

## EMERGENCY ACTION PLAN — KROOMBIT DAM (ID 527)

ISSUE: 11.0 — August 2024

**Expiry: 1 December 2027**

Prepared by Sunwater Limited

Controlled Copy No.

**Gated: No**

**Staffed: No**

**Type:** RCC gravity dam with zoned earth and rock-fill embankments

**Project:** Kroombit EAP

**File no.:** 08-000371/001

**Address:** use Lat/Long details

**Location:** Lat. -24.415984° Long. 150.771644°  
24°24'57.49" S 150°46'17.86" E

Approved by the delegate of the Chief Executive,  
Department of Local Government, Water and Volunteers  
until 1 December 2027.

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## Emergency activation quick reference – Dam Hazards

The Emergency Action Plan (EAP) for Kroombit Dam covers dam hazards evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant section of the EAP that deals with the dam hazard.

**NOTE: The Incident Coordinator (IC) is responsible for activating the EAP unless otherwise directed by the Flood Operations Decision Maker (FODM) or Dam Safety Technical Decision Maker (DSTDM). Should the IC be unavailable, the Local Event Coordinator (LEC), Owner's Regional Representative (ORR) or Dam Duty Officer (DDO) is responsible.**

Table 1: Emergency activation quick reference - Dam Hazards

Dam Hazards and section numbers	Activation levels for dam hazards			
	Alert	Lean Forward	Stand Up	Stand Down
Flood operations See section 5	<ul style="list-style-type: none"> <li>Storage EL 265.70 m and rising</li> </ul>	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul> <div>NOTE: Consider interdependency and coincident flooding with Callide Dam and relevant messaging to D/S</div>	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m</li> </ul>	<ul style="list-style-type: none"> <li>Storage EL 266.00 m and falling, with no significant rainfall expected in the catchment</li> </ul>
Piping: embankment, foundation, or abutments See section 6	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments</li> </ul>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments with cloudy water</li> </ul>	<ul style="list-style-type: none"> <li>Piping condition has been established</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
Earthquake See section 7	<ul style="list-style-type: none"> <li>Earthquake confirmed or felt in the area, AND</li> <li>Intensity less than 5 Modified Mercalli (MM)</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM, OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
Terrorist threat/ activity or high energy impact See section 8	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>Possible terrorist activity noticed at dam or threat received</li> <li>Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)</li> <li>Failure in progress or likely due to impact or explosion, and sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
Overturning/sliding of monoliths See section 9	<ul style="list-style-type: none"> <li>Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints</li> </ul>	<ul style="list-style-type: none"> <li>Observed increasing seepage from spillway structure, OR</li> <li>Storage at or above Kroombit Dam EL 267.5 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure possible due to sliding or overturning (e.g. due to obvious displacement or concrete scour at the toe of one or more monoliths), AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>Storage at or above Kroombit Dam HW EL 268.0 m</li> </ul>	<ul style="list-style-type: none"> <li>Stability assessment determines that sliding or overturning is unlikely.</li> </ul>

Continued next page

## Emergency activation quick reference – Other Emergency Situations

The EAP for Kroombit Dam covers one other emergency situation evaluated within Sunwater’s Dam Safety Management Program; this is the communications failure emergency situation.

**NOTE:** The IC is responsible for the decision to activate the EAP. Should the IC be unavailable, the LEC or DDO is responsible for the decision.

Table 2: Emergency activation quick reference - Other Emergency Situations

Other Emergency Situations and section numbers	Activation levels		
	Communications Failure – Dam Site (DDO)	Communications Failure – Local Area (LEC/ORR)	Communications Failure – Brisbane (IC/DSTDM)
Communication Failure See section 10	<ul style="list-style-type: none"><li>Unable to communicate to or from Dam site</li></ul>	<ul style="list-style-type: none"><li>Unable to communicate to or from Local Area</li></ul>	<ul style="list-style-type: none"><li>Unable to communicate to or from Sunwater Brisbane</li></ul>

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## Document control

### Authorisation of document

Name	Position/role	Signature	Date
	EAP Program Lead — Prepared for submission		29/04/2025
	Principal Engineer – Dam Safety Compliance — Approved for submission		29/04/2025
	GM Asset Integrity — Approved for submission		07/05/2025
	EGM Engineering and Water Resources (or delegate) — Dam Owner Authorising Officer		12/05/2025

## Document revision history

Issue	Date	Prepared by	Reason for change	eDOCS#
2	May 2008		Significant changes of Kroombit Dam Emergency Action Plan to reflect Sunwater Management structure and other minor changes. Note: Refer HB # 710727 for amendments issued.	
3	October 2011		Significant changes of Kroombit Dam Emergency Action Plan to reflect current Sunwater Management structure and other changes.	
4	October 2015		New Emergency Action Plan developed at expiry of 3E approval. Issued for consultation with Relevant Disaster Management Groups.	HB # 1825728
5	September 2016		Updates to notification & communication lists and Emergency Alert sections.	HB # 2026857
6	October 2017		Updates to notification & communication lists and minor corrections.	HB # 2224224
7	February 2018		Revised and reviewed Emergency Action Plan which includes updates that reflect the Water Legislation (Dam Safety) Amendment Act 2017, implementation of changes to Sunwater management structure, new event management roles and addition of new Emergency Activation section (Other Emergency Situations).	HB # 2096046
8	September 2018		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2367200
8.1	September 2019		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2471453
8.2	September 2020		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2572566
8.3	September 2021		Amended contacts and associated sections, e.g. Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes such as removing Comprehensive Risk Assessments description (2.9) and simplifying FODM role in Activation triggers (5.2.1) including removing para 5.2.2.	HB # 2653136
9.0 (Refused, not Approved)	March 2022		Revised and reviewed at expiry of approval. Includes changes to the triggers and associated actions in Sections four (Flood) and nine (Overturning) that reflect the updated data available. Error corrections and other non-substantive changes to improve readability and useability. Incorporated global non-substantive EAP changes resulting from feedback from previous internal and external reviews. Amended to comply with the new Sunwater branding. Amended contacts and associated sections.	HB # 2674836
10.0	October 2022		Addressed items listed in the Schedule of Matters from Issue 9.0 submission. Updated contacts and error corrections.	HB # 2739608
10.1	September 2023		Added Fatigue Management as section 2.5. Removed Hazard Management Toolkit from Appendix D. Removed references to chemical spill. Added Annexe and amended messaging in communication tables to comply with AWS requirements. Updated equipment in Appendix C. Non-substantive updates as part of Annual Safety Statement. Minor error corrections and readability improvements.	2813137
11.0	August 2024	EAP Team	Full review pending expiry	2861050

## Controlled document distribution list

Copy no.	Position	Location
1	Senior Operator	Sunwater, Biloela Depot
2	Operations Manager	Sunwater, Biloela
3	Operations Centre	Sunwater, Brisbane
4	Deputy Local Disaster Coordinator—Local Disaster Management Group (LDMG)	Banana Shire Council, Biloela
NOTE: Communication information for each 'Controlled Copy Holder' is attached in Appendix A.		

## Electronic document distribution list

Printed electronic copies are considered uncontrolled copies.

Position	Location
Officer in Charge—Biloela Police (QPS)	Police, Biloela
District Disaster Coordinator—Gladstone District Disaster Management Group (DDMG)	Police, Gladstone
Senior Flood Forecaster	Bureau of Meteorology, Brisbane
NOTE: Communication information for each 'Electronic Copy Holder' is in Appendix A.	

# 1. References, abbreviations and definitions

## 1.1 References/associated documents

Ref	Document title	Reference/location
A	Water Supply (Safety and Reliability) Act 2008 (May 2020)	<a href="https://www.legislation.qld.gov.au/view/whole/pdf/inforce/current/act-2008-034">https://www.legislation.qld.gov.au/view/whole/pdf/inforce/current/act-2008-034</a>
B	Emergency action plan for referable dam guideline (RDMW 2021)	<a href="https://www.resources.qld.gov.au/__data/assets/pdf_file/0018/84015/eap-guideline.pdf">https://www.resources.qld.gov.au/__data/assets/pdf_file/0018/84015/eap-guideline.pdf</a>
C	Queensland State Disaster Management Plan 2018 (Queensland's Disaster Management Committee) Updated 2023	<a href="https://www.disaster.qld.gov.au/__data/assets/pdf_file/0027/339336/Interim-2023-QSDMP-V1.2.pdf">https://www.disaster.qld.gov.au/__data/assets/pdf_file/0027/339336/Interim-2023-QSDMP-V1.2.pdf</a>
D	Queensland Emergency Alert Manual – M.1.174 (5 December 2023 Version 1.10)	<a href="https://www.disaster.qld.gov.au/__data/assets/pdf_file/0027/339417/M1174-Queensland-Emergency-Alert-Manual.pdf">https://www.disaster.qld.gov.au/__data/assets/pdf_file/0027/339417/M1174-Queensland-Emergency-Alert-Manual.pdf</a>
E	Sunwater website — Emergency Action Plans, Flood Maps and Dam Emergency Sirens	<a href="https://www.sunwater.com.au/community/preparing-for-weather-events/emergency-management/">https://www.sunwater.com.au/community/preparing-for-weather-events/emergency-management/</a>
F	Sunwater website — Emergency Notification Service	<a href="https://www.sunwater.com.au/community/preparing-for-weather-events/stay-informed/emergency-notification-service/">https://www.sunwater.com.au/community/preparing-for-weather-events/stay-informed/emergency-notification-service/</a>
G	Professional Engineers Act 2002 (RPEQ) (September 2013)	<a href="https://www.legislation.qld.gov.au/view/pdf/inforce/2013-09-23/act-2002-054">https://www.legislation.qld.gov.au/view/pdf/inforce/2013-09-23/act-2002-054</a>
H	Sunwater (internal) Kroombit Dam Comprehensive Risk Assessment	Sunwater Internal Document
I	Sunwater (Internal) Kroombit Dam Failure Impact Assessment	Sunwater Internal Document
J	Sunwater (internal) Strategic Event Procedure	Strategic Event Procedure
K	Sunwater (internal) Kroombit Dam Safety Condition Schedule	Sunwater Internal Document
L	Disaster Management Act 2003	<a href="https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2003-091">https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2003-091</a>
M	Queensland Disaster Management Guidelines	<a href="https://www.disaster.qld.gov.au/__data/assets/pdf_file/0032/359465/Interim-QPPRR-Disaster-Management-Guideline-2024-25.pdf">https://www.disaster.qld.gov.au/__data/assets/pdf_file/0032/359465/Interim-QPPRR-Disaster-Management-Guideline-2024-25.pdf</a>
N	Guidelines on Safety Assessments for Referable Dams (November 2023) Version 8	<a href="https://www.rdmw.qld.gov.au/__data/assets/pdf_file/0011/1589186/guidelines-safety-assessments-referable-dams.pdf">https://www.rdmw.qld.gov.au/__data/assets/pdf_file/0011/1589186/guidelines-safety-assessments-referable-dams.pdf</a>
O	Queensland Dam Safety Management Guidelines (Version 03.1 August 2024)	<a href="https://www.dnrme.qld.gov.au/__data/assets/pdf_file/0007/78838/dam-safety-management.pdf">https://www.dnrme.qld.gov.au/__data/assets/pdf_file/0007/78838/dam-safety-management.pdf</a>
P	Australian Rainfall and Runoff (ARR) Version 4.2 , 2019	ISBN 978-1-925848-36-6 <a href="http://book.arr.org.au.s3-website-ap-southeast-2.amazonaws.com/">http://book.arr.org.au.s3-website-ap-southeast-2.amazonaws.com/</a>
Q	Sunwater (internal) Kroombit Dam Operation and Maintenance Manual	Kroombit_Dam_Operation_and_Maintenance_Manual
R	Guidelines on Consequence Categories for Dams (ANCOLD, 2012)	ANCOLD ISBN: 978-0-9808192-5-0
S	Guideline for Failure Impact Assessment of Water Dams (DNRME 2018)	Guideline for failure impact assessment of water dams (resources.qld.gov.au)
T	Sunwater (internal) Emergency Alert Protocol	Sunwater Internal Document
U	Sunwater (Internal) Kroombit Dam Design Flood Hydrology Report	Sunwater Internal Document



Ref	Document title	Reference/location
V	Fatigue Management Procedure WHS42 (Sunwater internal)	Fatigue Management Procedure
W	Sunwater (internal) Standing Operating Procedure 12 – Dam Log Books	SOP 12 Dam Log Books
X	Sunwater (internal) Kroombit Stability Analysis Memorandum 2024	Sunwater Internal Document
Y	SMEC Kroombit Stability Analysis Memorandum 2024	Sunwater Internal Document
Z	Water Act 2000	<a href="https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2000-034">https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2000-034</a>

## 1.2 Abbreviations and acronyms

AEP	Annual Exceedance Probability	MM	Modified Mercalli
AHD	Australian Height Datum	O&M	Operation & Maintenance
AMTD	Adopted Mean Thread Distance	OB	Observation Bore
ANCOLD	Australian National Committee on Large Dams	OC	Operations Centre
AWS	Australian Warning System	OCDO	Operations Centre Duty Officer
BUREAU	Bureau of Meteorology	OM	Operator Maintainer
CED	Chief Engineer Dams	OMGR	Operations Manager
CEO	Chief Executive Officer	OS	Operations Supervisor
CRA	Comprehensive Risk Assessment	ORR	Owner's Regional Representative
CTG	Counter Terrorism Group	PAR	Population at Risk
D/S	Downstream	PDSE	Principal Dam Safety Engineer
DCF	Dam Crest Flood	PFRM	Predictive Flood Routing Model
DCL	Dam Crest Level	PLL	Probable Loss of Life
DDC	District Disaster Coordinator	PMF	Probable Maximum Flood
DDMG	District Disaster Management Group	PMP	Probable Maximum Precipitation
DDMP	District Disaster Management Plan	PMPF	Probable Maximum Precipitation Flood
DDO	Dam Duty Officer	PWRE	Principal Water Resources Engineer
DDS	Director Dam Safety	QDMC	Queensland Disaster Management Committee
DHT	Dam Hazard Toolkit	QFD	Queensland Fire Department
DLGWV	Department of Local Government, Water and Volunteers	QPS	Queensland Police Service
DSR	Dam Safety Regulator	RB	Right Bank
DSSC	Dam Safety Surveillance Coordinator	RC	Regional Council
DSTDM	Dam Safety Technical Decision Maker	RCC	Roller Compacted Concrete
EAP	Emergency Action Plan	ROC	Regional Operations Centre
EA	Emergency Alert	RPEQ	Registered Professional Engineer of Queensland
EER	Emergency Event Report	RSL	Reduced Supply Level
EGMO	Executive General Manager Operations	SCED	Senior Civil Engineer Dams
EGM E&WR	Executive General Manager Engineering & Water Resources	SCTN	Security and Counter Terrorism Network
EL	Elevation Level	SDCC	State Disaster Coordination Centre
ELT	Executive Leadership Team	SDF	Sunny Day Failure
FCL	Fixed Crest Level	SDTE	Senior Dam Technical Engineer
FODM	Flood Operations Decision Maker	SES	State Emergency Service
FSL	Full Supply Level	SMS	Short Message Service
GM	General Manager	SMT	Sunwater Media Team
IC	Incident Coordinator	SO	Standby Operator
IFHC	Incremental Flood Hazard Category	SOP	Standing Operating Procedure
IGEM	Inspector-General Emergency Management	SOM	Senior Operator Maintainer
LB	Left Bank	SRT	Strategic Response Team
LDC	Local Disaster Coordinator	SSO	Senior Storage Supervisor
LDMG	Local Disaster Management Group	SWL	Storage Water Level
LDMP	Local Disaster Management Plan	SWRE	Senior Water Resources Engineer
LEC	Local Event Coordinator	U/S	Upstream
MAP	Manager Asset Planning	WHS	Workplace Health & Safety
Max. OL	Maximum Operating Level	WQ	Water Quality

### 1.3 Business terms and definitions

The meaning of terms used in this section are set out in accordance with relevant legislation or as defined by operator requirements

Term	Definition
Terms defined in accordance with Water Supply (Safety and Reliability) Act 2008 (the Act)	
Australian Warning System	A national approach to information and warnings during emergencies like bushfire, flood, storm, extreme heat, and severe weather.
Dam hazard	Means a reasonably foreseeable situation or condition that may: <ul style="list-style-type: none"> <li>cause or contribute to the failure of the dam, if the failure may cause harm to persons or property, OR</li> <li>require an automatic or controlled release of water from the dam if the release of the water may cause harm to persons or property.</li> </ul> NOTE: Various dam failure modes have been referred to as <i>hazards</i> in this document e.g. piping, instability, and overtopping.
Dam hazard event	Means an event arising from a <i>dam hazard</i> if: <ul style="list-style-type: none"> <li>persons or property may be harmed because of the event, AND</li> <li>a coordinated response, involving two or more of the following <i>relevant entities</i>, is unlikely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, AND</li> <li>the event is not an <i>emergency event</i>.</li> </ul>
Disaster management plan	Of a <i>district group</i> or local government, means the group's District Disaster Management Plan (DDMP) or local government's Local Disaster Management Plan (LDMP) under the <i>Disaster Management Act</i>
District group (District Disaster Management Group)	For an EAP, means a district group established under the <i>Disaster Management Act</i> , section 22 whose disaster district under that Act could, under the plan, be affected by a <i>dam hazard</i> .
Emergency Alert	The Emergency Alert (EA) is a national telephone warning system enabling local and state agencies within Australia to issue warnings about a likely or actual disaster or emergency. This communication channel can send voice messages to landlines and text messages to mobiles within a defined spatial area (e.g. a threat direction polygon). It supplements other public information and warning methods.
Emergency event	Means an event arising from a <i>dam hazard</i> if: <ul style="list-style-type: none"> <li>persons or property may be harmed because of the event, AND</li> <li>any of the following apply: <ul style="list-style-type: none"> <li>a coordinated response, involving two or more of the following <i>relevant entities</i>, is likely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, OR</li> <li>the event may arise because of a disaster situation declared under the Disaster Management Act, , OR</li> <li>an entity performing functions under the State Disaster Management Plan may, under that plan, require the owner of the dam to give the entity information about the event.</li> </ul> </li> </ul>
Local group (Local Disaster Management Group)	For an EAP, means a local group established under the <i>Disaster Management Act</i> , section 29 whose local government area could, under the plan, be affected by a <i>dam hazard</i> .
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or <i>district group</i> .

Term	Definition
Referable dam	<p>A dam, or a proposed dam after its construction, will be a referable dam if:</p> <ul style="list-style-type: none"> <li>• a failure impact assessment of the dam, or the proposed dam, is carried out under the Act, AND</li> <li>• the assessment states the dam has, or the proposed dam after its construction will have, a category one or category two failure impact rating, AND</li> <li>• the Chief Executive has, under section 349 of the Act, accepted the assessment.</li> </ul> <p>Also, a dam is a referable dam if:</p> <ul style="list-style-type: none"> <li>• under section 342B of the Act, the owner of a dam is given a referable dam notice and, before the effective day for the notice, does not give the Chief Executive a failure impact assessment for the dam, AND</li> <li>• the Chief Executive has not, under section 349 of the Act, accepted a failure impact assessment of the dam.</li> </ul>
Relevant entity	<p>Means each of the following under the EAP for the dam:</p> <ul style="list-style-type: none"> <li>• the persons who may be affected, or whose property may be affected, if a <i>dam hazard event</i> or <i>emergency event</i> were to happen for the dam, e.g. the owners of parcels of farmland adjacent to the dam or residents of a township</li> <li>• each local group and district group for the EAP</li> <li>• each local government whose local government area may be affected if a <i>dam hazard event</i> or <i>emergency event</i> were to happen</li> <li>• the Chief Executive</li> <li>• another entity the owner of the dam considers appropriate e.g. the Queensland Police Service (QPS).</li> </ul>
Terms consistent with Queensland Disaster Management Guidelines	
Activation levels	<p>The four levels of EAP activation are:</p> <ul style="list-style-type: none"> <li>• <b>Alert:</b> A heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Alert level indicates the dam owner is getting ready to activate the Lean Forward level of the EAP if the situation deteriorates.</li> <li>• <b>Lean Forward:</b> An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared but not activated.</li> <li>• <b>Stand Up:</b> The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report (EER) in accordance with the provision of the Act.</li> <li>• <b>Stand Down:</b> Transition from responding to an event back to normal core business and/or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present.</li> </ul> <p>The movement through these levels of activation is not necessarily sequential. It should be applied with flexibility and adaptability and be tailored to the location and event. Triggering one of these levels of activation may not necessarily mean a similar activation of LDMGs or DDMGs.</p>

Term	Definition
AWS Warning Levels	<p>The three AWS warning levels are:</p> <ul style="list-style-type: none"> <li>• <b>Advice:</b> The first warning level of the Australian Warning System meaning an incident has started. Stay up to date in case the situation changes.</li> <li>• <b>Watch and Act:</b> The second warning level of the Australian Warning System meaning there is a heightened level of threat. Conditions are changing you need to start taking action now to protect you and your family.</li> <li>• <b>Emergency:</b> The third and highest warning level of the Australian Warning System meaning lives may be in danger and action should be taken immediately.</li> </ul> <p>Notes:</p> <p>These AWS Warning levels do not change the Activation Levels of the EAP and are intended for external public facing information only.</p> <p>There is no Stand Down equivalent in AWS warning levels</p>
Bureau of Meteorology flood level classifications	<p>The three levels of flooding are:</p> <ul style="list-style-type: none"> <li>• <b>Minor flooding:</b> This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary.</li> <li>• <b>Moderate flooding:</b> This causes the inundation of low-lying areas requiring the removal of stock and/or the evacuation of some houses. Main traffic bridges may be closed by flood waters.</li> <li>• <b>Major flooding:</b> This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely.</li> </ul>
Concurrent Flooding	Flood flows downstream of a dam that are not a result of dam outflows; for instance, those from adjacent catchments or from the sea, and which occur in the same period as downstream releases or flooding from the dam.
Dam crest level	The lowest elevation of the non-overflow crest section of the dam excluding handrails, parapets or wave walls that have not been designed to store water.
Dam crest flood	The flood event that causes reservoir levels to reach the lowest point of non-overflow section of a dam.
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.
Downstream releases	Downstream releases are outflows from the dam made through appurtenant structures such as spillways or outlet works that are in accordance with the design of the dam.
Earthquake	<p>A sudden release of energy in the earth's crust or upper mantle, usually caused by movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include:</p> <ul style="list-style-type: none"> <li>• settlement, sliding, or overturning of monoliths in the dam wall</li> <li>• initiation of seepage lines in the foundations or abutments that could lead to piping damage and potential inoperability of appurtenant works.</li> </ul>
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above the Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.

Term	Definition
Probable maximum flood	The flood resulting from the <i>probable maximum precipitation</i> coupled with the worst flood-producing catchment conditions that can be realistically expected in the prevailing meteorological conditions.
Probable maximum precipitation	The theoretical greatest depth of precipitation for a given duration that is physically possible over a particular drainage basin.
Probable maximum precipitation flood	The flood resulting from the <i>probable maximum precipitation</i> coupled with typical catchment conditions.
Stability, main embankment	High foundation pore pressure peaks may reduce the Factor of Safety against slip circle failure to an unacceptable level.
'Sunny Day' failure	A failure that occurs at the FSL and there is no concurrent rain associated flooding.
Terrorist activity	A deliberate attempt to damage, fail or contaminate a dam.

**Note:** Sunwater has attempted to write the EAP to cope with all reasonably foreseeable emergency situations. However, there is considerable uncertainty about how any emergency situation might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

## 2. Introduction

### 2.1 Context

Under the *Water Supply (Safety and Reliability) Act (2008)* (the Act), (ref A) the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the Act. The content requirements for EAPs are contained in section 352H of the Act.

#### Summary of legal requirements – Section 352H

Section 352H (1) of the Act requires that the EAP must identify each dam hazard for the dam, and for each of these dam hazard types (e.g. flood operations or piping risk):

- identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard
- identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening
- state when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned
- state when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the order of priority in which the relevant entities are to be notified
- state the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352H (2) of the Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352HA of the Act states that before giving the Chief Executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan, and each district group for the plan.

Section 352HB of the Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local district group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352H (1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

The local government whose area may be affected by a dam hazard for Kroombit Dam has been assessed as **Banana Shire Council (BSC)**. Sunwater has provided the BSC with a copy of the draft EAP for assessment.

Section 352HC of the Act states that a district group may review the EAP for consistency with its disaster management plan. The district group for Kroombit Dam **Gladstone Police District Disaster Management Group (DDMG)**. Sunwater has provided the DDMG with a copy of the draft EAP for review.

## 2.2 Purpose

The purpose of this EAP is:

- to minimise the risk of harm to persons or property if a dam hazard event or emergency event for the dam happens
- to identify dam hazards that could occur at Kroombit Dam and the area likely to be affected for each hazard
- to prescribe emergency actions taken by the dam owners and operating personnel in identifying and responding to dam hazards and notifying relevant entities.

It is possible for more than one dam hazard to exist at Kroombit Dam at the one time. In such a circumstance, it may be necessary to act on the procedures within separate sections simultaneously.

The focus of this EAP is the management of dam hazards at Kroombit Dam by the owner of the dam (Sunwater) and the communication and notification of dam hazards to the LDMGs, DDMGs and broader community. However, the EAP sits within the broader emergency response framework. This EAP has been developed to be consistent with and support the objectives of the Banana Shire Council Local Disaster Management Plan (LDMP) and associated sub plans.

## 2.3 Scope

The Kroombit Dam EAP covers:

- dam hazards evaluated within Sunwater's Dam Safety Management Program
- details about the dam that are relevant to a dam hazard
- identification of circumstances that indicates a material increase in the likelihood of a dam hazard event and/or emergency event happening
- triggers for activation of a tiered response to a dam hazard event or emergency event
- alignment of the EAP trigger levels for flood with the Australian Warning System (AWS) warning levels
- roles and responsibilities in responding to a dam hazard event or emergency event
- notification, warning, and communication protocols
- inspection, monitoring, and reporting protocols during emergencies
- other relevant information that may assist with identifying the area affected by a dam hazard event or emergency event, and the management of such hazards.

## 2.4 Sunwater training

Training of the use and implementation of this EAP document is carried out at various times throughout the year, but specific pre-wet season training is undertaken in the months leading up to the wet season at each dam site.

During this period, Sunwater staff complete work instructions for site preparations and during July to September carry out checks on stores, supplies of fuel, and the current EAP such as contact details for individuals and dam information.

The EAP training that is carried out on-site includes walkthroughs of new changes, scenario (role play) and Q&A to check the knowledge and competency of all those who attended. The training is presented to relevant Sunwater staff (DDO's, LECs and ICs) and disaster management stakeholders. DSTDM and FODM information sessions are carried out once a year with the same walkthrough of new changes and Q&A, but this is not specific to any one dam. New Sunwater employees in these various roles also have a walkthrough of the EAP.

**NOTE: All enquiries regarding EAP training should be directed to**  

Sunwater is also working towards carrying out a full test once annually involving each local authority and disaster management stakeholders. Where there is more than one referable dam in a local area, the exercise could involve more than one dam, or the location will be rotated. This full test would involve the State Disaster Coordination Centre (SDCC) and include the (non-live) testing of Emergency Alerts (EAs). The test results relating to numbers of alerts generated will be shared with local authority and disaster management stakeholders.



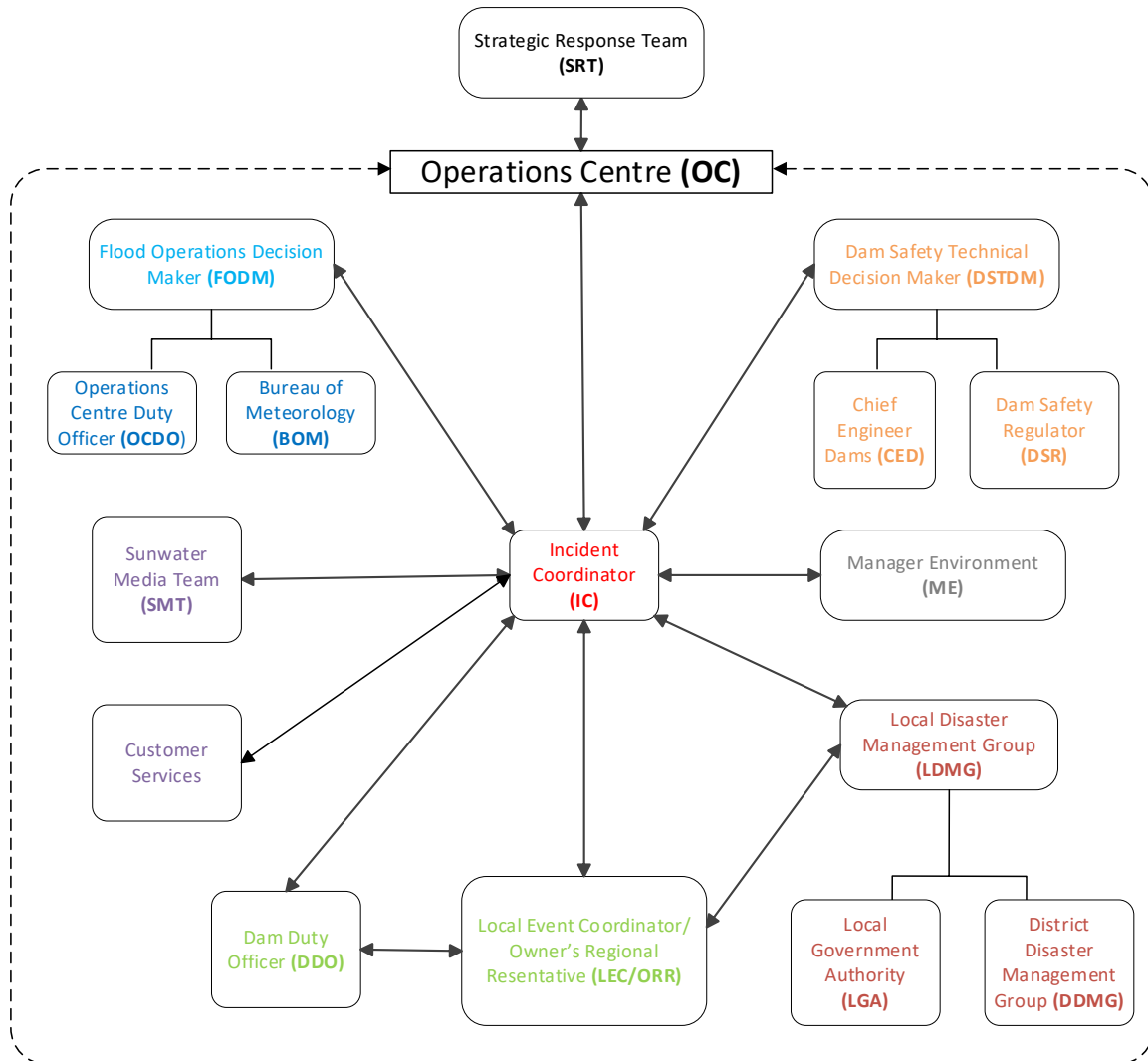
## 2.5 Fatigue Management Plan

Sunwater has a Fatigue Management Procedure. This document recognises fatigue as an important workplace hazard and has identified and outlined control processes to mitigate the risk of fatigue impaired HSE incidents. A copy of Sunwater’s Fatigue Management Procedure can be provided upon request.

