

EMERGENCY ACTION PLAN — PARADISE DAM (ID 1997)

ISSUE: 11.1 — October 2022

Expiry:

Prepared by Sunwater Limited

Controlled Copy No.

Gated: No

Manned: No

Type: Roller compacted concrete

Project: Paradise Dam EAP

File no.: 08-000379/001

Address: 1671 Paradise Dam Road, Coringa

Location: Lat. -25.355445° Long. 151.919913°
25°21'19.64"S 151°55'11.69"E

Approved by the delegate of the Chief Executive,
Department of Regional Development, Manufacturing
and Water until 1 September 2025.

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Emergency activation quick reference – Dam Hazards

The Emergency Action Plan (EAP) for Paradise Dam covers dam hazards evaluated within Sunwater’s Dam Safety Management Program. Use the following table to select the relevant section of the EAP that deals with the dam hazard.

NOTE: The Incident Coordinator (IC) is responsible for activating the EAP unless otherwise directed by the Flood Operations Decision Maker (FODM) or Dam Safety Technical Decision Maker (DSTDM). Should the IC be unavailable, the Local Event Coordinator (LEC), Owner’s Regional Representative (ORR) or Dam Duty Officer (DDO) is responsible.

Table 1: Emergency activation quick reference – Dam Hazards

Dam Hazards and section numbers	Activation levels for dam hazards			
	Alert	Lean Forward	Stand Up	Stand Down
Flood operations See section 4	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (Minor Flood Level)
Piping: embankment, foundation, or abutments See section 5	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments 	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	<ul style="list-style-type: none"> Piping condition has been established 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Overturning or sliding of monoliths See section 6	<ul style="list-style-type: none"> Indications of movement of monoliths noted such as cracking, increased seepage, spilling OR Damage to the upstream membrane OR Apron Slab Integrity System loss of fluid (not during spill event) 	<ul style="list-style-type: none"> Apron Slab Integrity System loss of fluid during spill event 	<ul style="list-style-type: none"> Unconfirmed displacement of one or more monoliths, OR Evidence of scouring at or near toe of dam 	<ul style="list-style-type: none"> Risk assessment has determined that sliding or overturning risk has reduced
Releases through Environmental Outlet See section 7	<ul style="list-style-type: none"> Releases commenced through Environmental Outlet 	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> Releases have ceased
Earthquake See section 8	<ul style="list-style-type: none"> Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5 Modified Mercalli (MM) 	<ul style="list-style-type: none"> Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM, OR Intensity less than 5MM and change detected during surveillance inspection 	<ul style="list-style-type: none"> Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced

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Dam Hazards and section numbers	Activation levels for dam hazards			
	Alert	Lean Forward	Stand Up	Stand Down
Terrorist threat/ activity or high energy impact See section 9	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Possible terrorist activity noticed at dam or threat received Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) Failure underway or likely due to impact or explosion, and sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced

Emergency activation quick reference – Other Emergency Situations

The EAP for Paradise Dam covers one other emergency situation evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant scenario that deals with the emergency situation.

NOTE: The IC is responsible for the decision to activate the EAP. Should the IC be unavailable, the LEC or DDO is responsible for the decision.

Table 2: Emergency activation quick reference - Other Emergency Situations

Other Emergency Situations and section numbers	Activation levels		
	Communications Failure – Dam Site (DDO)	Communications Failure – Local Area (LEC/ORR)	Communications Failure – Brisbane (IC/DSTDM)
	<ul style="list-style-type: none"> Site managed (DDO - becomes LEC) 	<ul style="list-style-type: none"> Brisbane managed by IC 	<ul style="list-style-type: none"> Locally managed by LEC
	Activation triggers for other emergency situations		
Communications Failure See section 10	<ul style="list-style-type: none"> Unable to communicate to or from Dam site 	<ul style="list-style-type: none"> Unable to communicate to or from Local Area 	<ul style="list-style-type: none"> Unable to communicate to or from Sunwater Brisbane

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Document control

Authorisation of document

Name	Position/role	Signature/date
	Emergency Action Plan Coordinator — Prepared for submission	 19 Oct 2022

Document revision history

EAP Issue (version) numbering convention

Sunwater EAP versions are identified as EAP Issue numbers.

If the EAP Issue number ends in a decimal point other than zero (e.g., 7.1) this indicates that the EAP contains only non-substantive amendments (e.g., contact updates or error corrections) and therefore has not been reviewed for technical content. These Issues have approval for Amendment by Agreement from the Dam Safety Regulator (DSR).

If the EAP Issue number ends in a zero (e.g., 7.0) this indicates that the EAP contains substantive amendments (e.g., inundation map updates or changes to trigger levels) and therefore has been reviewed for technical content. These Issues have been formally approved by the DSR.

Issue	Date	Prepared by	Reason for change	eDOCS#
2.0	November 2005		Substantial review following completion of construction of Paradise Dam and Acquisition by Sunwater	2487207 (Reconstructed version only)
3A	October 2011		Amendments to all sections following 2011 floods	2483118
3B	November 2012		Amendments to sections 1, 2, 3, 4, 5, 6, and 10	2483121
3C	March 2013		Amendments to: Emergency Evaluation Procedure (Action 3), Comm. Plan (Action 3) & Contact List, Flood of Record and Emergency Event Alert Levels, Phone and SMS messaging	2483122
3D	September 2013		Amendments due to new legislative requirements	2483123
3E	November 2013		Amendments relating to possible dam failure modes, from recent findings	2483124
4	August 2014		New EAP developed at expiry of 3E approval. Issued for consultation with relevant disaster management groups	1619470 (Draft only)
4A	June 2015		Improvements and clarifications made following review of new EAP by Sunwater staff	1636380
5	October 2016		Improvements and clarifications made following review of EAP by Sunwater staff and contacts updated	2031671
6	October 2017		Contacts and notification lists updated, plus minor amendments	2224228
7	December 2017		Revised and reviewed Emergency Action Plan includes updates that reflect the Water Legislation (Dam Safety) Amendment Act 2017, implementation of changes to Sunwater management structure, new event management roles and addition of new Emergency Activation section (<i>Other Emergency Situations</i>).	2088696
8	September 2018		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders List. Minor error corrections and other non-substantive changes.	2367705
9	February 2019		Rewrite of section 6 'Overview' and changed trigger levels. Emergency Siren details added to sections 5, 6, 10, 11 & 12. Minor error corrections and updates.	2414366
9.1	September 2019		Minor amendments, error corrections, contact updates and added protocol with actions for new Emergency Alert siren.	2453004
10.0	November 2019		Withdrawn – not approved.	2477407
10.1	December 2019		Various amendments to Trigger levels and associated Actions because of a recent CRA. New Emergency Alerts (EA's) and updated EA voice messages added to Overturning and Sliding triggers. Added level comparison table to section 5. Added catchment map. Clarified/rationalised actions in Action tables. Minor amendments, error corrections, contact updates.	2500047

Issue	Date	Prepared by	Reason for change	eDOCS#
10.2	February 2020		Added Council area to DS residents list and colour coded houses downstream as per IGEM review recommendations. Completed recommendations from previous Schedule of Matters. Minor amendments, error corrections, contact updates and layout changes for consistency.	2507623
10.3	May 2020		Created upon expiry due to regulatory requirements. Minor amendments, error corrections and contact updates.	2535600
10.4	October 2020		Added new Addendum A.2. Replaced EA polygon with two that cover the same area. Corrected URL link in messages. Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holder list. Minor error corrections and other non-substantive changes.	2572777
10.5	March 2020		Added new Addendum A.3. which contains updated triggers for Overturning hazard. Amended contacts and associated sections, minor error corrections and other non-substantive changes to main EAP document.	2607603
10.6	March 2021		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holder list. Minor error corrections and other non-substantive changes such as removing Comprehensive Risk Assessments description (2.9) and simplifying FODM role in Activation triggers (5.2.1) including removing para 5.2.2.	2653383
11.0	September 2022		Updated to new Sunwater Branding and incorporated various layout improvements. Amended contacts and associated sections. Minor error corrections and other non-substantive changes. Merged two Environmental Release Hazards in to one. To reflect current physical characteristics of Dam, updated Flood and Overturning Hazards and included new drawings and maps. The Chemical Hazard section has been removed as it is not a Dam Safety Hazard and is dealt with in other more relevant documents. All messaging revised.	2694188
11.1	October 2022		Added three new Overview Inundation Maps. Removed at their request, Bundaberg DDMG from Hard copy list. Added ABC acronym. Added missing EA Instructions.	2744426

Controlled document distribution list

Copy no.	Position	Location
1	Operator Maintainer	Sunwater, Paradise Dam
2	General Manager, Burnett & Lower Mary	Sunwater, Bundaberg
3	Emergency Action Plan Coordinator	Sunwater, Brisbane
4	Local Disaster Coordinator — Local Disaster Management Group (LDMG 1)	Bundaberg Regional Council, Bundaberg
5	CEO & Local Disaster Coordinator – Local Disaster Management Group (LDMG 2)	North Burnett Regional Council, Gayndah
NOTE: Communication information for each ‘Controlled Copy Holder’ is in Appendix A.		

Electronic document distribution list

Printed electronic copies are considered uncontrolled copies.

Position	Location
Executive Officer — Bundaberg District Disaster Management Group (DDMG)	Police, Bundaberg
Emergency Management Coordinator	Queensland Fire and Emergency Services, Caloundra
Senior Flood Forecaster	Bureau of Meteorology, Brisbane
NOTE: Communication information for each ‘Electronic Copy Holder’ is in Appendix A.	

1. Introduction

1.1 Context

Under ref A (the Act), the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the Act and refs B & C. The content requirements for EAPs are contained in section 352H of the Act.

Summary of legal requirements – Section 352H

Section 352H(1) of the Act requires that the EAP must identify each dam hazard for the dam, and for each of these dam hazard types (e.g., flood operations or piping risk):

- identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard
- identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening
- state when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned
- state when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the order of priority in which the relevant entities are to be notified
- state the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352H(2) of the Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352HA of the Act states that before giving the Chief Executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan, and each district group for the plan.

Section 352HB of the Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352H(1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

The local government whose area may be affected by a dam hazard for Paradise Dam has been assessed as **Bundaberg Regional Council (BRC)** and the **North Burnett Regional Council (NBRC)**. Sunwater has provided the **Bundaberg and North Burnett Local Disaster Management Groups (LDMGs)** with a copy of the draft EAP for assessment.

Section 352HC of the Act states that a district group may review the EAP for consistency with its disaster management plan. The district group for Paradise Dam is **Bundaberg District Disaster Management Group (DDMG)**. Sunwater has provided the DDMG with a copy of the draft EAP for review.

NOTE: Sunwater has attempted to write the EAP to cope with all reasonably foreseeable emergency situations. However, there is considerable uncertainty about how any emergency situation might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

1.2 Purpose

The purpose of this EAP is to:

- enable the dam owner and the LDMG to respond to dam hazard events or dam emergency events in a timely and effective manner
- minimise the risk of harm to persons or property if a dam hazard event or dam emergency event for the dam happens
- identify dam hazards that could occur at Paradise Dam and the area likely to be affected for each hazard
- prescribe emergency actions taken by the dam owners and operating personnel in identifying and responding to dam hazards and notifying relevant entities.

It is possible for more than one dam hazard to exist at Paradise Dam at the one time. In such a circumstance, it may be necessary to act on the procedures within separate sections simultaneously.

The focus of this EAP is the management of dam hazards at Paradise Dam by the owner of the dam (Sunwater) and the communication and notification of dam hazards to the LDMGs, DDMGs and broader community. However, the EAP sits within the broader emergency response framework. This EAP has been developed to be consistent with and support the objectives of the BRC Local Disaster Management Plan (LDMP) and is a sub-plan of the LDMP.

1.3 Scope

The Paradise Dam EAP covers:

- dam hazards evaluated within Sunwater's Dam Safety Management Program
- details about the dam that are relevant to a dam hazard
- identification of circumstances that indicates a material increase in the likelihood of a dam hazard event and/or emergency event happening
- triggers for activation of a tiered response to dam hazard event or emergency event
- roles and responsibilities in responding to a dam hazard event or emergency event
- notification, warning, and communication protocols
- inspection, monitoring, and reporting protocols during emergencies (ref D)
- other relevant information that may assist with identifying the area affected by a dam hazard event or emergency event, and the management of such.

1.4 Sunwater training

Training of the use and implementation of this EAP document is carried out at various times throughout the year. Specific pre-wet season training is undertaken leading up to the wet season. During this period Sunwater staff complete work instructions for site preparations and from July to September carry out checks on; stores, supplies of fuel and the current EAP such as contact details for individuals and Dam information.

The EAP training that is carried out on-site includes walkthroughs of new changes, scenario (role play) and Q&A to check the knowledge and competency of all those who attended. This on-site training is presented to relevant Sunwater staff (DDO's, LECs and ICs) and disaster management stakeholders. DSTDM and FODM information sessions are carried out once a year with the same walkthrough of new changes and Q&A, but this is not specific to any one Dam. New Sunwater employees in these various roles also have a walkthrough of the EAP.

NOTE: All enquiries regarding EAP training should be directed to

Sunwater is also working towards carrying out exercises involving each local authority and disaster management stakeholders. Where there is more than one referable dam in a local area, the exercise could involve more than one dam, or the location will be rotated. This full test would involve the State Disaster Coordination Centre (SDCC) and include the (non- live) testing of Emergency Alerts (EAs). The test results relating to numbers of alerts generated will be shared with local authority and disaster management stakeholders.

1.5 Community information

In accordance with current Australian guidance ref E, Sunwater with the assistance of the local councils will ensure community education around messaging and impacts of the EAP and its related events is undertaken and continually improved by incorporating actions from Lessons learnt (section 1.6).

Sunwater currently provides information externally to customers, Downstream (D/S) residents and the community in a range of methods or channels in relation to Dam hazards and Emergencies. Individuals can access information through Facebook, Twitter, the Sunwater web page (sunwater.com.au), Sunwater App (sunwater.com.au/community/sunwater-app/) and at several show/field days across regional Queensland where Sunwater may have stalls and information available.

Notifiable D/S residents are also provided information in text messages, phone calls and emails in the event of an activation of this EAP.

In the event of an emergency event or when otherwise required, Sunwater and the affected Local government also have the use of the National Emergency Alert System to send a voice message and SMS in accordance with ref F. This service is provided by Telstra and managed by Queensland Fire and Emergency Services (QFES) at the SDCC. The process Sunwater follows is documented in Appendix A9.

A copy of all Sunwater approved EAPs are available to the public on the Sunwater website (ref G). These copies are redacted to protect people's personal details.

1.6 Lessons learnt

Sunwater carries out Lessons Learnt workshops as part of its post event management. These Lessons Learnt can result in changes to the EAP. These are captured and if applicable to this document are implemented at the earliest opportunity and are made available in the next EAP update to the Dam Safety Regulator (DSR) as part of Sunwater's continual improvement of its EAPs. The lessons learnt actions if relevant are provided to stakeholders, such as the LDMGs, DDMGs, other dam owners and Department of Regional Development, Manufacturing and Water (DRDMW) as appropriate.

In addition, Sunwater requests any post event learnings be communicated regarding operational effectiveness and areas for improvement.

1.7 Downstream notification lists

Sunwater has compiled the notification lists through an iterative process. At least every four years Sunwater writes to all lot on plan landholders that are impacted in the downstream zones. In addition to individual letters, advertisements are placed yearly in local papers to capture any new residents in the areas. All year, applicable individuals can register to receive notifications for this EAP and are able to register either through the Sunwater website (ref H) or by calling Sunwater Customer Enquiries on 13 15 89.

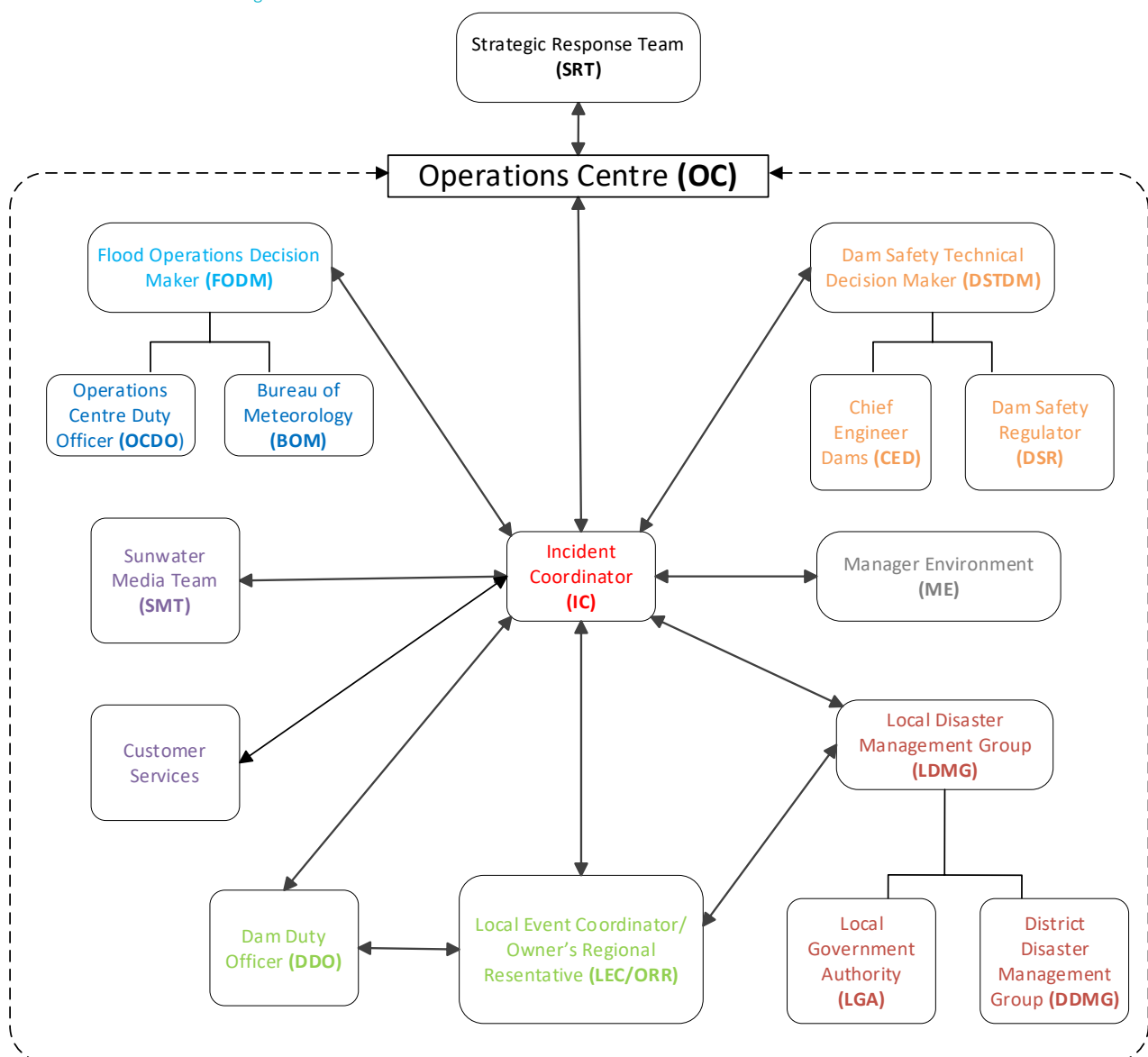
1.8 Dam hazard management within Sunwater

Key aspects of the dam hazard management framework are:

- Central to the framework is the role of IC for any dam hazard at a dam. The IC will maintain overall responsibility for a coordinated response to the dam hazard incident.
- The IC is responsible for activating the EAP when the dam reaches an EAP activation level, unless instructed to activate by the FODM or the DSTDM who have determined that it is reasonable likely that the dam could reach an EAP activation level.
 - Should the IC be unavailable, the LEC followed by the DDO is responsible for the activation.
 - If the IC loses all communications during a dam hazard, then as a fail-safe position, the LEC followed by the DDO will assume the duties and responsibilities of the IC. This is an identified risk and guidance has been provided to assist with mitigating this risk in Section 10.
- Sunwater's in-house engineering (includes FODM and DSTDM) and technical staff will provide technical advice to the IC, LEC and DDO on an as needs basis. The FODM and DSTDM will also make flood and dam engineering decisions respectively during a dam hazard. These roles are filled by Registered Professional Engineers of Queensland (RPEQs), or by experienced engineers under the direct supervision of an RPEQ and are suitably qualified professionals as defined in ref I. Such advice will be provided within an established framework of SOPs, models, standards, and manuals wherever possible.

The Sunwater dam hazard management framework is illustrated in Figure 1 below.

Figure 1: Sunwater dam hazard management framework



2. Dam details

2.1 General dam information

Location: The Paradise Dam is situated in the north of the Southeast Queensland region located approximately 100 km by road West of Bundaberg on the Burnett River at AMTD 131.4 km.

Purpose: The purpose of the dam is to supply irrigation water to the Bundaberg Irrigation Area and water for urban and industrial development in the region.

Construction: The dam is constructed of roller compacted concrete and was completed in 2005. The original full supply level was 67.60 m AHD. The dam spillway was lowered to the current height in 2021. The right abutment is designed to be a high flow Secondary Spillway, the left abutment is not designed for flow.

Table 3: Paradise Dam specifications

Description	Specification
Main Dam	Roller compacted concrete
Full Supply Level (FSL)	EL 61.80 m
Dam Crest Level (DCL)	EL 83.00 m
Length across crest	915 m
Maximum Height above riverbed	Left abutment – 52.0 m Secondary Spillway – 47.0 m Primary Spillway – 30.8 m
Storage capacity at FSL	170,429 ML
Catchment area	>33,000 km ²
Spillway	Ogee Crest and Dissipater Slab
Spillway crest level	EL 61.80 m
Spillway crest length	315.0 m
Right Abutment (Secondary Spillway) crest level	EL 78.00 m
Left abutment crest level	EL 83.00 m
Environmental Outlet	270 m ³ /s (23,300 ML/d) @ FSL 18 m ³ /s (temporary restricted capacity)
Outlet control/Irrigation release outlets	Regulating gate comprising of two 1400 mm dia. Vertical axis submerged discharge regulating valves with two 1400 mm dia. U/S guard valves

All levels are to Australian Height Datum, AHD.

The rating and storage curves for Paradise Dam can be found in Appendix C2, Appendix C3 and Appendix C4.

2.2 Population at risk

The Population at Risk (PAR) from flood events through or failure of Paradise Dam was re-assessed in 2020 and 2021 to reflect the change in risk due to the height reduction at the dam (ref J). This document is the latest assessment of failure risk using the dam's current configuration.

Results from this assessment indicated an incremental PAR of 4,434 (1 in 270 AEP event) for a flood related Dam Failure and 16 for a Sunny Day Failure (SDF). Paradise Dam has a Failure Impact Rating of Category 2.

2.3 Spillway adequacy

The hydrology and dam breaching assessment for Paradise Dam was updated in 2021 (ref J). This assessment determined that the Primary Spillway can pass 37,440 m³/s, an estimated return frequency of 1 in 10,000-year Annual Exceedance Probability (AEP) flood event.

The Secondary Spillway is utilised above 78.0 m AHD. When the peak flood level is at Dam Crest Level (DCF) (83.0 m AHD) the combined discharge from both spillways is 66,630 m³/s with a return frequency of 1 in 500,000-year AEP flood event.

2.4 General arrangement

The general arrangement drawings are in Appendix B1.

3. Dam Safety Management Program

3.1 Inspections and monitoring

To maintain the dam and comply with regulatory requirements, the following is applicable to Paradise Dam.

3.1.1 Inspections

- Routine Visual Inspection: Conducted as per routine surveillance Work Order or as directed by the DSTDM
- Detailed Inspection: Conducted annually
- Comprehensive Inspection: Conducted 5-yearly

3.1.2 Instrumentation and monitoring

To confirm the structural behaviour and safety of the dam wall, the following instrumentation was installed at Paradise Dam. Where applicable, instrumentation cables terminate at the Outlet Works Control Room:

- Pore pressure measurement
 - Vibrating Wire (electric) piezometers:
Eighty-three (83) positions around the dam wall and foundations, including the three additional piezometers (PD06, PD07, PD08) installed in monolith D in 2016, and the 36 new piezometers installed in 2020.
 - Standpipe piezometers:
Five (5) positions downstream of the dam wall
- Settlement/movement measurement
 - Tilt Meters: (No longer in operation)
Four (4) locations
 - Strain Gauges: (No longer in operation)
Twelve (12) located above foundations at EL 30.845 m
Thirteen (13) groups of Joint Pins located on the Secondary and Tertiary Spillway abutments
 - Survey Targets:
Twenty (20) referenced to control pillars
- Seepage measurement
 - V notch weir:
One (1) located at the Outlet Works end of base of the Spillway
One (1) located at RB near Outlet Works
 - Seepage at Construction Joint NP:
One (1) timed volume measurement
- Temperature measurement
 - Thermocouples and thermistors: (No longer in operation)
Thirty-four (34) and Thirty-three (33) respectively, installed in the dam wall to aid evaluation of the concrete behaviour in the immediate post construction period
- Slab integrity monitoring system
 - Loops of pressurised nylon tubing are encased in every third apron slab, positioned above rebar level. The ends of loops are fed into an instrument panel which can be accessed via the crest of the Secondary Spillway (up to EL 77.25 m AHD) with each end fitted with an eye glass. In the event of apron slab failure, the nylon tube will rupture, causing a loss in pressure which will be detected visually in the eye glass.

Technical information relating to dam instrumentation and monitoring is in Appendix B1.

3.2 Emergency inspections and monitoring

If required, triggers for emergency inspections and monitoring of Paradise Dam are detailed in the action tables across all the dam hazard scenarios.

NOTE: Documentation relating to inspections and monitoring can be found in the Hazard Management Toolkit (HMT) ref K, which is a Sunwater internal document.

4. Dam hazard — flood operations

4.1 Overview

The emergency action described in this section (dam hazard — flood operations) relates to:

- A dam hazard where catchment inflows fill Paradise Dam to Full Supply Level (FSL) 61.80 m, and the rate of inflow exceeds the capacity of the outlet works. The Primary Spillway will then discharge water downstream into the Burnett River. These flows can create a dam hazard event. Inflows will also cause the storage to temporarily rise to above the FSL of the storage. NOTE:
 - The greater the rate of inflow, the higher the storage will rise.
 - The higher the storage level rises, the greater the loads on the dam structure.
 - Although unlikely, the greater the loading, the higher the likelihood of a dam failure.
 - Typically, the level of surveillance is increased during flood operations (refer Action tables in this section).
- Spillway discharge from the dam where there have been no indications that a dam failure may be initiating or underway.

The area likely to be affected by this dam hazard is described as:

- As the rate of discharge increases there will be an impact on low level road crossings of the Burnett River and other infrastructure in the river such as pump sites.
 - Detailed information on downstream flood impacts is presented in Appendix B3. The Booyal crossing is the first crossing to be impacted.
 - Booyal crossing is impacted at flows above about 40.5 m³/s (3500 ML/d) (when water level exceeds 62.05 m).
- When the storage height exceeds Moderate Flood Level EL 64.30 m (2.5 m over the spillway), flows will begin to break out of the riverbanks and inundate low lying areas.
- When the storage height exceeds major flood levels EL 65.30 m (3.5 m over the spillway) flows will impact on urban areas.

Flood levels above EL 73.30 m trigger additional dam hazards – see section 6 (Dam hazard – overturning or sliding of monoliths).

The following table shows Flood classification triggers as defined by Bureau of Meteorology (BOM) at Paradise Dam.

Table 4: Flood classification triggers

	Flood level classification	Depth over spillway (m)	Storage elevation (m AHD)
<p>Example of Flood Level Classification</p>	Major	3.50	65.30
	Moderate	2.50	64.30
	Minor	1.50	63.30
	Below Minor		

Source: Bureau of Meteorology — <http://www.bom.gov.au/qld/flood/brochures/burnett/burnett.shtml>

The following table depicts historical floods experienced at Paradise Dam — Sunwater Station 136024A. Given the changes in the Paradise dam spillway, historic events are presented in peak flow.

Table 5: Historical floods experienced at Paradise Dam

Flood rank	Date	Peak flow	
		m ³ /s	ML/day
1	January 2013	16520	1,427,330
2	December 2010	9030	780,190
3	January 2011	5220	451,000
4	March 2013	4530	391,400
5	January 2022	2420	209,100

Detailed information on downstream flood impacts is presented in Appendix B3.

The Discharge Rating Curve and Table are provided in Appendix C3 and Appendix C4.

4.1.1 Activation triggers

Table 6: Flood hazard activation trigger summary

Alert	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising
Lean Forward	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL)
Stand Up — 1	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level)
Stand Up — 2	<ul style="list-style-type: none"> Storage above EL 71.40 m (Equivalent flow from 2013 event)
Stand Down	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (Minor Flood Level)

While this EAP is not triggered until Paradise Dam reaches the alert trigger; Sunwater, the Bundaberg Regional Council (LDMG 1), and the North Burnett Regional Council (LDMG 2) will work cooperatively and will endeavour to share intelligence of any rainfall event when whichever organisation becomes aware of a situation that could result in the activation of the EAP.

In respect of forecast rainfall, as is identified in the roles and responsibilities of the FODM, regard must be had to the OC SOP.

4.2 Emergency action roles

Table 7 to Table 12 specify emergency actions for the following roles. Definitions can be found in Appendix D1:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM)

Table 7: Flood operations — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> Storage above EL 71.4 m (Equivalent flow 2013 event) 	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (Minor Flood Level)
Actions	<ul style="list-style-type: none"> Record all communication Inspect the dam daily (or as instructed by the DSTDM) and photograph/video and record using approved forms in ref K and send to DSTDM, IC & Hydrographers Undertake site preparations including but not limited to checking (if not already): <ul style="list-style-type: none"> fuel and operation of backup generator operations of sump pump seal of outlet building and hydro power station communication systems (including backup radio, satellite, phones, and internet) Notify the SO Record the Storage Level - twice daily (or as instructed by the DSTDM) using the gauge boards or dip and confirm accuracy of gauging station Record rainfall – daily Evacuate any plant and/or vehicles to higher ground Update Dam Logbook as per SOP 12 	<ul style="list-style-type: none"> As per previous activation level, AND Continue to inspect the dam daily (or as instructed by the DSTDM) with particular attention to: <ul style="list-style-type: none"> visual inspection of flow patterns over apron slab for evidence of scouring variations in readings in the apron slab monitoring system measurement of joint pins signs of any movement of monoliths obvious signs of seepage Report any unusual readings or observations to the DSTDM and IC as soon as practical NOTE: Booyal Crossing is impacted with flows exceeding 3500 ML/day NOTE: Close Boat Ramp and confirm with IC 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Remotely inspect the dam four times daily (or as instructed by the DSTDM) View the embankment (with binoculars) <div style="border: 1px solid red; padding: 5px; margin-top: 10px;"> <p>NOTE: Flood levels above 73.30 m trigger the Overturning condition – Section 6</p> </div>	<ul style="list-style-type: none"> Inspect the dam for any damage and photograph any damage identified during the event If required, forward all relevant communication including emails, and inspection sheets for EER to: Update Dam Logbook as per SOP 12 Return to routine surveillance activities and frequencies NOTE: Open Boat Ramp at EL 61.80 m and falling
Notifications	1. IC 2. SO	1. IC 2. SO 3. DSTDM (as required)	1. IC 2. SO 3. DSTDM (as required)	1. IC 2. SO 3. DSTDM (as required)	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

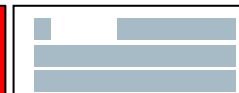


Table 8: Flood operations — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> Storage above EL 71.4 m (Equivalent flow 2013 event) 	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (Minor Flood Level)
Actions	<ul style="list-style-type: none"> Record all communication Develop/implement staff roster <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>*NOTE: IC to contact LDMGs unless LDMG1 is <i>Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM and IC *NOTE: Booyal Crossing is impacted with flows exceeding 3500 ML/day 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level <div style="border: 1px solid red; padding: 5px; margin-top: 10px;"> <p>NOTE: Flood levels above 73.30 m trigger the Overturning condition — Section 6</p> </div>	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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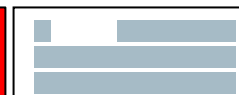


Table 9: Flood operations — IC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> Storage above EL 71.4 m (Equivalent flow 2013 event) 	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (Minor Flood Level)
Actions	<ul style="list-style-type: none"> Record all communication Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without Create Incident Report record Update Intranet with EAP status <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>*NOTE: IC to contact LDMGs unless LDMG1 is <i>Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM Check BRC LDCC contact centre 1300 883 699 is active NOTE: Booyal Crossing is impacted with flows exceeding 3500 ML/day NOTE: Confirm with DDO that Boat Ramp has been closed and pass on details to MSQ, SMT and NBRC Media. Confirm EAs and other messages are prepared in advance – if required 	<ul style="list-style-type: none"> As per previous activation level, AND Ensure access for staff in case of isolation 	<ul style="list-style-type: none"> As per previous activation level <div style="border: 2px solid red; padding: 5px; margin-top: 10px;"> <p>NOTE: Flood levels above 73.30 m trigger the Overturning condition – Section 6</p> </div>	<ul style="list-style-type: none"> Deactivate EAP Complete all Internal and External notifications If required, forward all relevant communication including emails for EER to: Close out Incident Report record Update Intranet with EAP status NOTE: Confirm with DDO that Boat Ramp was opened at EL 61.80 m (and falling) and pass on details to MSQ, SMT and NBRC Media. Return to routine activities
Notifications	<ol style="list-style-type: none"> FODM DDO LEC/ORR DSTDM SMT D/S Residents LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> FODM DDO LEC/ORR DSTDM SMT D/S Residents LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> FODM DDO LEC/ORR DSTDM SMT D/S Residents LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> FODM DDO LEC/ORR DSTDM SMT D/S Residents LDMG 1* LDMG 2* DDMG SRT 	<ul style="list-style-type: none"> Inform all previously notified contacts of Stand Down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 10: Flood operations — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER ADVICE: Paradise Dam, spillway discharge possible due to forecast rain in the catchment. Monitor weather and local conditions. For dam level updates visit: https://bit.ly/ParadiseStorageLevels</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event?</p> <p>What is the status?</p> <p>Advise of current storage level</p>
Lean Forward	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER NOTIFICATION: Paradise Dam, spillway discharge likely/now spilling and Boat Ramp closed due to rain and inflows in the catchment. Monitor weather and local conditions. For dam level updates visit: https://bit.ly/ParadiseStorageLevels</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 1 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event?</p> <p>What is the status?</p> <p>Advise of current storage level</p> <p>Discuss potential closure of Booyal Crossing</p>
Stand Up — 1	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER EMERGENCY NOTIFICATION: Paradise Dam continues to spill due to continuing rain in the catchment. Storage level now greater than Moderate Flood level. Review your emergency plan and stay alert for further advice. For updates visit Bundaberg Council Disaster Dashboard: https://bit.ly/3eNwvf2</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event?</p> <p>What is the status? (Storage is greater than Moderate Flood Level)</p> <p>Advise of current storage level</p> <p>Advise of any forecasts you are aware of</p>

Table 10: Flood operations — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 2	<ul style="list-style-type: none"> Storage above EL 71.4 m (Equivalent flow 2013 event) 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER EMERGENCY NOTIFICATION: Paradise Dam outflows increasing and now greater than 2013 Event. Review your emergency plan and stay alert for further advice. For updates visit Bundaberg Council Disaster Dashboard: https://bit.ly/3eNwvf2</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event?</p> <p>What is the status? (Storage is well above Major Flood Level)</p> <p>Advise of current storage level</p> <p>Advise of any forecasts you are aware of</p>
Stand Down	<ul style="list-style-type: none"> Storage EL 63.30 m (Minor Flood Level) 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG SDCC 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event?</p> <p>What is the status?</p> <p>Advise of current storage level</p> <p>Advise EAP has been deactivated</p>
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER NOTIFICATION: Paradise Dam is at XX.xx % capacity and outflows are decreasing. Sunwater will provide updates if outflows increase. Note that Boat Ramp is still closed. For dam level updates visit: https://bit.ly/ParadiseStorageLevels</p>

Table 11: Flood operations — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> Storage above EL 71.4 m (Equivalent flow 2013 event) 	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (minor Flood Level)
Action	<ul style="list-style-type: none"> Record all communication Provide technical advice to DDO and IC on a need's basis Review surveillance reports and determine if any additional responses are required Advise DSR of EAP activation 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level <div style="border: 1px solid red; padding: 5px; margin-top: 10px;"> <p>NOTE: Flood levels above 73.30 m trigger the Overturning condition – Section 6</p> </div>	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	1. IC 2. DDO 3. DSR	1. IC 2. DDO 3. DSR	1. IC 2. DDO 3. DSR	1. IC 2. DDO 3. DSR	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

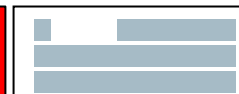
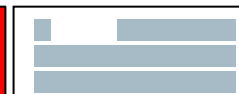


Table 12: Flood operations — FODM emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Storage above EL 61.70 m (0.1 m below FSL) and rising 	<ul style="list-style-type: none"> Storage above EL 61.80 m (FSL) 	<ul style="list-style-type: none"> Storage above EL 64.30 m (Moderate Flood Level) 	<ul style="list-style-type: none"> Storage above EL 71.4 m (Equivalent flow 2013 event) 	<ul style="list-style-type: none"> Storage EL 63.30 m and falling (Minor Flood Level)
Action	<ul style="list-style-type: none"> Record all communication Forecast flood level based on observed rainfall and BoM forecast rainfall Extract relevant data from available sources Update Flood models as per SOP of OC 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level <div style="border: 1px solid red; padding: 5px; margin-top: 10px;"> <p>NOTE: Flood levels above 73.30 m trigger the Overturning condition – Section 6</p> </div>	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: [REDACTED] Return to routine activities
Notifications	1. IC 2. DSTDM	1. IC 2. DSTDM	1. IC 2. DSTDM	1. IC 2. DSTDM	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



5. Dam hazard — piping: embankment, foundation, or abutments

5.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a piping condition through the embankment (Main Dam or Saddle Dams), foundations, or dam abutment. An early indicator of a piping condition can be an increase in seepage or a new area of seepage. If the seepage water is cloudy or has become cloudy, this may indicate that material is being transported and a pipe is being established.

If a pipe is established and progresses, then a dam failure may result. If a potential pipe is detected early, remedial repairs may be possible in the form of constructing a filter and weighting zone over the pipe exit if safe to do so.

The area likely to be affected by this dam is described as:

- If dam failure does not occur, then there will not be any area affected
- If dam failure does occur, then the maximum area affected area is the level shown on the maps in Appendix B3.

NOTE: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in Appendix D3.

5.1.1 Assessment of circumstances that indicate an increase in the likelihood of piping

An increase in seepage through an embankment, the foundations or abutments is a circumstance that could indicate an occurrence of piping. This circumstance is the trigger for the Alert status for piping.

Increasing seepage through an embankment, the foundations or abutments with cloudy water is a circumstance that could indicate an increased likelihood of piping. This circumstance is the trigger for the Lean Forward status for piping.

