

EMERGENCY ACTION PLAN — PETER FAUST DAM (ID 340)

ISSUE: 8.2 — September 2024

Expiry: 1 July 2026

Prepared by Sunwater Limited

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Location: Lat20.366924° Lon. 148.382920°	
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Approved by the delegate of the Chief Executive, Department of Regional Development, Manufacturing and Water until 1 July 2026.

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Emergency activation quick reference

The Emergency Action Plan (EAP) for Peter Faust Dam covers dam hazards evaluated within Sunwater's Dam Safety Management Program.

Use the following table to select the relevant section of the EAP that deals with the dam hazard. The Incident Coordinator (IC) is responsible for the decision to activate the EAP. Should the IC be unavailable, the Local Event Coordinator (LEC) or Dam Duty Officer (DDO) is responsible for the decision.

	Activation Levels			
Dam Hazards and	Alert	Lean Forward	Stand Up	Stand Down
section numbers	 Locally managed (DDO) 	• Locally managed (DDO and IC)	 Locally managed (DDO and IC) with advice from Owner's Rep/DSTDM 	 Locally managed (DDO and IC) with advice from Owner's Rep/DSTDM
		Activation triggers	; for dam hazards	
Flood operations See <i>section 5</i>	 EL 85.50m and rising (0.1m below FSL) 	• Storage above FSL 85.60m and rising	 Storage above EL 87.08m 	 Storage level EL 85.70m and falling, no more rain observed in previous 12 hours
Piping: embankment, foundation, or abutments See <i>section 6</i>	 Increasing leakage through an embankment, the foundations, or abutments 	 Increasing leakage through an embankment, the foundations, or abutments with cloudy water 	 Piping condition has been established 	 Risk assessment has determined that failure risk has reduced
Earthquake See <i>section 7</i>	 Earthquake reported or felt in the area, AND Intensity less than 5 Modified Mercalli (MM) 	 Earthquake reported or felt in the area, AND Intensity greater than or equal to 5MM, OR Intensity less than 5MM and change detected during surveillance inspection 	 Earthquake reported or felt in the area, AND A possible failure path has been identified 	 Risk assessment has determined that failure risk has reduced
Terrorist threat/ activity or high energy impact See <i>section 8</i>	• Not applicable	Not applicable	 Possible terrorist activity noticed at dam or threat received Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) Failure in progress or likely due to impact or explosion Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced

Table 1: Emergency activation quick reference

CONTINUED NEXT PAGE: EMERGENCY ACTIVATION QUICK REFERENCE



Emergency activation quick reference – Other Emergency Situations

The EAP for Peter Faust Dam covers one other emergency situation evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant section of the EAP that deals with the other emergency situation. Note: The Incident Coordinator (IC) is responsible for the decision to activate the EAP. Should the IC be unavailable, the Local Event Coordinator (LEC) or Dam Duty Officer (DDO) is responsible for the decision.

Table 1 (continued):	: Emergency activation quick reference	
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		Activation level	
Other Emergency	Communications Failure – Dam Site (DDO)	Communications Failure – Local Area (LEC/ORR)	Communications Failure – Brisbane (IC/DSTDM)
Situations and section numbers	• Site managed (DDO - becomes LEC)	Brisbane managed by Incident Coordinator (IC)	 Locally managed by Local Event Coordinator (LEC)
	Activation triggers for other emergency situations		
Comms Failure See section 9	Unable to communicate to or from dam site	Unable to communicate to or from Local Area	Unable to communicate to or from Sunwater Brisbane



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Document control

Authorisation of document

Name	Position/role	Signature	Date
	EAP Program Lead — Prepared for submission		24/09/2024

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Document revision history

Issue	Date	Prepared by	Reason for change	Ref. no.
2	February 2008		Substantial review of Peter Faust Dam Emergency Action Plan to reflect Sunwater Management structure and updated inundation maps.	
3	October 2011		Significant changes to all sections of Peter Faust Dam Emergency Action Plan to reflect current Sunwater Management structure and other changes.	
4	October 2015		New Emergency Action Plan developed at expiry of 3E approval. Issued for consultation with Relevant Disaster Management groups.	HB # 1723409
5	September 2016		Updates to contact details and Emergency Alert section.	HB # 2023274
6	October 2017		New Emergency Action Plan with minor amendments including contact list updates.	HB # 2086319
7	October 2018		Revised and reviewed Emergency Action Plan developed at expiry of approval. Also includes: updates that reflect the Water Legislation (Dam Safety) Amendment Act 2017, implementation of changes to Sunwater management structure, new event management roles and addition of new Emergency Activation section (Other Emergency Situations).	
7.1	September 2019		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Updated Downstream Notification map. Minor error corrections and other non-substantive changes.	
7.2	September 2020		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2569977
7.3	September 2021		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes such as removing Comprehensive Risk Assessments description (2.9) and simplifying FODM role in Activation triggers (5.2.1) including removing para 5.2.2.	
7.4	September 2022		Amended contacts and associated sections. Minor error corrections and other non-substantive changes. The Chemical Hazard section has been removed as it is not a Dam Safety Hazard and is dealt with in other more relevant documents.	
8.0	March 2023		Amendments to Document Control and section 3, including PAR and dam specifications. Appendix B Inundation maps updated. Amended emergency action levels throughout EAP to comply with AWS format. Various non-substantive changes such as minor error corrections and formatting. Chemical spill hazard removed from Section 1.3. Emergency alert updated to comply with AWS in Appendix A.	# 2743892

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Issue	Date	Prepared by	Reason for change	Ref. no.
8.1	September 2023		Non-substantive updates as part of Annual Safety Statement. Minor error corrections and readability improvements.	# 2809742
8.2	September 2024		Wet season preparedness – contact updates	# 2865450

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Controlled document distribution list

Copy no.	Position	Location
1	Storage Supervisor	Sunwater, Peter Faust Dam
2	Operations Manager — Burdekin	Sunwater, Clare
3	Emergency Action Plan Program Lead	Sunwater, Brisbane
4	Officer in Charge — Proserpine Police	Police, Proserpine

Note: Communication information for each 'Controlled Copy Holder' is attached in Appendix A.

Electronic document distribution list

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Position	Location	
Officer in Charge, Mackay Police Communications Centre	Police, Mackay	
Executive Officer — Mackay DDMG	Police, Mackay	
Local Disaster Coordinator — Local Disaster Management Group (LDMG 2)	Mackay Regional Council	
Local Disaster Coordinator — Local Disaster Management Group (LDMG 1)	Whitsunday Regional Council	
Senior Flood Forecaster	Bureau of Meteorology, Brisbane	
Note: Communication information for each 'Electronic Copy Holder' is in Appendix A.		

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1. References, abbreviations, and definitions

1.1 References/associated documents

Ref.	Document title	Reference/location
A	Water Supply (Safety and Reliability) Act 2008 — Current 08 March 2022	https://www.legislation.qld.gov.au/view/whol e/pdf/inforce/current/act-2008-034
В	Guidelines on Selection of Acceptable Flood Capacity for Dams (ANCOLD, 2000)	ANCOLD
С	Guidelines on Consequence Categories for Dams (ANCOLD, 2012)	ANCOLD ISBN: 978-0-9808192-5-0
D	Australian Rainfall and Runoff (ARR) 2019	http://book.arr.org.au.s3-website-ap- southeast-2.amazonaws.com/
E	Guideline for Failure Impact Assessment of Water Dams (DNRME 2018)	https://www.resources.qld.gov.au/data/ass ets/pdf_file/0005/78836/guidelines-failure- impact-assessment.pdf
F	Water Act 2000	https://www.legislation.qld.gov.au/view/pdf/i nforce/current/act-2000-034
G	Queensland Dam Safety Management Guidelines (DNRME October 2020)	https://www.dnrme.qld.gov.au/data/assets/ pdf_file/0007/78838/dam-safety- management.pdf
н	Professional Engineers Act 2002 (RPEQ) (September 2013)	https://www.legislation.qld.gov.au/view/pdf/i nforce/2013-09-23/act-2002-054
I	Queensland Disaster Management Act 2003 — Current 08 April 2022	https://www.legislation.qld.gov.au/view/pdf/i nforce/current/act-2003-091
J	Queensland Emergency Alert Manual – M.1.174 (February 2022)	M.1.174 Queensland Emergency Alert Manual (disaster.qld.gov.au)
К	Queensland Government Communications and systems for public information and warnings	https://www.disaster.qld.gov.au/dmg/Respons e/Pages/5-6.aspx
L	Guidelines for the Development of Communication Education, Awareness and Engagement Programs (2010)	https://knowledge.aidr.org.au/media/1970/m anual-45-guidelines-for-the-development-of- communication-education-awareness-and- engagement-programs.pdf
Μ	Sunwater (internal) Strategic Event Procedure	Strategic Event Procedure
Ν	Queensland State Disaster Management Plan 2018 (Queensland's Disaster Management Committee)	Interim-2023-QSDMP-V1.2.pdf (disaster.qld.gov.au)
0	Queensland Disaster Management Guidelines	https://www.disaster.qld.gov.au/dmg/Pages/D M-Guideline.aspx
Ρ	Queensland Rainfall and River Conditions (BOM- Flood Warning)	http://www.bom.gov.au/qld/flood/index.shtm l?ref=hdr
Q	Sunwater (internal) Emergency Alert Protocol	<u>HB # 2156253</u>
R	Sunwater (internal) Peter Faust Dam Operation and Maintenance Manual	Peter Faust Dam O&M Manual

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Ref.	Document title	Reference/location
S	Sunwater (internal) Peter Faust Dam Safety Condition Schedule	<u>HB # 2742396</u>
т	Sunwater (internal) Peter Faust Dam Comprehensive Risk Assessment 2008	<u>HB # 738941</u>
U	Sunwater (internal) Peter Faust Dam Break Analysis 2006	<u>HB # 322436</u>
V	Sunwater Operations (internal) Peter Faust Dam — Hazard Management Toolkit (HMT)	Only available with Sunwater internal versions of EAPs
W	Standing Operating Procedure (SOP) 12 – Dam Logbooks (Sunwater internal)	<u>SOP12 –- Dam Logbooks</u>
Х	Fatigue Management Procedure WHS42 (Sunwater internal)	Fatigue Management Procedure

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1.2 Abbreviations and acronyms

	·····,···		
AEP	Annual Exceedance Probability	OB	Observation Bore
AHD	Australian Height Datum	OC	Operations Centre
AMTD	Adopted Mean Thread Distance	OCDO	Operations Centre Duty Operator
ANCOLD	Australian National Committee on	ОСО	Operations Coordinator
	Large Dams	ОМ	Operator Maintainer
AWS	Australian Warning System	OMGR	Operations Manager
BOM	Bureau of Meteorology	OS	Operations Supervisor
CED	Chief Engineer Dams	ORR	Owner's Regional Representative
CEO	Chief Executive Officer	PAR	Population at Risk
CRA	Comprehensive Risk Assessment	PDSE	Principal Dam Safety Engineer
CTG	Counter Terrorism Group	PFRM	Predictive Flood Routing Model
D/S	Downstream	PLL	Probable Loss of Life
DCF	Dam Crest Flood	PMF	Probable Maximum Flood
DCL	Dam Crest Level	PMP	Probable Maximum Precipitation
DDC	District Disaster Coordinator	PMPF	Probable Maximum Precipitation Flood
DDMG	District Disaster Management Group	PWRE	Principal Water Resources Engineer
DDMP	District Disaster Management Plan	QDMC	Queensland Disaster Management
DDO	Dam Duty Officer	QDIVIC	Committee
DDO	Director Dam Safety	QFD	Queensland Fire Department
DDS	Dam Safety Regulator	QPS	Queensland Police Service
DSSC	Dam Safety Surveillance Coordinator	RB	-
	•	RC	Right Bank
DSTDM EAP	Dam Safety Technical Decision Maker		Regional Council
	Emergency Action Plan	RCC	Roller Compacted Concrete
EA	Emergency Alert	RDMW	Department of Regional Development,
EER	Emergency Event Report	DOC	Manufacturing and Water
EGMO	Executive General Manager Operations	ROC	Regional Operations Centre
EGME&WR	Executive General Manager	RPEQ	Registered Professional Engineer of
_ 1	Engineering & Water Resources	DCI.	Queensland
EL	Elevation Level	RSL	Reduced Supply Level
FCL	Fixed Crest Level	SCED	Senior Civil Engineer Dams
FODM	Flood Operations Decision Maker	SCTN	Security and Counter Terrorism Network
FSL	Full Supply Level	SDCC	State Disaster Coordination Centre
GM	General Manager	SDF	Sunny Day Failure
IC	Incident Coordinator	SDTE	Senior Dam Technical Engineer
IFHC	Incremental Flood Hazard Category	SES	State Emergency Service
IGEM	Inspector-General Emergency	SMS	Short Message Service
	Management	SMT	Sunwater Media Team
LB	Left Bank	SO	Standby Operator
LDC	Local Disaster Coordinator	SOP	Standing Operating Procedure
LDMG	Local Disaster Management Group	SRT	Strategic Response Team
LDMP	Local Disaster Management Plan	SS	Storage Supervisor
LEC	Local Event Coordinator	SWL	Storage Water Level
MAP	Manager Asset Planning	SWRE	Senior Water Resources Engineer
Max. OL	Maximum Operating Level	U/S	Upstream
ME	Manager Environment	WHS	Workplace Health & Safety
MM	Modified Mercalli	WQ	Water Quality
0&M	Operation & Maintenance		

1.3 Business terms and definitions

The meaning of terms used in this section are set out in accordance with relevant legislation or as defined by operator requirements.

Term	Definition		
Terms defined with reference	Terms defined with reference to the Water Supply (Safety and Reliability) Act 2008 (ref A)		
Dam hazard	Means a reasonably foreseeable situation or condition that may:		
	 cause or contribute to the failure of the dam, if the failure may cause harm to persons or property, OR 		
	 require an automatic or controlled release of water from the dam, if the release of the water may cause harm to persons or property. 		
Dam hazard event	Means an event arising from a <i>dam hazard</i> if:		
	• persons or property may be harmed because of the event, AND		
	 a coordinated response, involving 2 or more of the following relevant entities, is unlikely to be required; each local group and district group for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, AND 		
	the event is not an emergency event.		
Disaster management plan	Of a <i>district group</i> or local government, means the group's or local government's disaster management plan under the Disaster Management Act.		
District group (District Disaster Management Group)	For an emergency action plan (EAP), means a district group established under the Disaster Management Act, section 22 whose disaster district under that Act could, under the plan, be affected by a <i>dam hazard</i> .		
Emergency event	Means an event arising from a <i>dam hazard</i> if:		
	 persons or property may be harmed because of the event, AND any of the following apply: 		
	 a coordinated response, involving 2 or more of the following relevant entities, is likely to be required; each local group and district group for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, OR 		
	 the event may arise because of a disaster situation declared under the Disaster Management Act, OR 		
	 an entity performing functions under the State disaster management plan may, under that plan, require the owner of the dam to give the entity information about the event. 		
Local group (Local Disaster Management Group)	For an EAP, means a local group established under the Disaster Management Act, section 29 whose local government area could, under the plan, be affected by a <i>dam hazard</i> .		
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or <i>district group</i> .		

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Term	Definition		
Referable dam	 A dam, or a proposed dam after its construction, will be a referable dam if: a failure impact assessment of the dam, or the proposed dam, is carried out under the Act, AND the assessment states the dam has, or the proposed dam after its construction will have, a category 1 or category 2 failure impact rating, AND the Chief Executive has, under section 349 of the Act, accepted the assessment. Also, a dam is a referable dam if: under section 342B of the Act, the owner of a dam is given a referable dam notice and, before the effective day for the notice, does not give the Chief Executive has not, under section 349 of the Act, accepted a 		
Relevant entity	 failure impact assessment of the dam. Means each of the following under the EAP for the dam: the persons who may be affected, or whose property may be affected, if a dam hazard event or emergency event were to happen for the dam, e.g., the owners of parcels of farmland adjacent to the dam or residents of a township each local group and district group for the EAP each local government whose local government area may be affected if a dam hazard event or emergency event were to happen the Chief Executive another entity the owner of the dam considers appropriate e.g., the Queensland Police Service. 		
Terms consistent with Quee	nsland disaster management arrangements (ref N)		
Activation levels	 The four levels of EAP activation are: Advice: A heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Advice level indicates the dam owner is getting ready to activate the Watch and Act level of the EAP if the situation deteriorates. Watch and Act: An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared but not activated. Emergency Warning: The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report (EER) in accordance with the provision of the Act. Stand Down: Transition from responding to an event back to normal core business and/or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present. 		

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Term	Definition
	Triggering one of these levels of activation may not necessarily mean a similar activation of LDMGs or DDMGs.
Bureau of Meteorology	The three levels of flooding are:
flood level classifications	 Minor flooding: This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary.
	 Moderate flooding: This causes the inundation of low-lying areas requiring the removal of stock and/or the evacuation of some houses. Main traffic bridges may be closed by flood waters.
	 Major flooding: This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely.
Concurrent Flooding	Flood flows downstream of a dam that are not a result of dam outflows, for instance those from adjacent catchments or from the sea, and which occur in the same period as downstream releases or flooding from the dam.
Dam crest	The lowest elevation of the non-overflow crest section of the dam excluding handrails, parapets or wave walls that have not been designed to store water.
Dam crest flood	The flood event which, when routed through the reservoir, results in a still water reservoir level equivalent to the lowest dam crest level.
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.
Downstream releases	Downstream releases are outflows from the dam made through appurtenant structures such as spillways or outlet works that are in accordance with the design of the dam.
Earthquake	A sudden release of energy in the earth's crust or upper mantle, usually caused by movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include:
	 settlement, sliding, or overturning of monoliths in the dam wall initiation of seepage lines in the foundations or abutments that could lead to piping damage and potential inoperability of appurtenant works.
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above the Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.
Probable maximum flood	The flood resulting from the probable maximum precipitation coupled with the worst flood-producing catchment conditions that can be realistically expected in the prevailing meteorological conditions.
Probable maximum precipitation	The theoretical greatest depth of precipitation for a given duration that is physically possible over a particular drainage basin.
Probable maximum precipitation flood	The flood resulting from the probable maximum precipitation coupled with typical catchment conditions.

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Term	Definition
Stability, main embankment	High foundation pore pressure peaks may reduce the Factor of Safety against slip circle failure to an unacceptable level.
'Sunny day' failure	'Sunny day' dam failure is where the failure occurs at the full supply level and there is no concurrent rain associated flooding.
Terrorist activity	A deliberate attempt to damage or fail a dam.

Note: Sunwater has attempted to write the EAP to cope with all reasonably foreseeable emergency situations. However, there is considerable uncertainty about how any emergency might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

2. Introduction

2.1 Context

Under the *Water Supply (Safety and Reliability) Act 2008* (the Act)(ref A), the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the Act. The content requirements for EAPs are contained in section 352 H of the Act.

Summary of legal requirements – Section 352H

Section 352 H (1) of the Act requires that the EAP must identify each dam hazard for the dam

and for each of these dam hazard types (e.g. flood operations):

- 1. identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard; and
- 2. identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening; and
- 3. state when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned; and
- 4. state when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the order of priority in which the relevant entities are to be notified; and
- 5. state the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352 H (2) of the Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352 H A of the Act states that before giving the Chief Executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan; and each district group for the plan.

Section 352 H B of the Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local district group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352 H (1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

The local government whose areas may be affected by a dam hazard for Peter Faust Dam have been determined as **Whitsunday Regional Council** (WRC) & **Mackay Regional Council** (MRC). Sunwater has provided both councils with a copy of the draft EAP for assessment.

Section 352 H C of the Act states that a district group may review the EAP for consistency with its disaster management plan. The district group for Peter Faust Dam is **Mackay District Disaster Management Group (DDMG)**. Sunwater has provided the DDMG with a copy of the draft EAP for review.

2.2 Purpose

The purpose of this EAP is:

- to minimise the risk of harm to persons or property if a dam hazard event or emergency event for the dam happens
- to identify dam hazards that could occur at Peter Faust Dam and the area likely to be affected for each hazard
- to prescribe emergency actions taken by the dam owners and operating personnel in identifying and responding to dam hazards and notifying relevant entities.

It is possible for more than one dam hazard to exist at Peter Faust Dam at the one time. In such a circumstance, it may be necessary to act on the procedures within separate sections simultaneously.

The focus of this EAP is the management of dam hazards at Peter Faust Dam by the owner of the dam (Sunwater) and the communication and notification of dam hazards to the LDMGs, DDMGs and broader community. However, the EAP sits within the broader emergency response framework. This EAP has been assessed and considered to be consistent with the Whitsunday and Mackay Local Disaster Management Plans.

2.3 Scope

The Peter Faust Dam EAP covers:

- dam hazards evaluated within Sunwater's Dam Safety Management Program
- details about the dam that are relevant to a dam hazard
- identification of circumstances that indicates a material increase in the likelihood of a dam hazard event and/or emergency event happening
- triggers for activation of a tiered response to dam hazard event and/or emergency event
- roles and responsibilities in responding to a dam hazard event and/or emergency event
- notification, warning, and communication protocols
- inspection, monitoring, and reporting protocols during emergencies
- other relevant information that may assist with identifying the area affected by a dam hazard event and/or emergency event, and the management of such.

2.4 Sunwater provides training

Training of the use and implementation of this EAP document is carried out at various times throughout the year, but specific pre- wet season training is undertaken in the months leading up to the wet season at each dam site.

During this time Sunwater staff have work instructions for site preparations, and during July to September carry out checks on stores, supplies of fuel, on the current EAP such as contact details for individuals and Dam information.