## 2.6 Dam hazard management within Sunwater

The Sunwater emergency management framework generally utilises the organisation’s hierarchy and in-house experts as illustrated in Figure 1 below.

Figure 1: Sunwater emergency response organisation



Key aspects of the dam hazard management framework are:

- Central to the framework is the role of IC for any dam hazard at a dam. The IC will maintain overall responsibility for a coordinated response to the dam hazard incident.
- The IC is responsible for the decision to activate the EAP and subsequent activation levels. The IC is the lead coordinator in the implementation of any EAP in events for Sunwater. Should the IC be unavailable, the Local Event Coordinator (LEC) followed by the Dam Duty Officer (DDO) is responsible for the implementation of the EAP decision. If the IC loses all communications during a dam hazard, then as a fail-safe position, the LEC followed by the DDO will assume the duties and responsibility of the IC. However, loss of communications could result in some communication processes defined in this EAP not being carried out.

- The DSTDM is primarily responsible for analysing dam safety and providing expert technical advice in this regard. They will be expected to discuss dam hazards with peers and other technical experts and make sound decisions to mitigate risks and to determine a response to incidents and emerging issues. The DSTDM is the key communication contact with the Dam Safety Regulator.
- The FODM has responsibility for all matters involving flood modelling and forecasting and determining the associated impact to Sunwater storages/infrastructure and EAP actions. The FODM may pre-emptively advise the IC to activate the EAP in accordance with available hydrology forecast information. For example, if an EAP trigger level is predicted to be exceeded based on forecast dam inflows derived from observed rainfall and streamflow conditions upstream of the dam, the EAP may be activated to the predicted level. Regarding the operation of the OC, the FODM must liaise with the IC as necessary to inform of decisions made.
- Sunwater's in-house engineering and technical staff will provide technical advice to the IC, LEC and DDO on a needs basis. The Flood Operations Decision Maker (FODM) and Dam Safety Technical Decision Maker (DSTDM) will provide flood and dam engineering advice respectively during a dam hazard. Such advice will be provided within an established framework of Standing Operating Procedures (SOPs), models, standards, and manuals. This is an advisory role only and does not diminish the decision responsibility of the IC, LEC or DDO.
- If unusual circumstances develop during a dam hazard it will be necessary to escalate to either the FODM or DSTDM. These roles are filled by Registered Professional Engineers of Queensland (RPEQ) and are suitably qualified professionals as defined in the Professional Engineers Act of Queensland. These decision-making roles provide direct engineering supervision to the advisors through the established framework of SOPs, models, standards, and manuals or through direct supervision.

## 2.7 Community information

Sunwater with the assistance of the local councils will ensure community education around messaging and impacts of the EAP and its related events is undertaken and continually improved.

Sunwater proactively engages with Banana Shire Council in the development and implementation of community education and information programs for identified communities at risk of dam release scenarios where the downstream flooding can be directly related to dam outflow. This includes communication of any change to the risk profile of Kroombit Dam and educational material contextualising dam outflows with localised riverine flooding.

Sunwater currently provides information externally to customers, downstream (D/S) residents and the community in a range of ways or channels in relation to dam hazards and emergency situations. Individuals can access information through Facebook, the Sunwater web page, Sunwater App and at several show/field days across regional Queensland where Sunwater may have stalls and information available.

In the event of an activation of this EAP, immediate D/S residents will be notified via short message service system.

In the event of an emergency event or when otherwise required, Sunwater also has the use of the National Emergency Alert System to send a voice message and SMS. This service is provided by Telstra and managed by the State Disaster Coordination Centre and the process Sunwater follows is documented in Appendix A8.

A copy of all Sunwater approved EAPs are available to the public on the Sunwater website <https://www.sunwater.com.au/community/preparing-for-emergencies/emergency-management/>.

These copies are redacted to protect people's personal details.

## 2.8 Lessons learnt

Sunwater carries out Lessons Learnt workshops as part of its post event management. These Lessons Learnt can result in changes to the EAP. These are captured and if applicable to this document are implemented at the earliest opportunity and are made available in the next EAP update to the Dam Safety Regulator (DSR) as part of Sunwater's continual improvement of its EAPs. The Lessons Learnt actions if relevant are provided to stakeholders, such as the LDMGs, DDMGs, other dam owners and Department of Local Government, Water and Volunteers (DLGWV) as appropriate.

In addition, Sunwater requests any post event learnings be communicated regarding operational effectiveness and areas for improvement.

### 3. Dam details

#### 3.1 General dam information

**Location:** Kroombit Dam is located on Kroombit Creek at AMTD 68.8km, approximately 30km, by road, east of Biloela. A dam locality plan can be found in Appendix B5.

**Purpose:** The dam is owned and operated by Sunwater and serves as a part of the Callide Valley Water Supply Scheme, providing regular water supply for recharge of the downstream alluvial aquifers.

Kroombit Dam (Lake Kroombit) together with Callide Dam (Lake Callide), Callide Weir, Kariboe Creek Weir, Grevillea Weir, and Thangool Weir make up the water source for the Callide Valley Water Supply Scheme. It should be noted that all of the above, with the exception of Callide Dam, are for the sole purpose of groundwater recharge and only Callide Weir, Callide Dam, and Kroombit Dam are owned and operated by Sunwater.

**Construction:** Kroombit Dam's construction was completed in 1992. The dam has a main embankment with a central roller compacted concrete (RCC) spillway which is covered with facing concrete. The gravity type spillway is flanked on each abutment by central core rock-fill embankments. The outlet works are located within the RCC of the right abutment retaining wall.

**Specification:** The table below lists general specifications of Kroombit Dam.

Table 3: Kroombit Dam specifications

Description	Specification
<b>Main Dam</b>	<b>RCC gravity dam with zoned earth and rock-fill embankments</b>
Full Supply Level (FSL)	EL 265.80 m
Dam Crest Level (DCL)	EL 270.70 m
Dam length (m)	910 m (including 250 m spillway located at the centre of the dam)
Left embankment crest length	235 m
Right embankment crest length	425 m
Dam height above foundation	25 m
Storage capacity at FSL	14,600 ML
Storage area (at FSL)	289ha
Catchment area	336km <sup>2</sup>
<b>Spillway</b>	<b>Uncontrolled concrete ogee crest made of Roller compacted concrete and covered in facing concrete</b>
Spillway crest level	EL 265.80 m
Spillway Design Capacity	6,360 m <sup>3</sup> /s (549,504ML/d)
Spillway Crest Length	Left:235 m; Right: 425 m
Outlet description	1200 mm dia. RC pipe in right abutment concrete with 450 mm dia. fixed cone dispersion regulator valve in outlet valve downstream outlet structure
Outlet capacity at FSL	2.3 m <sup>3</sup> /s at FSL (200 ML/d)

All levels are to Australian Height Datum, AHD.

Conversion for Dam is AHD = ((State Datum in feet x 0.348) + 0.303) m.

The rating and storage curves for Kroombit Dam can be found in Appendix C2 and Appendix C3.

### 3.2 Population at risk

The Population at Risk (PAR) from flood events through or failure of Kroombit Dam was assessed in the 2022 Comprehensive Risk Assessment (CRA). The result of this assessment is that the dam is a Category 2 referable dam, under DLGWV guidelines. Category 2 dams have a PAR of greater than 100. Under ANCOLD (2012) guidelines, the dam is classed as 'High A' as the failure results in major damage and loss.

Population at risk is divided into two types: total population at risk and incremental. Total PAR includes people who are at risk due to natural catchment flooding, and incremental population at risk only includes those who are at added risk of flooding from a dam failure.

The Sunny Day Failure (SDF) of the dam would result in a PAR of 156. The largest incremental consequence from the flood failure scenarios modelled is for the Dam Crest Flood (DCF), with an incremental PAR of 1223. The PAR are typically located on the outskirts of the Biloela township and adjacent to Washpool Gully.

The total PAR (including natural flooding and dam break) is 2706 for the same DCF event.

The CRA (ref H) for Kroombit dam was completed in 2022 and includes further information on PAR, dam break analysis and spillway adequacy. The CRA is available upon request.

### 3.3 Spillway adequacy

The existing spillway has the capacity to pass the 1:564,000 Annual Exceedance Probability (AEP) flood event. The Dam Crest Flood (DCF) capacity equates to 55% of PMPDF of AEP 1:2,976,000. As the Consequence Category for Kroombit Dam is 'High A', the ANCOLD fallback Acceptable Flood Capacity (AFC) is the Probable Maximum Precipitation Flood (PMPF).

Further details on spillway adequacy are available in the 2021 CRA.

### 3.4 General arrangement

The general arrangement drawings are in Appendix B1.

### 3.5 Emergency Inspections and monitoring

To maintain the dam and comply with regulatory requirements, the following is applicable to Kroombit Dam.

If required, triggers for emergency inspections and monitoring of Kroombit Dam are detailed in the action tables across all the dam hazard scenarios.

#### 3.5.1 Inspections

- **Routine Visual Inspection:** Conducted as per routine surveillance Work Order or as directed by the DSTDM
- **Detailed Inspection:** Conducted annually
- **Comprehensive Inspection:** Conducted 5-yearly.

## 4. Roles and responsibilities

Roles and responsibilities	Position holder
<p><b>Owner (Sunwater)</b></p> <ul style="list-style-type: none"> <li>• Liaise with the Board and Minister.</li> <li>• Activate Sunwater Strategic Response and Business Continuity Plans, if required.</li> <li>• Ensure necessary resources are available to manage any dam hazard and emergency events</li> <li>• Record communications, notifications and observations as required.</li> <li>• Maintain an up-to-date list of notifiable D/S residents of Kroombit Dam. The downstream limit is indicated in the drawing in Appendix B2 by the zone labelled limit of downstream notification area.</li> <li>• At all times, aim to provide timely advice and support to the local disaster management groups (LDMGs) in the affected local government areas and the district disaster management groups (DDMGs) in the affected disaster districts.</li> <li>• During a dam hazard emergency event that occurs with little or no warning, undertake the following actions to ensure the community is informed as soon as possible: <ul style="list-style-type: none"> <li>○ notify the residents listed in the EAP via SMS</li> <li>○ contact the SDCC to request an Emergency Alert campaign as detailed in the emergency alert request and threat direction polygon. Where a dam hazard event occurs with adequate time to warn downstream residents, notify the residents listed in the EAP via SMS (unless otherwise agreed with the LDMGs).</li> </ul> </li> </ul>	<p>CEO</p> <p>EGMO</p> <p>EGM E&amp;WR</p>
<p><b>Owner's Head Office Representative</b></p> <ul style="list-style-type: none"> <li>• Authorise the issuing of EAPs, SOPs and O&amp;M Manuals and amendments.</li> <li>• Facilitate Dam Safety Training Courses for Service Managers, Operations Supervisor, Dam Operators, and other staff as appropriate and ensure that all staff required to undertake Dam Safety work are trained and accredited.</li> <li>• Ensure that risks identified in CRAs or other technical reports undertaken in relation to Dam Safety are included in the EAP.</li> <li>• Ensure visual inspections and instrumentation monitoring frequencies conform to ANCOLD Guidelines.</li> <li>• Ensure all Dam Safety work orders, work instructions and lesson learned outcomes are fully implemented.</li> <li>• Ensure requirements of the Dam Condition Schedule are met</li> <li>• Ensure the work instructions are correct and the Operating Log, SOPs, Data Books and EAPs are reviewed annually as per the Dam Condition Schedule</li> <li>• Undertake and prepare the 5 yearly Comprehensive Inspection Reports with suitably qualified personnel within the time specified in the Dam Condition Schedule and that work orders are created for recommendations and work is undertaken as required.</li> <li>• Undertake Annual Inspections and prepare reports within the time frames specified in the Dam Condition Schedule and that work orders are created for recommendations and work is undertaken as required.</li> <li>• Review the Dam Safety Instrumentation Database and evaluate data to verify the structural integrity of the dams on a regular basis and maintain a spread sheet for verification for audit and quality control.</li> <li>• Record communications, notifications and observations as required.</li> </ul>	<p>GM Asset Integrity</p> <p>GM Asset Management</p>
<p><b>Owner's Regional Representative (ORR)</b></p> <ul style="list-style-type: none"> <li>• Liaise with the Storage Supervisor/Operator Maintainer.</li> <li>• Arrange dam specific training and accreditation for relevant staff.</li> <li>• Ensure competent, trained and accredited personnel operate the storages.</li> <li>• Ensure necessary resources are available to manage any dam hazard and emergency events.</li> <li>• Undertake the role of LEC as required.</li> <li>• Ensure all work orders, work instructions and lesson learned outcomes are fully implemented.</li> <li>• Record communications, notifications and observations as required.</li> </ul>	<p>GM Central</p> <p>OS</p>

Roles and responsibilities	Position holder
<b>Strategic Response Team (SRT)</b> <ul style="list-style-type: none"> <li>Facilitate the assessment, escalation and notification and management of strategic response and recovery for a high or extreme risk, or impact, event. Responsible for the following key activities: <ul style="list-style-type: none"> <li>initial and ongoing assessment of event status and requirements</li> <li>development, and revision of, strategic objectives based on requirements</li> <li>identifying, managing, and monitoring strategic risks</li> <li>monitor media and stakeholder/customer impacts</li> <li>managing/overseeing event communications including media, stakeholder, customer and internal communications.</li> </ul> </li> <li>Record communications, notifications and observations as required.</li> </ul>	Various ELT members as per SRT roster
<b>Technical Advisor</b> <ul style="list-style-type: none"> <li>Analyse the situation and provide expert technical advice.</li> <li>Discuss issues with peers and other technical experts and make sound decisions to mitigate the risk</li> <li>Determine response to incidents and emerging issues.</li> <li>Record communications, notifications and observations as required.</li> </ul>	GM Environment
<b>Dam Safety Technical Decision Maker (DSTDM)</b> <ul style="list-style-type: none"> <li>Maintain current RPEQ accreditation.</li> <li>Analyse the situation and provide expert technical advice in relation to Dam Safety.</li> <li>Discuss dam hazards with peers and other technical experts and make sound decisions to mitigate the risk.</li> <li>Determine response to dam safety incidents and emerging issues.</li> <li>Issue warning on dam failure and advise on protective measures.</li> <li>Liaise with DSR as required.</li> <li>Ensure the EAP is implemented appropriately and carry out the DSTDM role as required.</li> <li>Record communications, notifications and observations as required.</li> </ul>	Various personnel as per OC roster
<b>Flood Operations Decision Maker (FODM)</b> <ul style="list-style-type: none"> <li>Maintain current RPEQ accreditation.</li> <li>Provide hydrological advice in relation to predicted and actual dam outflows including assessment of weather and flood warnings, and other related matters as identified in the OC Procedure.</li> <li>Interpret and apply rainfall data in accordance with the OC Procedure, including, as required under the OC Procedure.</li> <li>Liaising with the Bureau of Meteorology.</li> <li>Ensure the EAP is implemented appropriately and carry out the FODM role as required.</li> <li>Record communications, notifications and observations as required.</li> </ul>	Various personnel as per OC roster
<b>Operations Centre Duty Officer (OCDO)</b> <ul style="list-style-type: none"> <li>Assist in identifying if a flood is imminent and record modes of operation as directed by the FODM.</li> <li>Extract data relevant to the event from available sources.</li> <li>Utilise this data in predictive flood models and present the results to the FODM for approval.</li> <li>Liaise with the FODM and IC to update current flood risk information.</li> <li>Record communications, notifications, and observations as required.</li> </ul>	Various personnel as per OC roster
<b>Sunwater Media Team (SMT)</b> <ul style="list-style-type: none"> <li>Analyse sensitive issues, discuss with the Owner, and issue media releases.</li> <li>Handle public and customer comments (including social media) and advise the Owner if necessary.</li> <li>Liaise with the IC and update QDMC of flood events.</li> <li>Record communications, notifications and observations as required.</li> </ul>	Various personnel as per Media Team roster

Roles and responsibilities	Position holder
<b>Incident Coordinator (IC)</b> <ul style="list-style-type: none"> <li>• Notify LDMGs, or councils if LDMGs not Stood Up, of intent to use the Emergency Alert.</li> <li>• Activate the EAP, when necessary.</li> <li>• Ensure the EAP is implemented appropriately and carry out the IC role as required.</li> <li>• Arrange Situation Reports and determine frequency, as required.</li> <li>• Record communications, notifications and observations as required.</li> </ul>	Various personnel as per OC roster
<b>Local Event Coordinator (LEC)</b> <ul style="list-style-type: none"> <li>• Liaise with the Local Disaster Coordinator or proxy</li> <li>• Activate the EAP when necessary, including when the IC is not available or unable to be contacted</li> <li>• Ensure the EAP is implemented appropriately and carry out the LEC role as required</li> <li>• Record communications, notification and observations as required</li> </ul>	Various personnel as per LEC roster
<b>Dam Duty Officer (DDO)</b> <ul style="list-style-type: none"> <li>• Complete accreditation to operate and maintain relevant storage.</li> <li>• Ensure the EAP is implemented appropriately and carry out the DDO role as required.</li> <li>• Take direction from the DSTDM and IC as requested.</li> <li>• Arrange immediate site inspection and make informed assessment of the situation.</li> <li>• Escalate any issue not covered in the EAP or where actions are not clear.</li> <li>• Record communications, notifications and observations as required.</li> <li>• Activate the EAP when necessary, such as when both the IC and LEC are not available or are unable to be contacted.</li> </ul>	SOM SSO OM
<b>Councils</b> Councils have legislated local government functions, as per Section 80 of the Qld Disaster Management Act (2003). These include: <ul style="list-style-type: none"> <li>• Ensure it has a disaster response capability.</li> <li>• Approve its local disaster management plan.</li> <li>• Ensure information about an event or a disaster in its area is promptly given to the DDMG for the disaster district in which area it is situated.</li> <li>• Perform other functions given to the local government under the Qld Disaster Management Act (2003)</li> </ul> And as per Section 352HB of the Water Supply (Safety and Reliability) Act 2008 (Qld): <ul style="list-style-type: none"> <li>• <i>Must</i> assess (in consultation with its LDMG) the EAP for consistency with the LDMP.</li> </ul>	
<b>Queensland Police Service (QPS)</b> Manage the initial situation based on local operational procedures; including but not limited to: <ul style="list-style-type: none"> <li>• conduct emergency operations</li> <li>• provide support for Local Disaster Management Groups and Sunwater during a declared emergency at the dam</li> <li>• liaise with relevant organisations</li> <li>• evacuation of persons (if required) in accordance with Roles &amp; Responsibilities contained in the State Disaster Management Plan</li> <li>• control of essential traffic</li> <li>• security of specific area.</li> </ul>	Local Police

Roles and responsibilities	Position holder
<p><b>Disaster Management Groups/Personnel</b> – (In addition to requirements outlined in the Qld Disaster Management Act (2003))</p> <ul style="list-style-type: none"> <li>• LDMG <ul style="list-style-type: none"> <li>○ Assist Sunwater and the Councils to ensure to ensure community education around messaging and impacts of EAP related events is undertaken and continually improves</li> <li>○ Work with councils and Sunwater to ensure the EAP is regularly exercised.</li> <li>○ Identify and coordinate the use of resources and support services that may be required for an EAP event, noting that for safety events unique to the dam Sunwater will approach councils to initiate.</li> <li>○ During a dam hazard/emergency event, providing they are Stood Up, the LDMGs in the affected local government areas will take the lead role in notifying the broader community.</li> <li>○ Identify and provide advice to the relevant DDMGs about support services required by the LDMG to manage an EAP event.</li> <li>○ Provide reports and make recommendations to the relevant DDMGs about matters relating to EAP events and any support required.</li> </ul> </li> <li>• QPS <ul style="list-style-type: none"> <li>○ Work with dam owner and LDMGs to ensure Emergency Alert polygons are prepared, stored, and tested at the State Disaster Coordination Centre.</li> </ul> </li> <li>• DDMG <ul style="list-style-type: none"> <li>○ May review the EAP for consistency with the DDMP.</li> </ul> </li> <li>• SCTN (Security and Counter Terrorism Network) Coordinator <ul style="list-style-type: none"> <li>○ Identifies Areas of Concern during the preparation of disaster plans and provides advice during counter terrorism emergency events</li> </ul> </li> </ul>	<p>LDMG</p> <p>QPS</p> <p>DDMG</p> <p>SCTN Coordinator</p>
<p><b>Dam Safety Regulator (DSR)</b></p> <ul style="list-style-type: none"> <li>• Liaise with relevant Minister on necessary actions.</li> <li>• Approve this document as required under legislation.</li> <li>• Liaise with Chief Executive as required in administering (regulating) the Water Supply (Safety and Reliability) Act 2008</li> </ul>	<p>DDS</p>



## 5. Dam hazard — flood operations

### 5.1 Overview

The emergency action described in this section (Dam hazard — flood operations) relates to:

- A dam hazard where natural catchment inflows fill Kroombit Dam to FSL 265.80 m and the rate of inflow exceeds the capacity of the outlet works. The spillway will then discharge water downstream into the Kroombit Creek. These flood flows can create a dam hazard. Inflows will also cause the storage to temporarily rise to above the FSL of the storage. Note:
  - The greater the rate of inflow, the higher the storage will rise.
  - The higher the storage level rises, the greater the loads on the dam structure.
  - Although unlikely, the greater the loading, the higher the likelihood of a dam failure.
  - Typically, the level of surveillance is increased during flood operations (refer Action tables in this section).
- Spillway discharge from the dam where there have been no indications that a dam failure may be initiating or in progress.

The area likely to be affected by this dam hazard is described as:

- For small flows, the water will be contained within the Kroombit Creek and will not create an emergency event.
- As the rate of discharge increases, there will be an impact on low-level road crossings of Kroombit Creek and other infrastructure in the creek such as pump sites. Detailed information on downstream flood impacts, including tables and maps
- Note areas adjacent to Washpool Gully and south of Callide Creek may also be impacted by Kroombit Dam outflows.
- Flooding at Biloela is primarily caused by the Washpool Gully breakout from Kroombit Creek approximately 9 km upstream of Biloela. Callide Creek also floods a large area when the full supply level of Callide Dam is exceeded. During the 2% AEP flood event, breakout flows from Washpool Gully quickly impact properties along Bailey's Lane and those fronting Tognolini-Baldwin Road and some properties in Alexandra Avenue.

The following table depicts historical floods experienced at Kroombit Dam.

Table 4: Historical floods experienced at Kroombit Dam

Flood rank	Date	Peak height EL (AHD)	Peak height (m over crest)
1	February 2015	268.36	2.56
2	January 2013	267.47	1.67
3	March 2017	267.18	1.38
4	February 2013	266.67	0.87
5	December 2010	266.66	0.86

Detailed information on downstream flood impacts is presented in Appendix B.

### 5.1.1 Activation triggers

Table 5: Flood emergency activation trigger summary

EAP Flood Activation Trigger	Trigger Summary	AWS Warning Level
Alert	<ul style="list-style-type: none"><li>Storage EL 265.70 m and rising (0.1m below FSL)</li></ul>	
Lean Forward	<ul style="list-style-type: none"><li>Storage above FSL 265.80 m</li></ul>	ADVICE
Stand Up 1*	<ul style="list-style-type: none"><li>Storage above EL 267.08 m (750 m³/s)</li></ul>	
Stand Up 2*	<ul style="list-style-type: none"><li>Storage above EL 267.78 m (1500 m³/s)</li></ul>	WATCH AND ACT
Stand Up 3* (greater than flood of record)	<ul style="list-style-type: none"><li>Storage above EL 268.36 m (greater than 2250 m³/s) (Flood of record—Feb 2015)</li></ul>	EMERGENCY
*Refer to Overturning or sliding of Monoliths Section 9 in this EAP following Stand Up 1		
Stand Down	<ul style="list-style-type: none"><li>Storage level EL 266.00 m and falling, with no significant forecast increase in EL in 48 hours</li></ul>	

**Note:** Stand Up-4 Storage above EL 270.20 m (0.5 m below Dam Crest Level) has been superseded by the Overturning and Sliding section in this EAP (Section 9).

While this EAP is not triggered until Kroombit Dam reaches EL 265.70 m, Sunwater and Banana Shire Council LDMG will work cooperatively and will endeavour to share intelligence of any rainfall event as and when either organisation becomes aware of a situation that could result in the activation of the EAP.

In respect of forecast rainfall, as is identified in the roles and responsibilities of the FODM, regard must be had to the OC Procedure.

### 5.1.2 Emergency action roles

Table 6 to Table 11 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

Table 6: Flood operations — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3 (greater than flood of record)	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>EL 265.70 m and rising (0.1 m below FSL)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m (750 m³/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.78 m (1500 m³/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 268.36 m (greater than 2250 m³/s) (Flood of record – Feb 2015)</li> </ul>	<ul style="list-style-type: none"> <li>Storage level EL 266.00 m and falling, with no significant forecast increase in EL in 48 hours</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Inspect the dam daily (or as instructed by the DSTDM) and photograph/video and record using approved forms and send to DSTDM &amp; IC</li> <li>Undertake site preparations including but not limited to checking (if not already): <ul style="list-style-type: none"> <li>fuel and operation of backup generator</li> <li>communication systems (including backup radio, satellite, phones, and internet)</li> </ul> </li> <li>Record the Storage Level daily (or as instructed by the DSTDM) using gauge boards and confirm accuracy of gauging station</li> <li>Record river height at the tailwater gauge daily or as instructed</li> <li>Record rainfall daily</li> <li>Update Operating Log as per SOP 12</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Continue to inspect the dam daily (or as instructed by the DSTDM) with particular attention to: <ul style="list-style-type: none"> <li>visual inspection of flow patterns over spillway and dissipator for evidence of scouring</li> <li>inspect embankment for leaks, deformation, and slumping</li> <li>obvious signs of seepage</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At Storage level EL 267.50 m – EAP activated for overturning or sliding of monoliths at Lean Forward</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At Storage level EL 267.78 m – EAP activated for overturning or sliding of monoliths at Stand Up 1</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Remotely inspect the dam four times daily (or as instructed by the DSTDM)</li> <li>Frequently photograph the spillway and tailwater areas, and after overtopping of the downstream abutment</li> <li>Inspect for scouring or slope failures downstream of the spillway</li> <li>Note: At storage level EL 268.36 m – EAP activated for overturning or sliding of monoliths at Stand Up 2</li> </ul>	<ul style="list-style-type: none"> <li>Return to routine surveillance activities and frequencies</li> <li>Inspect the dam for any damage and photograph any damage identified</li> <li>Forward all EER material to IC email as required</li> <li>DDO to inspect areas with minor spalling where the contraction and construction joint intersect on the spillway at stand down. Photos of these areas must be provided to DSTDM after inspection has been carried out</li> <li>DDO to inspect the area of scour damage on the left bank plunge pool at stand down. Photos of this area must be provided to DSTDM after inspection has been carried out</li> <li>Update Dam Operating Log as per SOP 12</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>
<b>AWS Warning Levels</b>		<b>ADVICE</b>		<b>WATCH AND ACT</b>	<b>EMERGENCY</b>	



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 7: Flood operations — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3 (greater than flood of record)	Stand Down
Activation trigger	<ul style="list-style-type: none"> <li>EL 265.70 m and rising (0.1 m below FSL)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m (750 m³/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.78 m (1500 m³/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 268.36 m (greater than 2250 m³/s) (Flood of record – Feb 2015)</li> </ul>	<ul style="list-style-type: none"> <li>Storage level EL 266.00 m and falling, with no significant forecast increase in EL in 48 hours</li> </ul>
Actions	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Develop/implement staff roster</li> <li>Note: IC to contact LDMGs unless LDMG is stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Ensure all abnormal observations or damage has been reported to DSTDM and IC</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At Storage level EL 267.5 m – EAP activated for overturning or sliding of monoliths at Lean Forward</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At storage level EL 267.78 m – EAP activated for overturning or sliding of monoliths at Stand Up 1</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At storage level EL 268.36 m – EAP activated for overturning or sliding of monoliths at Stand Up 2</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
Notifications	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>
AWS Warning Levels		ADVICE		WATCH AND ACT	EMERGENCY	



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 8: Flood operations — IC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3 (greater than flood of record)	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>EL 265.70 m and rising (0.1 m below FSL)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m (750 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.78 m (1500 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 268.36 m (greater than 2250 m<sup>3</sup>/s) (Flood of record – Feb 2015)</li> </ul>	<ul style="list-style-type: none"> <li>Storage level EL 266.00 m and falling, with no significant forecast increase in EL in 48 hours</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Liaise with Sunwater Media on-call, FODM and/or DSTDM to send appropriate messaging</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Ensure all abnormal observations or damage has been reported to DSTDM</li> <li>Note: Consider interdependency and coincident flooding with Callide Dam and relevant messaging to D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At Storage level EL 267.5 m – EAP activated for overturning or sliding of monoliths at Lean Forward</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At storage level EL 267.78 m – EAP activated for overturning or sliding of monoliths at Stand Up 1</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Note: At storage level EL 268.36 m – EAP activated for overturning or sliding of monoliths at Stand Up 2</li> </ul>	<ul style="list-style-type: none"> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>FODM</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>FODM</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>FODM</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>D/S Residents</li> <li>SDCC</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>FODM</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>D/S Residents</li> <li>SDCC</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>FODM</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>D/S Residents</li> <li>SDCC</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>
<b>AWS Warning Levels</b>		<b>ADVICE</b>		<b>WATCH AND ACT</b>	<b>EMERGENCY</b>	



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 9: Flood operations — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text	AWS WARNING LEVEL
Alert	<ul style="list-style-type: none"> <li>Storage EL 265.70 m and rising (0.1 m below FSL)</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? What is the status? Advise of current storage level	
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Email</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG, FODM and/or DSTDM to send appropriate messaging</b> Refer to Annexe for sample message	
		<ul style="list-style-type: none"> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> <li>Email</li> </ul>	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.	
Lean Forward	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? What is the status? Advise of current storage level and whether any flood releases are due to commence Discuss any potential road/bridge closures	ADVICE
		<ul style="list-style-type: none"> <li>D/S Residents (Washpool)</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Email</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	Consider interdependency and coincident flooding with Callide Dam and relevant messaging. IC liaise with FODM re content of message to Washpool D/S residents (Appendix A5). Develop messages in consultation with FODM — and LDMG if time permits otherwise use generic message below.	
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Email</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG, FODM and/or DSTDM to send appropriate messaging</b> Refer to Annexe for sample message	
		<ul style="list-style-type: none"> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> <li>Email</li> </ul>	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.	