5.2 Emergency action roles

Table 13 to Table 17 specify emergency actions for the following roles, Definitions can be found in Appendix D1:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)

Figure 2: Piping: embankment, foundation, or abutments flowchart

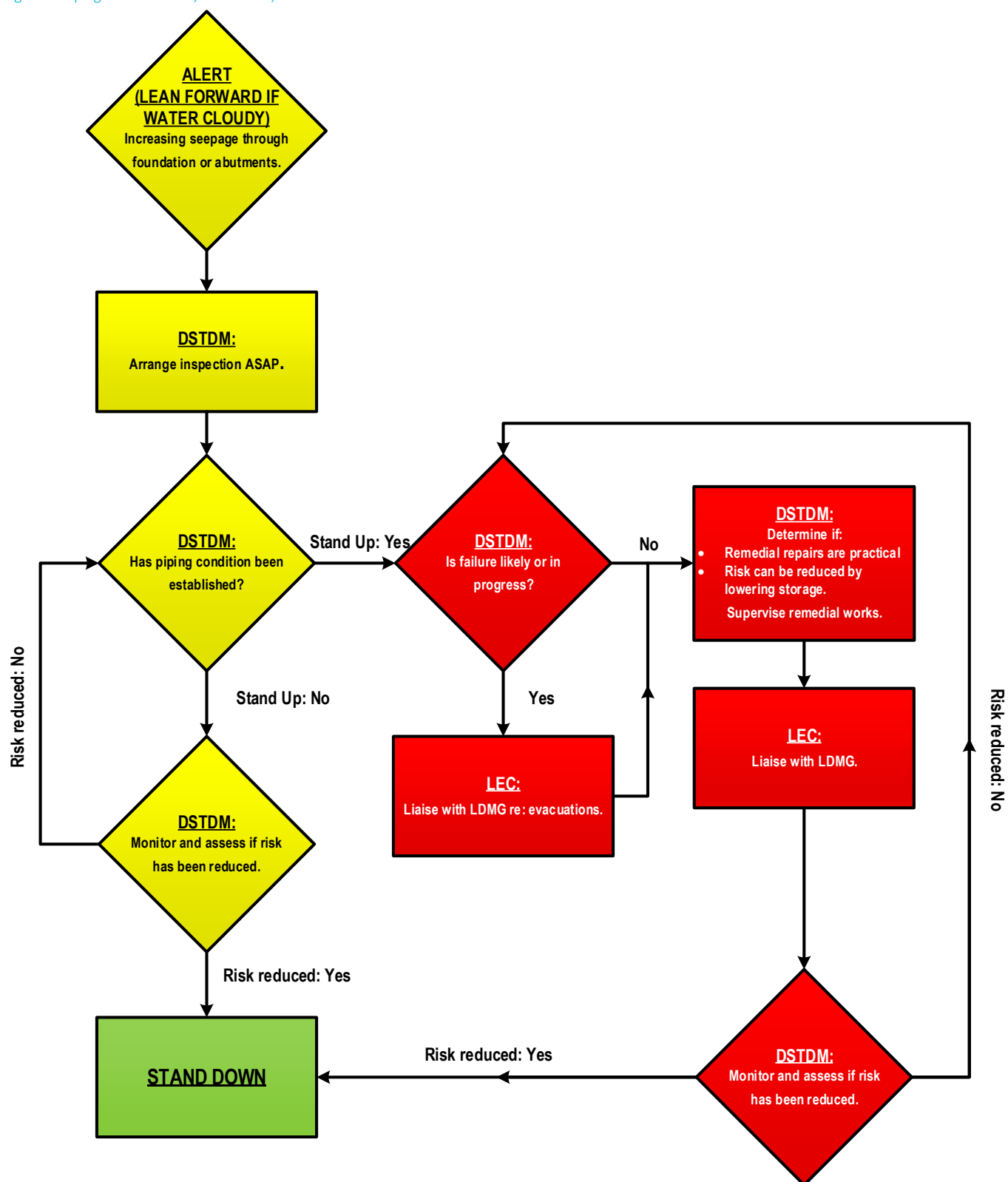



Table 13: Piping: embankment, foundation, or abutments — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments 	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	<ul style="list-style-type: none"> Piping condition has been established 	<ul style="list-style-type: none"> Failure underway or likely due to piping, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication Monitor flows every 6 hours (or as otherwise instructed by the DSTDM) Photograph/video the piping from a safe point and record using the approved forms in ref K and send to DSTDM, IC & Hydrographers Notify SO Update Dam Logbook as per SOP 12 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Support/supervise remedial works as required Lower the storage if directed Close any affected roads as directed Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on members of the public 	<ul style="list-style-type: none"> As per previous activation level, AND Vacate the immediate vicinity of the embankment 	<ul style="list-style-type: none"> Inspect the dam for any damage and photograph any damage identified during the event If required, forward all relevant communication including emails, and inspection sheets for EER to:  Update Dam Logbook as per SOP 12 Return to routine surveillance activities and frequencies
Notifications	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 14: Piping: embankment, foundation, or abutments — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments 	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	<ul style="list-style-type: none"> Piping condition has been established 	<ul style="list-style-type: none"> Failure underway or likely due to piping, and Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><i>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with relevant Council(s) regarding potential road/bridge closures 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

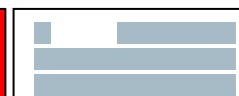


Table 15: Piping: embankment, foundation, or abutments — IC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments 	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	<ul style="list-style-type: none"> Piping condition has been established 	<ul style="list-style-type: none"> Failure underway or likely due to piping, and Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication Create Incident Report record Update Intranet with EAP status <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><i>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM Consider the need to appoint a recovery coordinator. The recovery coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over. Confirm EAs and other messages are prepared in advance – if required 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles Mobilise resources to undertake remedial works if directed by DSTDM 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with the DSTDM to confirm when dam failure is underway and ensure activation of the Emergency Siren when confirmed Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location 	<ul style="list-style-type: none"> Deactivate EAP Complete all Internal and External notifications If required forward all relevant communication, including emails for EER to: [REDACTED] Close out Incident Report record Update Intranet with EAP status Return to routine activities
Notifications	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM SMT LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM SMT LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM SMT SDCC (if required) D/S Residents ABC Radio (If required) LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM SMT SDCC D/S Residents ABC Radio Emergency Siren LDMG 1* LDMG 2* DDMG SRT 	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 16: Piping: embankment, foundation, or abutments — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Unconfirmed piping risk</i>) What is the status? (Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further information
Lean Forward	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Unconfirmed piping risk</i>) What is the status? (Investigation continues) Advise of current storage level Advise any issues you are aware of – Discuss possible EA messaging and prepare all messaging Standby for further information
Stand Up — 1 (Possible)	<ul style="list-style-type: none"> Piping condition has been established 	<ul style="list-style-type: none"> SDCC Watch Desk 	<ul style="list-style-type: none"> Email & Phone 	Complete Emergency Alert Request Form if required (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email. Standard message: SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	Standard message (If required): SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Confirmed piping risk</i>). What is the status? (Possible dam failure) Advise of current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Consider possible evacuations

Table 16: Piping: embankment, foundation, or abutments — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 2 (Likely)	<ul style="list-style-type: none"> Failure likely due to piping, AND Sufficient water in storage to create a dam hazard 	• SDCC Watch Desk	• Email & Phone	<p><i>Develop messages in consultation with DSTDM — and LDMG if time permits</i></p> <p>Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon</p>
		• D/S Residents	<ul style="list-style-type: none"> • SMS • Email • Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv, check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au. For a Life-threatening Emergency contact 000.</p>
		• ABC Radio	• Phone	<p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> • LDMG 1 • LDMG 2 • DDMG 	• Phone	<p>Describe current situation with dam:</p> <p>What is the event? (<i>Confirmed piping risk</i>)</p> <p>What is the status? (Likely Dam Failure)</p> <p>Advise of current storage level</p> <p>Advise any issues you are aware of</p> <p>Confirm understanding that failure now becomes likely at this trigger</p> <p>Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure</p>

Table 16: Piping: embankment, foundation, or abutments — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 2 (Underway)	<ul style="list-style-type: none"> Dam Failure underway 	<ul style="list-style-type: none"> SDCC Watch Desk 	<ul style="list-style-type: none"> Email & Phone 	<p><i>Develop messages in consultation with DSTDM — and LDMG if time permits</i></p> <p>Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon</p>
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy, check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	<p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> Emergency Siren 	<ul style="list-style-type: none"> Phone & Email 	<p>Complete Emergency Siren instructions in Appendix A10 and notify SRT.</p> <p>Not to be used UNLESS confirmed dam failure is underway and the Emergency Alert is being sent out.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event? (<i>Confirmed piping risk</i>)</p> <p>What is the status? (Dam Failure Underway)</p> <p>Advise of current storage level</p> <p>Advise any issues you are aware of</p> <p>Confirm understanding that failure now underway at this trigger</p> <p>Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure</p>
Stand Down	<ul style="list-style-type: none"> Risk assessment has determined that piping risk has reduced 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER NOTIFICATION: Paradise Dam safety issue resolved. Refer sunwater.com.au for more details.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with Dam:</p> <p>What is the event? (<i>Dam Safety Risk — piping</i>)</p> <p>What is the status? (Dam hazard stood down)</p> <p>Advise risk assessment has determined that piping risk has reduced, and EAP has been deactivated</p>

Table 17: Piping: embankment, foundation, or abutments — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments 	<ul style="list-style-type: none"> Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	<ul style="list-style-type: none"> Piping condition has been established 	<ul style="list-style-type: none"> Failure underway or likely due to piping, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Action	<ul style="list-style-type: none"> Record all communication Arrange an inspection of the dam to assess its condition as soon as possible, when safe to do so Determine if piping condition has been established Monitor situation and assess risks Advise DSR of EAP activation 	<ul style="list-style-type: none"> As per previous activation level, AND Confirm availability of machinery and materials and that machinery operators are on standby if required 	<ul style="list-style-type: none"> As per previous activation level, AND Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) Supervise* remedial repairs (if applicable) 	<ul style="list-style-type: none"> As per previous activation level, AND Assess risk and determine if failure likely or underway Liaise with the IC and confirm need to sound due to dam failure Liaise with the IC and LEC and advise on need to recommend evacuations <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>* Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.</p> </div>	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: [REDACTED] Return to routine activities
Notifications	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. LEC/ORR 4. DSR	1. DDO 2. IC 3. LEC/ORR 4. DSR	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



6. Dam hazard — overturning or sliding of monoliths

6.1.1 Activation triggers

Table 18: Overturning or sliding activation trigger summary

Alert	<ul style="list-style-type: none"> • Indications of movement of monoliths noted such as cracking, increased seepage, spilling, OR • Damage to the upstream membrane, OR • Apron Slab Integrity System loss of fluid (not during spill event)
Lean Forward	<ul style="list-style-type: none"> • Apron Slab Integrity System loss of fluid during spill event
Stand Up — 1	<ul style="list-style-type: none"> • Unconfirmed displacement of one or more monoliths, OR • Evidence of scouring at or near toe of dam
Stand Up — 2 (Failure possible)	<ul style="list-style-type: none"> • At or above Paradise Dam Headwater EL 73.3 m, OR • Primary Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour of one or more monoliths), AND • Sufficient water in storage to create a dam hazard
Stand Up — 3 (Failure likely)	<ul style="list-style-type: none"> • At or above Paradise Dam Headwater EL 77.0 m, OR • Primary Spillway failure likely due to sliding or overturning, AND • Sufficient water in storage to create a dam hazard
Stand Up — 3 (Failure underway)	<ul style="list-style-type: none"> • Secondary Spillway failure underway due to scour due to the Secondary Spillway overtopping, OR • Primary Spillway failure underway due to sliding or overturning, AND • Sufficient water in storage to create a dam hazard
Stand Down	<ul style="list-style-type: none"> • Risk Assessment has determined that sliding or overturning risk has reduced

The emergency action described in this section relates to a potential dam hazard due to overturning or sliding of one or more of the concrete monoliths.

If one of more monoliths become unstable, a dam failure may result. If movement is detected early, remedial actions may be possible depending on the nature of the damage.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by overturning or sliding of monoliths, The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is underway or likely due to overturning or sliding of monoliths and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is underway or likely due to overturning or sliding of monoliths and concurrent flooding or downstream releases are occurring or expected to occur.

Overturning or sliding of a monolith is an identified potential dam failure hazard that could lead to a dam failure. Overturning or sliding of a monolith could be caused by scouring at or near the toe of a monolith during a flood event that overtops the Secondary Spillway or by the loss of the Primary Spillway apron, or from flood loads leading to increased uplift.

The Paradise Dam Essential Works (PDEW) Project, that involves lowering (including capping) of the Primary Spillway Crest to EL 61.8 m, was completed in 2021. The activation triggers have been determined considering the Memorandum “Paradise Dam, Post Essential Works Primary Spillway Crest Lowering and Capping, Emergency Action Plan (EAP) Addendum, Primary Spillway Monolith Overturning or Sliding Failure Modes, Stand Up 2 & 3 Activation Levels, Proposed Amendment of Triggers, Feb 2021” (ref L).

Paradise Dam suffered considerable scour damage to the dissipator of the Primary Spillway to an area immediately downstream of the dissipator. This damage has since been repaired; however, the repairs have only been tested to historical flood events. As a precaution the repairs have incorporated a dissipator slab integrity monitoring system. The purpose of the system is to provide early warning of potential scouring of the dissipator slab on the Primary Spillway. If potential scour has been indicated the DSTDM will review the outputs from the system and assess the likelihood that scouring is in progress.

Paradise Dam incorporates a Secondary Spillway as the right abutment of the dam. The Secondary Spillway overtops when the storage level reaches EL 78.00 m (16.2 m over the Primary Spillway). There is the potential for scouring downstream of the Secondary Spillway when there is significant flow over the Secondary Spillway. This scouring could lead to failure when water over tops the Secondary Spillway.

If the DSTDM forms the view that significant scouring or is occurring or a sliding failure mechanism is considered likely to occur, then the need for the evacuations should be considered by disaster management authorities.

6.2 Apron Slab Integrity System

The primary dissipator of Paradise Dam has 21 separate slabs. The Apron Slab Integrity System has been installed in eight of the slabs. Each of the eight slabs has a separate circuit of 6.0 mm diameter nylon tube. The tube is filled with a green liquid. Each of the eight circuits terminates in a pair of sight tubes in a termination box on the crest on the right abutment of the dam. If a slab with the integrity system installed suffers scour damage the tube should be ruptured and result in loss of liquid. This will be indicated by the loss of liquid from the pair of sight tubes.

Loss of liquid from a sight tube should not be automatically assumed to indicate a dam failure is underway. The sight tubes are topped up at regular intervals. A slow loss of liquid from one circuit may indicate a failure of the system, not the slab. If loss of liquid is observed from one circuit, then the operator should attempt to refill the circuit and observe. The simultaneous loss of liquid from multiple circuits could indicate that the conduit from the dissipator to the sight tube cabinet has been compromised rather than damage to the slabs.

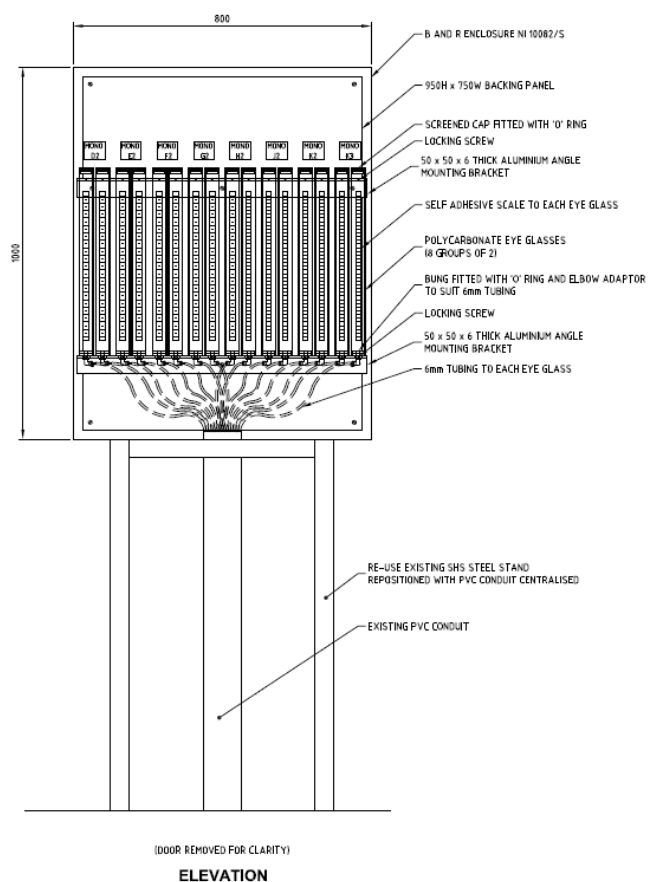
It is noted that the level readings will only be possible up to EL77.25 m AHD, as above this the Secondary Spillway soon becomes impassable due to water overtopping at EL78.0 m AHD.

Any loss of liquid from the Apron Slab Integrity System should be carefully evaluated by the DSTDM.

Figure 3: Slab pressure sensors eye glass image



Figure 4: Slab pressure sensors eye glass set up drawing



A drawing of the Apron Slab Sensors is in Appendix B1.

6.3 Emergency action roles

Table 19 to Table 23 to specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)

Figure 5: Overturning or sliding of monoliths flowchart

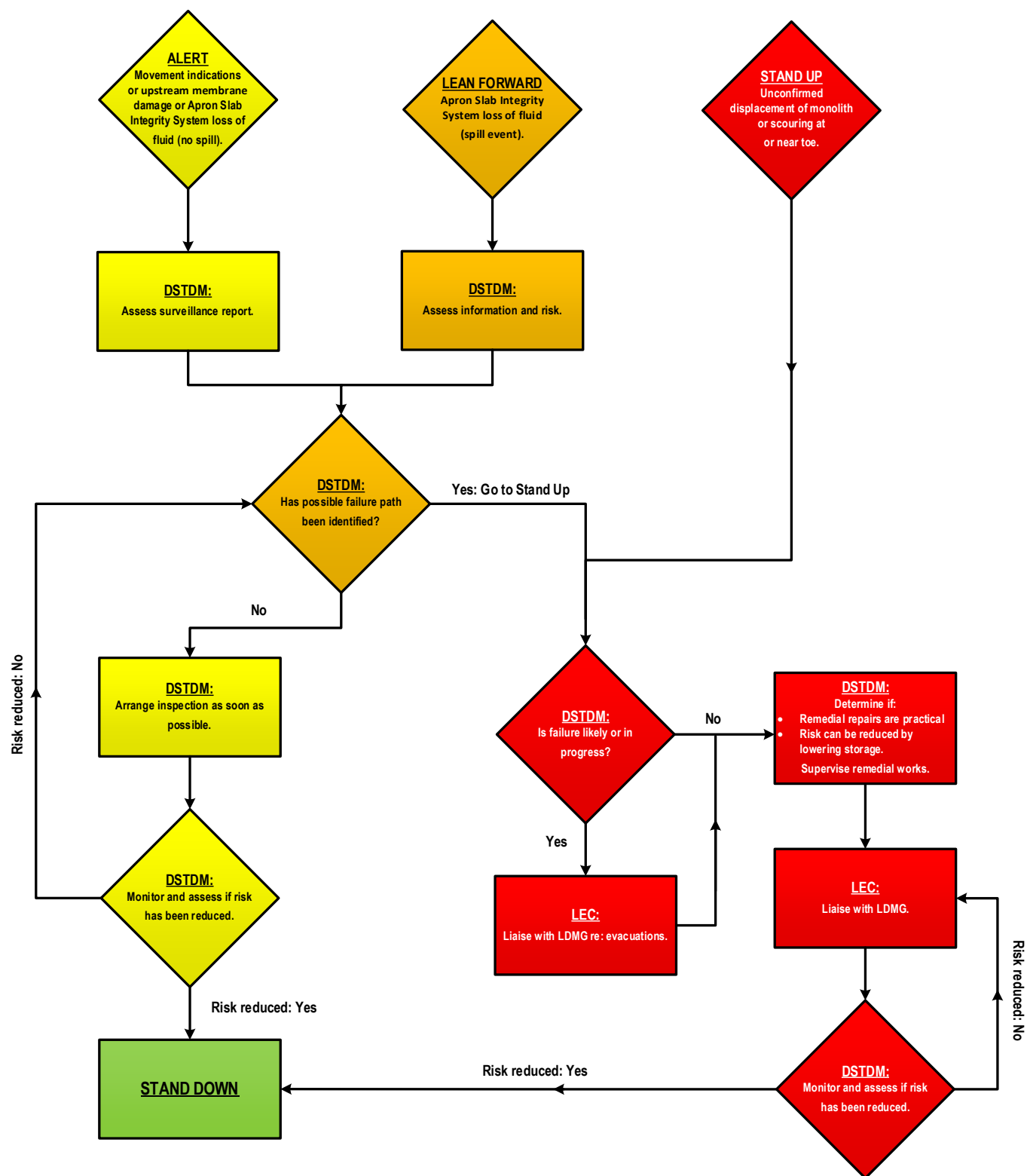



Table 19: Overturning or sliding of monoliths — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up - 1	Stand Up – 2 (Possible)	Stand Up – 3 (Likely)	Stand Up – 3 (Underway)	Stand Down
Activation trigger	<ul style="list-style-type: none"> Indications of movement of monoliths noted such as cracking, increased seepage, spilling, OR Damage to the upstream membrane, OR Apron Slab Integrity System loss of fluid (not during spill event) 	<ul style="list-style-type: none"> Apron Slab Integrity System loss of fluid during spill event 	<ul style="list-style-type: none"> Unconfirmed displacement of one or more monoliths, OR Evidence of scouring at or near toe of dam 	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 73.3 m, OR Primary Spillway failure possible due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 77.0 m, OR Primary Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Secondary Spillway failure underway due to scour due to the Secondary Spillway overtopping, OR Primary Spillway failure underway due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that sliding or overturning risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication Monitor dam every 6 hours (or as otherwise instructed by the DSTDM) until a decreasing trend is observable or as directed by the DSTDM Maintain photographic record Notify SO Update Dam Logbook as per SOP 12 	<ul style="list-style-type: none"> As per previous activation level, AND If loss of apron integrity system liquid, attempt to refill Monitor for signs of damage to toe (if possible) or movement of monoliths 	<ul style="list-style-type: none"> As per previous activation level, AND Continual visual monitoring of dam structure (or as instructed by the DSTDM) Support/supervise remedial works as required Lower the storage if directed Close road access to dam as directed Maintain surveillance of area immediately downstream of dam (if safe to do so) and 'move on' members of the public 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Vacate the immediate vicinity of the dam wall if levels are expected to reach EL 77.25 m 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> Inspect the dam and photograph any damage identified during the event If required, forward all relevant communication including emails, and inspection sheets for EER to:  Update Dam Logbook as per SOP 12 Return to routine surveillance activities and frequencies
Notifications	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 20: Overturning or sliding of monoliths — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up - 1	Stand Up - 2 (Possible)	Stand Up - 3 (Likely)	Stand Up - 3 (Underway)	Stand Down
Activation trigger	<ul style="list-style-type: none"> Indications of movement of monoliths noted such as cracking, increased seepage, spilling, OR Damage to the upstream membrane, OR Apron Slab Integrity System loss of fluid (not during spill event) 	<ul style="list-style-type: none"> Apron Slab Integrity System loss of fluid during spill event 	<ul style="list-style-type: none"> Unconfirmed displacement of one or more monoliths, OR Evidence of scouring at or near toe of dam 	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 73.3 m, OR Primary Spillway failure possible due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 77.0 m, OR Primary Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Secondary Spillway failure underway due to scour due to the Secondary Spillway overtopping, OR Primary Spillway failure underway due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that sliding or overturning risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication Develop/implement staff roster <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Place machinery operators on standby if directed by DSTDM 	<ul style="list-style-type: none"> As per the previous activation level, AND Liaise with IC and LDMGs re: potential for evacuations Mobilise resources to undertake remedial works if directed by DSTDM 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> If required, forward all relevant communication including emails for EER to: [REDACTED] Update Dam Logbook as per SOP 12 Return to routine activities
Notifications	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
 ALL PHOTOS MUST BE DATE STAMPED



Table 21: Overturning or sliding of monoliths — IC emergency action

Activation level	Alert	Lean Forward	Stand Up - 1	Stand Up – 2 (Possible)	Stand Up – 3 (Likely)	Stand Up – 3 (Underway)	Stand Down
Activation trigger	<ul style="list-style-type: none"> Indications of movement of monoliths noted such as cracking, increased seepage, spilling, OR Damage to the upstream membrane, OR Apron Slab Integrity System loss of fluid (not during spill event) 	<ul style="list-style-type: none"> Apron Slab Integrity System loss of fluid during spill event 	<ul style="list-style-type: none"> Unconfirmed displacement of one or more monoliths, OR Evidence of scouring at or near toe of dam 	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 73.3 m, OR Primary Spillway failure possible due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 77.0 m, OR Primary Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Secondary Spillway failure underway due to scour due to the Secondary Spillway overtopping, OR Primary Spillway failure underway due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that sliding or overturning risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication Create Incident Report record Update Intranet with EAP status <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>*NOTE1: IC to contact LDMGs unless LDMG1 is Stood Up</p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Place machinery operators on standby if directed by DSTDM Confirm EAs and other messages are prepared in advance – if required 	<ul style="list-style-type: none"> As per the previous activation level, AND Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles Liaise with DDO, LEC & DSTDM re: potential for evacuations Mobilise resources to undertake remedial works if directed by DSTDM 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with the DSTDM to confirm when dam failure is underway and ensure activation of the Emergency Siren when confirmed 	<ul style="list-style-type: none"> Deactivate EAP If required forward all communication, including relevant emails for EER to: [REDACTED] Close out Incident Report record Update Intranet with EAP status Return to routine activities

NOTIFICATIONS CONTINUED NEXT PAGE



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

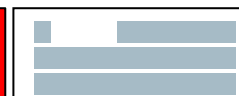


Table 21: Overturning or sliding of monoliths — IC emergency action

Activation level	Alert	Lean Forward	Stand Up - 1	Stand Up - 2 (Possible)	Stand Up - 3 (Likely)	Stand Up - 3 (Underway)	Stand Down
Notifications	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. LDMG 1* 6. LDMG 2* 7. DDMG 8. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. LDMG 1* 6. LDMG 2* 7. DDMG 8. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. SDCC (if required) 6. D/S Residents 7. ABC Radio (If required) 8. LDMG 1* 9. LDMG 2* 10. DDMG 11. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. SDCC 6. D/S Residents 7. ABC Radio 8. LDMG 1* 9. LDMG 2* 10. DDMG 11. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. SDCC 6. D/S Residents 7. ABC Radio 8. LDMG 1* 9. LDMG 2* 10. DDMG 11. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. SDCC 6. D/S Residents 7. ABC Radio 8. Emergency Siren 9. LDMG 1* 10. LDMG 2* 11. DDMG 12. SRT	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
 ALL PHOTOS MUST BE DATE STAMPED



Table 22: Overturning or sliding of monoliths — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> Indications of movement of monoliths noted such as cracking, increased seepage, spilling, OR Damage to the upstream membrane, OR Apron Slab Integrity System loss of fluid (not during spill event) 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam — What is the event? What is the status? (Investigation underway) Advise current storage level
Lean Forward	<ul style="list-style-type: none"> Apron Slab Integrity System loss of fluid during spill event 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? What is the status? (Unconfirmed or potential instability of dam – under investigation) Advise current storage level Advise any issues you are aware of – Discuss possible EA messaging and prepare all messaging Standby for further information
Stand Up – 1	<ul style="list-style-type: none"> Unconfirmed displacement of one or more monoliths, OR Evidence of scouring at or near toe of dam 	<ul style="list-style-type: none"> SDCC 	<ul style="list-style-type: none"> SMS Email 	Complete Emergency Alert Request Form if required (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email: Standard message: SUNWATER ADVICE: Possible safety issue at Paradise Dam. Bundaberg and North Burnett residents are urged to stay informed. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	Standard message (if required): SUNWATER ADVICE: Possible safety issue at Paradise Dam. Bundaberg and North Burnett residents are urged to stay informed.
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the type of event and potential scenarios? What is the status (Confirmed – instability of dam OR cannot confirm stability) Advise current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Consider possible evacuations

Table 22: Overturning or sliding of monoliths — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up – 2 (Possible)	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 73.3 m, OR Primary Spillway failure possible due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	• SDCC	<ul style="list-style-type: none"> SMS Phone (for those <u>without</u> mobiles) 	<i>Develop messages in consultation with DSTDM — and LDMG if time permits</i> Complete Emergency Alert Request Form if required (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		• D/S Residents	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email. Standard message: SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		• ABC Radio	• Phone	Standard message (If required): SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	• Phone	Describe current situation with dam: What is the type of event and potential scenarios? What is the status (Possible dam failure)? Advise current storage level Advise any issues you are aware of Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure

Table 22: Overturning or sliding of monoliths — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up – 3 (Likely)	<ul style="list-style-type: none"> At or above Paradise Dam Headwater EL 77.0 m, OR Primary Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> SDCC 	<ul style="list-style-type: none"> SMS Email 	<p><i>Develop messages in consultation with DSTDM — and LDMG if time permits</i></p> <p>Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon</p>
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv, check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	<p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the type of event and potential scenarios?</p> <p>What is the status (Likely dam failure)</p> <p>Advise current storage level</p> <p>Advise any issues you are aware of</p> <p>Confirm understanding that failure now becomes likely at this trigger</p> <p>Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure</p>

Table 22: Overturning or sliding of monoliths — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up – 3 (Underway)	<ul style="list-style-type: none"> Secondary Spillway failure underway due to scour due to the Secondary Spillway overtopping, OR Primary Spillway failure underway due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	• SDCC	<ul style="list-style-type: none"> SMS Email 	Develop messages in consultation with DSTDM — and LDMG if time permits Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		• D/S Residents	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email: Standard message: EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		• ABC Radio	• Phone	Standard message: EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. For a Life-threatening Emergency contact 000.
		• Emergency Siren	• Phone & Email	Complete Emergency Siren instructions in Appendix A10 and notify SRT. Not to be used UNLESS confirmed dam failure is underway and the Emergency Alert is being sent out.
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	• Phone	Describe current situation with dam — What is the type of event and potential scenarios? What is the status (dam failure underway) Advise current storage level Advise any issues you are aware of Confirm understanding that failure now underway at this trigger Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure
Stand Down	• Risk assessment that has determined that sliding or overturning risk has reduced	• D/S Residents	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email: SUNWATER NOTIFICATION: Paradise Dam safety issue resolved. Refer sunwater.com.au more details.
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	• Phone	Describe current situation with dam: What is the event? What is the status? (Dam hazard Stood Down) Advise that sliding or overturning risk has reduced and EAP has been deactivated

Table 23: Overturning or sliding of monoliths — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up - 1	Stand Up - 2 (Possible)	Stand Up - 3 (Likely)	Stand Up - 3 (Underway)	Stand Down
Activation trigger	<ul style="list-style-type: none"> • Indications of movement of monoliths noted such as cracking, increased seepage, spilling, OR • Damage to the upstream membrane, OR • Apron Slab Integrity System loss of fluid (not during spill event) 	<ul style="list-style-type: none"> • Apron Slab Integrity System loss of fluid during spill event 	<ul style="list-style-type: none"> • Unconfirmed displacement of one or more monoliths, OR • Evidence of scouring at or near toe of dam 	<ul style="list-style-type: none"> • At or above Paradise Dam Headwater EL 73.3 m, OR • Primary Spillway failure possible due to sliding or overturning, AND • Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> • At or above Paradise Dam Headwater EL 77.0 m, OR • Primary Spillway failure likely due to sliding or overturning, AND • Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> • Secondary Spillway failure underway due to scour due to the Secondary Spillway overtopping, OR • Primary Spillway failure underway due to sliding or overturning, AND • Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> • Risk assessment has determined that sliding or overturning risk has reduced
Actions	<ul style="list-style-type: none"> • Record all communication • Review surveillance inspection of the dam and assess its condition as soon as possible • Determine if there are possible failure paths from report damage • Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so • Confirm with DDO that Apron Slab Integrity System is topped up with fluid • Advise DSR of activation of EAP • Monitor situation and assess risks 	<ul style="list-style-type: none"> • As per previous activation level, AND • Assess result from Apron Slab Integrity System and determine likelihood of failure • Continually assess scour risk • Assess risk and determine if failure likely or underway • Review available Vibrating Wire Piezometer data 	<ul style="list-style-type: none"> • As per the previous activation level, AND • Determine if remedial repairs are practical • Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) • Supervise* remedial repairs (if applicable) 	<ul style="list-style-type: none"> • As per previous activation level, AND <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>* Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.</p> </div>	<ul style="list-style-type: none"> • As per previous activation level, AND • Liaise with the IC and advise on need to recommend evacuations 	<ul style="list-style-type: none"> • As per previous activation level, AND • Liaise with the IC and confirm need to sound the Emergency Siren due to dam failure 	<ul style="list-style-type: none"> • If required forward all communication, including relevant emails for EER to: • Return to routine activities

NOTIFICATIONS CONTINUED NEXT PAGE



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

Table 23: Overturning or sliding of monoliths — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up - 1	Stand Up – 2 (Possible)	Stand Up – 3 (Likely)	Stand Up – 3 (Underway)	Stand Down
Notifications	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down

7. Dam hazard — Releases through Environmental Outlet

7.1 Overview

Releases through the Environmental Outlet can be a hazard in two forms:

- Controlled releases
 - Downstream flows can impact low level road crossings and in-river infrastructure.
 - When releases exceed 40.5 m³/s (3500 ML/d) Booyal Crossing is impacted.
- Uncontrolled releases
 - It has been identified that there is a possibility of failure to part of the structure associated with the Environmental Outlet. If this was to occur an uncontrolled release of water would commence.

This document is necessary to ensure a rapid response to these events, so communications can occur promptly.

NOTE: The location of the (Environmental) Outlet Building is outlined in Section 6.2 of the O&M Manual (ref M). The Outlet Building contains both the Valve Room and Outlet Control Room. The Valve Room is under the Outlet Control Room and has three Sump Pumps. These Sump Pumps are described in Section 6.2.2.1. of ref M.

7.2 Maximum possible releases from Paradise Dam

The maximum release that would occur has been estimated at 300 m³/s (25,920 ML/d). This maximum release would remain within the bed and banks of the river. At worst case, this would drain the storage over a period of up to 14 days prior to ceasing.

7.3 Downstream Flooding Impacts

The area likely to be affected by this dam hazard is described as:

- For small flows the water will be contained within the river and will not create a downstream release hazard
- As the rate of discharge increases there will be an impact on low level road crossings of the Burnett River and other infrastructure in the river such as pump sites. The Booyal crossing is the first crossing to be impacted. Booyal crossing is impacted at flows above 40.5 m³/s (3500 ML/d).
- The maximum flow rate possible is approximately one third of the flow rate associated with a Minor Flood Level over the spillway. As such, wider impacts to property are not expected.

7.3.1 Activation triggers

Table 24: Releases through Environmental Outlet trigger summary

Alert	<ul style="list-style-type: none"> • Releases commenced through Environmental Outlet
Lean Forward	<ul style="list-style-type: none"> • Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND • Sump pumps (#1 & #2) have been working at a longer than usual rate, OR • Dewatering pump (#3) has started to operate
Stand Up — 1	<ul style="list-style-type: none"> • Confirmed uncontrolled releases through the Environmental Outlet
Stand Down	<ul style="list-style-type: none"> • Releases have ceased

7.4 Emergency Action Roles

Table 25 to Table 30 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)

Table 25: Releases through Environmental Outlet — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Down
Activation trigger	<ul style="list-style-type: none"> Releases commenced through Environmental Outlet 	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> Releases have ceased
Actions	<ul style="list-style-type: none"> Record all communication Operate Environmental Outlet as per requirements of O&M Manual, Monitor D/S gauging station Inspect the dam daily (or as instructed by the DSTDM) utilising the on-site cameras NOTE: Booyal Crossing is impacted with flows exceeding 3500 ML/day Update Dam Logbook as per SOP 12 	<ul style="list-style-type: none"> As per previous activation level, AND Inspect the dam daily (or as instructed by the DSTDM), photograph/video and record using approved forms in ref K and send to DSTDM, IC & Hydrographers 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> Inspect the dam and photograph any damage identified during the event Update Dam Logbook as per SOP 12 If required, forward all relevant communication including emails, and inspection sheets for EER to: eer_eap@sunwater.com.au Return to routine activities
Notifications	1. DSTDM 2. IC	1. DSTDM 2. IC	1. DSTDM 2. IC	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
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Table 26: Releases through Environmental Outlet — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Down
Activation trigger	<ul style="list-style-type: none"> Releases commenced through Environmental Outlet 	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> Releases have ceased
Actions	<ul style="list-style-type: none"> Record all communication Develop/implement staff roster NOTE: Booyal Crossing is impacted with flows exceeding 3500 ML/day <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><i>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM and IC 	<ul style="list-style-type: none"> As per previous activation level, AND Confirm that uncontrolled releases are underway 	<ul style="list-style-type: none"> If required forward all communications including relevant emails for EER to [REDACTED] Return to routine activities
Notifications	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ol style="list-style-type: none"> DDO IC LDMG 1* LDMG 2* 	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

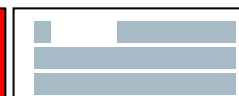


Table 27: Releases through Environmental Outlet — IC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Down
Activation trigger	<ul style="list-style-type: none"> Releases commenced through Environmental Outlet 	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> Releases have ceased
Actions	<ul style="list-style-type: none"> Record all communication Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without NOTE: Booyal Crossing is impacted with flows exceeding 3500 ML/day Create Incident Report Record Update Intranet with EAP status <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>*NOTE: IC to contact LDMGs unless LDMG1 is <i>Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM Confirm EAs and other messages are prepared in advance – if required 	<ul style="list-style-type: none"> As per previous activation level, AND Confirm that uncontrolled releases are underway 	<ul style="list-style-type: none"> Deactivate EAP Complete all Internal and External notifications If required forward all communications including relevant emails for EER to [REDACTED] Close out Incident Report record Update Intranet with EAP status Return to routine activities
Notifications	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM FODM SMT LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM FODM SMT LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> DDO LEC/ORR DSTDM FODM SMT D/S Residents LDMG 1* LDMG 2* DDMG SRT 	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 28: Releases through Environmental Outlet — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> Controlled releases from the Environmental Outlet 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? What is the status? Advise of current storage level Discuss potential closure of Booyal Crossing</p>
Lean Forward	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? (<i>Possible Uncontrolled Releases</i>) What is the status? (Under Investigation) Advise of current storage level Advise any issues you are aware of – Discuss possible messaging and prepare all messaging Standby for further information</p>
Stand Up	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email. Standard message (If required): SUNWATER ADVICE: Flooding below Minor Level expected due to uncontrolled release of water from Paradise Dam. Fast rise in river expected. Avoid downstream hazards, Booyal Crossing closed. listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv.</p>
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	<p>Standard message (If required): SUNWATER ADVICE: Flooding below Minor Level expected due to uncontrolled release of water from Paradise Dam. Fast rise in river expected. Avoid downstream hazards, Booyal Crossing closed.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? (Uncontrolled Releases) What is the status? (Investigation Continues) Advise of current storage level Advise of any issues you are aware of</p>
Stand down	<ul style="list-style-type: none"> Releases have ceased 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email: SUNWATER NOTIFICATION: Paradise Dam, releases have ceased. Refer sunwater.com.au for more details.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? What is the status? (Dam hazard stood down) Advise that releases have ceased and EAP has been deactivated</p>

Table 29: Releases through Environmental Outlet — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Down
Activation trigger	<ul style="list-style-type: none"> Releases commenced through Environmental Outlet 	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> Releases have ceased
Actions	<ul style="list-style-type: none"> Record all communication Provide technical advice to DDO and IC on a need's basis Advise DSR of EAP activation 	<ul style="list-style-type: none"> As per previous activation level, AND Review surveillance reports and determine if any additional responses are required 	<ul style="list-style-type: none"> As per previous activation level, AND Evaluate impacts to adjoining structures Ensure all staff on site are safe and accounted for 	<ul style="list-style-type: none"> If required forward all communications including relevant emails for EER to [REDACTED] Return to routine activities
Notifications	<ol style="list-style-type: none"> DDO IC DSR 	<ol style="list-style-type: none"> DDO IC DSR 	<ol style="list-style-type: none"> DDO IC DSR 	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

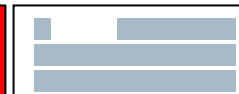


Table 30: Releases through Environmental Outlet — FODM emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Down
Activation trigger	<ul style="list-style-type: none"> Releases commenced through Environmental Outlet 	<ul style="list-style-type: none"> Inspection indicates possible leakage in Outlet Building Sump from failure of Environmental Conduit/interconnected wall, AND Sump pumps (#1 & #2) have been working at a longer than usual rate, OR Dewatering pump (#3) has started to operate 	<ul style="list-style-type: none"> Confirmed uncontrolled releases through the Environmental Outlet 	<ul style="list-style-type: none"> Releases have ceased
Actions	<ul style="list-style-type: none"> Record all communication Extract relevant data from available sources Update Flood models as per SOP of OC 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> If required forward all communications including relevant emails for EER to [REDACTED] Return to routine activities
Notifications	1. IC 2. DSTDM	1. IC 2. DSTDM	1. IC 2. DSTDM	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



8. Dam hazard — earthquake

8.1 Overview

The emergency action described in this section relates to a potential dam hazard due to an earthquake causing damage to the dam embankment (Main Dam or Saddle Dams), foundations, or dam abutment. Damage could take the form of cracking or slumping of the embankment, deformation or land slip, or increased seepage.

If damage does occur, then a dam failure may result. If damage is detected early, remedial repairs may be possible depending on the nature of the damage.

The area likely to be affected by this dam hazard is described as:

- If dam failure does not occur, then there will not be any area affected
- If dam failure does occur, then the maximum area affected area is the level shown by the SDF line on the maps in Appendix B3

NOTE: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in Appendix D3.

