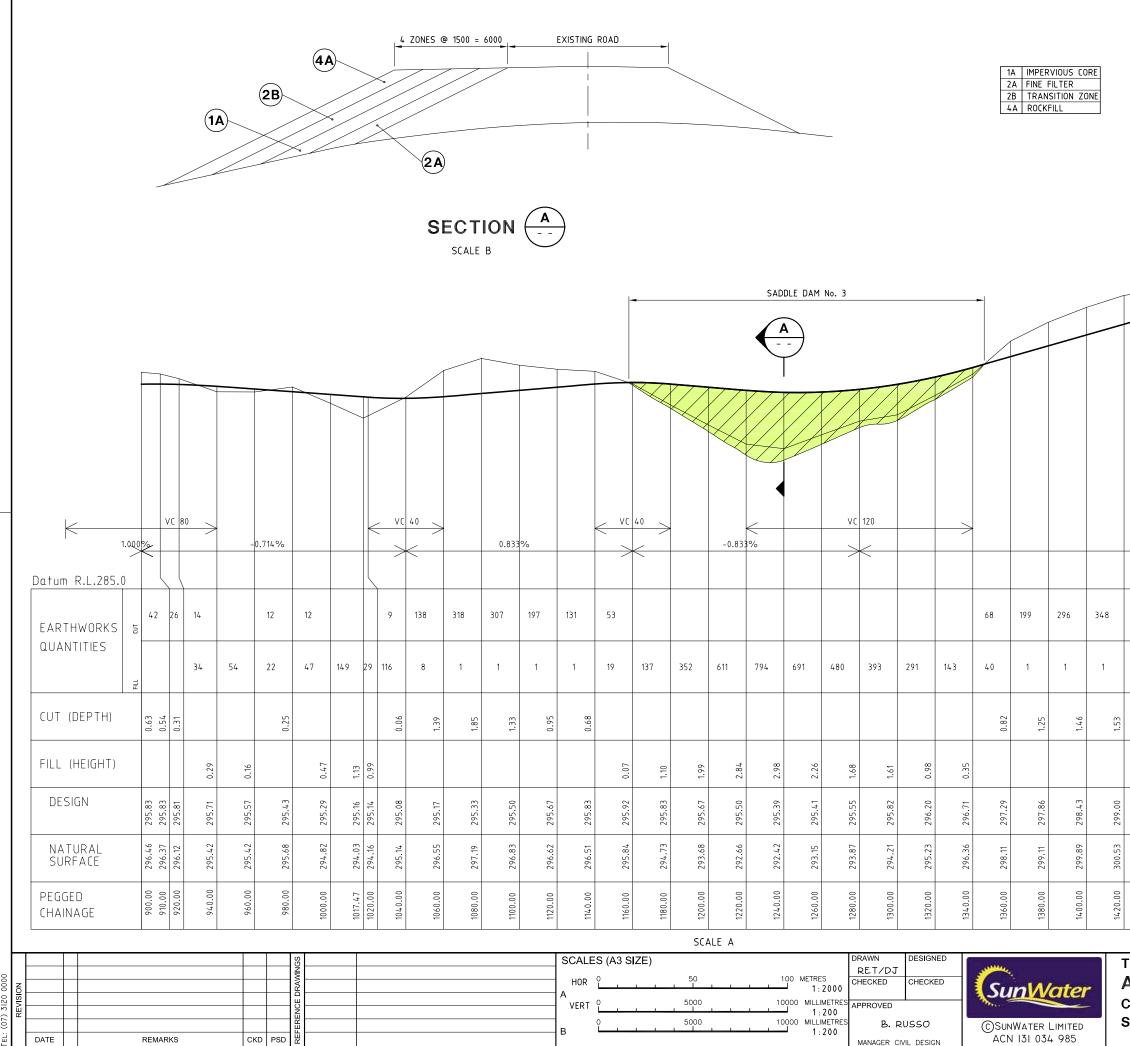


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TEEMBURRA DAM ACCESS ROAD CONCEPT DESIGN SADDLE DAM No. 3

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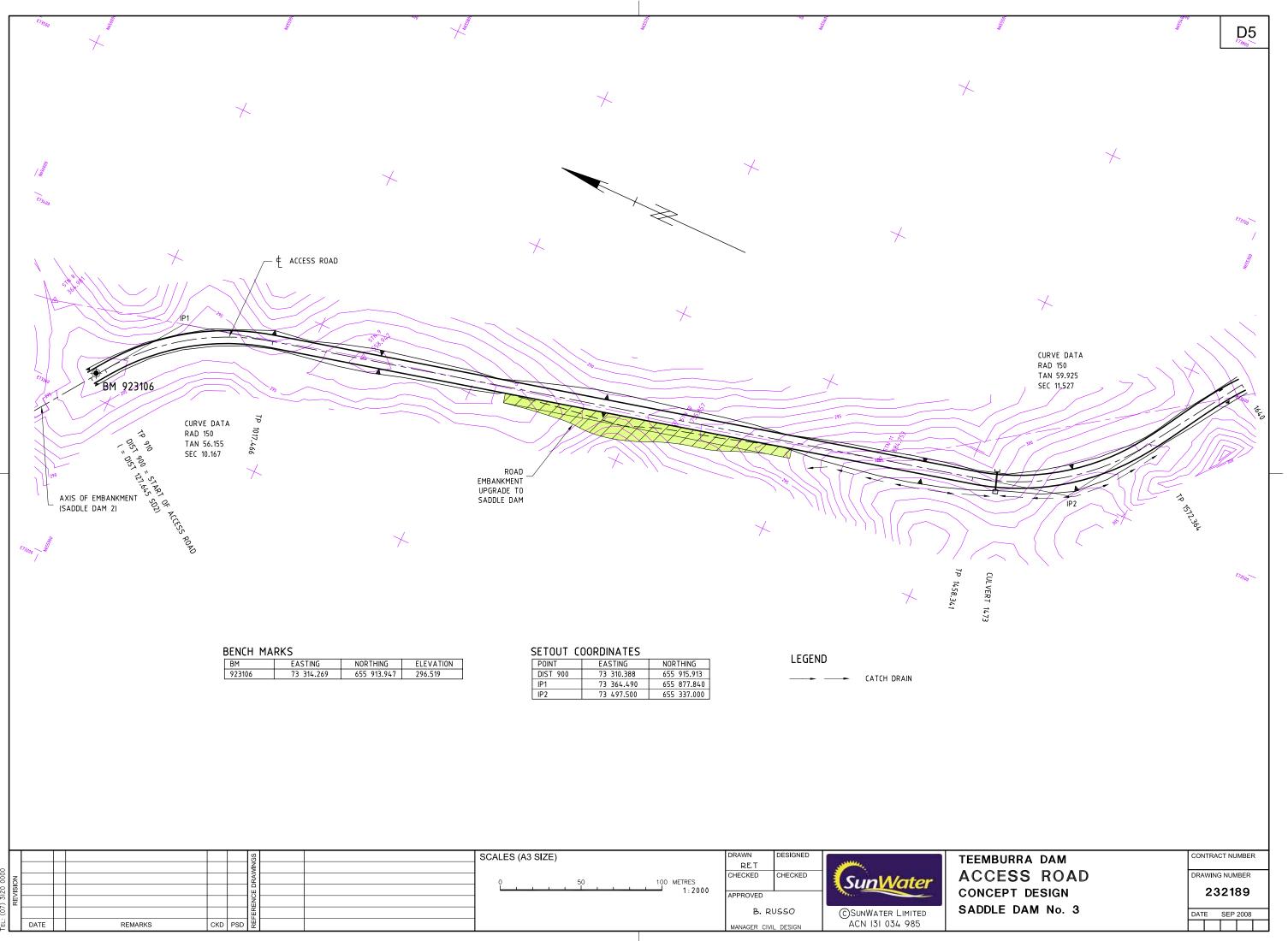
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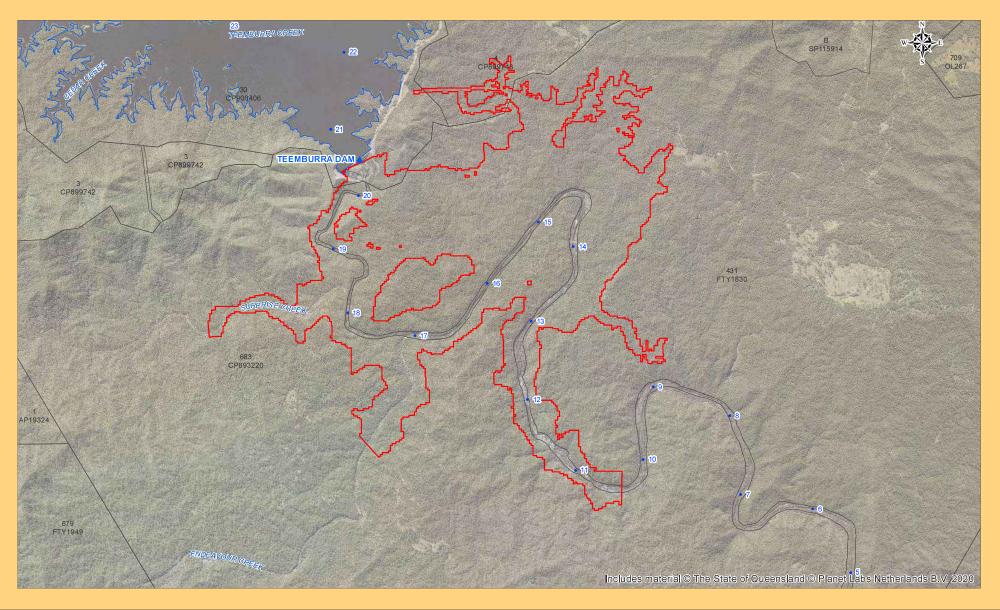
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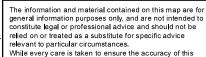
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MAP INFORMATION Coordinate System: Geocentric Datum of Australia (GDA20).

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- C Dam Full Supply Level
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TEEMBURRA DAM

DOWNSTREAM NOTIFICATION AREA

sunwater

NOTES Areas further downstream will become progressively more impacted by other rainfall and inflows that occur downstream of the dam (not shown here). CSUNWATER LIMITED ACN 131 034 985

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: Dam Break Analysis Inundation plans

The following maps have been produced from the Teemburra dam Comprehensive Risk Assessment (CRA) 2022.

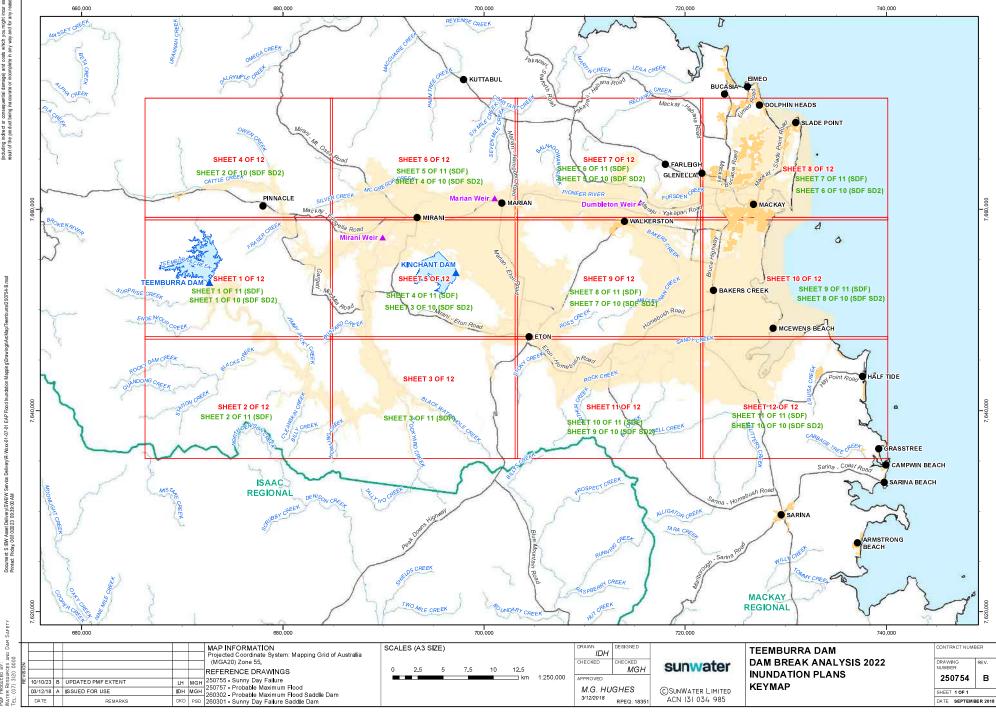
Drawings:

- Keymap
- Sunny Day Failure (Main dam and Saddle Dam 2)
- Probable Maximum Flood (Main dam and Saddle Dam 2)

Note: Inundation extents for Saddle Dams 1 and 3 are less than the inundation extents for Main Dam and Saddle Dam 2 respectively. These maps have not been included in the EAP because they do not impact any additional PAR. Inundation mapping for Saddle Dams 1 and 3 is available in the 2022 CRA. For an indication of potential inundation and PAR for Saddle Dam 1 failure, see maps for Main Dam failure. For an indication of potential inundation and PAR for Saddle Dam 3 failure, see maps for Saddle Dam 2 failure.

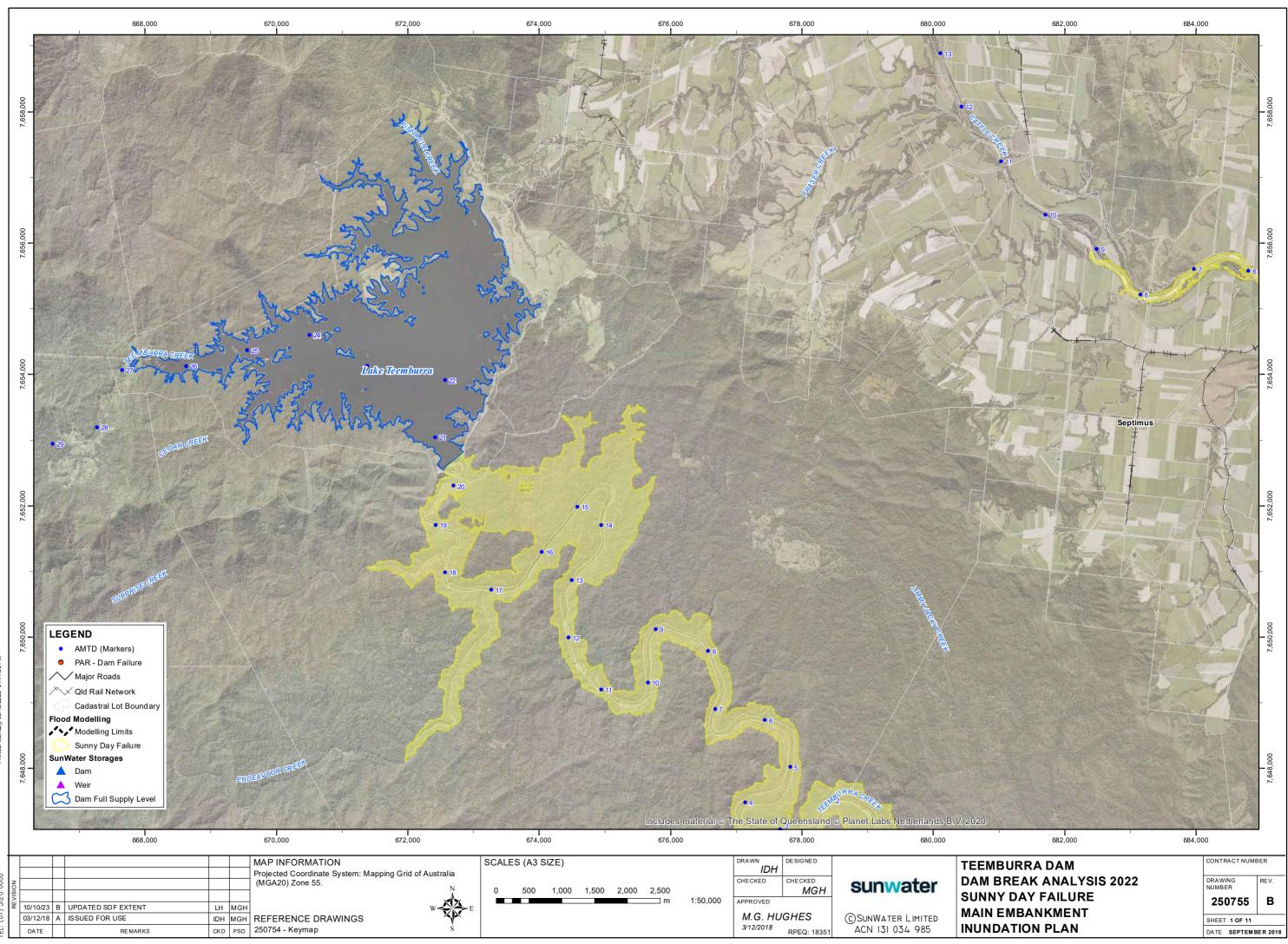
Disclaimer: Every effort has been made to ensure the currency of the flood inundation maps reproduced in this EAP. However, as the maps have been extracted from external sources, their accuracy cannot be guaranteed.



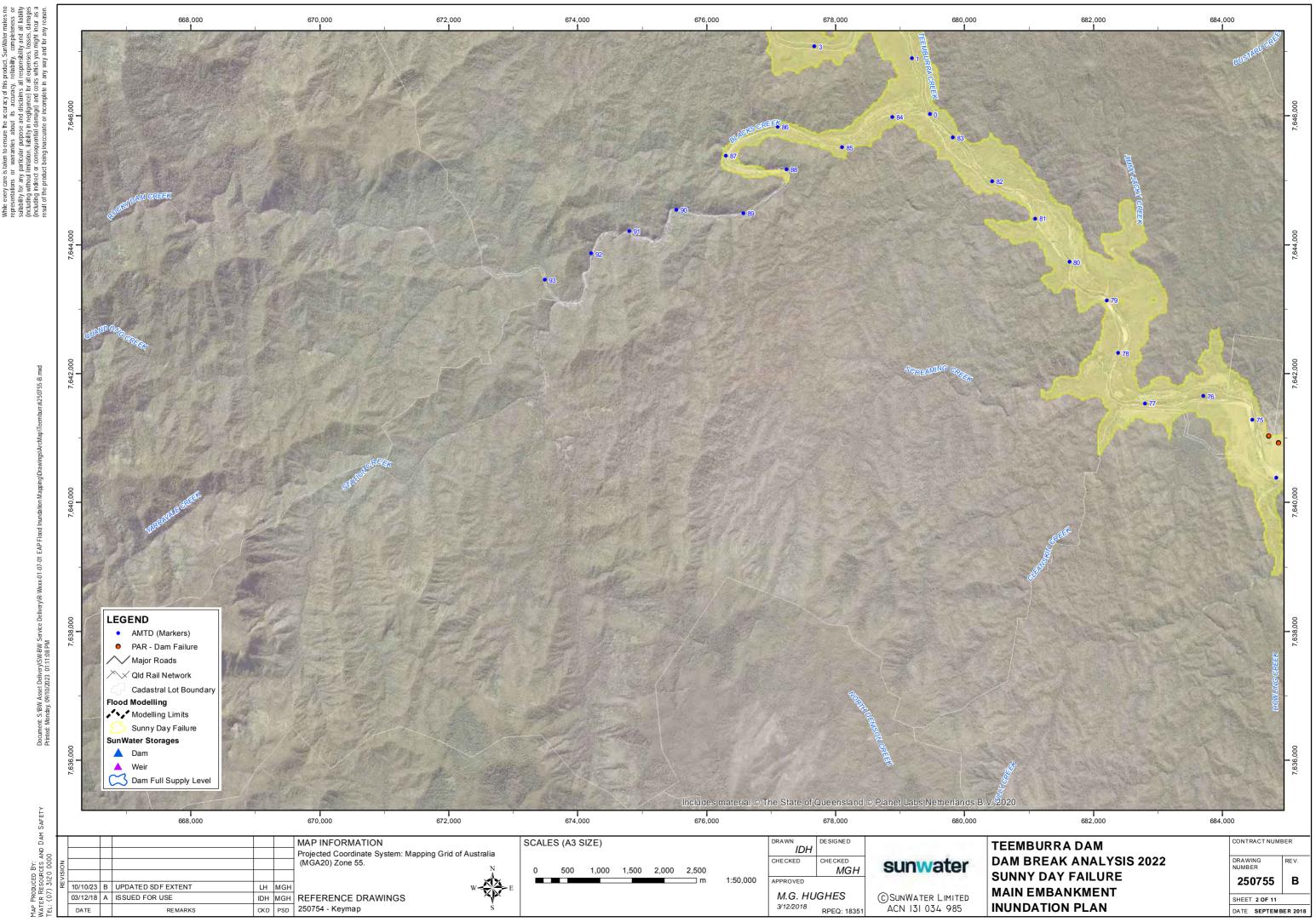


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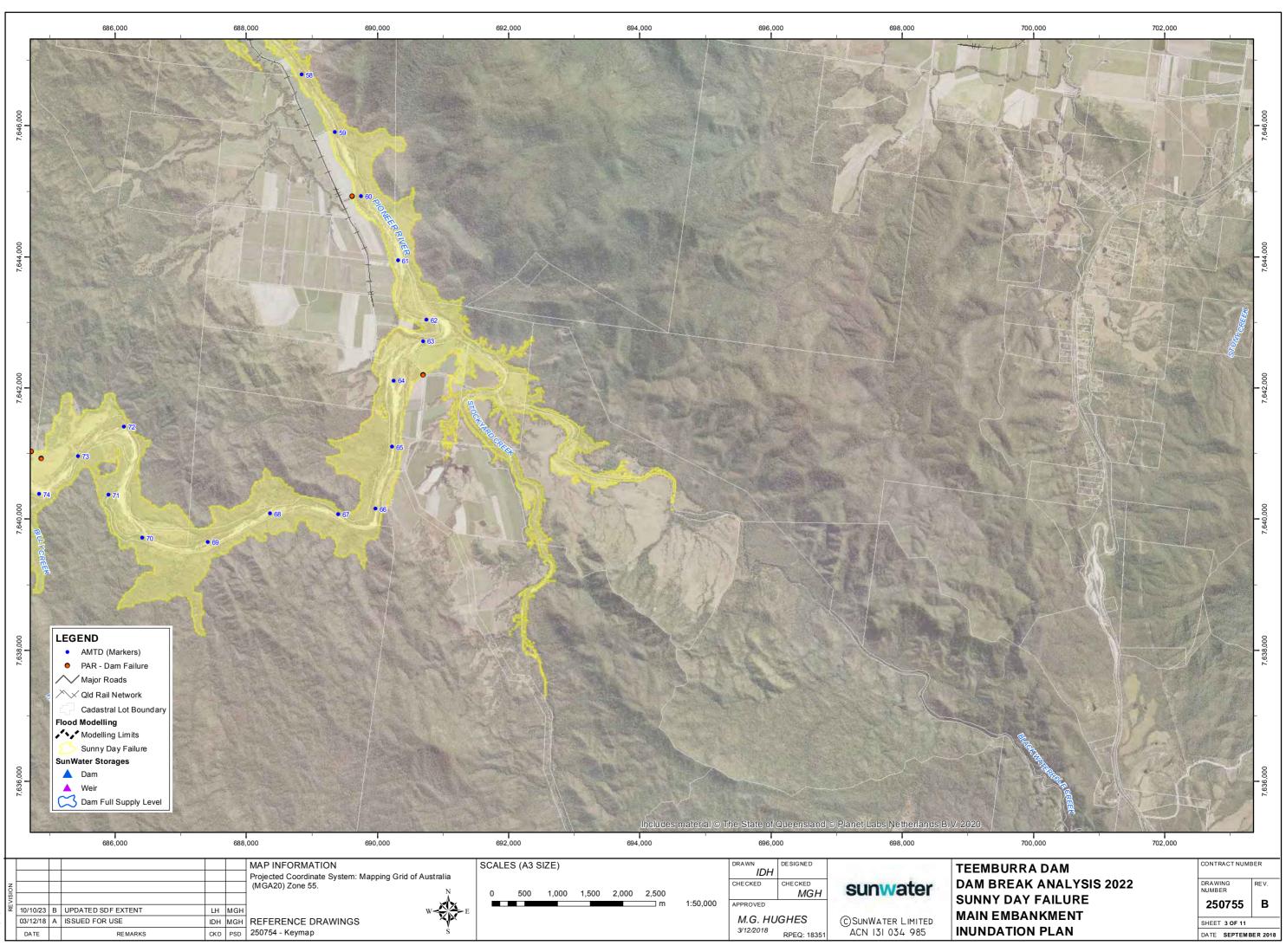




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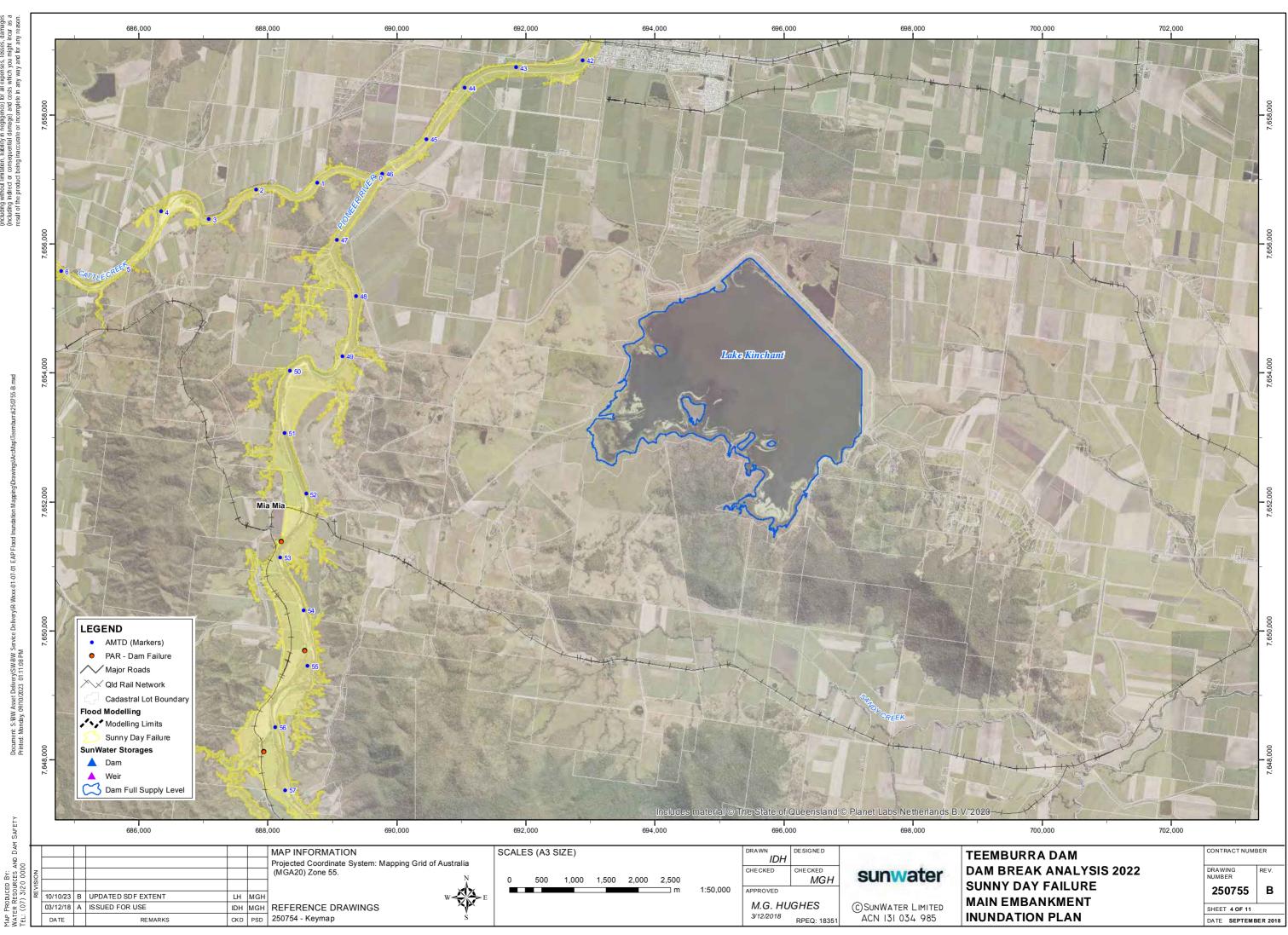