The EAP training that is carried out on-site includes walkthroughs of new changes, scenario (role play) and Q & A to check the knowledge and competency of all those who attended. This on-site training is presented to relevant Sunwater staff (DDO's, LECs and ICs) and disaster management stakeholders. DSTDM information sessions are carried out once a year with the same walkthrough of new changes and Q & A but this is not specific to any one Dam. New employees to these various roles would also have a walkthrough of the EAP to understand after they start at Sunwater.

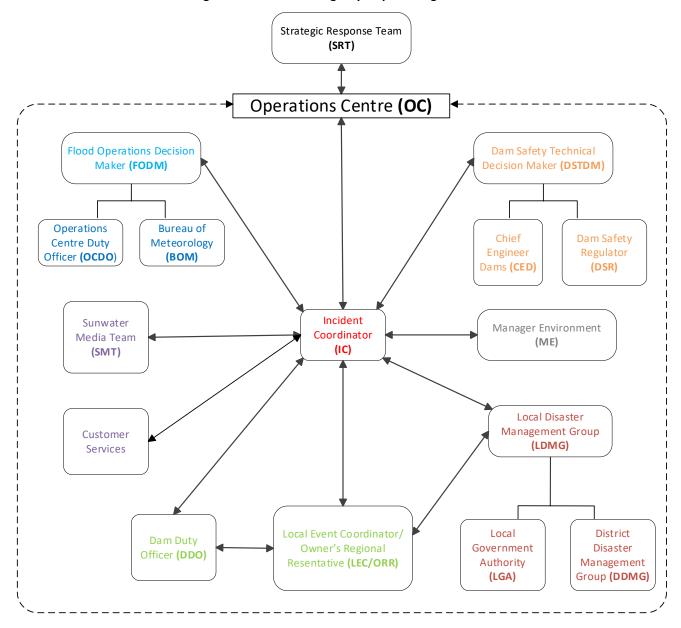
Sunwater is also working towards carrying out a full test once annually involving each local authority and disaster management stakeholders. Where there is more than one referable dam in a local area, the exercise could involve more than one dam, or the location will be rotated. This full test would involve the SDCC and include the (non-live) testing of Emergency Alerts. The test results relating to numbers of alerts generated will be shared with local authority and disaster management stakeholders.

2.5 Fatigue Management Plan

Sunwater has a Fatigue Management Procedure (ref X). This document recognises fatigue as an important workplace hazard and has identified and outlined control processes to mitigate the risk of fatigue impaired HSE incidents. A copy of Sunwater's Fatigue Management Procedure can be provided upon request.

2.6 Dam emergency organisation within Sunwater

The Sunwater emergency management framework generally utilises the organisation's hierarchy and in-house experts as illustrated in Figure 1 below.





Key aspects of the emergency management framework are:

- Central to the framework is the role of Incident Coordinator (IC) for any dam hazard at a dam. The IC will maintain overall responsibility for coordination of the EAP when activated.
- The DSTDM is primarily responsible for analysing dam safety and providing expert technical advice in this regard. They will be expected to discuss dam hazards with peers and other technical experts and make sound decisions to mitigate risks and to determine a response to incidents and emerging issues. The DSTDM is the key communication contact with the Dam Safety Regulator.

- The FODM has responsibility for all matters involving flood modelling and forecasting and determining the associated impact to Sunwater storages/infrastructure and EAP actions. The FODM may preemptively advise the IC to activate the EAP in accordance with available hydrology forecast information. For example, if an EAP trigger level is predicted to be exceeded based on forecast dam inflows derived from observed rainfall and streamflow conditions upstream of the dam, the EAP may be activated to the predicted level. Regarding the operation of the OC, the FODM must liaise with the IC as necessary to inform of decisions made.
- The IC is responsible for the decision to activate the EAP and subsequent activation levels. The IC is the lead coordinator in the implementation of any EAP in events for Sunwater. Should the IC be unavailable, the Local Event Coordinator (LEC) followed by the Dam Duty Officer (DDO) is responsible for the implementation of the EAP decision. If the IC loses all communications during a dam hazard, then as a fail-safe position, the LEC followed by the DDO will assume the duties and responsibility of the IC. However, loss of communications could result in some communication processes defined in this EAP not being carried out.
- These FODM and DSTDM roles are filled by Registered Professional Engineers of Queensland (RPEQ) and are suitably qualified professionals who are able to make engineering decisions and provide engineering decisions as defined in the *Professional Engineers Act of Queensland*

2.7 Community information

Sunwater with the assistance of local councils will ensure community education around messaging and impacts of the EAP and its related events is undertaken and continually improved by incorporating actions from Lessons Learnt (section 2.8).

Sunwater currently provides information externally to customers, downstream residents and the community in a range of ways or channels in relation to dam hazards and emergency situations. Individuals can access information through Facebook, Twitter, the Sunwater web page, Sunwater App and at several regional show/field days across regional Queensland where Sunwater may have stalls and information available.

Immediate D/S residents of Peter Faust Dam are also provided information in text message/phone calls in the event of an activation of this EAP.

In the event of an emergency event or when otherwise required, Sunwater and the affected local government also have the use of the National Emergency Alert System to send a voice message and SMS. This service is provided by Telstra and managed by the State Disaster Coordination Centre. The process Sunwater follows is documented in Appendix A9.

A copy of all Sunwater approved EAPs are available to the public on the Sunwater website: https://www.sunwater.com.au/community/preparing-for-emergencies/emergency-management/

These copies are redacted to protect people's personal details.

2.8 Lessons learnt

Sunwater carries out Lessons Learnt workshops as part of its post event management. These Lessons Learnt can result in changes to the EAP. These are captured and if applicable to this document are implemented at the earliest opportunity and are made available in the next EAP update to the regulator as part of Sunwater's continual improvement of its EAPs. The Lessons Learnt actions if relevant are provided to stakeholders, such as the LDMGs, DDMGs, other dam owners and RDMW as appropriate.

In addition, Sunwater requests any post event learnings be communicated regarding operational effectiveness and areas for improvement.

2.9 Downstream notifications lists

Sunwater has compiled the notification lists through an iterative process. At least every three years Sunwater writes to all lot on plan landholders that are impacted in the downstream zones. In addition to individual letters, advertisements are placed yearly in local papers to capture any new residents in the areas. All year, applicable individuals can register to receive notifications for this EAP and are able to register either through the Sunwater website or by calling Sunwater Customer Enquiries on 13 15 89.

3. Dam details

3.1 General dam information

Location: The dam is located about 25km west of Proserpine town.

Catchment: The catchment area is 270km².

Storage capacity: The storage capacity at FSL is 491,400ML.

Construction: Peter Faust Dam is a zoned, earth and rock-fill embankment dam with a central clay core. It was built in 1990 on the Proserpine River at AMTD 57.7km. The dam was built mainly for irrigation to sugar cane areas and urban water supply. However, the dam also provides flood mitigation effect to Proserpine and Cannonvale towns.

The dam's spillway is located on the right abutment. The spillway and chute are fully concreted and has a flip bucket and plunge pool at the bottom of the spillway.

Specification: The table below lists general specifications of Peter Faust Dam.

Description	Specification
Dam type	Zoned earth and rock-fill
Full Supply Level (FSL)	EL 85.60 m
Historical recorded max storage—Mar 2011	EL 87.08 m
Storage capacity at FSL	491,400 ML
Storage area at FSL	4,325 ha
Catchment area	270 km ²
Minimum operation level	EL 53.10 m
Dam length	534 m
Embankment crest width	10 m
Height of dam (from lowest general foundation level)	51 m
Dam Crest Level (DCL)	EL 94.30 m (nominal) EL 94.45 m (including camber) EL 94.23 m (surveyed 2014)
Dam Crest Flood (DCF)	Rarer than 1 in 3,700,000 AEP (PMPF)
Spillway type	Ungated ogee crest concrete-lined chute, flip bucket, and pre-excavated plunge pool
Spillway crest level	EL 85.60 m
Spillway design capacity (at DCL)	2,201 m ³ /s at EL 94.45 m (2022 CRA)
Spillway crest length	38.90 m
Outlet works	Inlet tower, diversion conduit, valve house, and outlet structure
Outlet control	Cone valves—2/750 mm dia. fixed cone dispersal vales each with a 1200 mm dia. butterfly guard valve
Outlet capacity	Diversion conduit at FSL=92 m ³ /s Twin 750 mm diameter cone valves=20 m ³ /s

Table 2: Peter Faust Dam specifications

All levels are to Australian Height Datum (AHD).

3.2 Population at risk

Peter Faust Dam has been assessed as a Category 2 dam in accordance with Queensland *Guidelines for Failure Impact Assessment of Water Dams (Apr. 2002)*, having a Population at Risk (PAR) of more than 100.

The dam has Sunny Day Failure and Flood Failure consequence categories of 'Extreme' in accordance with *Guidelines on the Consequence Categories for Dams* (ref C). Based on the 2022 CRA, the total PAR for the SDF is 3113 and the total PAR for the Flood Failure (PMF) is 4398.

3.3 General Arrangement

The general arrangement drawings are in Appendix B.



3.4 Emergency inspections and monitoring

Peter Faust dam has been designed to conform to modern design standards, so that its failure is highly unlikely. To maintain the dam in a safe condition and detect any dam hazard, as soon as it begins to develop, or becomes apparent, the following is applicable to Peter Faust Dam.

3.4.1 Inspections

The following inspections are to be carried out:

- Routine Visual Inspection: Conducted as per the ANCOLD Guidelines or as directed by the DSTDM
- Detailed Inspection: Conducted annually
- Comprehensive Inspection: Conducted five-yearly

3.4.2 Instrumentation and monitoring

To confirm the structural behaviour and safety of the embankment, the following instrumentation was installed, and is monitored, at Peter Faust Dam.

- Settlement/movement measurement
 - 61 surface settlement points—see Instrumentation Layout for details (Section 3.5.3)
 - 31 are located on the main embankment, either side of the crest, with 2 points—1 upstream and 1 downstream
 - 12 are located on the spillway bridge
 - 16 are located on the inlet tower bridge
 - 2 strain gauges are located in the outlet conduit (6 were originally installed).

• Pore pressure measurement

- 13 hydraulic piezometers—2 are in the foundation at EL 37.5m (approx.) and the remainder are in one cross-section at distance 375m (approx.)
- 2 electric piezometers are located in the foundation at EL 37.5m (approx.)
- 6 total pressure cells—3 are in the embankment at distance 375m (approx.) and 3 are in the outlet conduit.

• Seepage measurement

- 1 v-notch weir is located on the left abutment side of the river, downstream of the valve house.

3.4.3 Instrumentation layout

The instrumentation layout is in Appendix B.

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4. Roles and responsibilities

Roles and responsibilities	Position holder
Owner (Sunwater)	
Liaise with the Board and Minister	CEO
• Activate Sunwater Strategic Response and Business Continuity Plans, if required	EGMO
Ensure necessary resources are available to manage any event	EGM E&WR
• Maintain an up-to-date list of immediate D/S residents of Peter Faust Dam. The downstream limit is shown in Figure B2 by the zone labelled <i>Limit of downstream notification area</i>	
 At all times, aim to provide timely advice and support to the LDMGs in the affected local government areas and the DDMGs in the affected disaster districts 	
 During a dam hazard event that occurs with little or no warning, undertake the following actions to ensure the community is informed as soon as possible: 	
 notify the immediate D/S residents via SMS 	
 contact SDCC Watch Desk to request an Emergency Alert campaign throughout the Peter Faust Dam Emergency polygon 	
 During a dam hazard event that occurs with adequate warning; notify the immediate D/S residents via SMS, unless otherwise agreed with the LDMGs 	
 Record communications, notifications and observations as required 	
Owner's Head Office Representative	
Authorise the issuing of EAPs, SOPs and O&M Manuals and Amendments	GM Asset
• Facilitate Dam Safety Training Courses for Service Managers, Operations Supervisor, Dam Operators and other staff as appropriate and ensure that all staff required to undertake Dam Safety work are trained and accredited	Integrity GM Asset Management
 Ensure that risks identified in CRAs or other technical reports undertaken in relation to dam safety are Included in the EAP 	
• Ensure visual inspections and instrumentation monitoring frequencies conform to ANCOLD Guidelines	
• Ensure all dam safety work orders, work instructions and lesson learned outcomes are fully implemented.	
Ensure requirements of the Dam Condition Schedule are met	
• Ensure the work instructions are correct and the Logbooks, SOPs, Data Books, and EAPs are reviewed annually as per the Condition Schedule	
• Undertake and prepare the five yearly Comprehensive Inspection Reports with suitably qualified personnel within the time specified in the Condition Schedule and that work orders are created for recommendations and work is undertaken as required	
 Undertake Annual Inspections and prepare reports within the time frames specified in the Condition Schedule and that work orders are created for recommendations and work is undertaken as required 	
 Review the Dam Safety Instrumentation Database and evaluate data to verify the structural integrity of the dams on a regular basis and maintain a spread sheet for verification for audit and quality control 	
Record communications, notifications and observations as required	

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Roles and responsibilities	Position holder
Owner's Regional Representative (ORR)	
Liaise with the Storage Supervisor/Operator Maintainer	GM North
Arrange dam specific training and accreditation for relevant staff	000
• Ensure competent, trained and accredited personnel operate the storages	OS
Undertake the role of LEC as required	
 Ensure all work orders, work instructions and lesson learned outcomes are fully implemented. 	
Record communications, notifications and observations as required	
Technical Advisor	
Analyse the situation and provide expert technical advice	GM Environment
• Discuss issue with peers and other technical experts and make sound decisions to mitigate the risk	
Determine response to incidents and emerging issues	
Record communications, notifications and observations as required	
Dam Safety Technical Decision Maker (DSTDM)	
Maintain current RPEQ accreditation	Various personnel
 Analyse the situation and provide expert technical advice in relation to Dam Safety 	as per DSTDM roster
 Discuss dam hazard with peers and other technical experts and make sound decisions to mitigate the risk 	
Determine response to incidents and emerging issues	
Issue warning on dam failure and advise on protective measures	
• Ensure the EAP is implemented appropriately and carry out the DSTDM role as required	
Liaise with Regulator as required	
 Record communications, notifications and observations as required 	
Flood Operations Decision Maker (FODM)	
Maintain current RPEQ accreditation	Various personnel
• Provide hydrological advice in relation to predicted and actual dam outflows including assessment of weather and flood warnings, and other related matters as identified in the OC SOP	as per FODM roster
 Interpret and apply rainfall data in accordance with the OC SOP, including, as required under the OC SOP, liaising with BOM 	
• Ensure the EAP is implemented appropriately and carry out the FODM role as required	
Record communications, notifications and observations as required	
Operations Centre Duty Officer (OCDO)	
• Decide if a flood is imminent and record modes of operation	Various personnel
• Extract data relative to the event from available sources	as per OC roster
• Utilise this data in predictive flood models and determine results from these models for approval by FODM	
• Liaise with the FODM or IC to update current flood situation and routing data	
Record communications, notifications and observations as required	

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	Roles and responsibilities	Position holder	
Sunwat	Sunwater Media Team (SMT)		
•	Analyse sensitive issues, discuss with the Owner and issue media releases Handle public and customer comments (including social media) and advise the Owner if necessary	Various personnel as per Media Team roster	
•	Liaise with the IC and update SDMG of flood events Record communications, notifications and observations as required		
Inciden	t Coordinator (IC)		
•	Notify LDMG/s, or council/s if LDMG is not at Emergency Warning level, of intent to use the Emergency Alert (EA)	Various personnel as per IC roster	
•	Activate the EAP		
•	Ensure the EAP is implemented appropriately and carry out the IC role as required		
•	Arrange Situation Reports and determine frequency, as required		
•	Record communications, notifications and observations as required		
Local Ev	vent Coordinator (LEC)		
•	Liaise with the Local Disaster Coordinator or proxy	Various personnel	
•	Activate the EAP, when necessary	as per LEC roster	
•	Ensure the EAP is implemented appropriately and carry out the LEC role as required		
•	Record communications, notifications and observations as required		
Dam Du	ity Officer (DDO)		
•	Complete accreditation to operate and maintain relevant storage	SOM	
•	Ensure the EAP is implemented appropriately and carry out the DDO role as required	SS OM	
•	Take direction from the DSTDM and IC as requested		
•	Arrange immediate site inspection and make informed assessment of the situation		
•	Escalate any issue not covered in the EAP or where actions are not clear		
•	Record communications, notifications and observations as required		
Whitsu	nday Regional Council & Mackay Regional Council		
	s have legislated local government functions, as per Section 80 of the <i>Disaster Management</i> 03). These include:		
•	Ensure it has a disaster response capability		
•	Approve its Local Disaster Management Plan		
•	Ensure information about an event or a disaster in its area is promptly given to the District Disaster Coordinator for the disaster district in which area it is situated		
•	Perform other functions given to the local government under the Act		
And as	ber Section 352HB of the <i>Water Legislation (Dam Safety) Amendment Act (2017)</i> :		
•	Must assess (in consultation with its LDMG) the EAP for consistency with the Local Disaster Management Plan		

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Roles and responsibilities	Position holder
Disaster Management Groups/Personnel - (In addition to requirements outlined in the Disaster	
Management Act (2003)).	LDMG
LDMG	QFD
 As per IGEM review recommendation, work together with Sunwater and the councils to ensure community education around messaging and impacts of EAP related events is undertaken and continually improves 	DDMG
• Work with the councils and Sunwater to ensure the EAP is regularly exercised	
 Identify and coordinate the use of resources and support services that may be required for an EAP event, noting that for safety events unique to the dam Sunwater will approach councils to initiate 	
• During a dam hazard event, providing they are at Emergency Warning level , the LDMGs in the affected local government areas will take the lead role in notifying the broader community	
 Identify and provide advice to the relevant DDMGs about support services required by the LDMG to manage an EAP event 	
• Provide reports and make recommendations to the relevant DDMG about matters relating to EAP events	
QFD	
 Work with dam owner and LDMG to ensure Emergency Alert polygons are prepared, stored and tested at the State Watch Desk 	
And as per Section 352HC of the <i>Water Legislation (Dam Safety) Amendment Act (2017)</i> : DDMG	
May review the EAP for consistency with the District Disaster Management Plan	
Dam Safety Regulator (DSR)	
Liaise with relevant Minister on necessary actions.	DDS
Approve this document as required under legislation	
• Liaise with Chief Executive as required in administering (regulating) the Water Supply (Safety and Reliability) Act 2008	

5. Dam Hazard—flood operations

5.1 Overview

The emergency action described in this section (Dam Hazard—Flood Operations) relates to:

- A dam hazard where natural catchment inflows fill Peter Faust Dam to FSL 85.60m and the rate of inflow exceeds the capacity of the outlet works. The spillway will then discharge water downstream into the Proserpine River. These flood flows can create a dam hazard event. Inflows will also cause the storage to temporarily rise to above the full supply level of the storage. Note:
 - The greater the rate of inflow, the higher the storage will rise.
 - The higher the storage level rises, the greater the loads on the dam structure.
 - Although unlikely, the greater the loading, the higher the likelihood of a dam failure.
 - Typically, the level of surveillance is increased during flood operations (refer tables in this section).

Table 3 provides the Bureau of Meteorology flood classification triggers for Peter Faust Dam, described as:

- As the rate of discharge increases, there will be an impact on low-level road crossings of the Proserpine River and other infrastructure in the river such as pump sites.
- When the storage height exceeds minor flood level (3.5m over the spillway) EL 89.1m, low-lying areas
 next to water courses are inundated. Minor roads may be closed, and low-level bridges submerged. In
 urban areas, inundation may affect some backyards and buildings below the floor level as well as bicycle
 and pedestrian paths. In rural areas, removal of stock and equipment may be required.
- When the storage height exceeds major flood level (8.0m over the spillway) EL 93.6 m, in addition to the above, extensive rural areas and/or urban areas are inundated. Many buildings may be affected above the floor level. Properties and towns are likely to be isolated and major rail and traffic routes closed. Evacuation of flood affected areas may be required. Utility services may be impacted.

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Table 3: Flood classification triggers							
	Flood classification level	Depth over spillway (m)	Storage elevation (m AHD)				
MAJOR 9 6 Bridge Height	Major	8.00	93.6				
MODERATE 5 4 MINOR 2	Moderate	6.00	91.6				
Below Minor Example of Flood Level Classification	Minor	3.50	89.1				

Source: Bureau of Meteorology

The following table shows historical floods experienced at Peter Faust Dam.

		•	
Flood rank	Date	Peak height EL	Peak height (m over crest)
1	March 2011	87.08	1.48
2	December 2010	86.54	0.94
3	February 2011	86.31	0.71
4	March 2012	86.08	0.48
5	March 2013	85.64	0.04

Table 4: Historical floods experienced at Peter Faust Dam

5.2 Emergency actions

In Table 5 below, each level of activation includes both its own actions and the actions of any lower level, unless those lower level actions are superseded.

5.2.1 Activation triggers

Table 5: Flood emergency activation trigger summary					
Alert	• EL 85.50m and rising (0.1m below FSL)				
Lean Forward	• Storage above FSL 85.60m				
Stand Up — greater than flood of record	• Storage above EL 87.08m (flood of record—March 2011)				
Stand Up — 2	 Storage above EL 89.85m (1 in 2,000 AEP) 				
Stand Up — 3	 Storage above EL 93.00m (top of clay core) 				
Stand Down	 Storage level EL 85.70m and falling with no forecast increase in EL 				

While this EAP is not triggered until Peter Faust Dam reaches EL 85.50m, Sunwater, Mackay and the Whitsunday Regional Councils and their respective LDMGs will work cooperatively and will endeavour to share intelligence of any rainfall event as and when either organisation becomes aware of a situation that could result in the activation of the EAP.

In respect of forecast rainfall, as is identified in the roles and responsibilities of the FODM, regard must be had to the OC SOP.