8.2 Emergency action roles

Table 31 to Table 35 to specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)

Figure 6: Earthquake flowchart

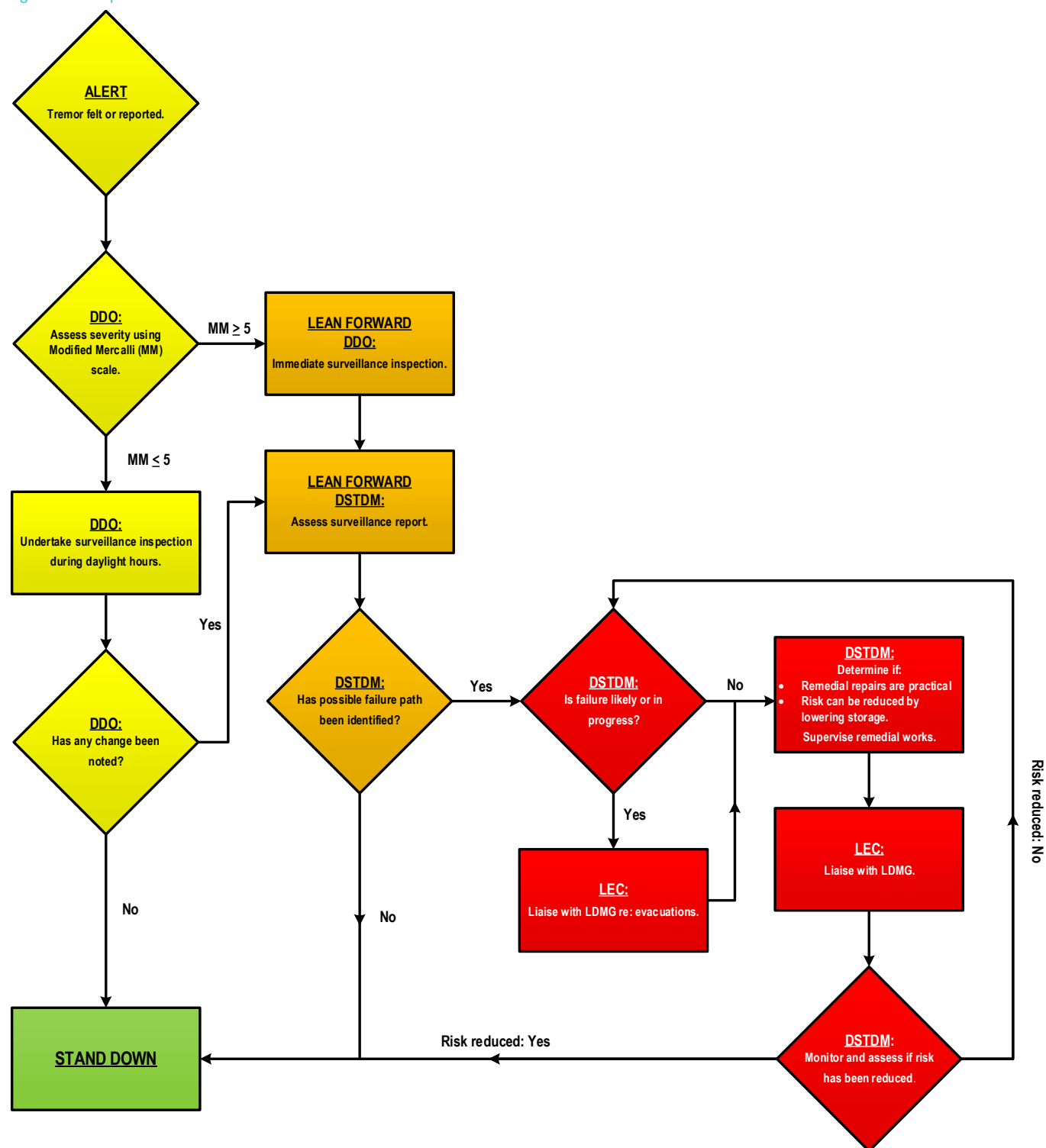


Table 31: Earthquake — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger <div> <p>*'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the Dam.</p> </div>	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5MM~ <div> <p>~DDO to assess magnitude, Modified Mercalli (MM) Scale, at dam location. The MM Scale is in ref K.</p> </div>	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	<ul style="list-style-type: none"> Failure underway or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has been determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication Inspect the Dam Wall, Spillway Structure and Abutments in daylight hours (if safe to do so). Photograph/video and record using approved forms in ref K and send to DSTDM, IC & Hydrographers Check for leaks, deformation, erosion, and concrete damage Maintain photographic record Notify SO Update Dam Logbook as per SOP 12 	<ul style="list-style-type: none"> As per previous activation level, AND <u>Immediately</u> inspect the dam wall, spillway structure, and abutments (if safe to do so), and report to the IC & DSTDM (unless inspection completed in Alert Stage) Repeat the inspection as directed 	<ul style="list-style-type: none"> As per previous activation level, AND Support/supervise remedial work as required Lower the storage if directed Close any affected roads as directed Maintain surveillance of area immediately downstream of dam (if safe to do so) and 'move on' members of the public Photograph the damage from a safe point Vacate the immediate vicinity of the embankment 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> Inspect the dam and photograph any damage identified during the event Update Dam Logbook as per SOP 12 If required, forward all relevant communication including emails, and inspection sheets for EER to: Return to routine activities
Notifications	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	1. DSTDM 2. IC 3. SO	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 32: Earthquake — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger <div> <p>*'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the Dam.</p> </div>	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5MM~ <div> <p>~DDO to assess magnitude, Modified Mercalli (MM) Scale, at dam location. The MM Scale is in ref K.</p> </div>	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	<ul style="list-style-type: none"> Failure underway or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has been determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Record all communication <div> <p>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</p> </div>	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with DDO and relevant Council(s) regarding potential road/bridge closures 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> If required forward all communications including relevant emails for EER to [REDACTED] Return to routine activities
Notifications	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	1. DDO 2. IC 3. LDMG 1* 4. LDMG 2*	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
 ALL PHOTOS MUST BE DATE STAMPED



Table 33: Earthquake — IC emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger ~DDO to assess magnitude, Modified Mercalli (MM) Scale, at dam location. The MM Scale is in ref K.	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5MM~ 	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	<ul style="list-style-type: none"> Failure underway or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has been determined that failure risk has reduced
Actions *‘Confirmed’ is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the Dam.	<ul style="list-style-type: none"> Record all communication Create Incident Report Record Update Intranet with EAP status <p>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</p>	<ul style="list-style-type: none"> As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM Consider the need to appoint a recovery coordinator. The recovery coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over. Confirm EAs and other messages are prepared in advance – if required 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles Liaise with relevant Council(s) regarding potential road/bridge closures Mobilise resources to undertake remedial works if directed by DSTDM 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with the DSTDM to confirm when dam failure is underway and ensure activation of the Emergency Siren when confirmed Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location 	<ul style="list-style-type: none"> Deactivate EAP Complete all Internal and External notifications If required forward all communications including relevant emails for EER to [REDACTED] Close out Incident Report record Update Intranet with EAP status Return to routine activities
Notifications	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. LDMG 1* 6. LDMG 2* 7. DDMG 8. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. LDMG 1* 6. LDMG 2* 7. DDMG 8. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. SDCC (if required) 6. D/S Residents 7. LDMG 1* 8. LDMG 2* 9. DDMG 10. SRT	1. DDO 2. LEC/ORR 3. DSTDM 4. SMT 5. SDCC 6. D/S Residents 7. Emergency Siren 8. LDMG 1* 9. LDMG 2* 10. DDMG 11. SRT	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

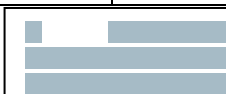


Table 34: Earthquake — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5MM 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Earthquake felt or reported in area</i>) What is the status? (Under investigation) Advise of current storage level Stand by for further information</p>
Lean Forward	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM, OR Intensity less than 5MM and change detected during surveillance inspection 	<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Earthquake felt or reported in area</i>) What is the status? (Investigation continues) Advise of current storage level Advise any issues you are aware of – Discuss possible EA messaging and prepare all messaging Stand by for further information</p>
Stand Up — 1 (Possible)	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	<ul style="list-style-type: none"> SDCC Watch Desk 	<ul style="list-style-type: none"> Phone & Email 	<p>Complete Emergency Alert Request Form if required (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon</p>
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email. Standard message: SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv, check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	<p>Standard message (If required): SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Earthquake felt or reported in area</i>) What is the status? (Possible earthquake damage to dam) Advise current storage level. Advise any issues you are aware of. Discuss any potential road/bridge closures Consider possible evacuations</p>

Table 34: Earthquake — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 2 (Likely)	<ul style="list-style-type: none"> Failure likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	• SDCC Watch Desk	• Email & Phone	Develop messages in consultation with DSTDM — and LDMG if time permits Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		• D/S Residents	<ul style="list-style-type: none"> • SMS • Email • Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email: Standard message: EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		• ABC Radio	• Phone	Standard message: EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> • LDMG 1 • LDMG 2 • DDMG 	• Phone	Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Earthquake damage</i>) What is the status? (Likely Dam Failure) Advise of current storage level. Advise any issues you are aware of Confirm understanding that failure now becomes likely at this trigger Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure

Table 34: Earthquake — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 2 (Underway)	<ul style="list-style-type: none"> Dam Failure underway 	<ul style="list-style-type: none"> SDCC Watch Desk 	<ul style="list-style-type: none"> Email & Phone 	<p><i>Develop messages in consultation with DSTDM — and LDMG if time permits</i></p> <p>Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon</p>
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy, check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	<p>Standard message:</p> <p>EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. For a Life-threatening Emergency contact 000.</p>
		<ul style="list-style-type: none"> Emergency Siren 	<ul style="list-style-type: none"> Email & Phone 	<p>Complete Emergency Siren instructions in Appendix A10 and notify SRT.</p> <p>Not to be used UNLESS confirmed dam failure is underway and the Emergency Alert is being sent out.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event? (<i>Dam Safety Risk — Earthquake damage</i>)</p> <p>What is the status? (<i>Dam Failure Underway</i>)</p> <p>Advise of current storage level</p> <p>Advise any issues you are aware of</p> <p>Confirm understanding that failure now underway at this trigger</p> <p>Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure</p>
Stand down	<ul style="list-style-type: none"> Risk assessment has been determined that failure risk has reduced 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	<p>Liaise with Sunwater Customer Support to send SMS and email:</p> <p>SUNWATER NOTIFICATION: Paradise Dam safety issue resolved. Refer sunwater.com.au for more details.</p>
		<ul style="list-style-type: none"> LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	<p>Describe current situation with dam:</p> <p>What is the event? (<i>Dam Safety Risk — Earthquake damage</i>)</p> <p>What is the status? (<i>Dam hazard Stood Down</i>)</p> <p>Advise that failure risk has reduced and EAP has been deactivated</p>

Table 35: Earthquake — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger <div> <p>*‘Confirmed’ is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the Dam.</p> </div>	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity less than 5MM~ <div> <p>~DDO to assess magnitude, Modified Mercalli (MM) Scale, at dam location. The MM Scale is in ref K.</p> </div>	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	<ul style="list-style-type: none"> Earthquake confirmed* (by DSTDM) or felt in the area, AND A possible failure path has been identified 	<ul style="list-style-type: none"> Failure underway or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has been determined that failure risk has reduced
Action	<ul style="list-style-type: none"> Record all communication Review surveillance inspection of the dam and assess its condition as soon as possible Review instrumentation data and determine if any additional responses are required Monitor situation and assess risks Advise DSR of EAP activation 	<ul style="list-style-type: none"> As per previous activation level, AND Determine if there are any possible failure paths from reported damage 	<ul style="list-style-type: none"> As per previous activation level, AND Assess risk and determine if failure likely or underway Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO Supervise^ remedial repairs (if applicable) 	<ul style="list-style-type: none"> As per previous activation level Liaise with the IC and confirm need to sound Emergency Siren due to dam failure <div> <p>^Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.</p> </div>	<ul style="list-style-type: none"> If required forward all communications including relevant emails for EER to [REDACTED] Return to routine activities
Notifications	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. DSR	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



9. Dam hazard — terrorist threat/activity or high energy impact

9.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a terrorist threat or activity or a high energy impact on the dam such as a plane crash or meteorite.

The vulnerability of Paradise Dam to a terrorist attack is low.

The area likely to be affected by this dam hazard is described as:

- If dam failure does not occur, then there will not be any area affected
If dam failure does occur, then the maximum area affected area is the level shown by the SDF line on the maps in Appendix B3

NOTE: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in Appendix D3.

9.1.1 Assessment of circumstances that indicates an increase in the likelihood of terrorist activity or high energy impact

Advice from authorities of a specific risk to water infrastructure is a circumstance that could indicate increased likelihood of a terrorist threat. If this were specific enough to name a dam, this circumstance would trigger Stand Up — 1 activation level.

9.2 Emergency action roles

Table 36 to Table 40 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)

Figure 7: Terrorist threat/activity or high energy impact flowchart

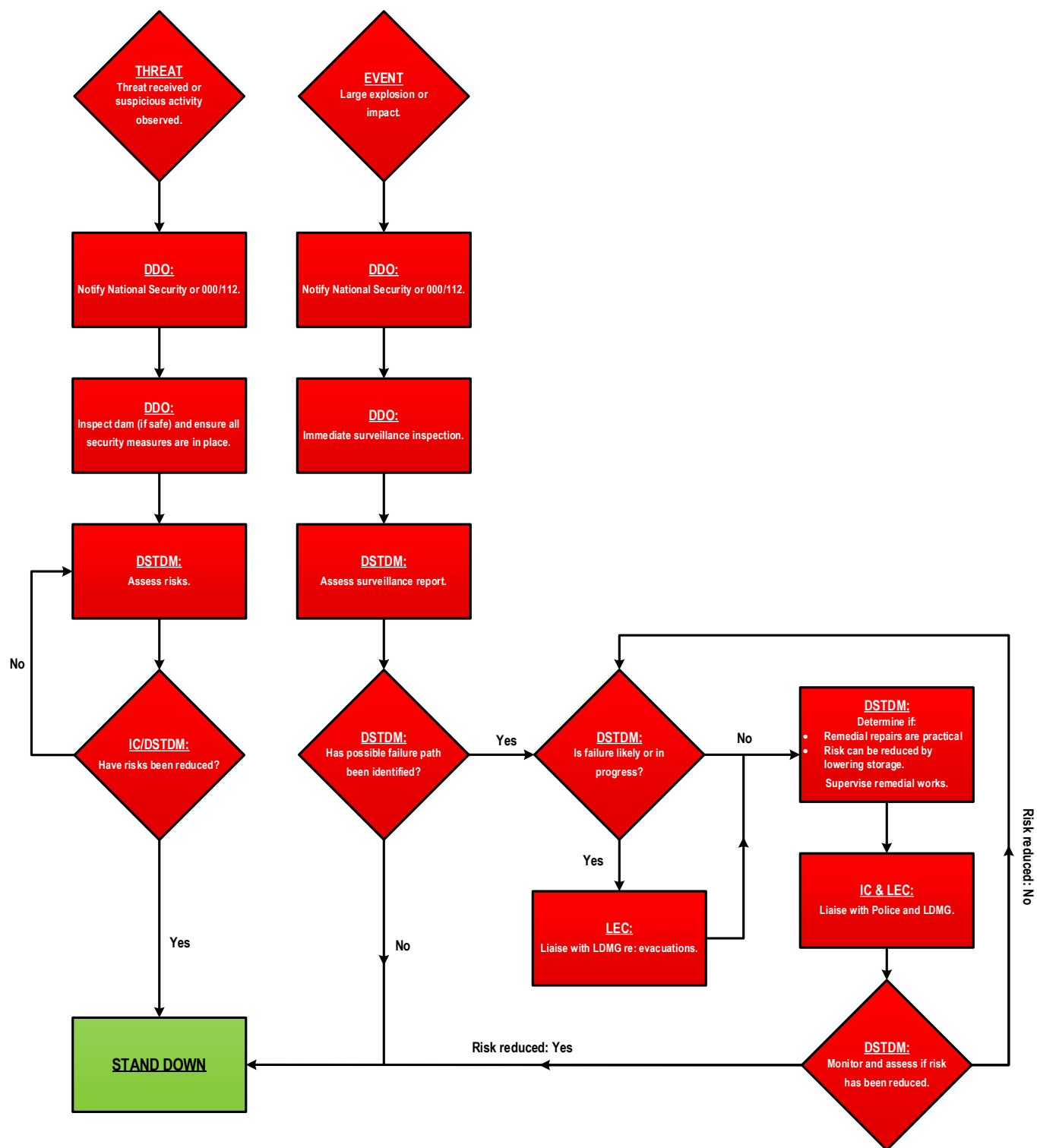


Table 36: Terrorist threat/activity or high energy impact — DDO emergency action

Activation level	Alert/Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3	Stand Down
Activation trigger	<ul style="list-style-type: none"> Not applicable 	THREAT <ul style="list-style-type: none"> Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT <ul style="list-style-type: none"> Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) 	RESPONSE <ul style="list-style-type: none"> Failure underway or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> In an emergency call 000. Record all communication If any suspicious behaviour noticed, contact DSTDM for advice and if instructed or if threat received, complete the following: <ul style="list-style-type: none"> Inspect dam (if safe) and ensure all security measures are in place (locked gates, etc.) Photograph/video suspicious items from a safe point and record using the approved forms in ref K and send to DSTDM, IC & Hydrographers If Police appoint incident manager support and follow instructions Close any affected roads as directed and move on members of the public Notify SO Update Dam Logbook as per SOP 12 	<ul style="list-style-type: none"> As per previous activation level, AND Vacate the immediate vicinity of the affected area 	<ul style="list-style-type: none"> As per previous activation level, AND Lower reservoir level, if directed by DSTDM 	<ul style="list-style-type: none"> Inspect the dam and photograph any damage identified during the event Update Dam Logbook as per SOP 12 If required, forward all relevant communication including emails, and inspection sheets for EER to: Return to routine activities
Notifications	<ul style="list-style-type: none"> Not applicable 	1. #000 Emergency 2. DSTDM 3. IC 4. SO	1. #000 Emergency 2. DSTDM 3. IC 4. SO	1. #000 Emergency 2. DSTDM 3. IC 4. SO	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO
 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 37: Terrorist threat/activity or high energy impact — LEC emergency action

Activation level	Alert/Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3	Stand Down
Activation trigger	<ul style="list-style-type: none"> Not applicable 	THREAT <ul style="list-style-type: none"> Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT <ul style="list-style-type: none"> Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) 	RESPONSE <ul style="list-style-type: none"> Failure underway or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Not applicable <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p>*NOTE: IC to contact LDMGs unless LDMG1 is <i>Stood Up</i></p> </div>	<ul style="list-style-type: none"> Record all communication If Police appoint incident manager support and follow instructions Monitor situation and assess risks Liaise with relevant Council(s) regarding possible road/bridge closures 	<ul style="list-style-type: none"> As per previous activation level 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with DDO, DSTDM, and LDMGs re: potential for evacuations 	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: [REDACTED] Return to routine activities
Notifications	<ul style="list-style-type: none"> Not applicable 	1. IC 2. DDO 3. LDMG 1* 4. LDMG 2*	1. IC 2. DDO 3. LDMG 1* 4. LDMG 2*	1. IC 2. DDO 3. LDMG 1* 4. LDMG 2*	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED

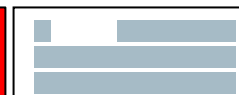


Table 38: Terrorist threat/activity or high energy impact — IC emergency action

Activation level	Alert/Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3	Stand Down
Activation trigger	<ul style="list-style-type: none"> Not applicable 	THREAT <ul style="list-style-type: none"> Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT <ul style="list-style-type: none"> Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) 	RESPONSE <ul style="list-style-type: none"> Failure underway or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Actions	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Record all communication Contact National Security If Police appoint incident manager support and follow instructions Create Incident Report record Update Intranet with EAP status Confirm EAs and other messages are prepared in advance – if required <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> <p><i>*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up</i></p> </div>	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles Mobilise resources to undertake remedial works if directed by DSTDM Consider the need to appoint a recovery coordinator. The recovery coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over. 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with the DSTDM to confirm when dam failure is underway and ensure activation of the Emergency Siren when confirmed Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location 	<ul style="list-style-type: none"> Deactivate EAP Complete all Internal and External notifications If required, forward all relevant communication, including emails for EER to: [REDACTED] Close out Incident Report Record Update Intranet with EAP status Return to routine activities
Notifications	<ul style="list-style-type: none"> Not applicable 	<ol style="list-style-type: none"> CTG (If required) DDO LEC/ORR DSTDM SMT LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> CTG (If required) DDO LEC/ORR DSTDM SMT SDCC (if required) D/S Residents LDMG 1* LDMG 2* DDMG SRT 	<ol style="list-style-type: none"> CTG (If required) DDO LEC/ORR DSTDM SMT SDCC D/S Residents Emergency Siren LDMG 1* LDMG 2* DDMG SRT 	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



Table 39: Terrorist threat/activity or high energy impact — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	ALERT NOT APPLICABLE			
Lean Forward	LEAN FORWARD NOT APPLICABLE			
Stand Up — 1	THREAT <ul style="list-style-type: none"> Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	<ul style="list-style-type: none"> CTG (If required) LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Possible terrorist activity/Threat received etc.</i>) What is the status? (Received/noted terrorist threat) Discuss any potential road/bridge closures Advise of current storage level Advise any issues you are aware of – Discuss possible EA messaging and prepare all messaging Stand by for further information
Stand Up — 2 (Possible)	EVENT <ul style="list-style-type: none"> Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) 	<ul style="list-style-type: none"> SDCC Watch Desk 	<ul style="list-style-type: none"> Phone & Email 	Complete Emergency Alert Request Form if required (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email. Standard message: SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	Standard message (If required): SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> CTG (If required) LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Security threat/ impact/explosion, etc.</i>) What is the status? (Possible damage to dam) Advise current storage level. Advise any issues you are aware of. Discuss any potential road/bridge closures (if not discussed at Stand Up — 1) Consider possible evacuations

Table 39: Terrorist threat/activity or high energy impact — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 3 (Likely)	RESPONSE <ul style="list-style-type: none"> Failure likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	• SDCC Watch Desk	• Email & Phone	<i>Develop messages in consultation with DSTDM — and LDMG if time permits</i> Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		• D/S Residents	• SMS • Email • Phone (for those <u>without</u> mobiles)	Liaise with Sunwater Customer Support to send SMS and email: Standard message: EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		• ABC Radio	• Phone	Standard message: EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. For a Life-threatening Emergency contact 000.
		• CTG (If required) • LDMG 1 • LDMG 2 • DDMG	• Phone	Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Security threat/ impact/ explosion, etc.</i>) What is the status? (Likely Dam Failure) Advise of current storage level. Advise any issues you are aware of Confirm understanding that failure now becomes likely at this trigger Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure

Table 39: Terrorist threat/activity or high energy impact — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up — 3 (Underway)	RESPONSE <ul style="list-style-type: none"> Failure Underway 	<ul style="list-style-type: none"> SDCC Watch Desk 	<ul style="list-style-type: none"> Email & Phone 	<i>Develop messages in consultation with DSTDM — and LDMG if time permits</i> Complete Emergency Alert Request Form (pre-filled in Appendix A9 & blank in ref K) and email to SDCC Watch Desk to distribute to Polygon
		<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email: Standard message: EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddy , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> ABC Radio 	<ul style="list-style-type: none"> Phone 	Standard message: EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. For a Life-threatening Emergency contact 000.
		<ul style="list-style-type: none"> Emergency Siren 	<ul style="list-style-type: none"> Phone & Email 	Complete instructions in Appendix A10 and notify SRT. Not to be used UNLESS confirmed dam failure is underway and the Emergency Alert is being sent out.
		<ul style="list-style-type: none"> CTG (If required) LDMG 1 LDMG 2DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Security threat/ impact/ explosion, etc.</i>) What is the status? (Dam Failure Underway) Advise of current storage level Advise any issues you are aware of Confirm understanding that failure now underway at this trigger Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure
Stand Down	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced 	<ul style="list-style-type: none"> D/S Residents 	<ul style="list-style-type: none"> SMS Email Phone (for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support to send SMS and email: SUNWATER NOTIFICATION: Paradise Dam safety issue resolved. Refer sunwater.com.au for more details.
		<ul style="list-style-type: none"> CTG (If required) LDMG 1 LDMG 2 DDMG 	<ul style="list-style-type: none"> Phone 	Describe current situation with dam: What is the event? (<i>Dam Safety Risk — Security threat/ impact/explosion, etc.</i>) What is the status? (Dam hazard Stood Down) Advise that failure risk has reduced and EAP has been deactivated

Table 40: Terrorist threat/activity or high energy impact — DSTDM emergency action

Activation level	Alert/Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3	Stand Down
Activation trigger	<ul style="list-style-type: none"> Not applicable 	THREAT <ul style="list-style-type: none"> Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	EVENT <ul style="list-style-type: none"> Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit) 	RESPONSE <ul style="list-style-type: none"> Failure underway or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard 	<ul style="list-style-type: none"> Risk assessment has determined that failure risk has reduced
Action	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Record all communication Assess risks Advise DSR of EAP activation 	<ul style="list-style-type: none"> As per previous activation level, AND Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Monitor situation, assess risks, and determine if failure likely or underway Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO Supervise[^] remedial repairs (if applicable) 	<ul style="list-style-type: none"> As per previous activation level, AND Liaise with the IC and confirm need to sound Emergency Siren due to dam failure Liaise with the IC and LEC and advise on need to recommend evacuations <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"> [^]Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision. </div>	<ul style="list-style-type: none"> If required, forward all relevant communication, including emails for EER to: [REDACTED] Return to routine activities
Notifications	<ul style="list-style-type: none"> Not applicable 	1. DDO 2. IC 3. DSR	1. DDO 2. IC 3. LEC/ORR 4. DSR	1. DDO 2. IC 3. LEC/ORR 4. DSR	<ul style="list-style-type: none"> Inform all previously notified contacts of stand down



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 e.g., taking photographs/video, dam inspections, instrument readings
ALL PHOTOS MUST BE DATE STAMPED



10. Other emergency situation — communications failure

10.1 Overview

The emergency action described in this section (other emergency situation — communications failure) relates to either:

- An emergency situation where all means of communication at the Dam site have been lost.
- An emergency situation where all means of communication with the Local area have been lost.
- An emergency situation where all means of communication with Brisbane site have been lost.

This section specifies actions and provides guidance for the three situations.

10.2 Emergency actions

Due to the large number of different possible scenarios, the table below only covers the most common or likely conditions.

10.2.1 Activation triggers

Table 41: Communications failure emergency activation trigger summary

Comms Failure – Site	<ul style="list-style-type: none"> • Unable to communicate to or from Dam site (usually affects DDO)
Comms Failure – Local area	<ul style="list-style-type: none"> • Unable to communicate to or from Local Area (likely to affect LEC/ORR)
Comms Failure – Brisbane	<ul style="list-style-type: none"> • Unable to communicate to or from Sunwater Brisbane (could affect DSTDM or FODM & will affect IC)

10.2.2 Assessment of circumstances that indicates the likelihood of communications failure escalating the activation level of a current Dam Hazard

The FODM will assess the weather and flood warnings daily in accordance with the OC SOP. They will escalate to the IC any warnings that have the potential to cause a significant communications failure.

The on-call IC will escalate to the FODM any local intelligence on conditions that could increase the probability of a significant communications failure

The FODM will determine whether it is reasonably likely that there will be a significant communications failure within the subsequent 24 hours and assess the likely effect on current Dam Hazards. If required, the FODM will instruct the IC to escalate the activation level of any Dam Hazards.

Table 42 to Table 47 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM)

Table 42: Communications failure — DDO emergency action

Activation level	Comms Failure – Local Area	Comms Failure – Brisbane
Activation trigger	<ul style="list-style-type: none"> • Unable to communicate to Local Area including LEC/ORR 	<ul style="list-style-type: none"> • Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM
Actions	<ul style="list-style-type: none"> • As much as practicable assume the role of LEC • Continue tasks in accordance with any other current Emergency Action • Every hour attempt communications noting the following: <ul style="list-style-type: none"> ◦ Mobile phone-try texting instead of voice, much higher probability of success ◦ Satellite Phone-needs to access open sky unless external antenna fitted ◦ Social Media-e.g., Facebook (Internet may be available via landline) • Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current 	<ul style="list-style-type: none"> • Determine if LEC is in communication and if not, assume the LEC role as much as is practicable • Continue tasks in accordance with any other current Emergency Action • Every hour attempt communications noting the following: <ul style="list-style-type: none"> ◦ Mobile phone-try texting instead of voice, much higher probability of success ◦ Satellite Phone-needs to access open sky unless external antenna fitted ◦ Social Media-e.g., Facebook (Internet may be available via landline) • Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current
Internal Notifications	<ul style="list-style-type: none"> • IC • SO – if available 	<ul style="list-style-type: none"> • LEC • SO – if available
External Notifications	<ul style="list-style-type: none"> • As required 	<ul style="list-style-type: none"> • As required



Table 43: Communications failure — LEC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Brisbane
Activation trigger	<ul style="list-style-type: none"> • Unable to communicate to Dam site 	<ul style="list-style-type: none"> • Unable to communicate to Sunwater Brisbane including IC, DSTDM or FODM
Actions	<ul style="list-style-type: none"> • Every hour attempt communications noting the following: <ul style="list-style-type: none"> ◦ Mobile phone-try texting instead of voice, much higher probability of success ◦ Satellite Phone-needs to access open sky unless external antenna fitted ◦ Social Media-e.g., Facebook (Internet may be available via landline) • Record all communication and attempts • Assume that the DDO is carrying out LEC role at site as much as practicable • As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action 	<ul style="list-style-type: none"> • Create Incident Report Record • Every hour attempt communications noting the following: <ul style="list-style-type: none"> ◦ Mobile phone-try texting instead of voice, much higher probability of success ◦ Satellite Phone-needs to access open sky unless external antenna fitted ◦ Social Media-e.g., Facebook (Internet may be available via landline) • Record all communication and attempts • Liaise with the DDO and assume IC role • As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action
Internal Notifications	<ul style="list-style-type: none"> • IC • DSTDM • SO – if available 	<ul style="list-style-type: none"> • DDO • DSTDM – if available • SO
External Notifications	<ul style="list-style-type: none"> • LDMG 1 • LDMG 2 	<ul style="list-style-type: none"> • LDMG 1 • LDMG 2 • DDMG



Table 44: Communications failure — IC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Local Area
Activation trigger	<ul style="list-style-type: none"> • Unable to communicate to Dam site 	<ul style="list-style-type: none"> • Unable to communicate to Local Area including LEC/ORR
Actions	<ul style="list-style-type: none"> • Issue Sunwater Incident Alert • Every hour attempt communications noting the following: <ul style="list-style-type: none"> ◦ Mobile phone-try texting instead of voice, much higher probability of success ◦ Satellite Phone-needs to access open sky unless external antenna fitted ◦ Social Media-e.g., Facebook (Internet may be available via landline) • Record all communication and attempts • As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action 	<ul style="list-style-type: none"> • Issue Sunwater Incident Alert • Every hour attempt communications noting the following: <ul style="list-style-type: none"> ◦ Mobile phone-try texting instead of voice, much higher probability of success ◦ Satellite Phone-needs to access open sky unless external antenna fitted ◦ Social Media-e.g., Facebook (Internet may be available via landline) • Record all communication and attempts • Liaise with the DDO and carry out functions of the LEC as much as practicable • As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action
Internal Notifications	<ul style="list-style-type: none"> • LEC/ORR • DSTDM • SO – if available 	<ul style="list-style-type: none"> • DDO – if available • DSTDM • SO – if available
External Notifications	<ul style="list-style-type: none"> • DDMG 	<ul style="list-style-type: none"> • LDMG 1 – if available • LDMG 2 – if available • DDMG – if available



Table 45: Communications failure — LEC and IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Comms Failure – Site	<ul style="list-style-type: none"> • Unable to communicate to or from Dam site, AND • DDO is at Dam site 	<ul style="list-style-type: none"> • IC/LEC • DSTDM • SO – if available • LDMG 1 • LDMG 2 • DDMG 	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
		IC to create Incident Report record		EAP Alert Notification — Paradise Dam — Site Communications Failure
Comms Failure – Local Area	<ul style="list-style-type: none"> • Unable to communicate to or from Local Area including LEC and ORR 	<ul style="list-style-type: none"> • DDO – if available • DSTDM • SO – if available • LDMG 1 – if available • LDMG 2 – if available • DDMGs – if available 	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
		IC to create Incident Report record		EAP Alert Notification — Paradise Dam — Local Area Communications Failure
Comms Failure – Brisbane	<ul style="list-style-type: none"> • Unable to communicate to or from Sunwater Brisbane 	<ul style="list-style-type: none"> • DSTDM – if available • LDMG 1 • LDMG 2 • DDMG 	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
		LEC to create Incident Report record		EAP Alert Notification — Sunwater Brisbane Communications Failure



Table 46: Communications failure — DSTDM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	<ul style="list-style-type: none"> • Unable to communicate to Dam site 	<ul style="list-style-type: none"> • Unable to communicate to Local Area including LEC and ORR
Actions	<ul style="list-style-type: none"> • Provide technical advice to IC/LEC on a need's basis • Record all communication • As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action 	<ul style="list-style-type: none"> • Provide technical advice to IC on a need's basis • Record all communication • Assume that the DDO is assisting IC with LEC role • As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action
Internal Notifications	<ul style="list-style-type: none"> • IC • LEC • CEO – if time permits 	<ul style="list-style-type: none"> • IC • DDO – if available • CEO – if time permits
External Notifications	<ul style="list-style-type: none"> • DSR – if applicable 	<ul style="list-style-type: none"> • DSR – if applicable

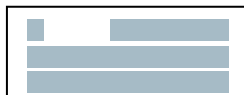
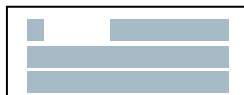


Table 47: Communications failure — FODM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	<ul style="list-style-type: none"> Unable to communicate to Dam site, 	<ul style="list-style-type: none"> Unable to communicate to Local Area including LEC and ORR
Actions	<ul style="list-style-type: none"> Record all communication As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action 	<ul style="list-style-type: none"> Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable continue other tasks associated with the role in accordance with any other current Emergency Action
Internal Notifications	<ul style="list-style-type: none"> IC LEC DSTDM 	<ul style="list-style-type: none"> IC DDO – if available DSTDM
External Notifications	<ul style="list-style-type: none"> Not applicable 	<ul style="list-style-type: none"> Not applicable



APPENDIX A Notification and communication lists

Appendix A2: Sunwater regional notification list

Appendix A3: Sunwater Brisbane notification list

Appendix A4: External notification list

Appendix A5: D/S residents notification list

Appendix A6: Non-D/S residents notification list

Appendix A6: Other reference contacts

Appendix A7: Emergency alert polygon

Appendix A9: Dam failure emergency alert request

Appendix A1 to A6 have been redacted

While every care is taken to ensure the accuracy of this product, SunWater makes no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the product being inaccurate or incomplete in any way and for any reason.

Document: S:\BW Asset Delivery\SW-BW Service Delivery\WRSW-38-01-05-01 EAP Mapping\Drawings\ArcMap\Emergency Alerts\249584-C.mxd
Printed: Tuesday, 21/07/2020 02:21:56 PM

MAP PRODUCED BY:
WATER RESOURCES & DAM SAFETY
TEL: (07)3120 0000

AMENDED TO ALERT AREA 1	MB	MH	PSD
	MB	MB	OKD
REMARKS			

REVISION	C	B	DATE
	21/07/20	03/09/18	

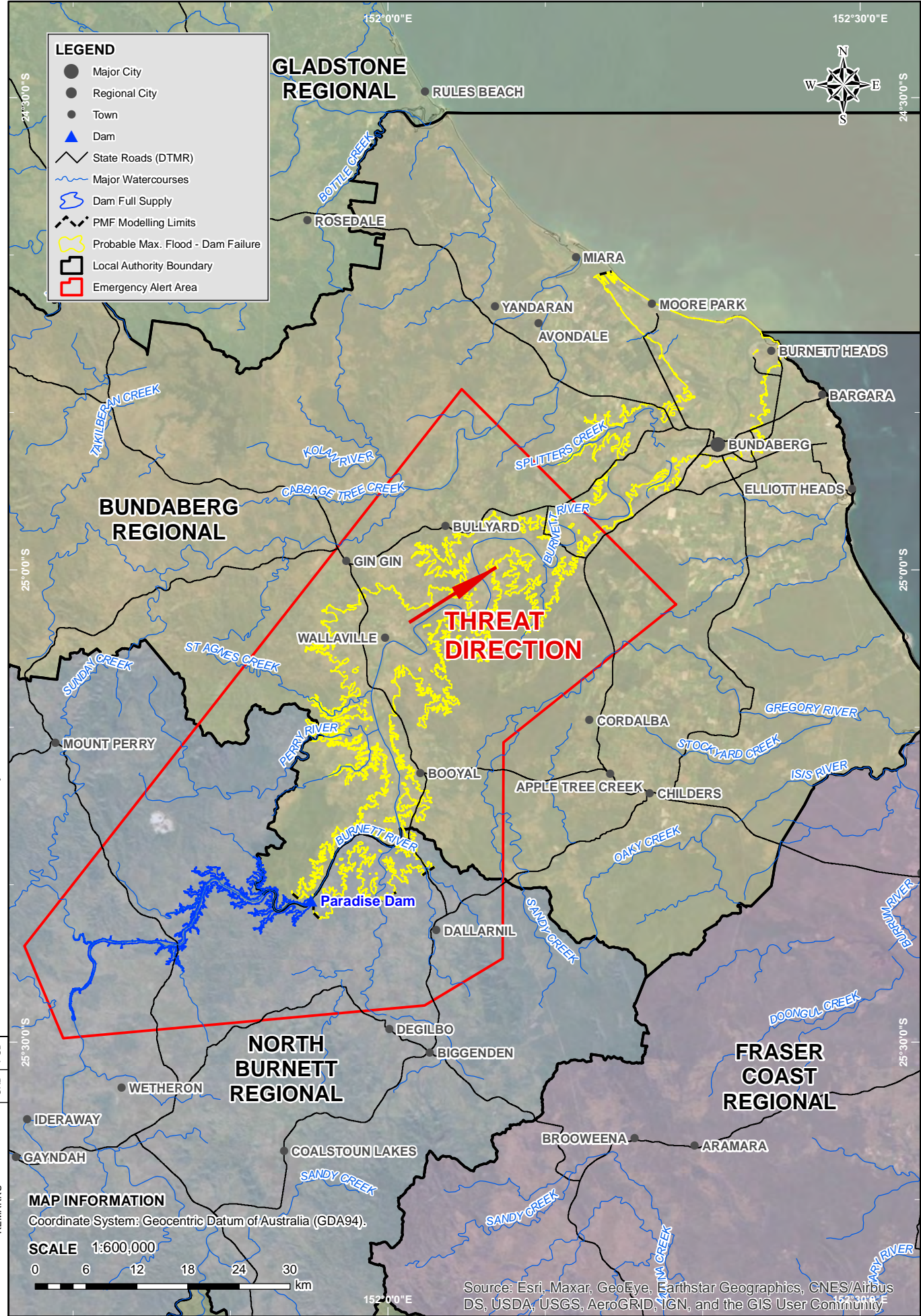
DRAWN <i>IDH</i>	DESIGNED
CHECKED <i>MB</i>	CHECKED
APPROVED <i>M. HUGHES</i> <i>23/1/2018</i>	



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ACN 131 034 985

**PARADISE DAM
EMERGENCY ACTION PLAN
EMERGENCY ALERT AREA 1**

CONTRACT NUMBER	
DRAWING NUMBER	REV.
249584	C
SHEET 1 OF 1	
DATE JANUARY 2018	

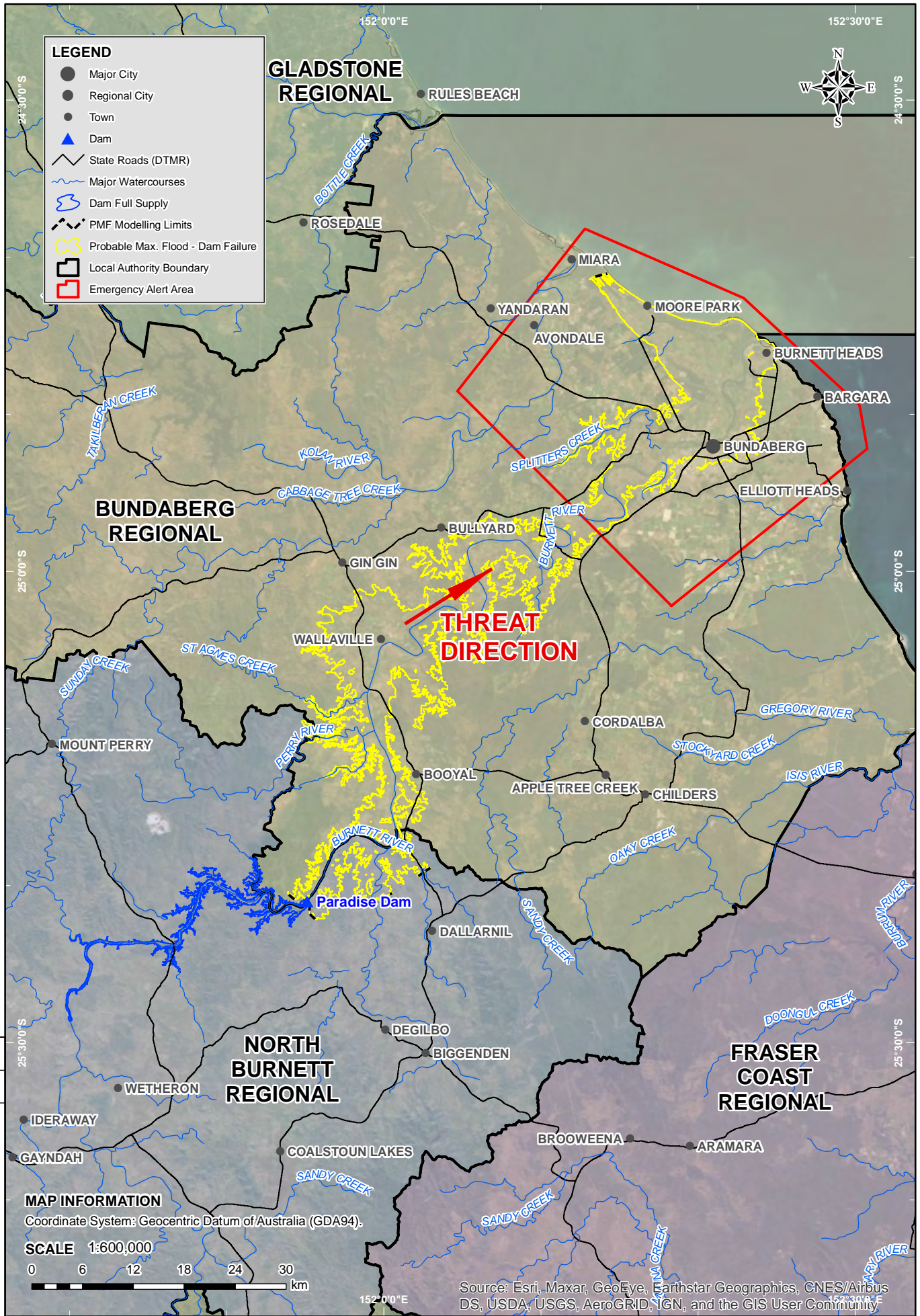


While every care is taken to ensure the accuracy of this product, SunWater makes no representations or warranties about its accuracy, reliability, completeness or suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the product being inaccurate or incomplete in any way and for any reason.