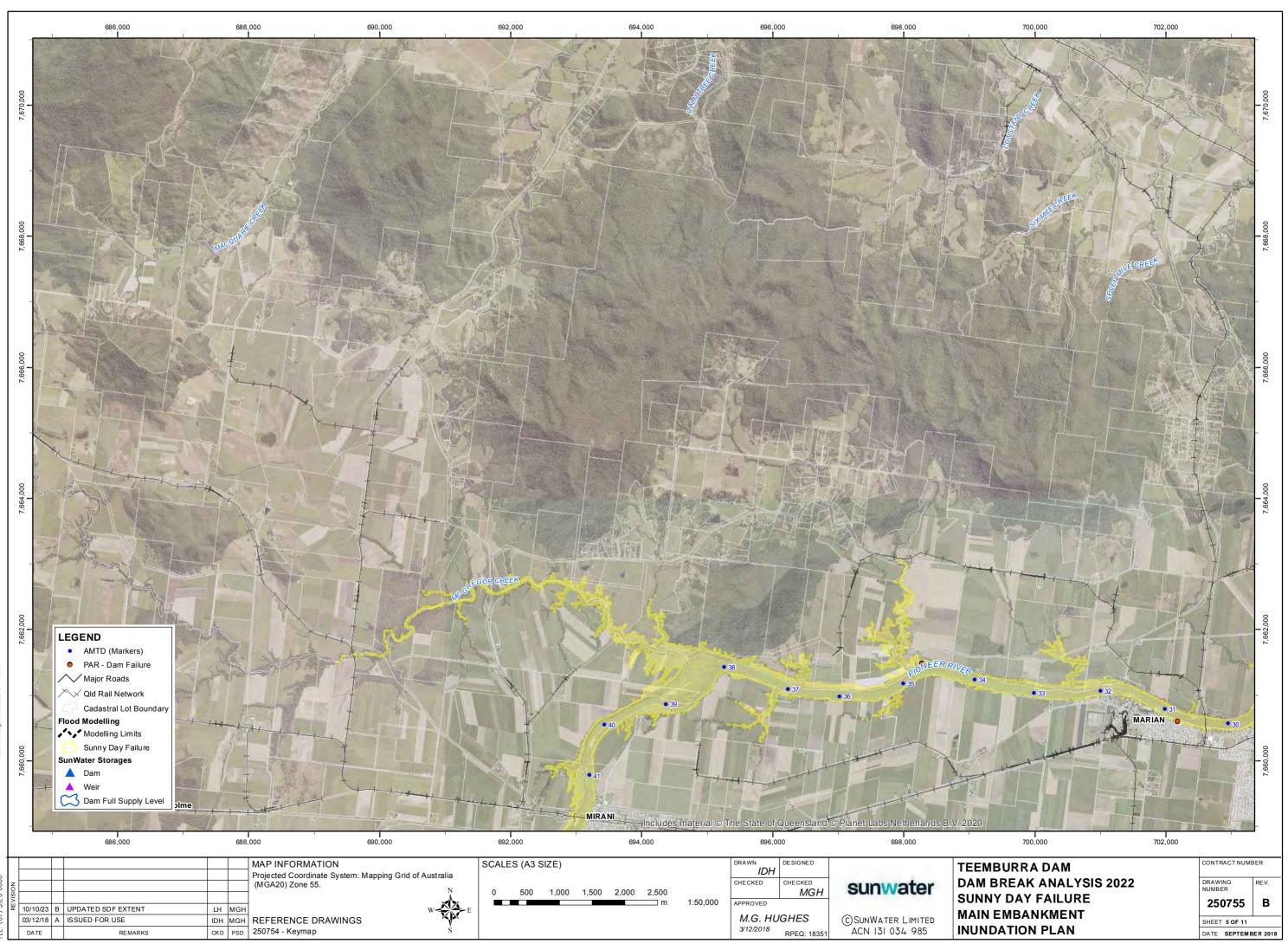
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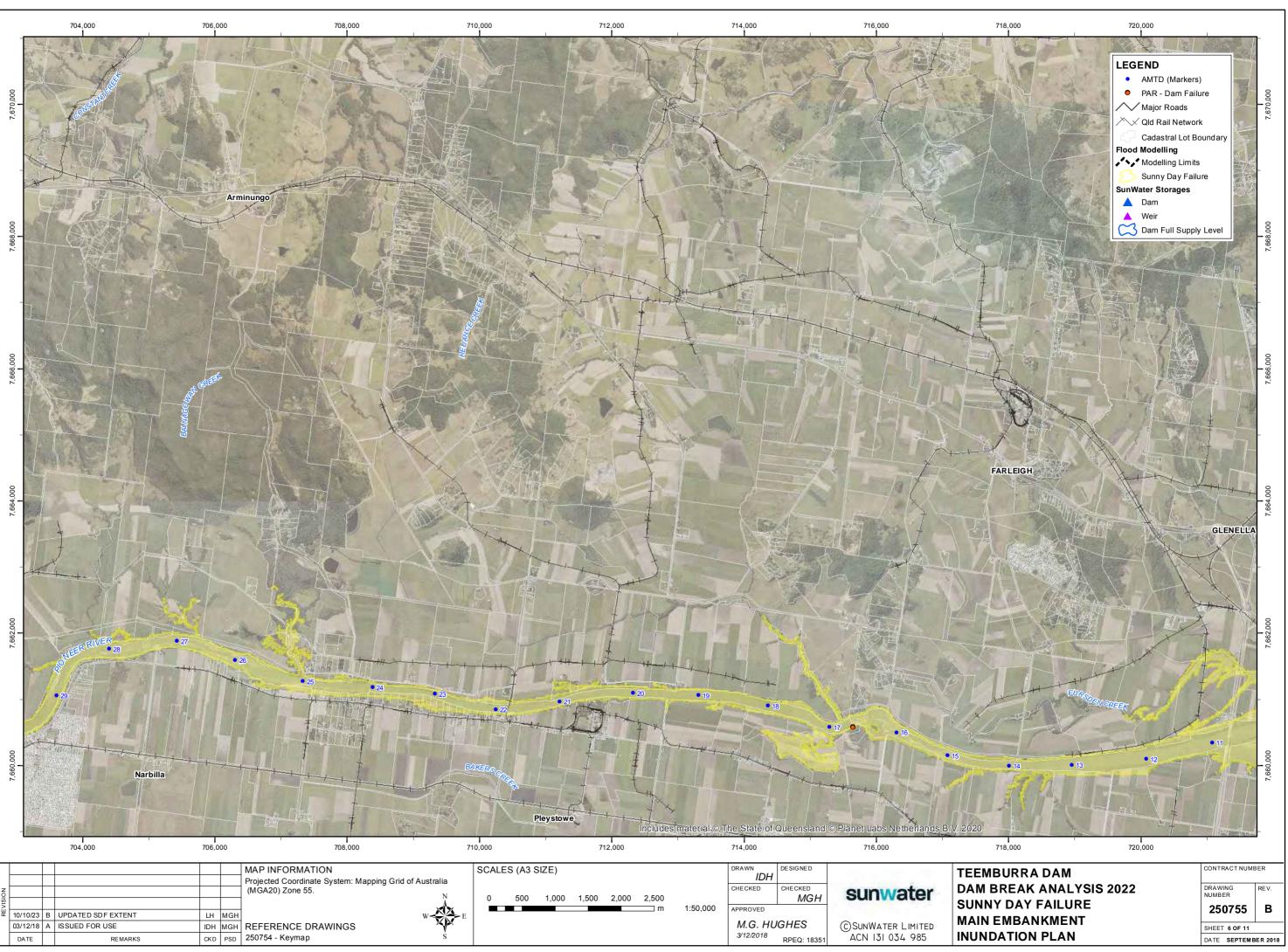


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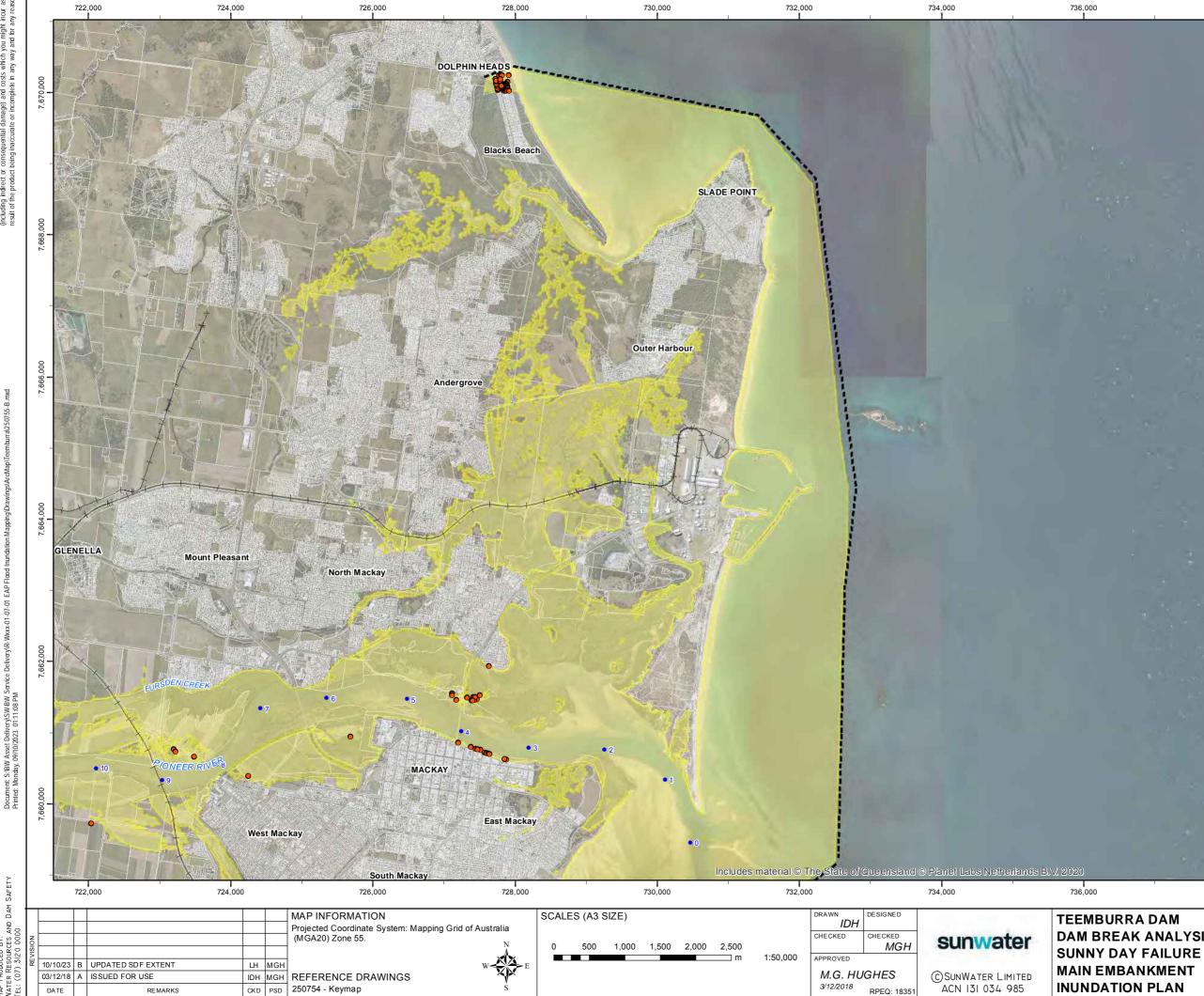
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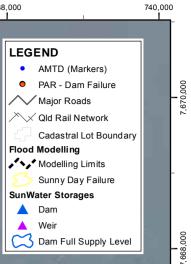
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DAM BREAK ANALYSIS 2022 INUNDATION PLAN

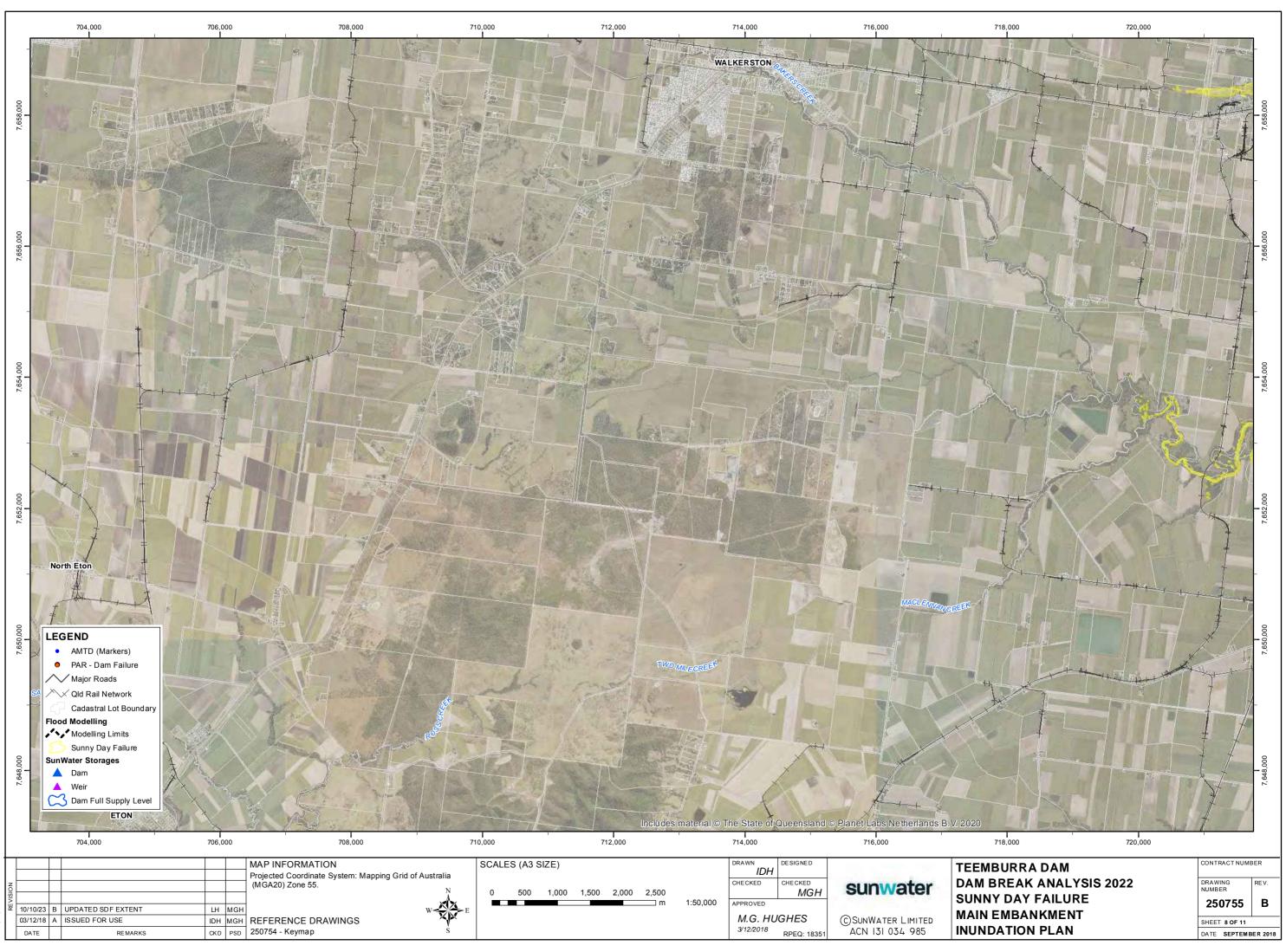
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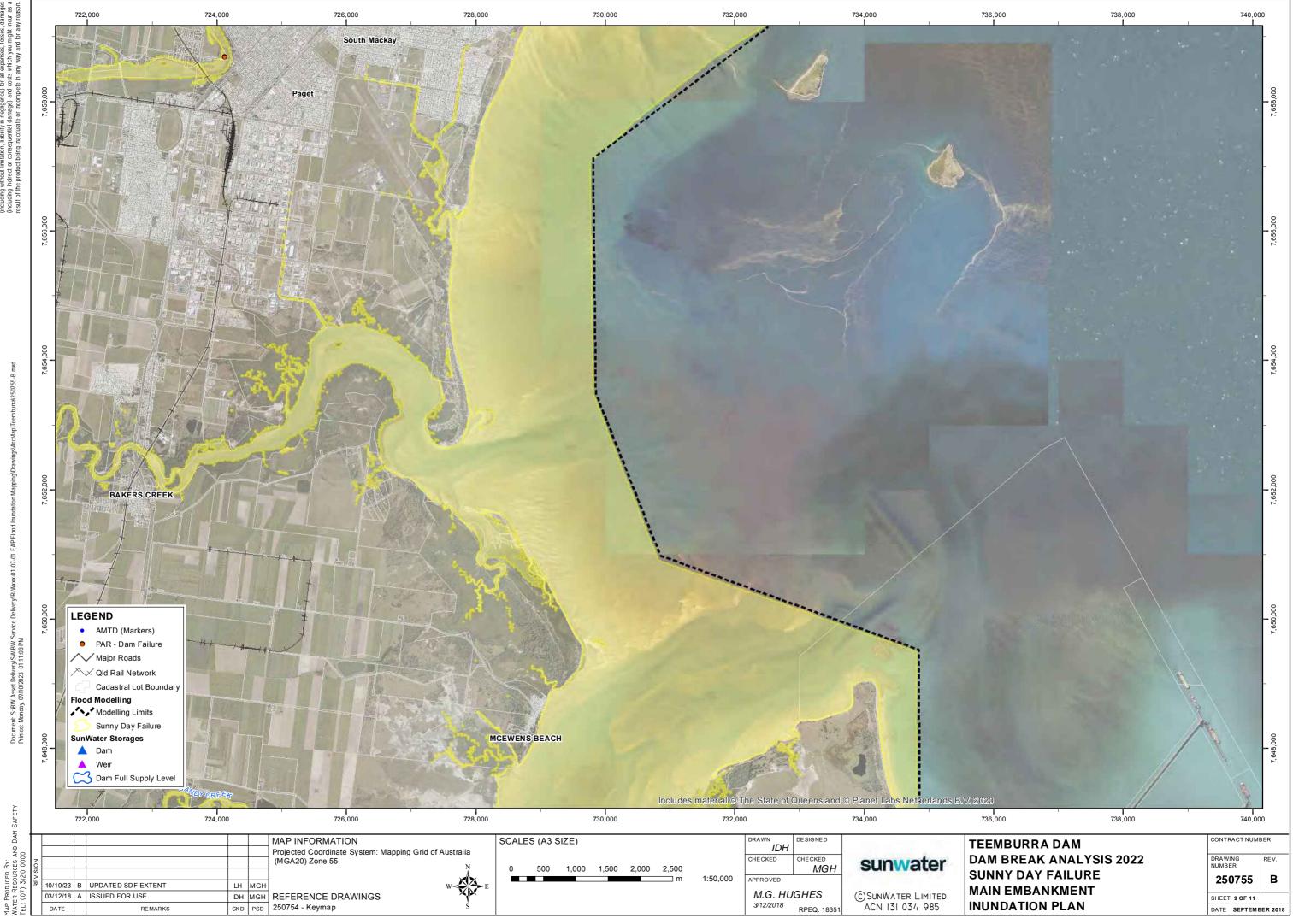


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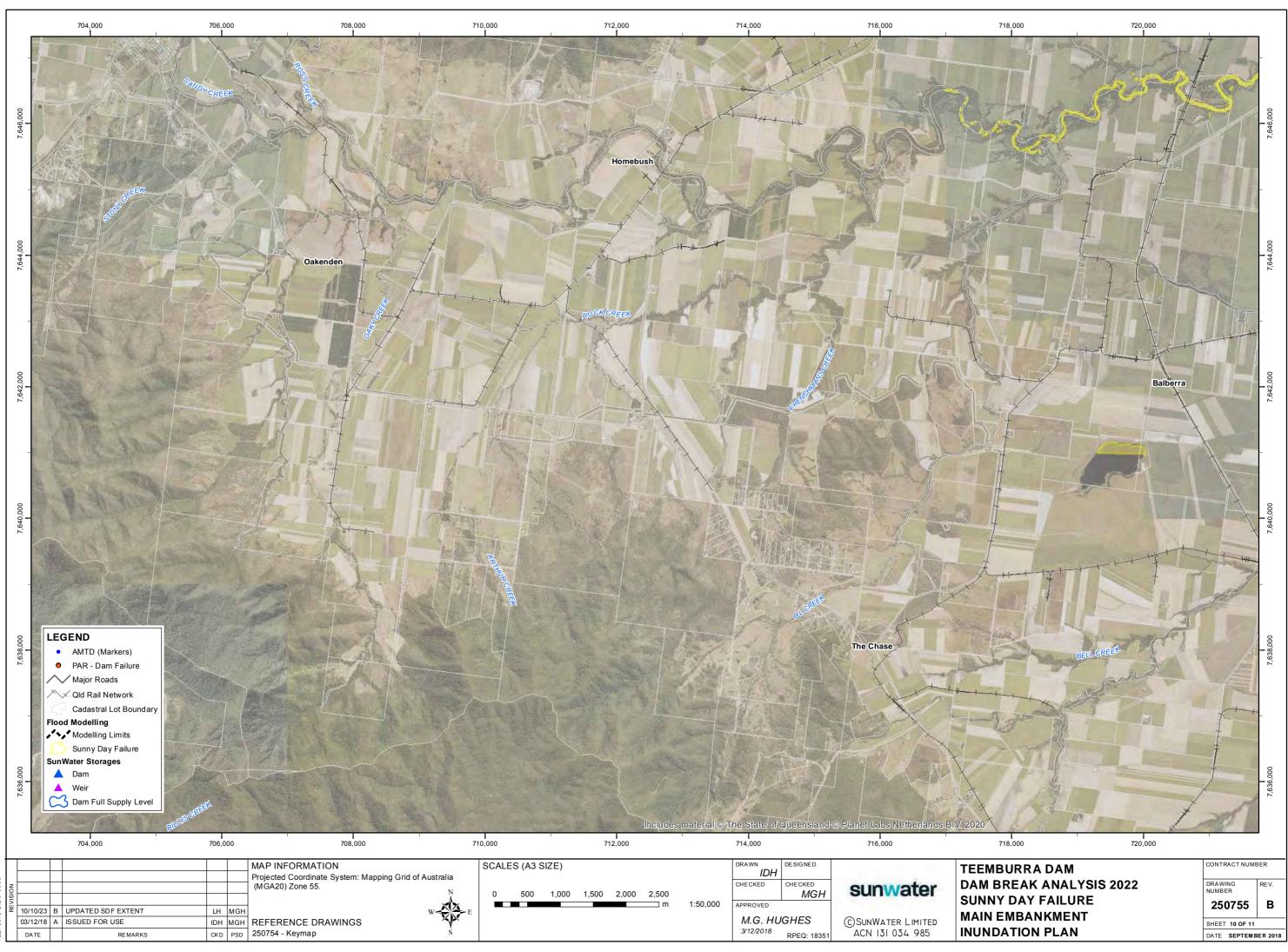