Table 9: Flood operations — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text	AWS WARNING LEVEL
Stand Up 1	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m (750 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? What is the status? (Storage is discharging into blue zone) Advise of current storage level Advise of any forecasts you are aware of	ADVICE
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Email</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG, FODM and/or DSTDM to send appropriate messaging</b> Refer to Annexe for sample message	
		<ul style="list-style-type: none"> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> <li>Email</li> </ul>	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.	
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.	
Stand Up 2	<ul style="list-style-type: none"> <li>Storage above EL 267.78 m (1500 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? What is the status (flooding up to blue and yellow zones expected)? Advise of current storage level Advise of any forecasts you are aware of	WATCH AND ACT
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>(Phone for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG, FODM and/or DSTDM to send appropriate messaging</b> Refer to Annexe for sample message	
		<ul style="list-style-type: none"> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> <li>Email</li> </ul>	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.	
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.	

Table 9: Flood operations — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text	AWS WARNING LEVEL
Stand Up 3 (Greater than flood of record)	<ul style="list-style-type: none"> <li>Storage above EL 268.36 m (greater than 2250 m<sup>3</sup>/s) (Flood of record – Feb 2015)</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? What is the status? (Storage is greater than Flood of Record/instability status) Advise of current storage level Advise of any forecasts you are aware of	EMERGENCY
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Email</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG, FODM and/or DSTDM to send appropriate messaging</b> Refer to Annexe for sample message	
		<ul style="list-style-type: none"> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> <li>Email</li> </ul>	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.	
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.	
Stand Down	<ul style="list-style-type: none"> <li>Storage level EL 266.00 m and falling, with no forecast increase in EI in 48 hours</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam — What is the event? What is the status? Advise of current storage level Advise EAP has been deactivated	
		<ul style="list-style-type: none"> <li>D/S Residents</li> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG, FODM and/or DSTDM to send appropriate messaging</b> Refer to Annexe for sample message	



Table 10: Flood operations — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3 greater than flood of record	Stand Down
Activation trigger	<ul style="list-style-type: none"> <li>EL 265.70 m and rising (0.1 m below FSL)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m (750 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.78 m (1500 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 268.36 m (greater than 2250 m<sup>3</sup>/s) (Flood of record – Feb 2015)</li> </ul>	<ul style="list-style-type: none"> <li>Storage level EL 266.00 m and falling, with no significant forecast increase in EL in 48 hours</li> </ul>
Action	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Provide technical advice to DDO and IC as needed</li> <li>Review surveillance reports and determine if any additional responses are required</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level; AND</li> <li>Note: At storage level EL 267.5 m – EAP activated for overturning or sliding of monoliths at Lean Forward</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level; AND</li> <li>Note: At storage level EL 267.78 m – EAP activated for overturning or sliding of monoliths at Stand Up 1</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level; AND</li> <li>Note: At storage level EL 268.36 m – EAP activated for overturning or sliding of monoliths at Stand Up 2</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
Notifications	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>
AWS Warning Levels		ADVICE		WATCH AND ACT	EMERGENCY	



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO  
e.g. taking photographs/video, dam inspections, instrument readings



Table 11: Flood operations — FODM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3 greater than flood of record	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>EL 265.70 m and rising (0.1 m below FSL)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above FSL 265.80 m</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.08 m (750 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 267.78 m (1500 m<sup>3</sup>/s)</li> </ul>	<ul style="list-style-type: none"> <li>Storage above EL 268.36 m (greater than 2250 m<sup>3</sup>/s) (Flood of record – Feb 2015)</li> </ul>	<ul style="list-style-type: none"> <li>Storage level EL 266.00 m and falling, with no significant forecast increase in EL in 48 hours</li> </ul>
<b>Action</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Extract relevant data from available sources</li> <li>Update Flood models as per OC Procedure</li> <li>Update and issue flood operations report</li> <li>Liaise with Bureau of Meteorology</li> <li>Update DSTDM and IC re: current flood situation and PFRM results</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> <li>Monitor and inform DSTDM for next Stand-Up levels as new forecast and observed data becomes available</li> <li>Note: Consider interdependency and coincident flooding with Callide Dam and relevant messaging to D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level; AND</li> <li>Note: At storage level EL 267.5 m – EAP activated for overturning or sliding of monoliths at Lean Forward</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level; AND</li> <li>Note: At storage level EL 267.78 m – EAP activated for overturning or sliding of monoliths at Stand Up 1</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level; AND</li> <li>Note: At storage level EL 268.36 m – EAP activated for overturning or sliding of monoliths at Stand Up 2</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>IC</li> <li>DSTDM</li> <li>BUREAU</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DSTDM</li> <li>BUREAU</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DSTDM</li> <li>BUREAU</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DSTDM</li> <li>BUREAU</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DSTDM</li> <li>BUREAU</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>
<b>AWS Warning Levels</b>		<b>ADVICE</b>		<b>WATCH AND ACT</b>	<b>EMERGENCY</b>	



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e.g. taking photographs/video, dam inspections, instrument readings



## 6. Dam hazard — piping: embankment, foundation, or abutments

### 6.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a piping condition through the embankment, foundations, or dam abutment. An early indicator of a piping condition can be an increase in seepage or a new area of seepage. If the seepage water is cloudy or has become cloudy, this may indicate that material is being transported, and a pipe is being established.

If a pipe is established and progresses, then a dam failure may result. If a potential pipe is detected early, remedial repairs may be possible in the form of constructing a filter and weighting zone over the pipe exit if safe to do so.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by piping. The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to piping and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to piping and concurrent flooding or downstream releases are occurring or expected to occur.

NOTE: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in Section 1.3.

#### 6.1.1 Assessment of circumstances that indicate an increase in the likelihood of piping

An increase in seepage or a new area of seepage is a circumstance that could indicate an occurrence of piping. This circumstance is the trigger for the Alert status for piping.

Cloudy seepage water is a circumstance that could indicate an increased likelihood of piping. This circumstance is the trigger for the Lean Forward status for piping.

### 6.2 Emergency action roles

Table 12 to Table 16 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 2: Piping: embankment, foundation, or abutments flowchart

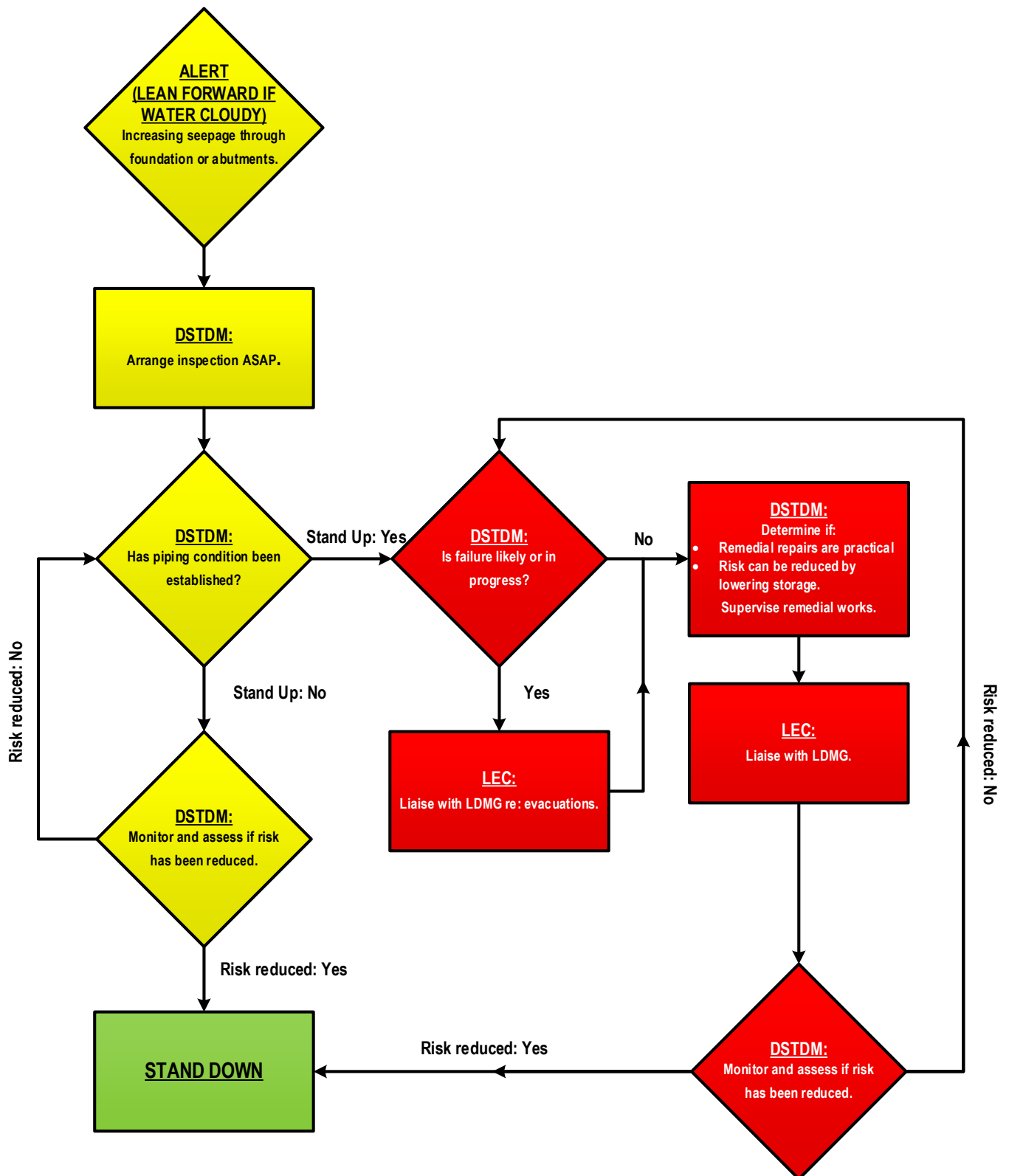


Table 12: Piping: embankment, foundation, or abutments — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments</li> </ul>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul style="list-style-type: none"> <li>Piping condition has been established</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to piping, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Monitor flows every 6 hours (or as otherwise instructed by the DSTDM)</li> <li>Photograph/video the piping from a safe point and record using approved forms and send to DSTDM, IC</li> <li>Update Operating Log as per SOP 12</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Support/supervise remedial works as required</li> <li>Lower the storage if directed</li> <li>Close any affected roads if not already closed by others</li> <li>Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Vacate the immediate vicinity of the piping condition</li> </ul>	<ul style="list-style-type: none"> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Operating Log as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 13: Piping: embankment, foundation, or abutments — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments</li> </ul>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul style="list-style-type: none"> <li>Piping condition has been established</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to piping, and</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with relevant council(s) regarding potential road/bridge closures</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



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e.g. taking photographs/video, dam inspections, instrument readings



Table 14: Piping: embankment, foundation, or abutments — IC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments</li> </ul>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul style="list-style-type: none"> <li>Piping condition has been established</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to piping, and</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Investigate availability of machinery and materials (if insufficient stockpiles available)</li> <li>Place machinery operators on standby if directed by DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Customer Support to send SMS to D/S residents and phone those without mobiles</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Direct remedial works to cease if directed by the DSTDM and plant and personnel to be moved to a safe location</li> <li>Liaise with DDO and DSTDM re: potential for evacuations</li> </ul>	<ul style="list-style-type: none"> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



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e.g. taking photographs/video, dam inspections, instrument readings



Table 15: Piping: embankment, foundation, or abutments — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam:</p> <p>What is the event? (Unconfirmed piping risk)</p> <p>What is the status? (Unconfirmed leakage — Investigation continues)</p> <p>Advise of current storage level</p> <p>Advise any issues you are aware of</p> <p>Standby for further advice</p>
Lean Forward	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments with cloudy water</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam:</p> <p>What is the event? (Unconfirmed piping risk)</p> <p>What is the status? (Unconfirmed leakage — Investigation continues)</p> <p>Advise of current storage level</p> <p>Advise any issues you are aware of</p> <p>Standby for further advice</p>
Stand Up 1	<ul style="list-style-type: none"> <li>Piping condition has been established</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam:</p> <p>What is the event? (Confirmed piping risk).</p> <p>What is the status? (Confirmed piping/leakage)</p> <p>Advise of current storage level</p> <p>Advise any issues you are aware of.</p> <p>Discuss any potential road/bridge closures</p> <p>Prepare for possible evacuations</p>
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Email &amp; Phone</li> </ul>	<p>Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.</p>
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<p><b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b></p> <p>Refer to Annexe for sample message</p>



Table 15: Piping: embankment, foundation, or abutments — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up 2 (Failure likely)	<ul style="list-style-type: none"> <li>Failure likely due to piping; AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Confirmed piping risk) What is the status? (Possible Dam Failure) Advise of current storage level Prepare coordinated evacuations
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message
Stand Up 2 (Failure in progress)	<ul style="list-style-type: none"> <li>Dam Failure in progress</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> <li>QPS</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Confirmed piping risk) What is the status? (Dam Failure in Progress) Advise of current storage level Coordinate evacuations of affected Downstream Residents and move people to higher ground
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message
Stand Down	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with Dam: What is the event? (Dam Safety Risk — piping) What is the status? (Dam hazard stood down) Advise risk assessment has determined that piping risk has reduced, and EAP has been deactivated
		<ul style="list-style-type: none"> <li>D/S Residents</li> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message

Table 16: Piping: embankment, foundation, or abutments — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments</li> </ul>	<ul style="list-style-type: none"> <li>Increasing leakage through an embankment, the foundations, or abutments with cloudy water</li> </ul>	<ul style="list-style-type: none"> <li>Piping condition has been established</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to piping, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Action</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Arrange an inspection of the dam to assess its condition as soon as possible, when safe to do so</li> <li>Determine if piping condition has been established</li> <li>Monitor situation and assess risks</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO)</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with the IC and advise on need to recommend evacuations</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>LEC</li> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>LEC</li> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



## 7. Dam hazard — earthquake

### 7.1 Overview

The emergency action described in this section relates to a potential dam hazard due to an earthquake causing damage to the dam embankment, foundations, or dam abutment. Damage could take the form of cracking or slumping of the embankment, deformation or land slip, or increased seepage.

If damage does occur, then a dam failure may result. If damage is detected early, remedial repairs may be possible depending on the nature of the damage.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by earthquake damage. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to earthquake damage and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to earthquake damage and concurrent flooding or downstream releases are occurring or expected to occur.

### 7.2 Emergency action roles

Table 17 to Table 21 to specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 3: Earthquake flowchart

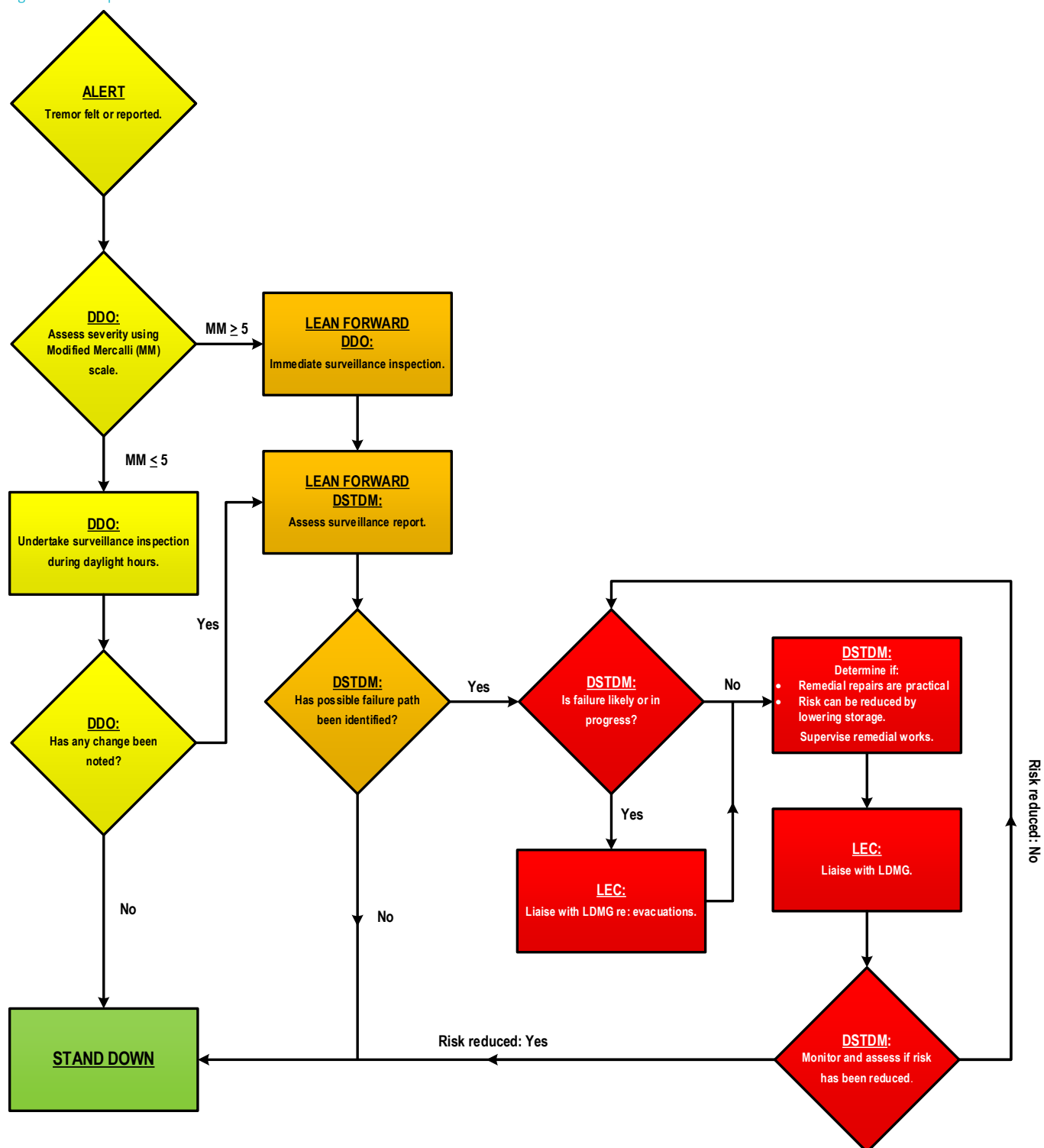


Table 17: Earthquake — DDO emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>DDO to assess magnitude as per HMT (MM scale) at dam location</li> <li>Record all communication</li> <li>Inspect the dam wall, spillway structure and abutments in daylight hours (if safe to do so) and report to the DSTDM and IC—photograph/video and record using approved forms and send to IC &amp; DSTDM</li> <li>Check for leaks, deformation, erosion, and concrete damage</li> <li>Maintain photographic record</li> <li>Update Operating Log as per SOP 12</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Inspect the dam wall, spillway structure and abutments (if safe to do so) and report to the DSTDM and IC (unless inspection completed in Alert Stage) —photograph/video and record using approved forms and send to IC &amp; DSTDM</li> <li>Repeat the inspection as directed</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Support/supervise remedial work as required</li> <li>Lower the storage if directed</li> <li>Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public</li> <li>Vacate the immediate vicinity of the embankment</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Operating Log as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the dam.



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 18: Earthquake — LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with DDO and relevant council(s) regarding potential road/bridge closures</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the dam.



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 19: Earthquake — IC emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Investigate availability of machinery and materials (if insufficient stockpiles available)</li> <li>Place machinery operators on standby if directed by DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Media on-call to send appropriate messaging to D/S residents and phone those without mobiles</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Confirm that remedial works if directed by the DSTDM and plant and personnel to be moved to a safe location</li> </ul>	<ul style="list-style-type: none"> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200 km radius of the dam.



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 20: Earthquake — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> <li>Earthquake confirmed or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Under investigation) Advise of current storage level Advise EAP has been activated Stand by for further information</p>
Lean Forward	<ul style="list-style-type: none"> <li>Earthquake confirmed or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM, OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Under investigation) Advise of current storage level Advise EAP has been activated Stand by for further information</p>
Stand Up 1	<ul style="list-style-type: none"> <li>Earthquake confirmed or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake felt or reported in area) What is the status? (Possible earthquake damage to dam) Advise current storage level. Discuss any potential road/ bridge closures Activate emergency response</p>
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	<p>Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.</p>
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<p><b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message</p>



Table 20: Earthquake — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up 2 (Failure likely)	<ul style="list-style-type: none"> <li>Failure likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam Failure Likely) Advise of current storage level. Discuss any potential road/bridge closures Prepare coordinated evacuation
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message.
Stand Up 2 (Failure in progress)	<ul style="list-style-type: none"> <li>Dam Failure in progress</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam Failure in Progress) Advise of current storage level Coordinate evacuation of Downstream Residents and move people to higher ground
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message
Stand down	<ul style="list-style-type: none"> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam — What is the event? ( <i>Dam Safety Risk — Earthquake damage</i> ) What is the status? (Dam hazard Stood Down) Advise risk assessment has been determined, that failure risk has reduced, and that EAP has been deactivated
		<ul style="list-style-type: none"> <li>D/S Residents</li> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message

Table 21: Earthquake — DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul style="list-style-type: none"> <li>Earthquake confirmed* or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul style="list-style-type: none"> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>
<b>Action</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Review instrumentation data and determine if any additional responses are required</li> <li>Monitor situation and assess risks</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Determine if there are any possible failure paths from reported damage</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>LEC/ORR</li> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>LEC/ORR</li> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the dam.



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



## 8. Dam hazard — terrorist threat/activity or high energy impact

### 8.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a terrorist threat or activity or a high energy impact on the dam such as a plane crash or meteorite.

The vulnerability of Kroombit Dam to a terrorist attack is low.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by a terrorist attack. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to a terrorist attack and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to a terrorist attack and concurrent flooding or downstream releases are occurring or expected to occur.

#### 8.1.1 Assessment of circumstances that indicates an increase in the likelihood of terrorist activity or high energy impact

Advice from authorities of a specific risk to water infrastructure is a circumstance that could indicate increased likelihood of a terrorist threat. If this were specific enough to name a dam, this circumstance would trigger Stand Up 1 activation level.

### 8.2 Emergency action roles

Table 22 to Table 26 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 4: Terrorist threat/activity or high energy impact flowchart

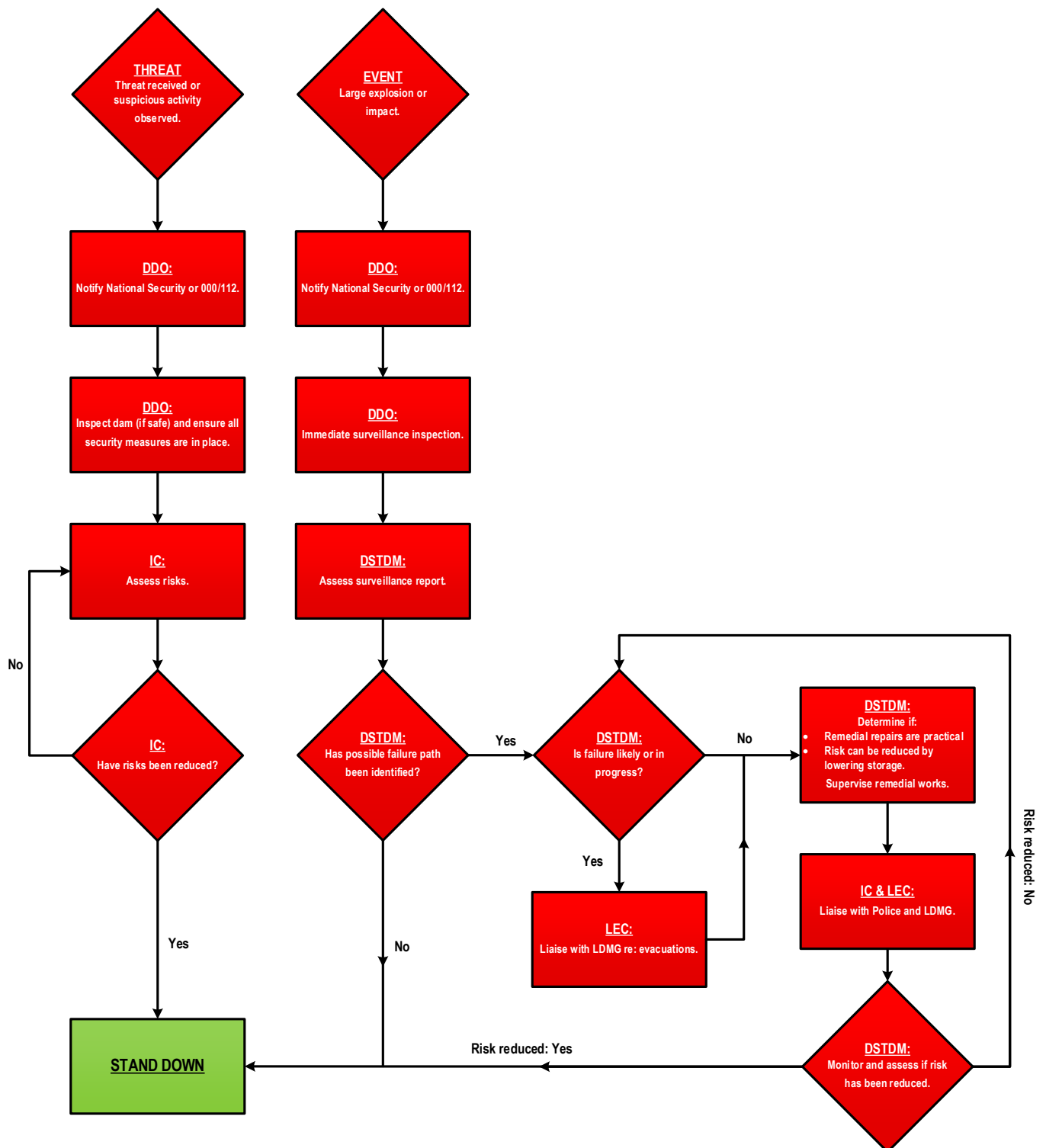


Table 22: Terrorist threat/activity or high energy impact — DDO emergency action

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<b>THREAT</b> <ul style="list-style-type: none"> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<b>EVENT</b> <ul style="list-style-type: none"> <li>Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)</li> </ul>	<b>RESPONSE</b> <ul style="list-style-type: none"> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>In an emergency call 000.</li> <li>Record all communication</li> <li>If any suspicious behaviour noticed, contact DSTDM for advice. If instructed by the DSTDM or if threat received, complete the following: <ul style="list-style-type: none"> <li>Inspect dam (if safe) and ensure all security measures are in place (locked gates, etc.)</li> <li>Photograph/video the damage from a safe point and record using approved forms and send to DSTDM &amp; IC</li> <li>If Police appoint Incident Manager support and follow instructions</li> <li>Close any affected roads as directed and move on any members of the public</li> <li>Update Operating Log as per SOP 12</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Vacate the immediate vicinity of the affected area</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Lower reservoir level, if directed by DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Operating Log as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>#000 Emergency</li> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>#000 Emergency</li> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>#000 Emergency</li> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 23: Terrorist threat/activity or high energy impact — LEC emergency action

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<b>THREAT</b> <ul style="list-style-type: none"> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<b>EVENT</b> <ul style="list-style-type: none"> <li>Large explosion heard/observed at dam (e.g bomb, explosion, aircraft hit)</li> </ul>	<b>RESPONSE</b> <ul style="list-style-type: none"> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>If Police appoint Incident Manager support and follow instructions</li> <li>Monitor situation and assess risks</li> <li>Liaise with relevant council(s) regarding possible road/bridge closures</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with DDO, DSTDM, and LDMG re: potential for evacuations</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 24: Terrorist threat/activity or high energy impact — IC emergency action

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<b>THREAT</b> <ul style="list-style-type: none"> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<b>EVENT</b> <ul style="list-style-type: none"> <li>Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)</li> </ul>	<b>RESPONSE</b> <ul style="list-style-type: none"> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>If Police appoint Incident Manager support and follow instructions</li> <li>Monitor situation and assess risks</li> <li>Update intranet with EAP status</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with DDO, DSTDM, and LEC re: potential for evacuations</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Update intranet with EAP status</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>CTG</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>CTG</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>CTG</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 25: Terrorist threat/activity or high energy impact — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
<b>Alert</b>	ALERT NOT APPLICABLE			
<b>Lean Forward</b>	LEAN FORWARD NOT APPLICABLE			
<b>Stand Up 1</b>	<b>THREAT</b> <ul style="list-style-type: none"> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> <li>CTG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/ impact/explosion, etc.) What is the status? (Received/noted terrorist threat) Discuss any potential road/bridge closures Activate emergency response
<b>Stand Up 2</b>	<b>EVENT</b> <ul style="list-style-type: none"> <li>Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> <li>CTG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/ impact/explosion, etc.) What is the status? (Under Investigation) Discuss any potential road/bridge closures (if not discussed at Stand Up 1) Prepare coordinated evacuation
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message



Table 25: Terrorist threat/activity or high energy impact — LEC and IC external communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Stand Up 3	<b>RESPONSE</b> <ul style="list-style-type: none"> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> <li>CTG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/ impact/ explosion, etc.) What is the status? (Dam Failure Likely/In Progress) Initiate evacuations
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message
Stand Down	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> <li>CTG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/ impact/explosion, etc.) What is the status? (Dam hazard Stood Down) Advise that failure risk has been reduced and EAP has been deactivated
		<ul style="list-style-type: none"> <li>D/S Residents</li> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone (for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message

Table 26: Terrorist threat/activity or high energy impact — DSTDM emergency action

Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<b>THREAT</b> <ul style="list-style-type: none"> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<b>EVENT</b> <ul style="list-style-type: none"> <li>Large explosion heard/observed at dam (e.g. bomb explosion, aircraft hit)</li> </ul>	<b>RESPONSE</b> <ul style="list-style-type: none"> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
<b>Action</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>Record all communication</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so</li> <li>Monitor situation, assess risks, and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with the IC and LEC and advise on need to recommend evacuations</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>Not applicable</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LEC/ORR</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



## 9. Dam hazard—overturning or sliding of monoliths

### 9.1 Overview

The emergency action described in this section relates to a potential dam hazard due to overturning or sliding of one or more of the concrete monoliths.