Document: S:\BW Asset Delivery\SW-BW Service Delivery\VR-WSRW-38-01-05-01 EAP Mapping\Drawings\ArcMap\Emergency Alerts\252977-A.mxd
 Printed: Tuesday, 21/07/2020 02:24:32 PM

MAP PRODUCED BY:
 WATER RESOURCES & DAM SAFETY
 TEL. (07)3120 0000

REVISION	ISSUED FOR USE	REMARKS	DATE	DRAWN	DESIGNED	CHECKED	APPROVED	DATE	CONTRACT NUMBER	DRAWING NUMBER	REV.
	A		21/07/20	IDH		MB			252977		A
							M. HUGHES	21/7/2020			



DRAWN <i>IDH</i>		DESIGNED		 ©SUNWATER LIMITED ACN 131 034 985	PARADISE DAM EMERGENCY ACTION PLAN EMERGENCY ALERT AREA 2		CONTRACT NUMBER	
CHECKED <i>MB</i>		CHECKED					DRAWING NUMBER 252977	REV. A
APPROVED <i>M. HUGHES</i> <i>21/7/2020</i>							SHEET 1 OF 1	
							DATE JULY 2020	

PARADISE DAM EMERGENCY ACTION PLAN EMERGENCY ALERT AREA 2

Appendix A9: DAM FAILURE EMERGENCY ALERT REQUEST

Queensland emergency alert request guidelines

An Emergency Alert (EA) Request form should be completed, if required (see dam hazard sections for actions) and sent to the SDCC Watch Desk to activate the two Paradise Dam Emergency Polygons.

Instructions

1. EA Request forms are not to be used for Flood UNLESS a flood has triggered an Emergency Event.
2. Log on (details in [REDACTED]) to the Sunwater area of the Disaster Management Portal in the EA area to complete the appropriate MS Word format form for Paradise Dam.
3. Telephone the SDCC Watch Desk on [REDACTED] and tell them your intention to use the EA for an Emergency Event for Paradise Dam.
 - a. Two KML polygons for this dam is stored in the Sunwater area of the Disaster Management Portal in the EA area. Ask the SDCC operative to locate the polygon. There will be two KML files called [REDACTED]
 - b. Give them your phone number, confirm their name, and end the call after advising the form/s will be sent shortly.
4. IC and DSTDM (and Media?) will work together to craft a message relevant to the hazard and discuss with the LDMG if there is time. If time does not permit use approved pre-filled form/s on the Disaster Management Portal.
5. Send filled out EA form/s and the two Paradise Threat Direction polygons (PDF in [REDACTED]) to SDCC watch desk email: [REDACTED] The form/s MUST be sent from a Sunwater email address and come from the IC, DSTDM, or member of the Sunwater Executive.
6. Phone back SDCC to check that the message has been sent and ask for email confirmation.
7. Create an Incident Report Record to advise of completion of EA campaign.

The following text is a copy of that contained in the prefilled EA request/s:

Advice Message (instability possible):		Advice SMS (instability possible):	
SUNWATER ADVICE. POSSIBLE SAFETY ISSUE AT PARADISE DAM. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO STAY INFORMED. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD OR VISIT SUNWATER DOT COM DOT AU.		SUNWATER ADVICE: Possible safety issue at Paradise Dam. Bundaberg and North Burnett residents are urged to stay informed. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au .	
Watch and Act Message (failure possible):		Watch and Act SMS (failure possible):	
SUNWATER WATCH AND act. POSSIBLE FAILURE OF PARADISE DAM. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO act NOW AND IMMEDIATELY FOLLOW INSTRUCTIONS OF EMERGENCY SERVICES. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD OR VISIT SUNWATER DOT COM DOT AU. FOR A LIFE-THREATENING EMERGENCY CONTACT TRIPLE ZERO.		SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.	
Emergency Warning (failure likely) Message:		Emergency Warning (failure likely) SMS:	
EMERGENCY. EMERGENCY. LIKELY FAILURE OF PARADISE DAM. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO act NOW AND IMMEDIATELY FOLLOW INSTRUCTIONS OF EMERGENCY SERVICES. SIGNIFICANT AND DANGEROUS VOLUMES OF WATER COULD FLOW AND INCREASE RAPIDLY. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD AND GO TO SUNWATER DOT COM DOT AU. FOR A LIFE-THREATENING EMERGENCY CONTACT TRIPLE ZERO.		EMERGENCY. EMERGENCY. Likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.	
Emergency Warning (failure underway) Message:		Emergency Warning (failure underway) SMS:	
EMERGENCY. EMERGENCY. FAILURE OF PARADISE DAM IS UNDERWAY. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO act NOW AND IMMEDIATELY FOLLOW INSTRUCTIONS OF EMERGENCY SERVICES. SIGNIFICANT AND DANGEROUS VOLUMES OF WATER ARE EXPECTED TO FLOW AND INCREASE RAPIDLY. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD OR VISIT SUNWATER DOT COM DOT AU. FOR A LIFE-THREATENING EMERGENCY CONTACT TRIPLE ZERO.		EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. Listen to ABC Radio 100.1fm - https://ab.co/3xc9ddv , check Council's Disaster Dashboard - https://bit.ly/3eNwvf2 or visit sunwater.com.au . For a Life-threatening Emergency contact 000.	

The next five pages contain instructions and pre-filled copies of the Paradise Dam EA Request forms:

DO NOT SEND THIS PAGE

(Sunwater internal use only)

Emergency Alert (EA) Request instructions

Complete ALL initial fields, especially contact details, and check applicable boxes.

STEP 1.	EA Polygon Area (e.g., detailed description and location reference to allow positive identification of message area, including street names with cross street, areas of interest such as parks, rivers, dams, coastal areas) it is preferable to attach a map identifying the message area. If a Threat Direction has been requested, please clearly indicate it on the map. Check applicable box.
STEP 2.	Enter the Polygon file name/s.
STEP 3.	<i>Sunwater Polygons are all in *.kml format.</i> Check applicable box.
STEP 4.	<i>Sunwater Messaging/spatial data is always supplied via DMportal.</i> Check applicable box. Enter the file name.

Voice Message: Either type or handwrite the required message in CAPITALS. As the message will be translated by a text-to-speech process it is important that words are not unintelligible when translated e.g., “qld” used in a web site address must be entered as “Q L D”, similarly the word “DOT” must be entered into a web address instead of a full stop.

An Emergency Warning message must start with “EMERGENCY EMERGENCY” Do not use special characters.

SMS: Either type the message or handwrite the characters into the boxes.

Capitals only required as per normal grammar rules, but an Emergency Warning message must start with “EMERGENCY EMERGENCY” (in capitals). Do not use special characters.


Voice example:

EMERGENCY. EMERGENCY. SUN WATER ADVISE IMMINENT FAILURE OF CANIA DAM. RESIDENTS DOWNSTREAM OF THE DAM NEED TO ACT TO PROTECT LIFE AND LEAVE IMMEDIATELY. FAILURE OF THE DAM WILL RESULT IN EXTREMELY DANGEROUS FLOODING DOWNSTREAM INCLUDING: MOONFORD AND MONTO. DO NOT DELAY. LEAVE NOW. CENTRAL MONTO AND BILOELA ARE SAFE LOCATIONS.

SMS example:

EMERGENCY. EMERGENCY. Sunwater advise imminent failure of Cania Dam. Take action to protect life and leave now. Moonford and Monto are at risk. Info on ABC Radio. Central Monto & Biloeila are safe.

If using template EA messages, please provide the appropriate variables that are in the template message guides. Refer to the Queensland EA Manual for copies of the template message guides.

 Queensland Government	EMERGENCY ALERT REQUEST	
	Location: Paradise Dam – Advice (Possible Safety Issue - Instability)	Date: / /
		Time: : hrs
Incident Controller / Requesting Officer:		Telephone:
Agency/Position:		Email:

Event Type	<input type="checkbox"/> Cyclone <input type="checkbox"/> Storm Tide <input type="checkbox"/> Flash Flood <input checked="" type="checkbox"/> Flood <input type="checkbox"/> Bushfire <input type="checkbox"/> Fire Incident <input type="checkbox"/> Smoke or Toxic Plume <input type="checkbox"/> Chemical Spill <input type="checkbox"/> Tsunami (NOTE Tsunami EA campaigns will be sent as Location Based Text Message ONLY) <input type="checkbox"/> Other (please specify):
Message Severity	<input type="checkbox"/> Emergency Warning (NOTE activates the SEWS) <input type="checkbox"/> Watch & Act <input checked="" type="checkbox"/> Advice
Campaign Mode	<input checked="" type="checkbox"/> Voice <input checked="" type="checkbox"/> SMS – Location Based <input checked="" type="checkbox"/> SMS – Service Address Based

LDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO	DDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

Threat Direction Required? (NOTE: Can only be used for Emergency Warnings.)	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Threat location indicated on map?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
STEP 1. EA Polygon Area: <input checked="" type="checkbox"/> Two Maps attached		STEP 2. Filename/s: <div style="border: 1px solid black; height: 20px; width: 100%;"></div>	
STEP 3. Spatial format: (Indicate the format used) <input checked="" type="checkbox"/> KML *.kml (preferred format as per Spatial guidelines) <input type="checkbox"/> KMZ *.kmz <input type="checkbox"/> GML *.gml, <input type="checkbox"/> GeoJSON *.json		STEP 4. Messaging/spatial data, supplied via: <input checked="" type="checkbox"/> DMportal Specify filenames (below) <input type="checkbox"/> Verbal <input type="checkbox"/> Email (send emails to <div style="border: 1px solid black; height: 15px; width: 100px;"></div>) <input type="checkbox"/> Other Filename: <div style="border: 1px solid black; height: 15px; width: 100%;"></div>	


Type (please use capitals for clarity) or handwrite Voice message (maximum 4000 characters Ideally message should be less than 450 characters).
 SUNWATER ADVICE. POSSIBLE SAFETY ISSUE AT PARADISE DAM. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO STAY INFORMED. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD OR VISIT SUNWATER DOT COM DOT AU.

Type or handwrite SMS below (maximum of 612 characters including spaces)
 SUNWATER ADVICE: Possible safety issue at Paradise Dam. Bundaberg and North Burnett residents are urged to stay informed. Listen to ABC Radio 100.1fm - <https://ab.co/3xc9ddy>, check Council's Disaster Dashboard - <https://bit.ly/3eNwvf2> or visit sunwater.com.au.

SEND TO <div style="border: 1px solid black; height: 15px; width: 100%;"></div>	TO CONFIRM
---	------------

FOR USE BY SDCC			
Requesting Officer:	Signature		<input type="checkbox"/> Manual Transmission
Date: / /			<input type="checkbox"/> EMS Transmission
EA User Name:	Signature		EA Campaign No.
Date: / /			
Authorising Officer Name:	Signature		EMS Report ID:
Date: / /			

EA Manual and the Emergency Alert Request Form Template are available at: www.disaster.qld.gov.au

 Queensland Government	EMERGENCY ALERT REQUEST	
	Location: Paradise Dam – Watch & Act (Possible)	Date: / /
		Time: : hrs
Incident Controller / Requesting Officer:		Telephone:
Agency/Position:		Email:

Event Type	<input type="checkbox"/> Cyclone <input type="checkbox"/> Storm Tide <input type="checkbox"/> Flash Flood <input checked="" type="checkbox"/> Flood <input type="checkbox"/> Bushfire <input type="checkbox"/> Fire Incident <input type="checkbox"/> Smoke or Toxic Plume <input type="checkbox"/> Chemical Spill <input type="checkbox"/> Tsunami (NOTE Tsunami EA campaigns will be sent as Location Based Text Message ONLY) <input type="checkbox"/> Other (please specify):
Message Severity	<input type="checkbox"/> Emergency Warning (NOTE activates the SEWS) <input type="checkbox"/> Watch & Act <input checked="" type="checkbox"/> Advice
Campaign Mode	<input checked="" type="checkbox"/> Voice <input checked="" type="checkbox"/> SMS – Location Based <input checked="" type="checkbox"/> SMS – Service Address Based

LDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO	DDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

Threat Direction Required? (NOTE: Can only be used for Emergency Warnings.)	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	Threat location indicated on map?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
--	---	-----------------------------------	---

STEP 1. EA Polygon Area: <input checked="" type="checkbox"/> Two Maps attached	STEP 2. Filename/s: <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
---	--

STEP 3. Spatial format: (Indicate the format used) <input checked="" type="checkbox"/> KML *.kml (preferred format as per Spatial guidelines) <input type="checkbox"/> KMZ *.kmz <input type="checkbox"/> GML *.gml, <input type="checkbox"/> GeoJSON *.json	STEP 4. Messaging/spatial data, supplied via: <input checked="" type="checkbox"/> DMportal Specify filenames (below) <input type="checkbox"/> Verbal <input type="checkbox"/> Email (send emails to <div style="border: 1px solid black; height: 15px; width: 100px;"></div>) <input type="checkbox"/> Other Filename: <div style="border: 1px solid black; height: 15px; width: 100%;"></div>
---	--

Type (please use capitals for clarity) or handwrite Voice message (maximum 4000 characters Ideally message should be less than 450 characters).

 SUNWATER WATCH AND act. POSSIBLE FAILURE OF PARADISE DAM. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO act NOW AND IMMEDIATELY FOLLOW INSTRUCTIONS OF EMERGENCY SERVICES. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD OR VISIT SUNWATER DOT COM DOT AU. FOR A LIFE-THREATENING EMERGENCY CONTACT TRIPLE ZERO.


Type or handwrite SMS below (maximum of 612 characters including spaces)

 SUNWATER WATCH AND ACT: Possible failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Listen to ABC Radio 100.1fm - <https://ab.co/3xc9ddy>, check Council's Disaster Dashboard - <https://bit.ly/3eNwvf2> or visit sunwater.com.au. For a Life-threatening Emergency contact 000.

SEND TO <div style="border: 1px solid black; height: 15px; width: 100%;"></div>	TO CONFIRM
---	------------

FOR USE BY SDCC		
Requesting Officer:	Signature	<input type="checkbox"/> Manual Transmission
Date: / /		<input type="checkbox"/> EMS Transmission
EA User Name:	Signature	EA Campaign No.
Date: / /		
Authorising Officer Name:	Signature	EMS Report ID:
Date: / /		

EA Manual and the Emergency Alert Request Form Template are available at: www.disaster.qld.gov.au

 Queensland Government	EMERGENCY ALERT REQUEST	
	Location: Paradise Dam – Emergency Warning (Failure Likely)	Date: / /
		Time: : hrs
Incident Controller / Requesting Officer:		Telephone:
Agency/Position:		Email:

Event Type	<input type="checkbox"/> Cyclone <input type="checkbox"/> Storm Tide <input type="checkbox"/> Flash Flood <input checked="" type="checkbox"/> Flood <input type="checkbox"/> Bushfire <input type="checkbox"/> Fire Incident <input type="checkbox"/> Smoke or Toxic Plume <input type="checkbox"/> Chemical Spill <input type="checkbox"/> Tsunami (NOTE Tsunami EA campaigns will be sent as Location Based Text Message ONLY) <input type="checkbox"/> Other (please specify):
Message Severity	<input checked="" type="checkbox"/> Emergency Warning (NOTE activates the SEWS) <input type="checkbox"/> Watch & Act <input type="checkbox"/> Advice
Campaign Mode	<input checked="" type="checkbox"/> Voice <input checked="" type="checkbox"/> SMS – Location Based <input checked="" type="checkbox"/> SMS – Service Address Based

LDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO	DDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

Threat Direction Required? (NOTE: Can only be used for Emergency Warnings.)	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	Threat location indicated on map?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
STEP 1. EA Polygon Area: <input checked="" type="checkbox"/> Two Maps attached	STEP 2. Filename/s: <div style="border: 1px solid black; height: 20px; width: 100%;"></div>		
STEP 3. Spatial format: (Indicate the format used) <input checked="" type="checkbox"/> KML *.kml (preferred format as per Spatial guidelines) <input type="checkbox"/> KMZ *.kmz <input type="checkbox"/> GML *.gml, <input type="checkbox"/> GeoJSON *.json		STEP 4. Messaging/spatial data, supplied via: <input checked="" type="checkbox"/> DMportal Specify filenames (below) <input type="checkbox"/> Verbal <input type="checkbox"/> Email (send emails to <div style="border: 1px solid black; height: 15px; width: 100px;"></div>) <input type="checkbox"/> Other Filename: <div style="border: 1px solid black; height: 15px; width: 100%;"></div>	

Type (please use capitals for clarity) or handwrite Voice message (maximum 4000 characters Ideally message should be less than 450 characters).

EMERGENCY. EMERGENCY. WARNING ABOUT LIKELY FAILURE OF PARADISE DAM. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED TO act NOW AND IMMEDIATELY FOLLOW INSTRUCTIONS OF EMERGENCY SERVICES. SIGNIFICANT AND DANGEROUS VOLUMES OF WATER COULD FLOW AND INCREASE RAPIDLY. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD AND GO TO SUNWATER DOT COM DOT AU. FOR A LIFE-THREATENING EMERGENCY CONTACT TRIPLE ZERO.


Type or handwrite SMS below (maximum of 612 characters including spaces)

EMERGENCY. EMERGENCY. Warning about likely failure of Paradise Dam. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water could flow and increase rapidly. Listen to ABC Radio 100.1fm - <https://ab.co/3xc9ddv>, check Council's Disaster Dashboard - <https://bit.ly/3eNwvf2> or visit sunwater.com.au. For a Life-threatening Emergency contact 000.

SEND TO TO CONFIRM

FOR USE BY SDCC			
Requesting Officer:	Signature		<input type="checkbox"/> Manual Transmission
Date: / /			<input type="checkbox"/> EMS Transmission
EA User Name:	Signature		EA Campaign No.
Date: / /			
Authorising Officer Name:	Signature		EMS Report ID:
Date: / /			

EA Manual and the Emergency Alert Request Form Template are available at: www.disaster.qld.gov.au

 Queensland Government	EMERGENCY ALERT REQUEST	
	Location: Paradise Dam – Emergency Warning (Failure Underway)	Date: / /
		Time: : hrs
Incident Controller / Requesting Officer:		Telephone:
Agency/Position:		Email:

Event Type	<input type="checkbox"/> Cyclone <input type="checkbox"/> Storm Tide <input type="checkbox"/> Flash Flood <input checked="" type="checkbox"/> Flood <input type="checkbox"/> Bushfire <input type="checkbox"/> Fire Incident <input type="checkbox"/> Smoke or Toxic Plume <input type="checkbox"/> Chemical Spill <input type="checkbox"/> Tsunami (NOTE Tsunami EA campaigns will be sent as Location Based Text Message ONLY) <input type="checkbox"/> Other (please specify):
Message Severity	<input checked="" type="checkbox"/> Emergency Warning (NOTE activates the SEWS) <input type="checkbox"/> Watch & Act <input type="checkbox"/> Advice
Campaign Mode	<input checked="" type="checkbox"/> Voice <input checked="" type="checkbox"/> SMS – Location Based <input checked="" type="checkbox"/> SMS – Service Address Based

LDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO	DDMG Advised: <input type="checkbox"/> YES <input type="checkbox"/> NO
--	--

Threat Direction Required? (NOTE: Can only be used for Emergency Warnings.)	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	Threat location indicated on map?	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
STEP 1. EA Polygon Area: <input checked="" type="checkbox"/> Two Maps attached	STEP 2. Filename/s: <div style="background-color: #cccccc; height: 20px; width: 100%;"></div>		
STEP 3. Spatial format: (Indicate the format used) <input checked="" type="checkbox"/> KML *.kml (preferred format as per Spatial guidelines) <input type="checkbox"/> KMZ *.kmz <input type="checkbox"/> GML *.gml, <input type="checkbox"/> GeoJSON *.json	STEP 4. Messaging/spatial data, supplied via: <input checked="" type="checkbox"/> DMportal Specify filenames (below) <input type="checkbox"/> Verbal <input type="checkbox"/> Email (send emails to <div style="background-color: #cccccc; height: 15px; width: 100px;"></div>) <input type="checkbox"/> Other Filename: <div style="background-color: #cccccc; height: 15px; width: 100%;"></div>		

Type (please use capitals for clarity) or handwrite Voice message (maximum 4000 characters Ideally message should be less than 450 characters).

EMERGENCY. EMERGENCY. FAILURE OF PARADISE DAM IS UNDERWAY. BUNDABERG AND NORTH BURNETT RESIDENTS ARE URGED to act NOW AND IMMEDIATELY FOLLOW INSTRUCTIONS OF EMERGENCY SERVICES. SIGNIFICANT AND DANGEROUS VOLUMES OF WATER ARE EXPECTED TO FLOW AND INCREASE RAPIDLY. LISTEN TO ABC RADIO 100.1 FM, CHECK COUNCILS DISASTER DASHBOARD OR VISIT SUNWATER DOT COM DOT AU. FOR A LIFE-THREATENING EMERGENCY CONTACT TRIPLE ZERO.

Type or handwrite SMS below (maximum of 612 characters including spaces)

EMERGENCY. EMERGENCY. Failure of Paradise Dam is underway. Bundaberg and North Burnett residents are urged to act now and immediately follow instructions of Emergency Services. Significant and dangerous volumes of water are expected to flow and increase rapidly. Listen to ABC Radio 100.1fm - <https://ab.co/3xc9ddv>, check Council's Disaster Dashboard - <https://bit.ly/3eNwvf2> or visit sunwater.com.au. For a Life-threatening Emergency contact 000.

SEND TO TO CONFIRM

FOR USE BY SDCC			
Requesting Officer:	Signature		<input type="checkbox"/> Manual Transmission <input type="checkbox"/> EMS Transmission
Date: / /			
EA User Name:	Signature		EA Campaign No.
Date: / /			
Authorising Officer Name:	Signature		EMS Report ID:
Date: / /			

EA Manual and the Emergency Alert Request Form Template are available at: www.disaster.qld.gov.au

Appendix A10: DAM FAILURE EMERGENCY SIREN ACTIVATION

Notes: *The Emergency Siren is not to be activated UNLESS; a confirmed dam failure is underway, the appropriate EAP trigger has been exceeded and the Emergency Alert is being sent out via SDCC and/or an Emergency broadcast by ABC radio.*

IC will take the lead to initiate the activation of the Emergency Siren but may delegate to on-call DSTDM or FODM depending on the situation; noting that EA and Emergency broadcast are priority.

Instructions

1. Telephone the [REDACTED] and tell them your intention to use the dam failure Emergency Siren for an emergency event for Callide Dam.
2. Email previously sent Emergency Alert Request form to: [REDACTED]
3. Advise the LDMGs and Media if time permits, or ASAP after siren activation otherwise.
4. Sound Emergency Siren following Technical Instructions below.
5. Create Sunwater Incident Report Record to advise of the completion of the sounding of the siren.

Technical Instructions

The Emergency Siren alarm sequence is activated remotely via the SiRcom SMART Alert (SiSA) software. The SiSA software is accessed either via the client software installed on the local PC located in the Sunwater Operations Centre or via the SiSA web portal which can be accessed via the Sunwater 'Jump Box' infrastructure. Jump Box can be accessed by following this procedure:

1. navigate to the Citrix Remote Access [REDACTED]
2. log in using your Sunwater user credentials (you will also be prompted for a security code via Office 365)
3. go to the [REDACTED] section
4. select the [REDACTED] application and **Open**
5. type the [REDACTED] into the 'Computer' field and click **Connect**
6. once prompted, enter your **Sunwater user credentials** into the fields in the dialogue box (if you are prompted with a security prompt, click the 'Yes' button)
7. once you are logged into the [REDACTED] click the **Start Menu** button and type [REDACTED] again to open a new **Remote Desktop Connection** session
8. type the address [REDACTED] into the 'Computer' field and click **Connect** (you may be prompted, enter your **Sunwater user credentials** into the fields in the dialogue box again).

Once the User has access to the SiSA software, the alarm is activated by following this procedure:

1. Log on to (SiSA) software.
2. Select the Siren/s that require activation using the **SELECT UNITS** button.
3. Once the Siren/s are selected press the **EVACUATE** button.
4. Confirm activation request by selecting the **ACTIVATE** button. Once the alarm is activated the **SiRcom icon** will flash red.
5. Allow the Alarm sequence to run to end. If the Alarm needs to be cancelled before the sequence is completed press the **STOP ACTIVE SCRIPT** button.

APPENDIX B Drawings and Maps

Appendix B1: General Arrangement and Instrumentation drawings

Appendix B2: Downstream Notification area — source, ref J.

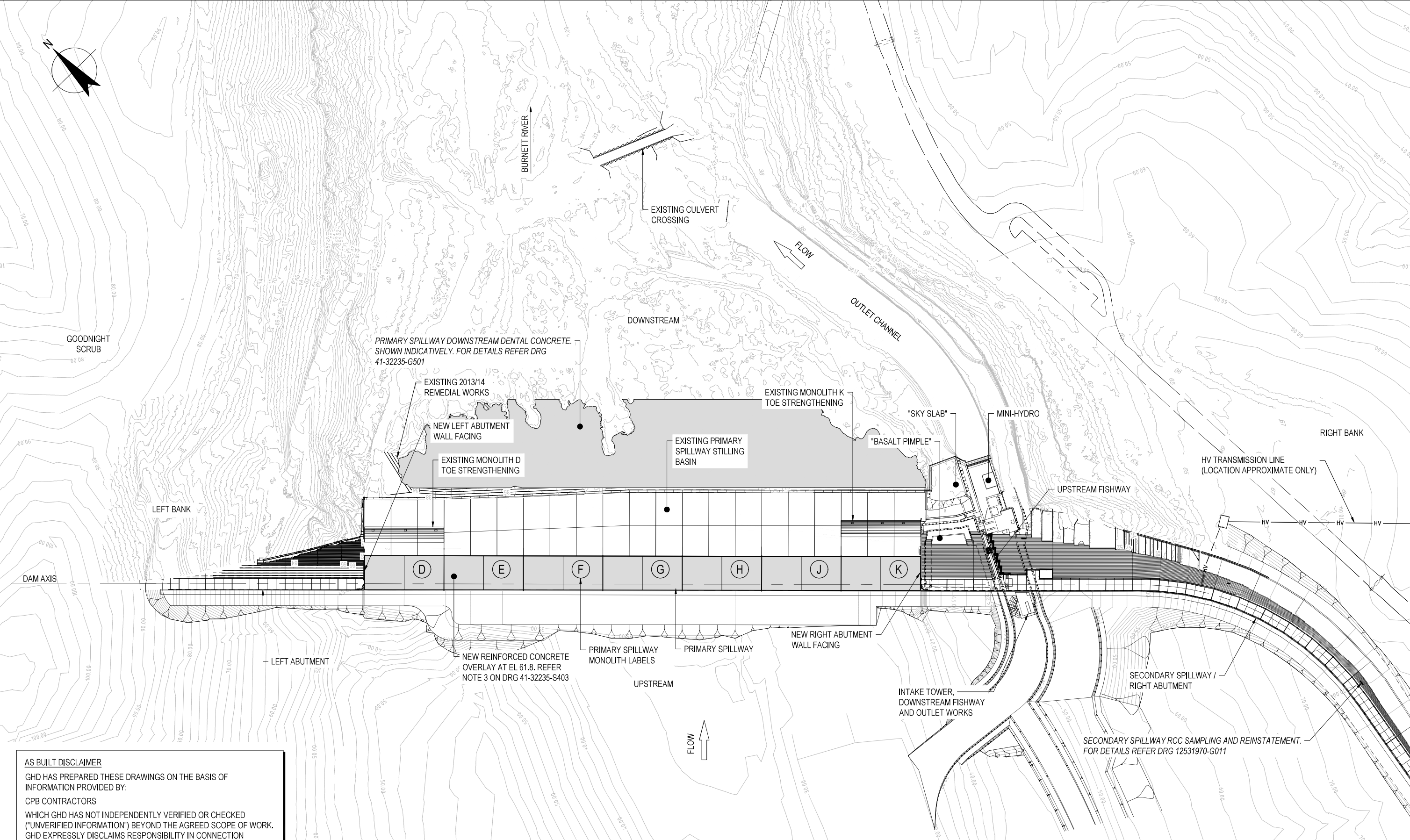
Appendix B3: Inundation maps — source, ref J.

Appendix B4: Access routes during fair and adverse weather conditions

Appendix B5: Locality plan

Appendix B6: Catchment area


NOTE: Actual levels may differ from those shown in flood inundation maps due to variations in assumptions made in the models to actual flood events.



GENERAL ARRANGEMENT PLAN
SCALE 1:1000

AS BUILT

AS BUILT DISCLAIMER
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2	ISSUED AS BUILT	AL		RE*	28.01.22		
1	CREST DETAILS MODIFIED	AL	JW*	RE*	16.06.20		
0	ISSUED FOR CONSTRUCTION	KK	JW*	RE*	27.03.20		
No	Revision	Note: * indicates signatures on original issue of drawing or last revision of drawing		Drawn	Job Manager	Project Director	Date

Plot Date: 24 January 2022 - 5:38 PM
Plotted by: Amy Lee

Cad File No: G:\4132235\CADD\Drawings\41-32235-S401.dwg



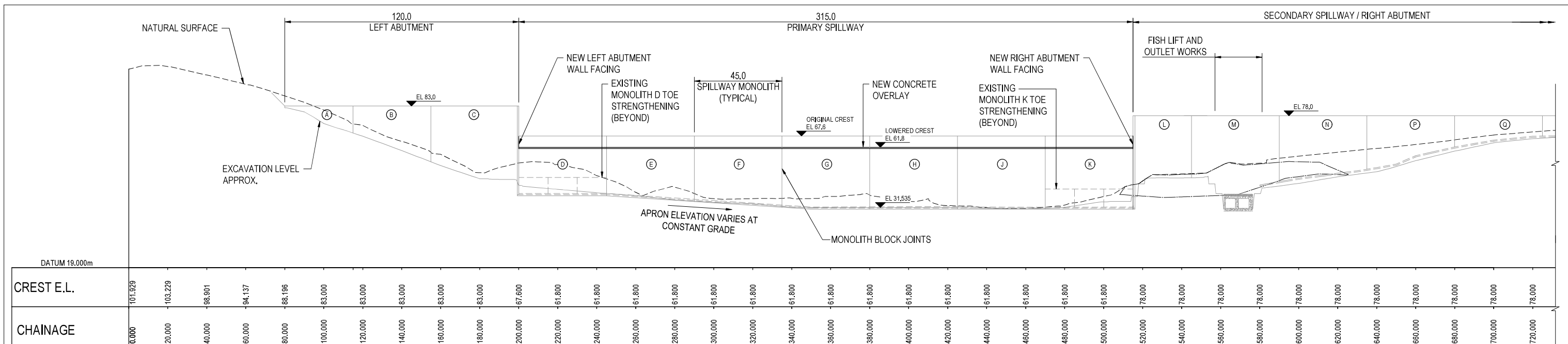
sunwater

SUNWATER
DRAWING No. 251988

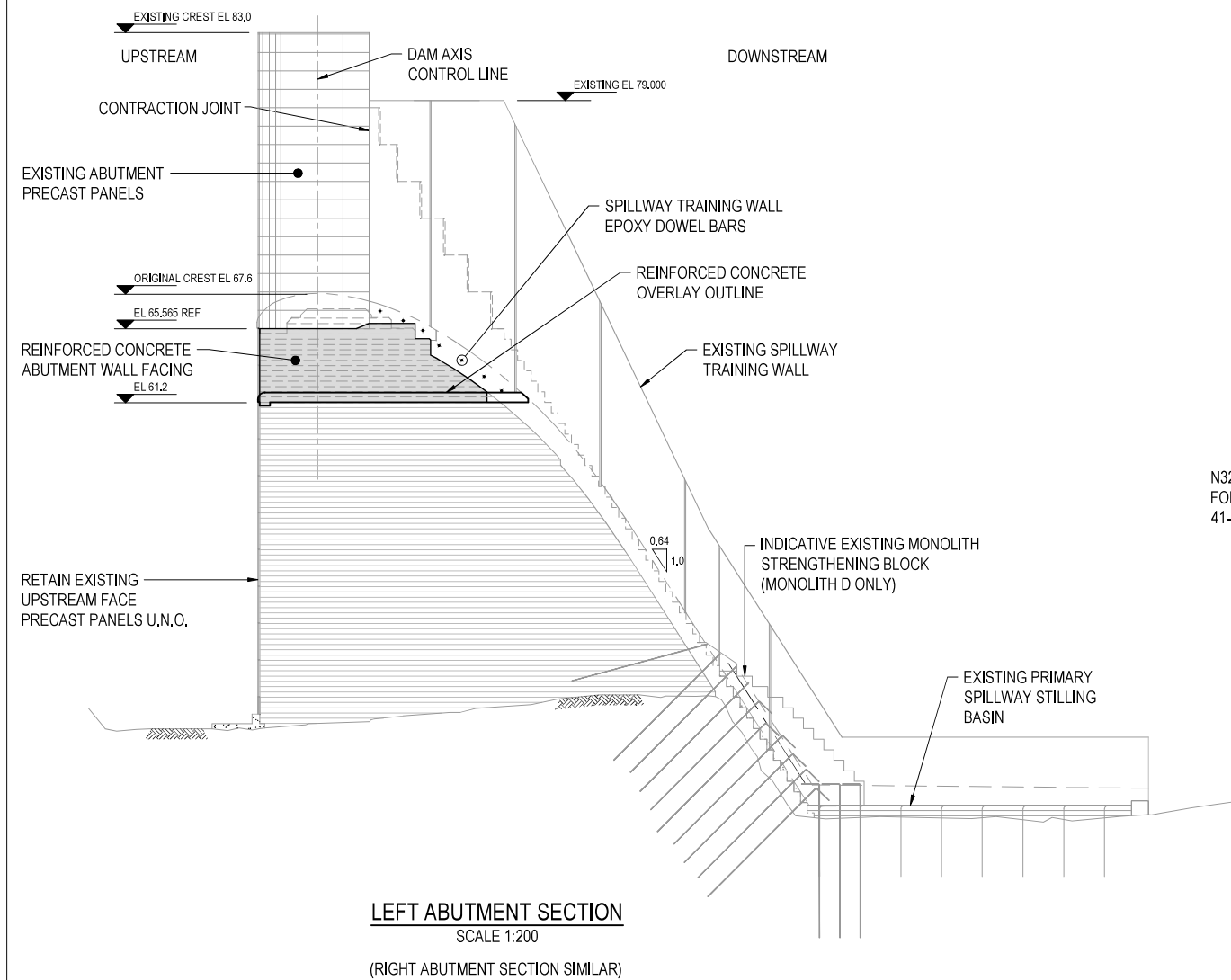
GHD
145 Ann St Brisbane QLD 4000 Australia
GPO Box 668 Brisbane QLD 4001
T 61 7 3316 3000 F 61 7 3319 6038
E bnm@mail@ghd.com W www.ghd.com

DO NOT SCALE	Drawn A. LEE	Designer A. FORBES
Conditions of Use. This document may only be used by GHD's client (and any other person who GHD has agreed can use this document) for the purpose for which it was prepared and must not be used by any other person or for any other purpose.	Drafting Check W. HAWKSWELL*	Design Check J. WILLEY*
	Approved (Project Director) R. EVANS*	
	Date 27.03.20	
	Scale 1:1000	This Drawing must not be used for Construction unless signed as Approved

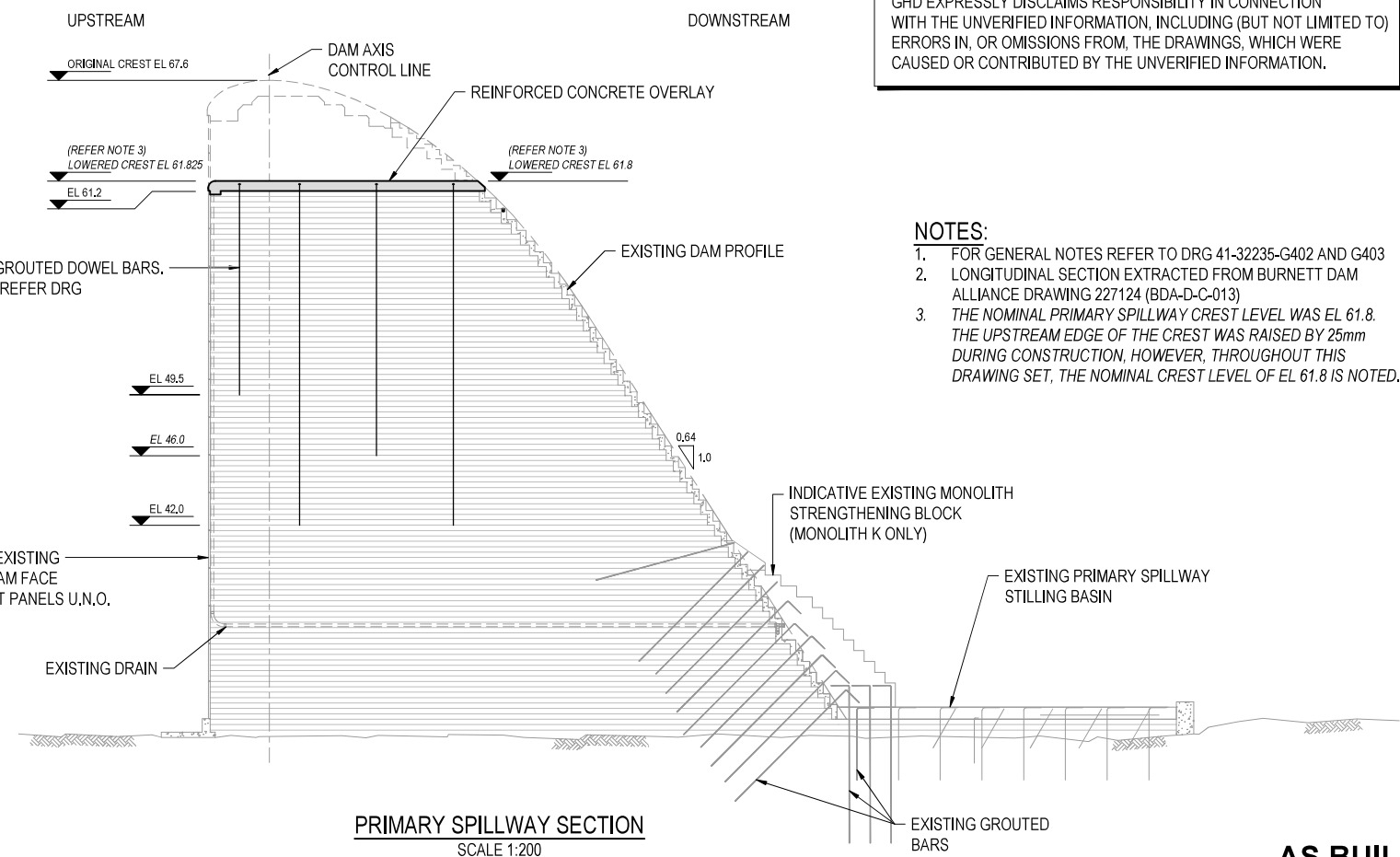
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Project	PARADISE DAM SPILLWAY - ESSENTIAL WORKS (EL 61.8)
Title	GENERAL ARRANGEMENT
Original Size	A1
Drawing No:	41-32235-S401
Rev:	2



LONGITUDINAL SECTION
SCALE 1:1000




LEFT ABUTMENT SECTION
SCALE 1:200
(RIGHT ABUTMENT SECTION SIMILAR)

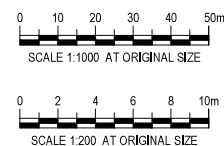


PRIMARY SPILLWAY SECTION
SCALE 1:200

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- NOTES:**
- FOR GENERAL NOTES REFER TO DRG 41-32235-G402 AND G403
 - LONGITUDINAL SECTION EXTRACTED FROM BURNETT DAM ALLIANCE DRAWING 227124 (BDA-D-C-013)
 - THE NOMINAL PRIMARY SPILLWAY CREST LEVEL WAS EL 61.8. THE UPSTREAM EDGE OF THE CREST WAS RAISED BY 25mm DURING CONSTRUCTION, HOWEVER, THROUGHOUT THIS DRAWING SET, THE NOMINAL CREST LEVEL OF EL 61.8 IS NOTED.