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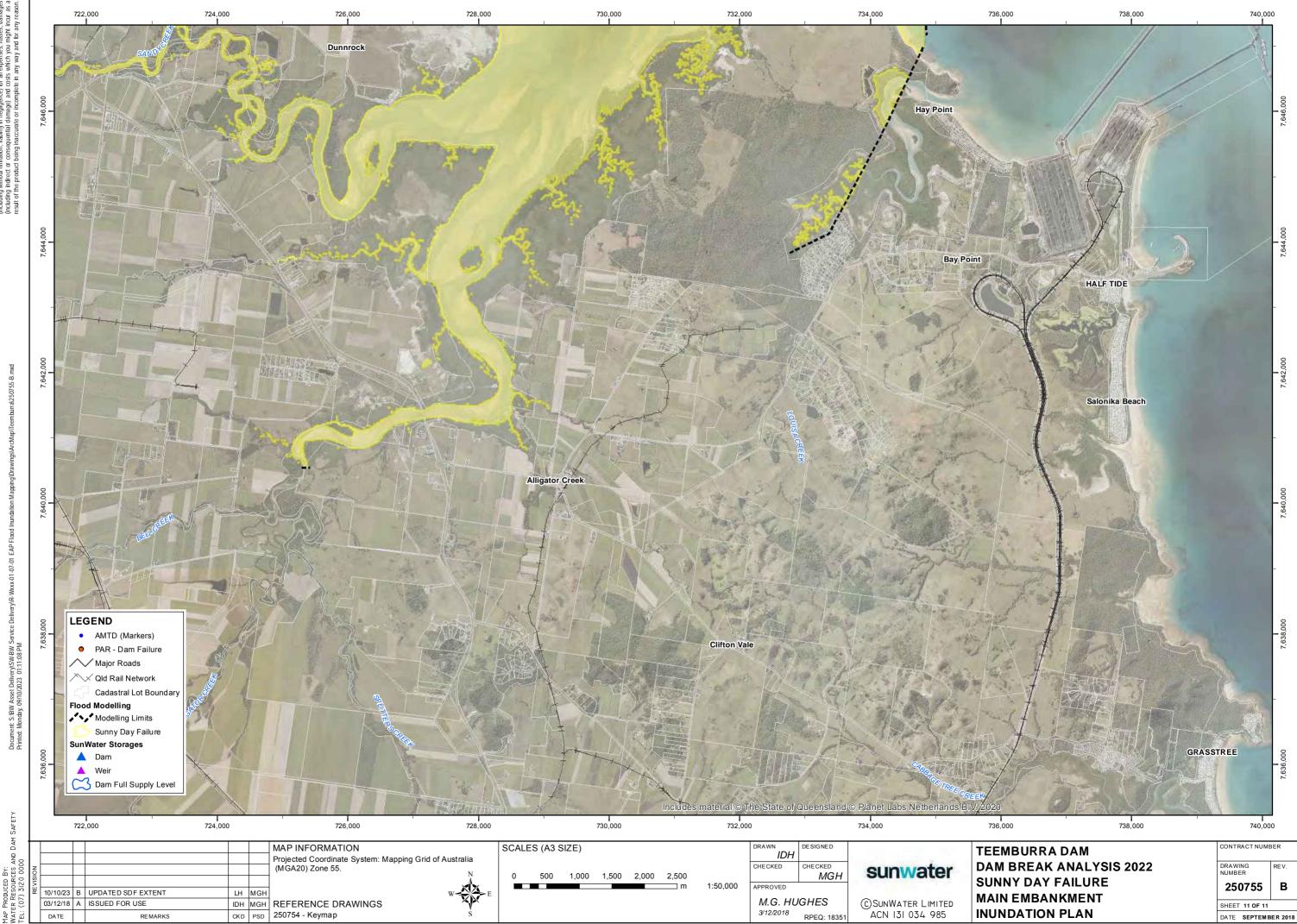
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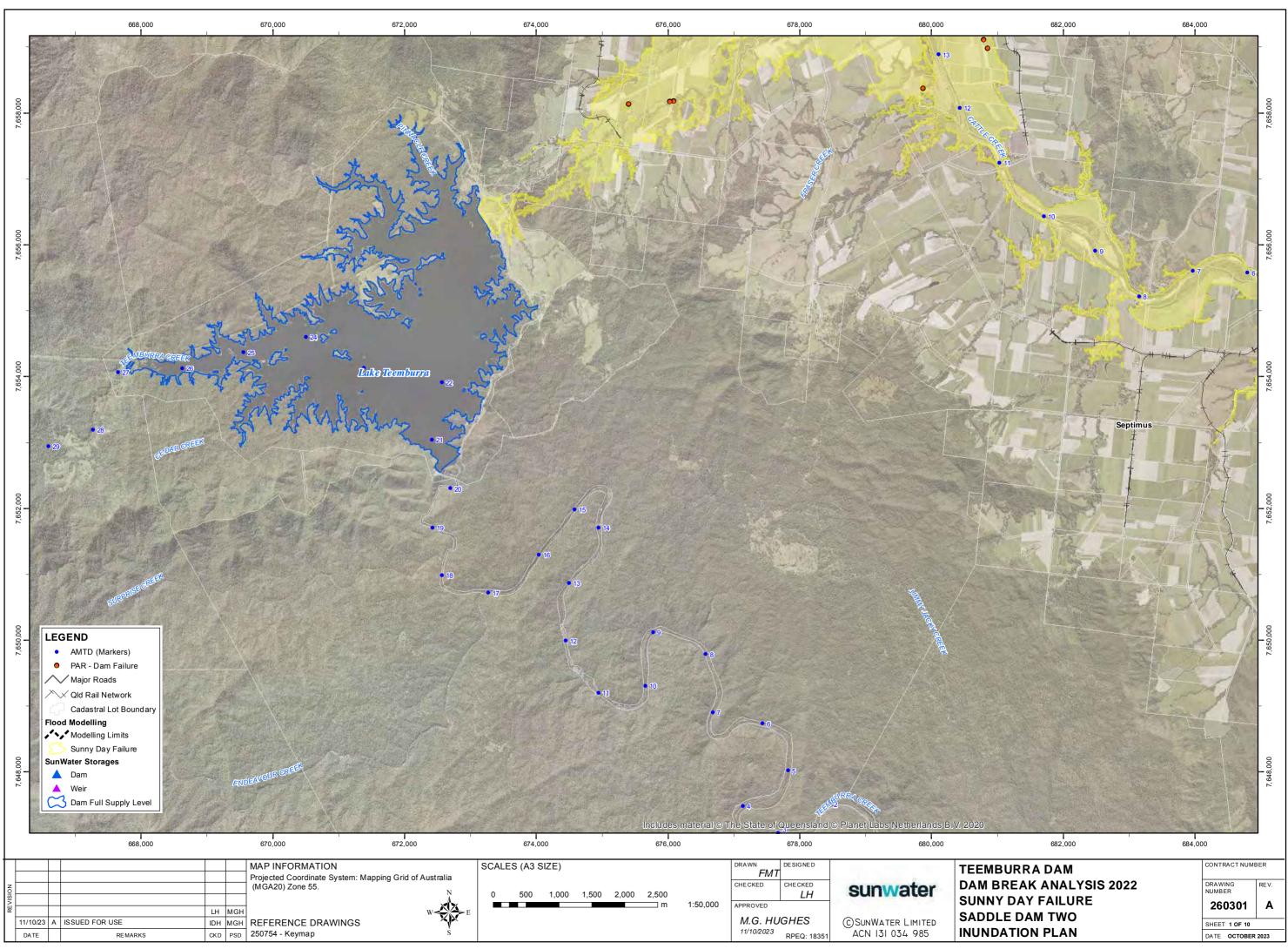
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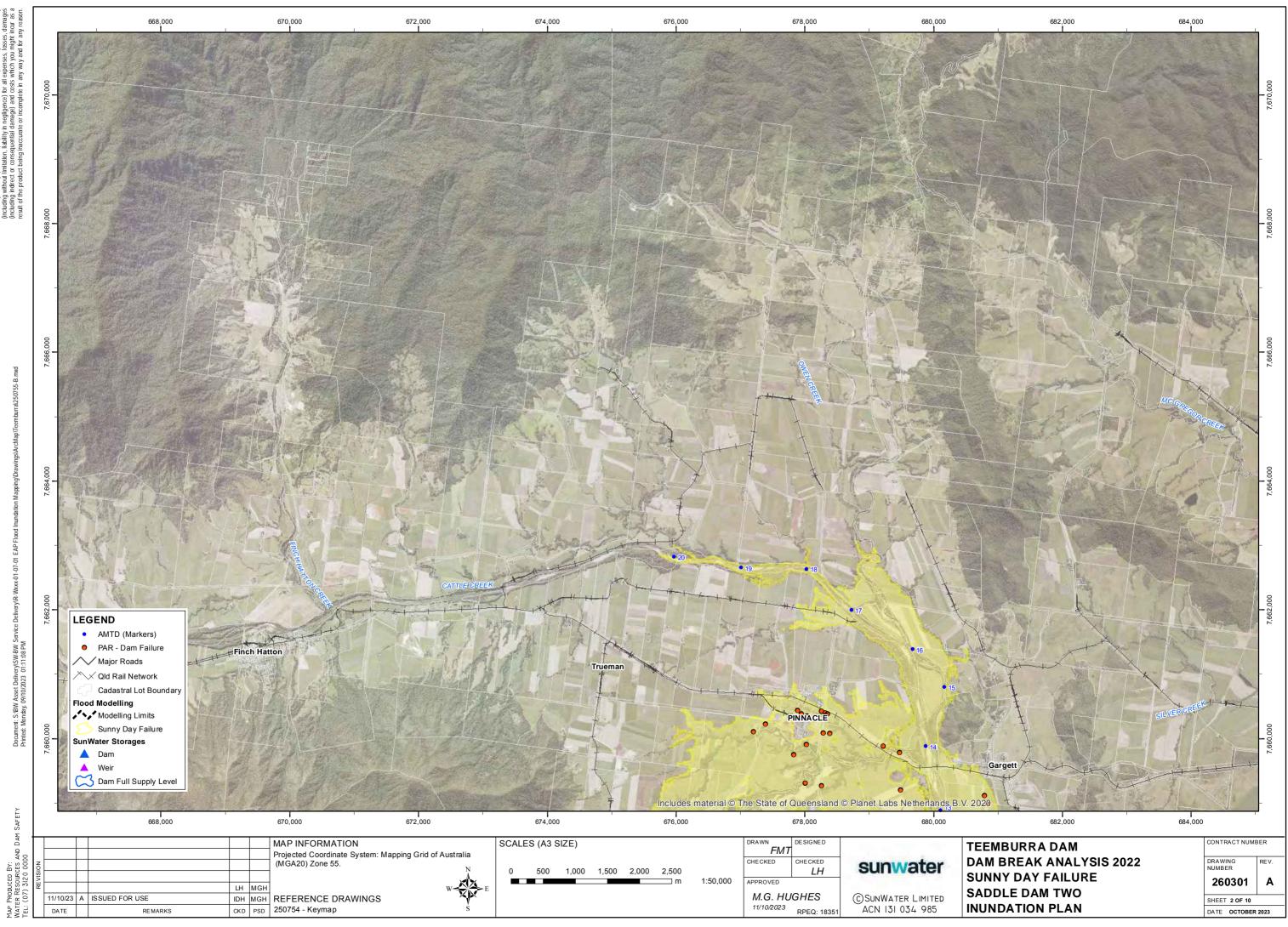
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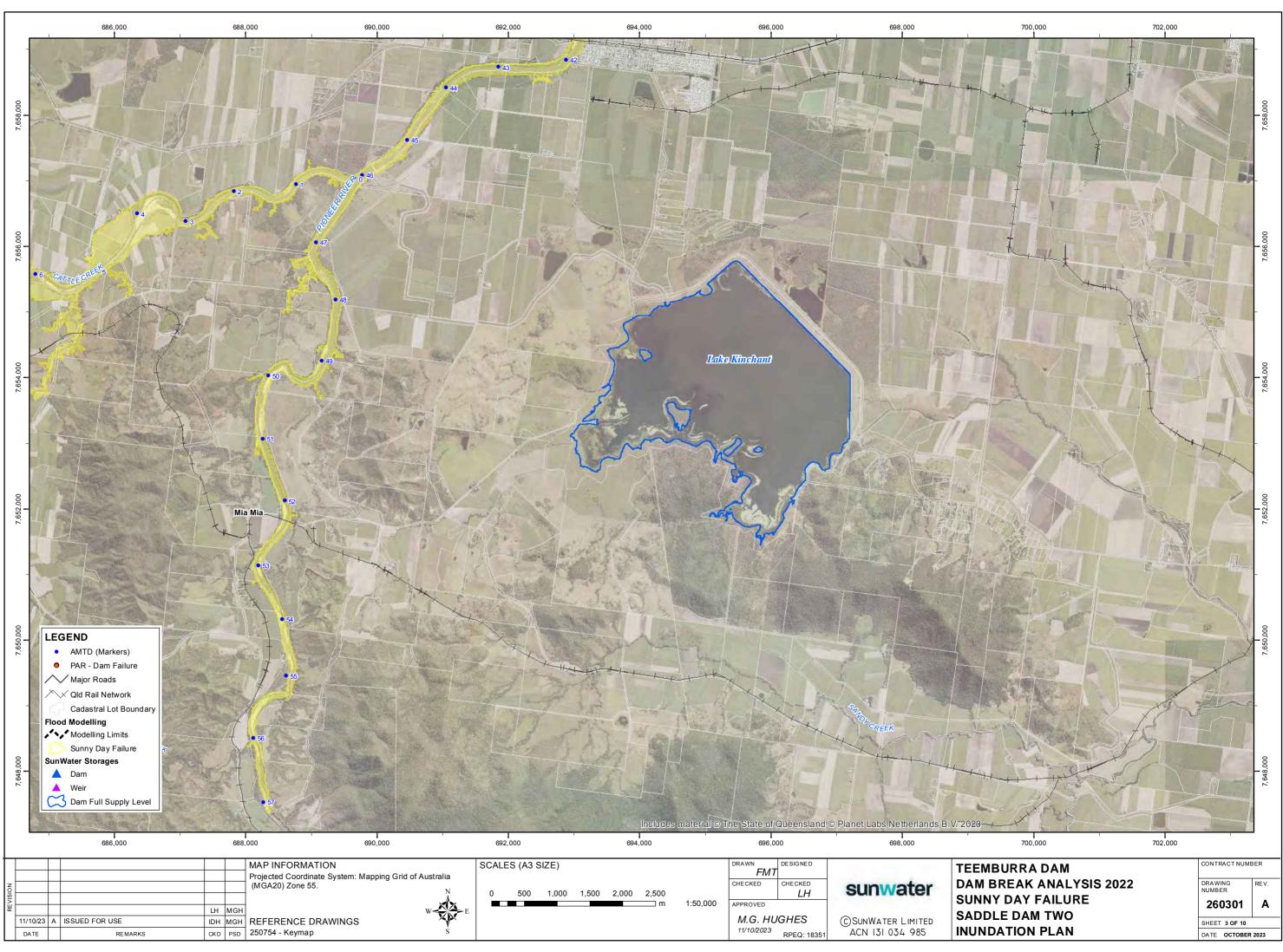


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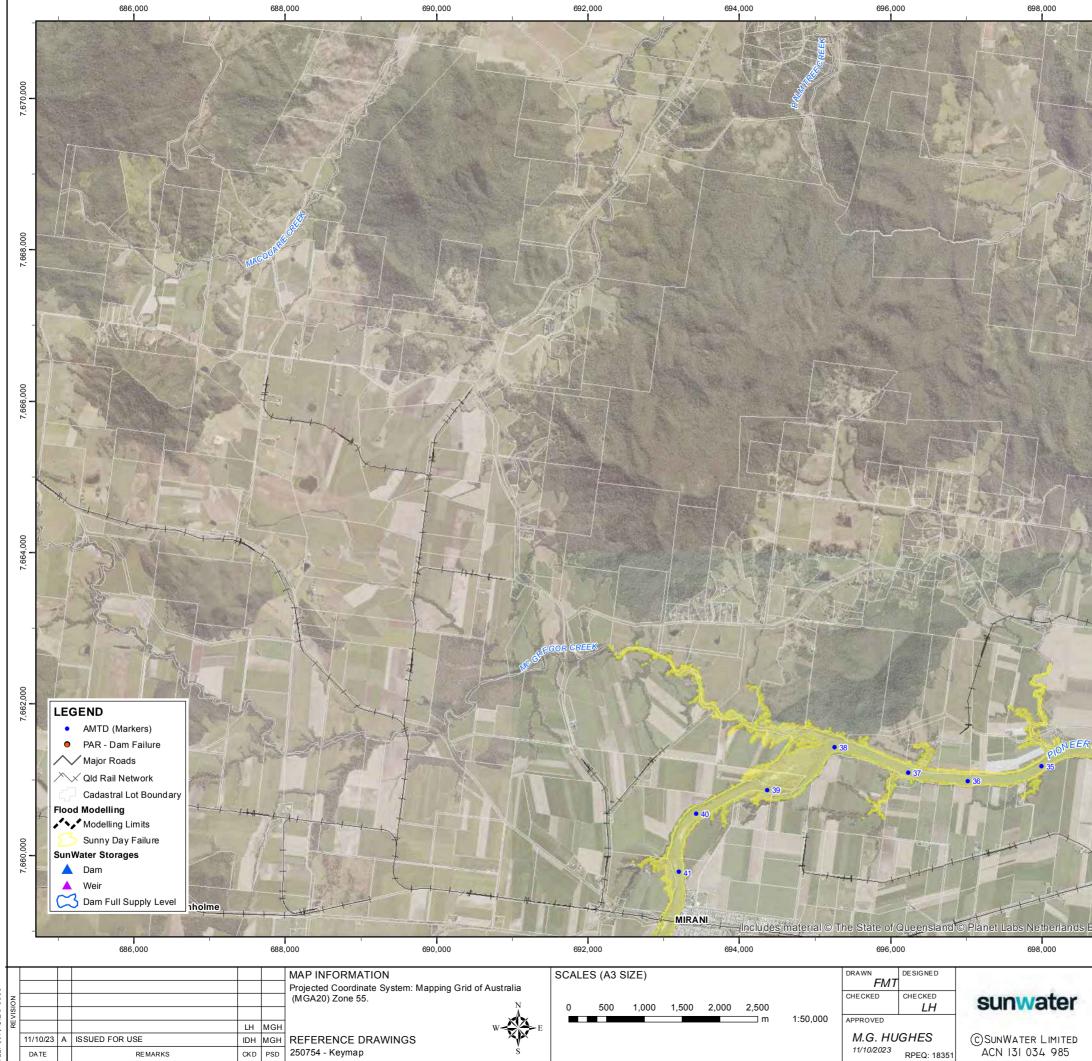
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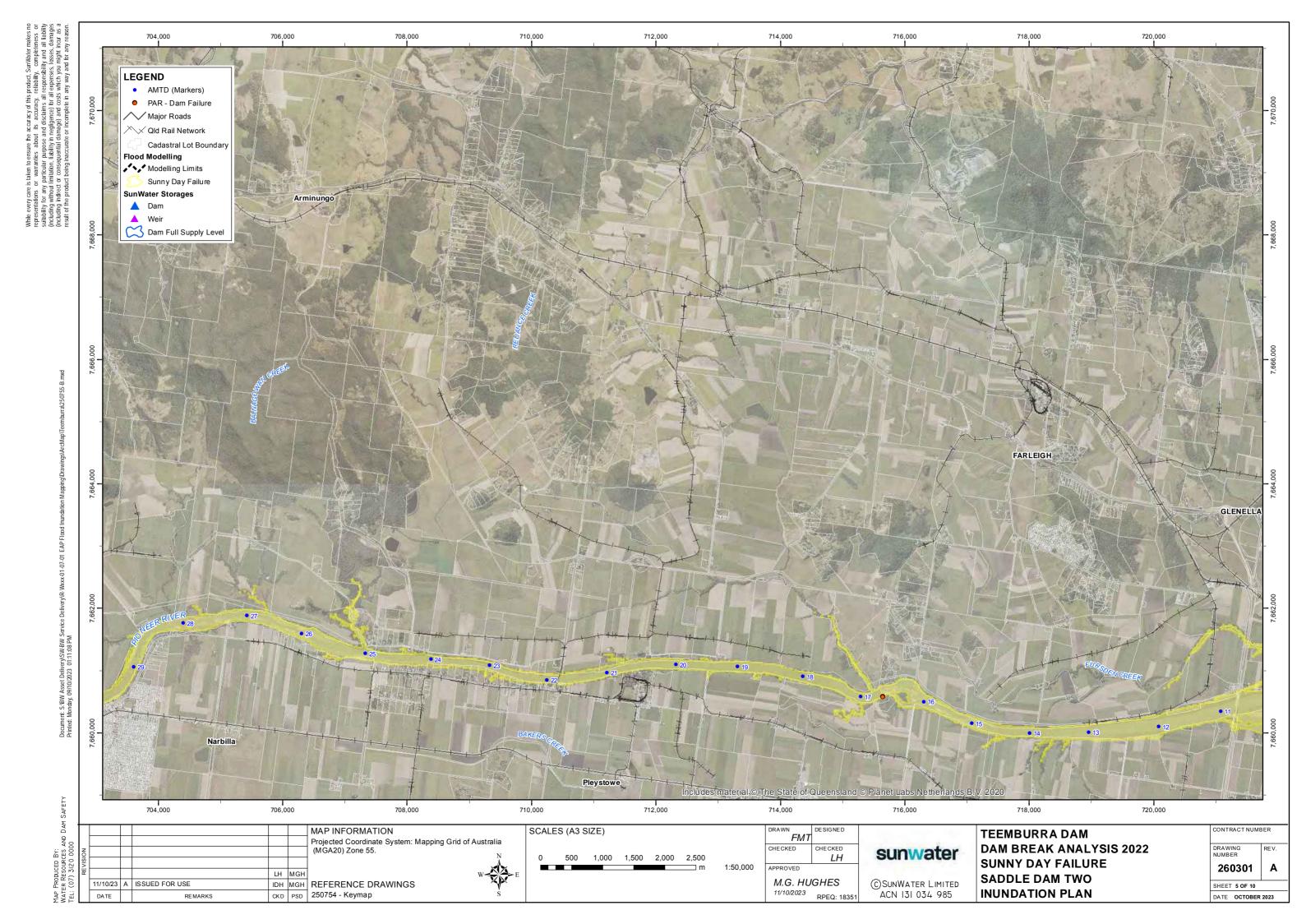
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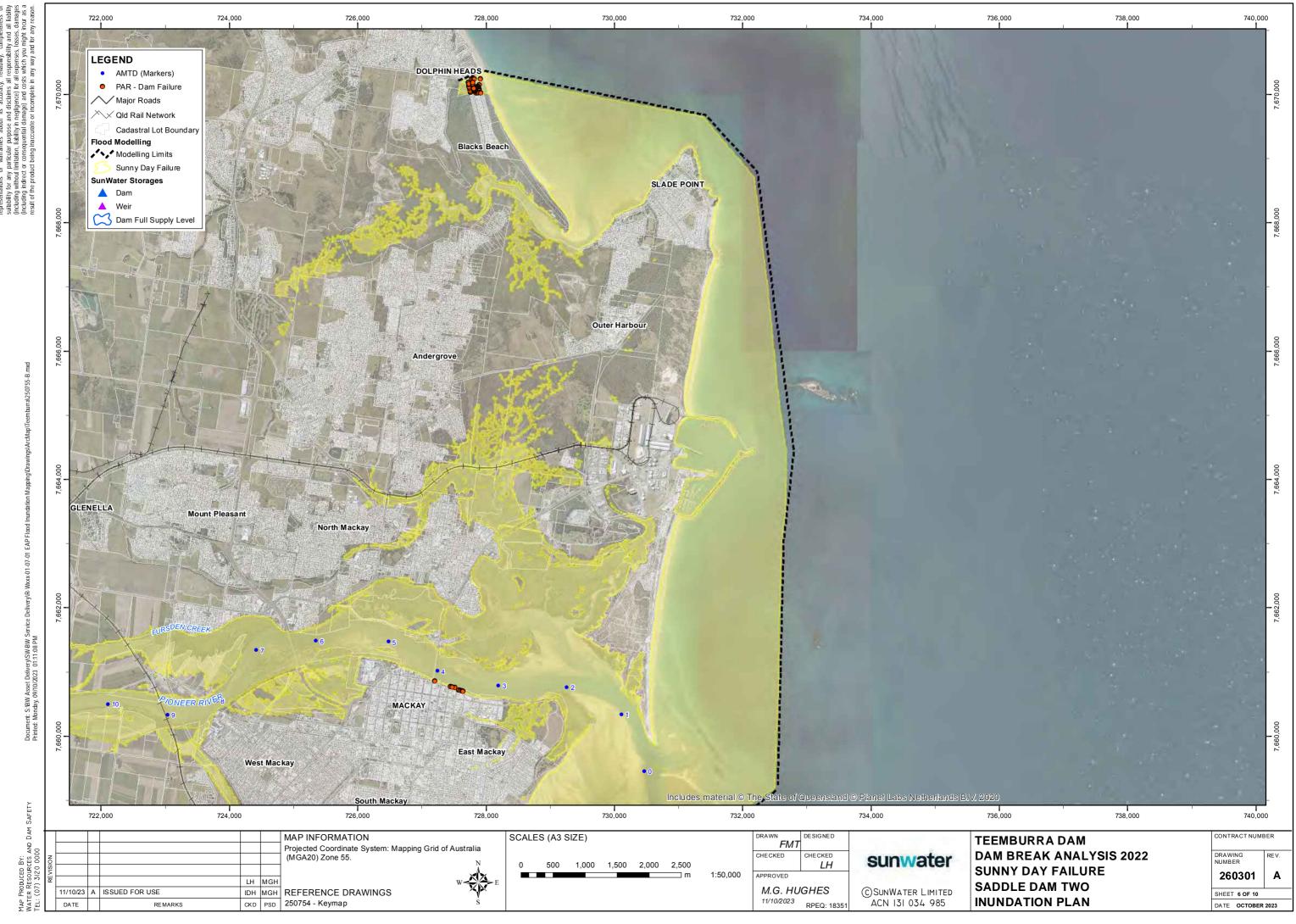