5.2.2 Emergency action roles

Table 6 to Table 11 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM)

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Table 6: Flood operations—DDO emergency action

Activation level	Alert	Lean Forward	Stand Up—greater than flood of record	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	• EL 85.50m and rising (0.1m below FSL)	 Storage above FSL 85.60m 	 Storage above EL 87.08m 	 Storage above EL 89.85m 	 Storage above EL 93.00m 	 Storage Level EL 85.70m and falling with no forecast increase in EL
Actions	 Inspect the dam daily (or as instructed by the DSTDM) and photograph/video and record using the approved forms SOP 12 and send to IC & DSTDM Undertake site preparations (if not already complete) including but not limited to: check fuel check operations of sump pump check communication systems (including satellite, phones, fax, and internet) Monitor catchment conditions Notify the SO Record the Storage Level twice daily (or as instructed by the DSTDM) using gauge boards. Confirm accuracy of gauging station Record rainfall daily Record all communication Update Dam Logbook as per SOP 12 	 As per previous activation level, AND Inspect the dam daily (or as instructed by the DSTDM) and photograph/video and record using the approved forms SOP 12 and send to IC & DSTDM. Attention should be given to: visual inspection of flow patterns over spillway and dissipater for evidence of scouring inspection of embankment for leaks, deformation, and erosion obvious signs of seepage Report any unusual readings or observations to the DSTDM and IC as soon as practical 	 As per previous activation level, AND Inspect the dam 6- hourly (or as instructed by the DSTDM) and photograph/video and record using the approved forms SOP 12 and send to IC & DSTDM Photograph spillway flow and tailwater D/S 	As per previous activation level	 As per previous activation level, AND Remotely inspect the dam 6-hourly (or as instructed by the DSTDM) and photograph/video and record using the approved forms SOP 12 and send to IC & DSTDM 	 Return to routine surveillance activities and frequencies and inspect the dam for any damage identified Forward EER information to IC email Update Dam Logbook as per SOP 12
Internal notifications	• IC • SO	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level
External notifications	• As required	• As required	• As required	• As required	• As required	 As per previous activation level



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Table 7: Flood operations—LEC emergency action

Activation level	Alert	Lean Forward	Stand Up—greater than flood of record	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	• EL 85.50m and rising (0.1m below FSL)	• Storage above FSL 85.60m	 Storage above EL 87.08m 	 Storage above EL 89.85m 	 Storage above EL 93.00m 	 Storage Level EL 85.70m and falling with no forecast increase in EL
Actions	 Liaise with the DDO, IC and LDMG re: situation Record all communication Develop/implement staff roster 	• As per previous activation level	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	 Forward EER information to IC email Return to routine activities
Internal notifications	• IC • DDO	• As per previous activation level	• As per previous activation level	• As per previous activation level	 As per previous activation level 	• As per previous activation level
External notifications	• LDMG 1	• As per previous activation level	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	• As per previous activation level



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Table 8: Flood operations—IC emergency action

Activation level	Alert	Lean Forward	Stand Up—greater than flood of record	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	 EL 85.50m and rising (0.1m below FSL) 	• Storage above FSL 85.60m	• Storage above EL 87.08m	• Storage above EL 89.85m	• Storage above EL 93.00m	 Storage Level EL 85.70m and falling with no forecast increase in EL
Actions	 Liaise with Sunwater Customer Support to send SMS to D/S residents Liaise with the DSTDM Record all communication Obtain catchment conditions from the DDO Create Incident Report Record Update Sunwater intranet with dam status NOTE: IC to carry out LEC actions unless LDMG1 is at Emergency Warning level 	 As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM 	• As per previous activation level	 As per previous activation level, AND When approaching EL 93.00m ensure staff are relocated to a safe location 	• As per previous activation level	 Deactivate EAP Compile EER and deliver to DSR if required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Internal notifications	 DDO DSTDM LEC ORR SMT SRT 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	As per previous activation level
External notifications	D/S ResidentsDDMG	• As per previous activation level	As per previous activation level	• As per previous activation level	 As per previous activation level, AND SDCC Watch Desk 	As per previous activation level





Table 9: Flood operations—LEC & IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
	 When EL 85.50m and rising (preparedness) 	• LDMG 1		Describe current situation with dam—What is the event? What is the status? Advise of current storage level
Alert		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
Lean Forward	 Storage above FSL 85.60m 	 LDMG 1 DDMG	• Phone	Describe current situation with dam—What is the event? What is the status? Advise of current storage level and whether any flood releases are due to commence Discuss any potential road/bridge closures
Lean Forward		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
Stand Up-	 Storage above EL 87.08m 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? What is the status? (Storage is greater than flood of record) Advise of current storage level Advise of any forecasts you are aware of
greater than flood of record		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
Stand Up - 2	 Storage above EL 89.85m 	 LDMG 1 DDMG	• Phone	Describe current situation with dam—What is the event? What is the status? Advise of current storage level Advise of any forecasts you are aware of
Stand Up—2		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.



FSL 85.60m



Table 9 (Continued): Flood operations—LEC & IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
	• Storage above EL 93.00m	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? What is the status? Advise of current storage level Advise of any forecasts you are aware of
Stand Up—3		SDCC Watch Desk	Phone & Email	Complete Emergency Alert Request Form as per instructions (copies in Appendix A9) and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
	 Storage level EL 85.70m and falling with no forecast increase in EL 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? What is the status? Advise of current storage level Advise EAP has been deactivated
Stand Down		• D/S Residents	• SMS (Phone for those without mobiles)	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.



FSL 85.60m

Peter Faust — i8.2



Table 10: Flood operations—DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up—greater than flood of record	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	• EL 85.50m and rising (0.1m below FSL)	 Storage above FSL 85.60m 	• Storage above EL 87.08m	 Storage above EL 89.85m 	• Storage above EL 93.00m	 Storage Level EL 85.70m and falling with no forecast increase in EL
Action	 Provide technical advice to DDO and IC on a needs basis Review surveillance reports and determine if any additional responses are required Record all communication Notify DSR 	• As per previous activation level	As per previous activation level	• As per previous activation level	• As per previous activation level	 Forward information for EER to IC email Return to routine activities
Internal notifications	• DDO • IC	 As per previous activation level 	As per previous activation level	• As per previous activation level	 As per previous activation level, AND CEO (if time permits) 	 As per previous activation level
External notifications	• DSR	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level

FSL 85.60m

Peter Faust — i8.2



Table 11: Flood operations—FODM emergency action

Activation level	Alert	Lean Forward	Stand Up—greater than flood of record	Stand Up—2	Stand Down
Activation trigger	• EL 85.50m and rising (0.1m below FSL)	 Storage above FSL 85.60m 	 Storage above EL 87.08m 	• Storage above EL 89.85m	 Storage Level EL 85.70m and falling with no forecast increase in EL
Action	 Provide technical advice to DDO, DSTDM and IC on a need basis. Inform IC of any EAP decisions made. Review SDCC reports and determine if any additional responses are required. Undertake inflow assessment as per the OC SOP and update as necessary. Update and issue Status Updates if required. Record all communication and decisions made 	• As per previous activation level	• As per previous activation level	• As per previous activation level,	 Forward information for EER to IC email Return to routine activities
Notifications	ICDDODSTDMBOM	 As per previous activation level 	• As per previous activation level	• As per previous activation level,	 As per previous activation level





6. Dam Hazard—piping: embankment, foundation, or abutments

6.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a piping condition through the embankment (Main Dam or Saddle Dams), foundations, or dam abutment. An early indicator of a piping condition can be an increase in seepage or a new area of seepage. If the seepage water is cloudy or has become cloudy, this may indicate that material is being transported and a pipe is being established.

If a pipe is established and progresses, then a dam failure may result. If a potential pipe is detected early, remedial repairs maybe possible in the form of constructing a filter and weighting zone over the pipe exit if safe to do so.

The flood outlines in Appendix B are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by piping. The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to piping and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to piping and concurrent flooding or downstream releases are occurring or expected to occur.

Notes: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

6.1.1 Assessment of circumstances that indicate an increase in the likelihood of piping

An increase in seepage or a new area of seepage is a circumstance that could indicate an increase likelihood of piping. This circumstance is the trigger for the Alert status for piping.

Cloudy seepage water is a circumstance that could indicate an increase likelihood of piping. This circumstance is the trigger for the Lean Forward status for piping.

6.2 Emergency action roles

Table 12 to Table 16 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

sunwater

Figure 2: Piping: embankment, foundation, or abutments flowchart

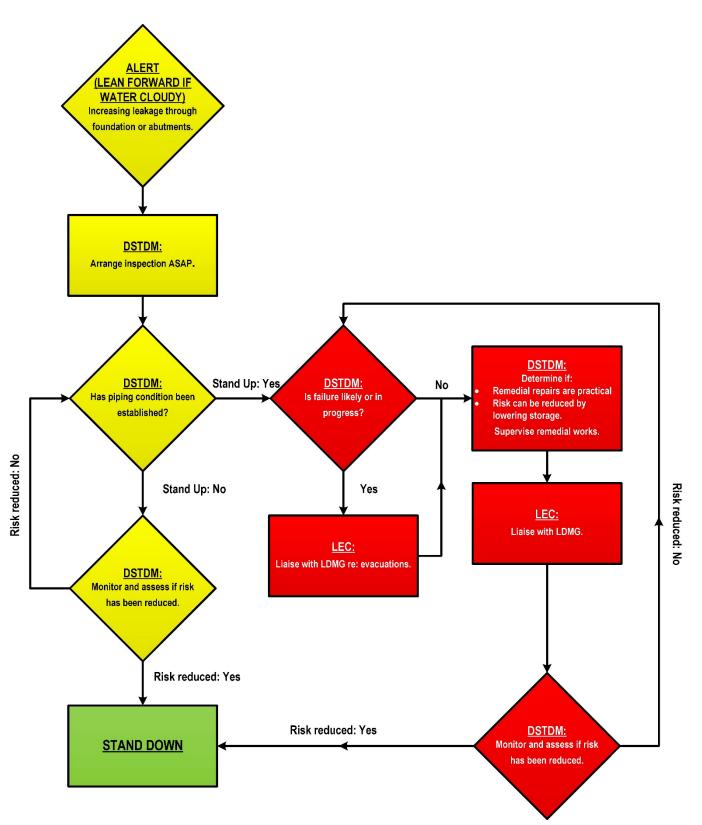




Table 12: Piping: embankment, foundation, or abutments—DDO emergency action

Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that piping risk has reduced
Actions	 Monitor flows every 6 hours (or as otherwise instructed by the DSTDM) until a decreasing trend is observable, or as directed by the IC Photograph/video the piping from a safe point and record using the approved forms and SOP 12 send to IC & DSTDM Notify SO Update Dam Logbook as per SOP 12 Record all communication 	• As per previous activation level	 As per previous activation level, AND Support/supervise remedial works as required Lower the storage if directed Close any affected roads if not already closed by others Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public Evacuate office and staff housing 	 As per previous activation level, AND Ensure remedial works cease and plant and personnel have been moved to a safe location Vacate the immediate vicinity of the piping condition Record/photograph the piping damage and/or dam failure from a safe point 	 Forward information for EER to IC Update Dam Logbook as per SOP 12 Return to routine activities
Internal notifications	DSTDMICSO	• As per previous activation level	• As per previous activation level	• As per previous activation level	• As per previous activation level
External notifications	• As required	• As required	• As required	• As required	• As per previous activation level





Table 13: Piping: embankment, foundation, or abutments—LEC emergency action

Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that piping risk has reduced
Actions	 Liaise with DDO and IC re: situation Record all communication 	 As per previous activation level, AND Liaise with LDMG re: situation 	 As per previous activation level, AND Liaise with relevant Council(s) regarding potential road/bridge closures 	• As per previous activation level	 Forward information for EER to IC email Return to routine activities
Internal notifications	DDOIC	• As per previous activation level	• As per previous activation level	• As per previous activation level	• As per previous activation level
External notifications	• LDMG 1	• As per previous activation level	• As per previous activation level	• As per previous activation level	As per previous activation level





Table 14: Piping: embankment, foundation, or abutments—IC emergency action

Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations, or abutments with cloudy water 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that piping risk has reduced
Actions	 Liaise with DSTDM, DDO and LEC re: situation Create Incident Report Record Update Sunwater intranet with EAP status Record all communication NOTE: IC to carry out LEC actions unless LDMG1 is at Emergency Warning level 	 As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM Consider the need to appoint a Sunwater Recovery Coordinator. The Sunwater Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over. 	 As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS to D/S residents and phone those without mobiles Mobilise resources to undertake remedial works if directed by DSTDM 	 As per previous activation level, AND Liaise with the DSTDM to confirm that dam failure is in progress Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location Liaise with DDO and DSTDM re: potential for evacuations 	 Deactivate EAP Compile EER and deliver to DSR if required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Internal notifications	 DSTDM DDO LEC/ORR SMT SRT 	 As per previous activation level 	• As per previous activation level	 As per previous activation level 	• As per previous activation level
External notifications	Not Applicable	• As per previous activation level	D/S ResidentsSDCC Watch Desk	• As per previous activation level	• As per previous activation level





Table 15: Piping: embankment, foundation, or abutments—LEC & IC communication plan

	-			
Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	 Increasing leakage through an embankment, the foundations, or abutments 	• LDMG 1	• Phone	Describe current situation with dam—What is the event? (Unconfirmed piping risk) What is the status? (Unconfirmed leakage—Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further advice
Lean Forward	 Increasing leakage through an embankment, the foundations, or abutments with cloudy water 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Unconfirmed piping risk) What is the status? (Unconfirmed leakage—Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further advice
	 Piping condition has been established 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (<i>Confirmed piping risk</i>). What is the status? (<i>Confirmed piping/leakage</i>) Advise of current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Prepare for possible evacuations
Stand Up—1		• SDCC Watch Desk	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.





Table 15: (Continued): Piping: embankment, foundation, or abutments—LEC & IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
	 Failure likely due to piping, AND Sufficient water in storage to create a dam hazard 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Confirmed piping risk) What is the status? (Possible Dam Failure) Advise of current storage level Prepare coordinated evacuations
		• SDCC Watch Desk	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
Stand Up-2		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
	• Dam failure in progress	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Confirmed piping risk) What is the status? (Dam Failure In Progress) Advise of current storage level Coordinate evacuations of affected Downstream Residents and move people to higher ground
		 SDCC Watch Desk 	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
Stand Down	 Risk assessment has determined that piping risk has reduced 	 LDMG 1 DDMG (if from Emergency Warning level) 	• Phone	Describe current situation with Dam—What is the event? (Dam Safety Risk—piping) What is the status? (Dam Hazard Stood Down) Advise risk assessment has determined that piping risk has reduced, and EAP has been deactivated
		 D/S Residents (if from Emergency Warning level) 	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.





Table 16: Piping: embankment, foundation, or abutments—DSTDM emergency action

	Alast	Loss Converd	Stend Line 1	Chand Line 2	Stand Davin
Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Increasing leakage through the embankment, the foundations, or abutments 	 Increasing leakage through the embankment, the foundations or abutments with cloudy water 	 Piping condition has been established 	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that piping risk has reduced
Action	 Arrange an inspection of the dam to assess its condition as soon as possible, when safe to do so Determine if piping condition has been established Monitor situation and assess risks Record all communication Notify DSR 	• As per previous activation level	 As per previous activation level, AND Assess risk and determine if failure likely or in progress Liaise with the IC Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage Supervise* remedial repairs (if applicable) Monitor situation and assess risks 	 Liaise with the IC and advise on need to recommend evacuations Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage Supervise* remedial repairs (if applicable) Monitor situation and assess risks 	 Forward information for EER to IC email Return to routine activities
Internal notifications	• DDO • IC	• As per previous activation level	• As per previous activation level	 As per previous activation level, AND CEO—if time permits 	• As per previous activation level
External notifications	• DSR	• As per previous activation level	• As per previous activation level	• As per previous activation level	• As per previous activation level

* Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.





7. Dam Hazard—earthquake

7.1 Overview

The emergency action described in this section relates to a potential dam hazard due to an earthquake causing damage to the dam embankment (Main Dam or Saddle Dams), foundations, dam abutment, or spillway. Damage could take the form of cracking or slumping of the embankment, deformation or land slip, or increased seepage.

If damage does occur, then a dam failure may result. If damage is detected early, remedial repairs may be possible depending on the nature of the damage.

The flood outlines in Appendix B are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by earthquake damage. The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to earthquake damage and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to earthquake damage and concurrent flooding or downstream releases are occurring or expected to occur.

Note: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

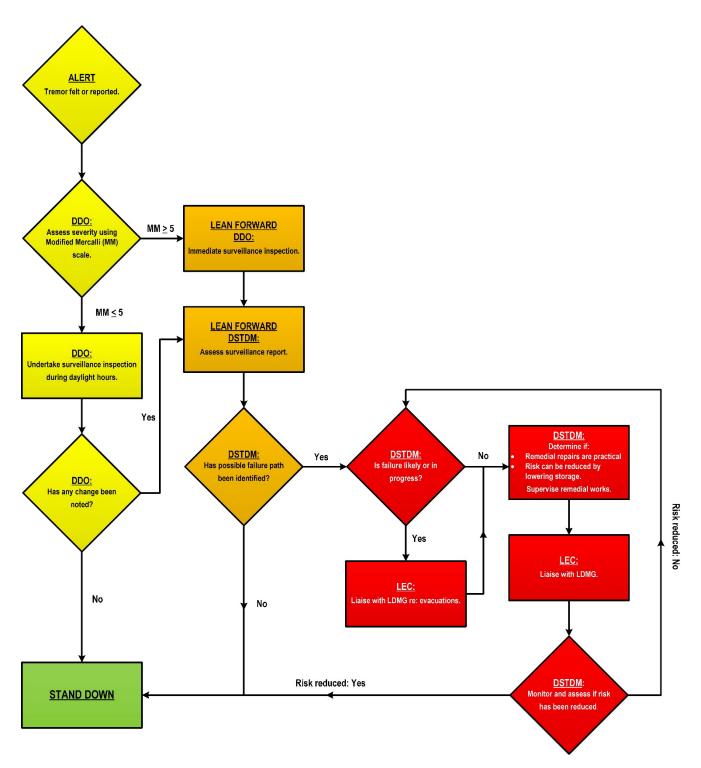
7.2 Emergency action roles

Table 17 to Table 21 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

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Figure 3: Earthquake flowchart



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Table 17: Earthquake—DDO emergency action

		•	<u> </u>		
Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM* 	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM*, OR Intensity less than 5MM* and change detected during surveillance inspection 	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Actions	 Inspect the dam wall, spillway structure and abutments in daylight hours (if safe to do so) and report to the DSTDM and IC—photograph/video and record using the approved forms SOP 12 and send to IC & DSTDM Check for leaks, deformation, erosion, and concrete damage Maintain photographic record Update Dam Logbook as per SOP 12 Record all communication NOTE: 'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the Dam. 	 As per previous activation level, AND Repeat the inspection as directed 	 As per previous activation level, AND Support/supervise remedial work as required Lower the storage if directed Close any affected roads, if not already closed by others Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public Sound siren Vacate the immediate vicinity of the embankment 	 As per previous activation level, AND Ensure remedial works cease and plant and personnel have been moved to a safe location Record/photograph the earthquake damage and/or dam failure from a safe point 	 Inspect the dam for any damage and photograph any damage identified during the event. Forward information for EER to IC email Update Dam Logbook as per SOP 12 Return to routine activities
Internal notifications	 DSTDM IC LEC SO 	• As per previous activation level	 As per previous activation level 	 As per previous activation level 	 As per previous activation level
External notifications	• As required	• As required	• As required	• As required	• As per previous activation level

* DDO to assess magnitude (MM scale) at dam location.



Table 18: Earthquake—LEC emergency action



Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM* 	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM*, OR Intensity less than 5MM* and change detected during surveillance inspection 	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Actions	 Liaise with DDO and IC re: situation Record all communication 	 As per previous activation level, AND Liaise with LDMG re: situation 	 As per previous activation level, AND Liaise with relevant Council(s) regarding potential road/bridge closures 	• As per previous activation level	 Forward information for EER to IC email Return to routine activities
Internal notifications	• DDO • IC	• As per previous activation level	• As per previous activation level	• As per previous activation level	• As per previous activation level
External notifications	• LDMG 1	• As per previous activation level	• As per previous activation level	• As per previous activation level	• As per previous activation level

* DDO to assess magnitude (MM scale) at dam location.



Table 19: Earthquake—IC emergency action

			inquake the entergency detion		
Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM* 	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM*, OR Intensity less than 5MM* and change detected during surveillance inspection 	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Actions	 Liaise with DDO and DSTDM re: situation Record all communication Create Incident Report Record Update Sunwater intranet with dam status NOTE: IC to carry out LEC actions unless LDMG1 is Stood Up. 	 As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM 	 As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS to D/S residents and phone those without mobiles Mobilise resources to undertake remedial works if directed by DSTDM 	 As per previous activation level Liaise with the DSTDM to confirm that dam failure is in progress Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location Liaise with DDO and DSTDM re: potential for evacuations 	 Deactivate EAP Compile EER and deliver to DSR if required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Internal notifications	 DDO DSTDM LEC/ORR SMT SRT 	• As per previous activation level	• As per previous activation level	• As per previous activation level	As per previous activation level
External notifications	• As required	• DDMG	D/S ResidentsSDCC Watch Desk	• As per previous activation level	As per previous activation level

* DDO to assess magnitude (MM scale) at dam location.



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Table 20: Earthquake—LEC & IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM 	• LDMG 1	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Earthquake damage) What is the status? (Under investigation) Advise of current storage level Advise EAP has been activated Stand by for further information
Lean Forward	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM, OR Intensity less than 5MM and change detected during surveillance inspection 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Earthquake damage) What is the status? (Under investigation) Advise of current storage level Advise EAP has been activated Stand by for further information
Chard Use - 4	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Earthquake felt or reported in area) What is the status? (Possible earthquake damage to dam) Advise of current storage level. Discuss any potential road/ bridge closures Activate emergency response
Stand Up—1		• SDCC Watch Desk	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.