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1	CREST DETAILS MODIFIED	AL	JW*	RE*	16.06.20			
0	ISSUED FOR CONSTRUCTION	KK	JW*	RE*	27.03.20			
No	Revision	Note: * indicates signatures on original issue of drawing or last revision of drawing			Drawn	Job Manager	Project Director	Date



sunwater

SUNWATER
DRAWING No. 251989



145 Ann St Brisbane QLD 4000 Australia
GPO Box 668 Brisbane QLD 4001
T 61 7 3316 3000 F 61 7 3319 6038
E bnmemail@ghd.com W www.ghd.com

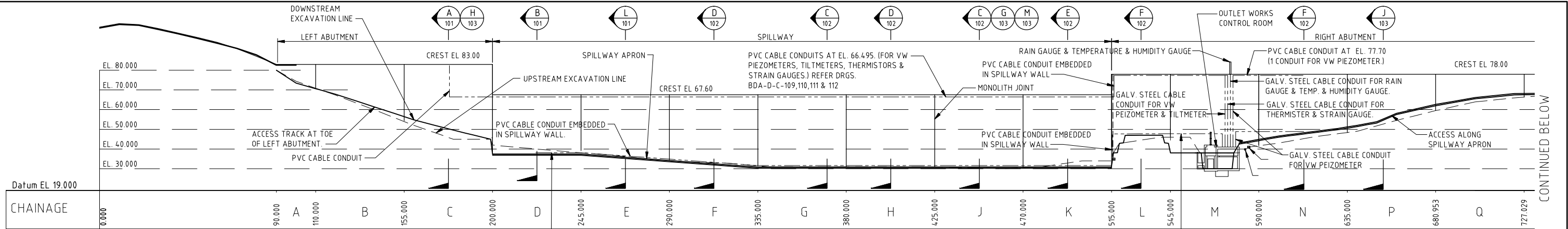
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Drawn	A. LEE	Designer	A. FORBES
Drafting Check	W. HAWKSWELL*	Design Check	J. WILLEY*
Approved (Project Director)	R. EVANS*	Date	27.03.20
Scale	AS SHOWN	This Drawing must not be used for Construction unless signed as Approved	

Client	SUNWATER
Project	PARADISE DAM SPILLWAY - ESSENTIAL WORKS (EL 61.8)
Title	TYPICAL SECTIONS
Original Size	A1
Drawing No.	41-32235-S402
Rev.	4

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PART LONGITUDINAL SECTION - (CONTINUED BELOW)
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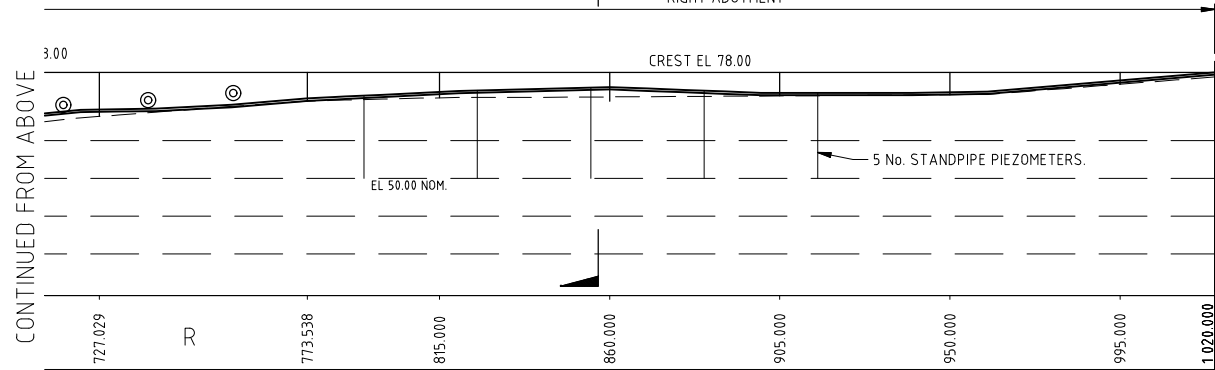
SECTION SHOWS LOCATION OF PIEZOMETERS, THERMISTORS, THERMOCOUPLES AND STRAIN GAUGES

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CHAINAGE	SECTION
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815 NOM.	K
845 NOM.	K
875 NOM.	K
905 NOM.	K

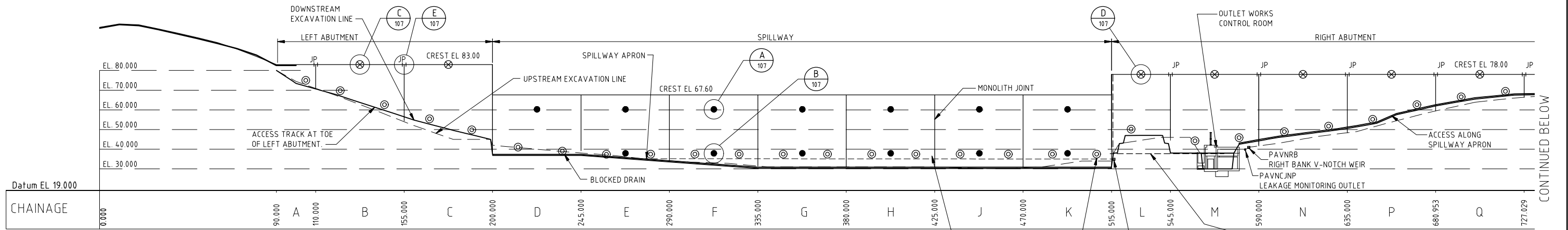
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222.65	B
267.65	L
312.65	D
357.65	C
402.65	D
447.65	C
492.65	E
532.65	F
612.65	F

THERMISTOR AND STRAIN GAUGE LOCATION	
CHAINAGE	SECTION
447.50	G

THERMOCOUPLE LOCATION	
CHAINAGE	SECTION
177.50	H
642.50	J



PART LONGITUDINAL SECTION - (CONTINUED FROM ABOVE)



PART LONGITUDINAL SECTION - (CONTINUED BELOW)
SCALE 1:1000

SECTION SHOWS LOCATION OF SURVEY TARGETS, JOINT PINS AND LEAKAGE MEASUREMENT SYSTEM.
NOTE:
SURVEY CONTROL LOCATIONS NOT SHOWN. (REFER DAM INSTRUMENTATION SPECIFICATION.)


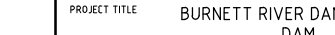
- NOTES:
- DETAILS OF DAM DRAINAGE OMITTED FOR CLARITY.
 - ALL INSTRUMENTATION CABLE CONDUITS TERMINATE AT OUTLET WORKS CONTROL ROOM. THE FINAL LOCATION OF CONDUIT RUNS INTO THE OUTLET WORKS CONTROL ROOM SHALL BE DETERMINED USING THE DETAILS SHOWN ON DWG. No. BDA-F-M-016.
 - CABLE CONDUITS ALONG THE DAM CREST SHALL BE EMBEDDED IN CREST CONCRETE.
 - FOR DETAILS OF INSTRUMENTATION INSTALLATION, REFERENCE TO THE DAM INSTRUMENTATION SPECIFICATION SHALL BE MADE.

TYPE OF INSTRUMENT	LEGEND
VIBRATING WIRE PIEZOMETERS	P
ABUTMENT SURVEY TARGET	⊗
SPILLWAY SURVEY TARGET	●
JOINT PINS	JP
NEAR HORIZ. DRAIN OUTLET	⊙
TILTMETERS	Ti
STRAIN GAUGES	S
THERMOCOUPLES/THERMISTERS	T



SCALE 1:1000 (ON A1 SHEET)

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A	01/06/16	R/B V-NOTCH AND LEAKAGE OUTLET ADDED	MJC					DRAFTING CHECK	C.H.	C.HIGGINS	12-05-04			INSTRUMENTATION GENERAL ARRANGEMENT PLAN							
								DESIGNER	J.S.	J.SHEEDY	12-05-04										
2	11-11-05	AS-BUILT	G.O.					DESIGN CHECK	T.G.	T.GRIGGS	12-05-04										
1	20-07-04	CHAINAGES AMENDED	T.G.					DESIGN MANAGER	A.N.	A.NEUMAIER	13-05-04										
0	13-05-04	FOR CONSTRUCTION						PROJECT/CONST. MANAGER	M.H.H.	M.H.HAMILTON	13-05-04										
												SCALE: AS SHOWN				DRAWING STATUS: CONSTRUCTION		PROJECT / DRAWING No. BDA-D-C-100		ISSUE: 2	

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A	31.08.15	DATA LOGGER MOVED	RB					DRAFTING CHECK	C.H.	C.HIGGINS	12-05-04
								DESIGNER	J.S.	J.SHEEDY	12-05-04
								DESIGN CHECK	T.G.	T.GRIGGS	12-05-04
1	08-12-05	AS BUILT	W.C.					DESIGN MANAGER	A.N.	A.NEUMAIER	13-05-04
0	13-05-04	FOR CONSTRUCTION						PROJECT/CONST. MANAGER	M.H.H.	M.H.HAMILTON	13-05-04

PAVNSPWY
SPILLWAY
V-NOTCH WEIR

PAVNRB
RIGHT BANK
V-NOTCH WEIR
PAVNCJNP
LEAKAGE MONITORING
PIPEWORK - SEE DRG 232495

INSTRUMENTATION BOARD
DATA LOGGER ENCLOSURE
TERMINATION OF CABLE RUNS

LEGEND

⊕ JOINT DISPLACEMENT
TELL-TALE

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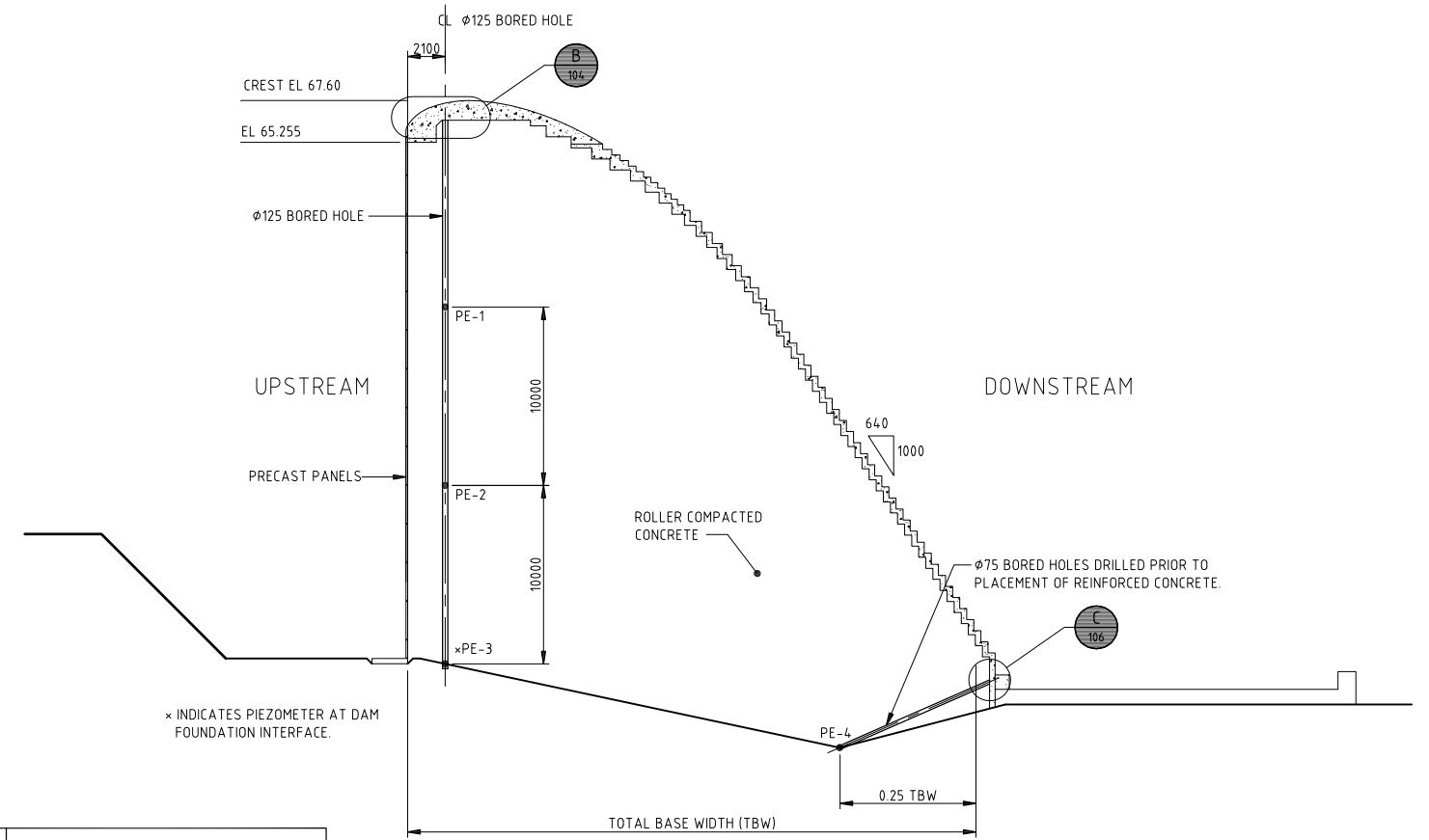
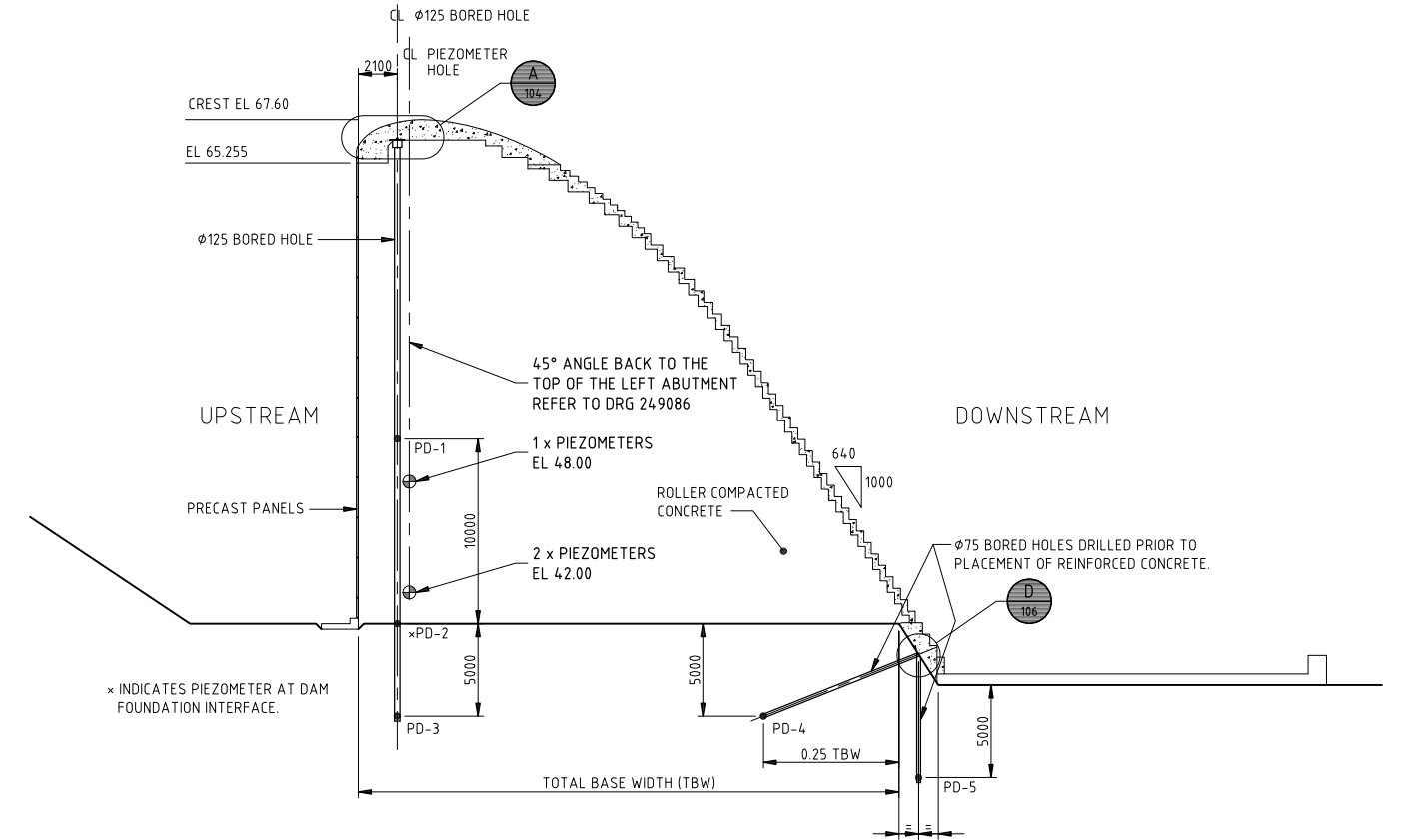
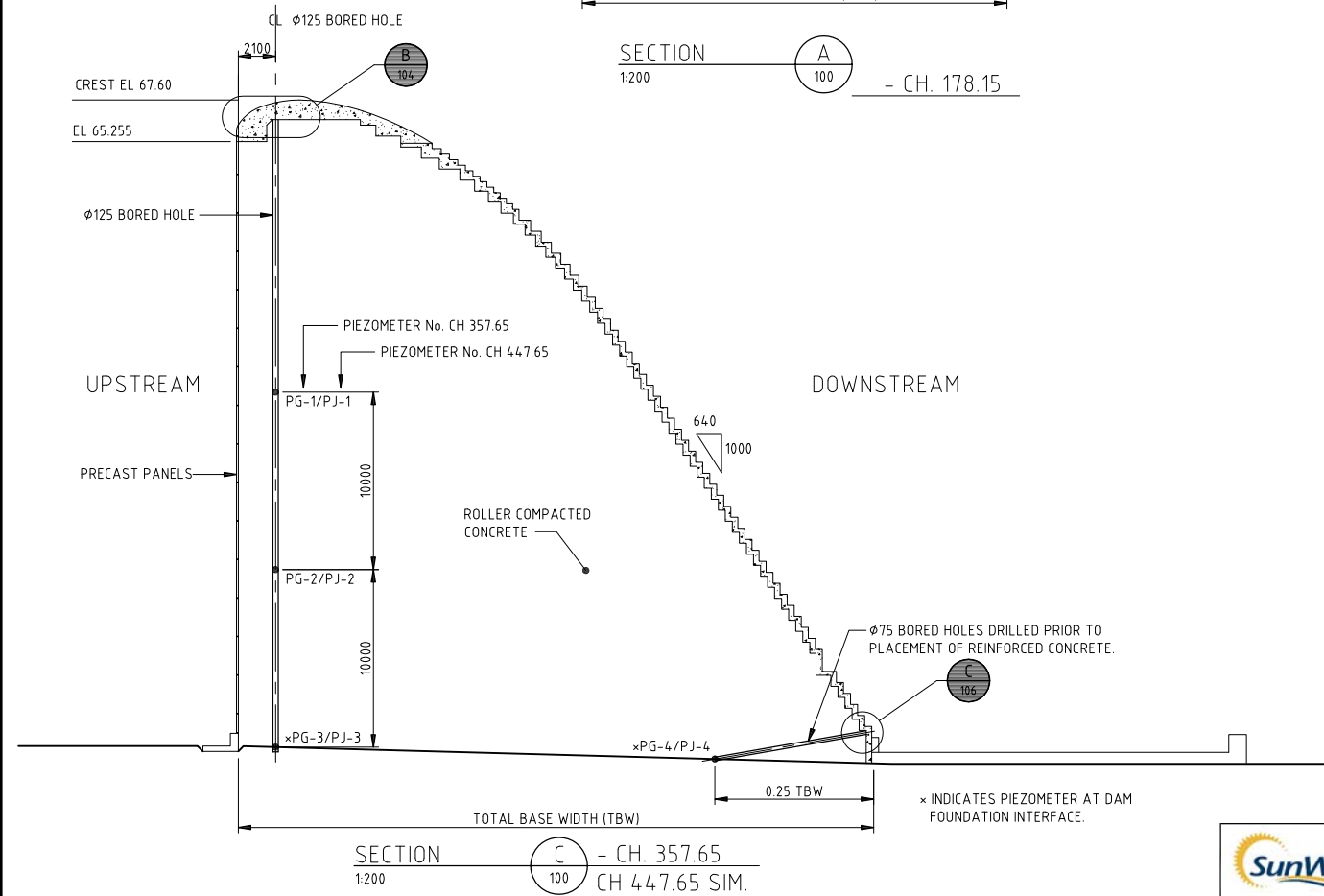
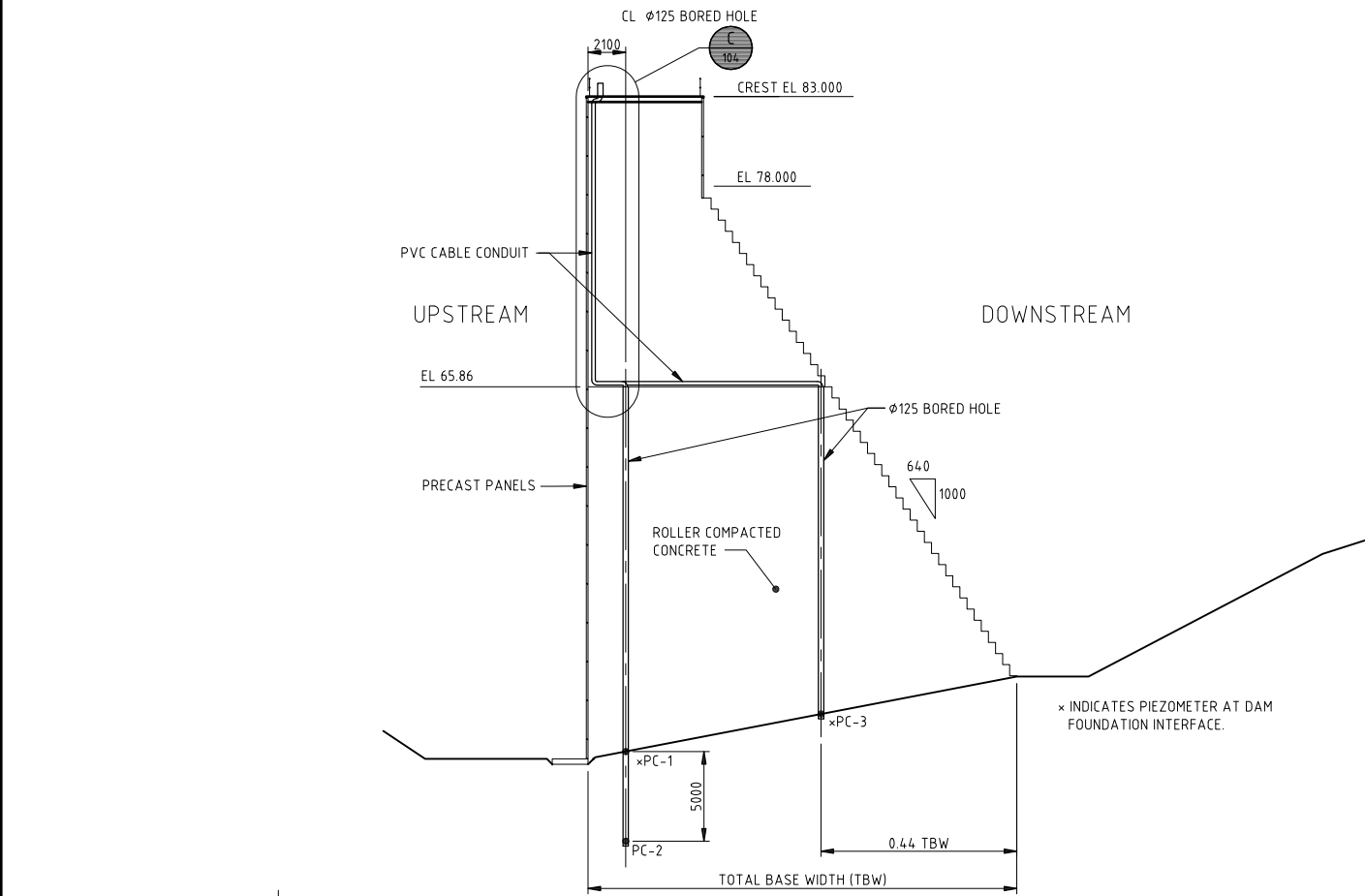
BURNETT WATER Pty Ltd



PROJECT TITLE
BURNETT RIVER DAM AMTD 131.4km
DAM - CIVIL
INSTRUMENTATION
GENERAL ARRANGEMENT PLAN

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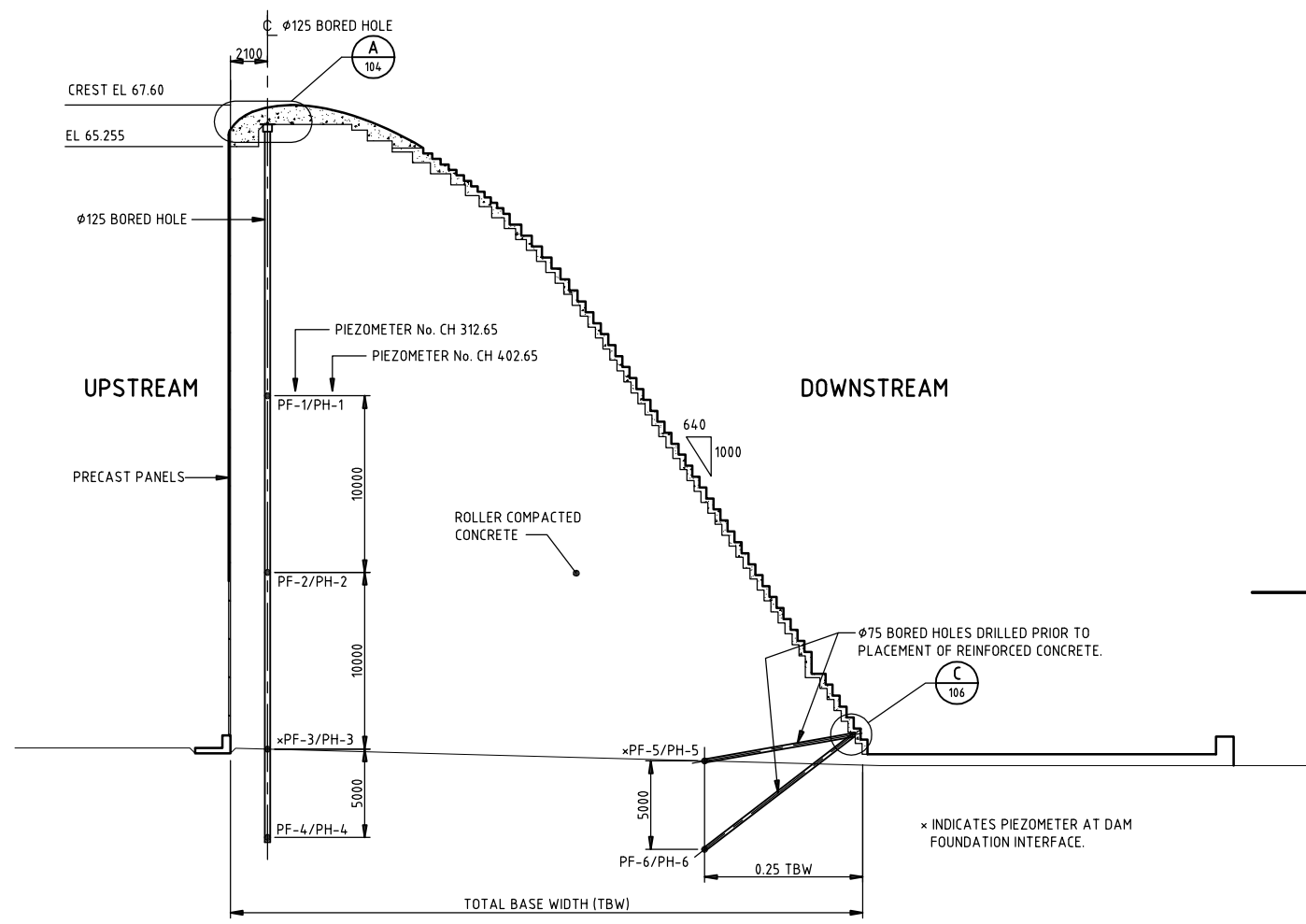
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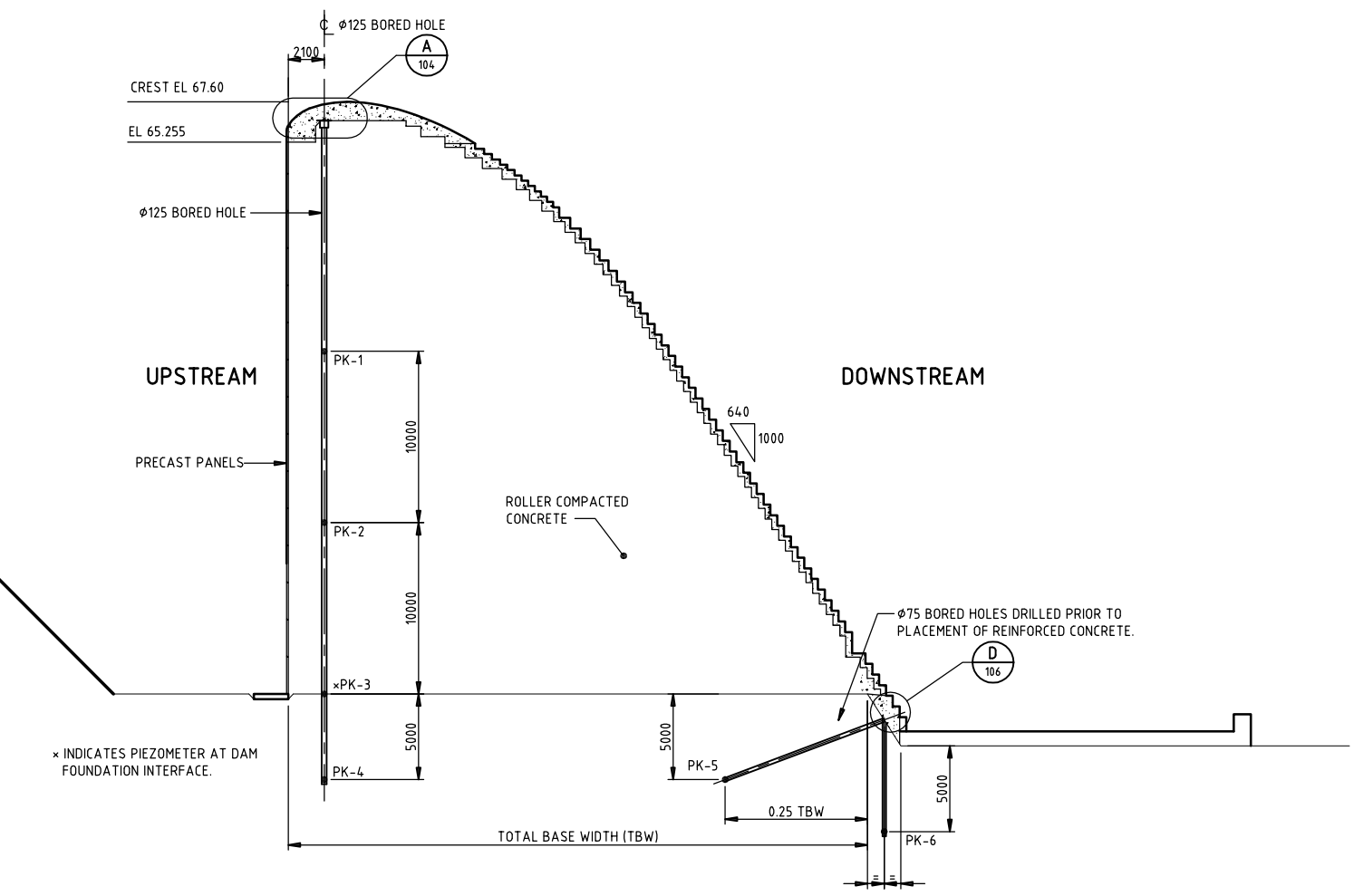
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2	20-07-04	DOWNSTREAM STEPS AMENDED, CALLUPS AMENDED	T.G.	2	20-07-04	DOWNSTREAM STEPS AMENDED, CALLUPS AMENDED	T.G.	DRAFTING CHECK	C.H.	C.HIGGINS	12-05-04
3	13-05-04	FOR CONSTRUCTION		3	13-05-04	FOR CONSTRUCTION		DESIGNER	J.S.	J. SHEEDY	12-05-04
								DESIGN CHECK	T.G.	T. GRIGGS	12-05-04
								DESIGN MANAGER	A.N.	A. NEUMAIER	13-05-04
								PROJECT/CONST. MANAGER	M.H.H.	M.H. HAMILTON	13-05-04

PROJECT TITLE	BURNETT RIVER DAM AMTD 131.4km DAM - CIVIL INSTRUMENTATION SECTIONS SHEET 1 OF 3
SCALE	AS SHOWN
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PROJECT / DRAWING No.	BDA-D-C-101
ISSUE	2

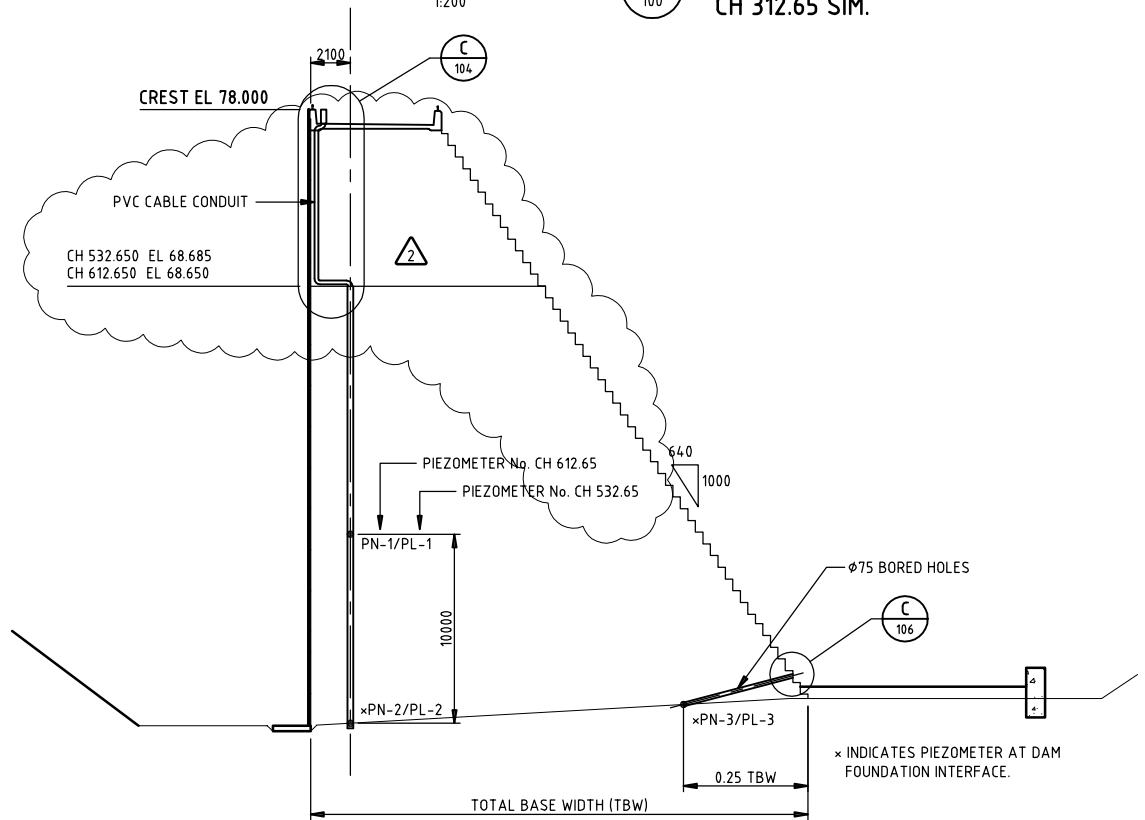
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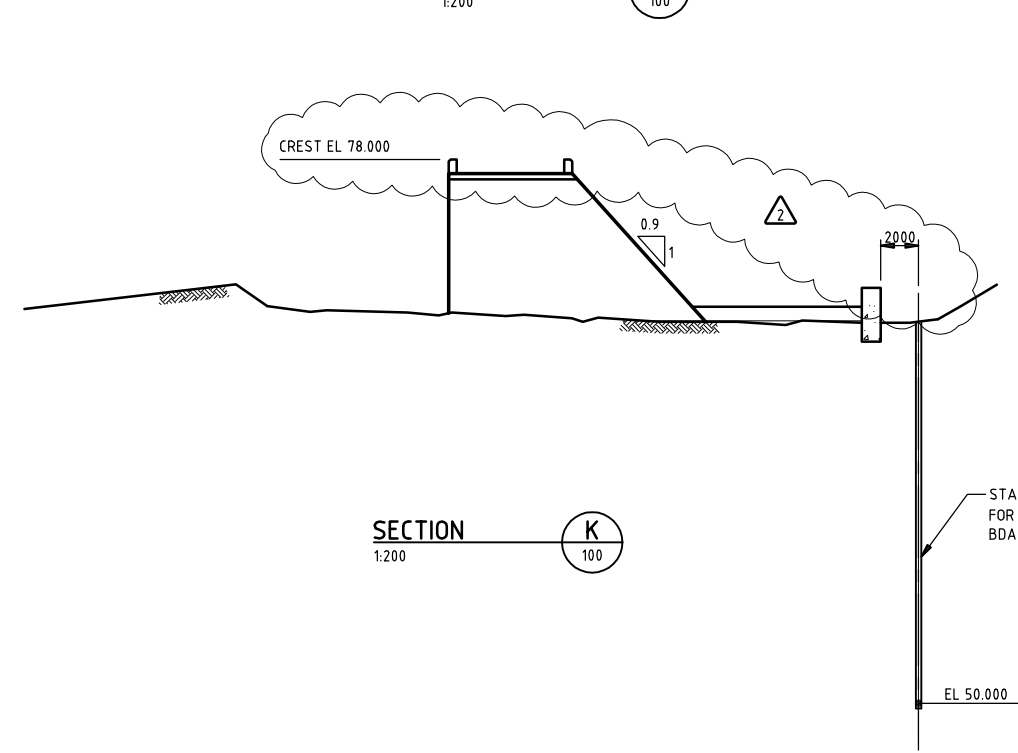
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SECTION E - CH. 492.65
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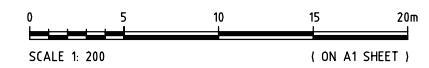