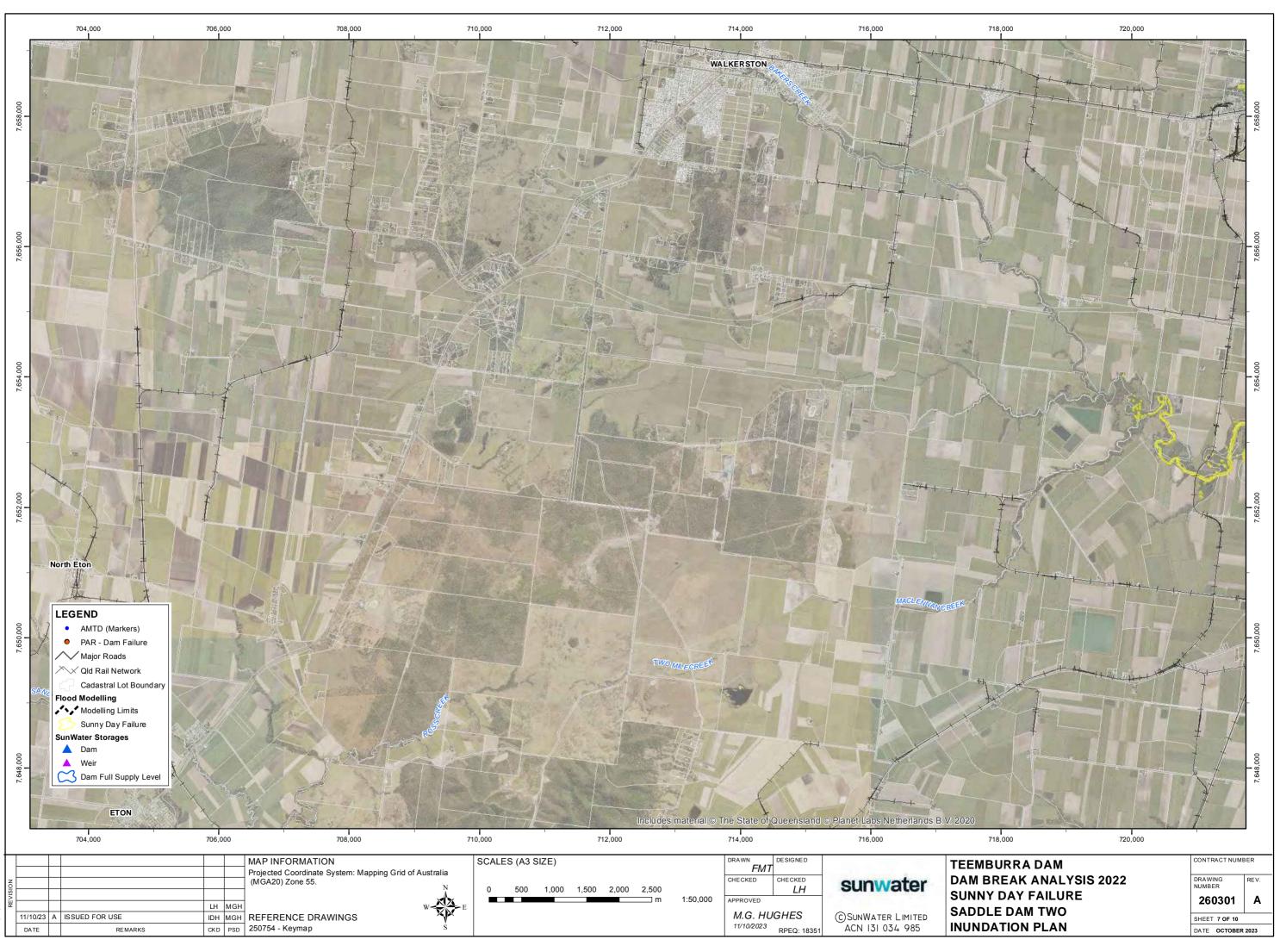
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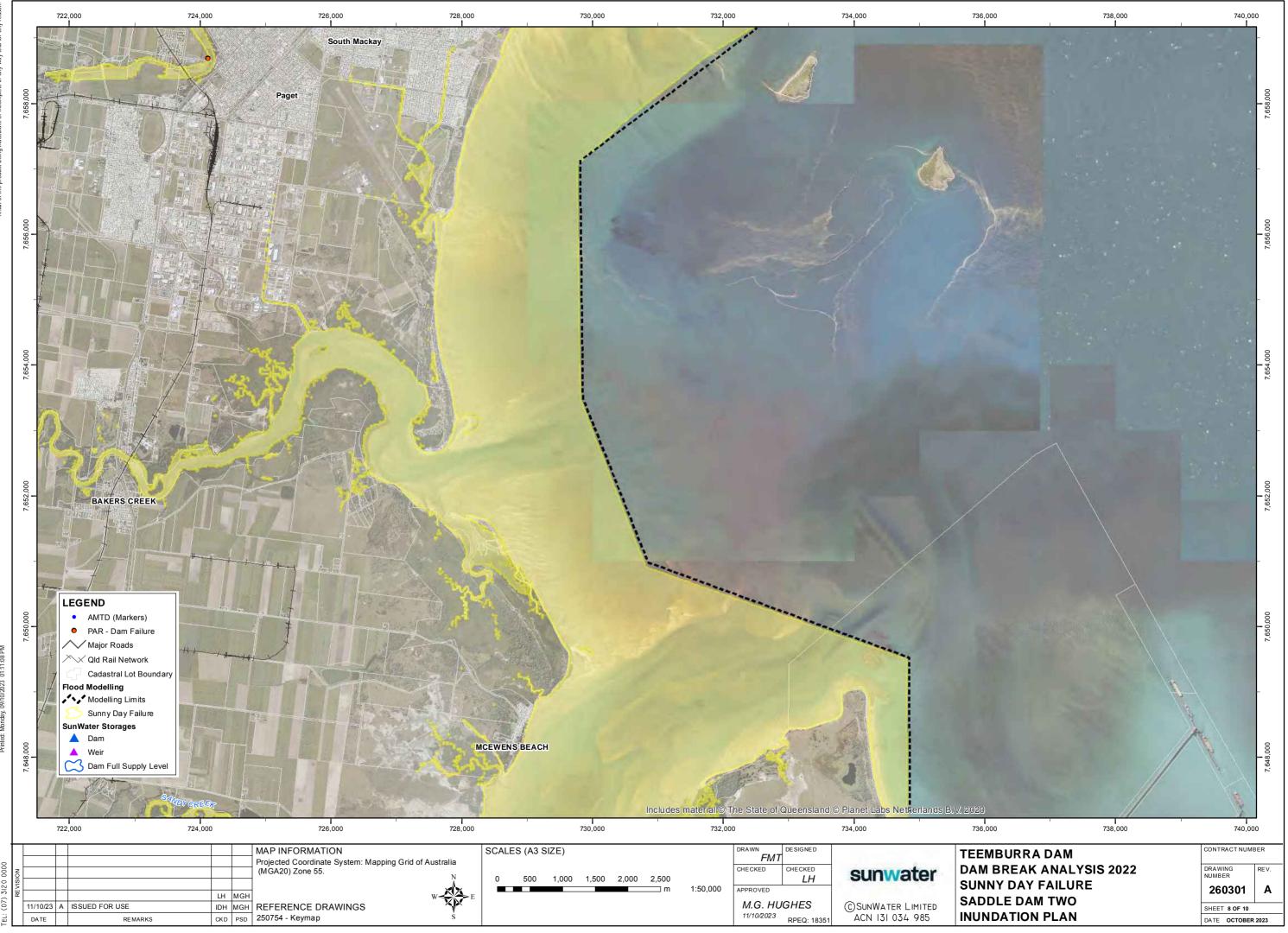


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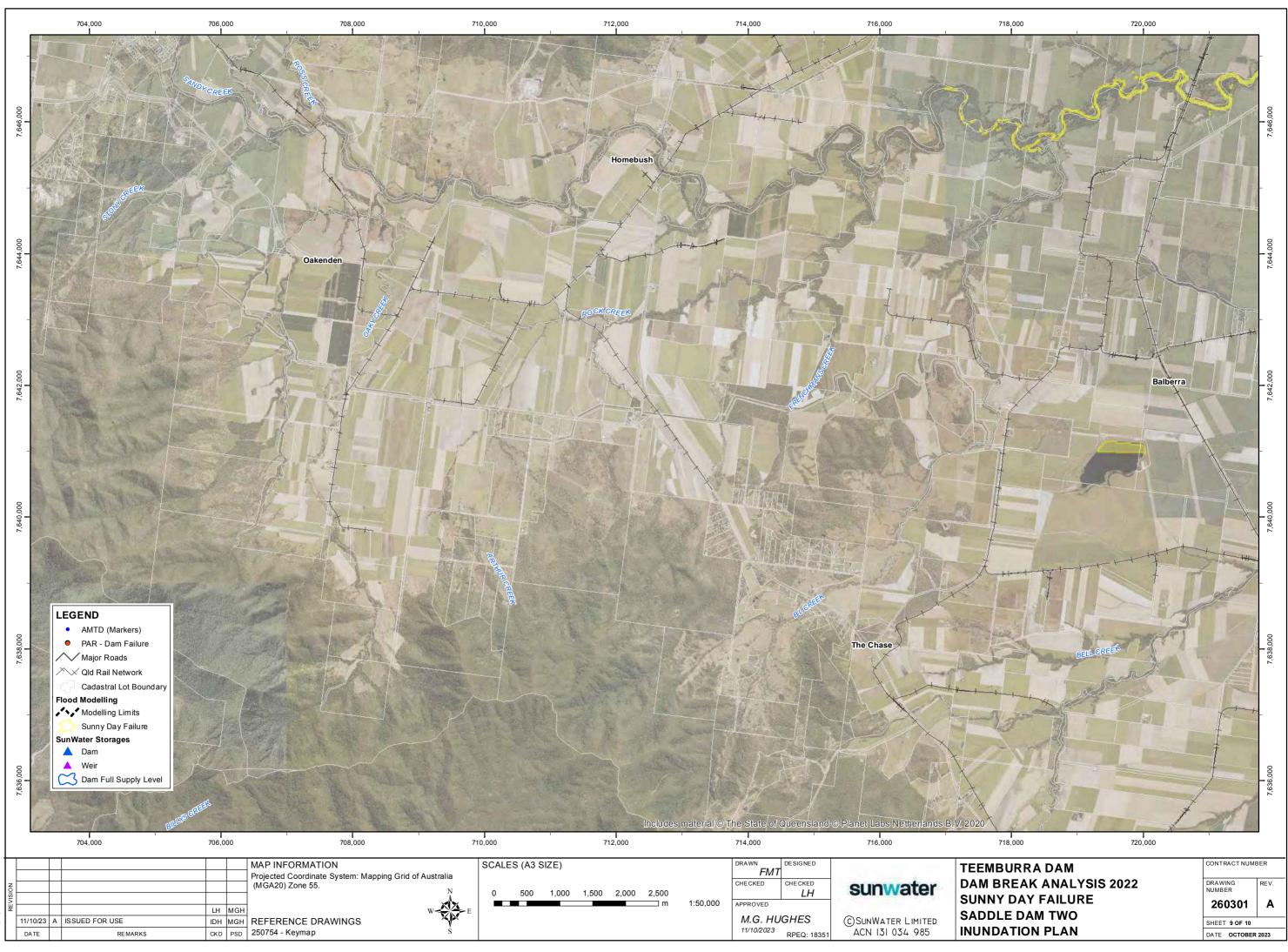
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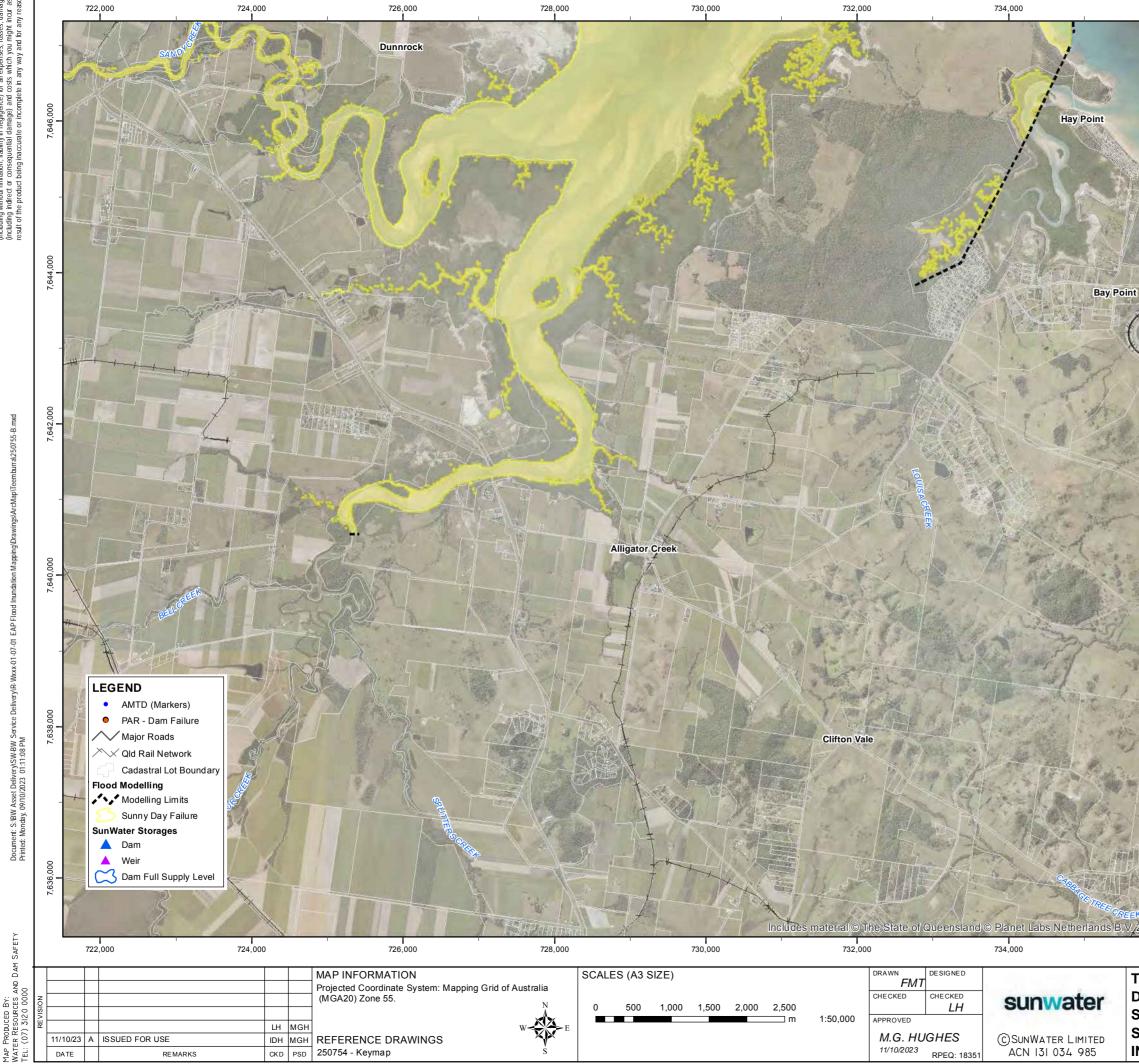
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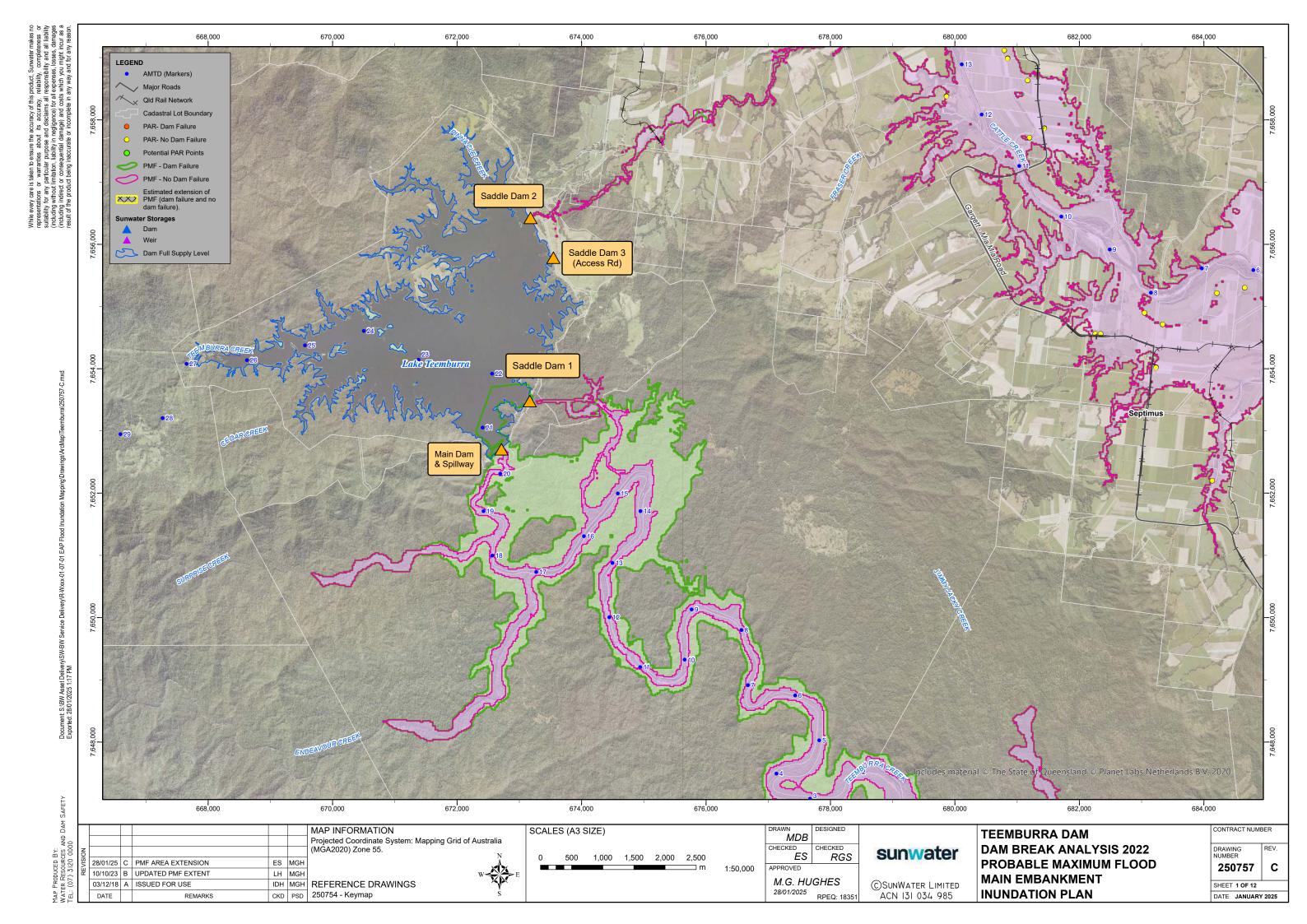


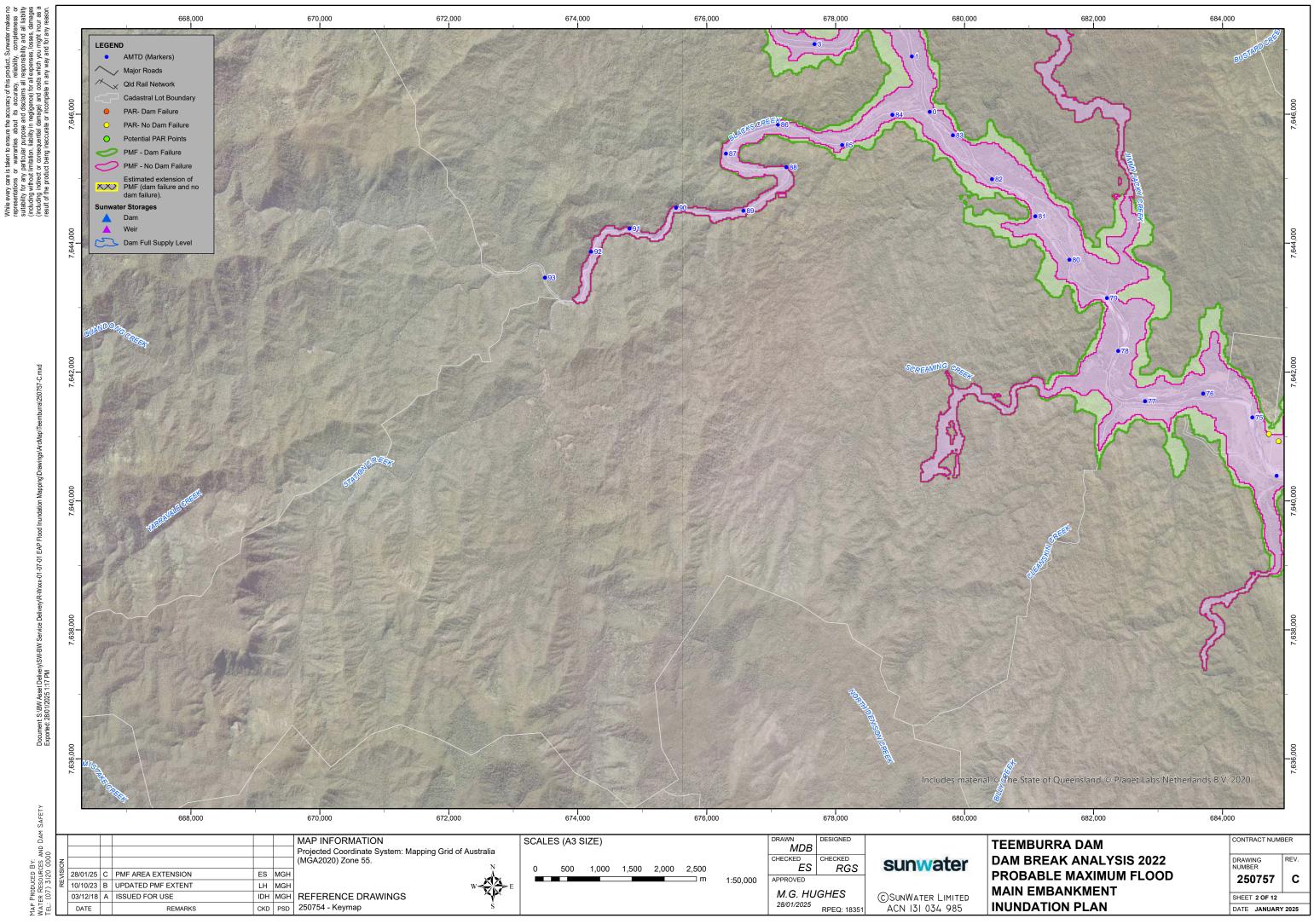
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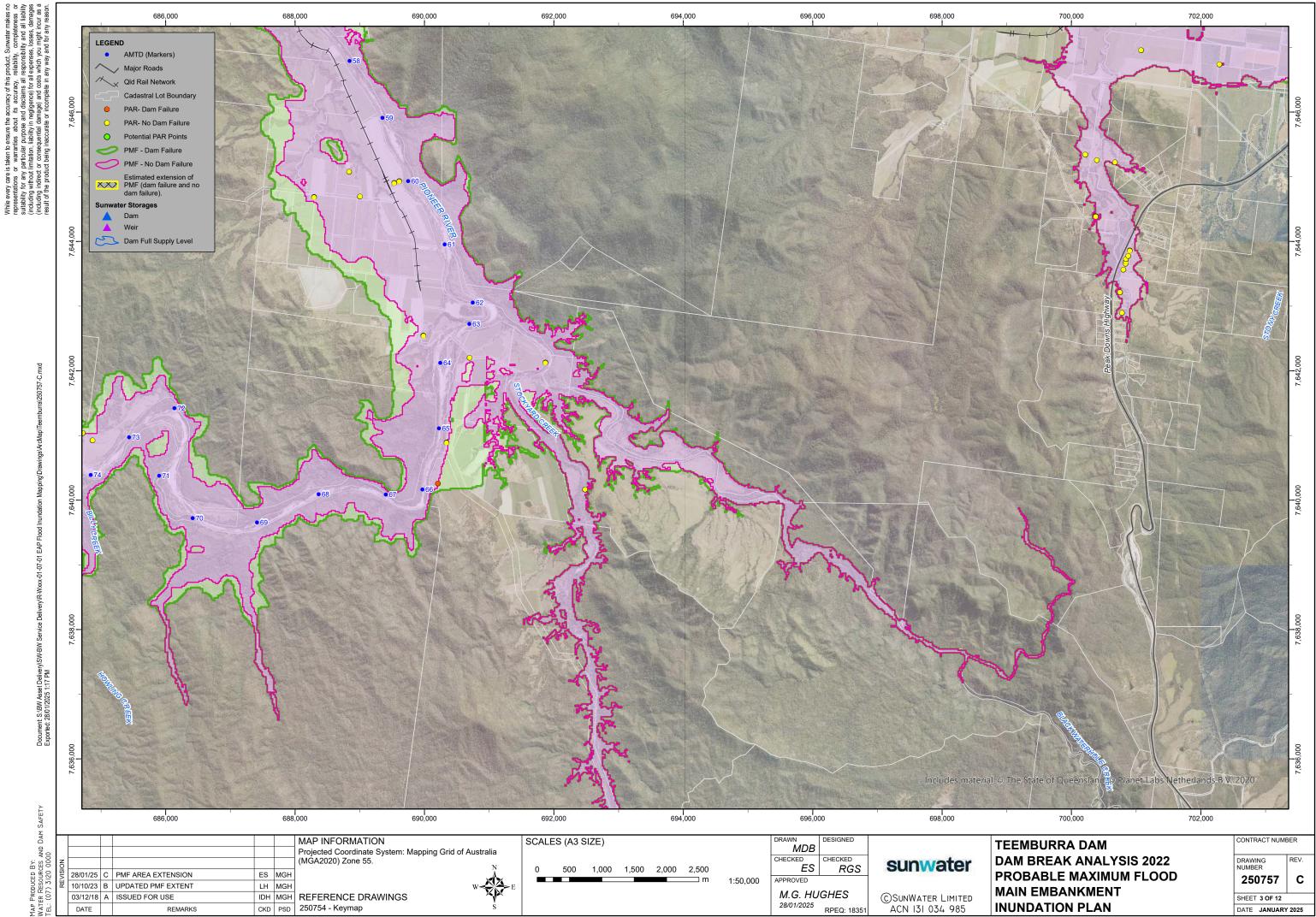


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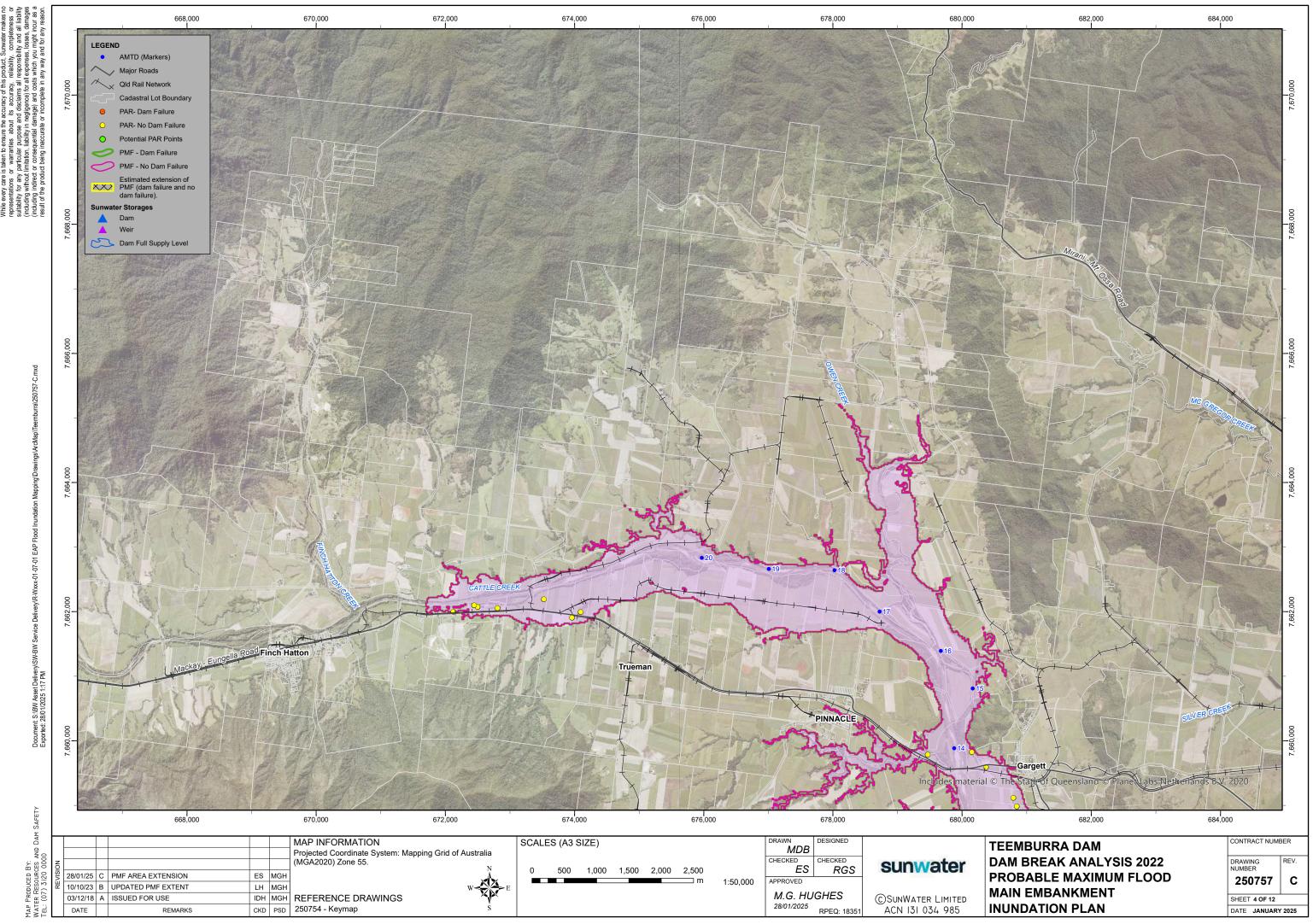