If one or more monoliths become unstable, a dam failure may result. If movement is detected early, remedial actions may be possible depending on the nature of the damage.

The stability of the dam in its current configuration has been evaluated. The key location of overturning and sliding is at the crest of the dam. The trigger levels for activation tables are based on the results of the stability analysis completed by SMEC in 2024 (ref X).

It is possible that an unstable situation could eventuate that would lead to a dam failure. The most likely cause of a change that could lead to an unstable situation would be scouring at or near the toe of a monolith during a flood.

The area likely to be affected by this dam hazard is described as:

- if dam failure does not occur then there will not be any area affected
- if dam failure does occur with no concurrent flooding, then the maximum affected area is the level shown by the SDF line on the maps in Appendix B3
- if dam failure does occur with concurrent flooding, then the maximum possible affected area is the level shown by the PMF (with dam break) line on the maps in Appendix B3

If the DSTDM forms the view that significant scouring is occurring, then the need for evacuations should be considered by disaster management authorities.

#### 9.1.1 Assessment of circumstances that potentially indicates an increase in the likelihood of overturning

An earthquake is a circumstance that could indicate an increased likelihood of overturning. Inspections following an earthquake would identify if any movement had taken place which is the alert status for overturning.

An increase in lake level beyond EL 268.36 m is a circumstance that could indicate an increased likelihood of overturning. This circumstance is the trigger for the Lean Forward status for overturning or sliding.

An increase in seepage is a circumstance that could indicate an increased likelihood of overturning. This circumstance is the Alert status for overturning.

### 9.2 Emergency action roles

Table 27 to Table 31 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 5: Overturning or sliding of monoliths flowchart

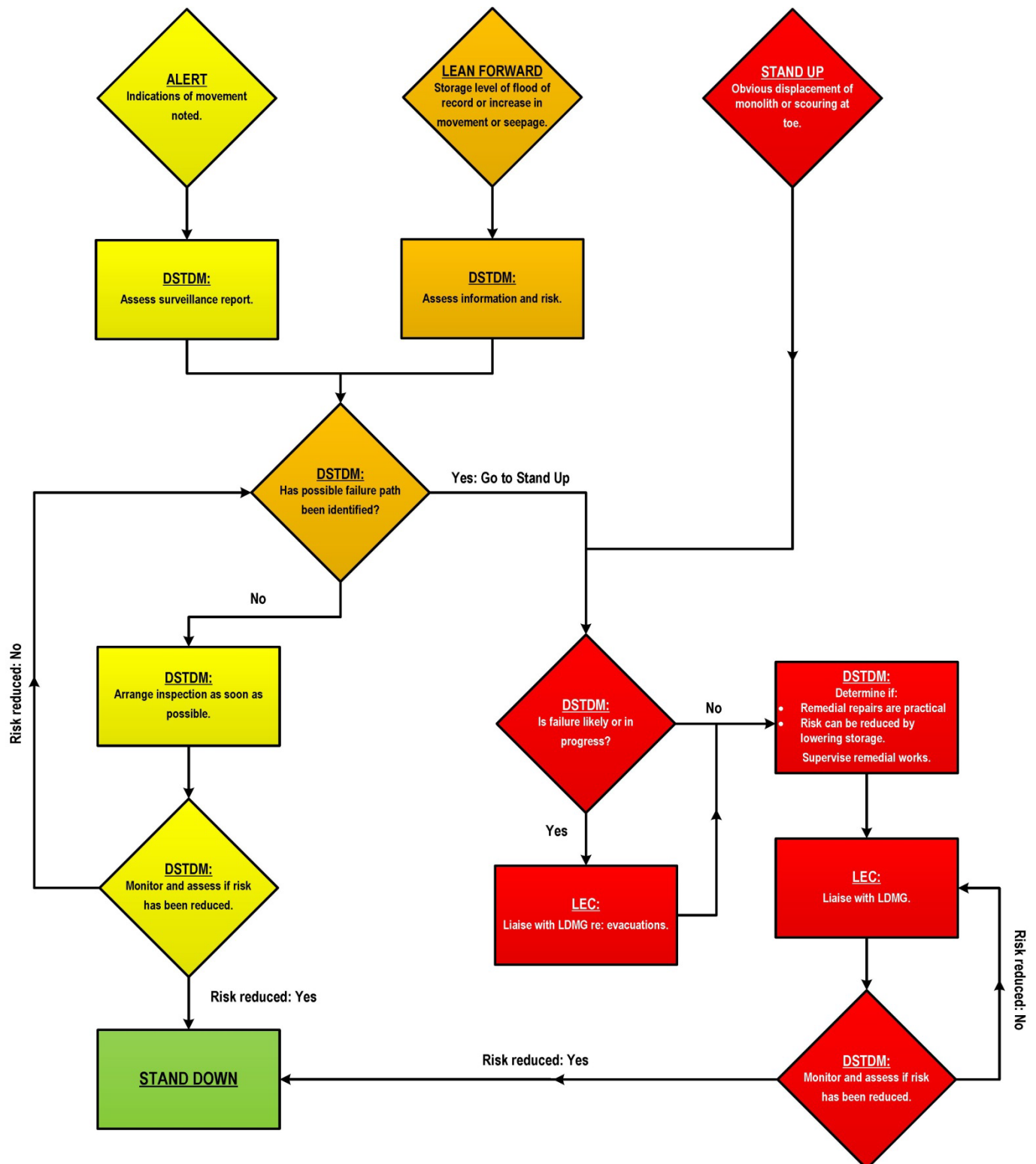


Table 27: Overturning or sliding of monoliths—DDO emergency action

Activation level	Alert	Lean Forward	Stand Up 1 (Failure Possible)	Stand Up 2 (Failure Likely)	Stand Up 3 (Failure Underway)	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints</li> </ul>	<ul style="list-style-type: none"> <li>Observed increasing seepage from spillway structure, OR</li> <li>At or above Kroombit Dam HW EL 267.50 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure possible due to sliding or overturning (e.g. due to obvious displacement or concrete scour at the toe of one or more monoliths), AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 267.78 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure likely due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 268.36 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure in progress due to sliding AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Stability assessment determines that sliding or overturning is unlikely</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Monitor dam every 6 hours (or as otherwise instructed by the DSTDM) until a decreasing trend is observable</li> <li>Photograph/video from a safe point and record using approved forms and send to IC &amp; DSTDM</li> <li>Update Operating Log as per SOP 12</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Lower the storage if directed</li> <li>Close any affected roads if not already closed by others</li> <li>Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Vacate the immediate vicinity of the dam</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Update Operating Log as per SOP 12</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 28: Overturning or sliding of monoliths—LEC emergency action

Activation level	Alert	Lean Forward	Stand Up 1 (Failure Possible)	Stand Up 2 (Failure Likely)	Stand Up 3 (Failure Underway)	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints</li> </ul>	<ul style="list-style-type: none"> <li>Observed increasing seepage from spillway structure, OR</li> <li>At or above Kroombit Dam HW EL 267.50 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure possible due to sliding or overturning (e.g. due to obvious displacement or concrete scour at the toe of one or more monoliths), AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 267.78 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure likely due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 268.36 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure in progress due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Stability assessment determines that sliding or overturning is unlikely</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with relevant council(s) regarding potential road/bridge closures</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with IC and LDMG re: potential for evacuations</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 29: Overturning or sliding of monoliths—IC emergency action

Activation level	Alert	Lean Forward	Stand Up 1 (Failure Possible)	Stand Up 2 (Failure Likely)	Stand Up 3 (Failure Underway)	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints</li> </ul>	<ul style="list-style-type: none"> <li>Observed increasing seepage from spillway structure, OR</li> <li>At or above Kroombit Dam HW EL 267.50 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure possible due to sliding or overturning (e.g. due to obvious displacement or concrete scour at the toe of one or more monoliths), AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 267.78m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure likely due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 268.36 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure in progress due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Stability assessment determines that sliding or overturning is unlikely</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Update Sunwater intranet with dam status</li> <li>Record all communication</li> <li>Note: IC to contact LDMG unless LDMG is Stood Up</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Place machinery operators on standby if directed by DSTDM</li> <li>Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> <li>Liaise with the DSTDM to determine when/if dam failure is possible and if emergency alert is appropriate</li> <li>Liaise with DDO, LEC &amp; DSTDM re potential for evacuations</li> <li>Note: Confirm failure (EA) messaging is prepared in advance</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> <li>Liaise with the DSTDM and seek advice on need to recommend evacuations</li> <li>Confirm with LDMG and DDMG that directed evacuations are recommended</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Update Sunwater intranet with dam status</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>LDMG</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>QPS</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>QPS</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SDCC</li> <li>D/S Residents</li> <li>LDMG</li> <li>QPS</li> <li>DDMG</li> <li>SRT</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



Table 30: Overturning or sliding of monoliths—LEC and IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Alert	<ul style="list-style-type: none"> <li>Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Unconfirmed instability of dam) What is the status? (Under investigation) Advise of current storage level Advise of any forecasts you are aware of</p>
Lean Forward	<ul style="list-style-type: none"> <li>Observed increasing seepage from spillway structure, OR</li> <li>At or above Kroombit Dam HW EL 267.50 m</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Unconfirmed instability of dam) What is the status? Unconfirmed instability but being assessed (<i>under investigation</i>) Advise of current storage level Advise of any forecasts you are aware of</p>
Stand Up 1 (Failure possible)	<ul style="list-style-type: none"> <li>Spillway failure possible due to sliding or overturning (e.g. due to obvious displacement or concrete scour at the toe of one or more monoliths), AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 267.78 m</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>QPS</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Possible instability of dam) What is the status? Instability not confirmed but possible (<i>prepare for possible evacuations</i>) Advise of current storage level Advise of any forecasts you are aware of Discuss any potential road/ bridge closures</p>
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	<p>Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to the SDCC.</p>
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>Phone for those <u>without</u> mobile)</li> </ul>	<p><b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message</p>
Stand Up 2 (Failure likely)	<ul style="list-style-type: none"> <li>Spillway failure likely due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 268.36 m</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>QPS</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	<p>Describe current situation with dam: What is the event? (Possible dam failure) What is the status? Dam failure not observed but likely; be prepared to evacuate (<i>prepare coordinated evacuation</i>) Advise of current storage level Advise of any issues you are aware of Confirm understanding that failure is now likely at this trigger Advise directed evacuations should be implemented for the D/S residents (Appendix A4 of the EAP) who will be impacted by dam failure. Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure.</p>
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	<p>Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.</p>
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> </ul>	<p><b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message</p>



Table 30: Overturning or sliding of monoliths—LEC and IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
			<ul style="list-style-type: none"> <li>Phone for those <u>without</u> mobile)</li> </ul>	
Stand Up 3 (Failure underway)	<ul style="list-style-type: none"> <li>Spillway failure in progress due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>QPS</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? ( <i>Dam failure</i> ) What is the status? Dam failure underway; evacuate now (dam failure in progress move to higher ground—LDMG coordinate evacuation of affected downstream residents) Advise of current storage level Advise of any forecasts you are aware of Confirm understanding that failure is now underway at this trigger
		<ul style="list-style-type: none"> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>Initiate Emergency Alert procedure</li> </ul>	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to the SDCC.
		<ul style="list-style-type: none"> <li>D/S Residents</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>(Phone for those <u>without</u> mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message
Stand Down	<ul style="list-style-type: none"> <li>Stability assessment determines that sliding or overturning is unlikely.</li> </ul>	<ul style="list-style-type: none"> <li>LDMG</li> <li>QPS (if from Stand Up)</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>Phone</li> </ul>	Describe current situation with dam: What is the event? (Sliding or overturning unlikely after assessment) What is the status? <i>Stand Down</i> Advise of current storage level Advise risk assessment has determined that risk reduced and EAP has been deactivated
		<ul style="list-style-type: none"> <li>D/S Residents (if from Stand Up)</li> <li>SDCC</li> </ul>	<ul style="list-style-type: none"> <li>SMS</li> <li>(Phone for those without mobiles)</li> </ul>	<b>Liaise with Sunwater Media on-call, LDMG and DSTDM to send appropriate messaging</b> Refer to Annexe for sample message

Table 31: Overturning or sliding of monoliths—DSTDM emergency action

Activation level	Alert	Lean Forward	Stand Up 1 (Failure Possible)	Stand Up 2 (Failure Likely)	Stand Up3 (Failure Underway)	Stand Down
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Indications of movement of monoliths noted such as cracking, increased seepage, opening of joints</li> </ul>	<ul style="list-style-type: none"> <li>Observed increasing seepage from spillway structure, OR</li> <li>At or above Kroombit Dam HW EL 267.50 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure possible due to sliding or overturning (e.g. due to obvious displacement or concrete scour at the toe of one or more monoliths), AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 267.78 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure likely due to sliding or overturning, AND</li> <li>Sufficient water in storage to create a dam hazard, OR</li> <li>At or above Kroombit Dam HW EL 268.36 m</li> </ul>	<ul style="list-style-type: none"> <li>Spillway failure in progress due to sliding AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul style="list-style-type: none"> <li>Stability assessment determines that sliding or overturning is unlikely</li> </ul>
<b>Action</b>	<ul style="list-style-type: none"> <li>Record all communication</li> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Determine if there are possible failure paths from reported damage</li> <li>Assess results from foundation drain pressure measurements</li> <li>Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so</li> <li>Monitor situation and assess risks</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so</li> <li>Determine if risks can be reduced by lowering storage</li> <li>Determine if remedial repairs are practical</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level, AND</li> <li>Liaise with the IC and advise on need to recommend evacuations</li> </ul>	<ul style="list-style-type: none"> <li>As per previous activation level</li> </ul>	<ul style="list-style-type: none"> <li>Undertake stability assessment considering: <ul style="list-style-type: none"> <li>no obvious deformation of monoliths</li> <li>any evidence of significant scour</li> <li>spillway flow patterns which could indicate abnormal behaviour</li> <li>any other Dam Safety issues that could influence the stability of Kroombit Dam monoliths</li> </ul> </li> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>LEC/ORR</li> <li>IC</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>Inform all previously notified contacts of Stand Down</li> </ul>



**ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO**  
e.g. taking photographs/video, dam inspections, instrument readings



## 10. Other emergency situation — communications failure

### 10.1 Overview

The emergency action described in this section (Other emergency situation — communications failure) relates to either:

- An emergency situation where all means of communication at the dam site have been lost.
- An emergency situation where all means of communication with the local area have been lost.
- An emergency situation where all means of communication with Brisbane site have been lost.

This section specifies actions and provides guidance for the three situations.

### 10.2 Emergency actions

Due to the large number of different possible scenarios, the table below only covers the most common or likely conditions.

#### 10.2.1 Activation triggers

Table 32: Communications failure emergency activation trigger summary

<b>Comms Failure – Site</b>	<ul style="list-style-type: none"> <li>• Unable to communicate to or from dam site (usually affects DDO)</li> </ul>
<b>Comms Failure – Local area</b>	<ul style="list-style-type: none"> <li>• Unable to communicate to or from local area (likely to affect LEC/ORR)</li> </ul>
<b>Comms Failure – Brisbane</b>	<ul style="list-style-type: none"> <li>• Unable to communicate to or from Sunwater Brisbane (could affect DSTDM or FODM &amp; will affect IC)</li> </ul>

#### 10.2.2 Emergency action roles

Table 33 to Table 38 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

Table 33: Communications failure — DDO emergency action

Activation level	Comms Failure – Local Area	Comms Failure – Brisbane
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Unable to communicate to local area including LEC/ORR</li> </ul>	<ul style="list-style-type: none"> <li>Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>As much as practicable, assume the role of LEC</li> <li>Continue tasks in accordance with any other current emergency action</li> <li>Every hour, attempt communications by all means noting the following: <ul style="list-style-type: none"> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts via Operating Log entries as per SOP 12 and communications log if EAP event is current</li> </ul>	<ul style="list-style-type: none"> <li>Determine if LEC is in communication and if not, assume the LEC role as much as is practicable</li> <li>Continue tasks in accordance with any other current emergency action</li> <li>Every hour, attempt communications by all means noting the following: <ul style="list-style-type: none"> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts via Operating Log entries as per SOP 12 and communications log if EAP event is current</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>IC</li> <li>SO</li> </ul>	<ul style="list-style-type: none"> <li>LEC</li> <li>SO</li> </ul>



Table 34: Communications failure — LEC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Brisbane
Activation trigger	<ul style="list-style-type: none"> <li>Unable to communicate to dam site</li> </ul>	<ul style="list-style-type: none"> <li>Unable to communicate to Sunwater Brisbane including IC, DSTDM or FODM</li> </ul>
Actions	<ul style="list-style-type: none"> <li>Every hour, attempt communications by all means noting the following: <ul style="list-style-type: none"> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Assume that the DDO is carrying out LEC role at site as much as practicable</li> <li>Liaise with IC &amp; DSTDM</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul style="list-style-type: none"> <li>Every hour, attempt communications by all means noting the following: <ul style="list-style-type: none"> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Liaise with the DDO and assume IC role</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>
Notifications	<ul style="list-style-type: none"> <li>IC</li> <li>DSTDM</li> <li>SO</li> <li>LDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>SO</li> <li>LDMG</li> <li>DDMG</li> </ul>



Table 35: Communications Failure – IC emergency action

Activation level	Comms Failure – Dam Site	Comms Failure – Local Area	Comms Failure – No data from dam
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Unable to communicate to dam site</li> </ul>	<ul style="list-style-type: none"> <li>Unable to communicate to local area including LEC/ORR</li> </ul>	<ul style="list-style-type: none"> <li>No data transmission from remote monitoring camera</li> <li>No data from dam level recorder</li> <li>No data from headwater of tailwater gauge</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Issue Sunwater Incident Alert</li> <li>Every hour, attempt communications by all means noting the following:               <ul style="list-style-type: none"> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Liaise with LEC &amp; DSTDM</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul style="list-style-type: none"> <li>Issue Sunwater Incident Alert</li> <li>Every hour, attempt communications by all means noting the following:               <ul style="list-style-type: none"> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Liaise with the DDO and carry out functions of the LEC as much as practicable</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul style="list-style-type: none"> <li>Issue Sunwater Incident Alert</li> <li>If telemetry is not operating, the receipt of local intelligence and monitoring of the Bureau of Meteorology web site (<a href="http://www.bom.gov.au">www.bom.gov.au</a>) on predicted rainfall and weather conditions will provide updates to any situation until telemetry and communications resume.</li> <li>Investigate back-up data feeds such as linkages to the VHF (two-way) system/Bureau of Meteorology sites</li> <li>Consider using rotary wing aircraft for dam monitoring and inspection (dependant on temporal and prevailing weather conditions)</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>LEC/ORR</li> <li>DSTDM</li> <li>SO</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>SO</li> <li>LDMG</li> <li>DDMG</li> </ul>	<ul style="list-style-type: none"> <li>DDO</li> <li>DSTDM</li> <li>SO</li> <li>SRT</li> <li>LDMG</li> <li>DDMG</li> </ul>



Table 36: Communications failure — LEC and IC communication plan

Activation level	Trigger for communications	Group to contact	Method	Message text
Comms Failure – Site	<ul style="list-style-type: none"> <li>Unable to communicate to or from dam site, AND</li> <li>DDO is at dam site</li> </ul>	IC/LEC DSTDM SO LDMG DDMG	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
				EAP Alert Notification — Kroombit Dam — Site Communications Failure
Comms Failure – Local Area	<ul style="list-style-type: none"> <li>Unable to communicate to or from local area including LEC and ORR</li> </ul>	DDO DSTDM SO LDMG DDMG	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
				EAP Alert Notification — Kroombit Dam — Local Area Communications Failure
Comms Failure – Brisbane	<ul style="list-style-type: none"> <li>Unable to communicate to or from Sunwater Brisbane</li> </ul>	DSTDM LDMG DDMG	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
				EAP Alert Notification — Sunwater Brisbane Communications Failure



Table 37: Communications failure — DSTDM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
<b>Activation trigger</b>	<ul style="list-style-type: none"> <li>Unable to communicate to dam site</li> </ul>	<ul style="list-style-type: none"> <li>Unable to communicate to local area including LEC and ORR</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Provide technical advice to IC/LEC on a need's basis</li> <li>Record all communication</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul style="list-style-type: none"> <li>Provide technical advice to IC on a need's basis</li> <li>Record all communication</li> <li>Assume that the DDO is assisting IC with LEC role</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>
<b>Notifications</b>	<ul style="list-style-type: none"> <li>IC</li> <li>LEC</li> <li>SRT</li> <li>DSR</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>SRT</li> <li>DSR</li> </ul>





Table 38: Communications failure — FODM emergency action

Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	<ul style="list-style-type: none"> <li>Unable to communicate to dam site</li> </ul>	<ul style="list-style-type: none"> <li>Unable to communicate to local area including LEC and ORR</li> </ul>
Actions	<ul style="list-style-type: none"> <li>Liaise with IC</li> <li>Record all communication</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul style="list-style-type: none"> <li>Liaise with IC</li> <li>Record all communication</li> <li>Assume that the DDO is assisting IC with LEC role</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>
Notifications	<ul style="list-style-type: none"> <li>IC</li> <li>LEC</li> <li>DSTDM</li> </ul>	<ul style="list-style-type: none"> <li>IC</li> <li>DDO</li> <li>DSTDM</li> </ul>



## APPENDIX A Notification and communication lists

Appendix A1: Sunwater regional notification list

Appendix A2: Sunwater Brisbane notification list

Appendix A3: External notification list

Appendix A4: D/S residents' notification list

Appendix A5: Washpool D/S residents' notification list

Appendix A6: Other reference contacts

Appendix A7: Emergency alert polygon

Appendix A8: Dam failure emergency alert requests

Appendix A9: Kroombit Dam location of D/S Residents with no mobile/Landline only

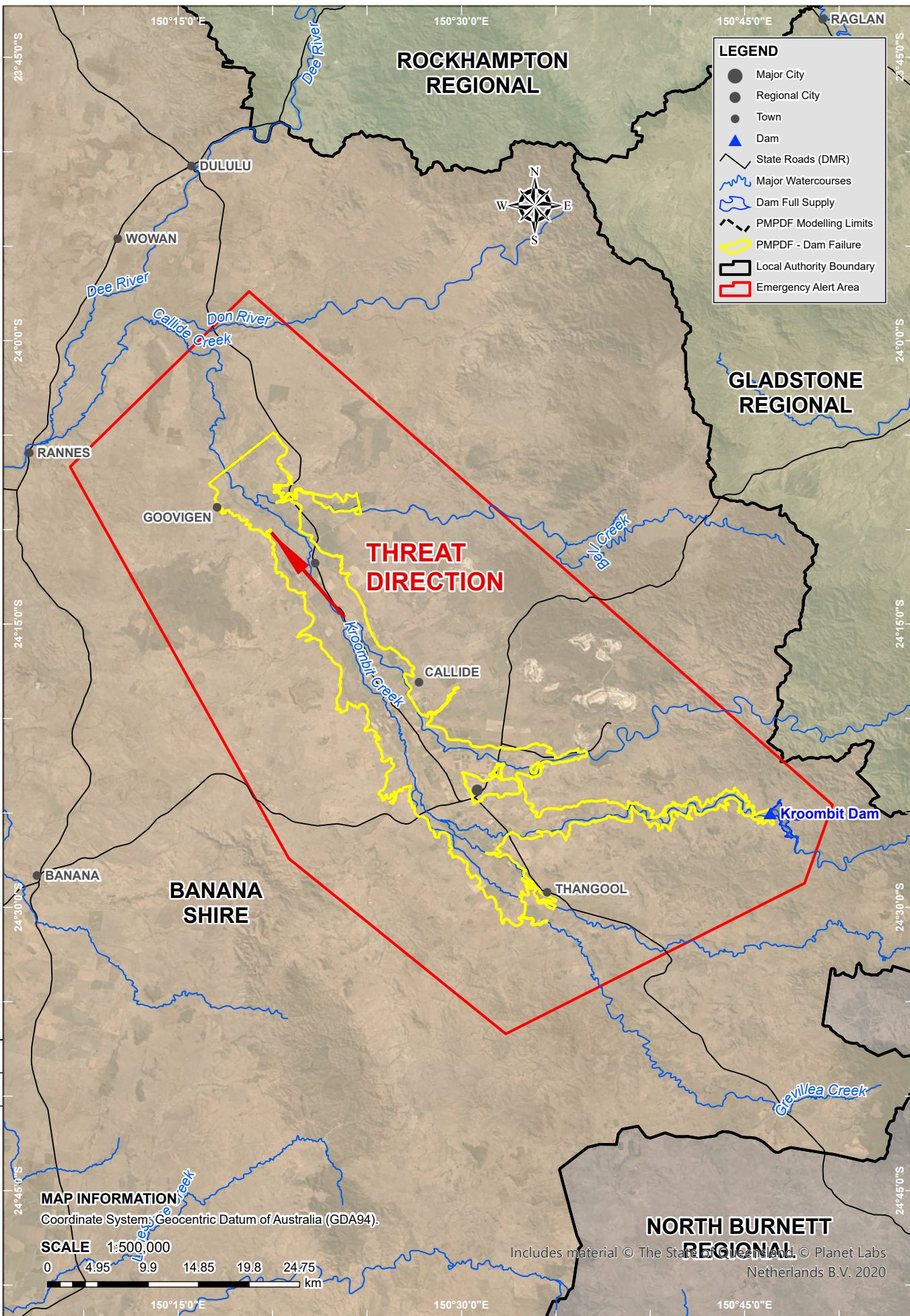
**Appendix A1 to Appendix A6 have been redacted**

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Document: S:\BW Asset Delivery\SW-BW Service Delivery\IR-WSRW-38-01-05-01 EAP Mapping\Drawings\AtrMap\Emergency Alerts\249581-B pagx  
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MAP PRODUCED BY:  
WATER RESOURCES & DAM SAFETY  
TEL (07)3120 0000

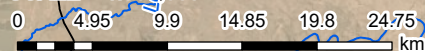
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B	03/09/18	A		MB	MH	PSD
	23/01/18			MB	MH	PSD
				CKD		



#### MAP INFORMATION

Coordinate System: Geocentric Datum of Australia (GDA94).