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Table 20 (Continued): Earthquake—LEC & IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
	 Failure likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Earthquake damage) What is the status? (Dam Failure Likely) Advise of current storage level. Discuss any potential road/bridge closures (if not discussed at Emergency Warning level) Prepare coordinated evacuation
		• SDCC Watch Desk	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
Stand Up—2		 D/S Residents 	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
	• Dam failure in progress	 LDMG 1 DDMG 	• Phone	Describe current situation with dam—What is the event? (<i>Dam Safety Risk—Earthquake damage</i>) What is the status? (<i>Dam Failure In Progress</i>) Advise of current storage level Coordinate evacuation of Downstream Residents and move people to higher ground
		SDCC Watch Desk	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
Stand Down	 Risk assessment has been determined that failure risk has reduced 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (<i>Dam Safety Risk—Earthquake damage</i>) What is the status? (<i>Dam Hazard Stood Down</i>) Advise risk assessment has been determined that failure risk has reduced, and that EAP has been deactivated
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.



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Table 21: Earthquake—DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Down
Activation trigger	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM 	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM, OR Intensity less than 5MM and change detected during surveillance inspection 	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has been determined that failure risk has reduced
Action	 Monitor situation and assess risks Review surveillance inspection of the dam and assess its condition as soon as possible Review instrumentation data and determine if any additional responses are required Liaise with DDO & IC Record all communication Notify DSR NOTE: 'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.8ML (Richter Scale) has occurred within a 200km radius of the Dam.	 As per previous activation level, AND Determine if there are any possible failure paths from reported damage 	 As per previous activation level, AND Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Assess risk and determine if failure likely or in progress Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage Supervise* remedial repairs (if applicable) Monitor situation and assess risks 	• As per previous activation level	 Forward information for event report to IC Return to routine activities
Internal notifications	• DDO • IC	• As per previous activation level	 As per previous activation level, AND CEO—if time permits 	 As per previous activation level, AND CEO—if time permits (if not from Emergency Warning level) 	• As per previous activation level
External notifications	• DSR	• As per previous activation level	• As per previous activation level	• As per previous activation level	• As per previous activation level

* Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.





8. Dam Hazard—terrorist threat/activity or high energy impact

8.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a terrorist threat or activity or a high energy impact on the dam such as a plane crash or meteorite.

The vulnerability of Peter Faust Dam to a terrorist attack is low.

The flood outlines in Appendix B are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by a terrorist attack or a high energy impact. The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to a terrorist attack or a high energy impact and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to a terrorist attack or a high energy impact and concurrent flooding or downstream releases are occurring or expected to occur.

Notes: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

8.1.1 Assessment of circumstances that indicate an increase in the likelihood of terrorist activity or high energy impact

Advice from authorities of a specific risk to water infrastructure is a circumstance that could indicate increased likelihood a terrorist threat. If this were specific enough to name a dam, this circumstance would trigger Emergency Warning activation level.

8.2 Emergency action roles

Table 22 to Table 26 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

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Figure 4: Terrorist threat/activity or high energy impact flowchart

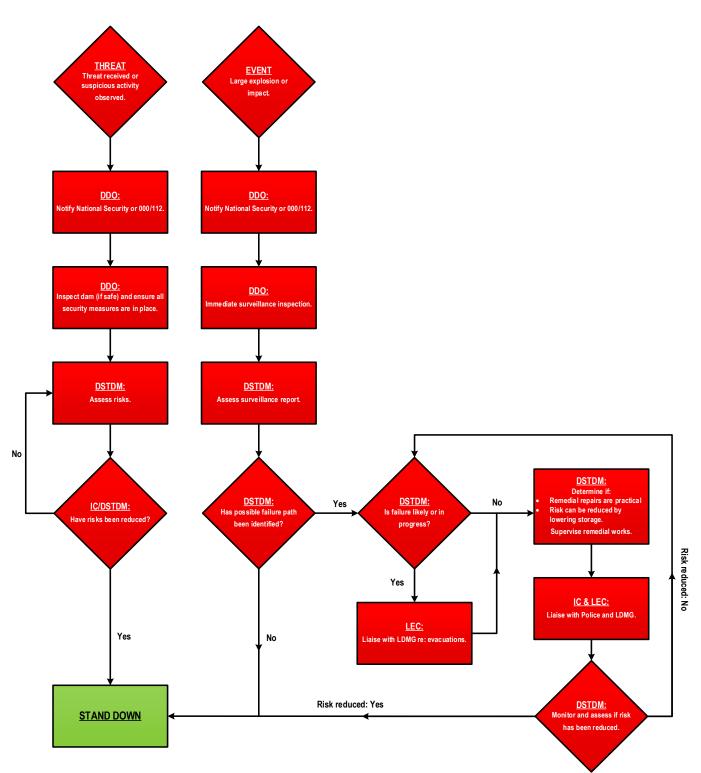




Table 22: Terrorist threat/activity or high energy impact—DDO emergency	action
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Activation level	Alert/Lean Forward	Stand Up—1	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	• Not applicable	THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT • Large Explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced
Actions	• Not applicable	 In an emergency call 000. Record all communication If any suspicious behaviour noticed, contact DSTDM for advice. If instructed by DSTDM, of if threat received, complete the following: Inspect dam (if safe) and ensure all security measures in place (locked gates, etc.) Photograph/video suspicious items from a safe point and record using approved forms and send to IC & DSTDM If Police appoint Incident Manager, support and follow instructions Close any affected roads as directed Notify SO Update Dam Logbook as per SOP 12 	 As per previous activation level, AND Undertake surveillance inspect dam (if safe) Vacate the immediate vicinity of the affected area 	 As per previous activation level, AND Lower reservoir level, if directed Sound siren 	 Forward information for EER to IC email Update Dam Logbook as per SOP 12 Return to routine activities
Internal notifications	• Not applicable	 DSTDM IC LEC SO 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level
External notifications	Not applicable	• #000 Emergency	 As per previous activation level 	 As per previous activation level 	 As per previous activation level



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings



Table 23: Terrorist threat/activity or high energy impact—LEC emergency action

Activation level	Alert/Lean Forward	Stand Up—1	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	Not applicable	THREAT • Possible terrorist activity/suspicious behaviour noticed at the dam, OR • Threat received	EVENT • Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	 Risk assessment has determined that failure risk has reduced
Actions	• Not applicable	 Liaise with DDO, IC, and LDMG re: situation If DDMG appoint Incident Manager support and follow instructions Liaise with relevant Council(s) regarding possible road/bridge closures Record all communication 	• As per previous activation level	 As per previous activation level, AND Liaise with DDO, IC, and LDMG re: potential for evacuations 	 Forward information for EER to IC email Return to routine activities
Internal notifications	Not applicable	• DDO • IC	• As per previous activation level	• As per previous activation level	• As per previous activation level
External notifications	Not applicable	• LDMG 1	• As per previous activation level	• As per previous activation level	• As per previous activation level





Table 24: Terrorist threat/activity or high energy impact—IC emergency action

Activation level	Alert/Lean Forward	Stand Up—1	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	• Not applicable	THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT • Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	RESPONSE • Failure in progress or likely due to impact or explosion, AND • Sufficient water in storage to create a dam hazard	 Risk assessment has determined that failure risk has reduced
Actions	• Not applicable	 Record all communication Liaise with DDO, DSTDM and LEC Contact National Security If Police appoint Incident Manager support and follow instructions Create Incident Report Record Update Sunwater intranet with dam status NOTE: IC to carry out LEC actions unless LDMG1 is at Emergency Warning level 	• As per previous activation level	 As per previous activation level, AND Liaise with DDO, DSTDM and LEC re: potential for evacuations Mobilise resources to undertake remedial works if directed by DSTDM 	 Deactivate EAP event Compile EER and deliver to DSR if required Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Internal notifications	 Not applicable 	 DDO DSTDM LEC/ ORR SMT SRT 	 As per previous activation level 	 As per previous activation level 	 As per previous activation level
External notifications	 Not applicable 	• CTG • DDMG	 As per previous activation level, AND D/S Residents SDCC Watch Desk 	• As per previous activation level	As per previous activation level



Table 25: Terrorist threat/activity or high energy impact—LEC & IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert				'ADVICE' NOT APPLICABLE
Lean Forward				'WATCH AND ACT' NOT APPLICABLE
Stand Up—1	 THREAT Possible terrorist activity/suspicious behaviour notice at the dam, OR Threat received 	• LDMG 1 • DDMG • CTG	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Security threat/impact/explosion, etc.) What is the status? (Received/noted terrorist threat) Discuss any potential road/bridge closures Activate emergency response
	 EVENT Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) 	 LDMG 1 DDMG CTG (if not at Emergency Warning level) 	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Security threat/impact/explosion, etc.) What is the status? (Under Investigation) Discuss any potential road/bridge closures (if not discussed at Emergency Warning level) Prepare coordinated evacuation
Stand Up—2		 SDCC Watch Desk 	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
	 RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Security threat/ impact/ explosion, etc.) What is the status? (Dam Failure Likely/In Progress) Initiate evacuations
Stand Up—3		 SDCC Watch Desk 	• Phone & Email	Complete Emergency Alert Request Form as per instructions and email to SDCC Watch Desk to send.
		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.
	 Risk assessment has determined that failure risk has reduced 	• LDMG 1 • DDMG	• Phone	Describe current situation with dam—What is the event? (Dam Safety Risk—Security threat/ impact/explosion, etc.) What is the status? (Dam Hazard Stood Down) Advise that failure risk has been reduced and EAP has been deactivated
Stand Down		• D/S Residents	 SMS (Phone for those without mobiles) 	Liaise with Sunwater customer support and communications to send appropriate messaging via SMS.





Table 26: Terrorist threat/activity or high energy impact—DSTDM emergency action

Activation level	Alert/Lean Forward	Stand Up—1	Stand Up—2	Stand Up—3	Stand Down
Activation trigger	• Not applicable	THREAT • Possible terrorist activity/suspicious behaviour noticed at the dam, OR • Threat received	EVENT • Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	RESPONSE • Failure in progress or likely due to impact or explosion, AND • Sufficient water in storage to create a dam hazard	 Risk assessment has determined that failure risk has reduced
Action	• Not applicable	 Record all communication Liaise with IC and DDO Assess risks Liaise with SRT Notify DSR 	 As per previous activation level, AND Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Assess risk and determine if failure likely or in progress Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage Supervise* remedial repairs (if applicable) Monitor situation and assess risks 	 As per previous activation level, AND Liaise with the IC and advise on need to recommend evacuations 	 Forward information for EER to IC email Return to routine activities
Internal notifications	 Not applicable 	ICDDOSRT	• As per previous activation level	 As per previous activation level 	• As per previous activation level
External notifications	Not applicable	• DSR	• As per previous activation level	• As per previous activation level	• As per previous activation level

* Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.



9. Other emergency situation—communications failure

9.1 Overview

The emergency action described in this section (Other emergency situation—communications failure) relates to either:

- An emergency situation where all means of communication at the dam site have been lost.
- An emergency situation where all means of communication with the local area have been lost.
- An emergency situation where all means of communication with Brisbane site have been lost.

This section specifies actions and provides guidance for the three situations.

9.2 Emergency actions

Due to the large number of different possible scenarios, the table below only covers the most common or likely conditions.

9.2.1 Activation triggers

Comms Failure – Site	 Unable to communicate to or from dam site (usually affects DDO) 			
Comms Failure – Local area	 Unable to communicate to or from local area (likely to affect LEC, OMGR or OS) 			
Comms Failure – Brisbane	 Unable to communicate to or from Sunwater Brisbane (could affect DSTDM or FODM & will affect IC) 			

Table 27: Communications failure emergency activation trigger summary

9.2.2 Assessment of circumstances that indicate the likelihood of communications failure escalating the activation level of a current Dam Hazard

The Operations Centre Duty Officer (OCDO) will assess the weather and flood warnings on a daily basis in accordance with the Operations Centre (OC) SOP. The OCDO will escalate to the Flood Operations Decision Maker (FODM) any warnings that have the potential to cause a significant communications failure.

The on-call IC will escalate to the FODM any local intelligence on conditions that could increase the probability of a significant communications failure.

The FODM will determine whether it is reasonably likely that there will be a significant communications failure within the subsequent 24 hours and assess the likely effect on current Dam Hazards. If required, the FODM will instruct the IC to escalate the activation level of any current Dam Hazards.

9.2.3 Emergency action roles

Table 28 to Table 33 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM)



Table 28: Communications failure—DDO emergency action

Activation level	Comms Failure – Local Area	Comms Failure – Brisbane		
Activation trigger	Unable to communicate to local area including LEC or ORR	• Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM		
Actions	 As much as practicable, assume the role of LEC Continue tasks in accordance with any other current emergency action Every hour, attempt communications noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current 	 Determine if LEC is in communication and if not, assume the LEC role as much as is practicable Continue tasks in accordance with any other current emergency action Every hour, attempt communications noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current 		
Internal notifications	ICSO (if available)	LECSO (if available)		
External notifications	• As required	• As required		





Table 29: Communications failure—LEC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Brisbane
Activation trigger	Unable to communicate to dam site	Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM
Actions	 Every hour, attempt communications noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Assume that the DDO is carrying out LEC role at site as much as practicable Liaise with IC Liaise with DSTDM As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action 	 Issue Sunwater Incident Alert Every hour, attempt communications noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Liaise with the DDO and assume IC role As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action
Internal notifications	ICDSTDMSO (if available)	 DDO DSTDM (if available) SO
External notifications	• LDMGs	LDMGsDDMG





Table 30: Communications failure—IC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	Unable to communicate to local area including LEC and ORR
Actions	 Issue Sunwater Incident Alert Every hour, attempt communications noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Liaise with LEC Liaise with DSTDM As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action 	 Issue Sunwater Incident Alert Every hour, attempt communications noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts Liaise with the DDO and carry out functions of the LEC as much as practicable As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action
Internal notifications	 LEC DSTDM SO (if available) 	 DDO (if available) DSTDM SO (if available)
External notifications	• DDMG	LDMGs (if available)DDMG (if available)





Table 31: Communications failure—LEC and IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message code	Message text
Comms Failure – Site	 Unable to communicate to or from dam site, AND DDO is at dam site 	 IC/LEC DSTDM SO (if available) LDMGs DDMG 	• Phone		Describe current situation with dam communications. What is the status – estimated time to restore communications?
Comms Failure – Local Area	 Unable to communicate to or from local area including LEC and ORR 	 DDO (if available) DSTDM SO (if available) LDMGs (if available) DDMG (if available) 	• Phone		Describe current situation with dam communications. What is the status – estimated time to restore communications?
Comms Failure – Brisbane	 Unable to communicate to or from Sunwater Brisbane 	 DSTDM (if available) LDMGs DDMG 	• Phone		Describe current situation with dam communications. What is the status – estimated time to restore communications?





Table 32: Communications failure—DSTDM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	Unable to communicate to local area including LEC and ORR
Actions	 Provide technical advice to IC/LEC on a needs basis Record all communication As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action 	 Provide technical advice to IC on a needs basis Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action
Internal notifications	ICLECCEO (if time permits)	 IC DDO (if available) CEO (if time permits)
External notifications	• DSR (if applicable)	• DSR (if applicable)





Table 33: Communications failure—FODM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	• Unable to communicate to local area including LEC and ORR
Actions	 Liaise with IC Record all communication As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action 	 Liaise with IC Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action
Internal notifications	ICLECDSTDM	ICDDO (if available)DSTDM
External notifications	Not applicable	Not applicable

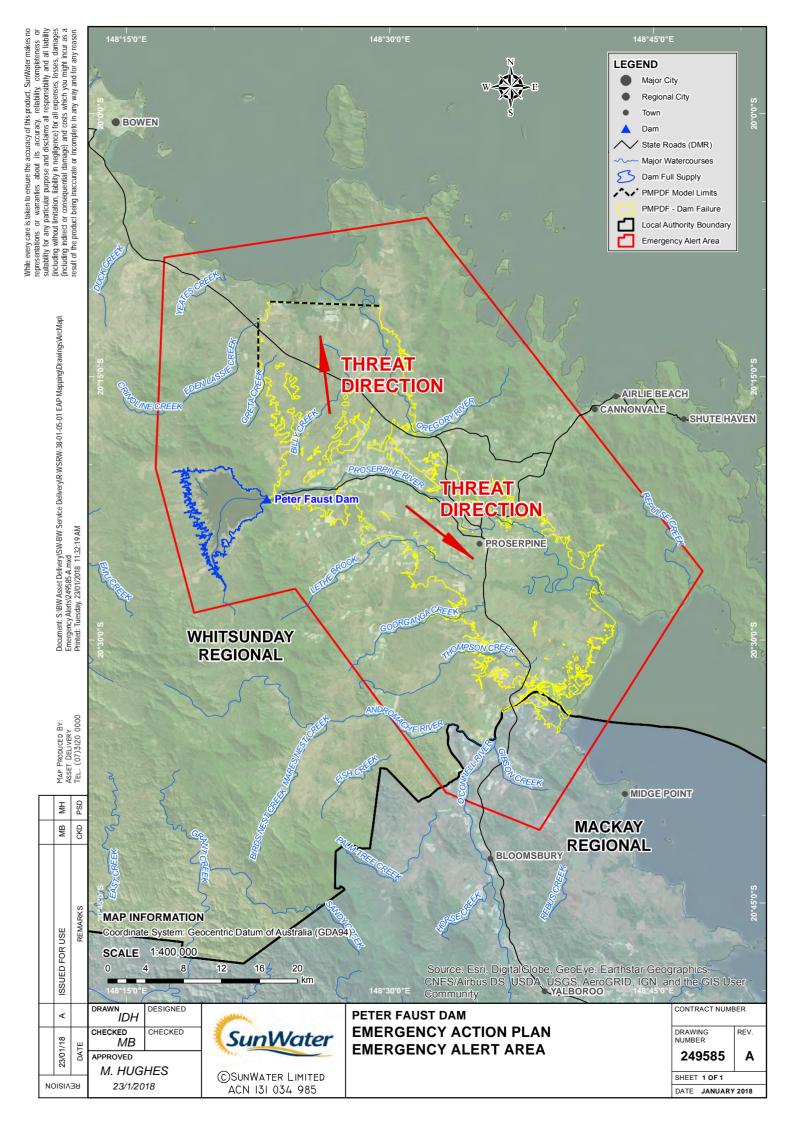


sunwater

APPENDIX A Notification and communication lists

- A1 Sunwater regional notification list
- A2 Sunwater Brisbane notification list
- A3 External notification list
- A4 D/S residents' notification list
- A5 Other D/S residents' notification list (outside area—requested messaging)
- A6 D/S irrigators notification list
- A7 Other reference contacts
- A8 Emergency alert polygon
- A9 Dam failure emergency alert request

Appendix A1 to Appendix A7 have been redacted



Appendix A9: Dam failure emergency alert request

Queensland emergency alert request guidelines

An Emergency Alert Request form should be completed, if required (see Sections 5 to 8 for actions) and sent to the SDCC Watch Desk to activate the Peter Faust Dam Emergency Polygon.

Instructions

- This form is not to be used for flood UNLESS a flood has triggered an Emergency Event.
- Print off the following Queensland Emergency Alert Request form.
- Telephone the SDCC Watch Desk on and tell them your intention to use the Emergency Alert for an Emergency Event for Peter Faust Dam.
- A KML Polygon for this dam is stored in the Sunwater area of the Disaster Management Portal in the Emergency Alert area. Ask the SDCC operative to locate the polygon. It will be a KML file called
- Give them your phone number, confirm their name, and end the call after advising the form will be sent shortly.
- IC and DSTDM will work together to craft a message relevant to the hazard and discuss with the LDMG, if there is time.
- Fill in the form and send to SDCC watch desk email: This form must come from the IC, DSTDM, or member of the Executive.
- Phone back to check the message has been sent and ask for an email to confirm.
- Send an internal Incident Alert to advise of completion.
- This form MUST be sent from a Sunwater email address. If Sunwater email is not functional, they can confirm identification through the RDMW (Regulator), if required.
- Use the following text to complete the emergency alert request:

Filename:	Voice Message:	SMS:
	Flood emergency warning from Sun Water. People downstream of the Proserpine River and the Proserpine community must leave immediately. Peter Faust Dam possible failure/is failing. Major flooding is happening now. Water in the Proserpine River is rising fast. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Whitsunday Regional Council disaster dot whitsunday r c dot qld dot gov dot ay you, disaster dot mackay dot q l d dot gov dot ay you and Mackay Regional Council at disaster dot mackay dot q l d dot gov dot ay you or call triple oh if your life is in danger.	FLOOD EMERGENCY WARNING from Sunwater: People downstream of the Proserpine River and the Proserpine community must LEAVE IMMEDIATELY. Peter Faust Dam possible failure/is failing. Major flooding is happening now. Water in the Proserpine River is rising fast. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Whitsunday Regional Council http://disaster.whitsundayrc.qld.gov.au / and Mackay Regional Council http://disaster.mackay.qld.gov.au/ Call 000 if your life is in danger.

The Peter Faust Dam Emergency Alert request form is presented on the next two pages.