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SECTION K
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Sunwater No: 226880

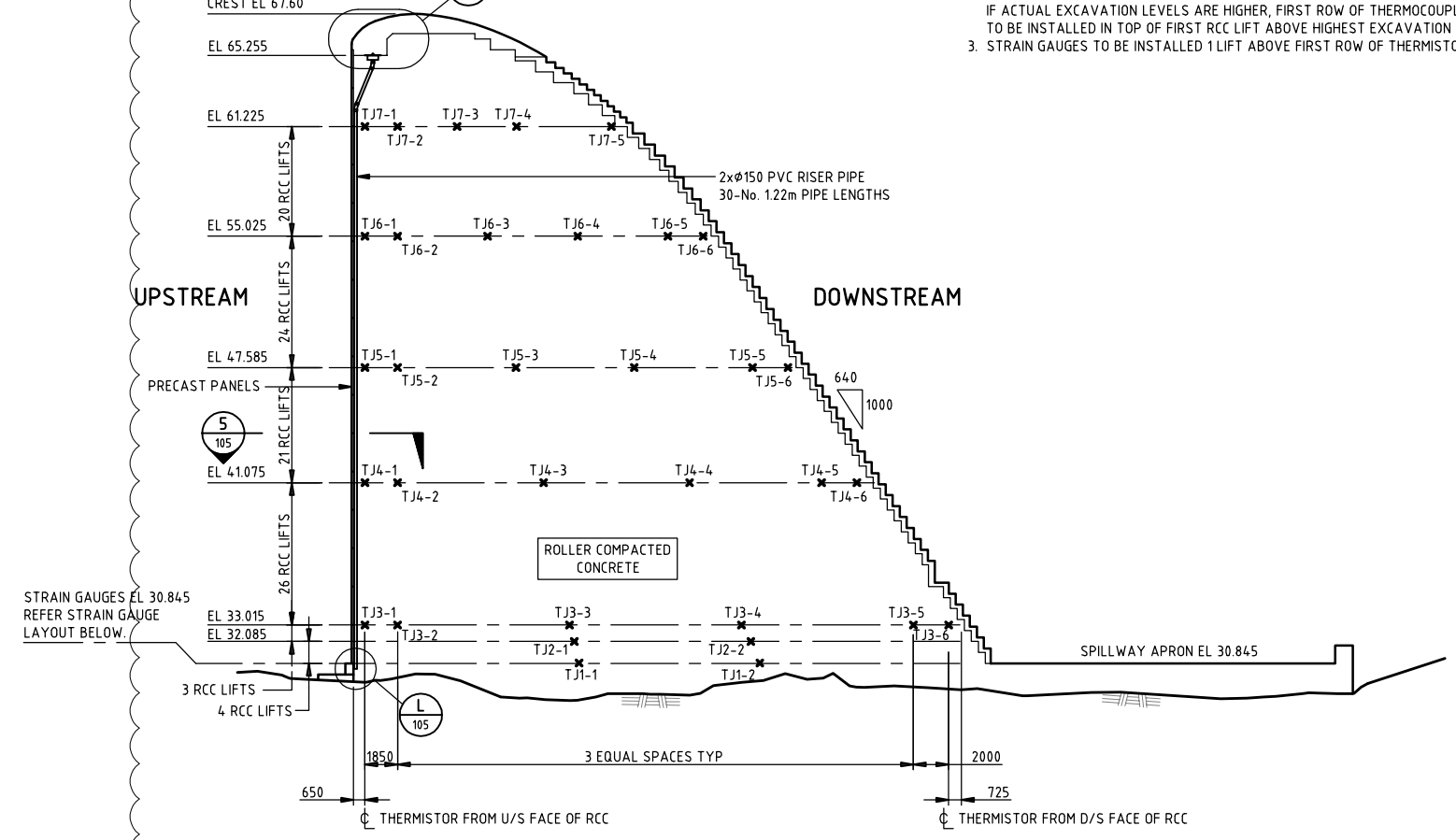


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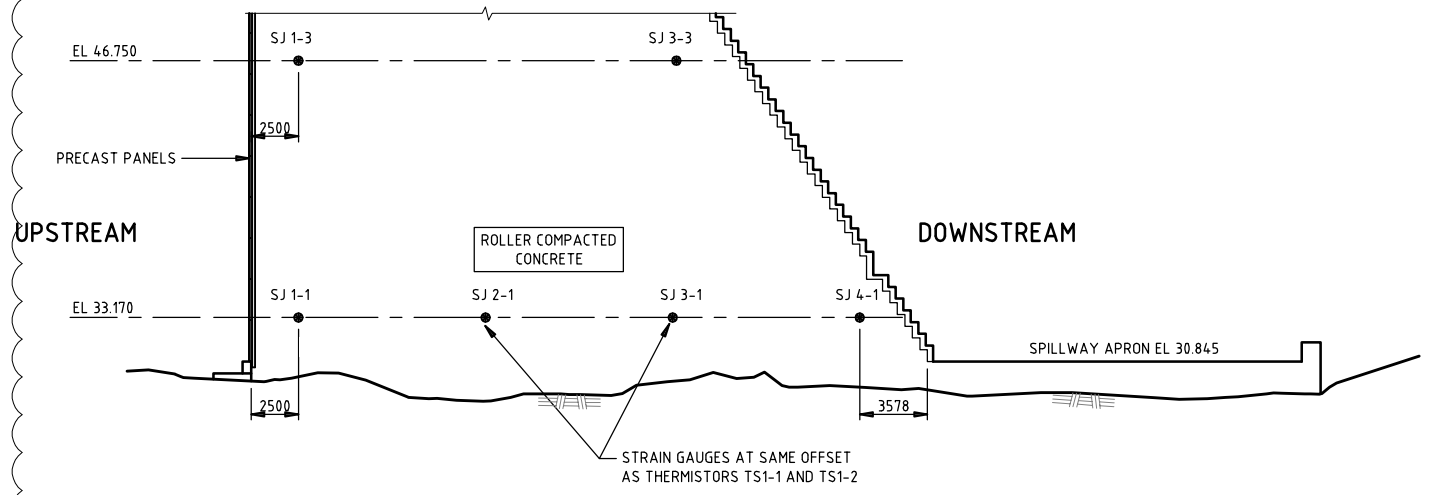
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1	20-07-04	DOWNSTREAM STEPS AMENDED, CALLUPS AMENDED	T.G.					DRAFTING CHECK	C.H.	C.HIGGINS	12-05-04
0	13-05-04	FOR CONSTRUCTION						DESIGNER	J.S.	J. SHEEDY	12-05-04
								DESIGN CHECK	T.G.	T.GRIFFS	12-05-04
								DESIGN MANAGER	A.N.	A.NEUMAIER	13-05-04
								PROJECT/CONST. MANAGER	M.H.H.	M.H.HAMILTON	13-05-04

PROJECT TITLE	BURNETT RIVER DAM AMTD 131.4km DAM - CIVIL
INSTRUMENTATION SECTIONS	
SHEET 2 OF 3	
SCALE	DRAWING STATUS
AS SHOWN	CONSTRUCTION
PROJECT / DRAWING No.	ISSUE
BDA-D-C-102	2

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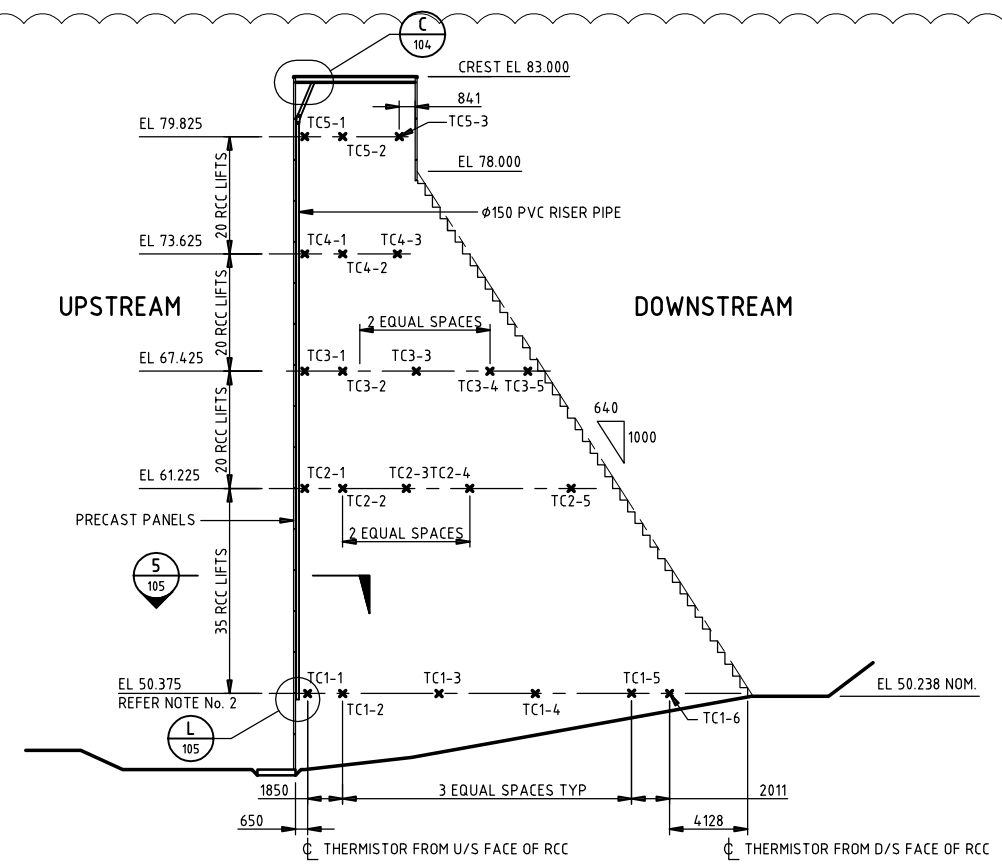


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THERMISTOR LAYOUT

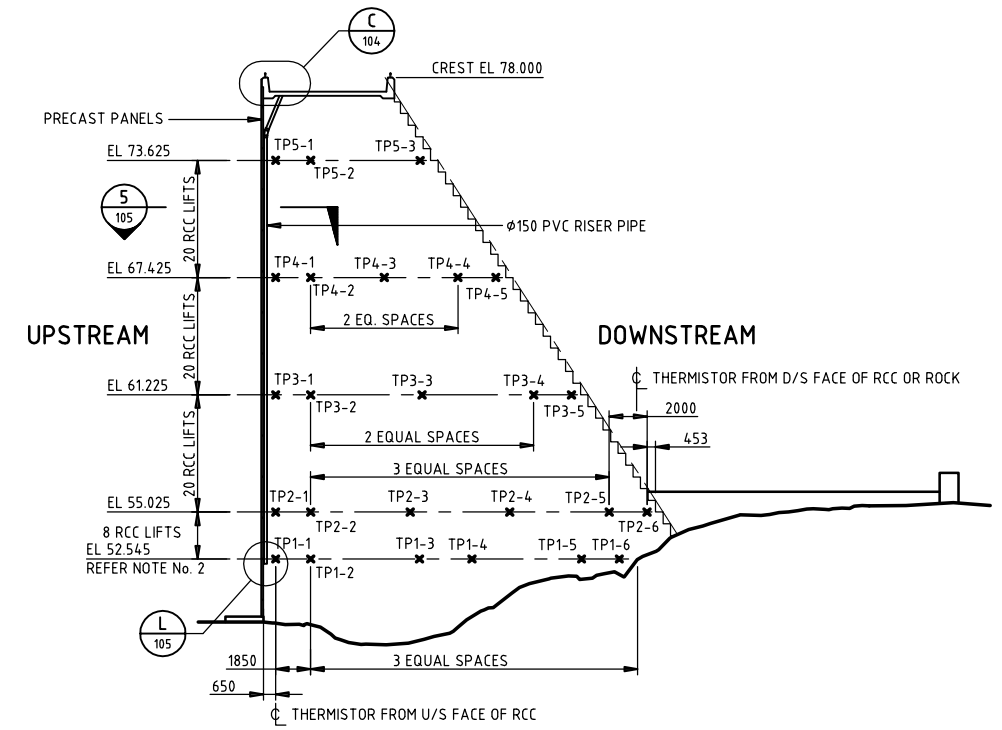


SECTION M - CH. 447.50
SCALE 1:200
STRAIN GAUGE LAYOUT

NOTE:-
1. ELEVATIONS SHOWN DENOTE TOP OF LIFT IN WHICH THERMOCOUPLES, THERMISTORS AND STRAIN GAUGES ARE LOCATED.
FOR DETAILS REFER DRG. BDA-D-C-104 AND BDA-D-C-105
2. ELEVATIONS OF THERMOCOUPLES BASED ON DESIGN EXCAVATION LEVELS.
IF ACTUAL EXCAVATION LEVELS ARE HIGHER, FIRST ROW OF THERMOCOUPLES TO BE INSTALLED IN TOP OF FIRST RCC LIFT ABOVE HIGHEST EXCAVATION LEVEL.
3. STRAIN GAUGES TO BE INSTALLED 1 LIFT ABOVE FIRST ROW OF THERMISTORS.



SECTION H - CH. 177.50
SCALE 1:200
THERMOCOUPLE LAYOUT



SECTION J - CH. 642.50
SCALE 1:200
THERMOCOUPLE LAYOUT

Sunwater No: 226881

Filename: M:\BDA_S3\cad\drgs\dam\C\BDA-D-C-103\3\dwg by b.bartley

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2	09-09-04	AS CONSTRUCTED EXCAVATED SURFACE ADDED	R.H.					DRAFTING CHECK	C.H.	C.HIGGINS	12-05-04
1	02-07-04	THERMOCOUPLE, THERMISTOR & STRAIN GAUGE LAYOUT AMENDED	A.N.					DESIGNER	J.S.	J. SREEDY	12-05-04
0	13-05-04	FOR CONSTRUCTION						DESIGN CHECK	T.G.	T.GRIFFS	12-05-04
								DESIGN MANAGER	A.N.	A. NEUMAIER	13-05-04
								PROJECT/CONST. MANAGER	M.H.H.	M.H. HAMILTON	13-05-04

PROJECT TITLE	BURNETT RIVER DAM AMTD 131.4km DAM - CIVIL		
INSTRUMENTATION SECTIONS			
SHEET 3 OF 3			
SCALE	DRAWING STATUS	PROJECT / DRAWING No.	ISSUE
AS SHOWN	CONSTRUCTION	BDA-D-C-103	3

Filename: P:\G-80102_Burnett Water\02_Burnett River Dam\04_ParadiseDamDeformation\Drafting\227317A.dwg by navruka

ISSUE	DATE	AMENDMENT / ISSUE DESCRIPTION	APPROVAL	ISSUE	DATE	AMENDMENT / ISSUE DESCRIPTION	APPROVAL
A	30.10.06	REVISED - CO ORDS AND NOTES ADDED.	DNH				
0	15-11-05	AS BUILT					

TITLE	INITIAL	SIGNATURE	DATE
DRAFTER	D.O'S.	D.O'SULLIVAN	15-11-05
DRAFTING CHECK	W.C.	W.CURLEWIS	15-11-05
DESIGNER	T.G.	T.GRIGGS	15-11-05
DESIGN CHECK	R.H.	R.HERWEYEN	15-11-05
DESIGN MANAGER	R.H.	R.HERWEYEN	15-11-05
PROJECT/CONST. MANAGER	M.H.H.	M.H.HAMILTON	15-11-05

PROJECT TITLE BURNETT RIVER DAM AMTD 131.4km DAM - CIVIL			
DAM DEFORMATION SURVEY PILLAR AND TARGET LOCATIONS			
SCALE AS SHOWN	DRAWING STATUS CONSTRUCTION	PROJECT / DRAWING No. BDA-D-C-228	ISSUE 0

CONTROL STATIONS COORDINATES

STN	EASTING	NORTHING	EL	ITEM
stn 101	391084.776	7196149.567	73.378	PILLAR
stn 102	391360.471	7195932.290	57.694	PILLAR
stn 103	391389.674	7195804.201	62.592	PILLAR
stn 104	391384.470	7195705.468	67.084	PILLAR
stn 105	390932.298	7196074.875	87.324	PILLAR
stn 106	391016.658	7196001.165	84.485	PILLAR
stn 107	391243.343	7195778.685	79.495	PILLAR

SETTLEMENT POINT CO-ORDINATES

ss	EASTING	NORTHING	EL
ss 1	390970.111	7196048.267	84.074
ss 2	391002.212	7196016.753	84.087
ss 3	391259.162	7195764.585	78.998
ss 4	391282.613	7195745.693	77.944
ss 5	391312.504	7195713.096	77.972
ss 6	391344.922	7195679.525	77.976
ss 7	391368.520	7195639.133	77.972
ss 8	391041.857	7195992.895	60.266
ss 9	391073.967	7195961.381	60.250
ss 10	391106.136	7195929.870	60.266
ss 11	391138.209	7195898.375	60.264
ss 12	391170.332	7195866.836	60.295
ss 13	391202.473	7195835.307	60.262
ss 14	391234.551	7195803.837	60.269
ss 15	391084.523	7195972.123	37.974
ss 16	391116.698	7195940.611	37.962
ss 17	391148.753	7195909.115	37.976
ss 18	391180.881	7195877.552	37.977
ss 19	391213.001	7195846.049	37.978
ss 20	391245.125	7195814.542	37.981

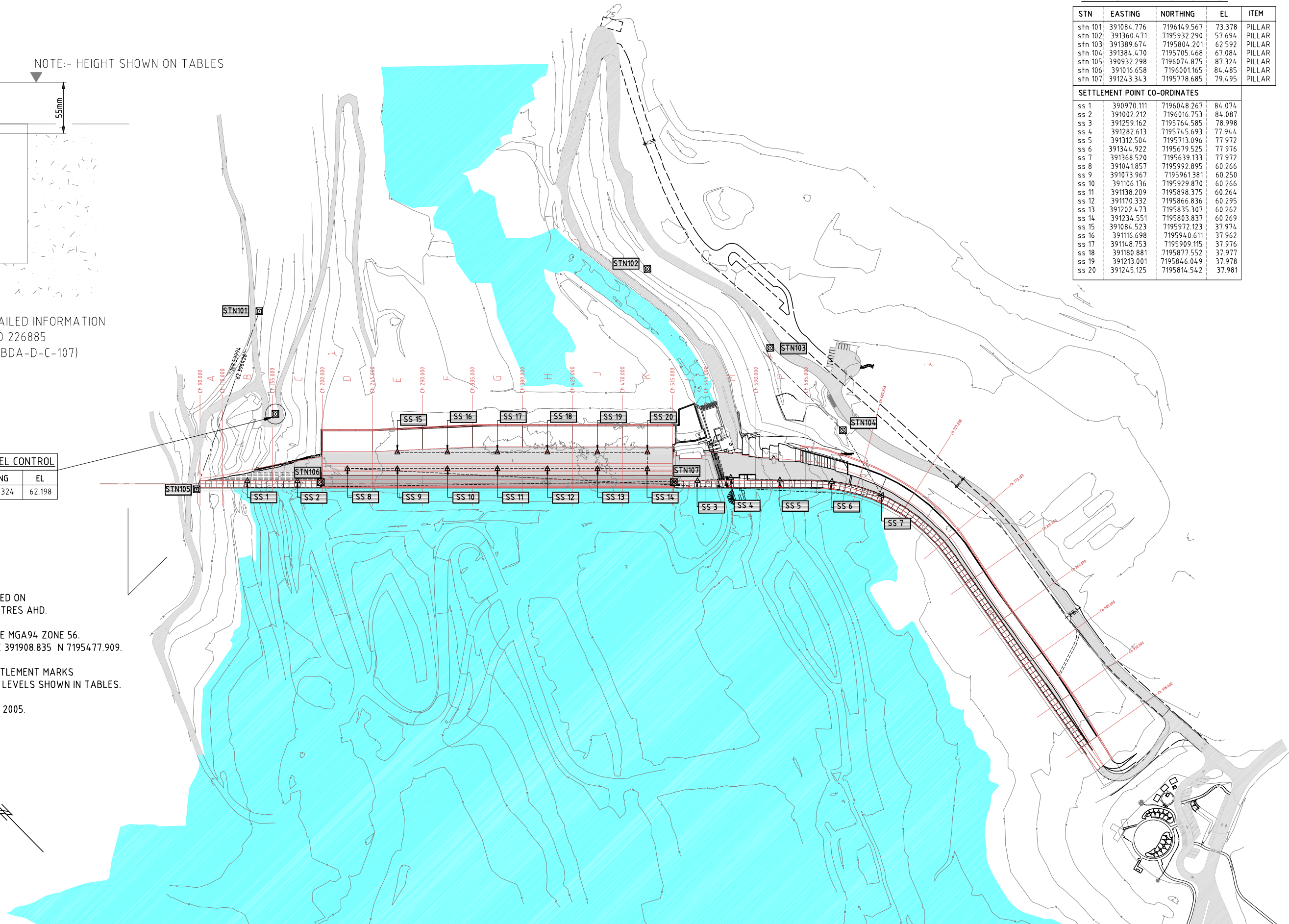
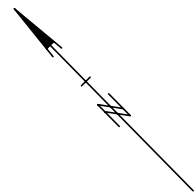
NOTE:- HEIGHT SHOWN ON TABLES

FOR DETAILED INFORMATION
REFER TO 226885
(BDA-D-C-107)

DEEP/ROD SITE LEVEL CONTROL		
NORTHING	EASTING	EL
7196073.542	391030.324	62.198

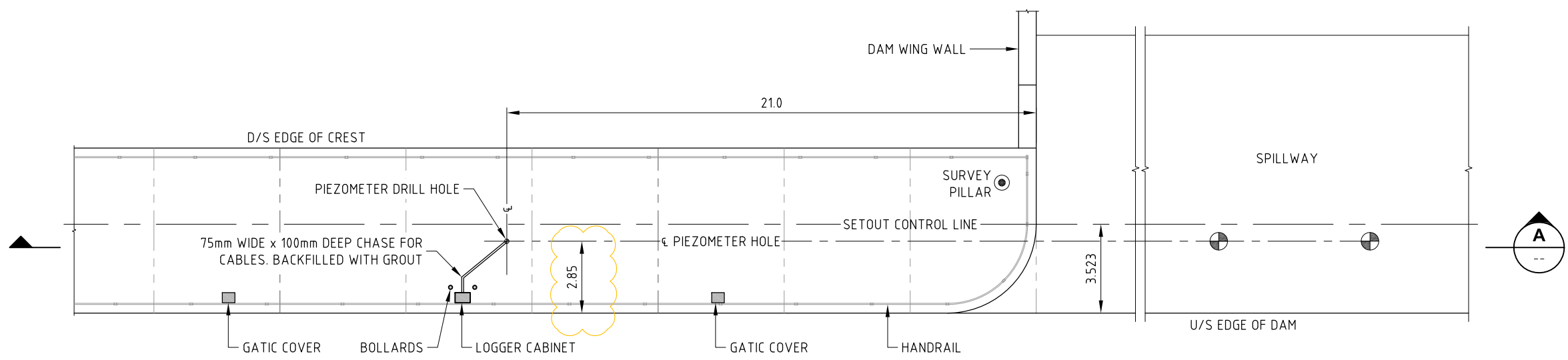
NOTES:

- LEVEL DATUM :- AHD BASED ON PM 31275 @ EL 103.891 METRES AHD.
- CO-ORDINATES ARE PLANE MGA94 ZONE 56. BASED ON PM 126344 @ E 391908.835 N 7195477.909.
- TOP OF PILLARS AND SETTLEMENT MARKS ARE 0.055M LOWER THAN LEVELS SHOWN IN TABLES.
- INITIAL SURVEY OCTOBER 2005.

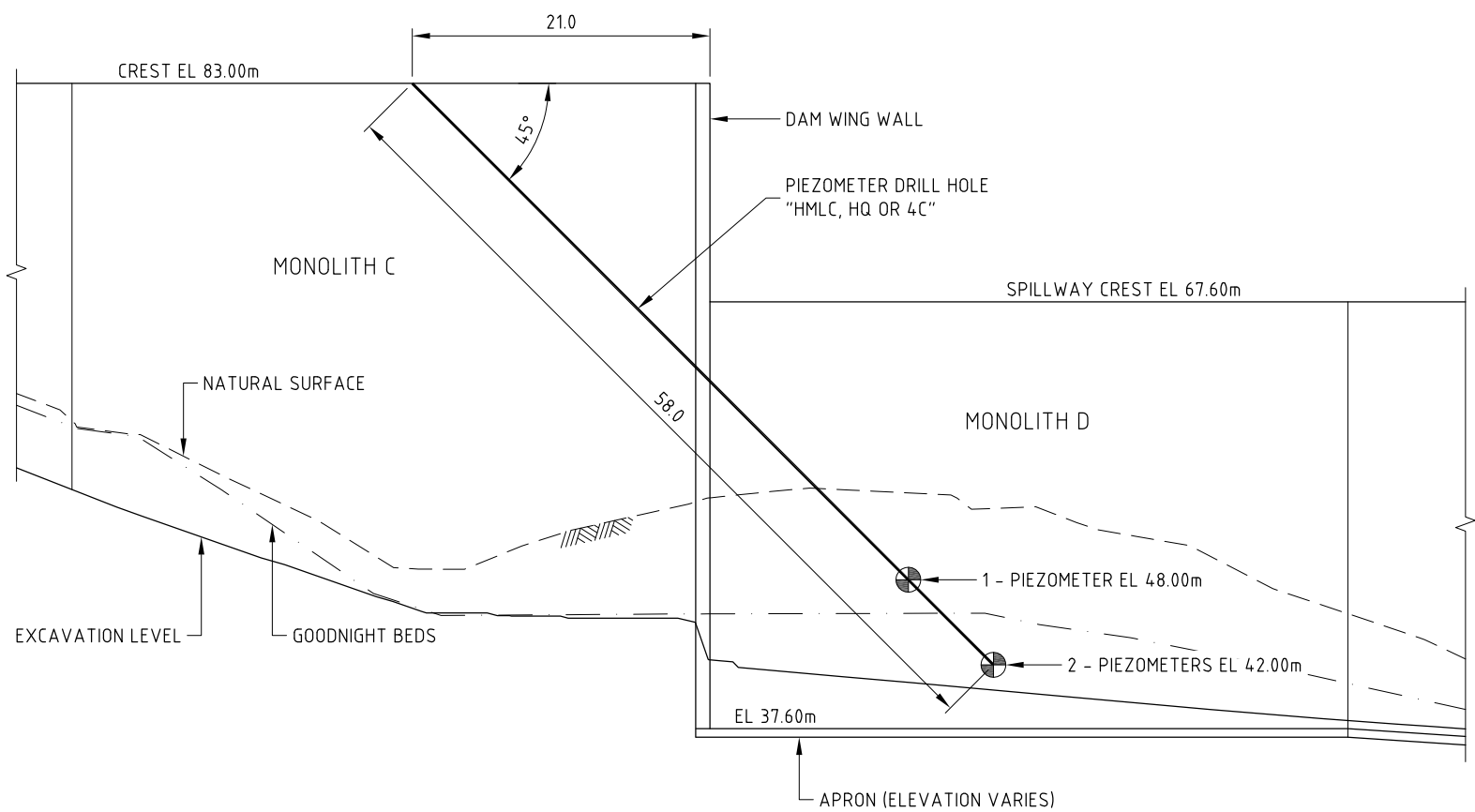


S:\BW Asset Delivery\SW-Bundaberg WSSN-WBXB-04-06-10-AA - Paradise Dam - Dam Safety Upgrade Stage 2\Drawings\AutoCAD\249086-2.dwg
27 Jul 2017 10:32 AM

DRAWING PRODUCED BY:
ASSET DELIVERY
TEL: (07) 3120 0000



PLAN
SCALE 1:200



SECTION A
SCALE 1:500

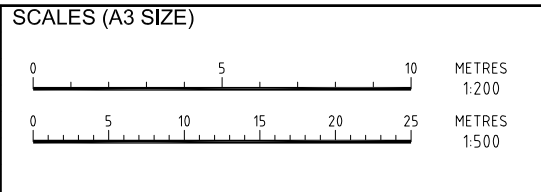
(HANDRAIL AND CABINET REMOVED FOR CLARITY)

NOTES:
1. GENERAL
- DIMENSIONS ARE IN METRES UNLESS NOTED OTHERWISE.
- LEVELS ARE IN METRES AND TO AUSTRALIAN HEIGHT DATUM.

LEGEND:
● - PIEZOMETER
--- - CONSTRUCTION JOINT

REVISION	DATE	REMARKS	CKD	PASSED
27/07/17	2	DRILL HOLE MOVED 0.25m DOWNSTREAM	AN	PGR
05/07/17	1	CABLE CHASE ADDED	RB	PGR
04/07/17	0	ISSUED FOR CONSTRUCTION	RB	PGR

REFERENCE DRAWINGS	227124	LONGITUDINAL SECTION
--------------------	--------	----------------------

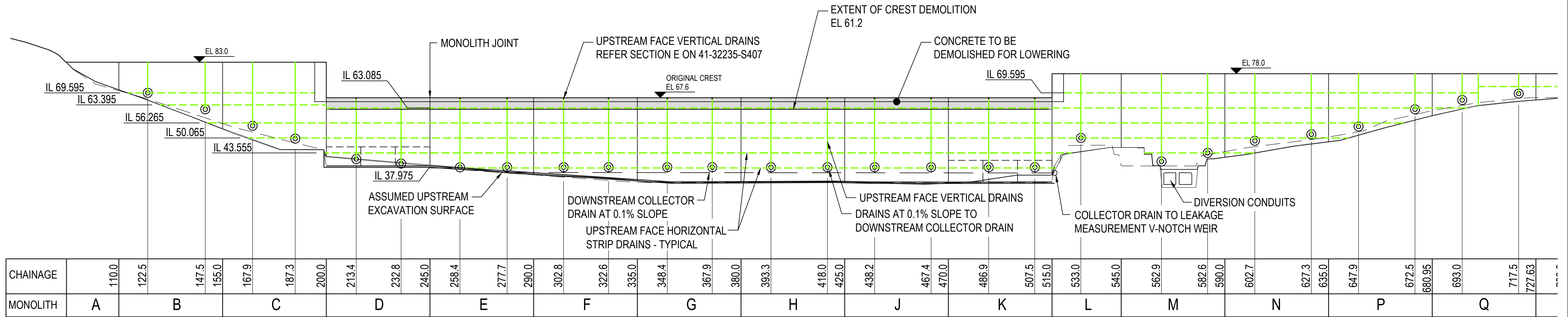


DRAWN RB	DESIGNED DS
CHECKED RB	CHECKED DF
APPROVED P.G. RICHARDSON	
4/7/17	RPEQ 3641

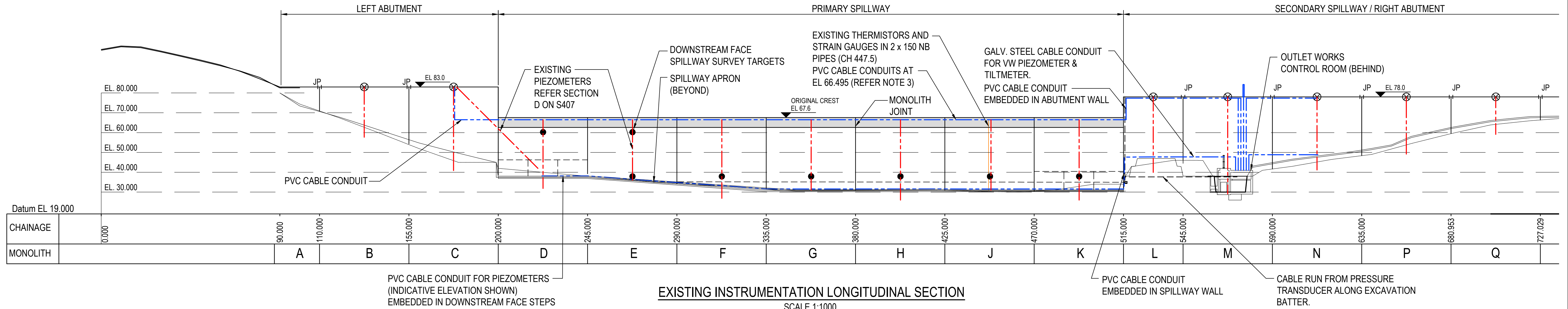


**PARADISE DAM
INSTRUMENTATION
SPILLWAY MONOLITH D
PIEZOMETER INSTALLATION
ARRANGEMENT**

CONTRACT NUMBER	
DRAWING NUMBER 249086	REV. 2
SHEET 1 OF 1	
DATE JUNE 2017	



EXISTING DRAINAGE LONGITUDINAL SECTION
SCALE 1:1000



EXISTING INSTRUMENTATION LONGITUDINAL SECTION
SCALE 1:1000

TYPE OF INSTRUMENT	LEGEND
VIBRATING WIRE PIEZOMETER GROUP	---
ABUTMENT SURVEY TARGET	⊗
SPILLWAY SURVEY TARGET	●
JOINT PINS	JP
NEAR HORIZ. DRAIN OUTLET	⊙
UPSTREAM FACE VERTICAL DRAINS	---
UPSTREAM FACE HORIZ. STRIP DRAINS	---
CABLE CONDUIT	---
STRAIN GAUGE AND THERMISTOR	---

PIEZOMETER LOCATIONS	
CHAINAGE	MONOLITH
178.15	C
222.65	D
267.65	E
312.65	F
357.65	G
402.65	H
447.65	J
492.65	K
532.65	L
612.65	N

THERMISTOR AND STRAIN GAUGE LOCATION	
CHAINAGE	MONOLITH
447.50	J

INSTRUMENTATION TABLES

AS BUILT DISCLAIMER

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CPB CONTRACTORS

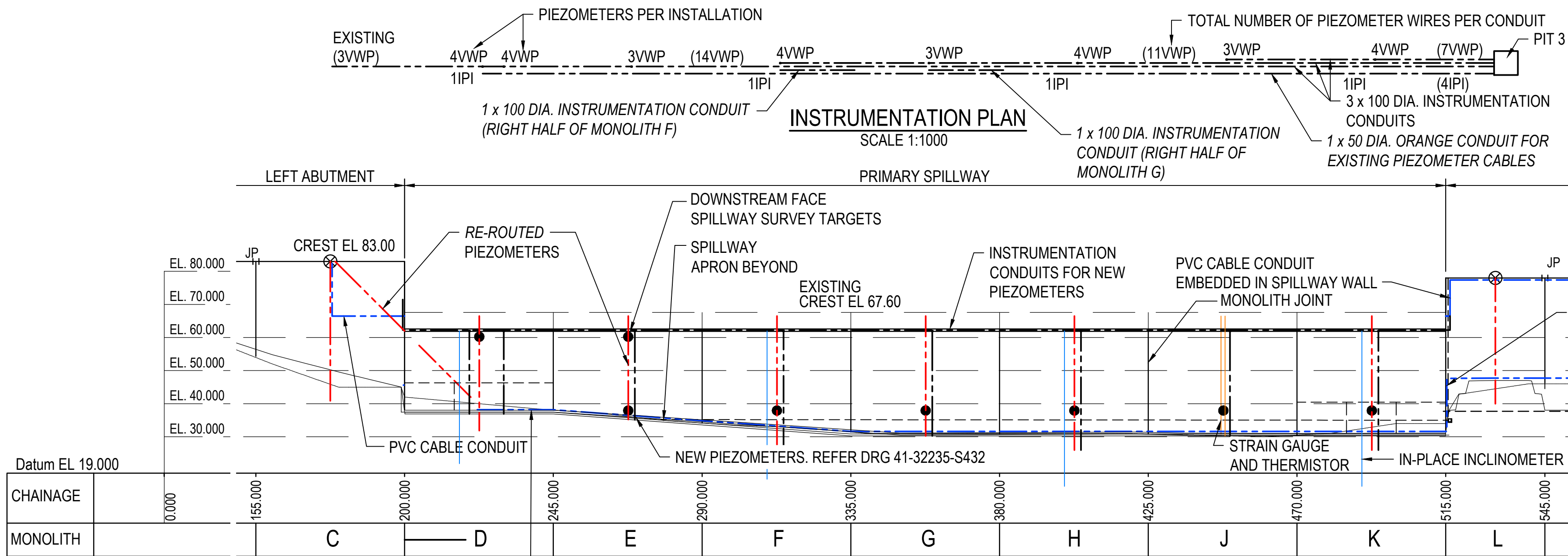
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- NOTES:**
- FOR GENERAL NOTES REFER TO DRG 41-32235-G402 AND G403
 - LONGITUDINAL SECTIONS EXTRACTED FROM BURNETT DAM ALLIANCE DRAWING 227131 (BDA-D-C-084) AND 226878 (BDA-D-C-100)
 - FOR VW PIEZOMETERS, TILTMETERS, THERMISTORS & STRAIN GAUGES REFER SUNWATER DRGS. 226887 TO 226890 (BDA-D-C-109,110,111 & 112)