SCALE 1:500,000



DRAWN	DESIGNED
IDH	
CHECKED	CHECKED
MB	
APPROVED	
M. HUGHES	
23/1/2018	

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### KROOMBIT DAM EMERGENCY ACTION PLAN EMERGENCY ALERT AREA

CONTRACT NUMBER	
DRAWING NUMBER	REV.
249581	B
SHEET 1 OF 1	
DATE JANUARY 2018	



## Appendix A8: Dam failure emergency alert request


### Queensland emergency alert request guidelines

An Emergency Alert (EA) Request form should be completed, if required (see dam hazard sections for actions) and sent to the SDCC Watch Desk to activate the Kroombit Dam Emergency Polygon.

#### Instructions

1. EA Request forms are not to be used for flood UNLESS a flood has triggered an Emergency Event.
2. Log on to the Disaster Management Portal in the EA area to complete the appropriate MS Word format form for Kroombit Dam.
3. Telephone the [REDACTED] and tell them your intention to use the EA for an Emergency Event for Kroombit Dam.
  - a. A Polygon for this dam is stored in the Disaster Management Portal in the EA area. Ask the SDCC operative to locate the polygon. It will be a KML file called [REDACTED]
  - b. Give them your phone number, confirm their name, and end the call after advising the form/s will be sent shortly.
4. IC and DSTDM (and Media) will work together to craft a message relevant to the hazard and discuss with the LDMG if there is time. If time does not permit THIS DISCUSSION; use approved pre-filled form/s on the Disaster Management Portal.
5. Send filled out EA form/s and the Kroombit Threat Direction polygon to SDCC watch desk email: [REDACTED] The form/s MUST be sent from a Sunwater email address and come from the IC, DSTDM, or member of the Sunwater Executive.
6. Phone back SDCC to check that the message has been sent and ask for email confirmation.
7. The following page contains a pre-filled copy of the Kroombit Dam Emergency Alert Request form.

Filename:	Voice Message:	SMS
[REDACTED]	FLOOD EMERGENCY WARNING from Sunwater. People downstream of Kroombit Dam including Valentine Plains and low-lying areas of Bill Oh Ee Lah must LEAVE IMMEDIATELY. Kroombit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Banana Shire Council ee em dee dot banana dot que i tee plus dot com	FLOOD EMERGENCY WARNING from Sunwater. People downstream of Kroombit Dam including Valentine Plains and low-lying areas of Biloela must LEAVE IMMEDIATELY. Kroombit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and you should do at Banana Shire Council <a href="http://emd.banana.qitplus.com/">http://emd.banana.qitplus.com/</a>

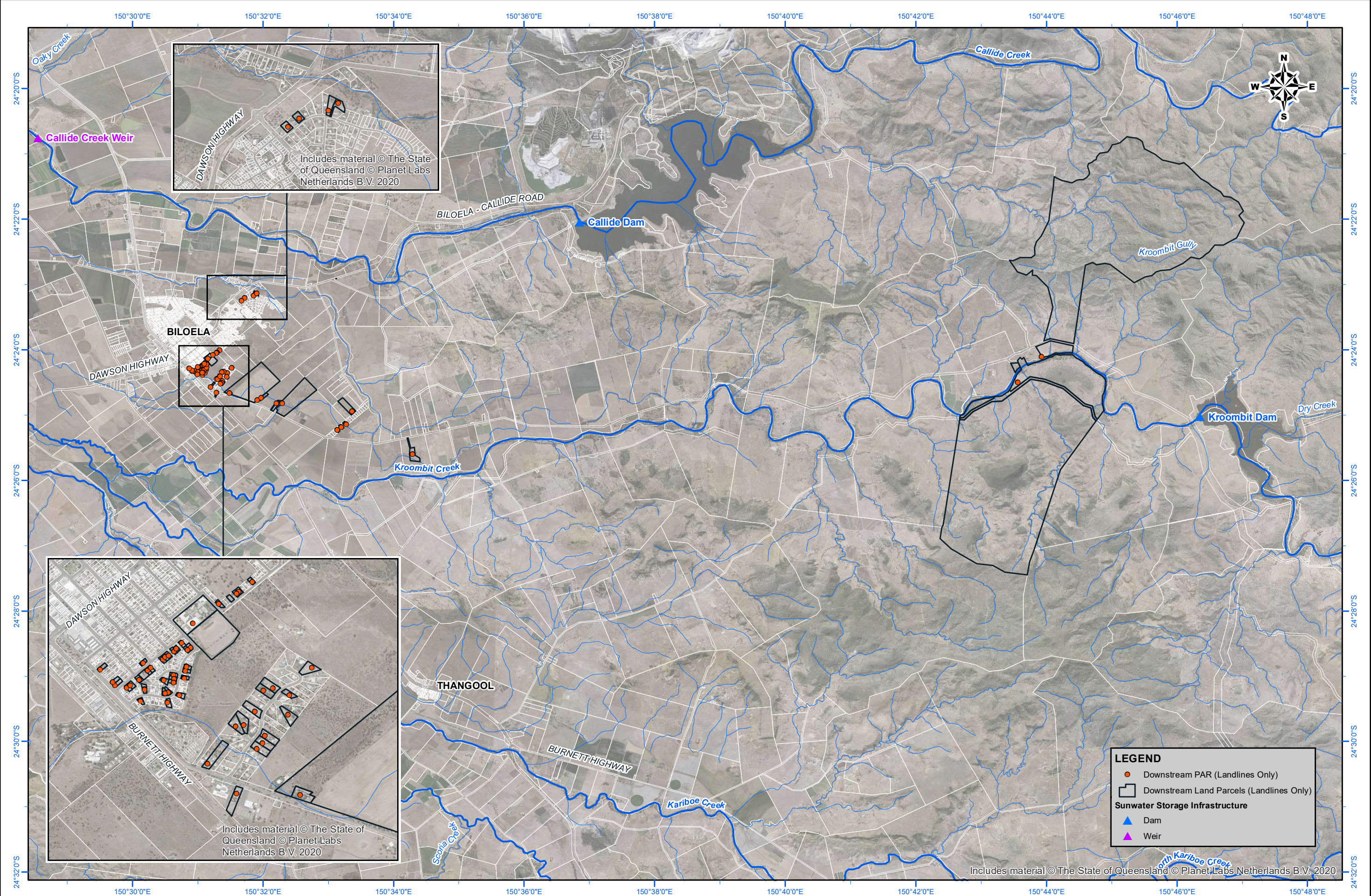
 <b>Queensland Government</b>	<b>PHONE THE</b> <span style="background-color: #d3d3d3; padding: 2px 20px;"></span> <b>– ADVISE EA IS BEING DEVELOPED</b>	
	<h1>EMERGENCY ALERT REQUEST</h1>	
	<b>Location of Alert:</b> Kroombit Dam (e.g. Suburb, Town)	<b>Date:</b>
<b>LGA/Agency requesting:</b>		<b>Time:</b>
<b>Requesting Officer</b> (e.g. Disaster Coordinator/Incident Controller) <b>Name:</b> <b>Agency/Position:</b>		<b>Telephone:</b> (SDCC Watch Desk may telephone you)
<b>Email:</b>		
<b>Advised</b> <b>LDC/LDMG:</b> <input type="checkbox"/> YES <b>DDC/DDMG:</b> <input type="checkbox"/> YES <b>Neighbouring LDMG/LGA:</b> <input type="checkbox"/> YES <input type="checkbox"/> N/A		
<b>Send Alert</b>	<b>Immediately:</b> <input type="checkbox"/> YES	<b>Scheduled:</b> <input type="checkbox"/> YES      Date & Time    /    /    :    hrs
<b>Event Type</b>	<input type="checkbox"/> Cyclone <input type="checkbox"/> Storm Tide <input type="checkbox"/> Flash Flood <input type="checkbox"/> Flood <input type="checkbox"/> Bushfire <input type="checkbox"/> Fire Incident <input type="checkbox"/> Smoke / Toxic Plume <input type="checkbox"/> Chemical Spill <input type="checkbox"/> Tsunami (Sent as Location Based Text Message ONLY) <input checked="" type="checkbox"/> Other (please specify): Catastrophic Dam Failure	
<b>Distributed by:</b> (Channel)	<input checked="" type="checkbox"/> Voice <input checked="" type="checkbox"/> SMS – Location Based <input type="checkbox"/> SMS – Service Address Based (Landline only)      (Location of phone at time of distribution)      (Registered billing address)	
<b>Message Severity</b>	<input checked="" type="checkbox"/> Emergency Warning (Activates SEWS) <input type="checkbox"/> Watch & Act <input type="checkbox"/> Advice	
<b>Threat Direction Required?</b> <input type="checkbox"/> YES <input type="checkbox"/> N/A (e.g. Fire, Dam Spill)		<b>Threat location indicated on map?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> N/A Only For Emergency Warning Voice & Service Address SMS
<b>EA Messaging Filename (Doc, Pdf):</b>		<b>Polygon Filename, (Kml, Kmz, Gml, GeoJSON):</b> <b>Number of polygons</b> _____ (if multiple, attach list in order of priority)
<b>Supplied via:</b> <input checked="" type="checkbox"/> DM Portal <input type="checkbox"/> Email <input type="checkbox"/> Verbal <input type="checkbox"/> Other Other (please specify):		<b>Supplied via:</b> <input checked="" type="checkbox"/> DM Portal <input type="checkbox"/> Email <input type="checkbox"/> Verbal <input type="checkbox"/> Other Other (please specify):
<b>Voice:</b> Type or handwriting, max 4000 characters incl. spaces. (Ideally message should be < 450 characters)		
FLOOD EMERGENCY WARNING from Sunwater. People downstream of Kroom bit Dam including Valentine Plains and low-lying areas of Bill Oh Ee Lah must LEAVE IMMEDIATELY. Kroom bit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Banana Shire Council ee em dee dot banana dot que i tee plus dot com.		
<b>SMS:</b> Type or handwriting, use capitals for clarity, max 612 characters incl. spaces. (Ideally should be < 160 characters incl. spaces)		
FLOOD EMERGENCY WARNING from Sunwater: People downstream of Kroombit Dam including Valentine Plains and low-lying areas of Biloela must LEAVE IMMEDIATELY. Kroombit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Banana Shire Council <a href="http://emd.banana.qitplus.com/">http://emd.banana.qitplus.com/</a>		
<b>Remove EA from websites:</b>	<input type="checkbox"/> 12 hrs <input type="checkbox"/> 24 hrs <input type="checkbox"/> 48 hrs <input type="checkbox"/> Specify Date & Time: <input type="checkbox"/> Check back in 12 hrs: <input type="checkbox"/> Replace previous EA message    /    /    :    hrs    Contact #: _____	
<b>Requesting Officer:</b>		<b>Signature:</b> <b>Date:</b> /    /
<b>Send to</b> <span style="background-color: #d3d3d3; padding: 2px 20px;"></span> <b>to confirm receipt</b>		
<b>FOR USE BY SDCC</b>		
EA Request Form completed by:    SDCC Watch Desk <input type="checkbox"/> Requesting Officer <input type="checkbox"/>		
Notification of any delays provided to Requestor: <input type="checkbox"/> YES <input type="checkbox"/> NO		
<b>EA User Name:</b> Signature:      Date:    /    /		<b>Emergency Alert No:</b>  <b>EMS EA Campaign Report ID:</b>
<b>Authorising Officer Name:</b> Signature:      Date:    /    /		
Report provided to Requestor on EA outcomes: <input type="checkbox"/> YES <input type="checkbox"/> NO		
The EA Manual, EA Quick Reference Guide, EA Request Form Template are available at: <a href="http://www.disaster.qld.gov.au">www.disaster.qld.gov.au</a>		



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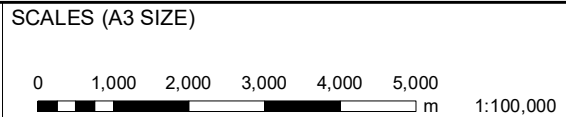
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REVISION					
06/10/22	A	ISSUED FOR USE	MS	RJ	
DATE		REMARKS	CKD	PSD	

MAP INFORMATION  
Coordinate System: Geocentric Datum of Australia (GDA2020)



DRAWN	DESIGNED
IDH	
CHECKED	CHECKED
MS	RJ
APPROVED	
R. JENSEN	
6/10/2022	
RPEQ: 23733	

**sunwater**

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KROOMBIT DAM EMERGENCY ACTION PLAN DOWNSTREAM RESIDENTS LANDLINE CONTACT ONLY LOCATION PLAN	
CONTRACT NUMBER	
DRAWING NUMBER	REV.
256382	A
SHEET 1 OF 1	
DATE	OCTOBER 2022



## APPENDIX B Drawings and Maps

Appendix B1: General Arrangement drawing

Appendix B2: Downstream Notification area

Appendix B3: Inundation maps

Appendix B4: Emergency Access routes

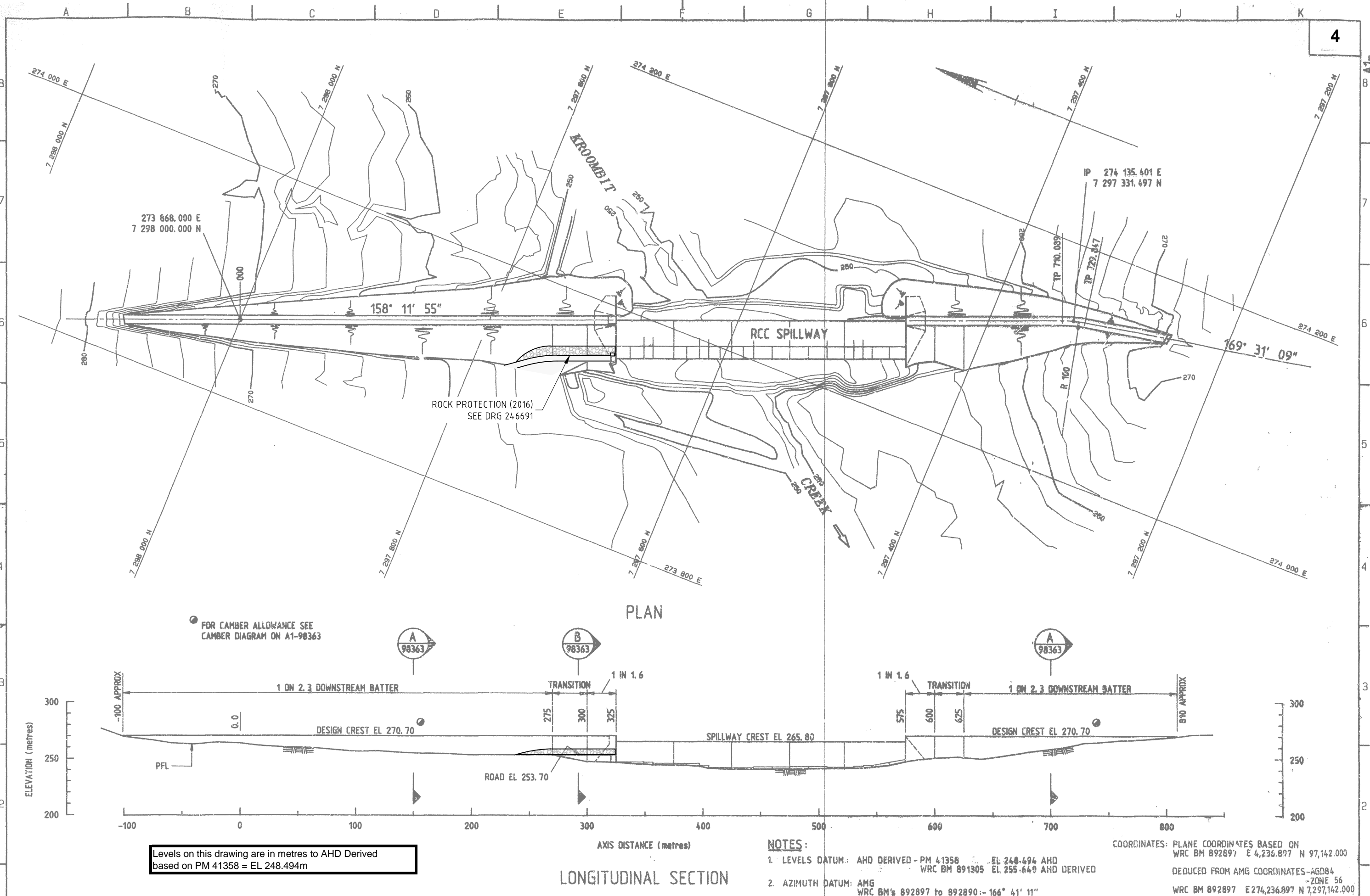
Appendix B5: Locality plan

Appendix B6: Catchment area

Appendix B7: Map of Kroombit Dam

**NOTE:** Actual levels may differ from those shown in flood inundation maps due to variations in assumptions made in the models to actual flood events.

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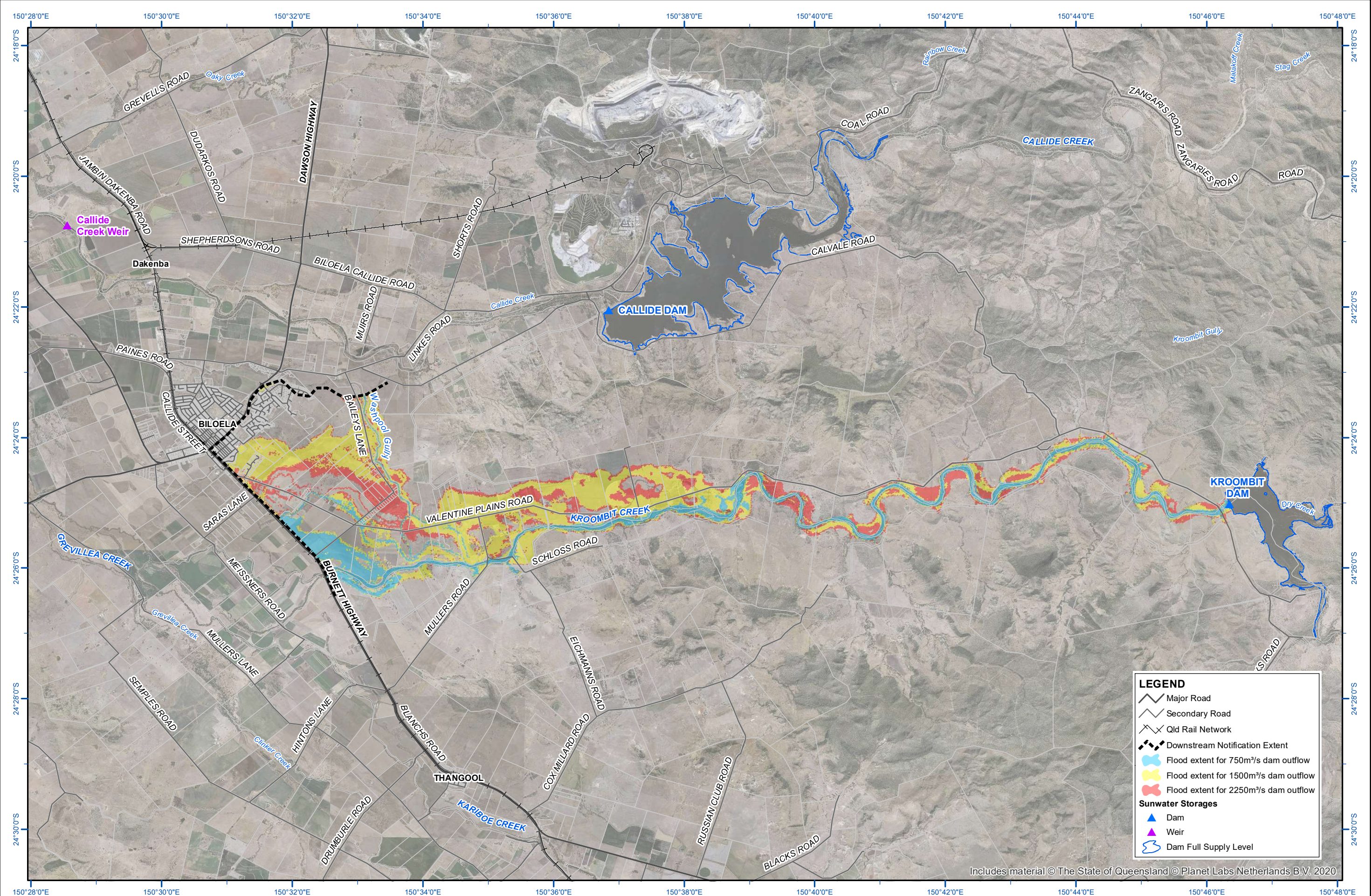
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ASSET DELIVERY  
TEL: (07) 5120 0000



LEGEND

Major Road

Secondary Road

Qld Rail Network

Downstream Notification Extent

Flood extent for 750m³/s dam outflow

Flood extent for 1500m³/s dam outflow

Flood extent for 2250m³/s dam outflow

Sunwater Storages

Dam

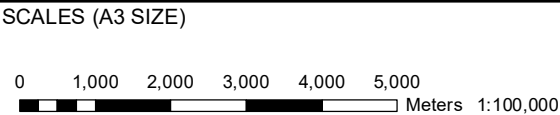
Weir

Dam Full Supply Level

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MAP INFORMATION  
Coordinate System: Geocentric Datum of Australia (GDA2020)



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**KROOMBIT DAM  
DAM FAILURE ANALYSIS  
APRIL 2022  
DOWNSTREAM NOTIFICATION AREA**

CONTRACT NUMBER	
DRAWING NUMBER	REV.
256350	A
SHEET 1 OF 1	
DATE SEPTEMBER 2022	



## Appendix B3: Inundation maps

The following pages contain the Inundation Maps for Kroombit Dam

Drawings:

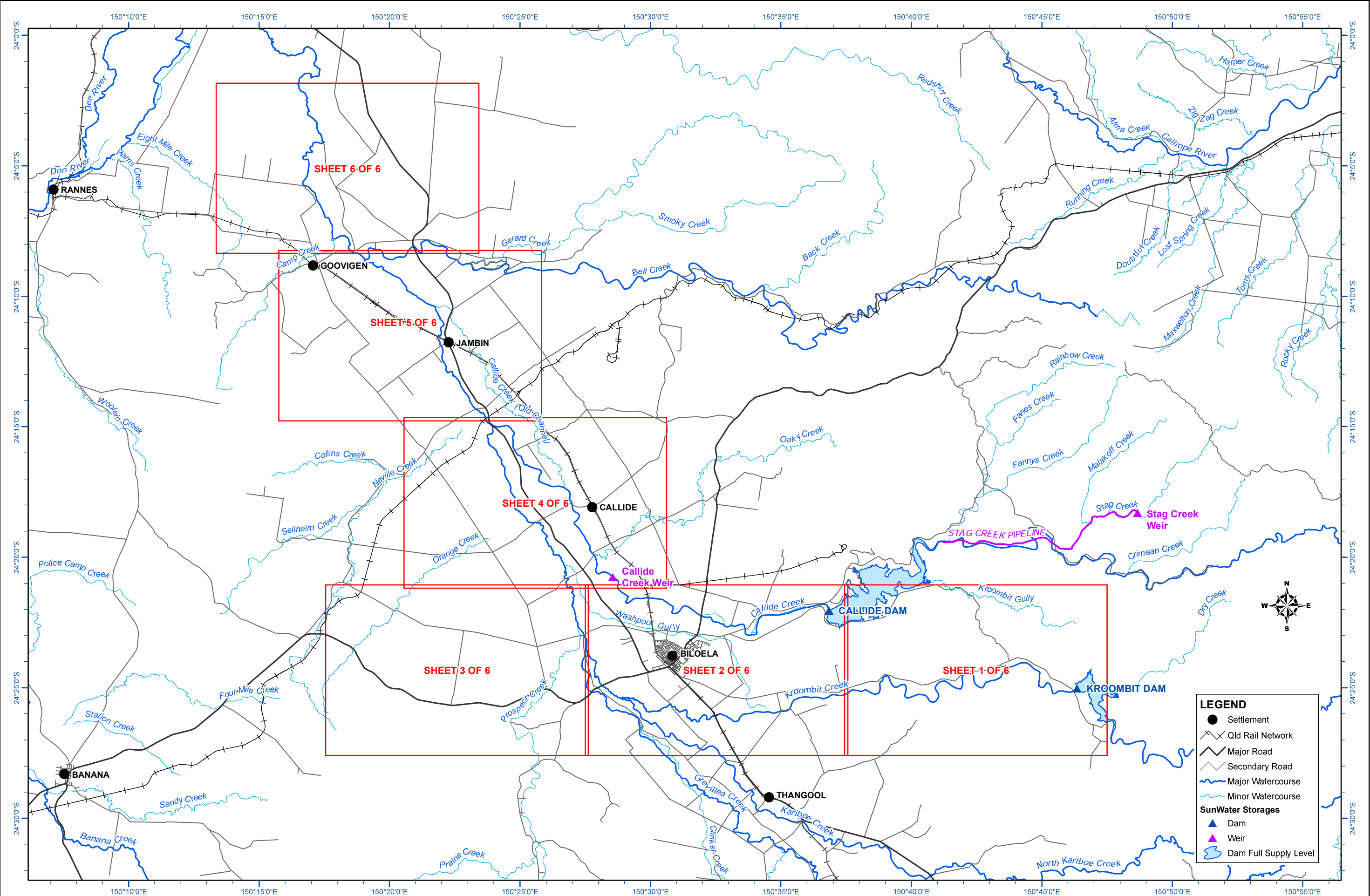
- Key Map
- Sunny Day Failure
- Dam Crest Flood
- Probable Maximum Precipitation Flood
- Dam Failure analysis outflow flood impacts– Overtopping Failure

**Disclaimer:** Every effort has been made to ensure the currency of the flood inundation maps reproduced in this EAP. However, as the maps have been extracted from external sources, their accuracy cannot be guaranteed.