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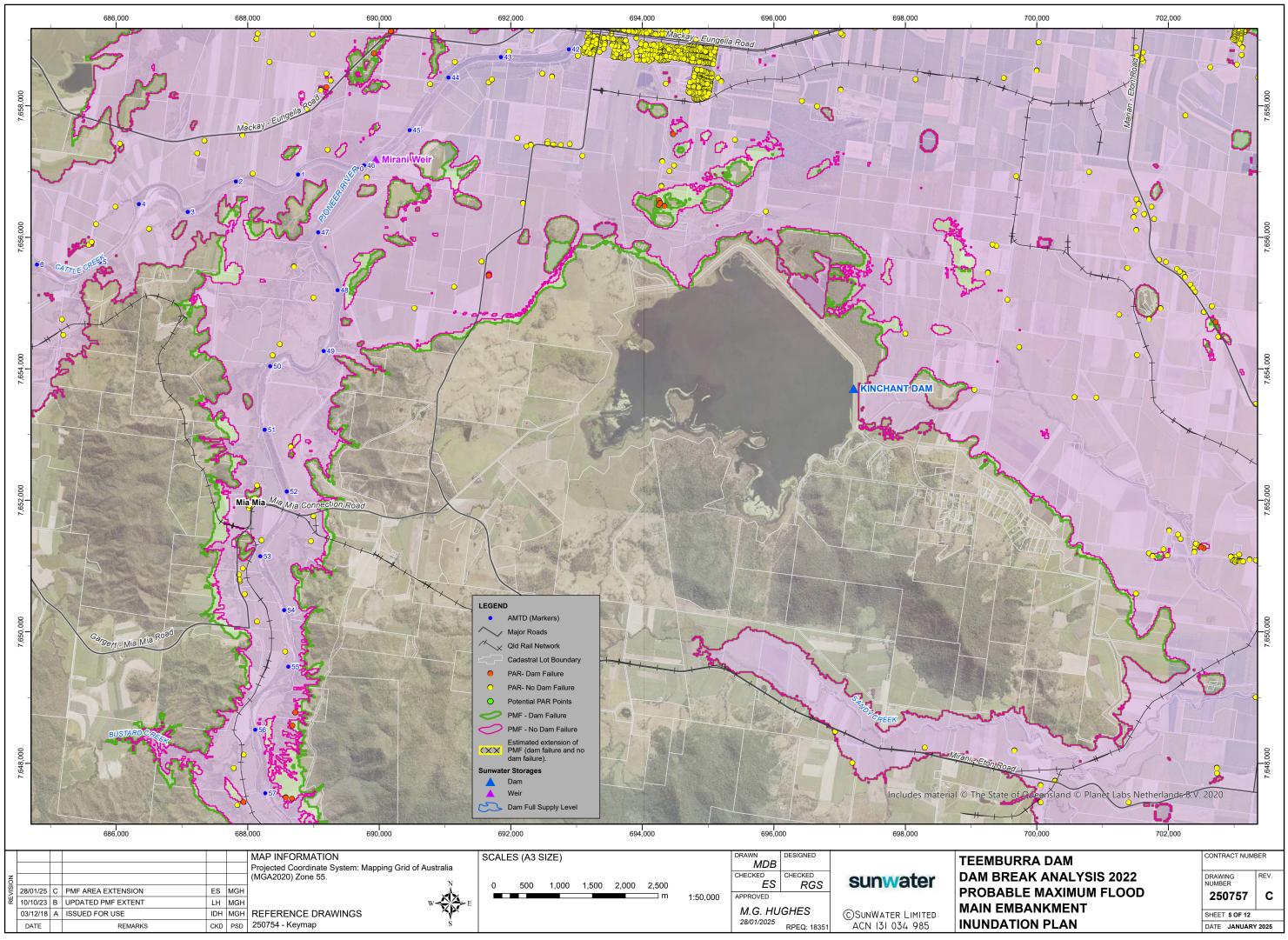


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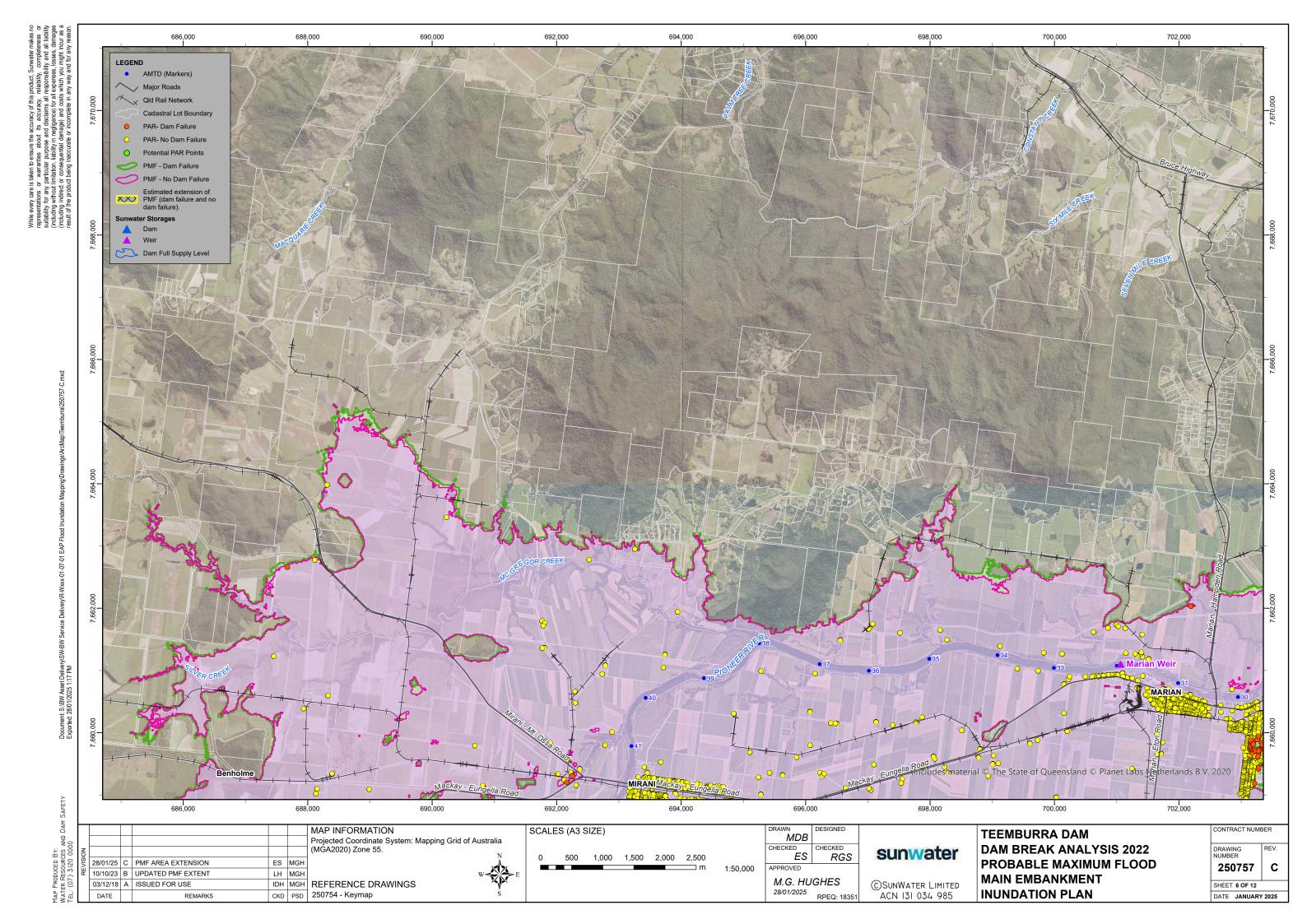
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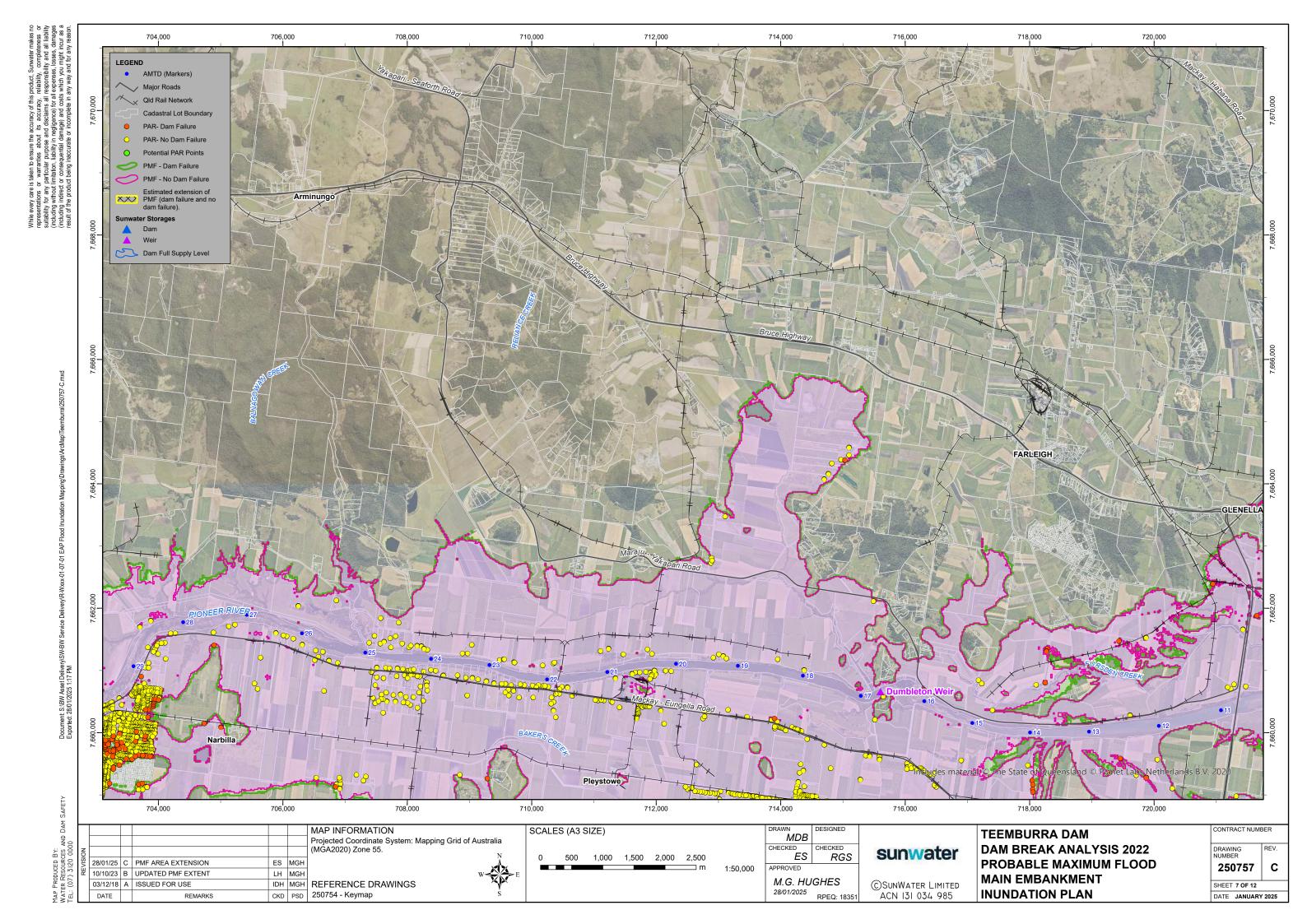


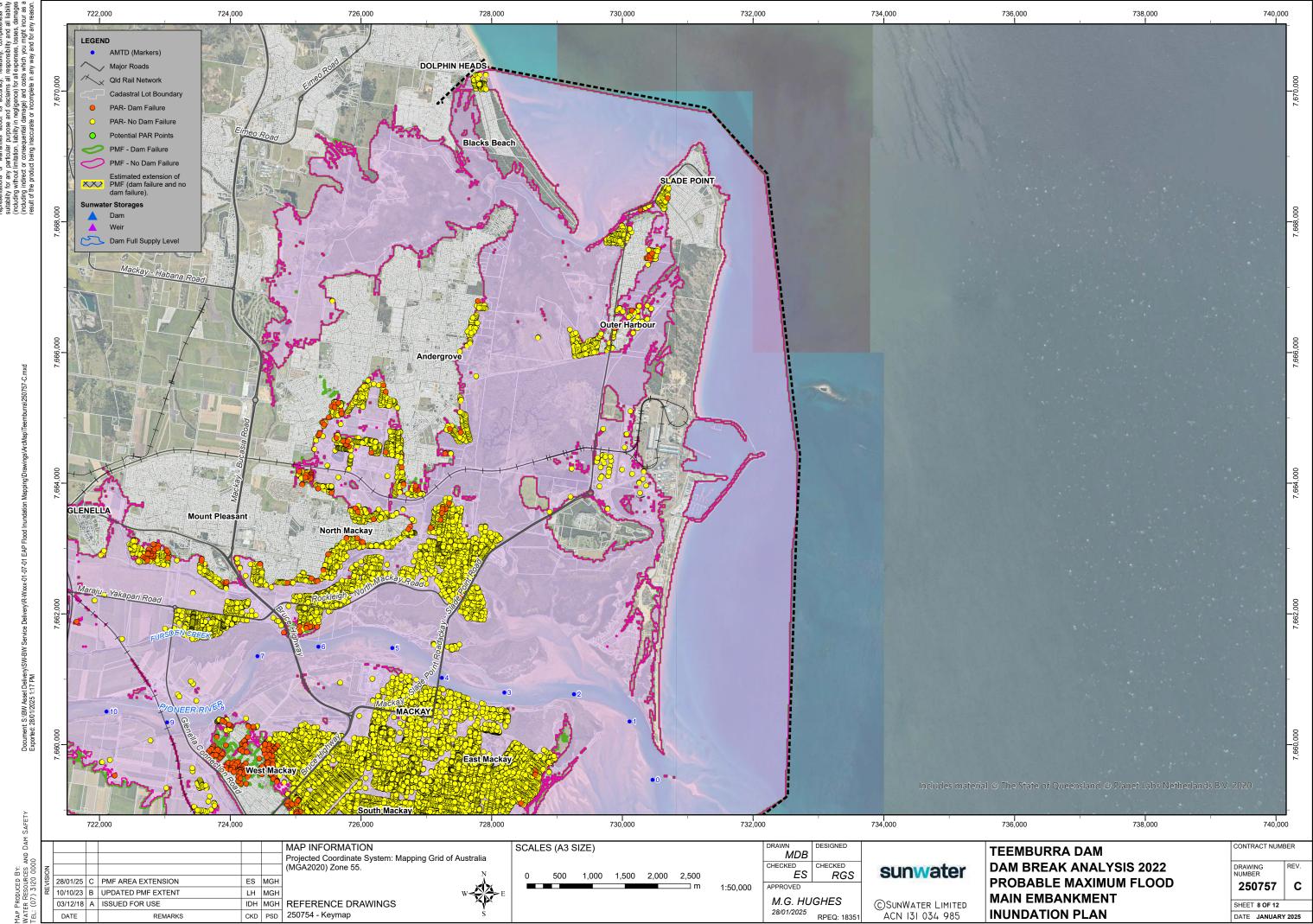
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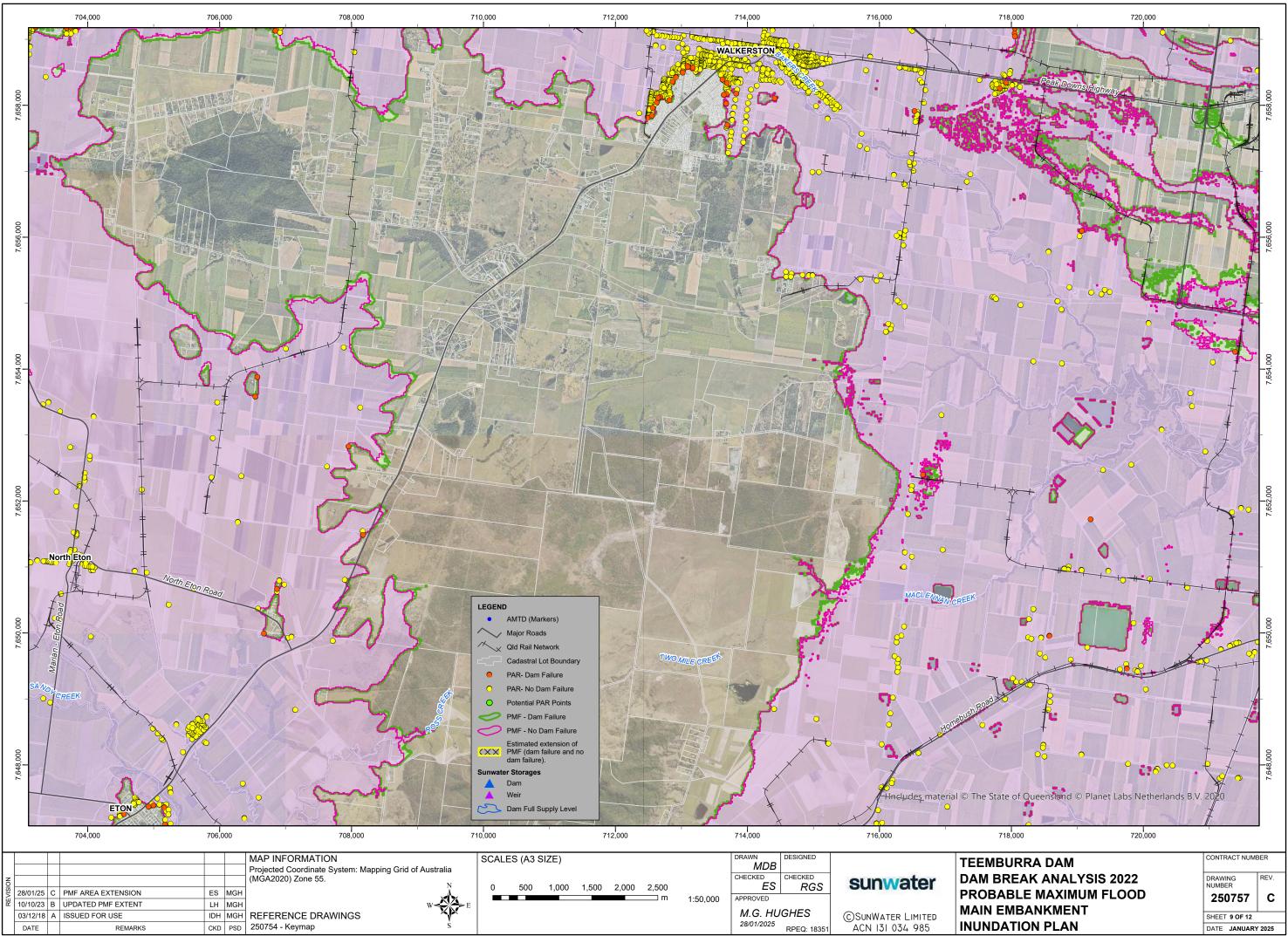
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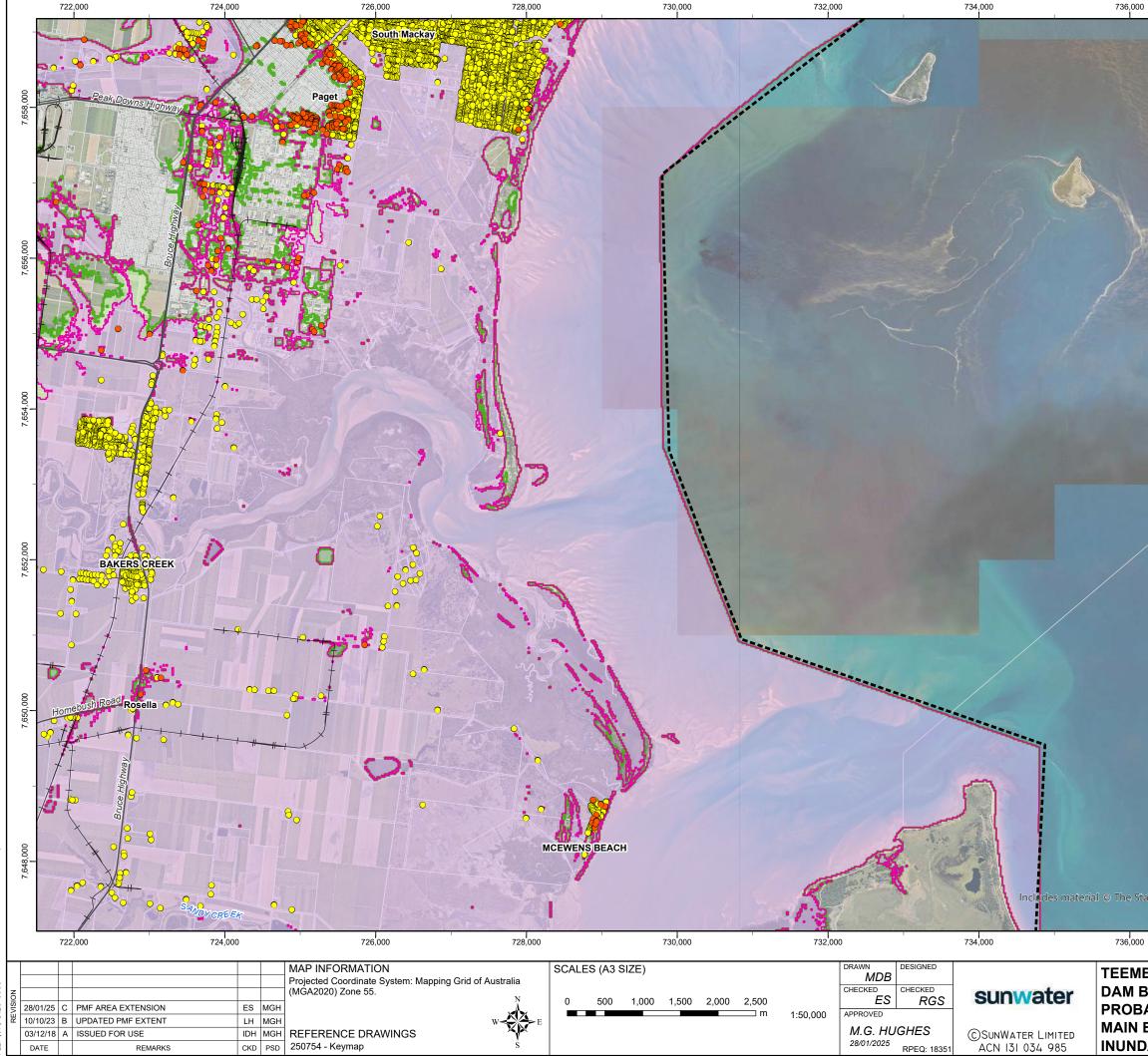


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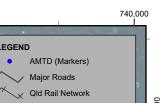
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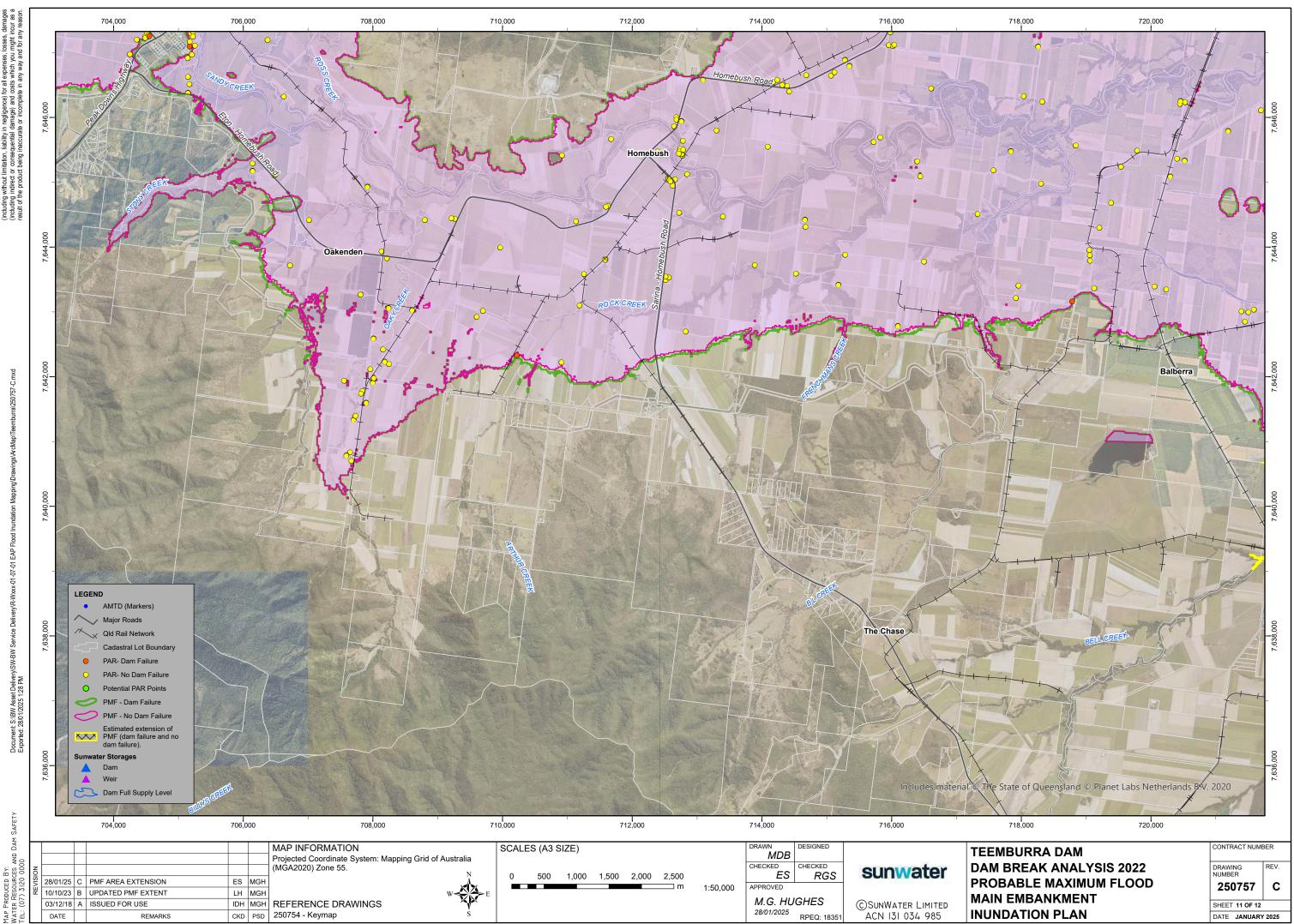
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738,000 740,000 CONTRACT NUMBER **TEEMBURRA DAM** DAM BREAK ANALYSIS 2022 DRAWING NUMBER PROBABLE MAXIMUM FLOOD 250757 MAIN EMBANKMENT SHEET 10 OF 12 **INUNDATION PLAN** DATE JANUARY 2025