AS BUILT

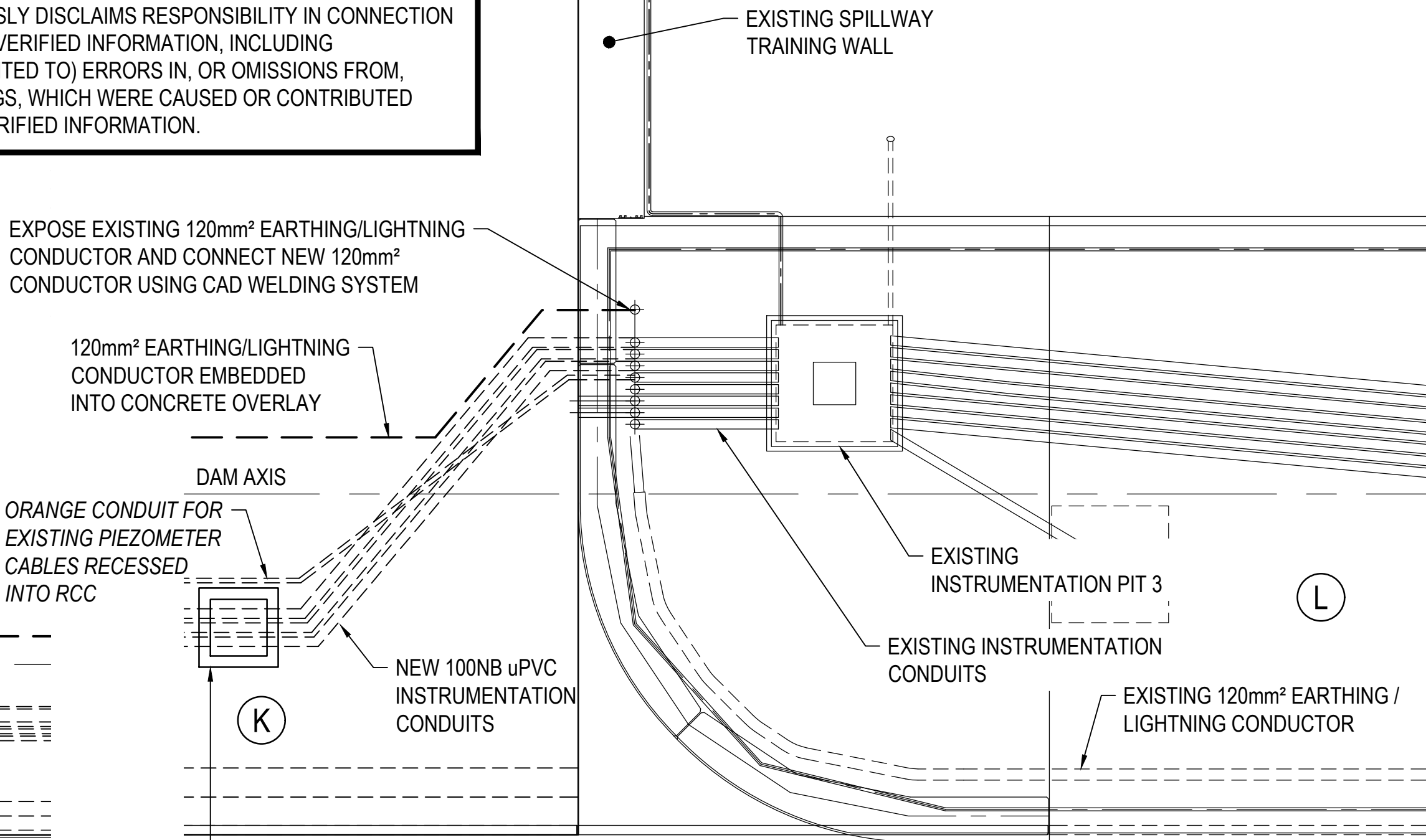
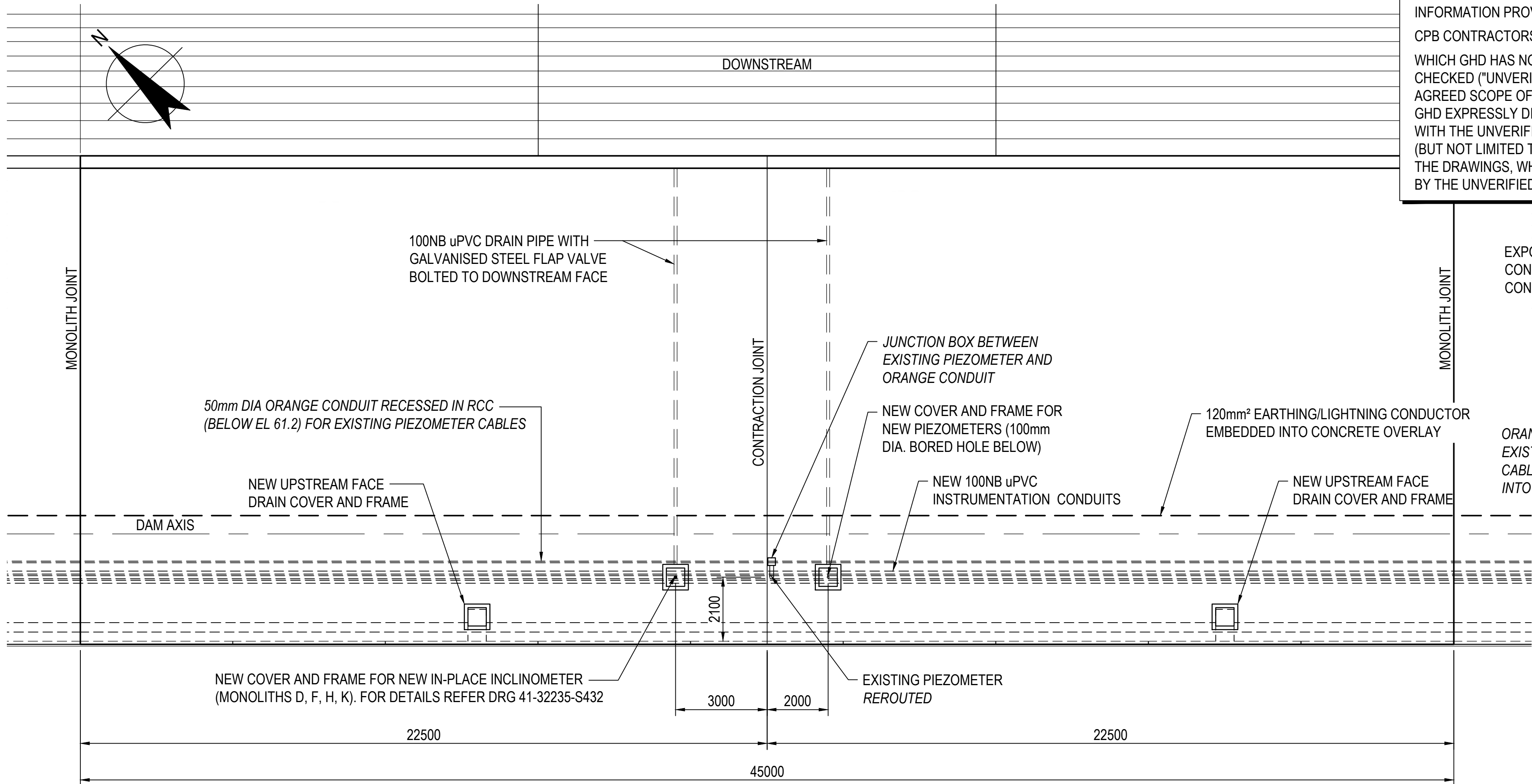
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NOTE:
-DRAINS WERE INSPECTED FROM THE CREST THEREFORE BLOCKAGE ELEVATIONS RELATE TO THE TOP OF THE BLOCKAGE IDENTIFIED.
- FOR FURTHER DETAILS REFER TO SUNWATER DOCUMENT PDEW UPSTREAM DRAIN INSPECTION - POST-CONSTRUCTION

POST-CONSTRUCTION UPSTREAM DRAIN INSPECTION					
SW DRAIN NUMBER	CHAINAGE	MONOLITH	DRAIN TYPE	ELEVATION OF BLOCKAGE (mAHD)	COMMENT
1	122.5	B	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
2	147.5	B	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
3	167.9	C	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
4	187.3	C	DETAIL 3	81.2	TOTALLY BLOCKED AT -1.8 m
5	213.4	D	DETAIL 2	61.8	DRAIN TOTALLY GROUTED UP & BLOCKED. PIT INSTALLED IF SUNWATER WANT TO ATTEMPT TO UNBLOCK DURING LATER WORKS
6	232.8	D	DETAIL 2	61.8	DRAIN ABANDONED - NO PIT PLACED - DRAIN TOTALLY GROUTED UP PREVIOUSLY AS NOTED ON 41-32235-S410
7	288.4	E	DETAIL 1	36.6	TOTAL BLOCKAGE, STANDING WATER AT 43.8 mAHD
8	277.7	E	DETAIL 1	39.1	PARTIAL BLOCKAGE
9	302.8	F	DETAIL 1	42.8	PARTIAL BLOCKAGE
10	322.6	F	DETAIL 1	45.3	PARTIAL BLOCKAGE
11	348.4	G	DETAIL 1	35.8	BLOCKAGE - RADIUS BEND
12	367.9	G	DETAIL 1	35.5	BLOCKAGE - RADIUS BEND, STANDING WATER AT 36.4 mAHD
13	393.3	H	DETAIL 1	35.3	BLOCKAGE - RADIUS BEND - HORIZONTAL
14	418	H	DETAIL 1	35.6	ELBOW AT -26.2 m - CAMERA WENT TO - 28.0m
15	438.2	J	DETAIL 1	35.4	ELBOW AT -26.1 m - CAMERA WENT TO 26.4 m
16	467.4	J	DETAIL 1	55.4	TOTALLY BLOCKED, STANDING WATER AT 57 mAHD
17	486.9	K	DETAIL 1	60	TOTALLY BLOCKED, STANDING WATER AT 61.1 mAHD
18	507.5	K	DETAIL 1	40.2	PARTIAL BLOCKAGE
19	533	L	DETAIL 3	78	TOTALLY BLOCKED - LIFTED LID TO VERIFY
20	562.9	M	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
21	582.6	M	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
22	602.7	N	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
23	627.3	N	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
24	647.9	P	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
25	672.5	P	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
26	693	Q	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
27	717.5	Q	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE
28	738	R	DETAIL 3	-	NOT INSPECTED AS OUTSIDE OF ESSENTIAL WORKS SCOPE

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LEGEND:

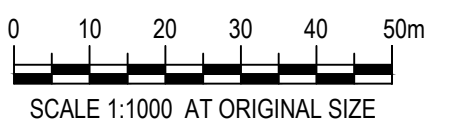
VWP DENOTES VIBRATING WIRE PIEZOMETER
IPI DENOTES IN-PLACE INCLINOMETER

NOTES:

- FOR GENERAL NOTES REFER TO DRG 41-32235-G402 AND G403
- FOR INSTRUMENTATION DETAILS REFER TO DRG 41-32235-S431 AND 41-32235-S432
- LONGITUDINAL SECTIONS EXTRACTED FROM BURNETT DAM ALLIANCE DRAWING 226878 (BDA-D-C-100)

AS BUILT

2	ISSUED AS BUILT		AL	JW*	CB*	28.01.22
1	CREST DETAILS MODIFIED AND EARTHING DETAILS ADDED		AL	JW*	RE*	16.06.20
0	ISSUED FOR CONSTRUCTION		KK	JW*	RE*	27.03.20
No	Revision	Note: * indicates signatures on original issue of drawing or last revision of drawing	Drawn	Job Manager	Project Director	Date



sunwater

SUNWATER DRAWING No. 252005

GHD

145 Ann St Brisbane QLD 4000 Australia
GPO Box 668 Brisbane QLD 4001
T 61 7 3316 3000 F 61 7 3319 6038
E bnemail@ghd.com W www.ghd.com

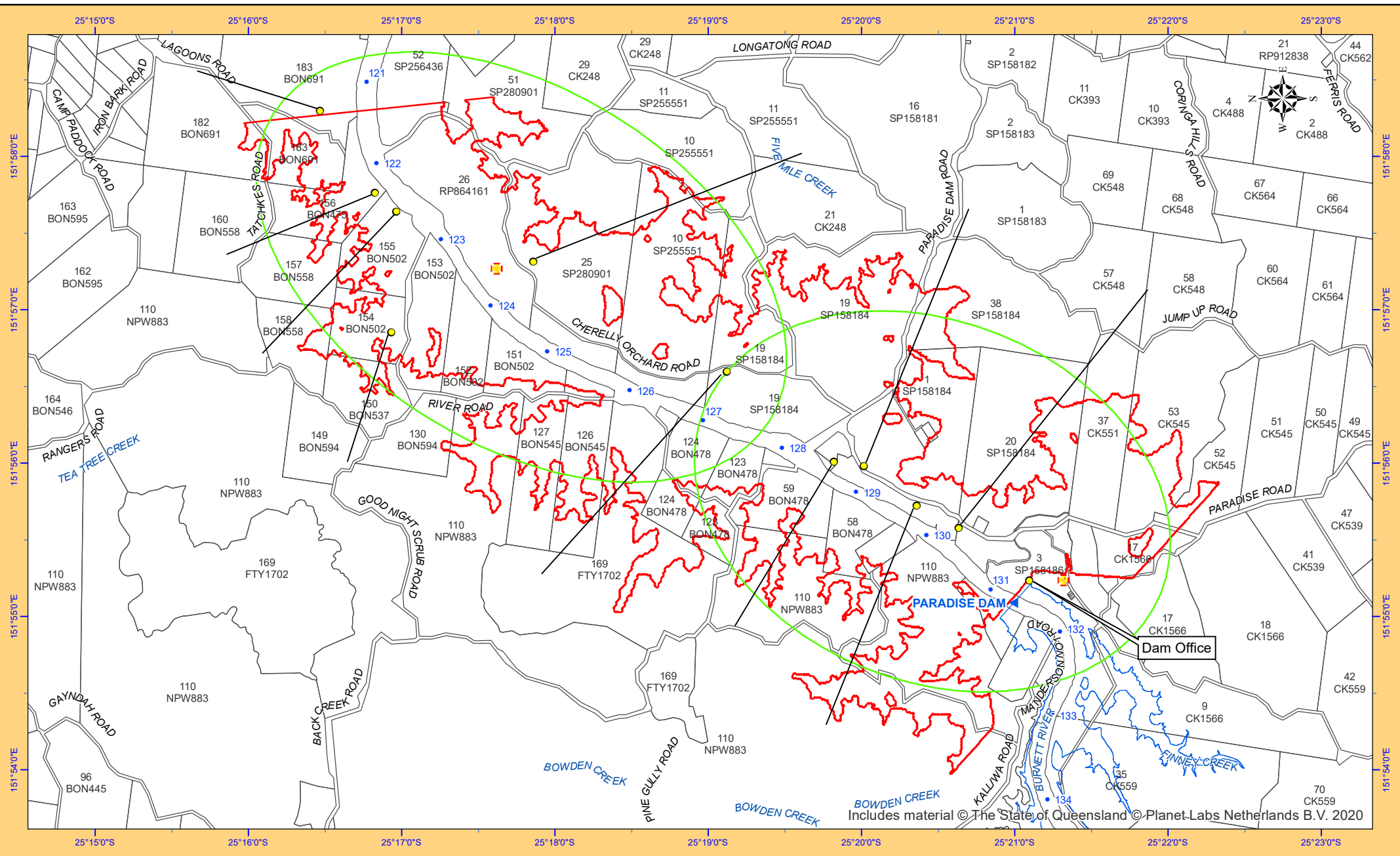
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Drawn A. LEE
Designer A. FORBES
Drafting Check W. HAWKSWELL*
Design Check J. WILLEY*
Approved (Project Director) R. EVANS*
Date 27.03.20
Scale AS SHOWN

This Drawing must not be used for Construction unless signed as Approved

Client **SUNWATER**
Project **PARADISE DAM SPILLWAY - ESSENTIAL WORKS (EL 61.8)**
Title **INSTRUMENTATION AND DRAINAGE PLAN AND LONGITUDINAL SECTION**
Original Size **A1**
Drawing No: **41-32235-S430**
Rev: **2**



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MAP INFORMATION

Coordinate System: Geocentric Datum of Australia (GDA94).

SCALE (A4 SIZE)

0 600 1,200 1,800 2,400 3,000 m 1:60,000

LEGEND

- AMTD (Markers)
- Population at Risk
- ✱ Alert Siren
- Dam Full Supply Level
- Limit of Downstream Notification Area
- Alert Siren (Approx. Audible Area)

PARADISE DAM



DOWNSTREAM NOTIFICATION AREA

NOTES

Areas further downstream will become progressively more impacted by other rainfall and inflows that occur downstream of the dam (not shown here).

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Appendix B3: INUNDATION MAPS

The following is a complete list of the Inundation maps for Paradise Dam. However due to the space requirements of the large volume of individual maps, only the Keymap and three Overview Maps are presented in the EAP. The individual Inundation maps are available from Sunwater by request or downloading from the following link *if you have been provided access*:  Please send access requests to 

Drawings:

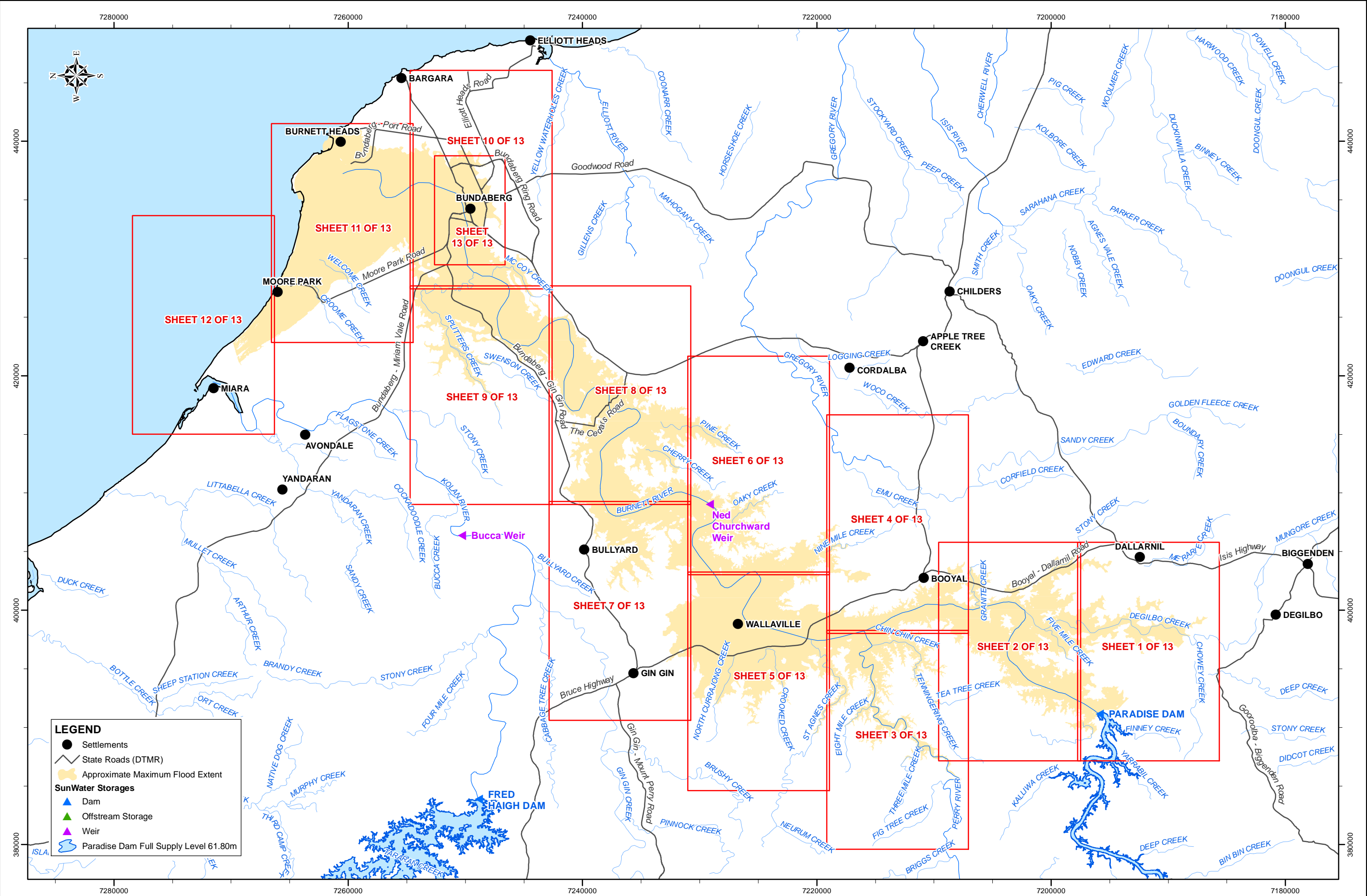
- Keymap — 254799 (in EAP)
- Sunny Day Failure Overview — 256409 (in EAP)
- EL 77.0 m Stand Up 3 Flood - Primary Spillway Failure – 256410 (in EAP)
- Probable Maximum Flood - Primary Spillway Failure – 256411 (in EAP)
- Sunny Day Failure – 256315 (1-13)
- 2013 Flood Comparison - Primary Spillway Failure – 254800 (1-13)
- EL 73.3 m Stand Up 2 Flood - Primary Spillway Failure – 254801 (1-13)
- EL 77.0 m Stand Up 3 Flood - Primary Spillway Failure – 254802 (1-13)
- EL 78.0 m Secondary Spillway - Primary Spillway Failure – 254803 (1-13)
- Dam Crest Flood (EL 83.0 m) - Primary Spillway Failure – 254804 (1-13)
- Probable Maximum Flood - Primary Spillway Failure – 254805 (1-13)

Disclaimer: Every effort has been made to ensure the currency of the flood inundation maps reproduced in this EAP. However, as the maps have been extracted from external sources, their accuracy cannot be guaranteed.

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Document: S:\BW Asset Delivery\SW-BW Service Delivery\R-Wxxx-01-07-01 EAP Flood Inundation Mapping\Drawings\AcdMap\Paradise\254799-B.mxd
Printed: Monday, 08/08/2022 02:14:23 PM

MAP PRODUCED BY:
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TEL: (07) 5120 0000



REVISION					
08/01/22	B	SUNNY DAY FAILURE REF. DRAWING	IDH	RJ	
10/01/22	A	ISSUED FOR USE	IDH	MGH	
DATE		REMARKS	CKD	PSD	

MAP INFORMATION	
Projected Coordinate System: Mapping Grid of Australia (MGA94) Zone 56.	
REFERENCE DRAWINGS	
254800 - 2013 Flood	254804 - Dam Crest Flood (83.0m)
254801 - 73.3m Stand Up 2 Flood	254805 - Probable Maximum Flood
254802 - 77.0m Stand Up 3 Flood	256315 - Sunny Day Failure
254803 - 78.0m Secondary Spillway	

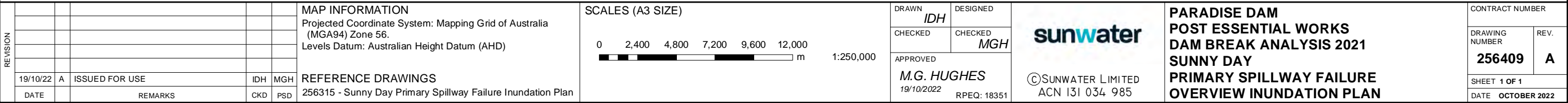
SCALES (A3 SIZE)	
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DRAWN	IDH	DESIGNED	AB
CHECKED		CHECKED	RJ
APPROVED			
M.G. HUGHES			
10/1/2022		RPEQ: 18351	


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PARADISE DAM POST ESSENTIAL WORKS DAM BREAK ANALYSIS 2021 KEYMAP	
CONTRACT NUMBER	
DRAWING NUMBER	REV.
254799	B
SHEET 1 OF 1	
DATE DECEMBER 2021	

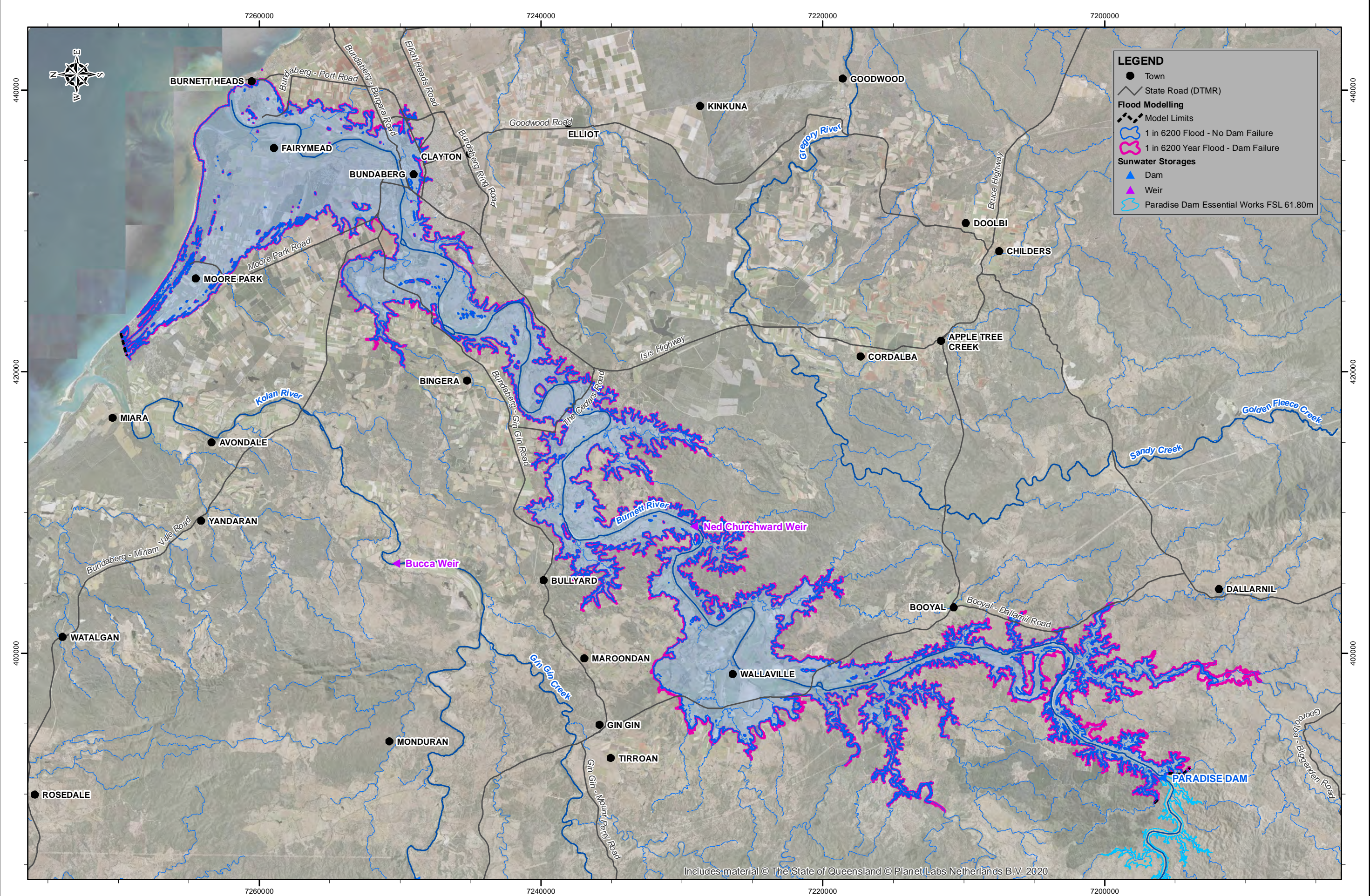
MAP PRODUCED BY:
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Document: S:\BW Asset Delivery\SW-BW Service Delivery\R-XXXX-01-07-01 EAP Flood Inundation Mapping\Drawings\ArchMap\Paradise256410-A.mxd
Printed: Wednesday, 19/10/2022 08:01:19 AM

MAP PRODUCED BY:
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REVISION	DATE	BY	APP'D	REMARKS
19/10/22	A	ISSUED FOR USE	IDH	MGH
			CKD	PSD

MAP INFORMATION
Projected Coordinate System: Mapping Grid of Australia (MGA94) Zone 56.
Levels Datum: Australian Height Datum (AHD)
REFERENCE DRAWINGS
254802 - EL 77.0m Stand Up 3 Flood (1 in 6200)
Primary Spillway Failure Inundation Plan

SCALES (A3 SIZE)
0 2,400 4,800 7,200 9,600 12,000
1:250,000

DRAWN	DESIGNED
IDH	MGH
CHECKED	CHECKED
APPROVED	
M.G. HUGHES	
19/10/2022	RPEQ: 18351

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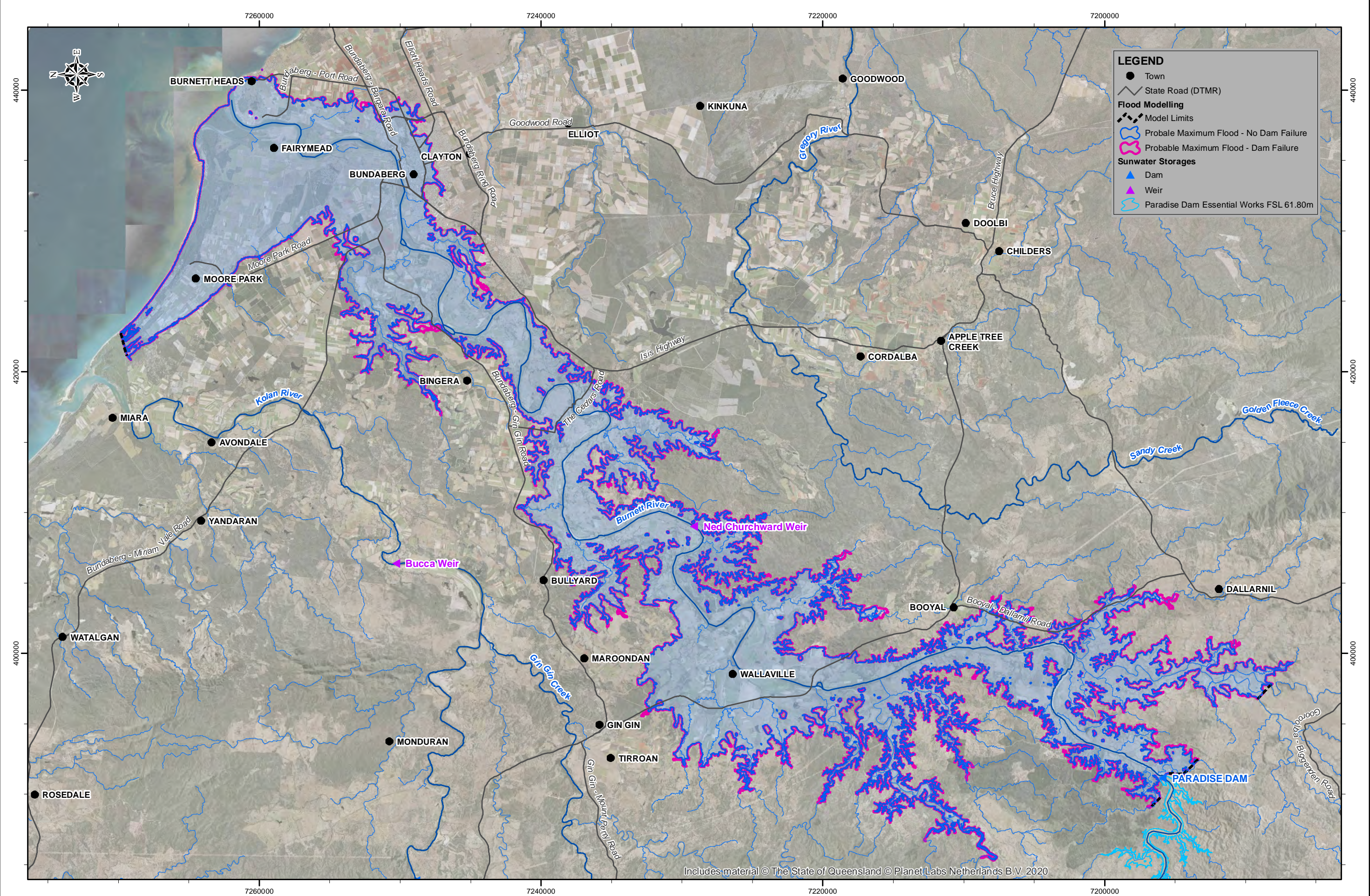
PARADISE DAM
POST ESSENTIAL WORKS
DAM BREAK ANALYSIS 2021
EL 77.0m STAND UP 3 FLOOD (1 in 6200)
PRIMARY SPILLWAY FAILURE
OVERVIEW INUNDATION PLAN

CONTRACT NUMBER	
DRAWING NUMBER	REV.
256410	A
SHEET 1 OF 1	
DATE	OCTOBER 2022

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Document: S:\BW Asset Delivery\SW-BW Service Delivery\R-Work-01-07-01 EAP Flood Inundation Mapping\Drawings\ArchMap\Paradise256411-A.mxd
Printed: Wednesday, 19/10/2022 08:03:05 AM

MAP PRODUCED BY:
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TEL: (07) 3120 0000



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REVISION					
19/10/22	A	ISSUED FOR USE		IDH	MGH
DATE		REMARKS		CKD	PSD

MAP INFORMATION	
Projected Coordinate System: Mapping Grid of Australia (MGA94) Zone 56.	
Levels Datum: Australian Height Datum (AHD)	
REFERENCE DRAWINGS	
254805 - Probable Maximum Flood, Primary Spillway Failure Inundation Plan	

SCALES (A3 SIZE)	
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1:250,000	

DRAWN	IDH	DESIGNED	
CHECKED		CHECKED	MGH
APPROVED			
M.G. HUGHES			
19/10/2022		RPEQ: 18351	

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PARADISE DAM POST ESSENTIAL WORKS DAM BREAK ANALYSIS 2021 PROBABLE MAXIMUM FLOOD PRIMARY SPILLWAY FAILURE OVERVIEW INUNDATION PLAN	
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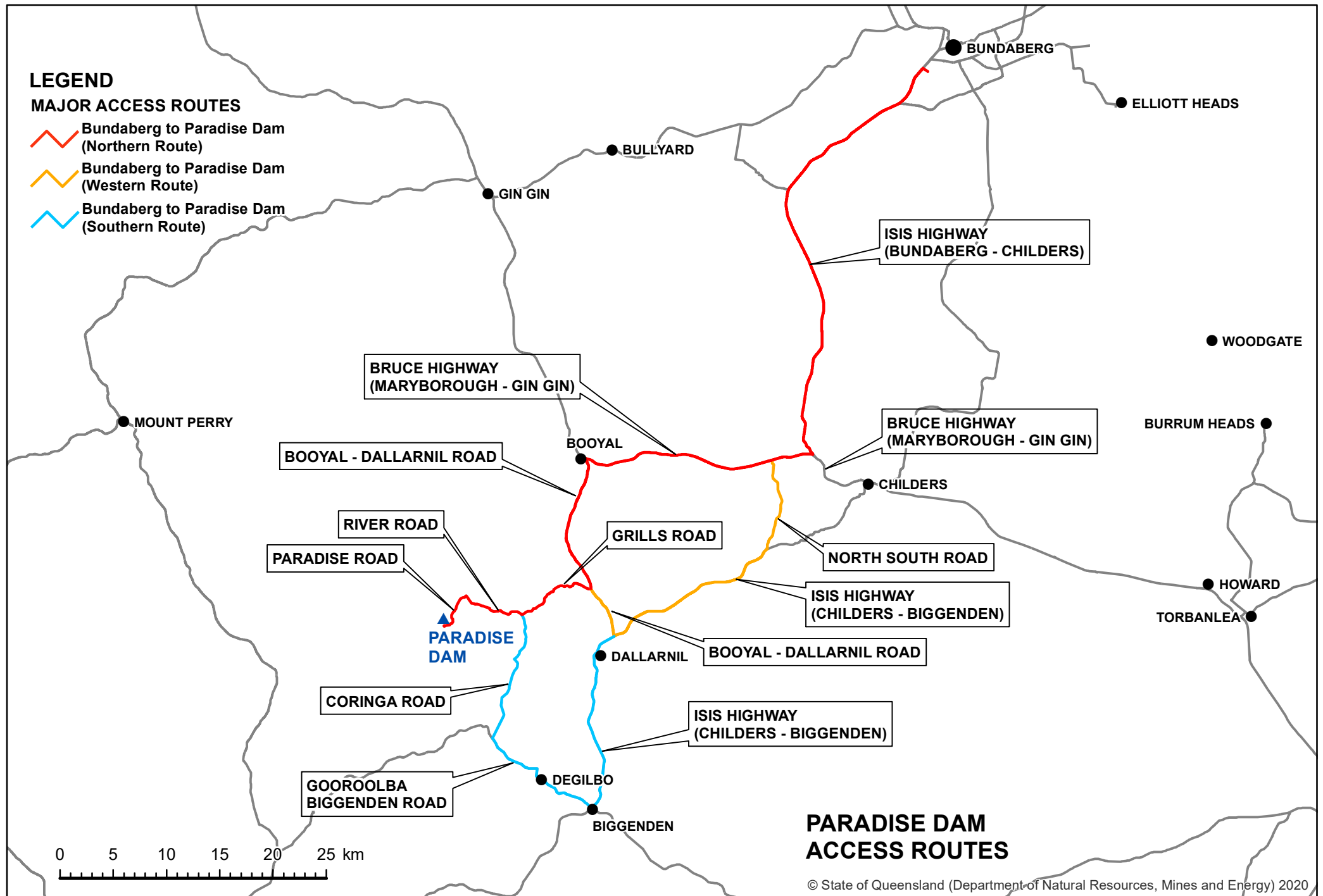
CONTRACT NUMBER	
DRAWING NUMBER	REV.
256411	A
SHEET 1 OF 1	
DATE OCTOBER 2022	

Document: S:\BW Asset Delivery\SW\BW Service Delivery\IR\WSRW-38-01-05-01 EAP Mapping\Drawings\AcMap\Mapping\Paradise\EAP_AccessRoutes.mxd
Printed: Tuesday, 14/06/2022 11:39:20 AM

LEGEND

MAJOR ACCESS ROUTES

-  Bundaberg to Paradise Dam (Northern Route)
-  Bundaberg to Paradise Dam (Western Route)
-  Bundaberg to Paradise Dam (Southern Route)



PARADISE DAM ACCESS ROUTES

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Emergency access route information

Route 1 (North):

From Bundaberg head West along Takalvan Street (Isis Highway) past Bundaberg Regional Airport, where it becomes Childers Road, and travel 40.8 km to Apple Tree Creek. At Apple Tree Creek turn right onto the Bruce Highway and travel 21 km to Booyal. At Booyal turn left onto Booyal-Dallarnil Road (signs for Biggenden) for 13 km and turn right onto Grills Road at the Paradise Dam/Coringa signs. After crossing the cement causeway over Degilbo Creek* (7.3 km) continue straight onto River Road for 5.5 km to Paradise Dam sign then left onto Paradise Road (was Campbells Road) ending at Paradise Dam (3.5 km).

Route 2 (West):

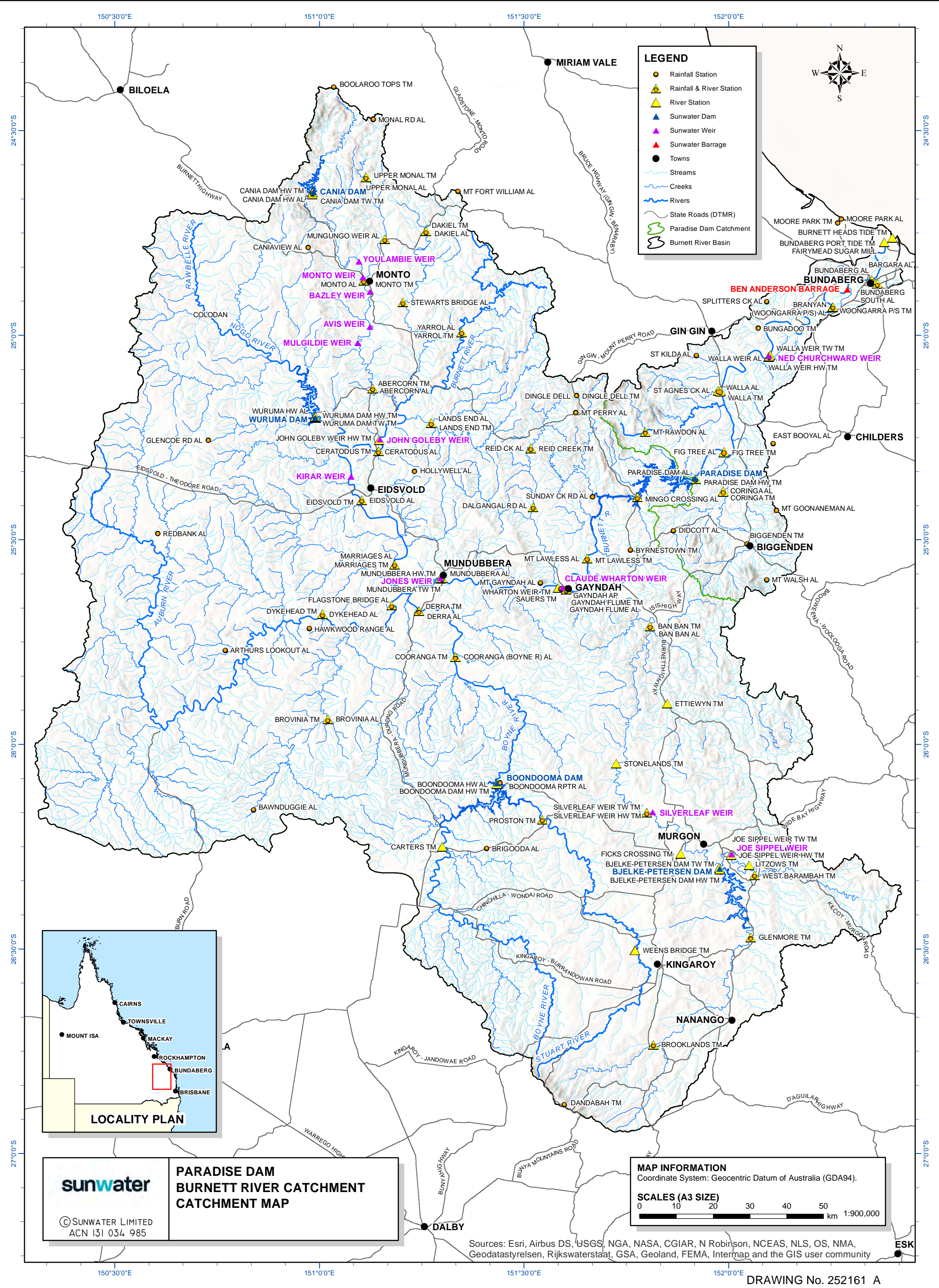
From Bundaberg head West along Takalvan Street (Isis Highway) past Bundaberg Regional Airport, where it becomes Childers Road, and travel 40.8 km to Apple Tree Creek. At Apple Tree Creek turn right onto the Bruce Highway and travel 3.3 km then turn left into North-South Road for 8.8 km then turn right onto the Isis Highway. Head towards Biggenden for 16 km and turn right into Booyal-Dallarnil Road (signs for Gin Gin) for 5 km and turn left into Grills Road at the Paradise Dam/Coringa signs. After crossing the cement causeway over Degilbo Creek* (7.3 km) continue straight onto River Road for 5.5 km to Paradise Dam sign then left onto Paradise Road (was Campbells Road) ending at Paradise Dam (3.5 km).

Route 3 (South):

From Bundaberg head West along Takalvan Street (Isis Highway) past Bundaberg Regional Airport, where it becomes Childers Road, and travel 40.8 km to Apple Tree Creek. At Apple Tree Creek turn right onto the Bruce Highway and travel 3.3 km then turn left into North-South Road for 8.8 km then turn right onto the Isis Highway. Travel 34 km to Biggenden through Dallarnil (15 km). Turn right onto Gooroolba-Biggenden Road (signs for Gooroolba/Degilbo). Travel the Gooroolba-Biggenden Road through Degilbo (5.4 km) and continue for another 5.8 km, turning right onto Coringa Road (Paradise Dam sign). Travel 12.7 km to the end of Coringa Road then turn left onto River Road for 5.5 km to Paradise Dam sign then left onto Paradise Road (was Campbells Road) ending at Paradise Dam (3.5 km).