	PHONE THE SDCC WATCH DESK – ADVISE EA IS BEING DEVELOPED							
	EMERGENCY ALERT REQUEST							
<u> SERT</u>	Location of Alert: Peter Faust Dam (e.g. Suburb, Town)		Date:					
Queensland Government	LGA/Agency requesting:		Time:					
	g. Disaster Coordinator/Incident Controller)		Telephone:					
Name: Agency/Position:			(SDCC Watch Desk may telephone you)					
Email:								
Advised LDC/LDMG: YES DDC/DDMG: YES Neighbouring LDMG/LGA: YES N/A								
Send Alert	Immediately: 🗌 YES	Scheduled: YES Da	te & Time / / : hrs					
			Flood					
Event Type	Bushfire Fire Incident Smoke / Toxic Plume Chemical Spill							
	Tsunami (Sent as Location Based Text Message ONLY)							
Distributed by:	☑ Other (please specify): Catastrophic Dam Failure ☑ Voice ☑ SMS – Location Based ☑ SMS – Service Address Based							
(Channel)	(Landline only) (Location	of phone at time of distribution) (Registered billing address)					
Message Severity	Emergency Warning (Activates SEWS)							
Threat Direction Required (e.g. Fire, Chemical Spill,		Threat location indicated on map? X YES Only For Emergency Warning Voice & Service Address SMS N/A						
EA Messaging Filenar		Polygon Filename, (Kml, Kn						
		Number of polygons (if	multiple, attach list in order of priority)					
Supplied via: DM F Other (please specify):	Portal 🗌 Email 🔲 Verbal 🗌 Other	Supplied via: DM Porta Other (please specify):	I 🗌 Email 🔲 Verbal 🗌 Other					
	rite, max 4000 characters incls spaces. (I		0 characters)					
This is a flood emergency warning from Sun Water. People downstream of the Proserpine River and the Proserpine community must leave immediately. Peter Faust Dam possible failure/is failing. Major flooding is happening now. Water in the Proserpine River is rising fast. Your life is at risk. Go now to a safe place away from the flood. For more information go to disaster dot whitsunday rc dot qld dot gov dot ay you, disaster dot mackay dot q l d dot gov dot ay you or call Triple 0 if your life is in danger								
	te, use capitals for clarity, max 612 chara							
FLOOD EMERGENCY WARNING from Sunwater: People downstream of Proserpine River and the Proserpine community must LEAVE IMMEDIATELY. Peter Faust Dam possible failure/is failing. Major flooding happening now. Water in the Proserpine River is rising fast. Your life is at risk. Go now to a safe place away from the flood. More info: http://disaster.whitsundayrc.qld.gov.au, http://disaster.mackay.qld.gov.au. Call 000 if your life is in danger.								
Remove EA from	☐ 12 hrs ☐ 24 hrs ☐ 48 hrs	Specify Date & Time:	Check back in 12 hrs:					
websites:	Replace previous EA message	/ / : hrs	Contact #:					
Requesting Officer:	Signati	ıre:	Date: / /					
Send	to		to confirm receipt					
FOR USE BY SDCC	nleted by: SDCC Watch Desk 🔲 R	equesting Officer						
EA Request Form completed by: SDCC Watch Desk Requesting Officer Notification of any delays provided to Requestor: YES NO								
EA User Name:	· · · · · · · · · · · · · · · · · · ·		Emergency Alert No:					
Signature:		Date: / /						
Authorising Officer Name: EMS EA Campaign Report ID:								
Signature:		Date: / /						
Report provided to Requestor on EA outcomes: YES NO								
The EA Manual, EA Quick Reference Guide, EA Request Form Template are available at: www.disaster.qld.gov.au								

EA Request Form – F.1.177 Last Updated: 31 October 2022 Version: 3.0

DO NOT SEND THIS PAGE							
GUIDE TO COMPLETE STEPS 1 – 4							
STEP 1.	EA Polygon Area (e.g. detailed description and location reference to allow positive identification of message area, including street names with cross street, areas of interest such as parks, rivers, dams, coastal areas) it is preferable to attach a map identifying the message area. If a Threat Direction has been requested, please clearly indicate it on the map.						
STEP 2.	Tick applicable box and note the file name.						
STEP 3.	Voice Message: type or handwritten the required message. As the message will be translated by text-to-speech process it is important that words are not unintelligible when translated e.g. "qloused in a web site address must be entered as "qld", similarly the word "dot" must be entered inta a web address instead of a full stop.						
	Voice Message ideally should have no more than 450 characters including spaces. Do not use special characters – refer to EA Manual for details. Warning message must start with "Emergency Emergency"						
STEP 4.	SMS Is restricted to a maximum of 160 characters including spaces and punctuation. Either type the message or handwrite the characters into the boxes.						

Example: SMS Flash Flood Warning from SES for Opal Valley-immediate threat to life/property-Warn others-Leave area/prepare NOW or seek higher ground-Listen to local radio

If using template EA messages, please provide the appropriate variables that are in the template message guides. Refer to the Queensland Emergency Alert Manual for copies of the template message guides.

//RELEVANTAUTHORITY//

//DIRECTIONANDAREA//

//NAME//

//NUMBER//

//TIME//

//TIMEandDAY//

//DIRECTIONandPLACE//

//HOURSMINUTES//

//PLACE//

//PLACEPLACE//

//EXTERNAL/INTERNAL//

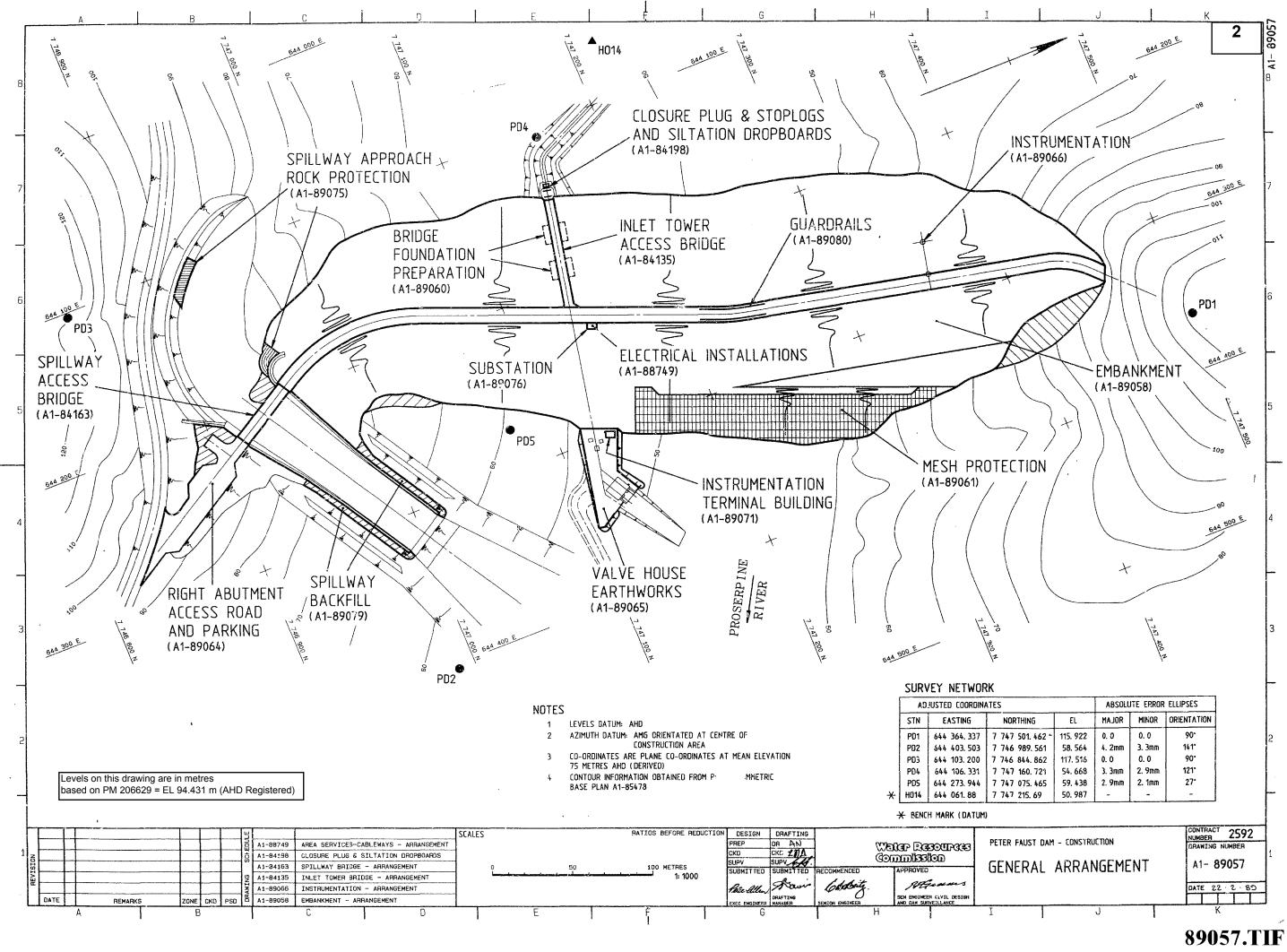
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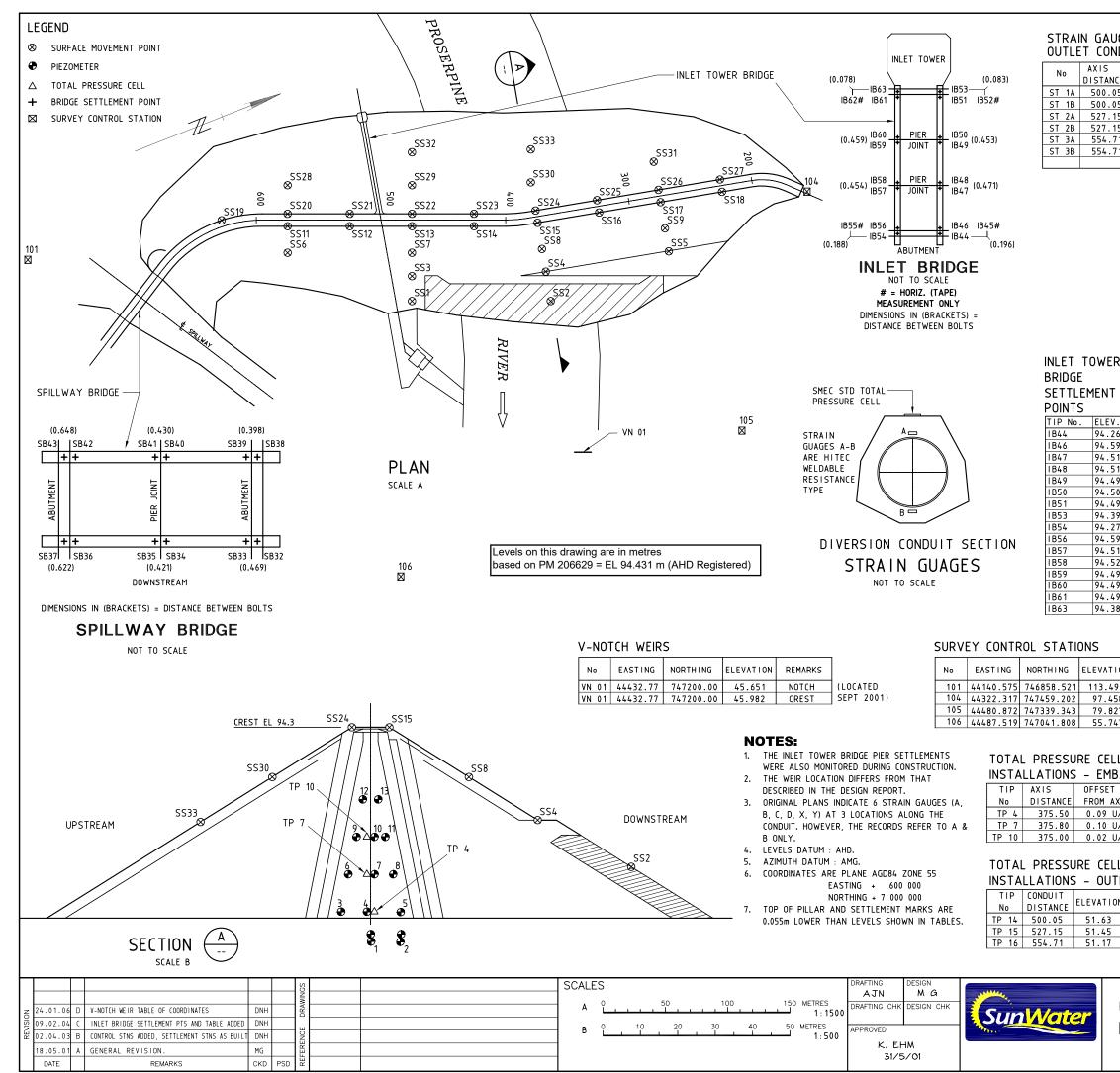
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Appendix B Drawings, inundation maps and emergency control measures

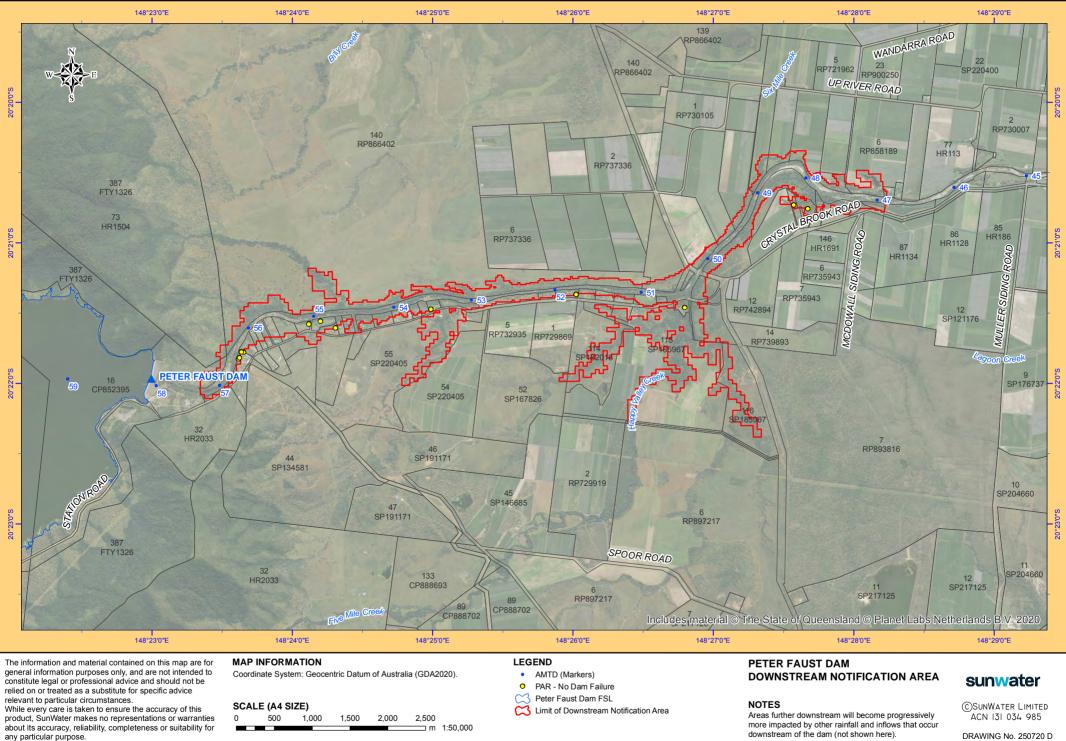
- B1 Drawings
- B2 Flood impact—downstream
- B3 Inundation maps
- B4 Locality plan
- B5 Catchment area

NOTE: Actual levels may differ from those shown in flood inundation maps due to variations in assumptions made in the models to actual flood events.





UGES						193
NDUIT	SURF	ACE S	ETTI	LEMENT P	OINTS	
NCE	TIP No	EAST	ING	NORTHING	ELEVATION	
05 05	SS 1 SS 2	44289 44330		747137.2	57.73 58.06	
15	SS 3	44270		747240.3	70.87	
15	SS 4 SS 5	44305		747246.5	71.05	
71 71	SS 6	<u>44327</u> 44216		747344.4 747058.9	71.15 81.96	
	SS 7	44254		747151.4	81.66	
	SS 8 SS 9	44288 44309		747250.1 747347.3	81.94 81.72	FIRST
	SS10	44182	.87	747020.2	94.92	OBSERVED
	SS11 SS12	<u>44196</u> 44215		<u>747066.6</u> 747113.0	95.02 95.04	APRIL 1991
	SS13	44233		747159.3	95.10	
	SS14 SS15	44252 44267		747205.8	95.11 95.10	FIELD
	SS16	44277		747303.2	95.16	RECORDS
	SS17 SS18	44288		747352.0	95.09 94.96	REG NO 24653)
	SS19	44299 44172		747401.0	94.96	
	SS20	44187		747070.3	94.98	
	SS21 SS22	44206 44224		747116.8	95.05 95.09	
D	SS23	44243		747209.5	95.11	
ĨR	SS24 SS25	44257 44268		<u>747256.4</u> 747305.1	94.96	
т	SS26	44278	.86	747354.1	95.05	
•	SS27 SS28	44289 44165		747403.0	95.05 81.09	
۷.	SS29	44103		747070.0	81.16	OBSERVED
268	SS30 SS31	44234		747261.2	81.09	SEPT 1998
592 518	SS32	44256	. 30	747359.4	81.19 BELOW	NOT
513	SS33				EL 67.0	CONNECTED
<u>492</u> 502						
496 FIRST	6 D H I I					
399 274 OBSERVED NOV		WAY	BRIL	GE SETTL	EMENT PO	
595 2003	TIP No	EASTI	ING	NORTHING	ELEVATION	
<u>517</u> 521	SB32				94.511	\mathbf{D}
494	SB33 SB34				94.511 94.507	
494	SB35				94.509	
389	SB36 SB37				94.514 94.515	FIRST OBSERVED
	SB38	44192	. 12	746953.0	94.515	SEPT
	SB39 SB40				94.510 94.506	1998
	SB41				94.506	
TION REMARKS	SB42				94.515	
+91 PILLAR +58 PILLAR	SB43				94.518	
327 PILLAR			, .			
747 PILLAR					NC	
	TIP			STALLATIC	OFFSET	
	No	HYD	ELEC	_	FROM AXIS	ELEVATION
	1	~	Х	374.80	1.96 D/S	37.64
AXIS ELEVATION	2	X	Х	374.80	1.96 D/S 8.13 D/S	37.94 37.50
U/S 45.96		X		375.03	8.13 D/S	37.80
<u>U/S 54.96</u> U/S 64.96	3	X X		375.00	8.31 U/S 0.06 D/S	46.03
	5	Х		374.15	8.08 D/S	46.00
LL	6	X X		374.99	6.29 U/S 0.08 D/S	54.94
TLET CONDUIT	8	X		375.00	5.84 D/S	55.00
ON	9 10	X X		375.08	4.05 U/S 0.54 U/S	64.97 64.81
	10	X		375.18	0.54 U/S 4.10 D/S	64.81
	12	X		* 375	2.04 U/S	75.00
]	13	X		* 375.00 * INDICATE	<u>2.04 D/S</u> D	75.00
				INDICATE		
DAM SAFETY INVEST					CONT	RACT NUMBER
PETER FAUST					DRAW	ING NUMBER
INSTRUMENTATION LAYOUT						102271
					DATE	
					А	BCD





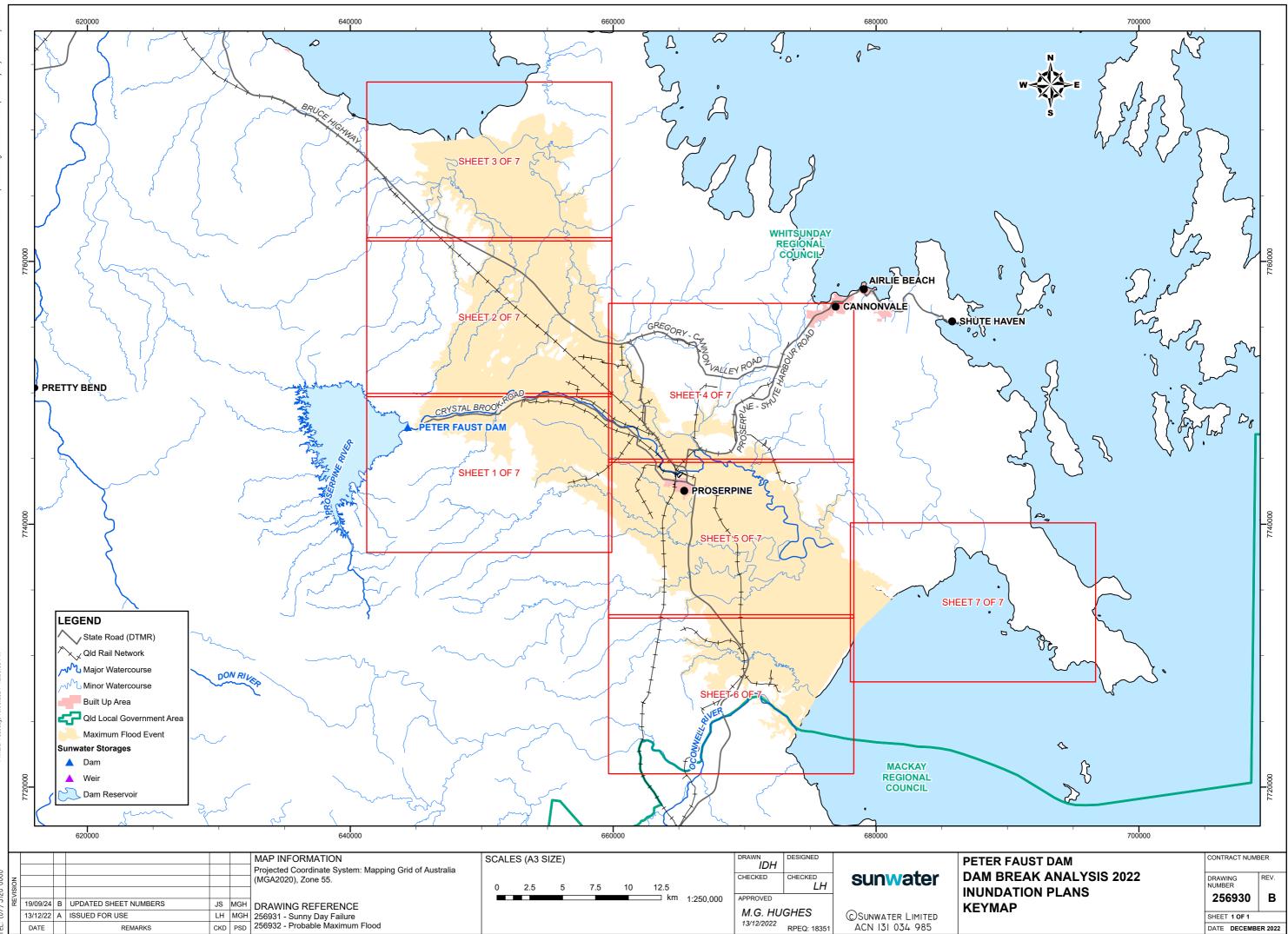
Appendix B3: Inundation maps

Drawings:

- Key Map
- Sunny Day Failure (SDF)
- Probable Maximum Flood (PMF)

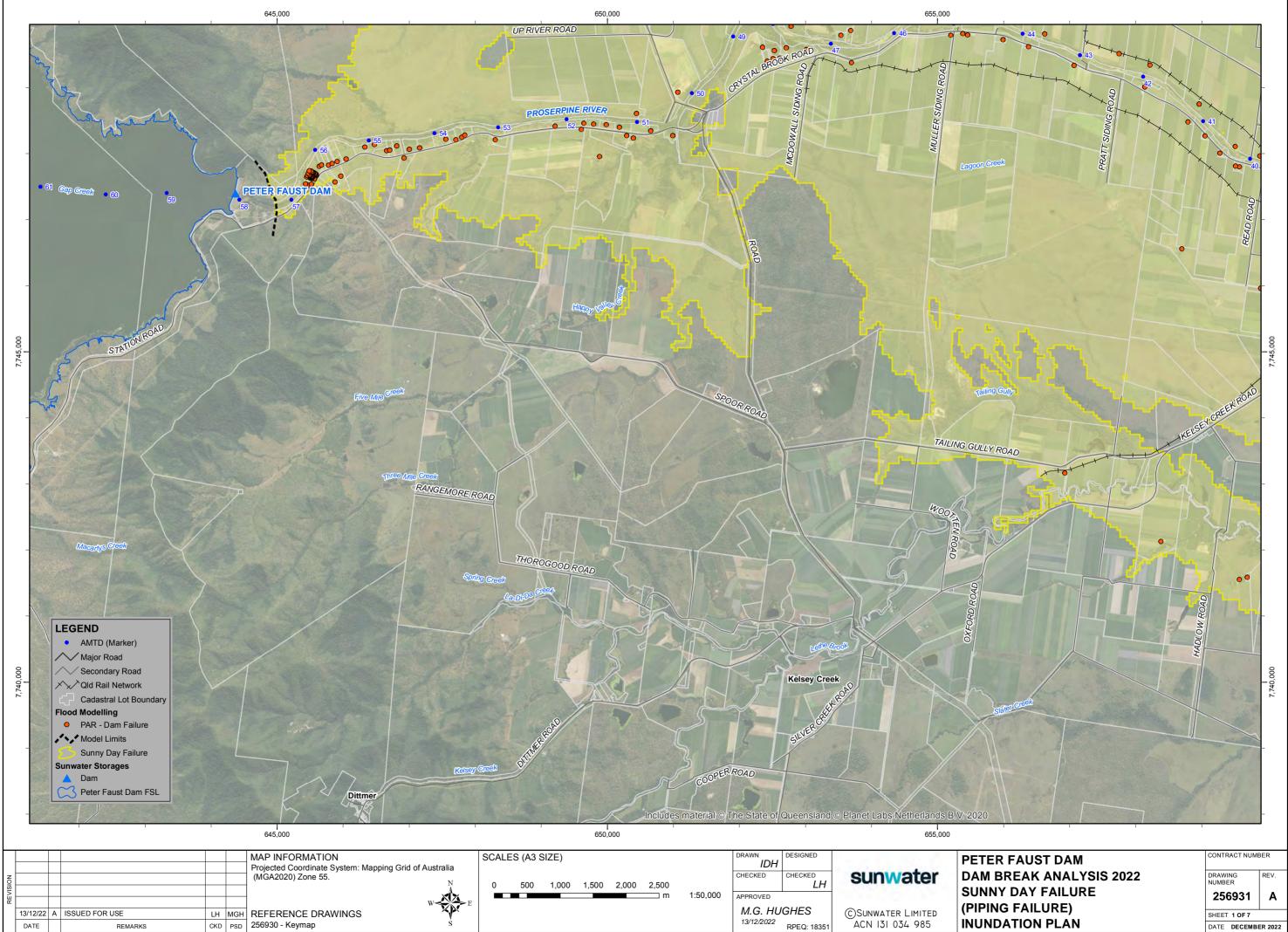
Disclaimer: Every effort has been made to ensure the currency of the flood inundation maps reproduced in this EAP. However, as the maps have been extracted from external sources, their accuracy cannot be guaranteed. Please refer to the Local Disaster Management Plan for the most current information.

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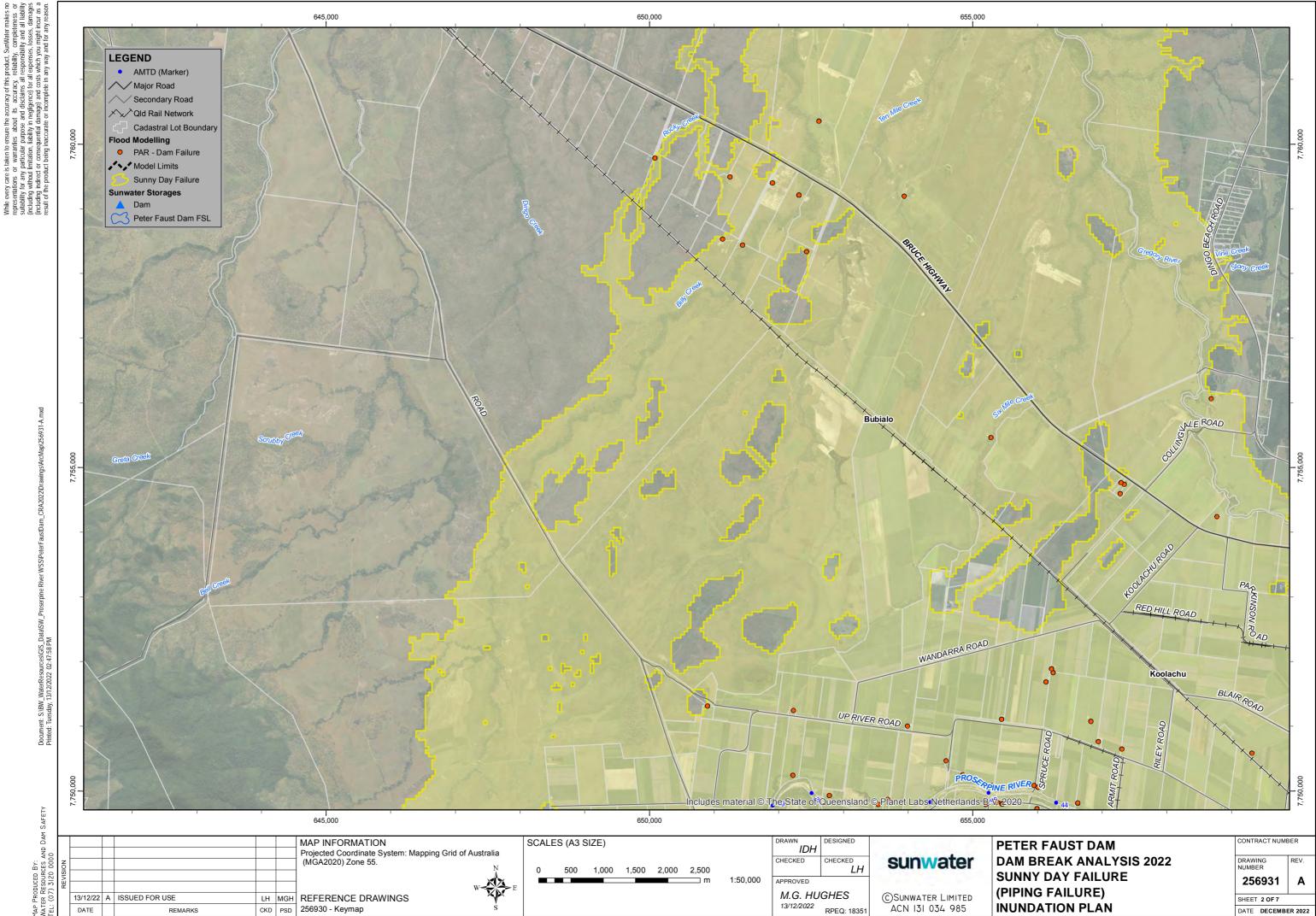
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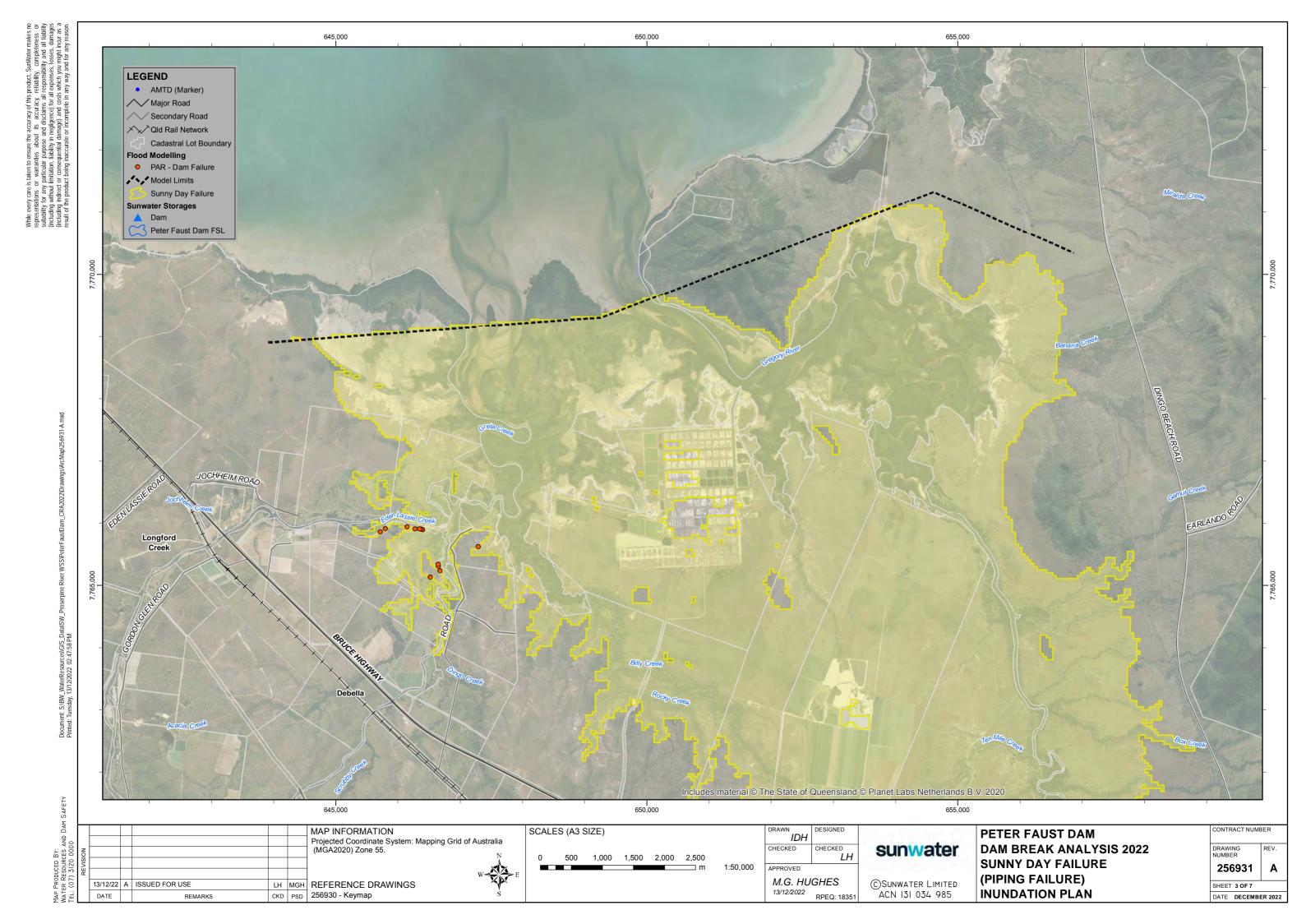


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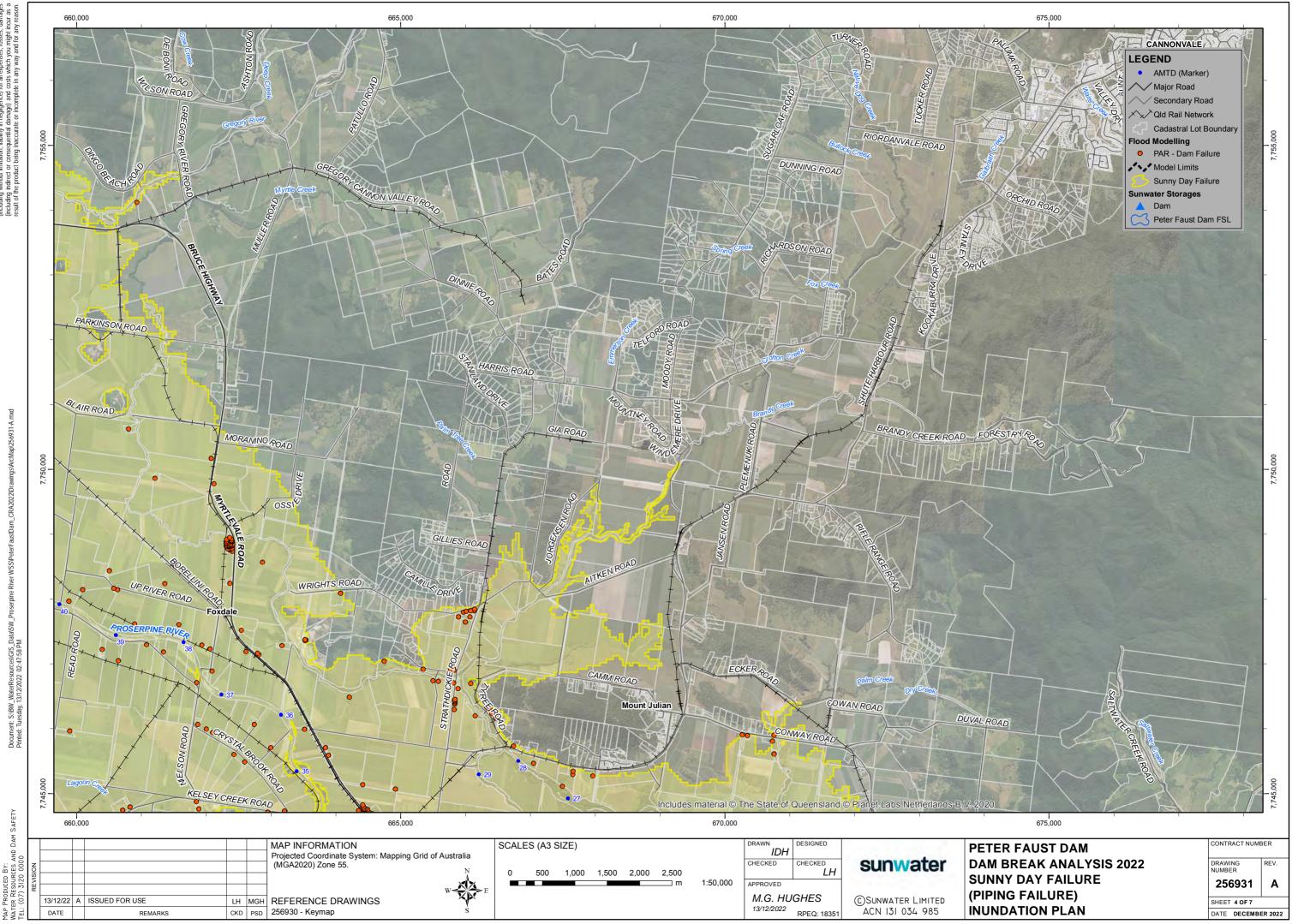
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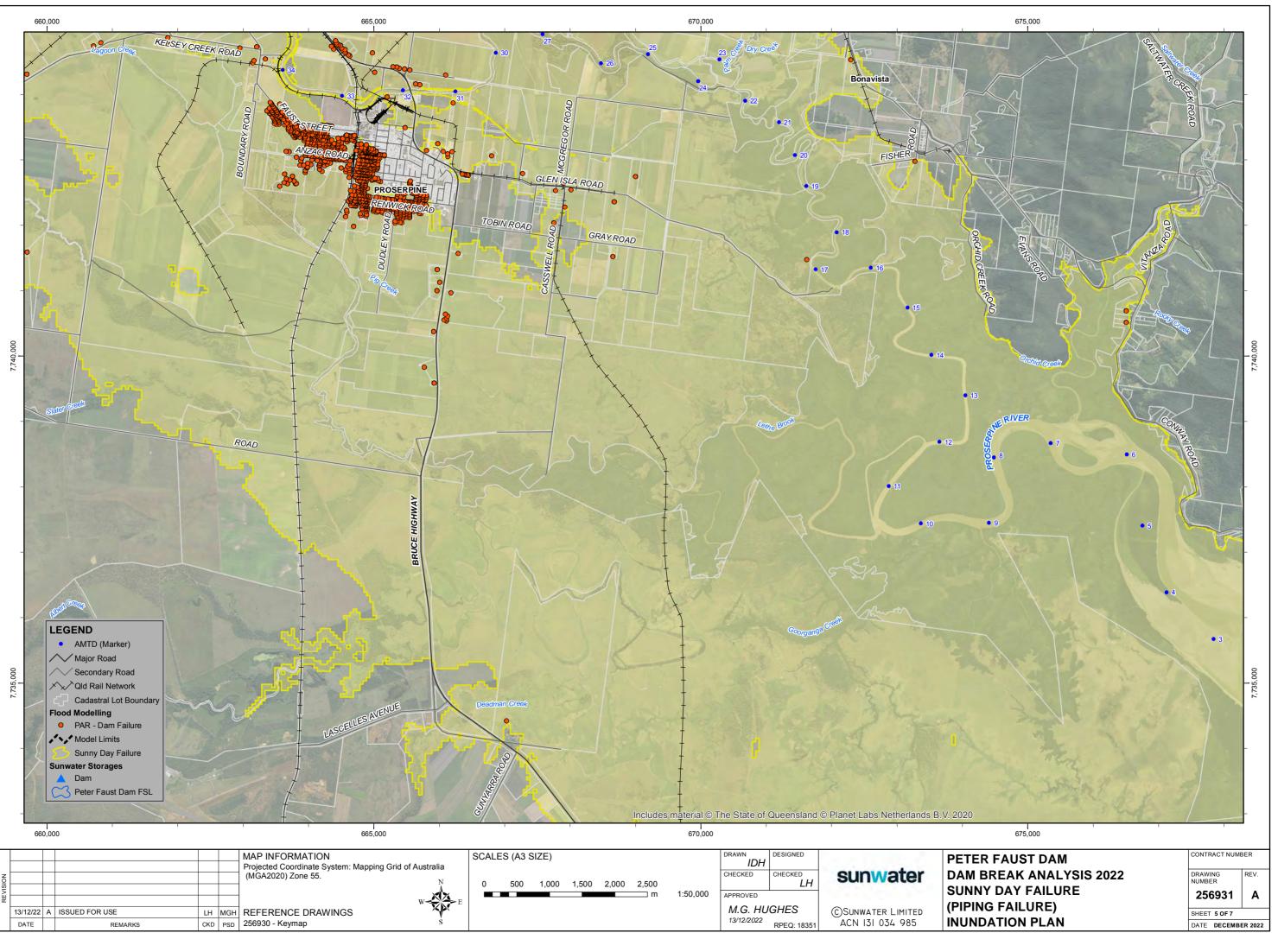