RPEQ: 18351



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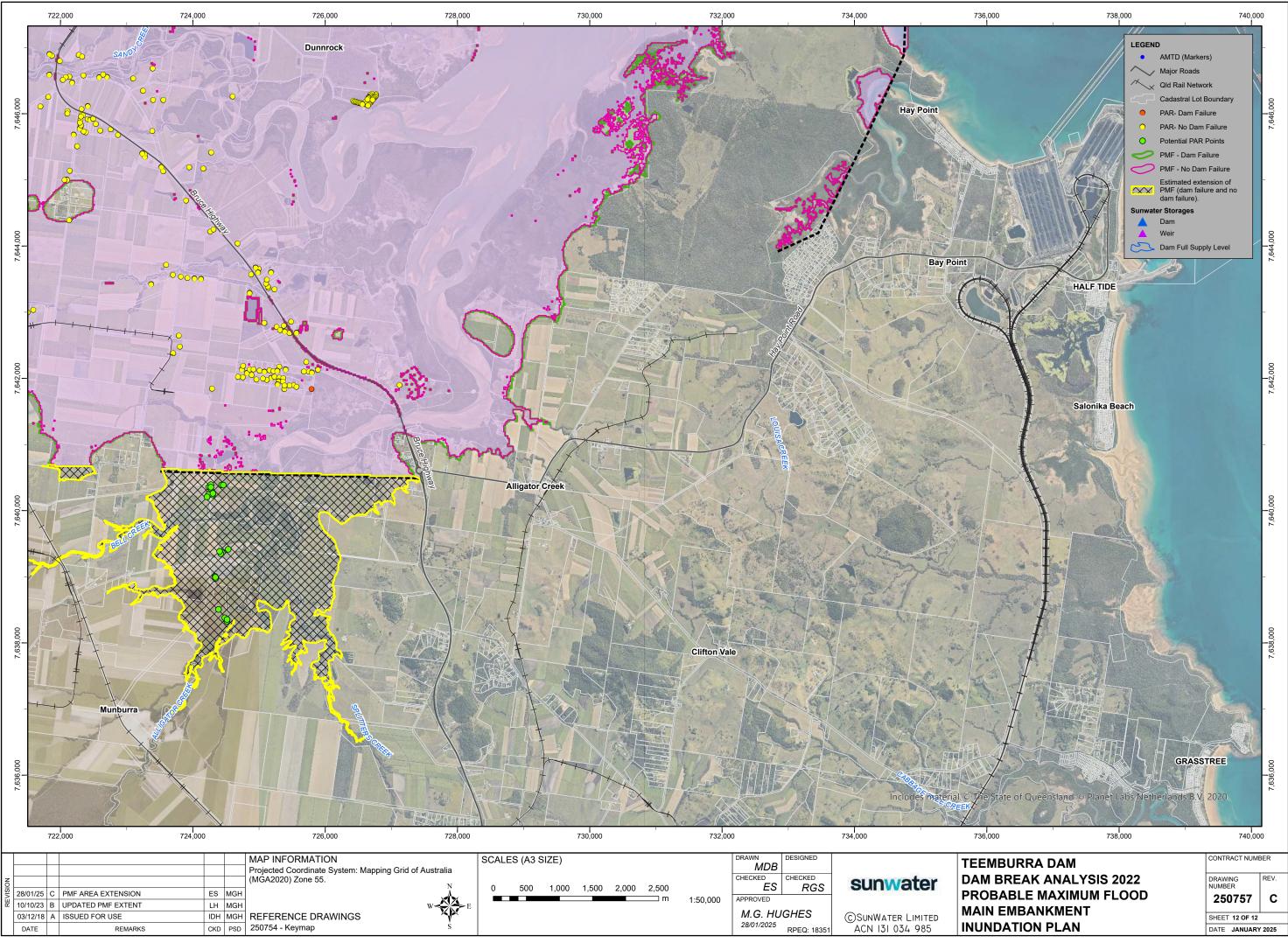


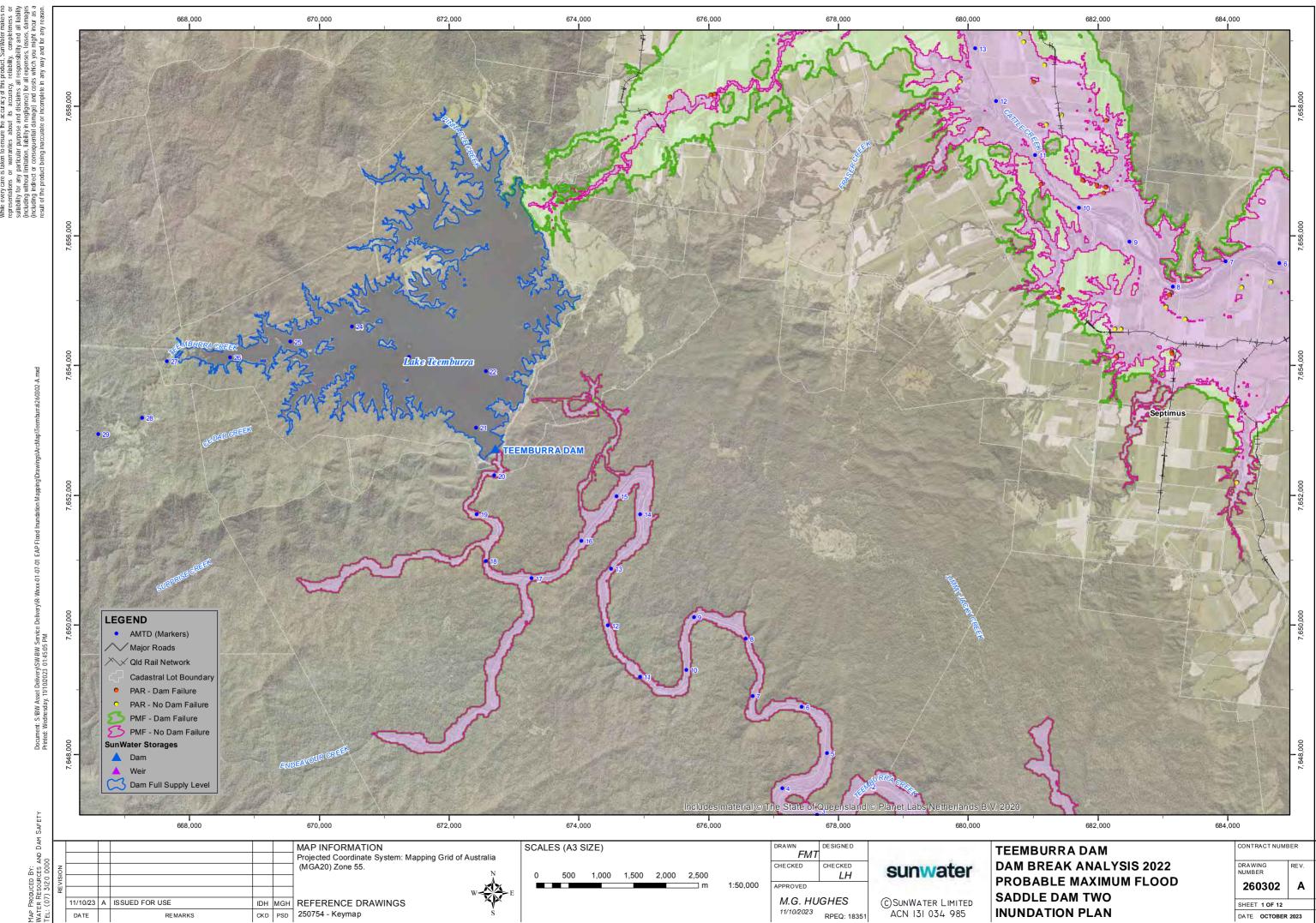
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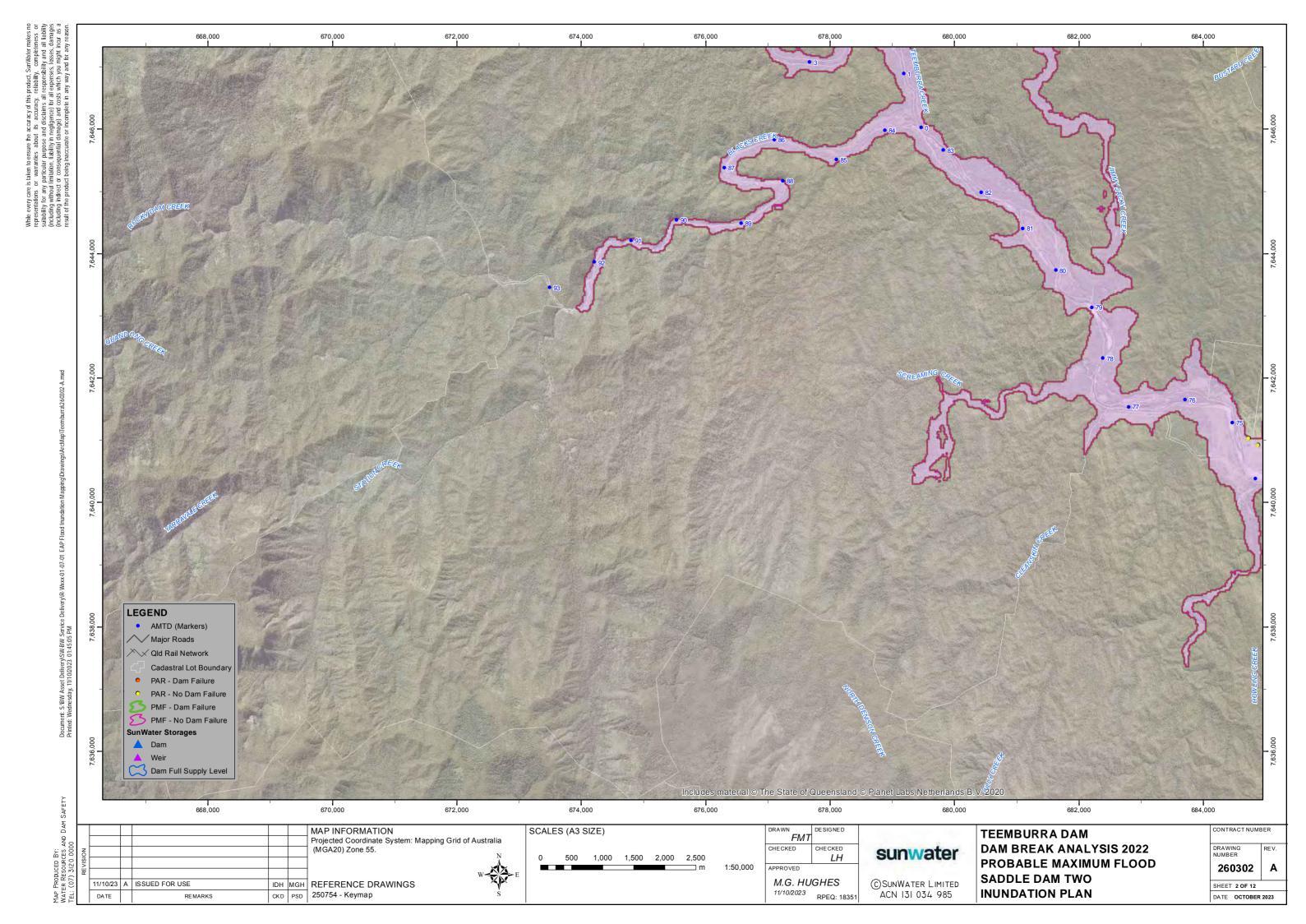
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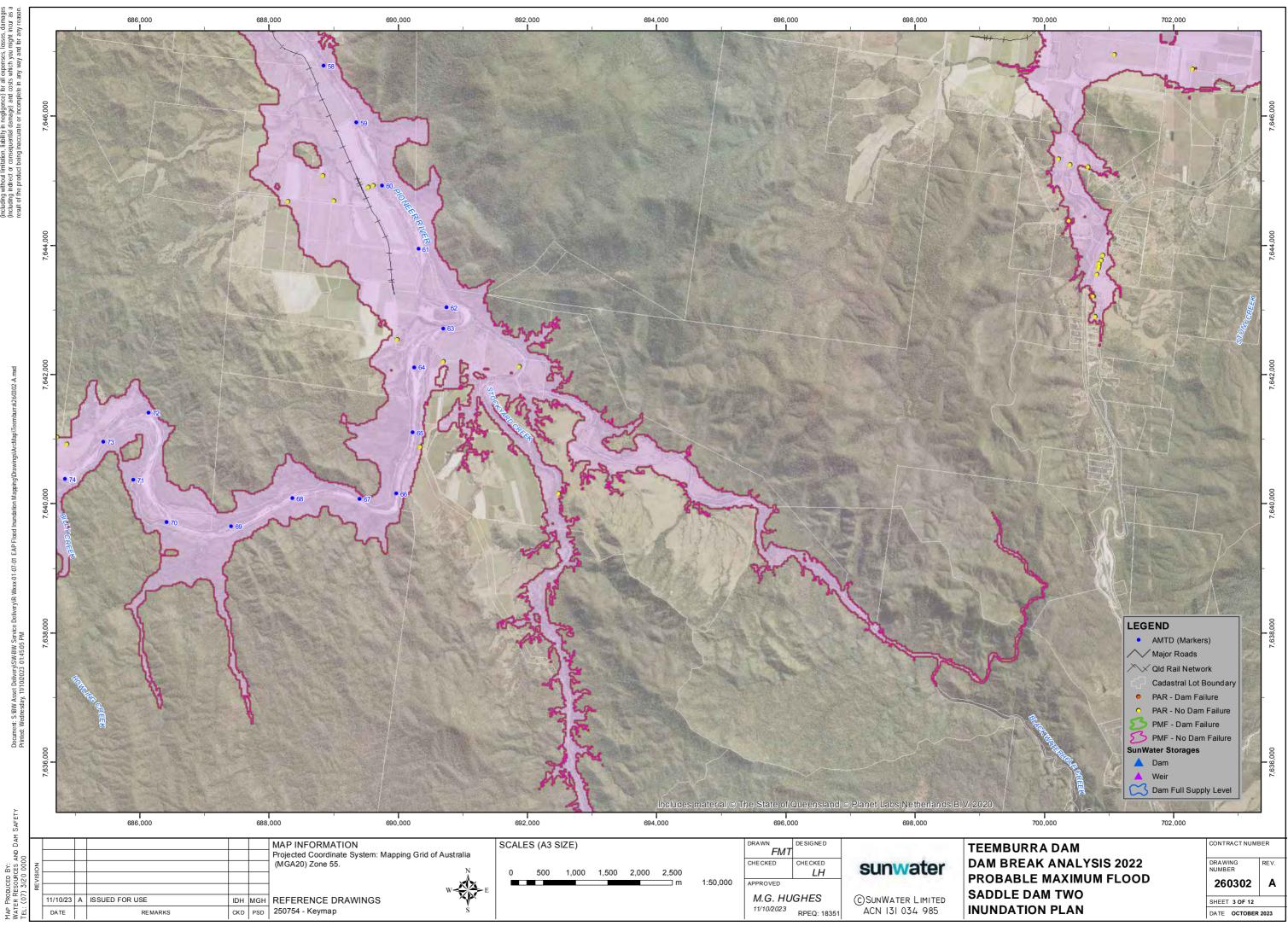






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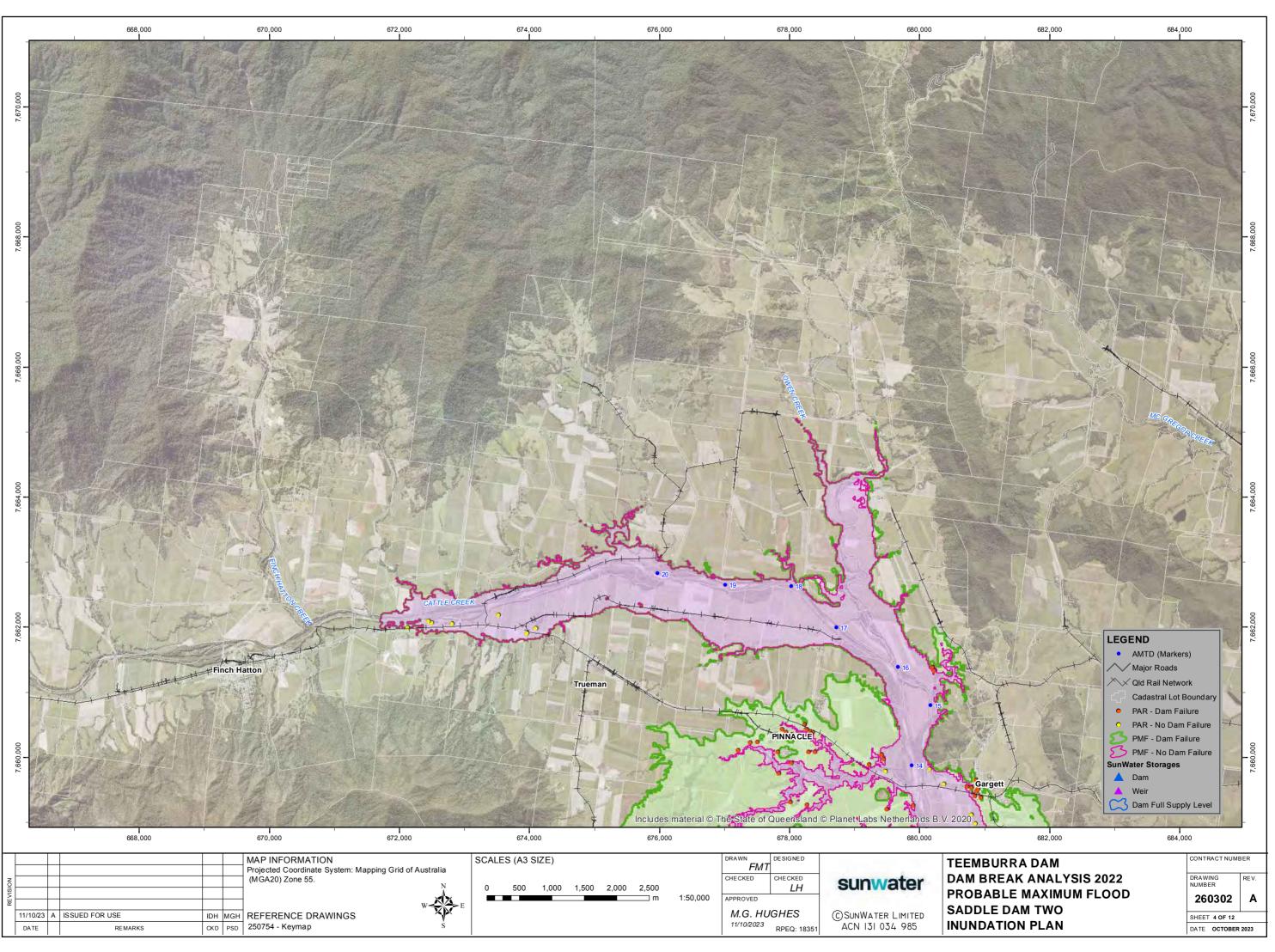


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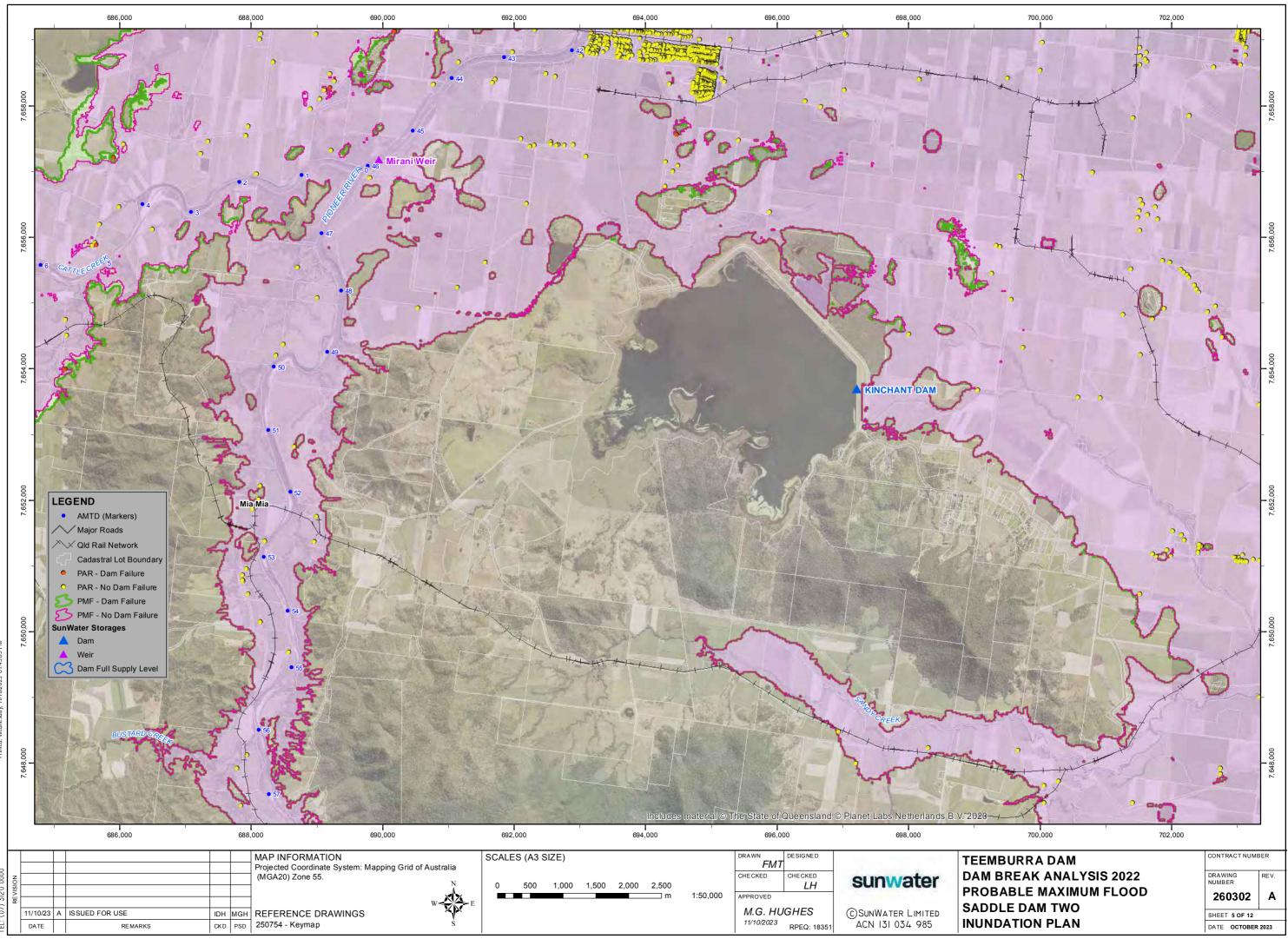
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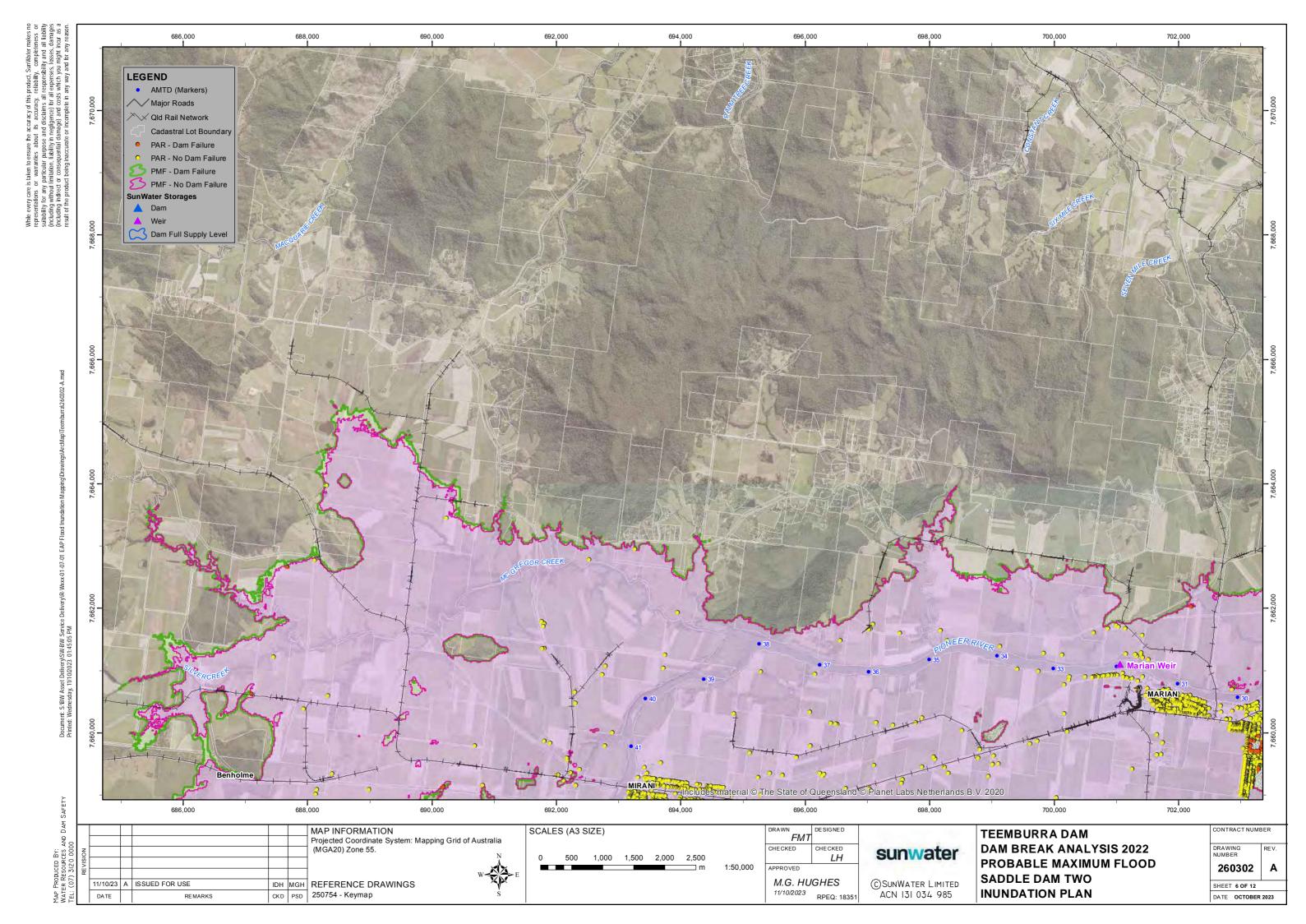