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MAP INFORMATION  
Coordinate System: Geocentric Datum of Australia (GDA2020).  
REFERENCE DRAWINGS  
255349 - Sunny Day Failure  
255350 - Dam Crest Flood (No Failure)  
255351 - Dam Crest Flood (Overtopping Failure)  
255352 - Probable Maximum Flood (No Failure)  
255353 - Probable Maximum Flood (Overtopping Failure)

SCALES (A3 SIZE)  
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS  
APRIL 2022  
INUNDATION MAPPING  
KEYMAP**

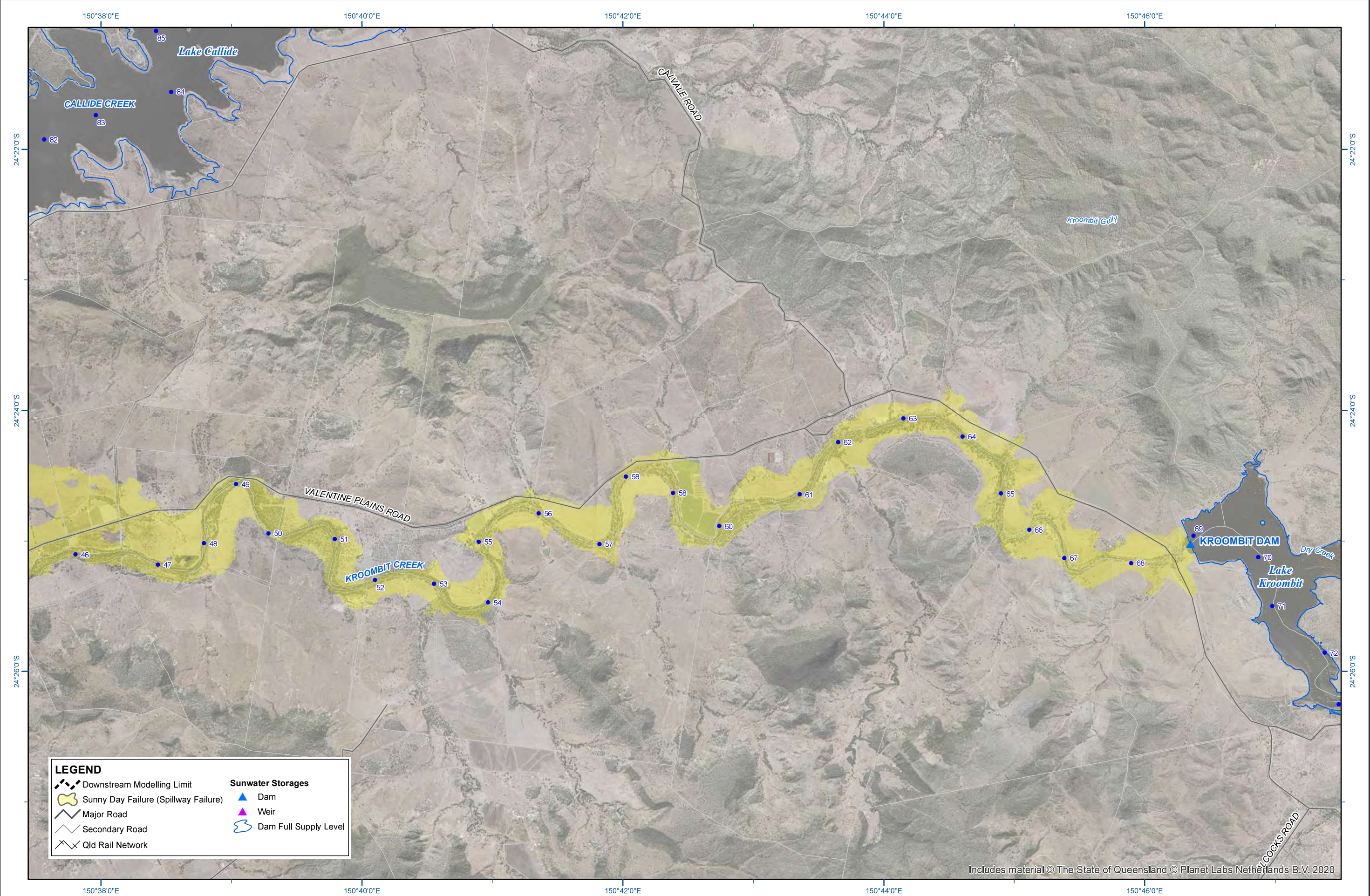
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SHEET 1 OF 1  
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
SUNNY DAY FAILURE  
SPILLWAY FAILURE  
INUNDATION PLAN**

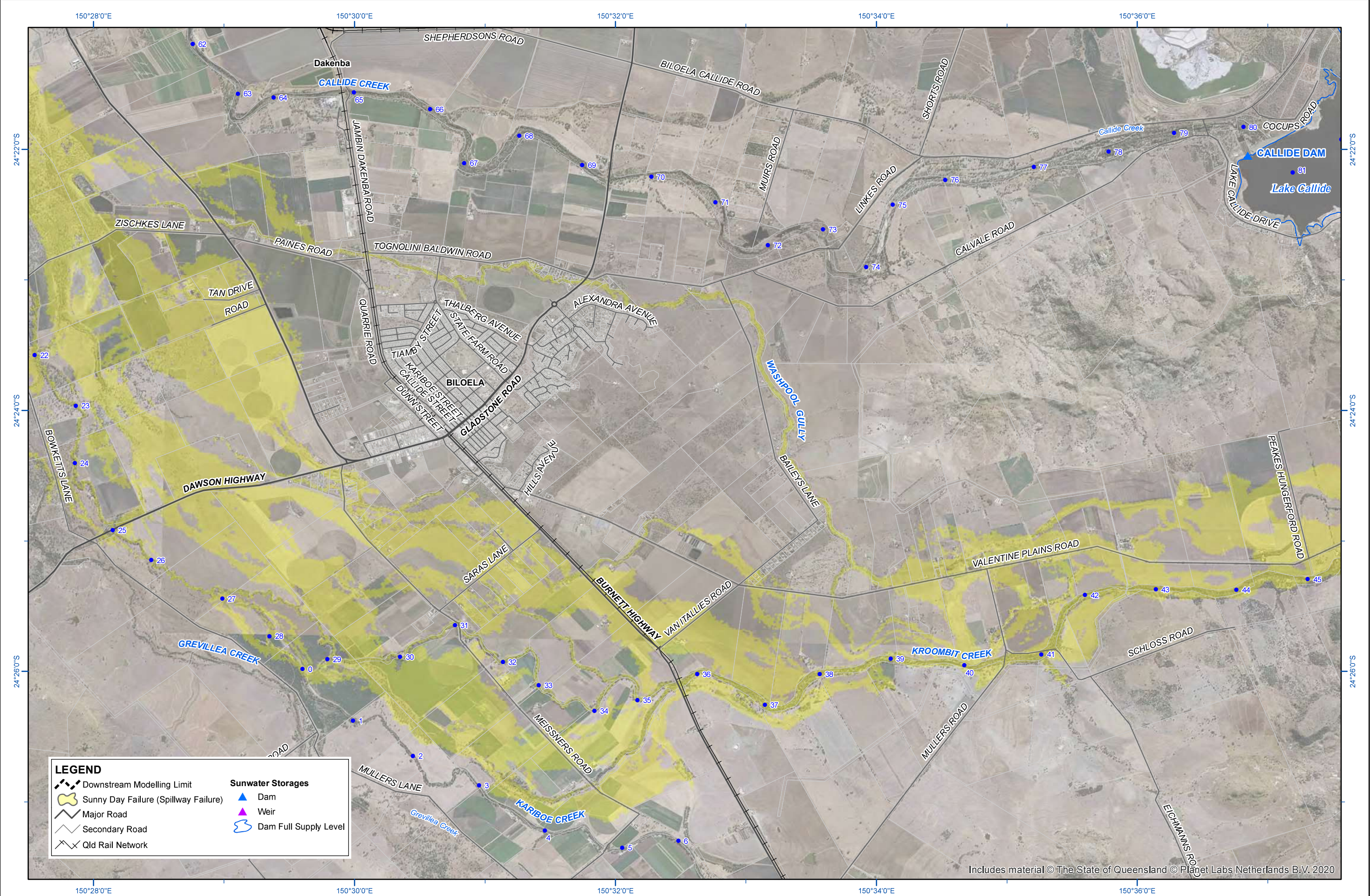
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DATE APRIL 2022	



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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
SUNNY DAY FAILURE  
SPILLWAY FAILURE  
INUNDATION PLAN**

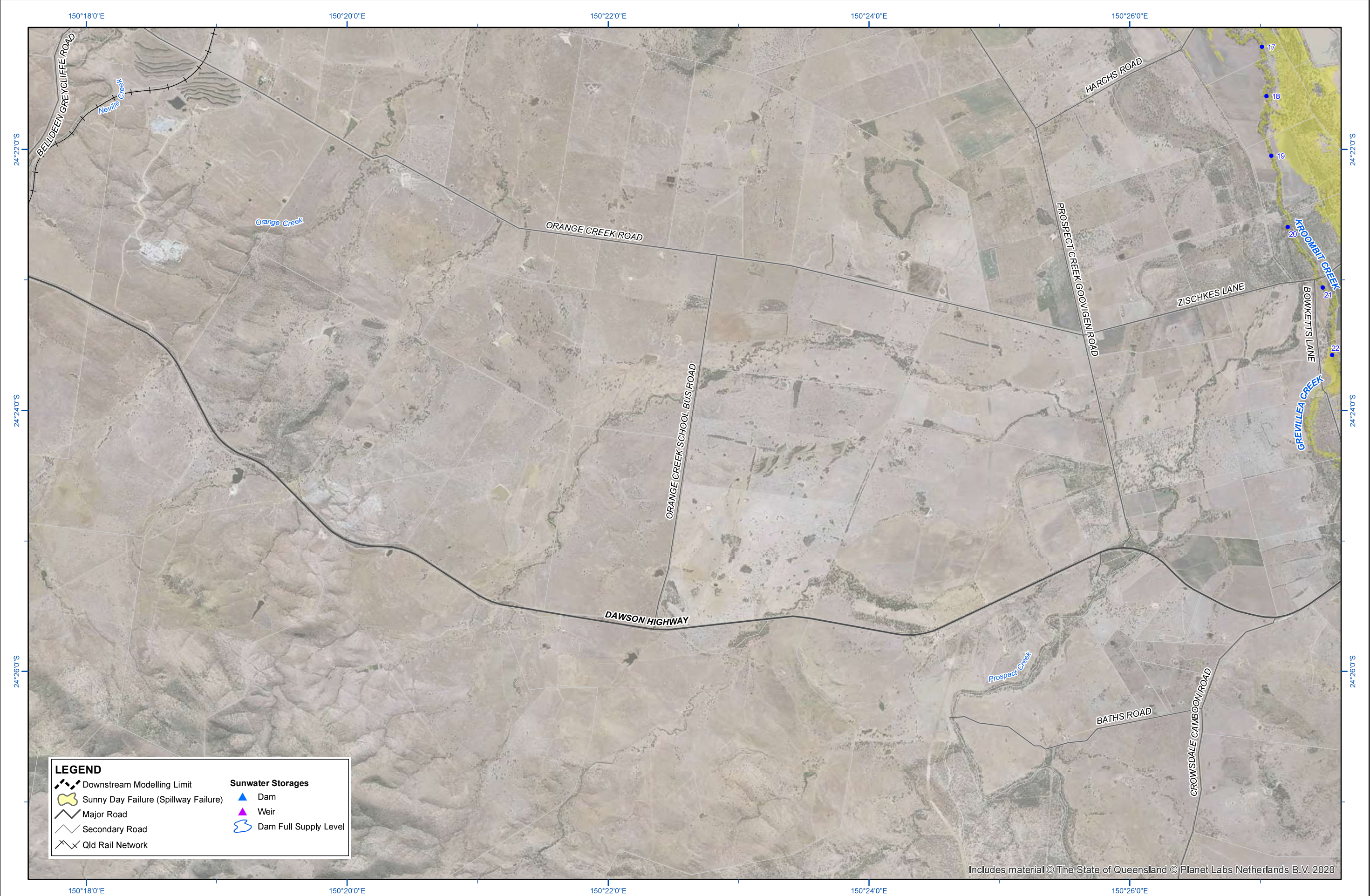
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DATE APRIL 2022



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DAM FAILURE ANALYSIS - APRIL 2022  
SUNNY DAY FAILURE  
SPILLWAY FAILURE  
INUNDATION PLAN**

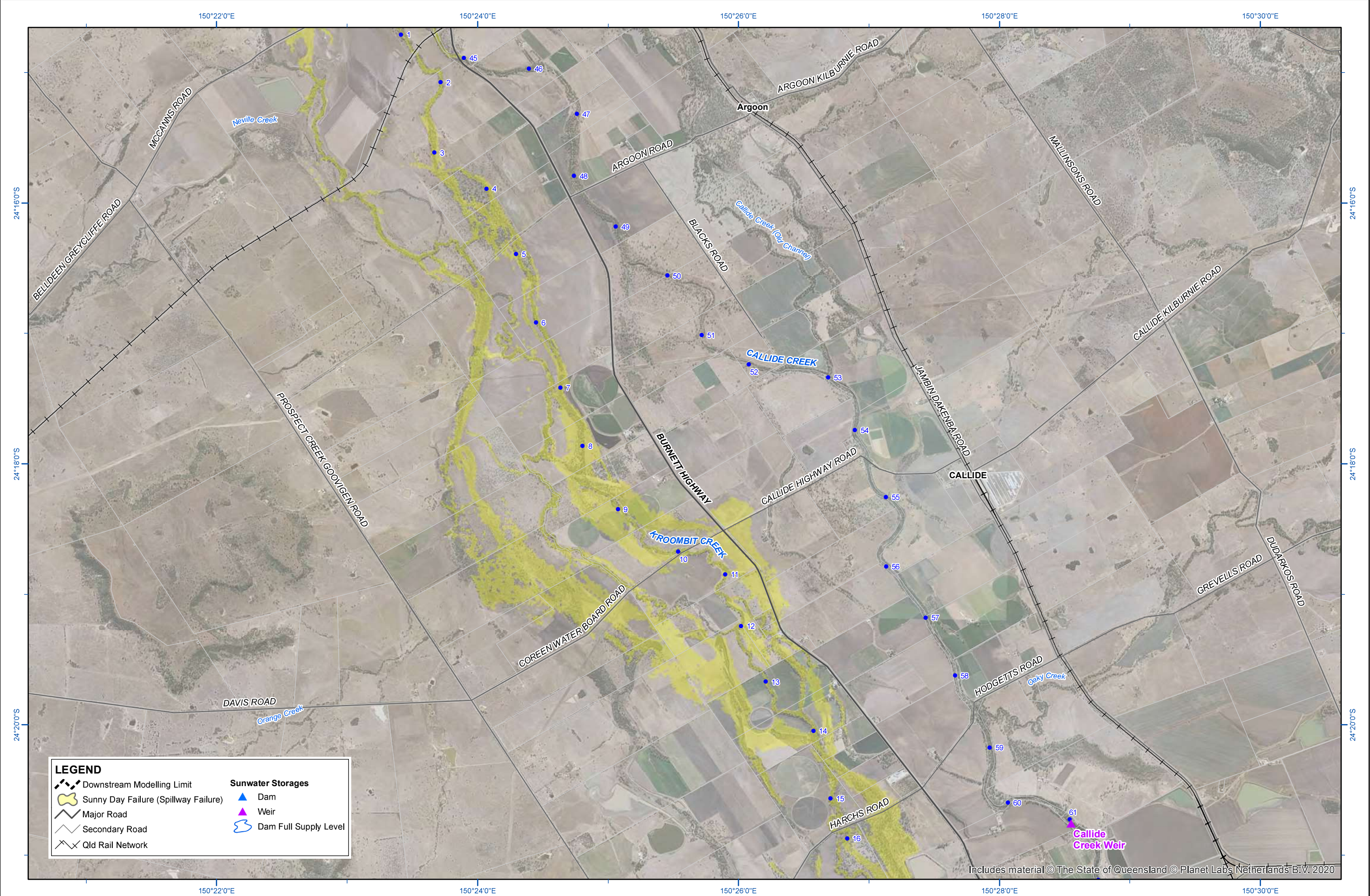
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SHEET 3 OF 6	
DATE APRIL 2022	



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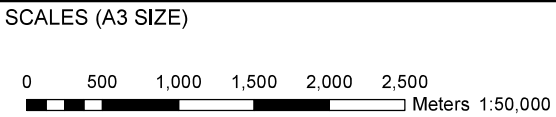
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255348 - Keymap



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APPROVED		R. JENSEN	
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
SUNNY DAY FAILURE  
SPILLWAY FAILURE  
INUNDATION PLAN**

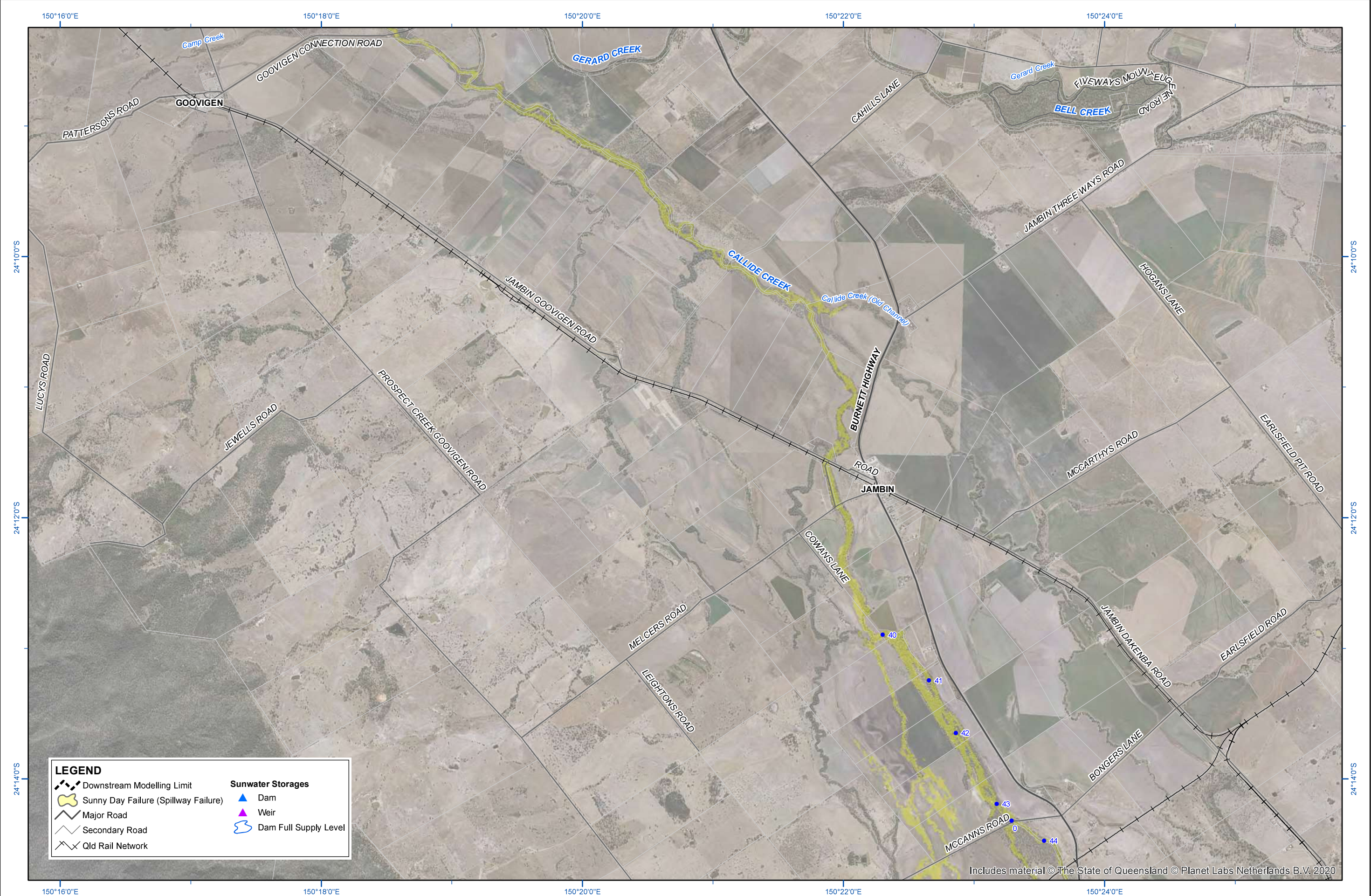
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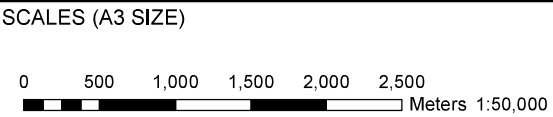
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
SUNNY DAY FAILURE  
SPILLWAY FAILURE  
INUNDATION PLAN**

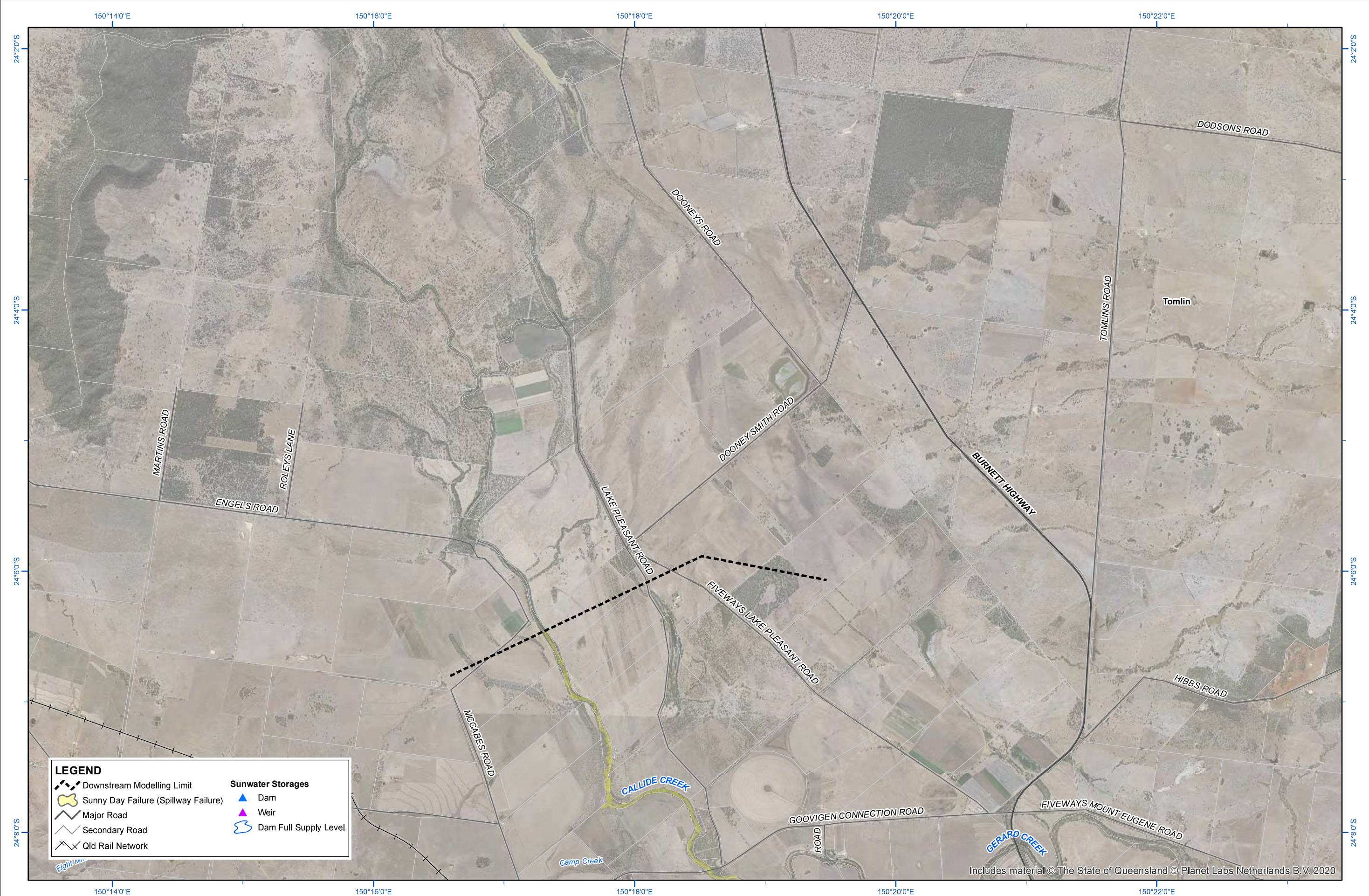
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Downstream Modelling Limit

Sunny Day Failure (Spillway Failure)

Major Road

Secondary Road

Qld Rail Network

Sunwater Storages

Dam

Weir

Dam Full Supply Level

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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
SUNNY DAY FAILURE  
SPILLWAY FAILURE  
INUNDATION PLAN**

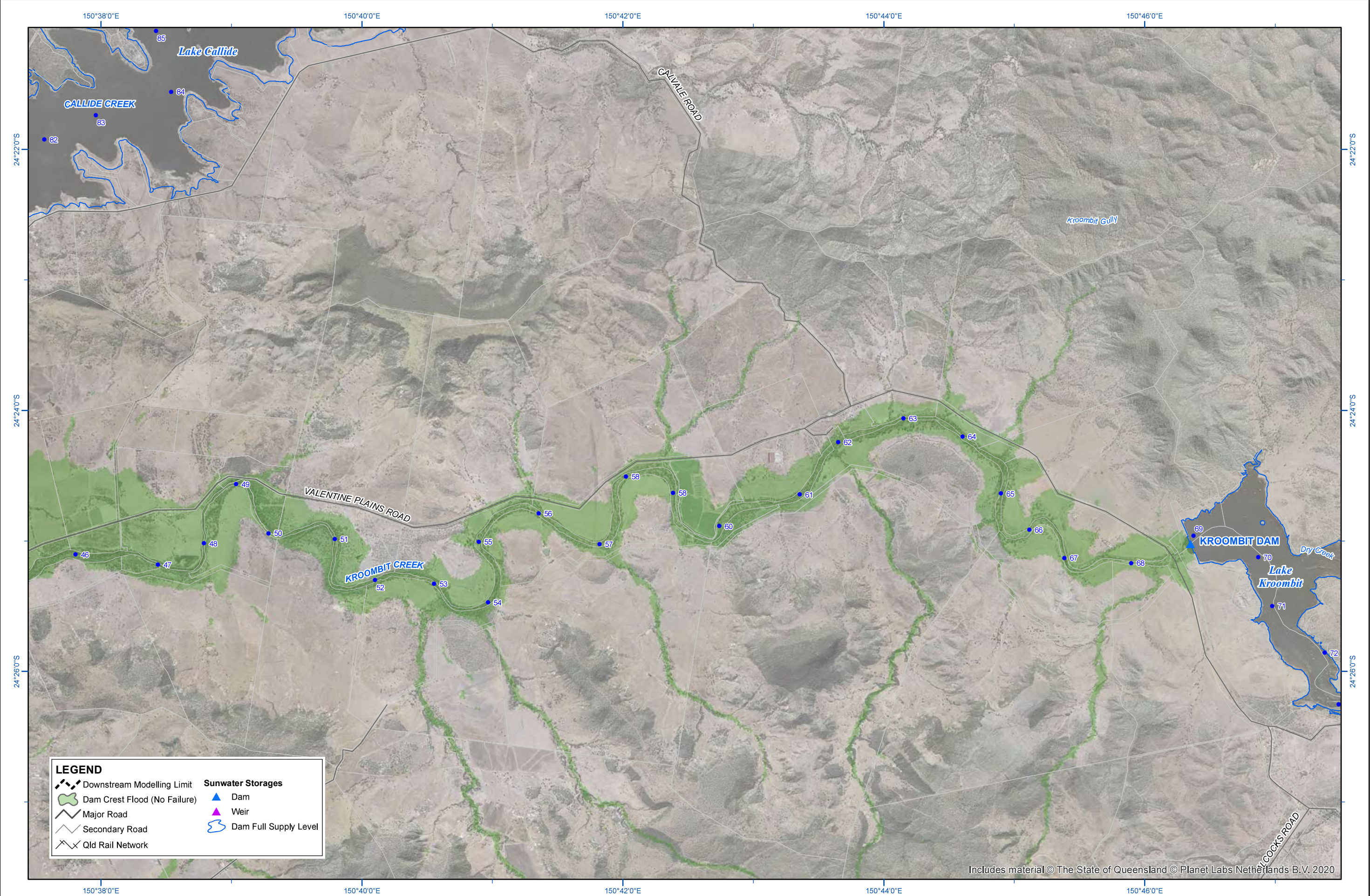
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
NO FAILURE  
INUNDATION PLAN**

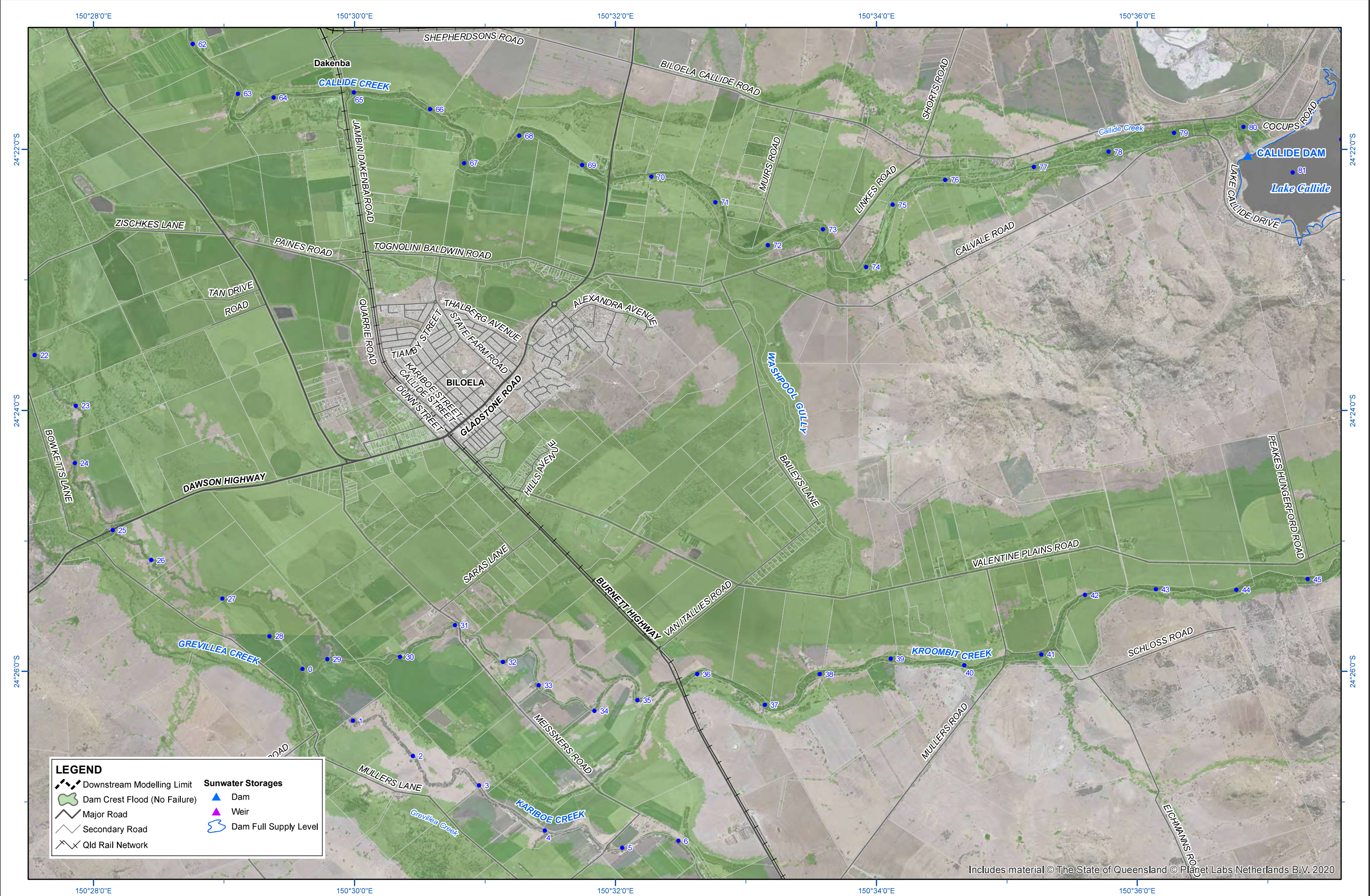
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
NO FAILURE  
INUNDATION PLAN**