***NOTE:** At 2.1 m the causeway becomes impassable, please use Route 3.





APPENDIX C Equipment and technical information

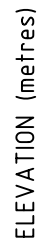
Appendix C1: List of equipment available during an emergency

Appendix C2: Paradise Dam Storage Curve (219168)

Appendix C3: Paradise Dam Discharge Curve

Appendix C4: Paradise Dam Discharge Table

Appendix C1 has been redacted



Level Datum: Australian Height Datum - AHD from GPS control survey.
 Volumes computed from DTM produced in 1998 from Feb 1998 aerial photography.
 Latitude: 25 21 00 Longitude: 151 55 05
 Based on drawing No A3-210373

EL (m)	AREA (HA)	VOLUME (ML)
96.0	23692	3463152
95.8	23456	3416009
95.6	23219	3369340
95.4	22982	3323141
95.2	22749	3277416
95.0	22515	3232154
94.8	22282	3187364
94.6	22048	3143036
94.4	21815	3099179
94.2	21585	3055783
94.0	21356	3012845
93.8	21129	2970363
93.6	20901	2928338
93.4	20678	2886763
93.2	20454	2845636
93.0	20226	2804957
92.8	20003	2764735
92.6	19785	2724947
92.4	19568	2685600
92.2	19352	2646680
92.0	19133	2608200
91.8	18916	2570153
91.6	18703	2532537
91.4	18495	2495344
91.2	18288	2458563
91.0	18079	2422198
90.8	17867	2386253
90.6	17655	2350733
90.4	17449	2315634
90.2	17245	2280940

EL (m)	AREA (HA)	VOLUME (ML)
90.0	17040	2246658
89.8	16838	2212784
89.6	16638	2179311
89.4	16439	2146236
89.2	16244	2113557
89.0	16051	2081263
88.8	15858	2049356
88.6	15667	2017832
88.4	15479	1986688
88.2	15294	1955919
88.0	15114	1925512
87.8	14934	1895466
87.6	14757	1865776
87.4	14583	1836438
87.2	14409	1807449
87.0	14235	1778807
86.8	14063	1750512
86.6	13890	1722560
86.4	13716	1694956
86.2	13543	1667696
86.0	13369	1640786
85.8	13193	1614227
85.6	13021	1588013
85.4	12848	1562145
85.2	12676	1536622
85.0	12505	1511444
84.8	12334	1486605
84.6	12167	1462106
84.4	12004	1437937
84.2	11842	1414091
84.0	11679	1390570
83.8	11519	1367373
83.6	11362	1344494
83.4	11207	1321926
83.2	11051	1299669
83.0	10897	1277722
82.8	10746	1256079
82.6	10595	1234740
82.4	10448	1213700
82.2	10303	1192949
82.0	10159	1172489
81.8	10015	1152317
81.6	9874	1132429
81.4	9734	1112822
81.2	9592	1093498
81.0	9452	1074455
80.8	9313	1055691
80.6	9173	1037206
80.4	9036	1018999
80.2	8898	1001065

EL (m)	AREA (HA)	VOLUME (ML)
80.0	8763	983405
79.8	8632	966013
79.6	8500	948882
79.4	8369	932013
79.2	8239	915407
79.0	8111	899058
78.8	7986	882964
78.6	7861	867117
78.4	7739	851518
78.2	7619	836161
78.0	7499	821044
77.8	7381	806166
77.6	7268	791518
77.4	7158	777093
77.2	7048	762888
77.0	6939	748902
76.8	6830	735133
76.6	6722	721583
76.4	6616	708246
76.2	6511	695122
76.0	6408	682204
75.8	6306	669492
75.6	6205	656981
75.4	6106	644670
75.2	6009	632557
75.0	5915	620635
74.8	5821	608900
74.6	5726	597354
74.4	5633	585995
74.2	5542	574821
74.0	5451	563830
73.8	5360	553019
73.6	5268	542393
73.4	5176	531951
73.2	5084	521691
73.0	4993	511616
72.8	4903	501720
72.6	4814	492004
72.4	4727	482465
72.2	4643	473096
72.0	4559	463893
71.8	4475	454860
71.6	4394	445992
71.4	4313	437286
71.2	4234	428741
71.0	4154	420353
70.8	4075	412125
70.6	3995	404054
70.4	3916	396144
70.2	3840	388388

EL (m)	AREA (HA)	VOLUME (ML)
70.0	3764	380783
69.8	3688	373332
69.6	3615	366029
69.4	3543	358871
69.2	3472	351856
69.0	3404	344981
68.8	3336	338241
68.6	3270	331636
68.4	3204	325162
68.2	3139	318820
68.0	3075	312608
67.8	3012	306521
67.6	2951	300559
67.4	2890	294718
67.2	2832	288997
67.0	2775	283391
66.8	2719	277898
66.6	2665	272515
66.4	2613	267238
66.2	2562	262064
66.0	2512	256991
65.8	2464	252016
65.6	2416	247137
65.4	2370	242352
65.2	2325	237658
65.0	2282	233052
64.8	2240	228531
64.6	2198	224092
64.4	2157	219738
64.2	2116	215466
64.0	2075	211274
63.8	2034	207165
63.6	1994	203138
63.4	1953	199192
63.2	1913	195326
63.0	1874	191539
62.8	1835	187831
62.6	1797	184200
62.4	1759	180645
62.2	1721	177166
62.0	1684	173761
61.8	1648	170429
61.6	1611	167171
61.4	1577	163984
61.2	1542	160866
61.0	1510	157815
60.8	1478	154828
60.6	1447	151904
60.4	1417	149041
60.2	1389	146235

EL (m)	AREA (HA)	VOLUME (ML)
60.0	1363	143483
59.8	1338	140783
59.6	1313	138133
59.4	1289	135532
59.2	1266	132978
59.0	1244	130469
58.8	1222	128004
58.6	1200	125583
58.4	1178	123206
58.2	1157	120872
58.0	1137	118578
57.8	1117	116325
57.6	1098	114110
57.4	1080	111932
57.2	1063	109789
57.0	1046	107680
56.8	1029	105605
56.6	1013	103563
56.4	998	101553
56.2	983	99572
56.0	968	97622
55.8	953	95701
55.6	939	93809
55.4	925	91946
55.2	911	90110
55.0	898	88301
54.8	885	86519
54.6	872	84762
54.4	860	83030
54.2	848	81322
54.0	836	79639
53.8	825	77979
53.6	813	76341
53.4	803	74725
53.2	792	73131
53.0	781	71558
52.8	771	70006
52.6	760	68476
52.4	750	66966
52.2	740	65477
52.0	729	64008
51.8	719	62560
51.6	709	61131
51.4	700	59723
51.2	690	58333
51.0	681	56963
50.8	671	55612
50.6	662	54279
50.4	653	52965
50.2	643	51669

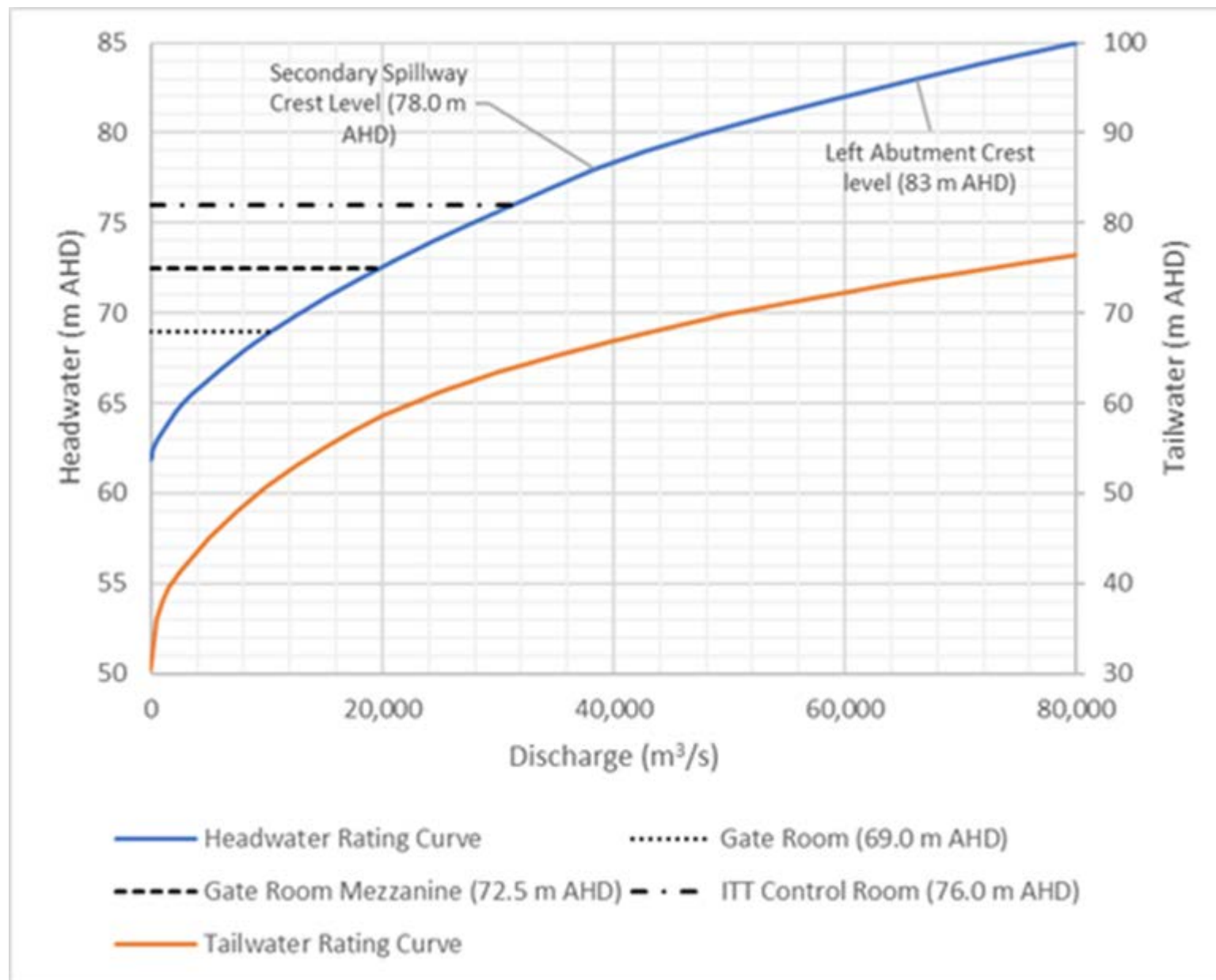
EL (m)	AREA (HA)	VOLUME (ML)
50.0	634	50393
49.8	624	49135
49.6	615	47896
49.4	606	46675
49.2	597	45472
49.0	589	44286
48.8	580	43118
48.6	572	41966
48.4	563	40831
48.2	554	39714
48.0	546	38614
47.8	536	37533
47.6	527	36470
47.4	518	35426
47.2	508	34400
47.0	500	33392
46.8	491	32401
46.6	483	31426
46.4	475	30469
46.2	466	29528
46.0	458	28603
45.8	450	27695
45.6	442	26802
45.4	435	25926
45.2	427	25064
45.0	420	24217
44.8	412	23386
44.6	405	22569
44.4	398	21767
44.2	390	20980
44.0	383	20207
43.8	375	19449
43.6	368	18706
43.4	360	17978
43.2	353	17265
43.0	346	16567
42.8	338	15884
42.6	330	15216
42.4	322	14564
42.2	314	13929
42.0	306	13309
41.8	297	12706
41.6	288	12121
41.4	278	11556
41.2	268	11010
41.0	260	10482
40.8	252	9971
40.6	244	9476
40.4	236	8996
40.2	228	8532

EL (m)	AREA (HA)	VOLUME (ML)
40.0	221	8083
39.8	213	7650
39.6	206	7231
39.4	199	6826
39.2	193	6434
39.0	185	6056
38.8	179	5692
38.6	172	5342
38.4	165	5006
38.2	158	4683
38.0	152	4372
37.8	146	4075
37.6	139	3791
37.4	133	3519
37.2	126	3260
37.0	120	3014
36.8	113	2782
36.6	107	2561
36.4	101	2353
36.2	95	2156
36.0	90	1971
35.8	85	1797
35.6	81	1632
35.4	76	1475
35.2	72	1327
35.0	67	1188
34.8	63	1058
34.6	59	936
34.4	54	823
34.2	50	719
34.0	46	622
33.8	42	533
33.6	38	452
33.4	34	380
33.2	30	317
33.0	26	261
32.8	22	214
32.6	19	172
32.4	16	138
32.2	13	109
32.0	11	86
31.8	9	67
31.6	7	51
31.4	6	37
31.2	5	26
31.0	4	18
30.8	3	11
30.6	2	7
30.4	1	3
30.2	1	2
30.0	0	1
29.8	0	0
29.6	0	0
29.4	0	0

REVISION						REFERENCE	DRAWINGS	SCALES	<div><div>BURNETT WATER Pty Ltd</div><div></div></div>	<div><div>DRAFTING AJN</div><div>DRAFTING CHK</div></div>	<div><div>DESIGN</div><div>DESIGN CHK</div></div>	<div><div>APPROVED</div><div>D HOUSTON</div><div>DESIGN MANAGER</div></div>	BURNETT RIVER - BASIN 136 BURNETT RIVER DAM - AMTD 131.4km TOTAL VOLUME STORAGE CURVE	CONTRACT No				
	DRAWING NUMBER																	
	219168																	
	DATE JAN 2003																	
	DATE		REMARKS		CKD	PSD												

Appendix C3: PARADISE DAM DISCHARGE CURVE

Figure C2: Paradise Dam discharge table



Appendix C4: PARADISE DAM DISCHARGE TABLE

Figure C3: Paradise Dam discharge table

SunWater										
Site 136024A Rating Table 4.00 Converting 130 Into 141					Burnett R at Paradise Dam HW (Wall) Interpolation = Log CTF = 61.8000 Reservoir Water Level in Metres Stream Discharge in Megalitres/day					
G.H.	0	0.1	0.2	0.3	0.4	0.5	0.6	0.7	0.8	0.9
61.0									0.0 D	1296 D
62.0	2592 D	5437 D	9197 D	13479 D	17998 D	22982 D	28297 D	33997 D	40062 D	46475 D
63.0	53222 D	60280 D	67645 D	75309 D	83263 D	91498 D	100012 D	108794 D	117838 D	127136 D
64.0	136685 D	146507 D	156572 D	166875 D	177412 D	188179 D	199224 D	210495 D	221990 D	233704 D
65.0	245635 D	257827 D	270233 D	282850 D	295675 D	308707 D	322005 D	335507 D	349212 D	363118 D
66.0	377222 D	391614 D	406205 D	420993 D	435976 D	451154 D	466524 D	482084 D	497833 D	513769 D
67.0	529891 D	546280 D	562855 D	579614 D	596558 D	613683 D	630989 D	648476 D	666140 D	683982 D
68.0	702000 D	720322 D	738822 D	757499 D	776353 D	795381 D	814584 D	833960 D	853508 D	873227 D
69.0	893117 D	913334 D	933725 D	954288 D	975022 D	995927 D	1017002 D	1038245 D	1059657 D	1081237 D
70.0	1102982 D	1125063 D	1147314 D	1169733 D	1192320 D	1215075 D	1237997 D	1261085 D	1284338 D	1307756 D
71.0	1331338 D	1354887 D	1378594 D	1402458 D	1426479 D	1450656 D	1474989 D	1499476 D	1524118 D	1548914 D
72.0	1573862 D	1598982 D	1624254 D	1649678 D	1675253 D	1700980 D	1726856 D	1752882 D	1779057 D	1805381 D
73.0	1831853 D	1858631 D	1885560 D	1912639 D	1939867 D	1967244 D	1994769 D	2022442 D	2050263 D	2078231 D
74.0	2106346 D	2134764 D	2163331 D	2192046 D	2220909 D	2249920 D	2279077 D	2308381 D	2337831 D	2367427 D
75.0	2397168 D	2426245 D	2455452 D	2484790 D	2514258 D	2543856 D	2573584 D	2603440 D	2633425 D	2663538 D
76.0	2693779 D	2723933 D	2754210 D	2784611 D	2815134 D	2845781 D	2876550 D	2907442 D	2938455 D	2969589 D
77.0	3000845 D	3031670 D	3062608 D	3093658 D	3124821 D	3156095 D	3187480 D	3218977 D	3250585 D	3282303 D
78.0	3314131 D	3351603 D	3389265 D	3427118 D	3465161 D	3503394 D	3541817 D	3580429 D	3619231 D	3658222 D
79.0	3697402 D	3740882 D	3784619 D	3828612 D	3872862 D	3917368 D	3962130 D	4007149 D	4052424 D	4097956 D
80.0	4143744 D	4191706 D	4239957 D	4288498 D	4337328 D	4386447 D	4435857 D	4485557 D	4535546 D	4585826 D
81.0	4636397 D	4689188 D	4742302 D	4795740 D	4849503 D	4903590 D	4958002 D	5012738 D	5067801 D	5123189 D
82.0	5178902 D	5231998 D	5285373 D	5339028 D	5392962 D	5447176 D	5501670 D	5556444 D	5611497 D	5666831 D
83.0	5722445 D	5779178 D	5836204 D	5893523 D	5951134 D	6009039 D	6067238 D	6125729 D	6184515 D	6243594 D
84.0	6302966 D	6364292 D	6425937 D	6487900 D	6550181 D	6612782 D	6675701 D	6738940 D	6802499 D	6866378 D
85.0	6930576 D	6995826 D	7061408 D	7127320 D	7193564 D	7260140 D	7327047 D	7394287 D	7461859 D	7529764 D
86.0	7598002 D	7666573 D	7735477 D	7804715 D	7874287 D	7944194 D	8014434 D	8085009 D	8155919 D	8227165 D
87.0	8298745 D	8370661 D	8442913 D	8515501 D	8588426 D	8661686 D	8733137 D	8804898 D	8876968 D	8949348 D
88.0	9022038 D	9095039 D	9168349 D	9241970 D	9315901 D	9390144 D	9464696 D	9539560 D	9614735 D	9690221 D
89.0	9766019 D	9842128 D	9918548 D	9995280 D	10072325 D	10149681 D	10227349 D	10305329 D	10383622 D	10462228 D
90.0	10541146 D	10615010 D	10689128 D	10763500 D	10838127 D	10913008 D	10988143 D	11063533 D	11139176 D	11215074 D
91.0	11291225 D	11367631 D	11444291 D	11521205 D	11598373 D	11675795 D	11753471 D	11831400 D	11909584 D	11988022 D
92.0	12066713 D	12145658 D	12224858 D	12304311 D	12384017 D	12463978 D				

Quality Summary

All rated data has been coded as reliable
except where the following tags are used...

Derived data

APPENDIX D Roles and Responsibilities, Abbreviations, Definitions and References

Appendix D1: ROLES AND RESPONSIBILITIES

Roles and responsibilities	Position holder
Owner (Sunwater) <ul style="list-style-type: none"> • Liaise with the Board and Minister. • Execute Sunwater Strategic Event Procedure (ref O) and Business Continuity Plans, if required. • Ensure necessary resources are available to manage any event. • Maintain an up-to-date list of notifiable D/S residents (Appendix A4) of Paradise Dam. The downstream limit is indicated in the drawing in Appendix B2 by the zone labelled <i>Limit of downstream notification area</i>. • At all times, aim to provide timely advice and support to the LDMGs in the affected local government areas and the DDMGs in the affected disaster districts. • During a dam hazard emergency event that occurs with little or no warning, undertake the following actions to ensure the community is informed as soon as possible: <ul style="list-style-type: none"> ◦ notify the residents listed in Appendix A4 via SMS ◦ contact SDCC Watch Desk to request an Emergency Alert campaign throughout the Paradise Dam Emergency polygons • During a dam hazard event that occurs with adequate warning; notify the residents listed in Appendix A4 via SMS, unless otherwise agreed with the LDMGs. • Record communications, notifications and observations as required. 	CEO EGMO EGME&WR
Strategic Response Team (SRT) <ul style="list-style-type: none"> • Facilitate the assessment, escalation and notification and management of strategic response and recovery for a high or extreme risk, or impact, event. Responsible for the following key activities: <ul style="list-style-type: none"> ◦ initial and ongoing assessment of event status and requirements ◦ development, and revision of, strategic objectives based on requirements ◦ identifying, managing, and monitoring strategic risks ◦ monitor media and stakeholder/customer impacts ◦ managing/overseeing event communications including media, stakeholder, customer and internal communications. • Record communications, notifications and observations as required. 	Various ELT members as per SRT roster
Owner's Head Office Representative <ul style="list-style-type: none"> • Authorise the issuing of EAPs, SOPs and O&M Manuals and amendments. • Facilitate Dam Safety Training Courses for Service Managers, Operations Supervisor, Dam Operators, and other staff as appropriate and ensure that all staff required to undertake Dam Safety work are trained and accredited. • Ensure that risks identified in CRAs, or other technical reports undertaken in relation to Dam Safety are included in the EAP. • Ensure visual inspections and instrumentation monitoring frequencies conform to ANCOLD Guidelines. • Ensure all Dam Safety work orders, work instructions and lesson learned outcomes are fully implemented. • Ensure requirements of the Dam Condition Schedule (ref P) are met • Ensure the work instructions are correct and the Logbooks, SOPs, Data Books and EAPs are reviewed annually as per ref PP. • Undertake and prepare the 5 yearly Comprehensive Inspection Reports with suitably qualified personnel within the time specified in ref P and that work orders are created for recommendations and work is undertaken as required. • Undertake Annual Inspections and prepare reports within the time frames specified in ref PPP and that work orders are created for recommendations and work is undertaken as required. • Review the Dam Safety Instrumentation Database and evaluate data to verify the structural integrity of the dams on a regular basis and maintain a spread sheet for verification for audit and quality control. • Record communications, notifications and observations as required. 	SCED PDSE CED MAP

Roles and responsibilities	Position holder
Owner's Regional Representative (ORR) <ul style="list-style-type: none"> • Liaise with the Storage Supervisor/Operator Maintainer. • Arrange dam specific training and accreditation for relevant staff. • Ensure competent, trained, and accredited personnel operate the storages. • Undertake the role of LEC as required: <ul style="list-style-type: none"> ◦ liaise with the Local Disaster Coordinator (LDC) or proxy ◦ activate the EAP, when necessary ◦ ensure the EAP is implemented appropriately and carry out the LEC role as required • Ensure all work orders, work instructions and lesson learned outcomes are fully implemented. • Record communications, notifications and observations as required. 	OCO OMGR OS
Technical Advisor <ul style="list-style-type: none"> • Analyse the situation and provide expert technical advice. • Discuss issues with peers and other technical experts and make sound decisions to mitigate the risk • Determine response to incidents and emerging issues. • Record communications, notifications and observations as required. 	ME
Dam Safety Technical Decision Maker (DSTDM) <ul style="list-style-type: none"> • Maintain current RPEQ accreditation. • Analyse the situation and provide expert technical advice in relation to Dam Safety. • Discuss dam hazards with peers and other technical experts and make sound decisions to reduce the risk. • Determine response to dam safety incidents and emerging issues. • Issue warning on dam failure and advise on potential remedial measures. • Liaise with DSR as required. • Ensure the EAP is implemented appropriately from a dam safety perspective and carry out the DSTDM role as required. • Record communications, notifications and observations as required. 	Various personnel as per DSTDM roster
Flood Operations Decision Maker (FODM) <ul style="list-style-type: none"> • Maintain current RPEQ accreditation. • Provide hydrological advice in relation to predicted and actual dam outflows including assessment of weather and flood warnings and other related matters as identified in the OC SOP. • Interpret and apply rainfall data in accordance with the OC SOP, including, as required under the OC SOP, liaising with BOM. • Ensure the EAP is implemented appropriately and carry out the FODM role as required. • Record communications, notifications and observations as required. 	Various personnel as per FODM roster
Sunwater Media Team (SMT) <ul style="list-style-type: none"> • Analyse sensitive issues, discuss with the Owner, and issue media releases. • Handle public and customer comments (including social media) and advise the Owner if necessary. • Liaise with the IC and update QDMC of flood events. • Record communications, notifications and observations as required. 	Various personnel as per Media Team roster
Incident Coordinator (IC) <ul style="list-style-type: none"> • Notify LDMGs, or councils if LDMGs not Stood Up, of intent to use the Emergency Alert. • Activate the EAP, when necessary. • Ensure the EAP is implemented appropriately and carry out the IC role as required. • Arrange Situation Reports and determine frequency, as required. • Record communications, notifications and observations as required. 	Various personnel as per IC roster
Local Event Coordinator (LEC) <ul style="list-style-type: none"> • Refer to ORR role. 	Various personnel as per LEC roster
Dam Duty Officer (DDO) <ul style="list-style-type: none"> • Complete accreditation to operate and maintain relevant storage. • Ensure the EAP is implemented appropriately and carry out the DDO role as required. • Take direction from the DSTDM and IC as requested. • Arrange immediate site inspection and make informed assessment of the situation. • Escalate any issue not covered in the EAP or where actions are not clear. • Record communications, notifications and observations as required. 	SOM SS OM

Roles and responsibilities	Position holder
Councils Councils have legislated local government functions, as per Section 80 of ref QQ. These include: <ul style="list-style-type: none"> • Ensure it has a disaster response capability. • Approve its local disaster management plan. • Ensure information about an event or a disaster in its area is promptly given to the DDMG for the disaster district in which area it is situated. • Perform other functions given to the local government under ref QQ. And as per Section 352HB of the Act: <ul style="list-style-type: none"> • <i>Must</i> assess (in consultation with its LDMG) the EAP for consistency with the LDMP. 	
Queensland Police Service (QPS) Manage the initial situation based on local operational procedures; including but not limited to: <ul style="list-style-type: none"> • conduct emergency operations • coordinate and support Sunwater during a declared emergency at the dam • liaise with relevant organisations • evacuation of persons if required • control of essential traffic • security of specific area. 	Local Police
Disaster Management Groups/Personnel - (In addition to requirements outlined in ref QQ) <ul style="list-style-type: none"> • LDMG <ul style="list-style-type: none"> ◦ As per IGEM review recommendation, work together with Sunwater and the councils to ensure community education around messaging and impacts of EAP related events is undertaken and continually improves. ◦ Work with councils and Sunwater to ensure the EAP is regularly exercised. ◦ Identify and coordinate the use of resources and support services that may be required for an EAP event, noting that for safety events unique to the dam Sunwater will approach councils to initiate. ◦ During a dam hazard/emergency event, providing they are Stood Up, the LDMGs in the affected local government areas will take the lead role in notifying the broader community. ◦ Identify and provide advice to the relevant DDMGs about support services required by the LDMG to manage an EAP event. ◦ Provide reports and make recommendations to the relevant DDMGs about matters relating to EAP events. • QFES <ul style="list-style-type: none"> ◦ Work with dam owner and LDMGs to ensure Emergency Alert polygons are prepared, stored, and tested at the State Watch Desk. • DDMG <ul style="list-style-type: none"> ◦ May review the EAP for consistency with the DDMP. • SCTN (Security and Counter Terrorism Network) Coordinator <ul style="list-style-type: none"> ◦ Identifies Areas of Concern during the preparation of disaster plans and provides advice during counter terrorism emergency events 	LDMG QFES DDMG SCTN Coordinator
Dam Safety Regulator (DSR) <ul style="list-style-type: none"> • Liaise with relevant Minister on necessary actions. • Approve this document as required under legislation. • Liaise with Chief Executive as required in administering (regulating) the Act. 	DDS

Appendix D2: ABBREVIATIONS AND ACRONYMS

ABC	Australian Broadcasting Corporation	MSQ	Maritime Safety Queensland
AEP	Annual Exceedance Probability	MM	Modified Mercalli
AHD	Australian Height Datum	O&M	Operation & Maintenance
AMTD	Adopted Mean Thread Distance	OB	Observation Bore
ANCOLD	Australian National Committee on Large Dams	OC	Operations Centre
BOM	Bureau of Meteorology	OCDO	Operations Centre Duty Officer
CED	Chief Engineer Dams	OCO	Operations Coordinator
CEO	Chief Executive Officer	OM	Operator Maintainer
CRA	Comprehensive Risk Assessment	OMGR	Operations Manager
CTG	Counter Terrorism Group	OS	Operations Supervisor
D/S	Downstream	ORR	Owner's Regional Representative
DCF	Dam Crest Flood	PAR	Population at Risk
DCL	Dam Crest Level	PDSE	Principal Dam Safety Engineer
DDC	District Disaster Coordinator	PFRM	Predictive Flood Routing Model
DDMG	District Disaster Management Group	PLL	Probable Loss of Life
DDMP	District Disaster Management Plan	PMF	Probable Maximum Flood
DDO	Dam Duty Officer	PMP	Probable Maximum Precipitation
DDS	Director Dam Safety	PMPDF	Probable Maximum Precipitation Design Flood
DRDMW	Department of Regional Development, Manufacturing & Water	PWRE	Principal Water Resources Engineer
DSR	Dam Safety Regulator	QDMC	Queensland Disaster Management Committee
DSSC	Dam Safety Surveillance Coordinator	QFES	Queensland Fire & Emergency Services
DSTDM	Dam Safety Technical Decision Maker	QPS	Queensland Police Service
EAP	Emergency Action Plan	RB	Right Bank
EA	Emergency Alert	RC	Regional Council
EER	Emergency Event Report	RCC	Roller Compacted Concrete
EGMO	Executive General Manager Operations	ROC	Regional Operations Centre
EGME&WR	Executive General Manager Engineering & Water Resources	RPEQ	Registered Professional Engineer of Queensland
EL	Elevation Level	RSL	Reduced Supply Level
ELT	Executive Leadership Team	SCED	Senior Civil Engineer Dams
FCL	Fixed Crest Level	SCTN	Security and Counter Terrorism Network
FODM	Flood Operations Decision Maker	SDCC	State Disaster Coordination Centre
FSL	Full Supply Level	SDF	Sunny Day Failure
GM	General Manager	SDTE	Senior Dam Technical Engineer
HMT	Hazard Management Toolkit	SES	State Emergency Service
IC	Incident Coordinator	SMS	Short Message Service
IFHC	Incremental Flood Hazard Category	SMT	Sunwater Media Team
IGEM	Inspector-General Emergency Management	SO	Standby Operator
LB	Left Bank	SOP	Standard Operating Procedure
LDC	Local Disaster Coordinator	SRT	Strategic Response Team
LDMG	Local Disaster Management Group	SS	Storage Supervisor
LDMP	Local Disaster Management Plan	SWL	Storage Water Level
LEC	Local Event Coordinator	SWRE	Senior Water Resources Engineer
MAP	Manager Asset Planning	U/S	Upstream
Max. OL	Maximum Operating Level	WHS	Workplace Health & Safety
ME	Manager Environment	WQ	Water Quality

Appendix D3: BUSINESS TERMS AND DEFINITIONS

The meaning of terms used in this section are set out in accordance with relevant legislation or as defined by operator requirements.

Term	Definition
Terms defined in accordance with ref A (the Act)	
Dam hazard	Means a reasonably foreseeable situation or condition that may: <ul style="list-style-type: none"> • cause or contribute to the failure of the dam, if the failure may cause harm to persons or property, OR • require an automatic or controlled release of water from the dam if the release of the water may cause harm to persons or property. • NOTE: Various dam failure modes have been referred to as <i>hazards</i> in this document e.g., piping, instability, and overtopping.
Dam hazard event	Means an event arising from a <i>dam hazard</i> if: <ul style="list-style-type: none"> • persons or property may be harmed because of the event, AND • a coordinated response, involving two or more of the following <i>relevant entities</i>, is unlikely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, AND • the event is not an <i>emergency event</i>.
Disaster management plan	Of a <i>district group</i> or local government, means the group's District Disaster Management Plan (DDMP) or local government's Local Disaster Management Plan (LDMP) under ref Q.
District group	For an EAP, means a district group established under ref Q, section 22 whose disaster district under that Act could, under the plan, be affected by a <i>dam hazard</i> .
Emergency event	Means an event arising from a <i>dam hazard</i> if: <ul style="list-style-type: none"> • persons or property may be harmed because of the event, AND • any of the following apply: <ul style="list-style-type: none"> ◦ a coordinated response, involving two or more of the following <i>relevant entities</i>, is likely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, OR ◦ the event may arise because of a disaster situation declared under ref Q, OR ◦ an entity performing functions under the State <i>Disaster Management Plan</i> may, under that plan, require the owner of the dam to give the entity information about the event.
Local group	For an EAP, means a local group established under ref Q, section 29 whose local government area could, under the plan, be affected by a <i>dam hazard</i> .
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or <i>district group</i> .
Referable dam	A dam, or a proposed dam after its construction, will be a referable dam if: <ul style="list-style-type: none"> • a failure impact assessment of the dam, or the proposed dam, is carried out under the Act, AND • the assessment states the dam has, or the proposed dam after its construction will have, a category one or category two failure impact rating, AND • the Chief Executive has, under section 349 of the Act, accepted the assessment. Also, a dam is a referable dam if: <ul style="list-style-type: none"> • under section 342B of the Act, the owner of a dam is given a referable dam notice and, before the effective day for the notice, does not give the Chief Executive a failure impact assessment for the dam, AND • the Chief Executive has not, under section 349 of the Act, accepted a failure impact assessment of the dam.
Relevant entity	Means each of the following under the EAP for the dam: <ul style="list-style-type: none"> • the persons who may be affected, or whose property may be affected, if a <i>dam hazard event</i> or <i>emergency event</i> were to happen for the dam, e.g., the owners of parcels of farmland adjacent to the dam or residents of a township • each local group and district group for the EAP • each local government whose local government area may be affected if a <i>dam hazard event</i> or <i>emergency event</i> were to happen • the Chief Executive • another entity the owner of the dam considers appropriate e.g., the Queensland Police Service (QPS).

Term	Definition
Terms consistent with Queensland Disaster Management Guidelines (ref R)	
Activation levels	<p>The four levels of EAP activation are:</p> <ul style="list-style-type: none"> • Alert: A heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Alert level indicates the dam owner is getting ready to activate the Lean Forward level of the EAP if the situation deteriorates. • Lean Forward: An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared but not activated. • Stand Up: The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report (EER) in accordance with the provision of the Act. • Stand Down: Transition from responding to an event back to normal core business and/or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present. <p>The movement through these levels of activation is not necessarily sequential. It should be applied with flexibility and adaptability and be tailored to the location and event.</p> <p>Triggering one of these levels of activation may not necessarily mean a similar activation of LDMGs or DDMGs.</p>
Bureau of Meteorology flood level classifications	<p>The three levels of flooding are:</p> <ul style="list-style-type: none"> • Minor flooding: This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary. • Moderate flooding: This causes the inundation of low-lying areas requiring the removal of stock and/or the evacuation of some houses. Main traffic bridges may be closed by flood waters. • Major flooding: This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely.
Chemical spill/toxic condition	The contamination of water in the storage of the dam that could create a <i>dam hazard</i> .
Concurrent Flooding	Flood flows downstream of a dam that are not a result of dam outflows; for instance, those from adjacent catchments or from the sea, and which occur in the same period as downstream releases or flooding from the dam.
Dam crest (ref S)	The lowest elevation of the non-overflow crest section of the dam excluding handrails, parapets or wave walls that have not been designed to store water.
Dam crest flood (ref S)	The flood event which, when routed through the reservoir, results in a still water reservoir level equivalent to the lowest dam crest level.
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.
Downstream releases	Downstream releases are outflows from the dam made through appurtenant structures such as spillways or outlet works that are in accordance with the design of the dam.
Earthquake	<p>A sudden release of energy in the earth's crust or upper mantle, usually caused by movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include:</p> <ul style="list-style-type: none"> • settlement, sliding, or overturning of monoliths in the dam wall • initiation of seepage lines in the foundations or abutments that could lead to piping damage and potential inoperability of appurtenant works.
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above the Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.
Probable maximum flood (ref T)	The flood resulting from the <i>probable maximum precipitation</i> coupled with the worst flood-producing catchment conditions that can be realistically expected in the prevailing meteorological conditions.
Probable maximum precipitation (ref T)	The theoretical greatest depth of precipitation for a given duration that is physically possible over a particular drainage basin.

Term	Definition
Probable maximum precipitation design flood (ref U)	The flood resulting from the <i>probable maximum precipitation</i> coupled with typical catchment conditions.
Stability, main embankment	High foundation pore pressure peaks may reduce the Factor of Safety against slip circle failure to an unacceptable level.
'Sunny Day' failure	A failure that occurs at the FSL and there is no concurrent rain associated flooding.
Terrorist activity	A deliberate attempt to damage, fail or contaminate a dam.

Appendix D4: REFERENCES/ASSOCIATED DOCUMENTS

Ref	Document title	Reference/location
A	Water Supply (Safety and Reliability) Act 2008 (May 2020)	https://www.legislation.qld.gov.au/view/whole/pdf/inforce/current/act-2008-034
B	Emergency action plan for referable dam guideline (DRDMW 2021)	https://www.resources.qld.gov.au/_data/assets/pdf_file/0018/84015/eap-guideline.pdf
C	Queensland State Disaster Management Plan 2018 (Queensland's Disaster Management Arrangements)	https://www.disaster.qld.gov.au/cdmp/Documents/Queensland-State-Disaster-Management-Plan.pdf
D	Queensland Government arrangements for coordinating public information in a crisis	https://www.disaster.qld.gov.au/dmg/st/Documents/H1159-Public-Information-Crisis-Communication-Document.pdf
E	Guidelines for the Development of Communication Education, Awareness and Engagement Programs (2010)	https://knowledge.aidr.org.au/media/1970/manual-45-guidelines-for-the-development-of-communication-education-awareness-and-engagement-programs.pdf
F	Queensland Emergency Alert Manual – M.1.174 (September 2018)	https://www.disaster.qld.gov.au/dmg/st/Documents/M1174-Queensland-Emergency-Alert-Manual.pdf
G	Sunwater website — Emergency Action Plans, Flood Maps and Dam Emergency Sirens	https://www.sunwater.com.au/community/preparing-for-weather-events/emergency-management/
H	Sunwater website — Emergency Notification Service	https://www.sunwater.com.au/community/preparing-for-weather-events/stay-informed/emergency-notification-service/
I	Professional Engineers Act 2002 (RPEQ) (September 2013)	https://www.legislation.qld.gov.au/view/pdf/inforce/2013-09-23/act-2002-054
J	Sunwater (internal) Paradise Dam Improvement Project — Hydrology, Dambreak Modelling and Consequence Assessment Report (August 2021)	eDOCS# 2642213
K	Sunwater Operations (internal) Paradise Dam — Hazard Management Toolkit (HMT)	Only available with Sunwater internal versions of EAPs
L	Sunwater (internal) Paradise Dam, Post Essential Works Primary Spillway Crest Lowering and Capping, Emergency Action Plan (EAP) Addendum, Primary Spillway Monolith Overturning or Sliding Failure Modes, Stand Up 2 & 3 Activation Levels, Proposed Amendment of Triggers (Feb 2021)	eDOCS# 2604987
M	Sunwater (internal) Paradise Dam Operation and Maintenance Manual	Paradise Dam OM Manual
N	Sunwater Operations (internal) — OC Toolkit	OC Toolkit
O	Sunwater (internal) Strategic Event Procedure	Strategic Event Procedure
P	Sunwater (internal) Paradise Dam Safety Condition Schedule	eDOCS# 1740554
Q	Queensland Disaster Management Act 2003 (December 2020)	https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2003-091
R	Queensland Disaster Management Guidelines	https://www.disaster.qld.gov.au/dmg/Pages/DM-Guideline.aspx
S	Guidelines on Selection of Acceptable Flood Capacity for Dams (ANCOLD, 2000)	ANCOLD
T	Queensland Dam Safety Management Guidelines (DRDMW October 2020)	https://www.dnrme.qld.gov.au/_data/assets/pdf_file/0007/78838/dam-safety-management.pdf
U	Australian Rainfall and Runoff (ARR) 2016	http://book.arr.org.au.s3-website-ap-southeast-2.amazonaws.com/
V	Guidelines on Dam Safety Management (ANCOLD, 2003)	ANCOLD ISBN: 0-731027620
W	Guidelines on Consequence Categories for Dams (ANCOLD, 2012)	ANCOLD ISBN: 978-0-9808192-5-0
X	Guideline for Failure Impact Assessment of Water Dams (DNRME 2018)	https://www.dews.qld.gov.au/_data/assets/pdf_file/0005/78836/guidelines-failure-impact-assessment.pdf
Y	Sunwater (internal) Emergency Alert Protocol	eDOCS# 2156253
Z	Water Act 2000	https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2000-034

APPENDIX E Interaction with local government and district groups.
Schedule of Matters.

To be populated when EAP next completes a substantive review