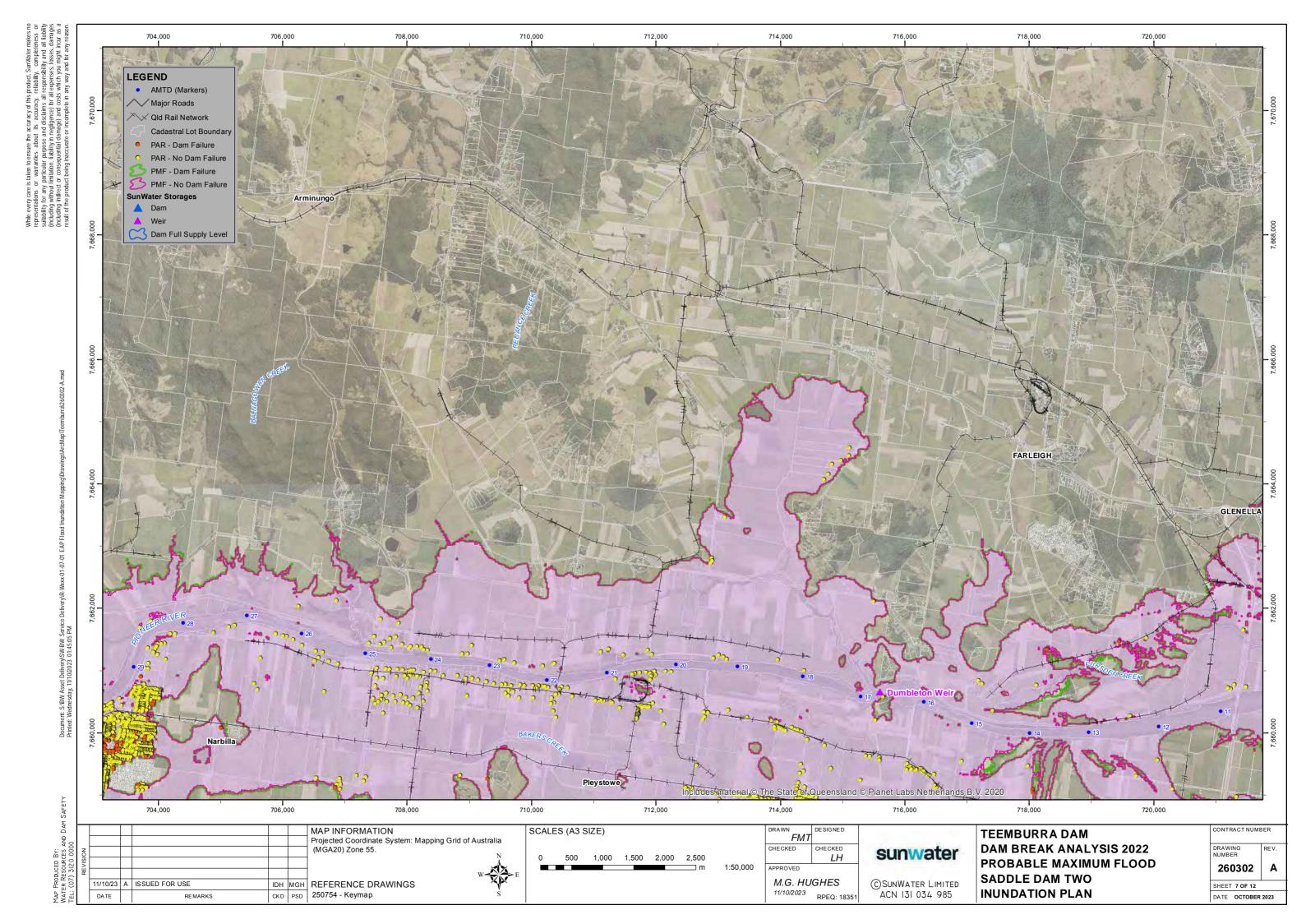
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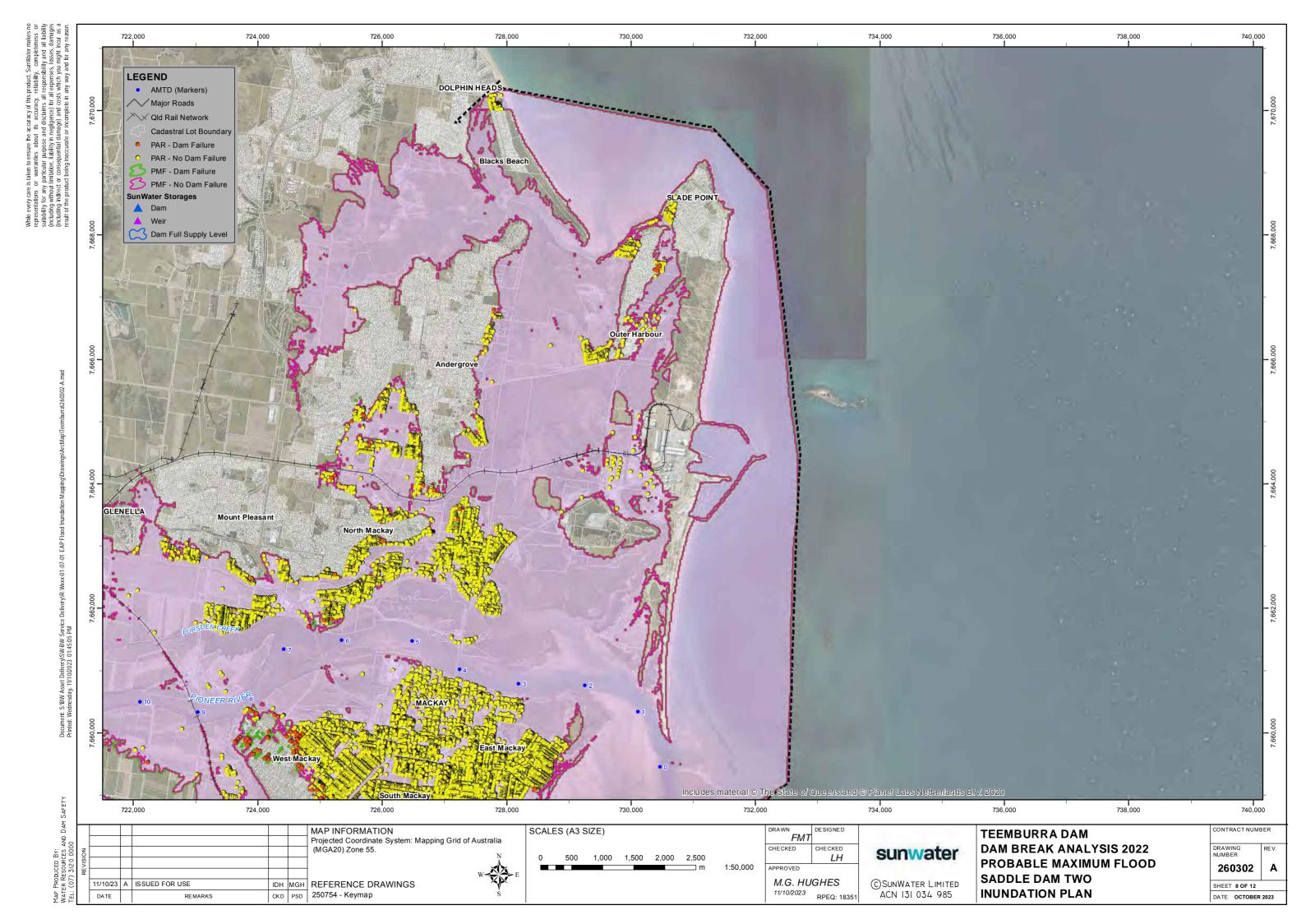


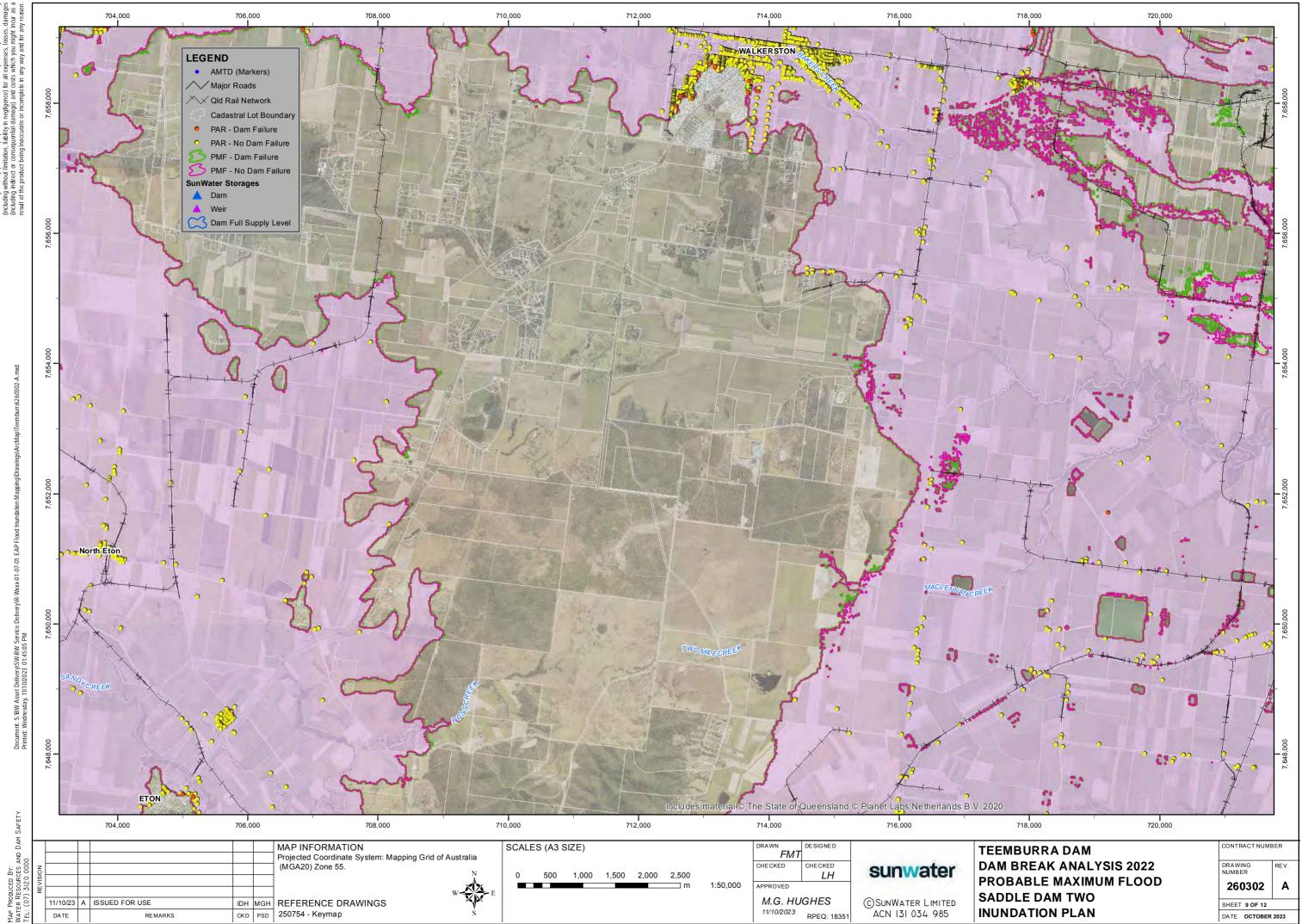
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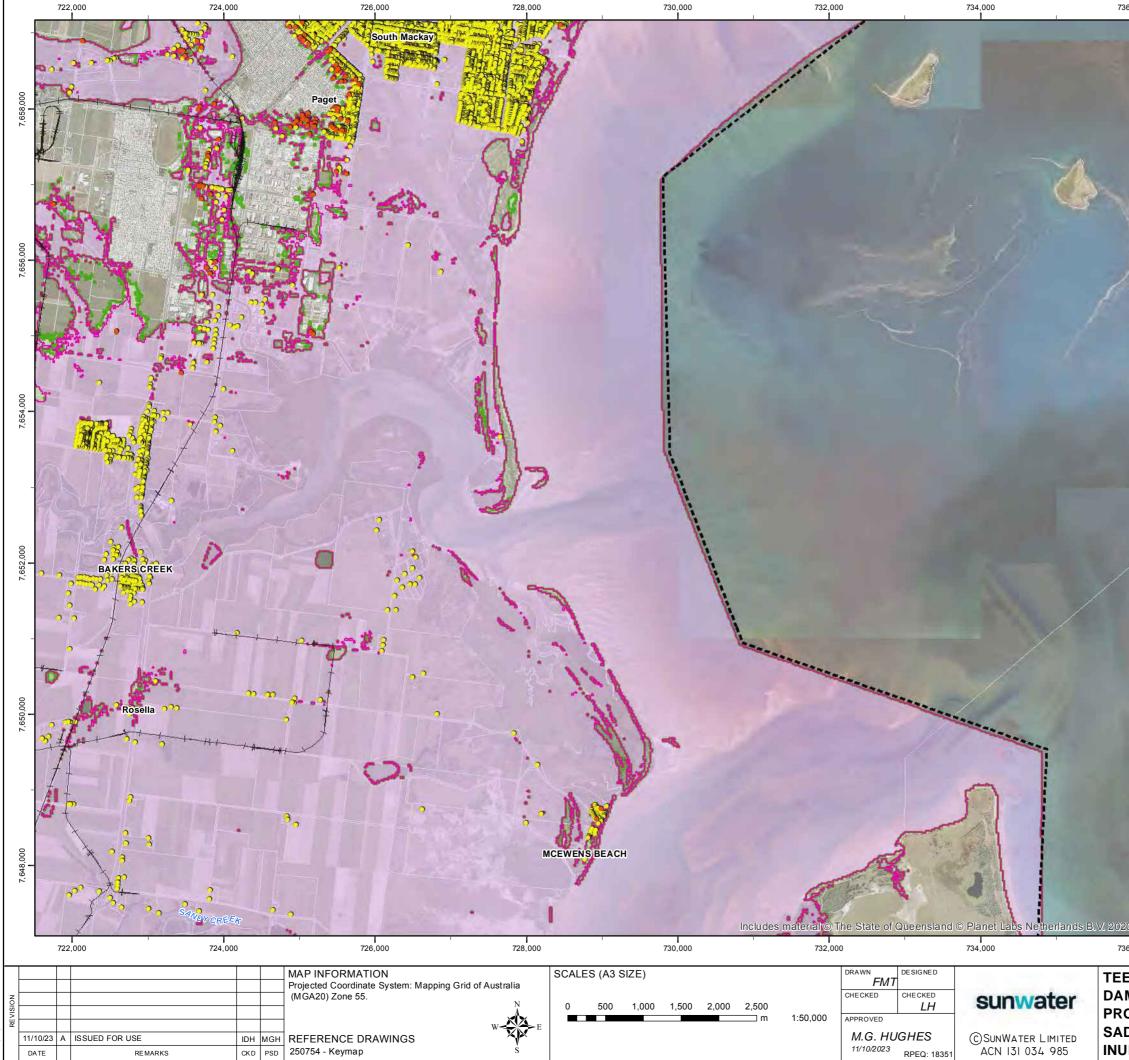
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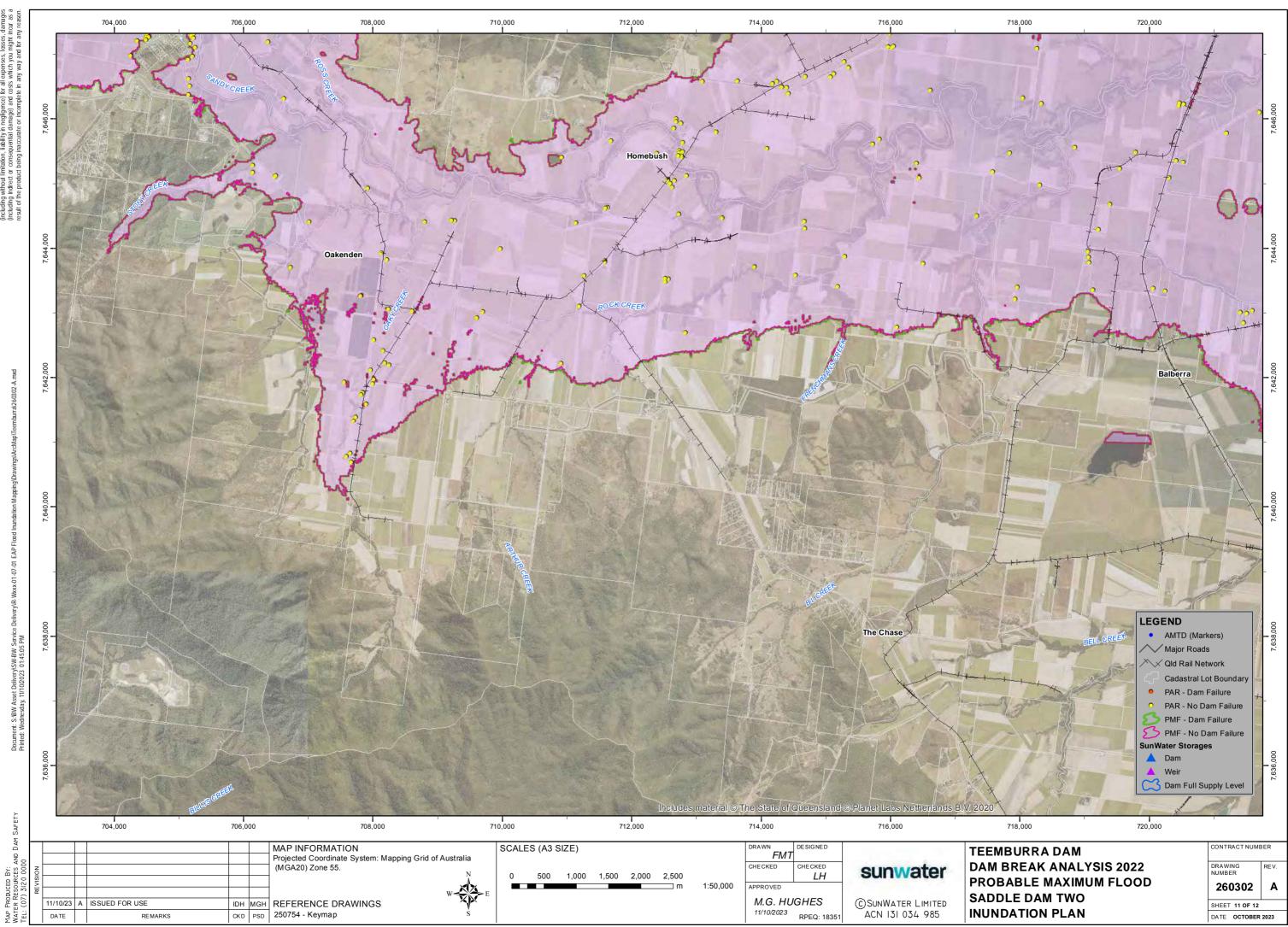
00 ,654 652 LEGEND • AMTD (Markers) Major Roads V Qld Rail Network Cadastral Lot Boundary PAR - Dam Failure PAR - No Dam Failure PMF - Dam Failure PMF - No Dam Failure SunWater Storages Dam - 35 Weir Cam Full Supply Level **|** 736,000 738,000 740,000 CONTRACT NUMBER **TEEMBURRA DAM** DAM BREAK ANALYSIS 2022 DRAWING NUMBER RE V PROBABLE MAXIMUM FLOOD 260302 Α SADDLE DAM TWO SHEET 10 OF 12 **INUNDATION PLAN** DATE OCTOBER 2023

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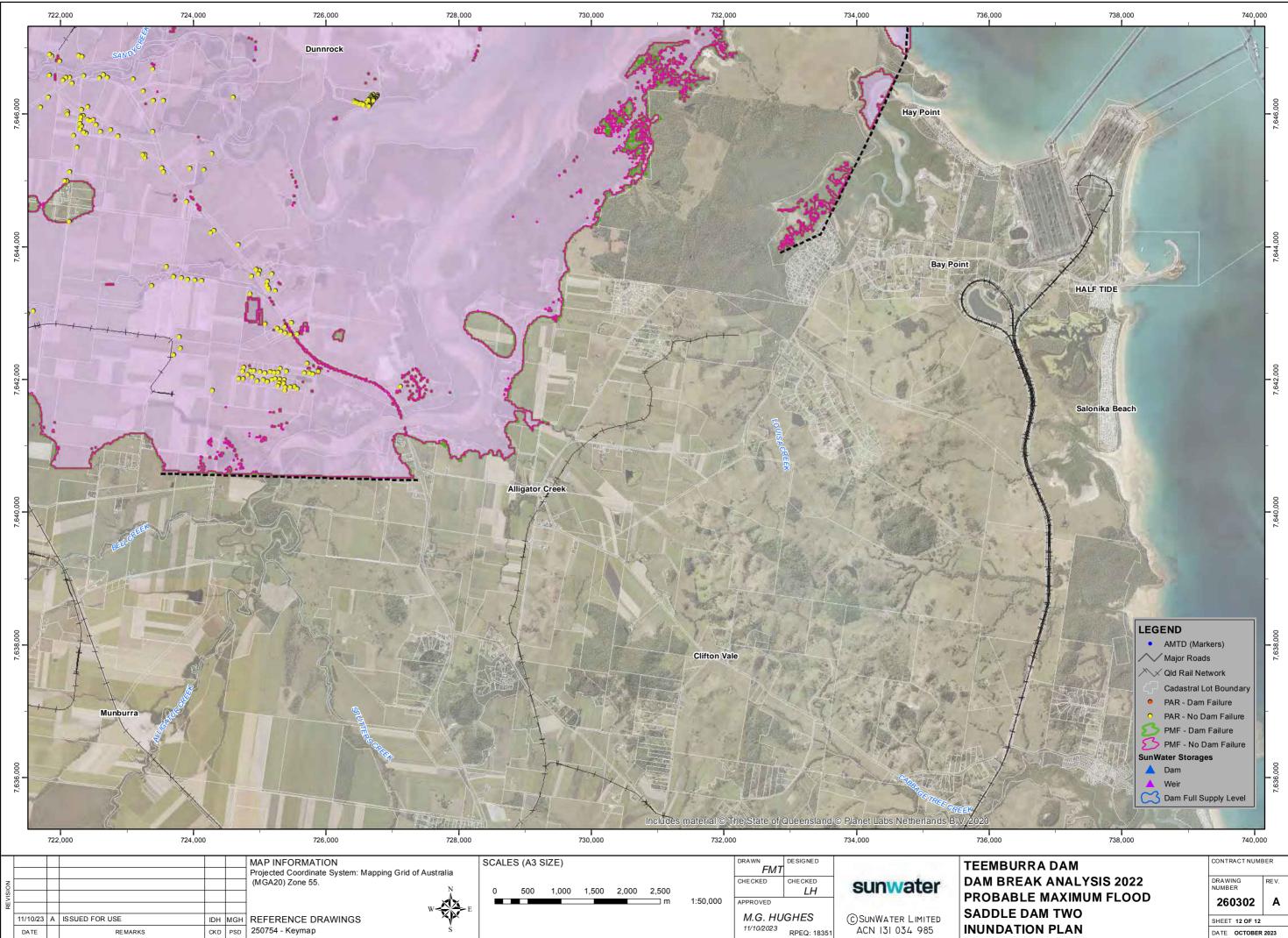
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## Teemburra — i10.0

#### Appendix B4: Access routes during fair and adverse weather conditions

#### **Emergency access route information**

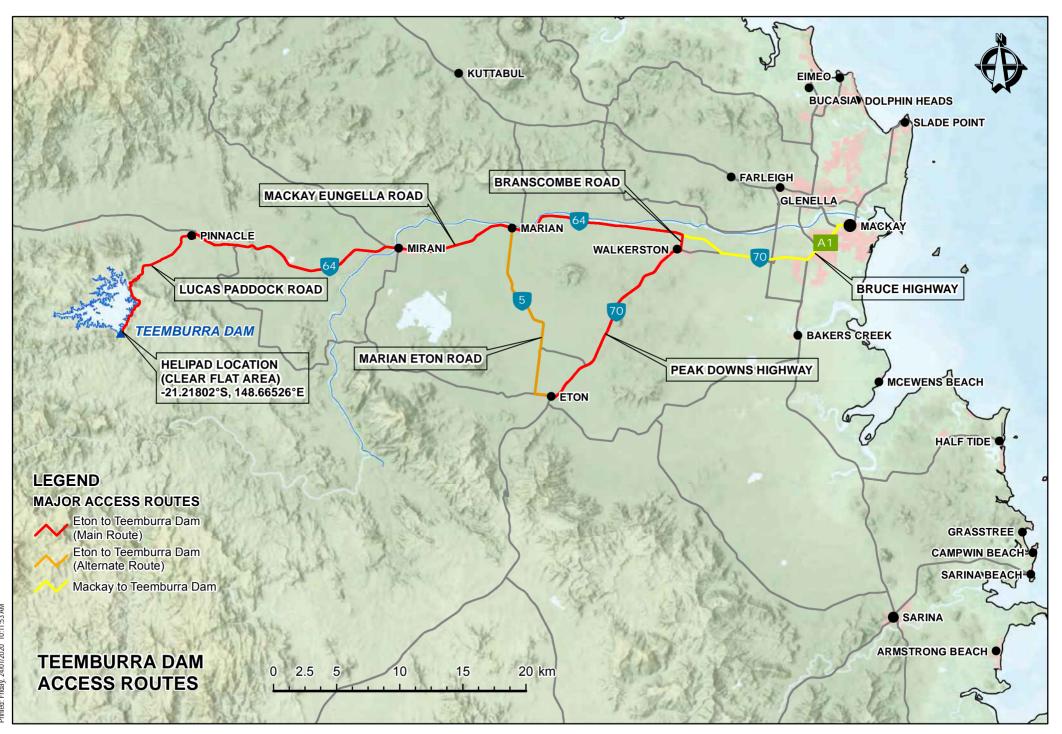
Access to Teemburra dam is by car from the Sunwater office at Kinchant dam.