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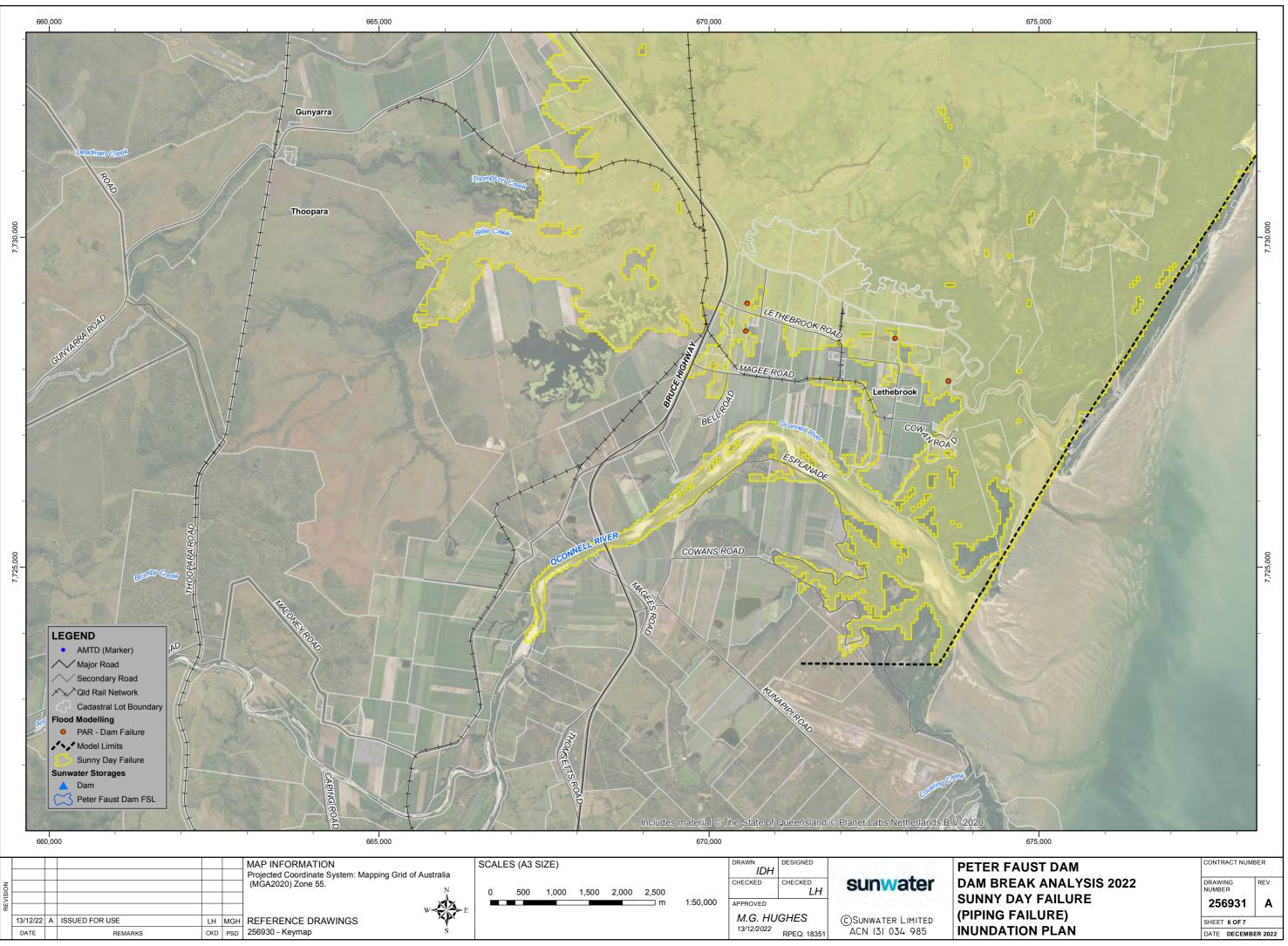
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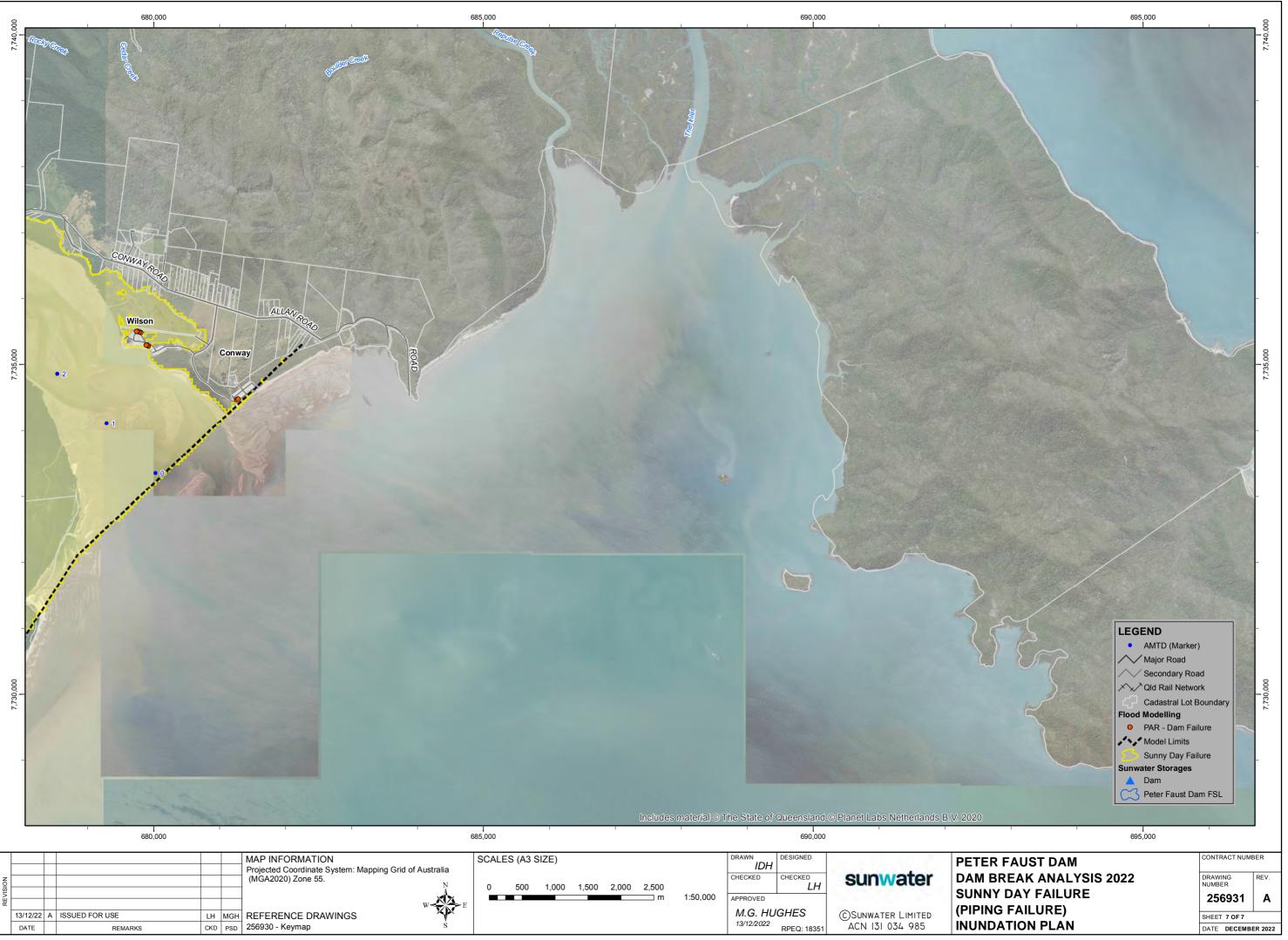
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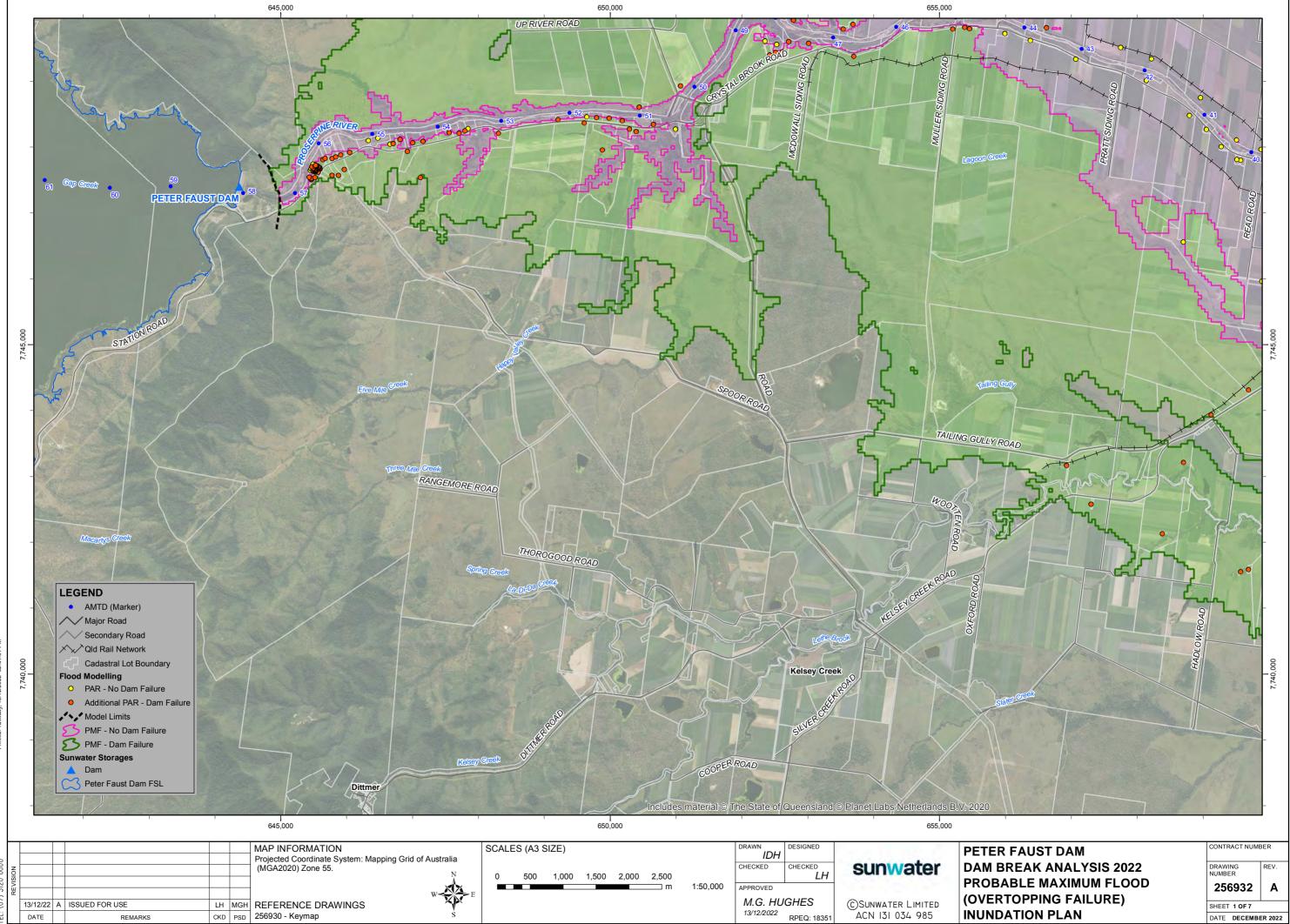
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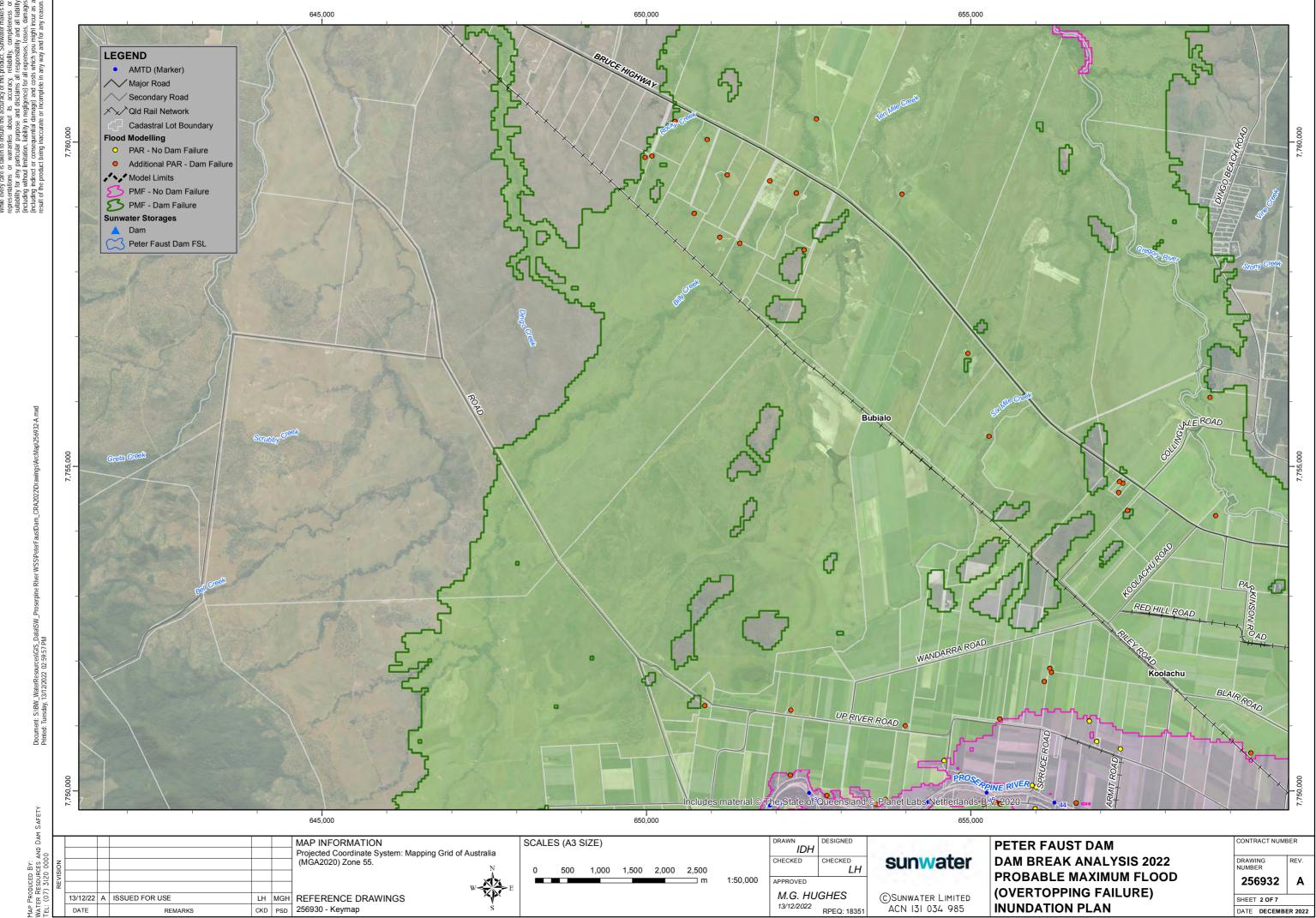


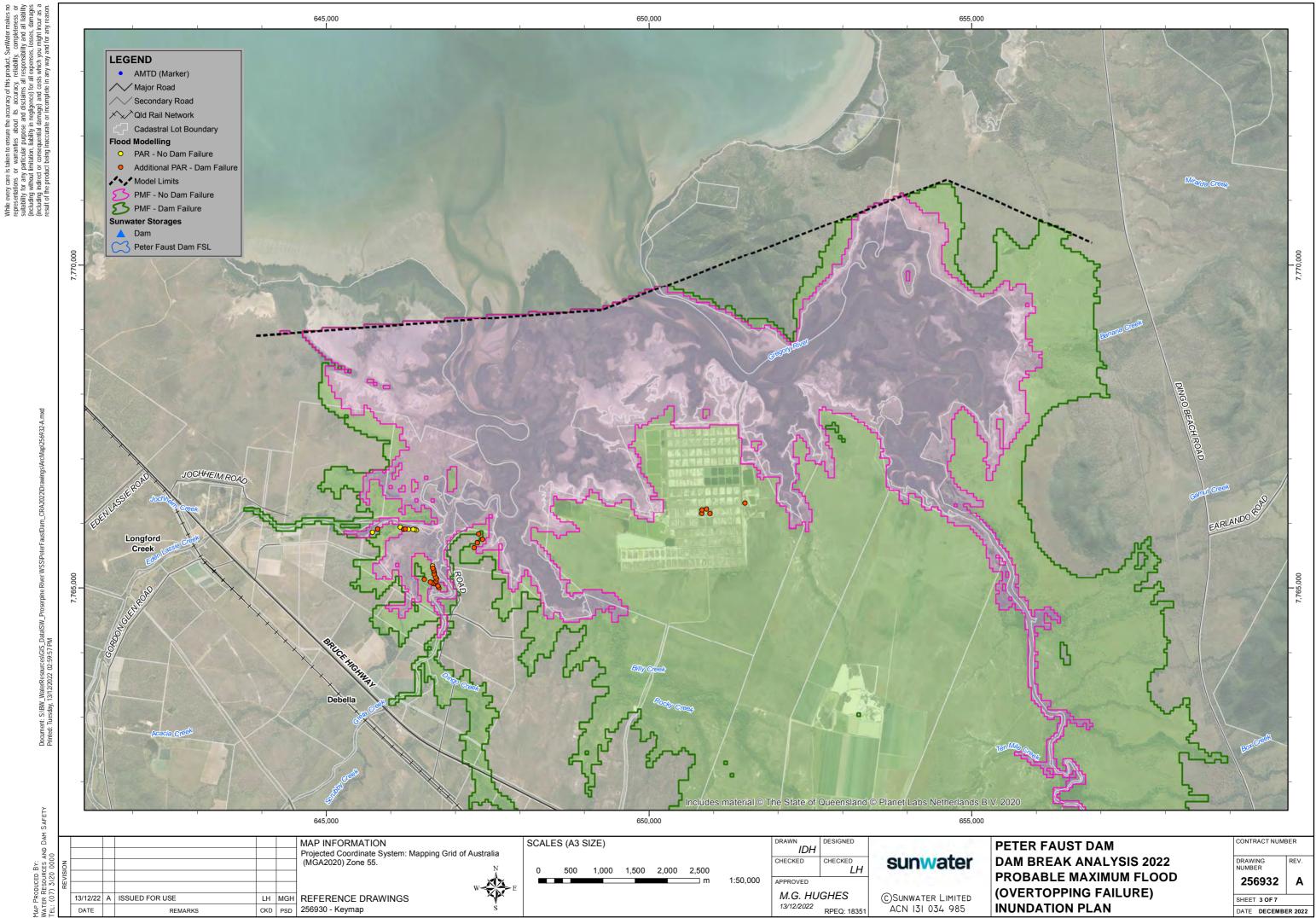
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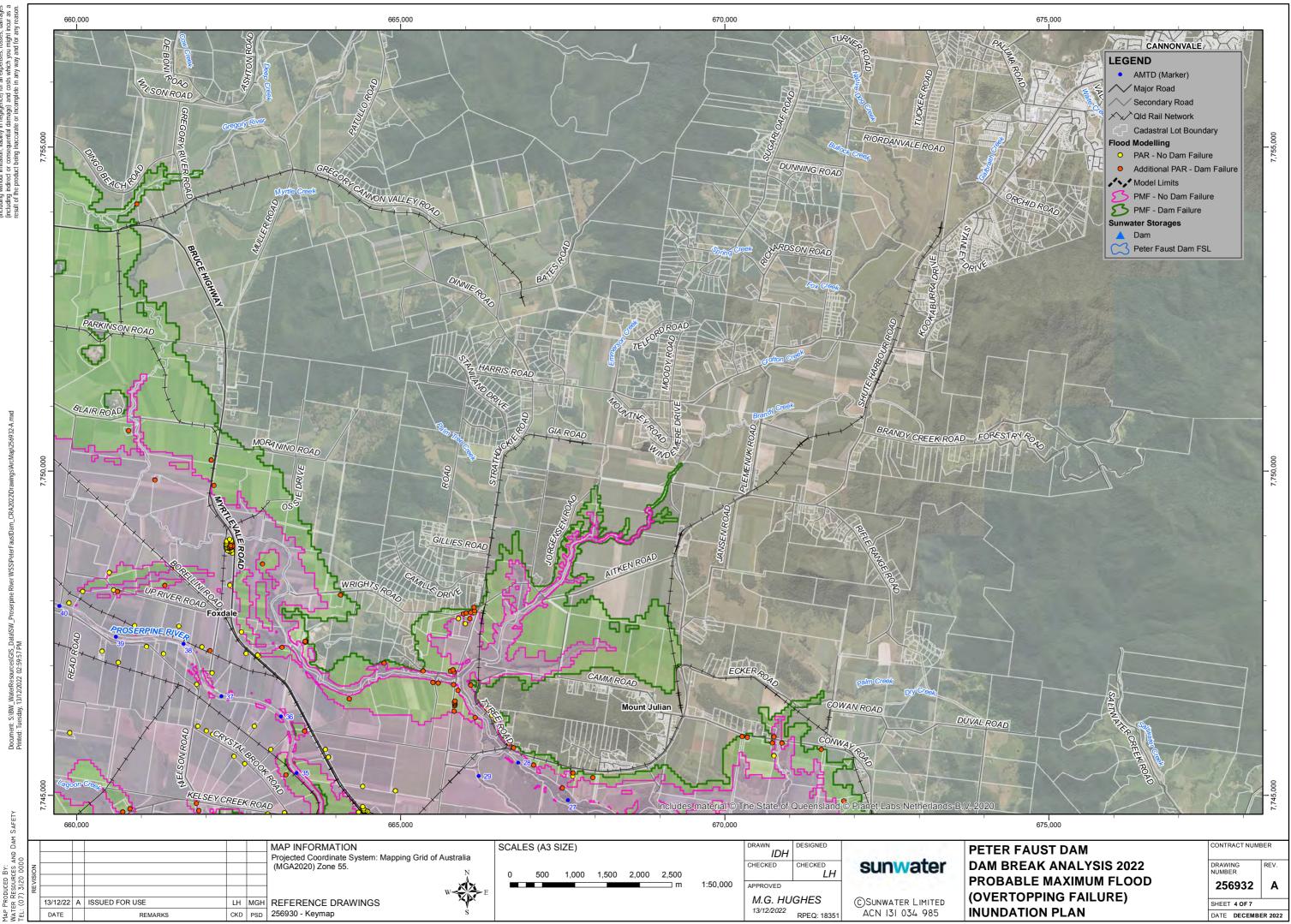