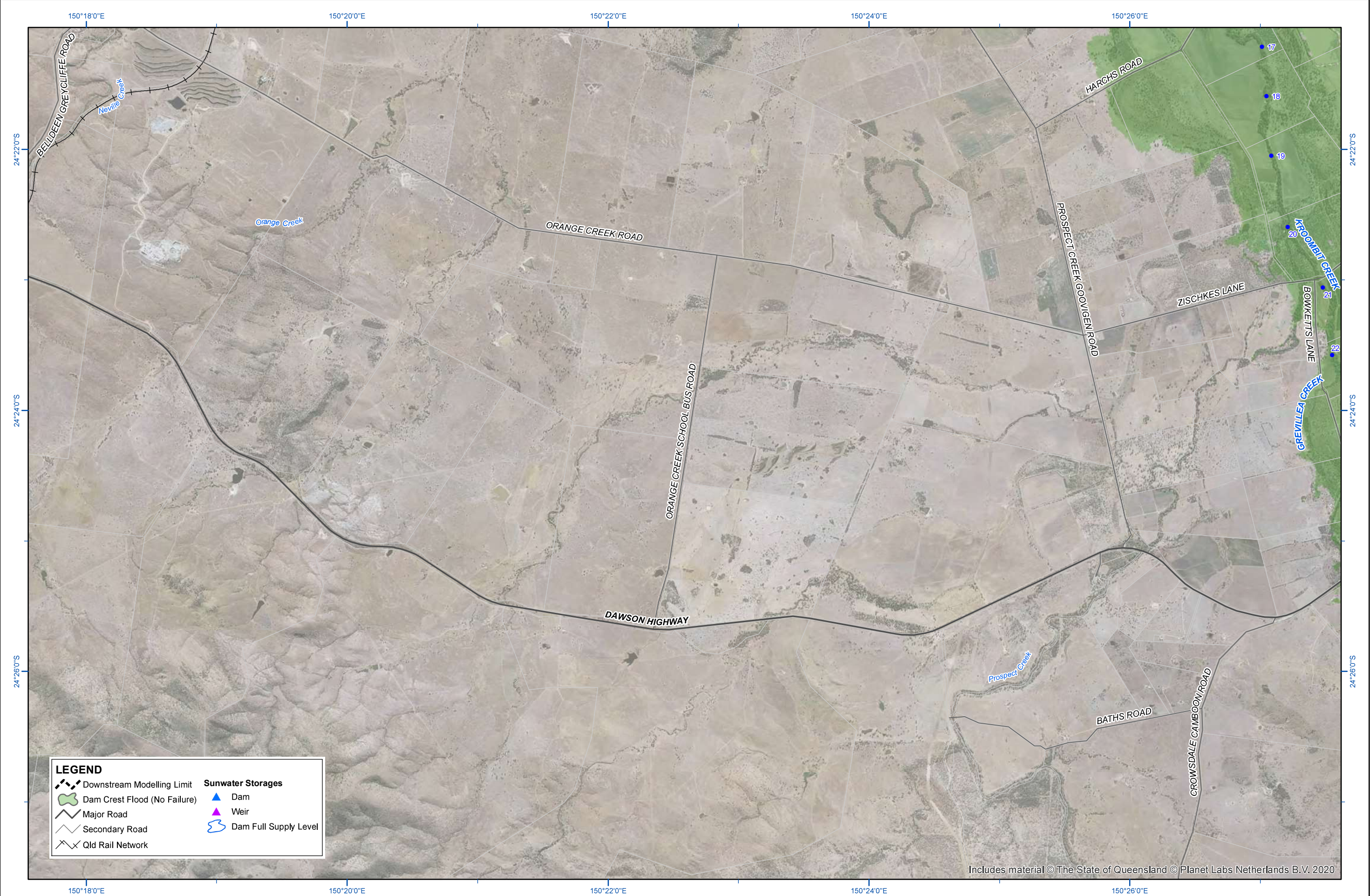
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
NO FAILURE  
INUNDATION PLAN**

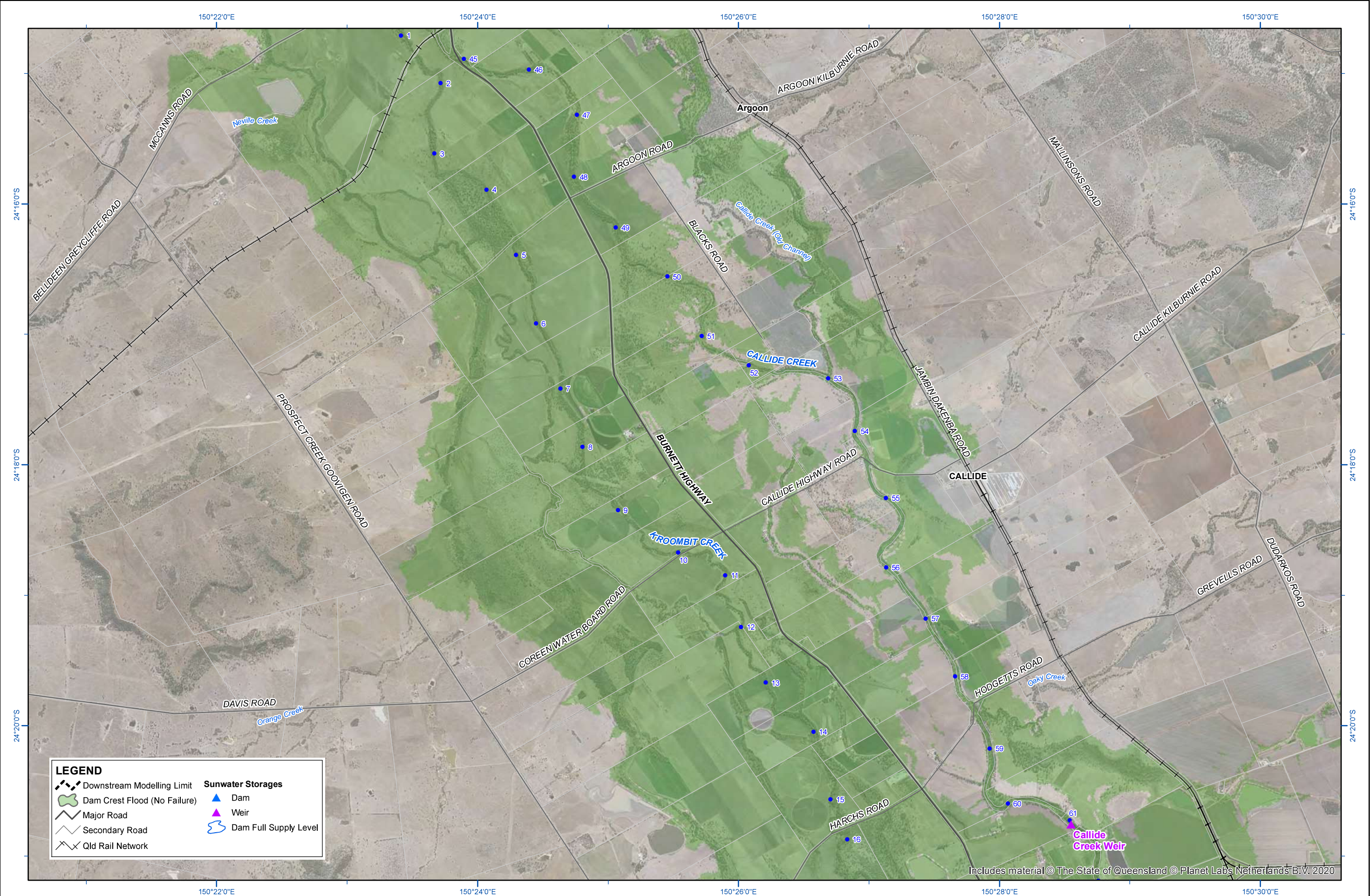
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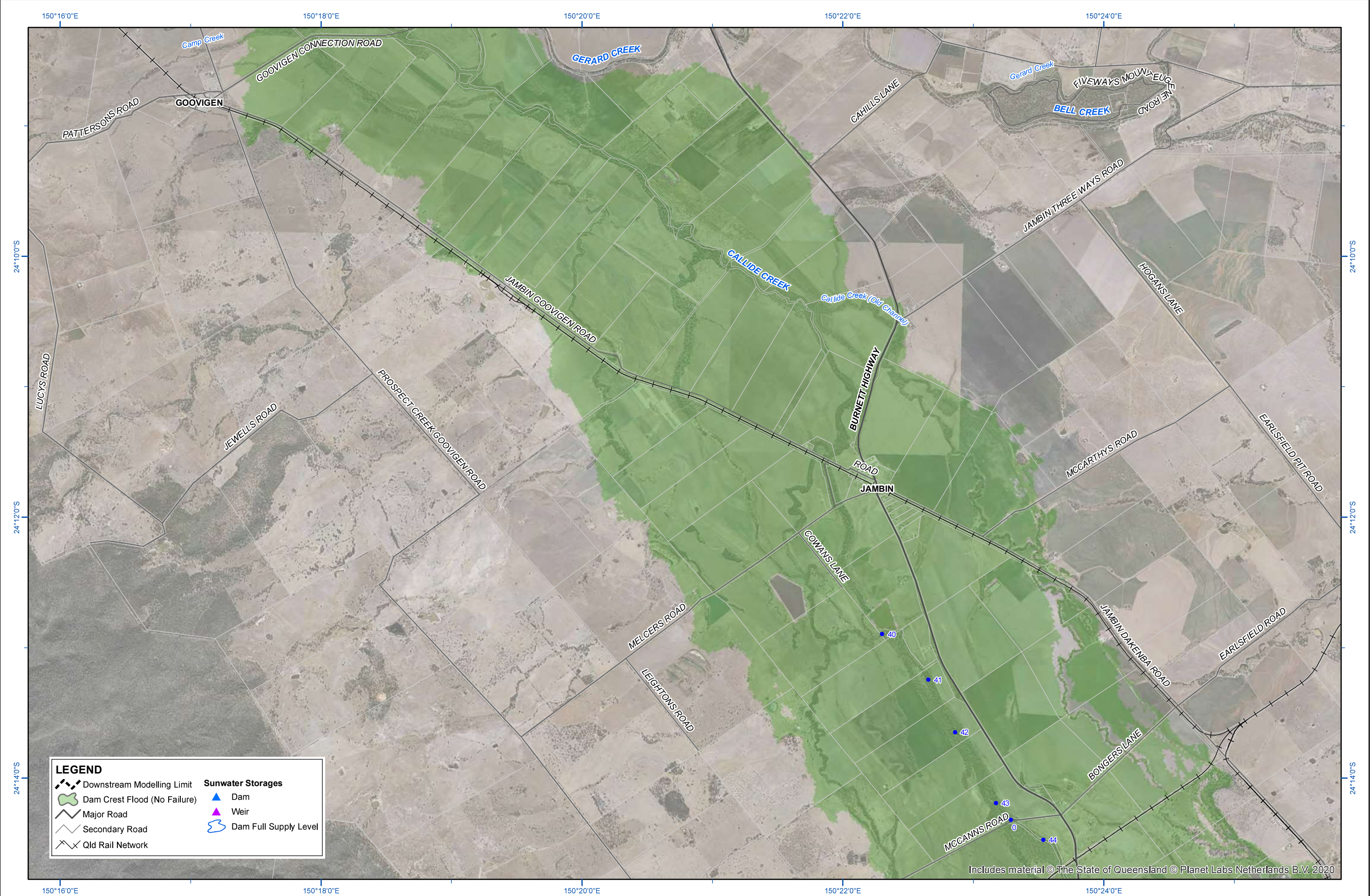
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CHECKED		CHECKED	RJ
APPROVED		R. JENSEN	
		1/6/2022	
		RPEQ: 23733	



**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
NO FAILURE  
INUNDATION PLAN**

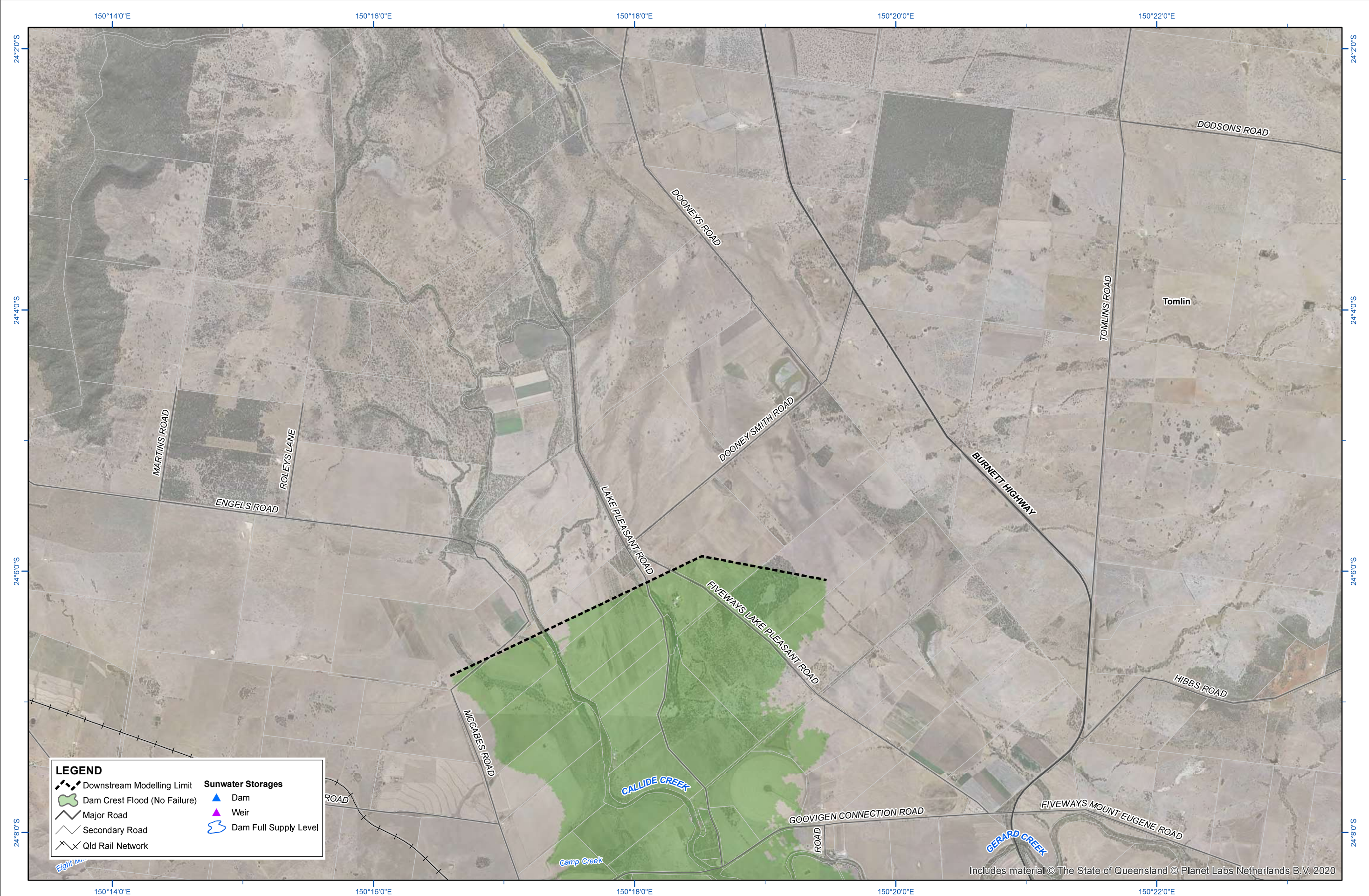
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KROOMBIT DAM

DAM FAILURE ANALYSIS - APRIL 2022

DAM CREST FLOOD

NO FAILURE

INUNDATION PLAN

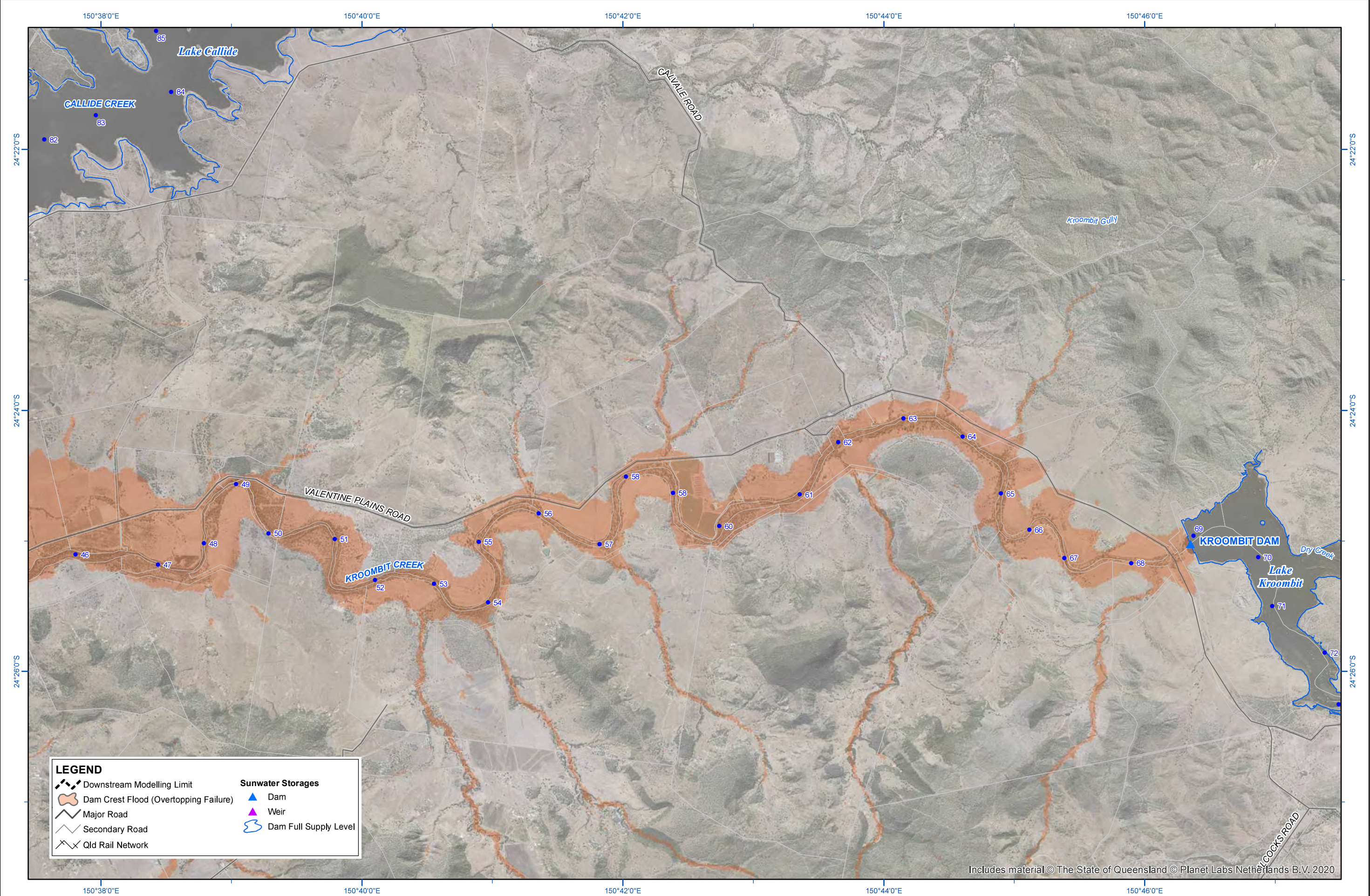
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
OVERTOPPING FAILURE  
INUNDATION PLAN**

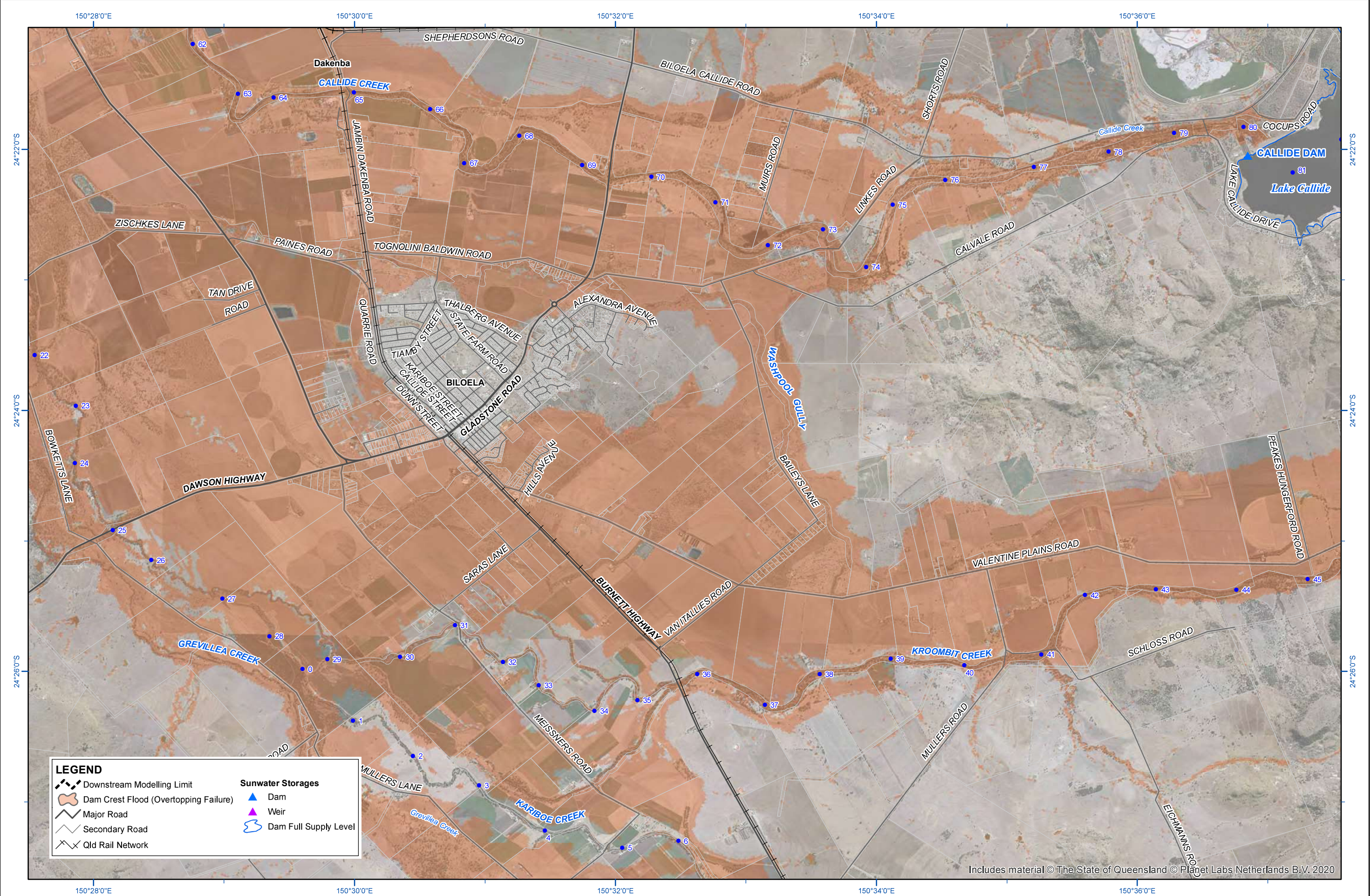
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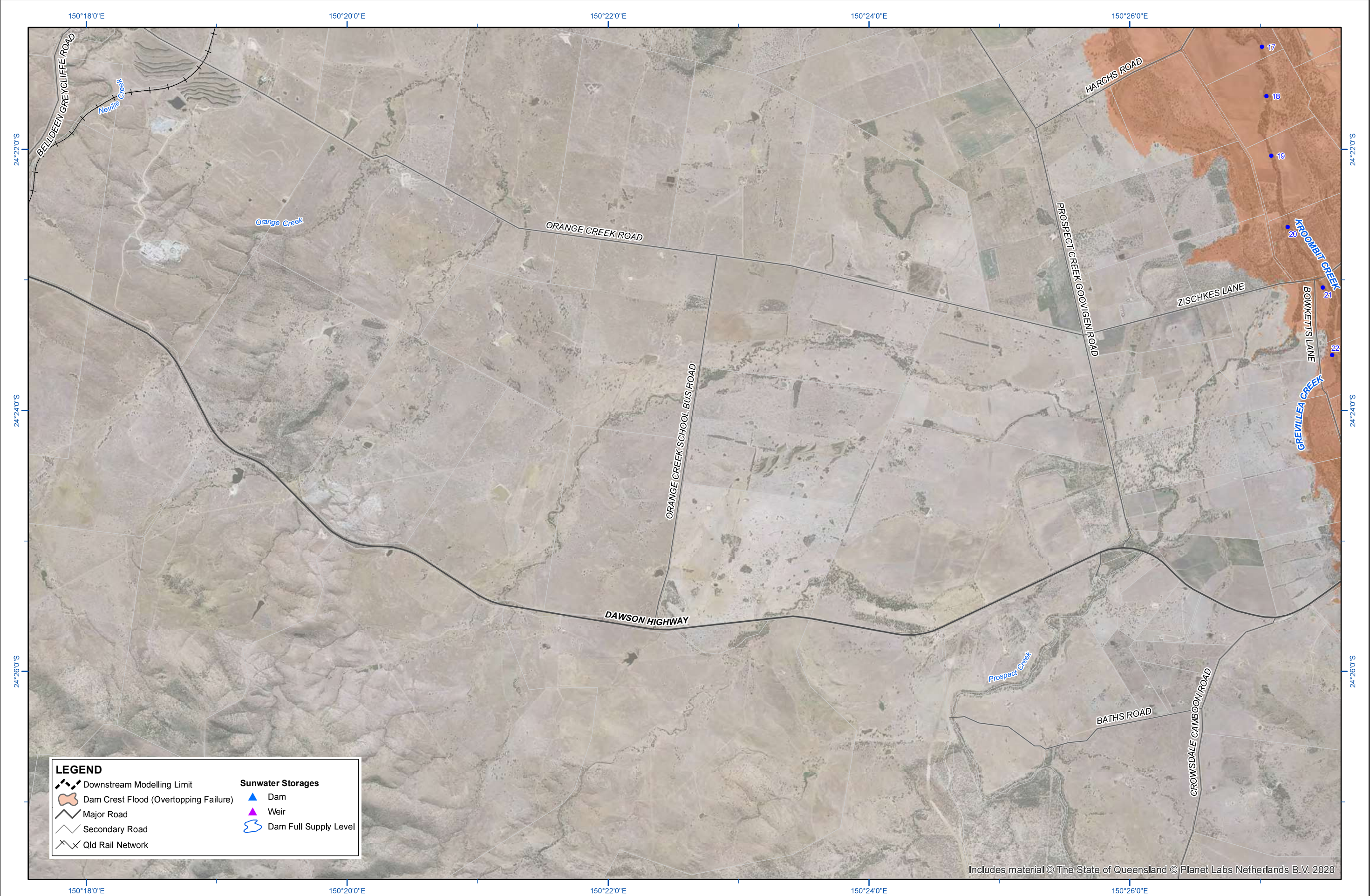
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R. JENSEN	
1/6/2022	
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
OVERTOPPING FAILURE  
INUNDATION PLAN**

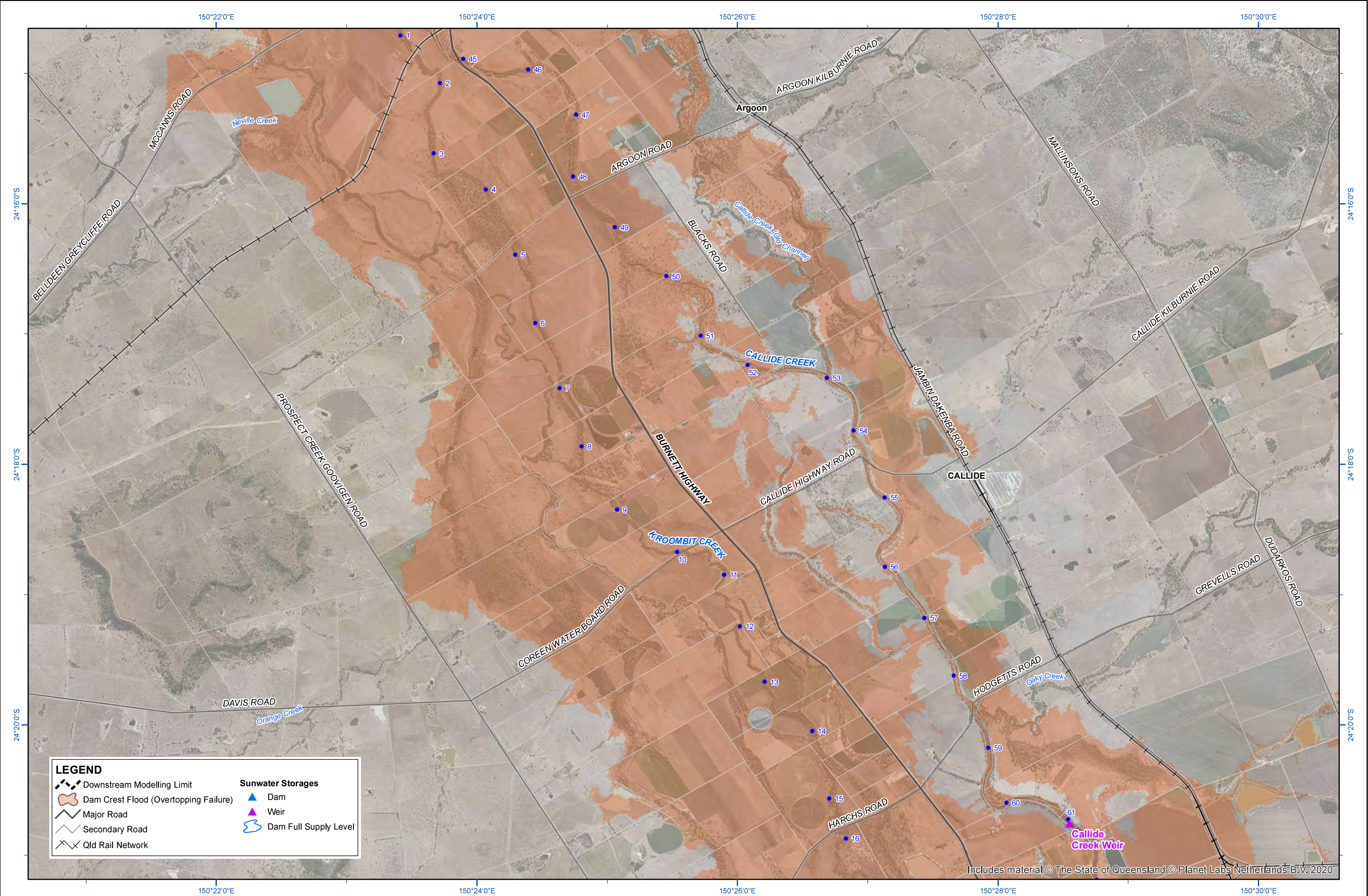
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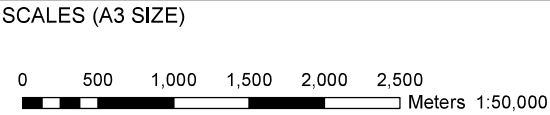
**LEGEND**