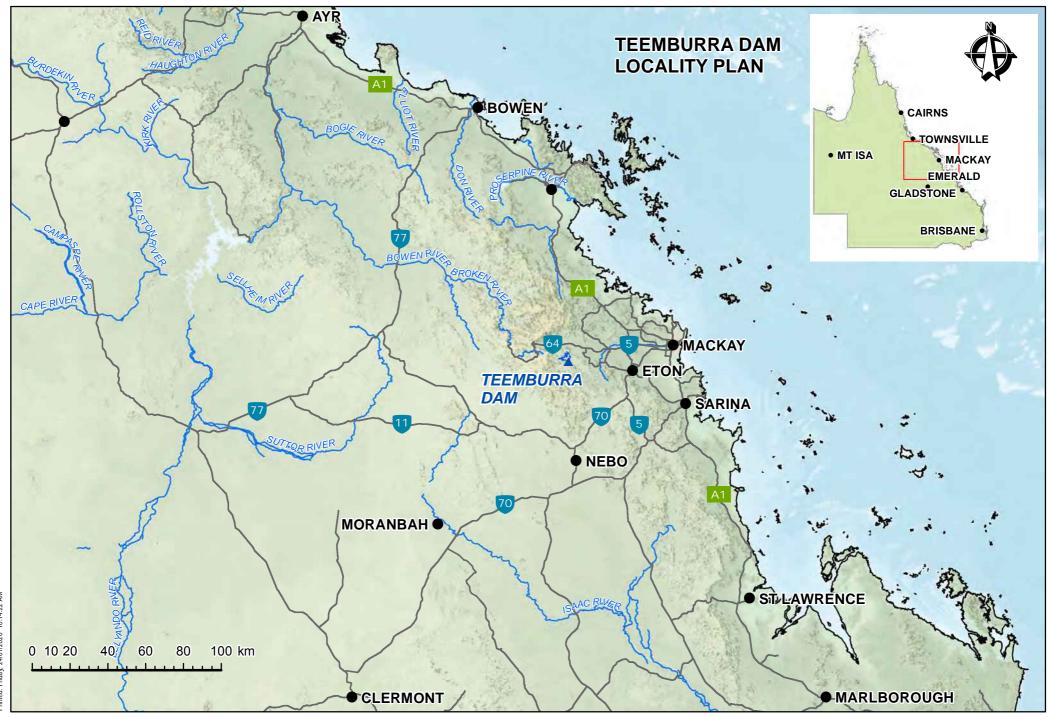
From 687 Kinchant dam road, Kinchant dam, turn left onto Kinchant dam rd. Turn right onto Leichardt rd and continue for 9.4 km (note that this begins as a dirt road for 5.5km, and is suitable to travel when wet). Continue onto Mary street at Mirani. Turn left onto Augusta St. Turn left onto Mackay Eungella rd (route 64) and continue for 16.9 km. Turn left onto Pinnacle Septimus Rd. Turn right onto Pinnacle St, and continue along Lucas Paddock Rd for 6.7 km. Continue to Teemburra dam. Bitumen roads are signed with the speed limit.

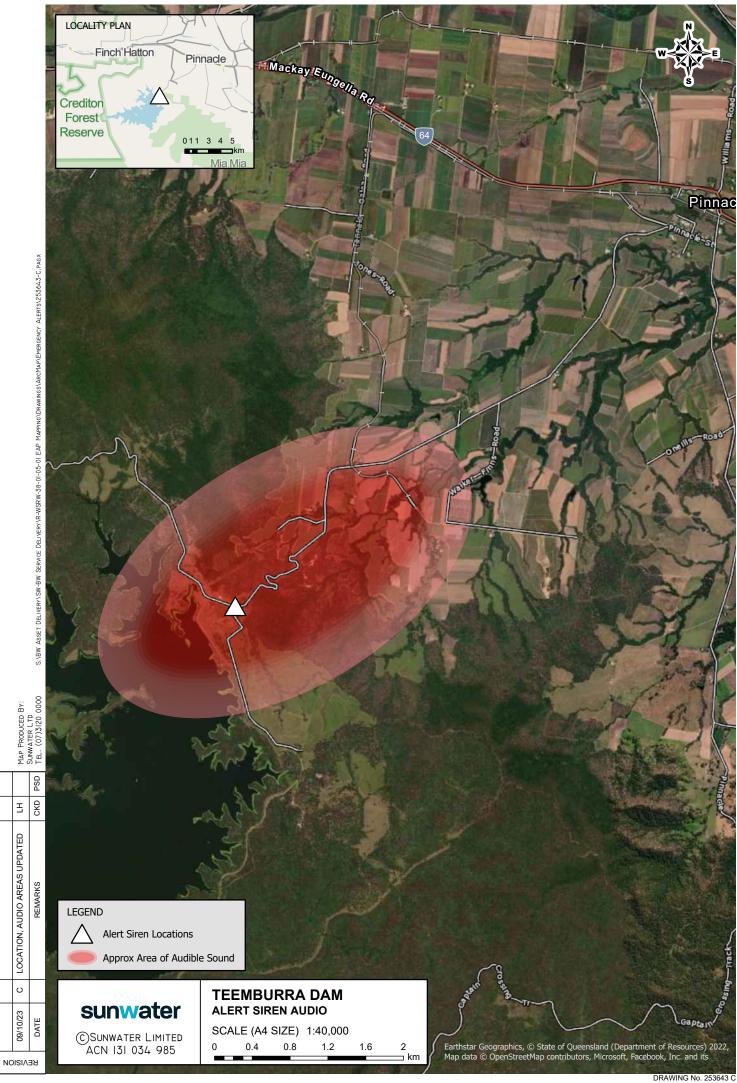
During a flood event, the usual route to Teemburra dam by car is not accessible. The Sunwater office at Kinchant dam becomes inaccessible due to flood waters at two crossings: Currans crossing (located at Leichardt rd, near the golf course) and Antony's crossing (located at Kinchant dam rd, near North Eton Primary School). This means that the only access by car to the Teemburra dam is via the Mirani Diversion Chanel from Mirani Eton Rd, which may be hazardous when wet.

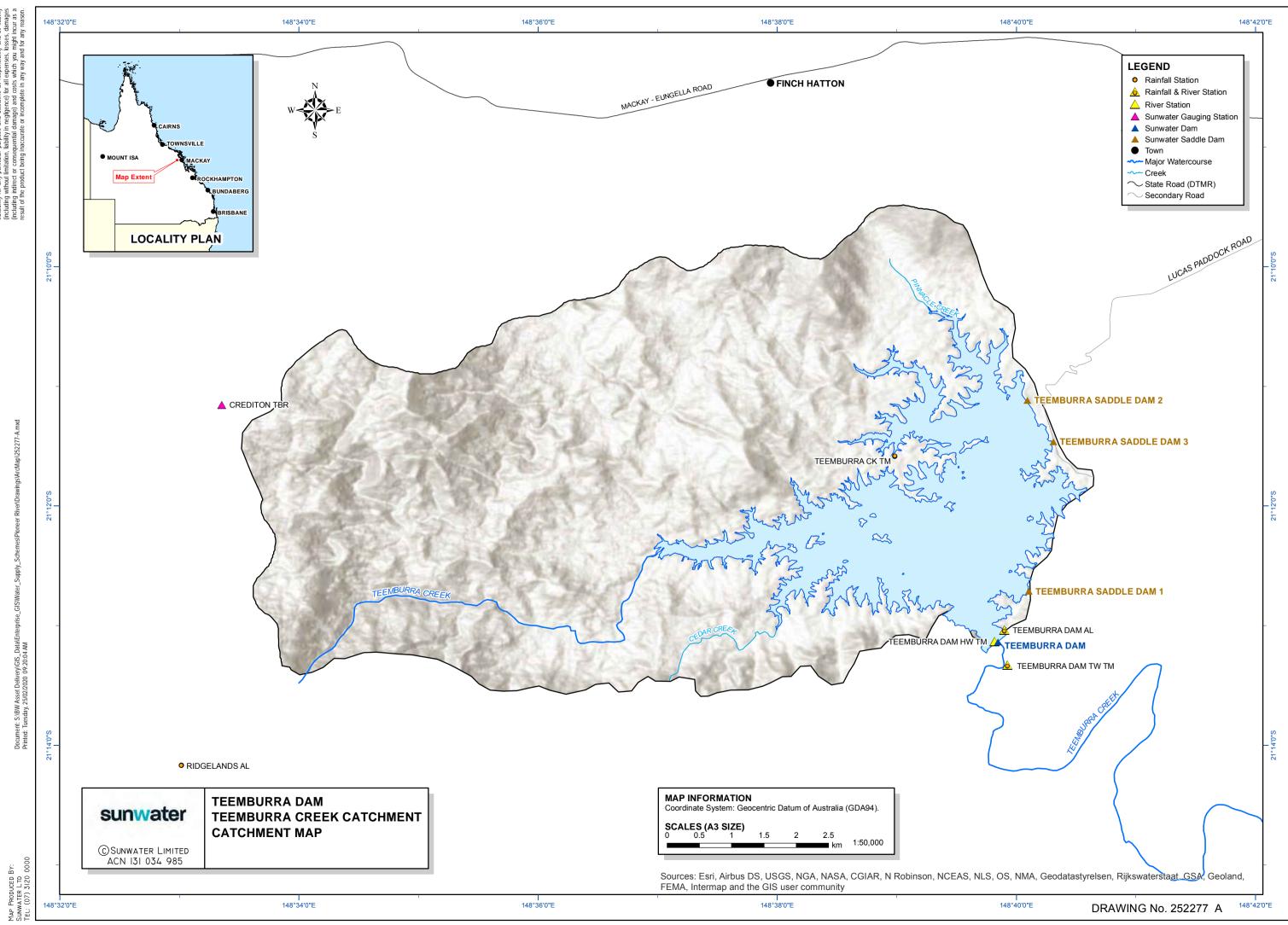
- Distance: Approx. 36 km from the Sunwater office at Kinchant dam (687 Kinchant dam road)
- Travel Time: Approx. 32 minutes when dry, or via alternate route when wet.
- Road Type: Bitumen, double-lane and dirt track. 4 x 4 access in very wet conditions (creek crossings).
- Helipad Coordinates: Latitude: -21.21802°, Longitude: 148.66526°. This is not a constructed helipad, and its location has been chosen because it is a large, flat, clear area with no power lines.

Note: When the downstream flood waters have inundated access route(s), then access to the dam will be by helicopter.













### Teemburra — i10.0

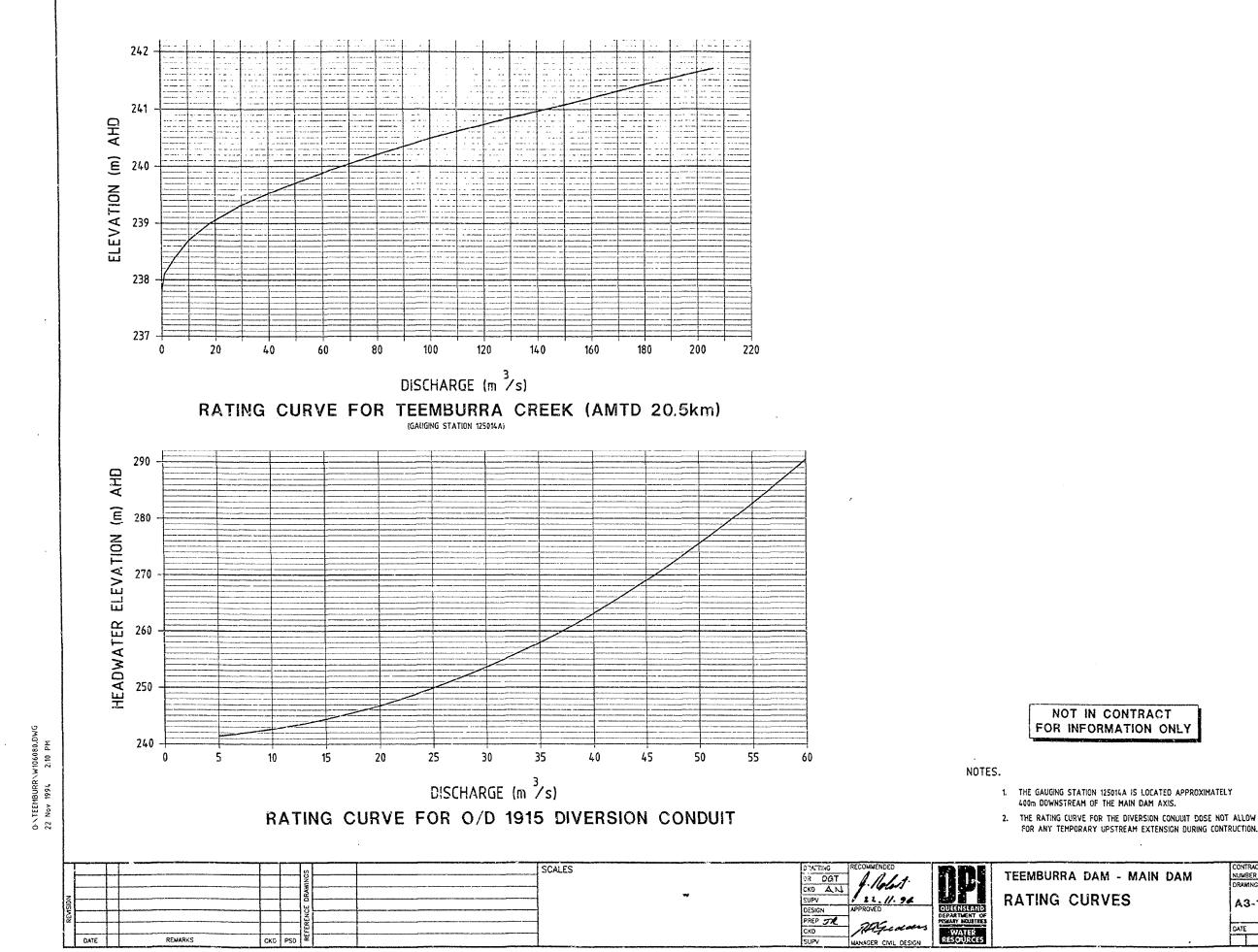
# sunwater

#### **APPENDIX C: Equipment and technical information**

Appendix C1: List of equipment available during an emergency

- Appendix C2: Teemburra Dam discharge curves
- Appendix C3: Teemburra Dam storage curve
- Figure C4: Teemburra Dam storage data
- Figure C2: Teemburra Dam spillway rating curve

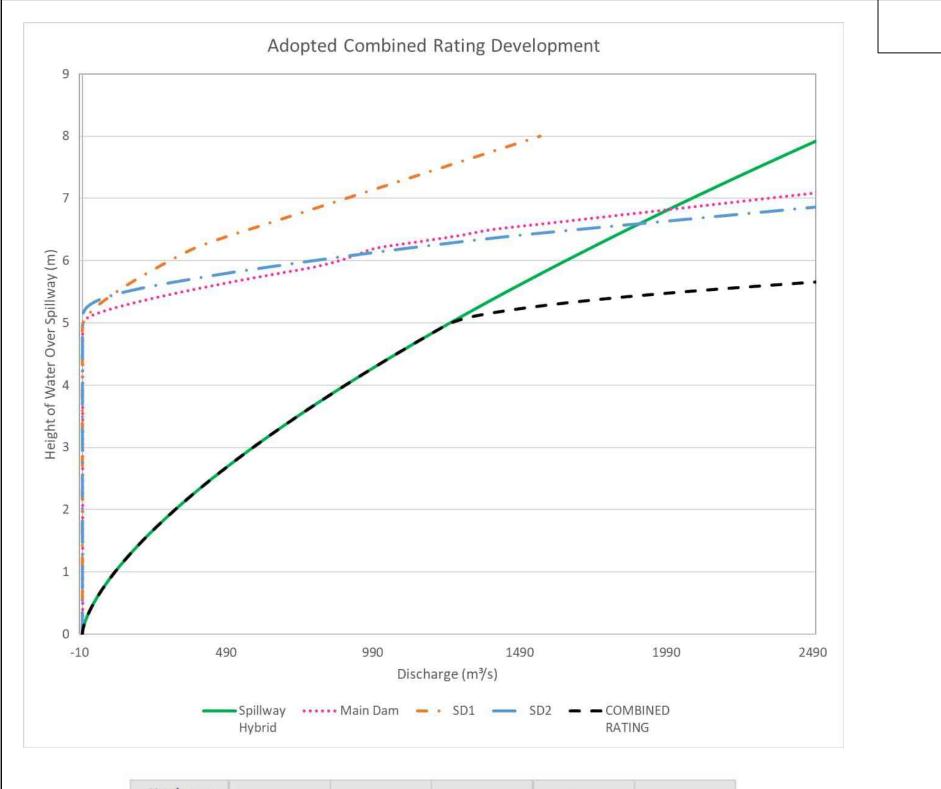
Appendix C1 has been redacted



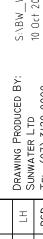
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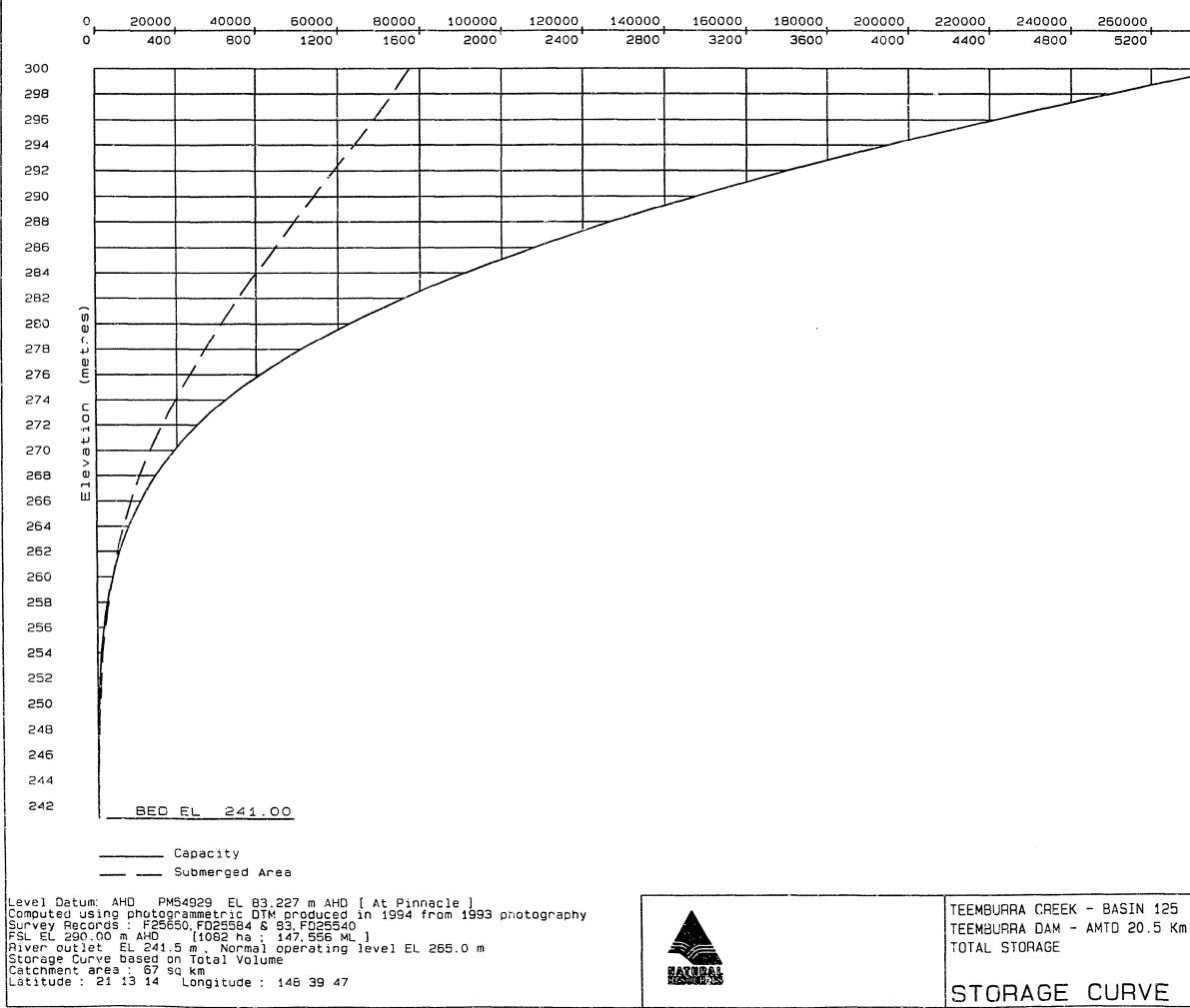
,	
RA DAM - MAIN DAM	CONTRACT 309/0012 NUMBER 309/0012
CURVES	A3-106080
	DATE NOV 1994
-	

NOT IN CONTRACT FOR INFORMATION ONLY



WaterResources/proj	1:43 PM		Headwater Elevation (mAHD)	Spillway	Saddle Dam 1	Saddle Dam 2	Main Embankment			
Reso	1:4:		Crest	290	294.9	295	295	Combined		
/ater	23		Width	60	220	740	350			
S:\BW_Wat	1 20		Source	CFD	TUFLOW	TUFLOW	TUFLOW			
S:\B	10 00		290	-	-	-	-	(*)		
			290.5	40		-	-	40		
÷			291	112	-	· ·	-	112		
PRODUCED BY: R I TD	000		291.5	206	-	-	-	206		
DUCE	0 0		292	317	-	-	-	317		
PROI T T	312		292.5	444	-	-	-	444		
Drawing Produced BY Slinwater I td	(07)		293	583	i i i		-	583		
RAW			293.5	735	-	-	-	735		
			294	898	-	-	-	898		
E	PSD		294.5	1,071	-		-	1,071		
			294.7	1,143	-		-	1,143		
	CKD		295	1,254	3	-	0	1,258		
			295.3	1,369	58	29	157	1,613		
			295.5	1,447	118	148	342	2,056		
			296	1,649	299	790	876	3,614		
			296.5	1,859	569	1,690	1,399	5,517		
	Ś		297	2,078	899	2,814	2,336	8,128		
ISSUED FOR USE	REMARKS	SCALES (A4 SI <b>NOT TO SCA</b>				NOTE: - SOURCE REF (HB DOC #2)		BURRA DAM DESIGN HYDROL	OGY REPORT 20	22
4		DRAWN RB			TEEN	IBURRA D	DAM		CONTRACT NUM	BER
		CHECKED CHECKED	SII	nwate	r SPILL	WAY. SA	DDLE DAM	MS 1 & 2	DRAWING NUMBER	REV.
13/10/23	DATE	APPROVED			21 S	•		NG CURVES	260300	A
		L. HUGHES		water Limite					SHEET   OF	4
NOISIA	ЯF	RPEQ 2925	59 ACN	1 131 034 985	)				DATE OCT 202	3





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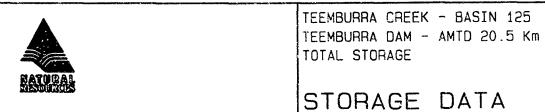
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29/07/96

Megalitres Hectares

EL (M)	AREA (HA)	VOLUME (ML)	EL	_ (M)	AREA (HA)	VOLUME	E (ML)	EL (M)	AREA (HA)	VOLUME	E (ML)
		TOTAL	ОММ			TOTAL	СОММ			TOTAL	COM
300.00	1551	279784	) I	75.00	429	36440		250.00	11	287	
299.50	1530	272096	1 1	74.50	411	34343		249.50	9	238	
299.00	1509	264513	27	74.00	394	32335		249.00	8	196	
298.50	1488	257034	27	73.50	377	30414		248.50	7	159	
298.00	1466	249662	2	73.00	359	285 <b>80</b>		248.00	6	127	
297.50	1445	242397	2	72.50	343	26830	1	247.50	5	101	
297.00	1423	235240	2	72.00	326	25162		247.00	4	80	
296.50	1400	228194	2	71.50	310	23574	1	246.50	3	64	
296.00	1377	221262	21	71.00	295	22065		246.00	3	51	
295.50	1354	214447	2	70.50	279	20634		245.50	2	40	
295.00	1330	207750	2	70.00	264	19283		245.00		30	
294.50	1306	201172		59.50	250	18001		244.50	2	21	
294.00	1281	194715		59.00	236	167 <b>87</b>		244.00	1	14	
293.50	1257	188381		58.50	223	15643		243.50	1	8	
293.00				58.00	211	14562		243.00	1	4	
	1231	182171		57.50	199	13541		242.50	ō	2	
292.50	1206	176087		57.00	188	12576		242.00	ő	1	
292.00	1180	170133	( i	56.50	178	11664		241.50	ő	Ō	
291.50	1155	164307		56.00	168	10803		241.00	ő	0	
291.00	1130	158605		55.50	159	9989		241.00		0	
290.50	1107	153022		55.00	149	9222					
290.00	1083	147557		54.50	149	8500					
289.50	1059	142210	<b>i</b> 1	54.00	131	7825					
289.00	1035	136981		53.50	123	7192					
288.50	1011	131872	r I			6601					
288.00		126881		53.00	115						
287.50		122007		52.50	107	6049					
287.00		117250		52.00	100	5533					
286.50		112610		51.50	94	5051					
286.00		108083		51.00	87	4601					
285.50		103668		50.50	82	4180					
285.00		99367		50.00		3787					
284.50		95184	1 1	59.50		3422					
284.00		91121		59.00		3083					
283.50		87177		58.50		2770					
283.00		83348		58.00		2483					
282.50		79629		57.50		2220	1				
282.00	712	76021	1 1	57.00		1978	[				
281.50	690	72522		56.50		1759					
281.00		69134		56.00		1561					
280.50		65855		55.50		1382	1				
280.00		62684	, <u>,</u> ,	55.00		1223	ł				
279.50		59617		54.50		1080	[				
279.00		56650		54.00		953					
278.50		53781	2	53.50		840	Ì				
278.00		51011	2	53.00	20	738					
277.50	3	48340	2	52.50	18	645					
277.00	1 1	45768	2	52.00		560					
276.50	3 1	43293		51.50		481					
276.00		40914	3 1	51.00	1 1	408					
U	40/1	40314				·					

Level Datum: AHD PM54929 EL 83.227 m AHD [ At Pinnacle ] Computed using photogrammetric DTM produced in 1994 from 1993 photography Survey Records : F25650, FD25584 & 83, FD25540 FSL EL 290.00 m AHD [1082 ha ; 147, 556 ML] River outlet EL 241.5 m , Normal operating level EL 265.0 m Storage Curve based on Total Volume Catchment area : 67 sq km Latitude : 21 13 14 Longitude : 148 39 47



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### APPENDIX D: INTERACTION WITH LOCAL GOVERNMENT AND DISTRICT GROUPS

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### Annexe — Teemburra Dam SMS Messages

#### Advice Stay informed

SMS

Watch and Act

Prepare to leave



#### Emergency

Leave immediately



To be issued in consultation with council

FLOOD WATCH AND ACT from Sunwater. Excess water spilling from Teemburra Dam into Teemburra Creek has increased significantly. Water flows from Teemburra Dam Gargett must LEAVE IMMEDIATELY. Teemburra Dam may contribute to dangerous/widespread flooding downstream. Expect increased flows in 6-12 hours / later life is at risk. Go now to a safe place away from the flood. today/ overnight/ tomorrow. People downstream of Teemburra Dam must PREPARE TO LEAVE in case the flood gets worse. Call Triple Zero (000) if your life is in danger. Call the SES on 132500 for flood help. More information here: bit.ly/RecandSafety

FLOOD EMERGENCY WARNING from Sunwater: People downstream of Teemburra Dam including Pinnacle and possible failure. Major flooding is happening now. Your More information here: Mackay Regional Council disaster.mackay.qld.gov.au/ and Whitsunday Regional Council disaster.whitsundayrc.gld.gov.au/

FLOOD EMERGENCY WARNING from Sunwater: People downstream of Teemburra Dam including Pinnacle and Gargett must LEAVE IMMEDIATELY. Teemburra Dam is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get more information and what you should do at Mackay Regional Council disaster.mackay.qld.gov.au/ and Whitsunday Regional Council disaster.whitsundayrc.qld.gov.au/