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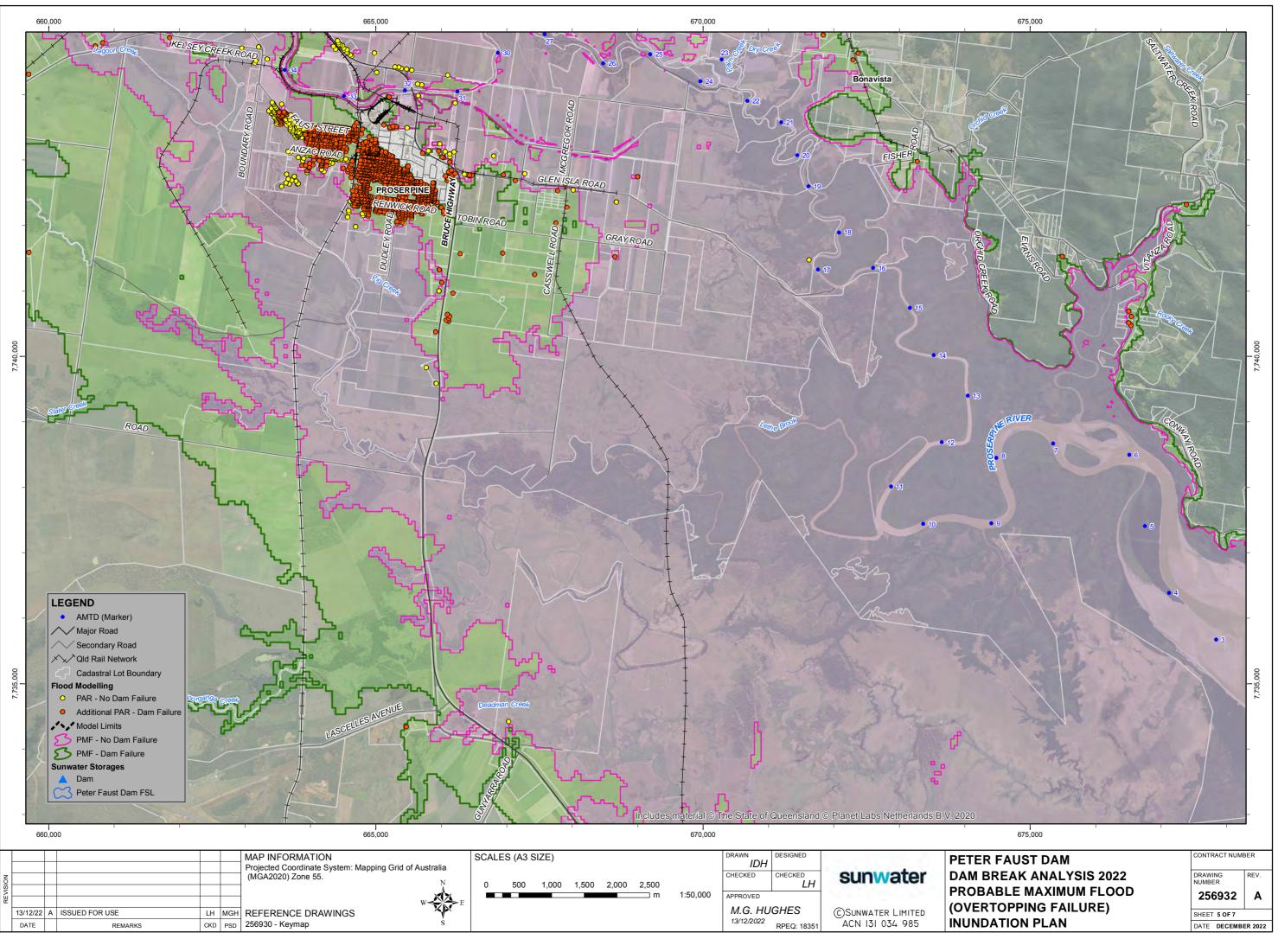






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Gunyarra Thoopara 8 7,730, COWANS ROAD 7,725,000 LEGEND • AMTD (Marker) Major Road Secondary Road ✓ Qld Rail Network Cadastral Lot Boundary Flood Modelling PAR - No Dam Failure 0 • Additional PAR - Dam Failure Model Limits PMF - No Dam Failure S PMF - Dam Failure Sunwater Storages CAPING ROAD Dam Peter Faust Dam FSL Includes material © The State of Queensland © Planet Labs Netherlands B.V. 202 670,000 660,000 665,000 SCALES (A3 SIZE) MAP INFORMATION DRAWN DESIGNED IDH Projected Coordinate System: Mapping Grid of Australia (MGA2020) Zone 55. sunwater CHECKED CHECKED LH 500 1,000 1,500 2,000 2,500 0 1:50,000 ___ m APPROVED M.G. HUGHES ©SUNWATER LIMITED ACN 131 034 985 LH MGH REFERENCE DRAWINGS CKD PSD 256930 - Keymap 13/12/22 A ISSUED FOR USE 13/12/2022 DATE REMARKS RPEQ: 18351

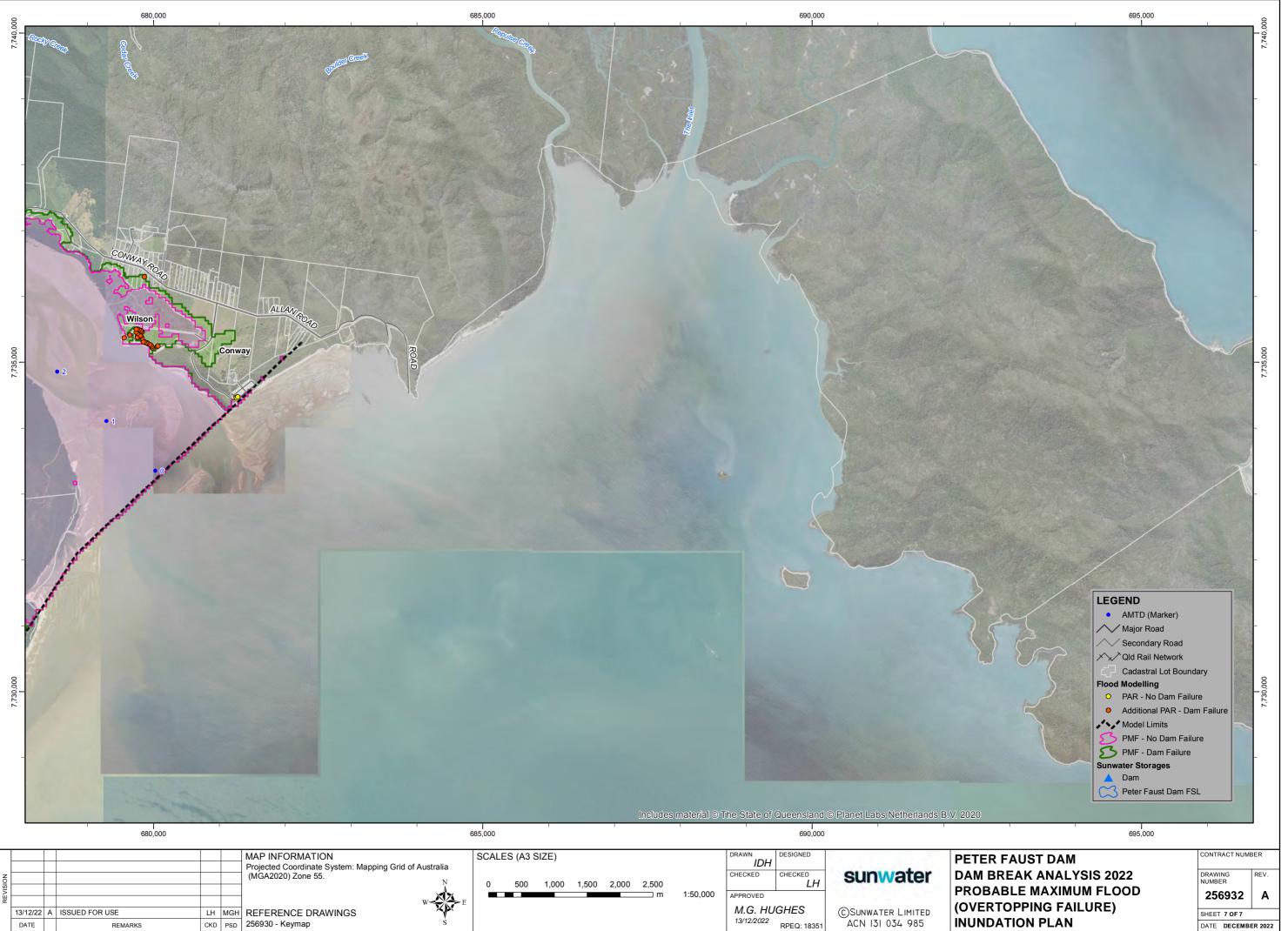
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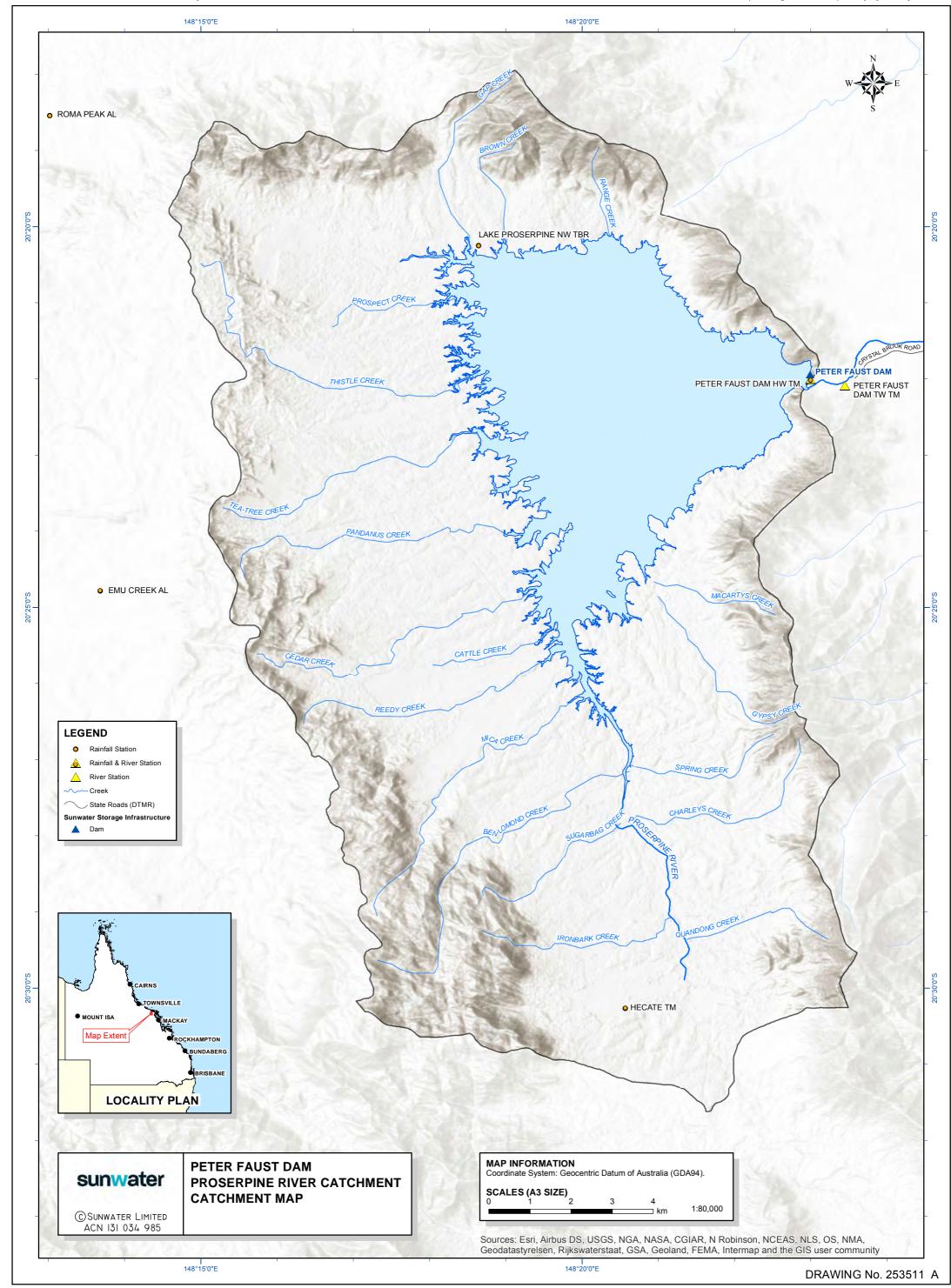
Appendix B4 Locality plan

Figure B3: Peter Faust Dam locality plan



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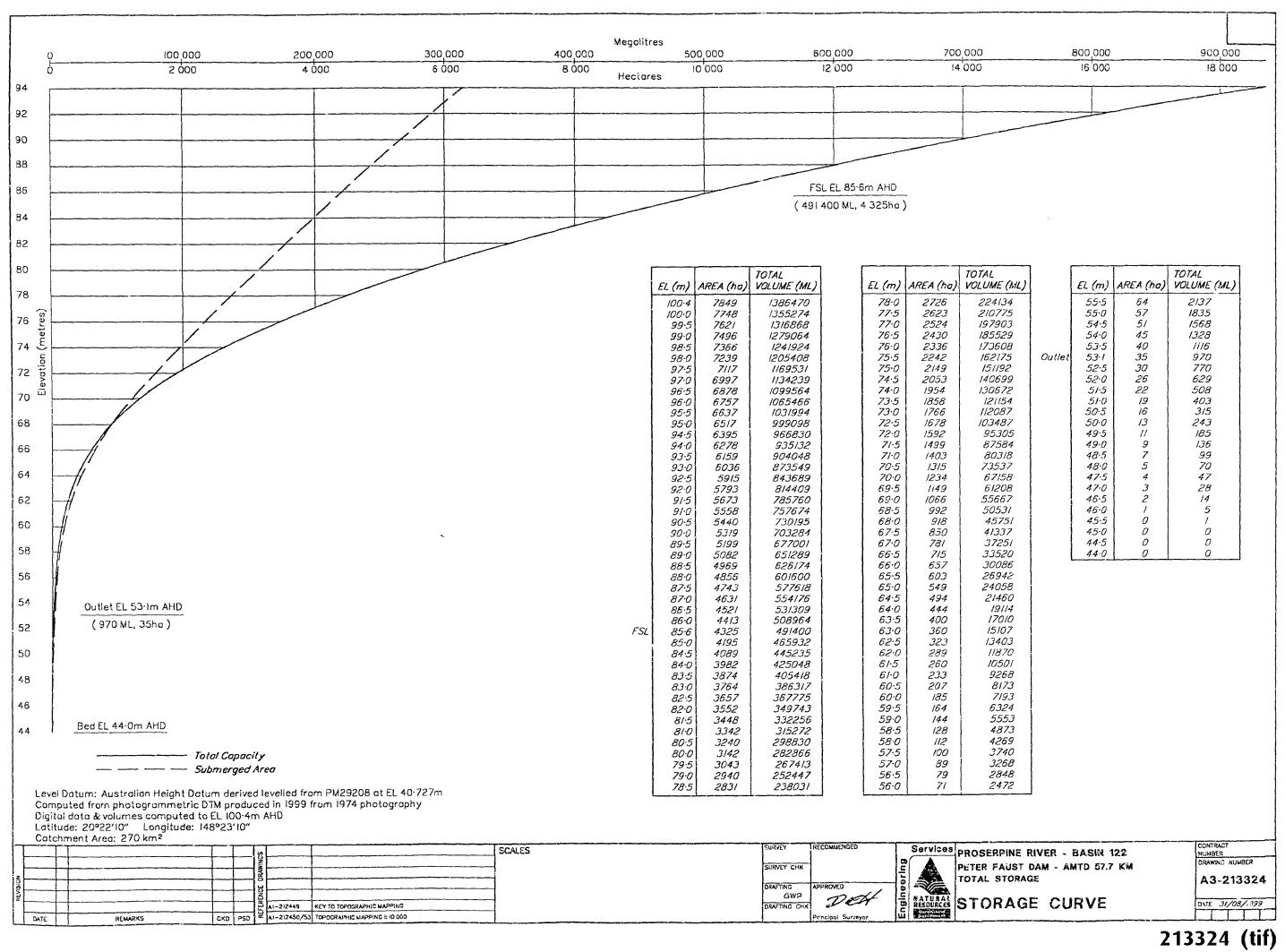




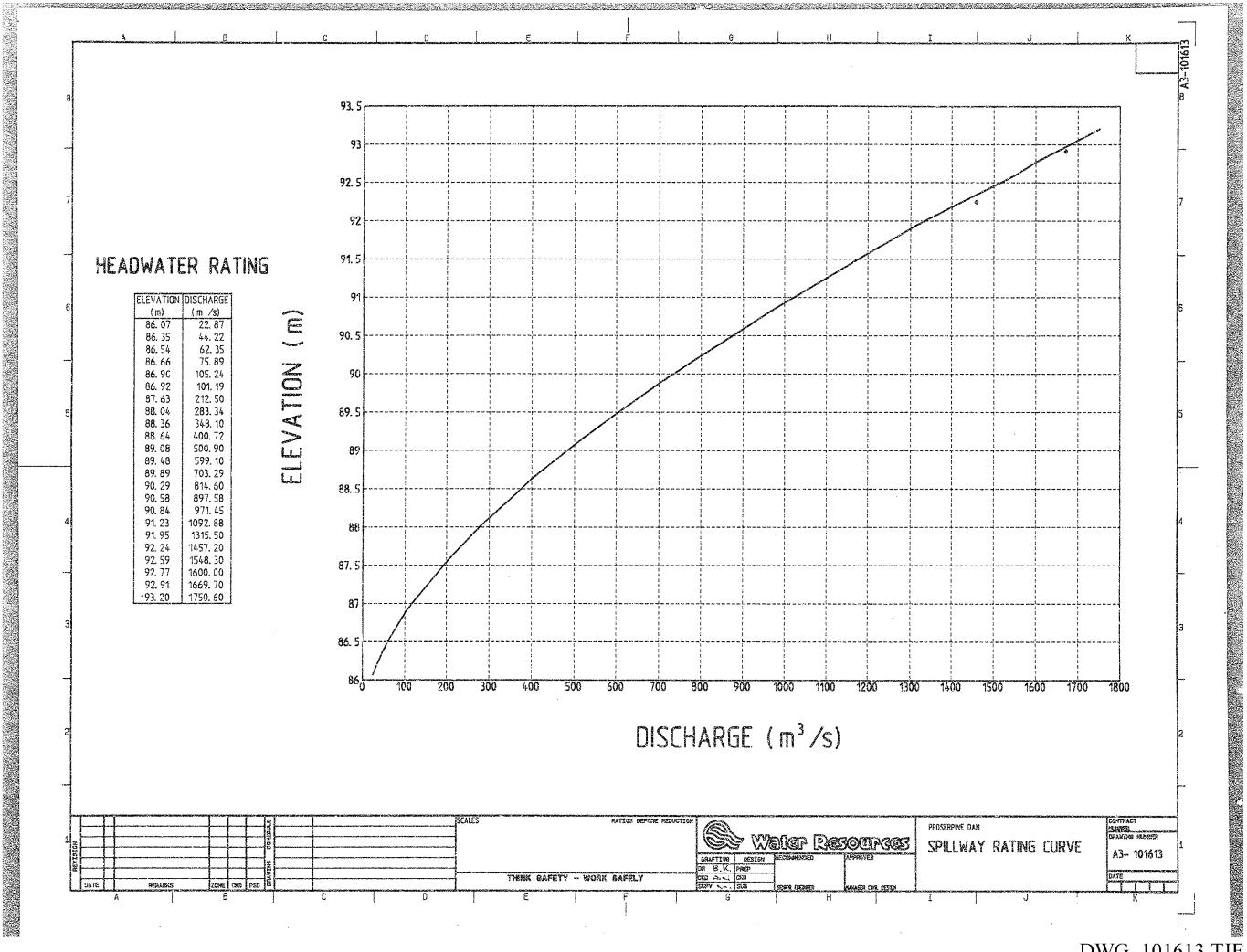
APPENDIX C Equipment and technical information

- C1 List of equipment available during an emergency
- C2 Peter Faust Dam storage curve
- C3 Peter Faust Dam spillway rating curve

Appendix C1 has been redacted



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Appendix D Interaction with local government and district groups

To be populated when EAP next completes a substantive review

Annexe — Peter Faust Dam SMS Messages

Advice Stay informed



Watch and Act Prepare to leave



SMS ADVICE from Sunwater. Peter Faust Dam is spilling excess water into the Proserpine River. People downstream of the Proserpine River should STAY INFORMED. Water flows from Peter Faust Dam expected to remain within beds and banks of river / may contribute to widespread/localised/overland the SES on 132 500 for flood help. Get full warnings and what you should do at https://bit.ly/RecandSafety

FLOOD WATCH AND ACT from Sunwater. Excess water spilling from Peter Faust Dam into the Proserpine River has increased significantly. Water flows from Peter Faust Dam may contribute to dangerous/widespread flooding downstream of the flooding. Expect increased river flows in 6-12 hours / hours / later today/ overnight/ tomorrow. People later today/ overnight/ tomorrow. There is no danger downstream of the Proserpine River must PREPARE yet. Call Triple Zero (000) if your life is in danger. Call TO LEAVE in case the flood gets worse. Tell others. Call Triple Zero (000) if your life is in danger. Call the SES on 132500 for flood help. Get full warnings and what you should do at https://bit.ly/RecandSafety

FLOOD EMERGENCY WARNING from Sunwater: People downstream of the Proserpine River and the Proserpine community must LEAVE IMMEDIATELY. Peter Faust Dam possible failure/is failing. Major flooding is happening now. Water in the Proserpine Proserpine River. Expect increased river flows in 6-12 River is rising fast. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Whitsunday Regional Council https:// disaster.whitsundayrc.qld.gov.au/ and Mackay Regional Council http://disaster.mackay.gld.gov.au/ Call 000 if your life is in danger.