- Downstream Modelling Limit
- Dam Crest Flood (Overtopping Failure)
- Major Road
- Secondary Road
- Old Rail Network

**Sunwater Storages**

- Dam
- Weir
- Dam Full Supply Level

MAP INFORMATION  
Coordinate System: Geocentric Datum of Australia (GDA2020)  
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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
OVERTOPPING FAILURE  
INUNDATION PLAN**

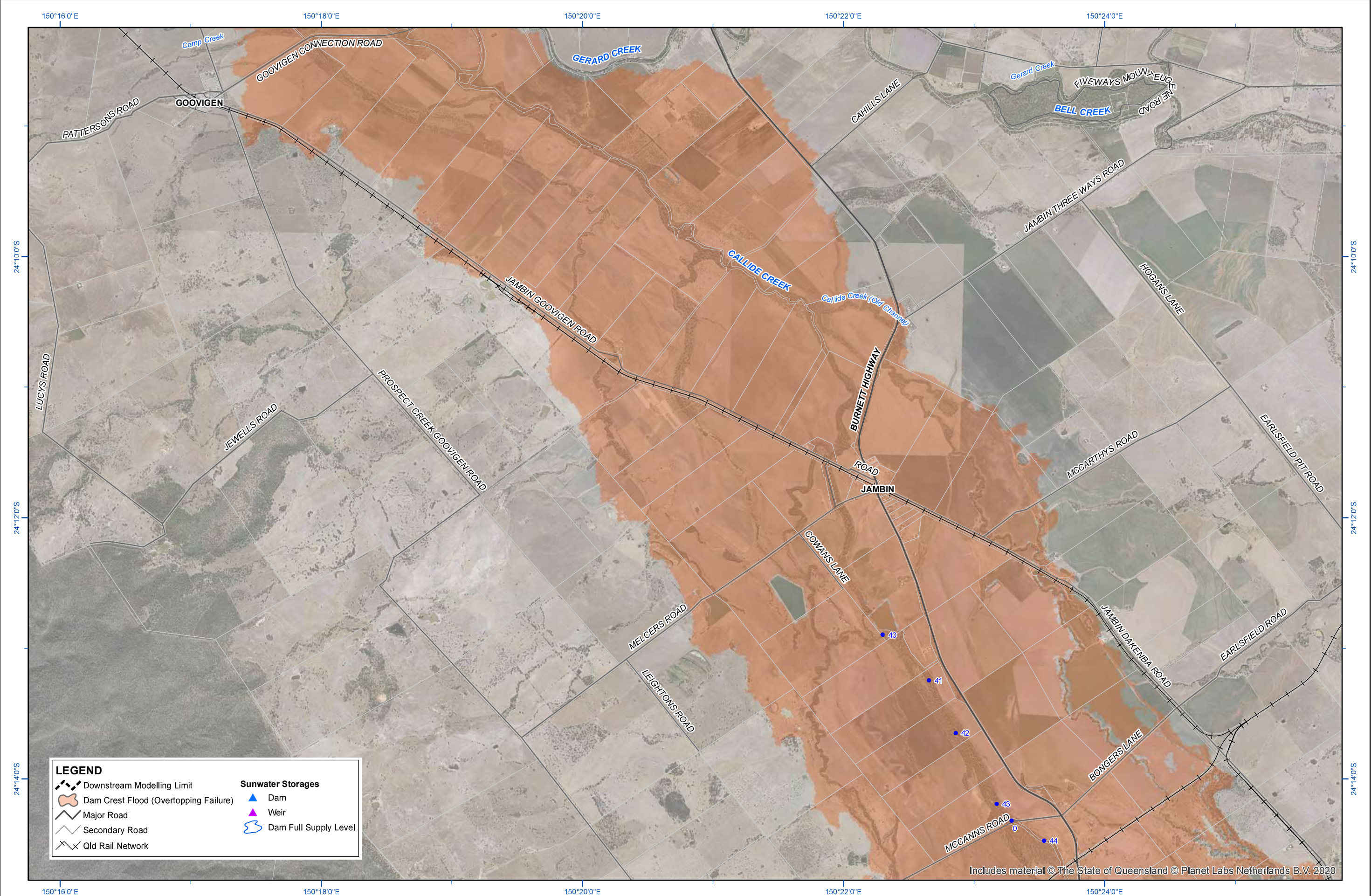
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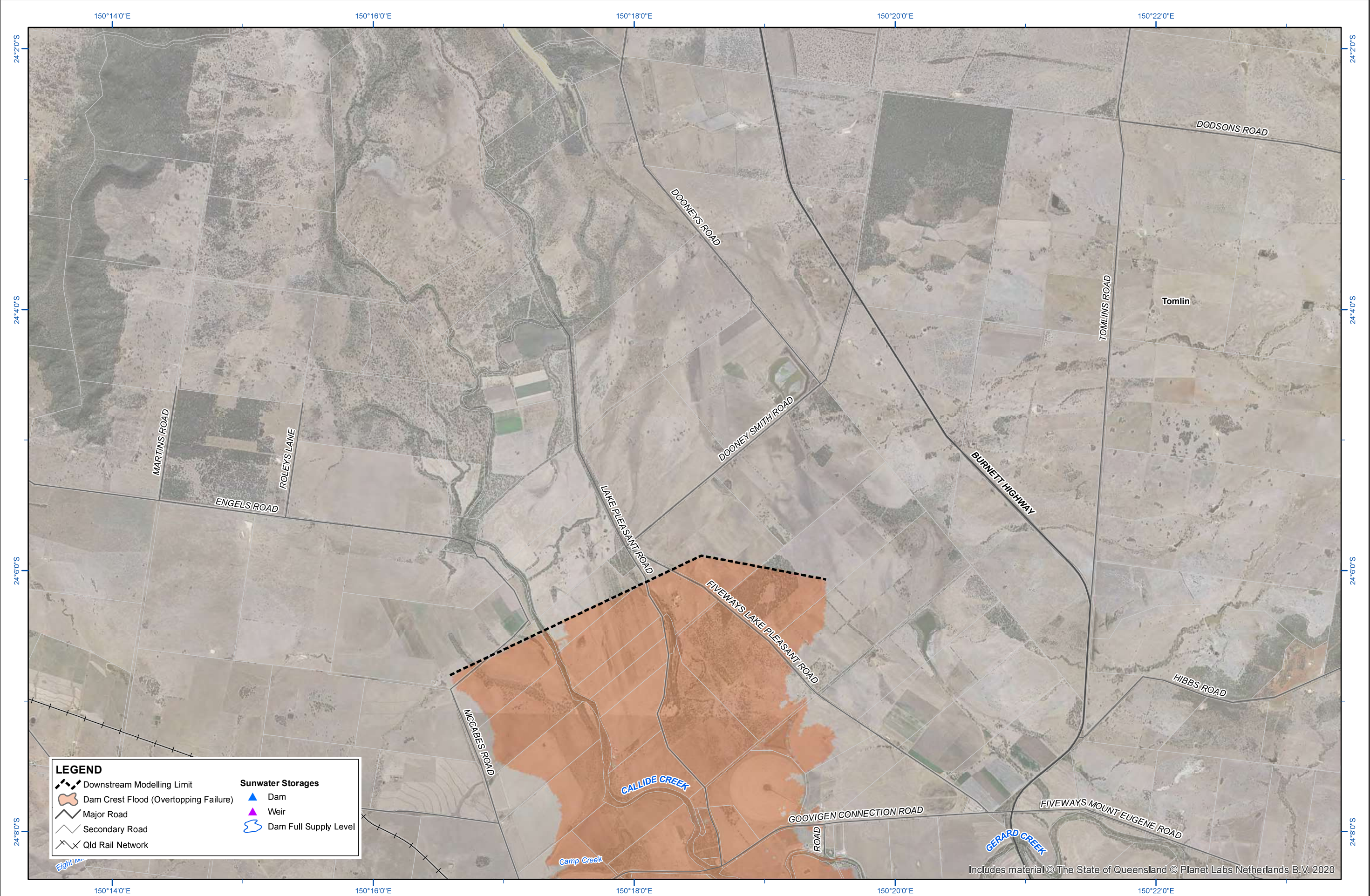
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DAM CREST FLOOD  
OVERTOPPING FAILURE  
INUNDATION PLAN

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**KROOMBIT DAM  
DAM FAILURE ANALYSIS - APRIL 2022  
DAM CREST FLOOD  
OVERTOPPING FAILURE  
INUNDATION PLAN**

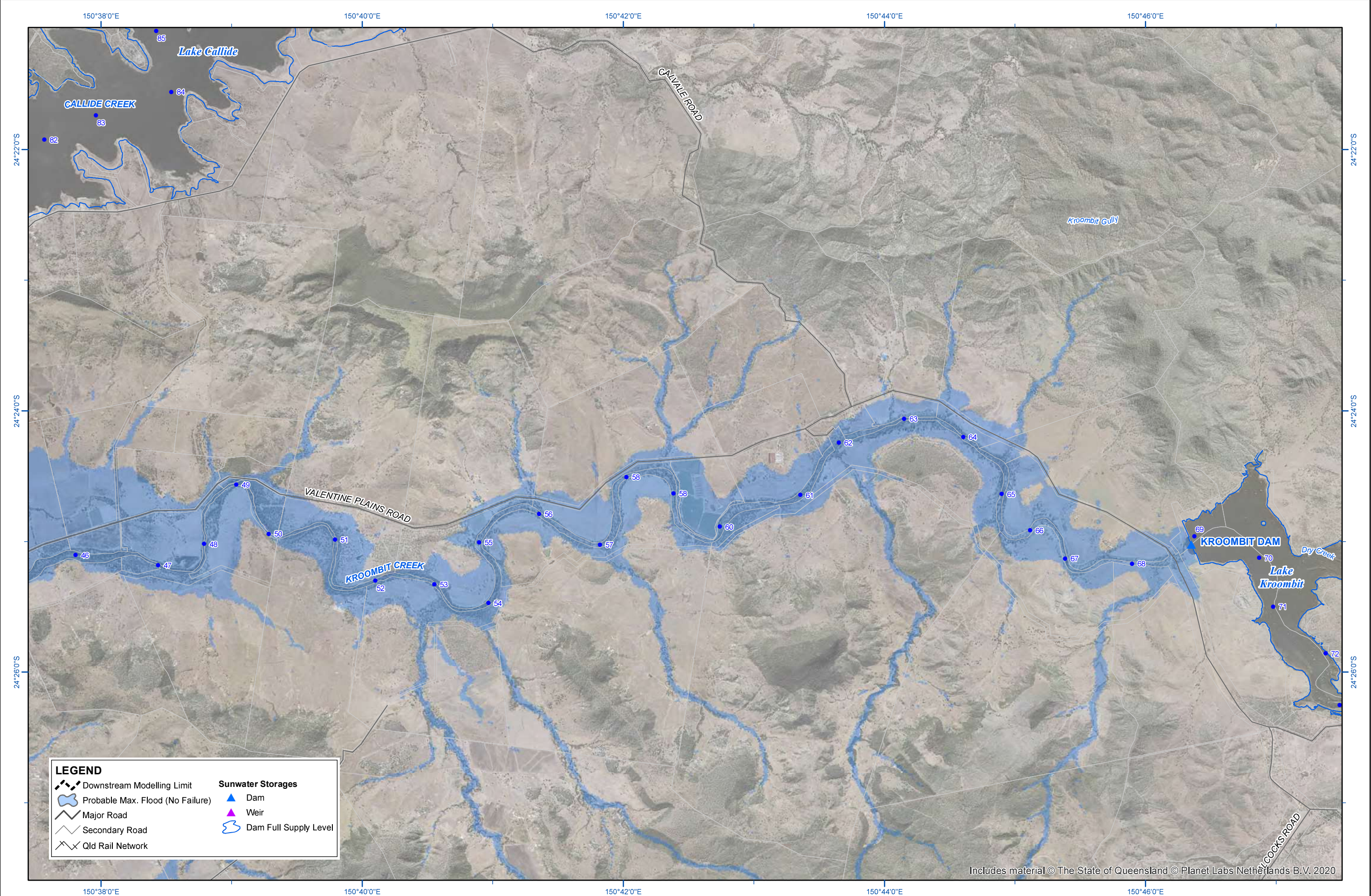
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**LEGEND**

- Downstream Modelling Limit
- Probable Max. Flood (No Failure)
- Major Road
- Secondary Road
- Qld Rail Network

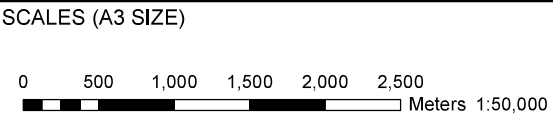
**Sunwater Storages**

- Dam
- Weir
- Dam Full Supply Level

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**KROOMBIT DAM**  
**DAM FAILURE ANALYSIS - APRIL 2022**  
**PROBABLE MAXIMUM FLOOD**  
**NO FAILURE**  
**INUNDATION PLAN**

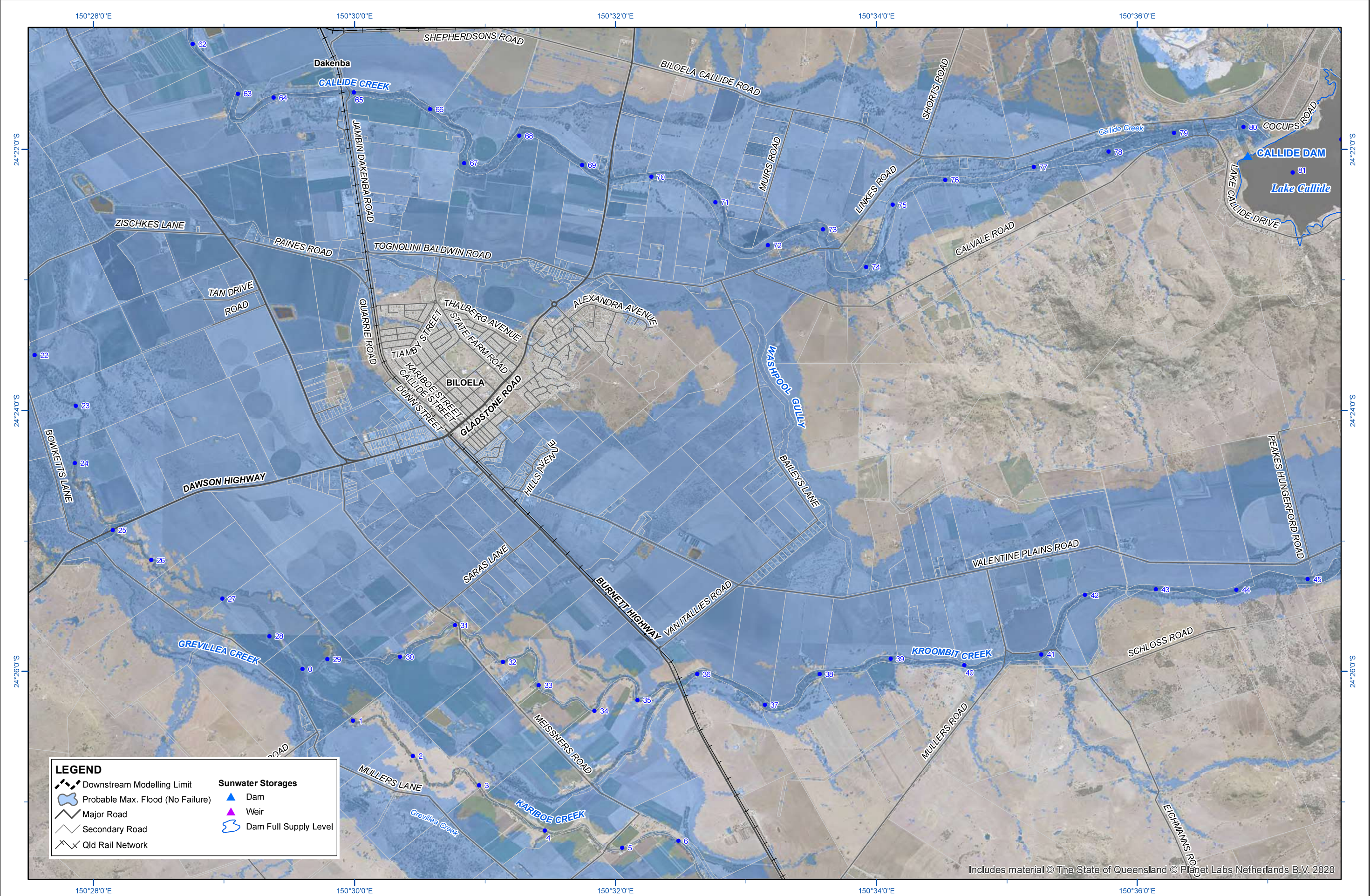
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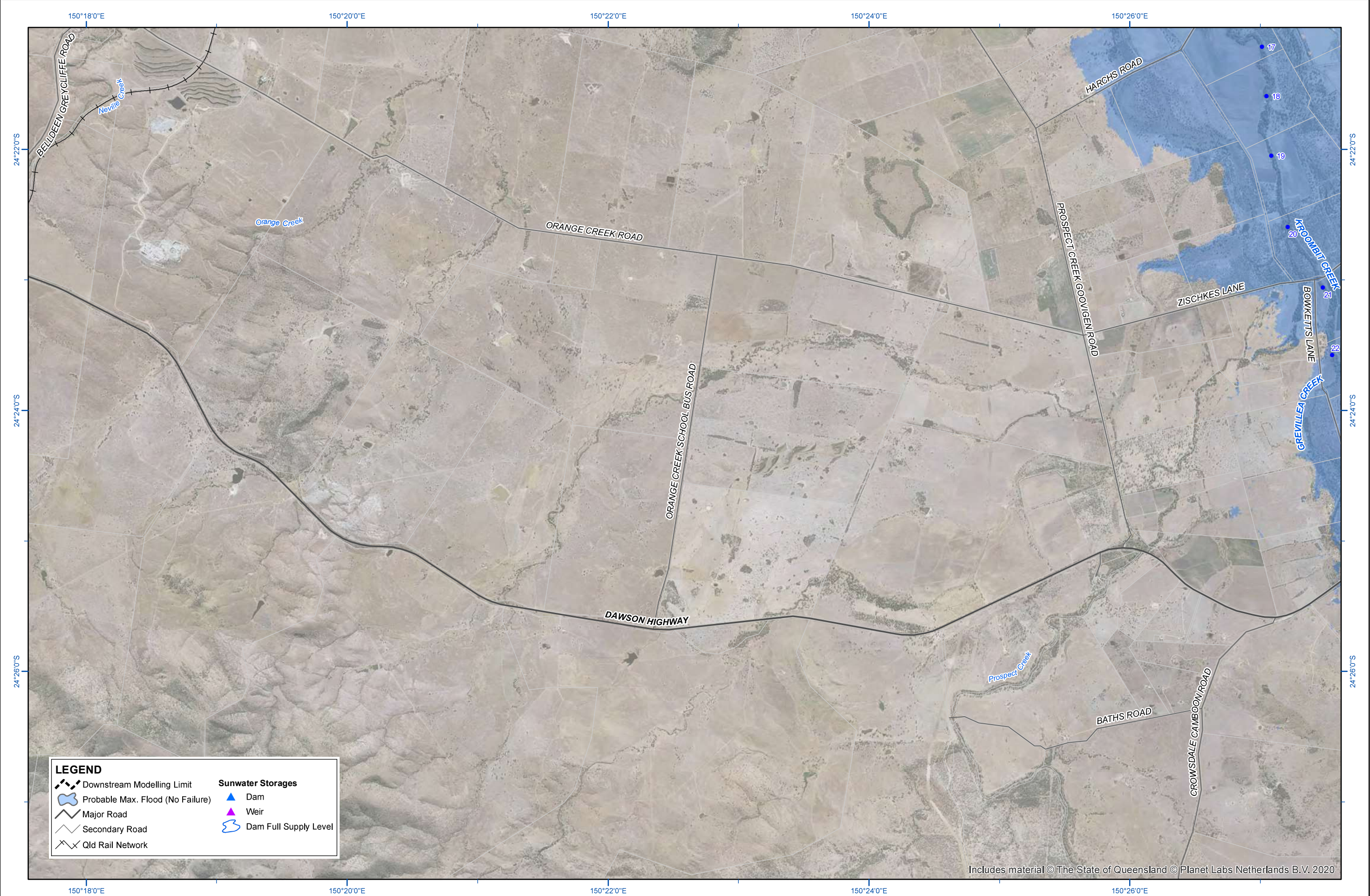
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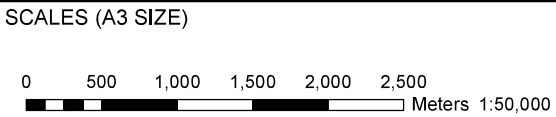
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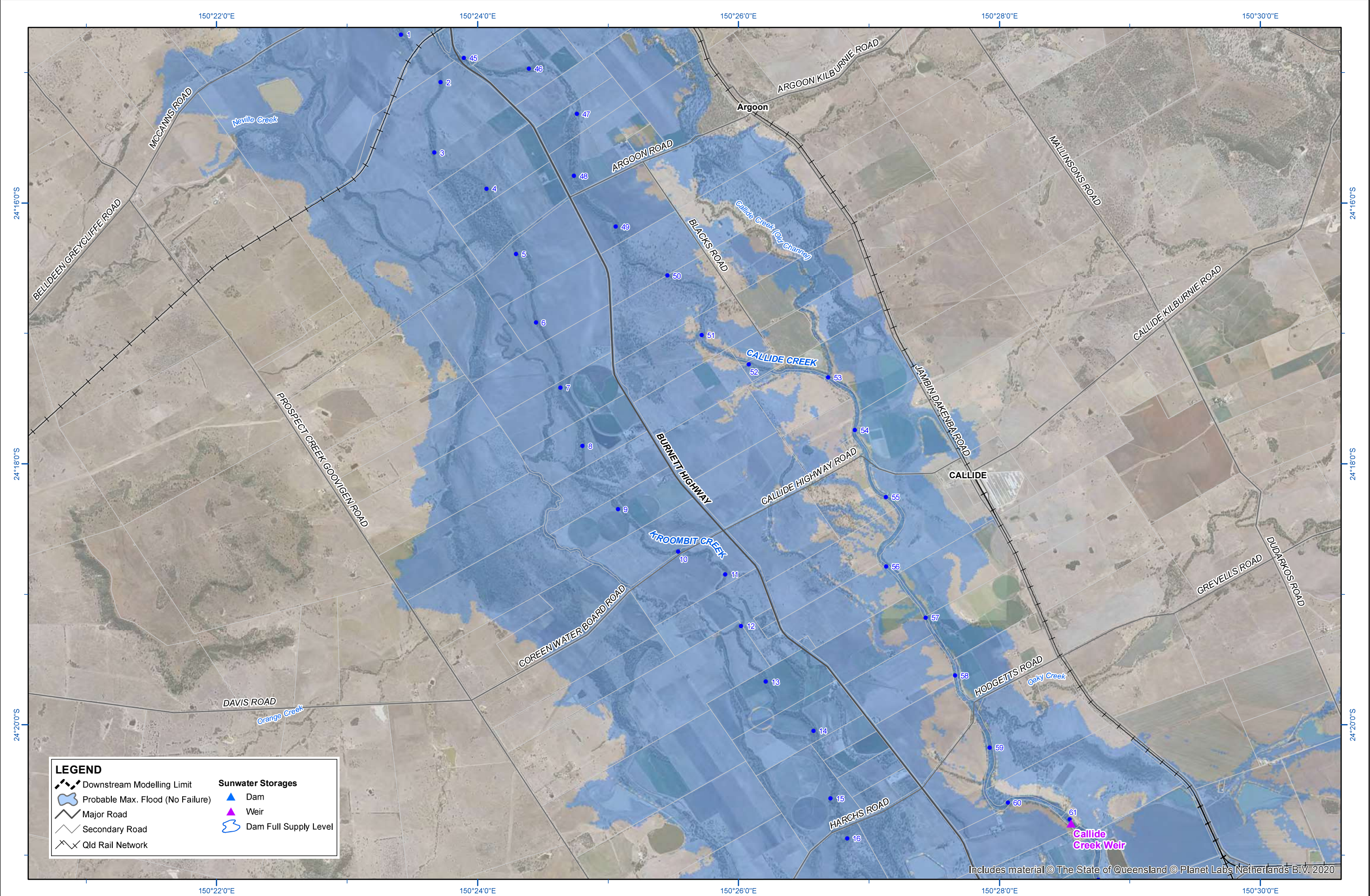
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<b>KROOMBIT DAM DAM FAILURE ANALYSIS - APRIL 2022 PROBABLE MAXIMUM FLOOD NO FAILURE INUNDATION PLAN</b>
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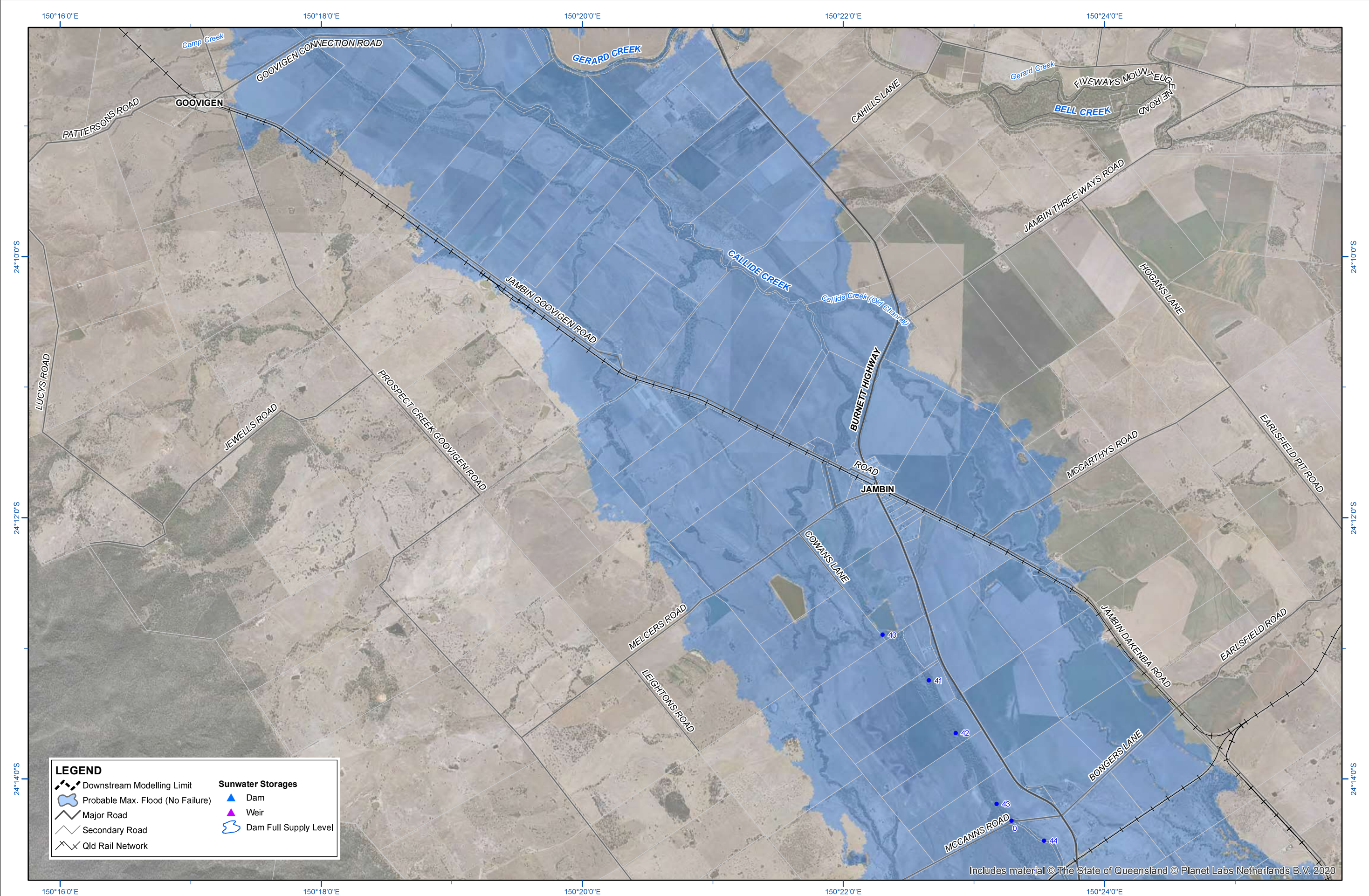
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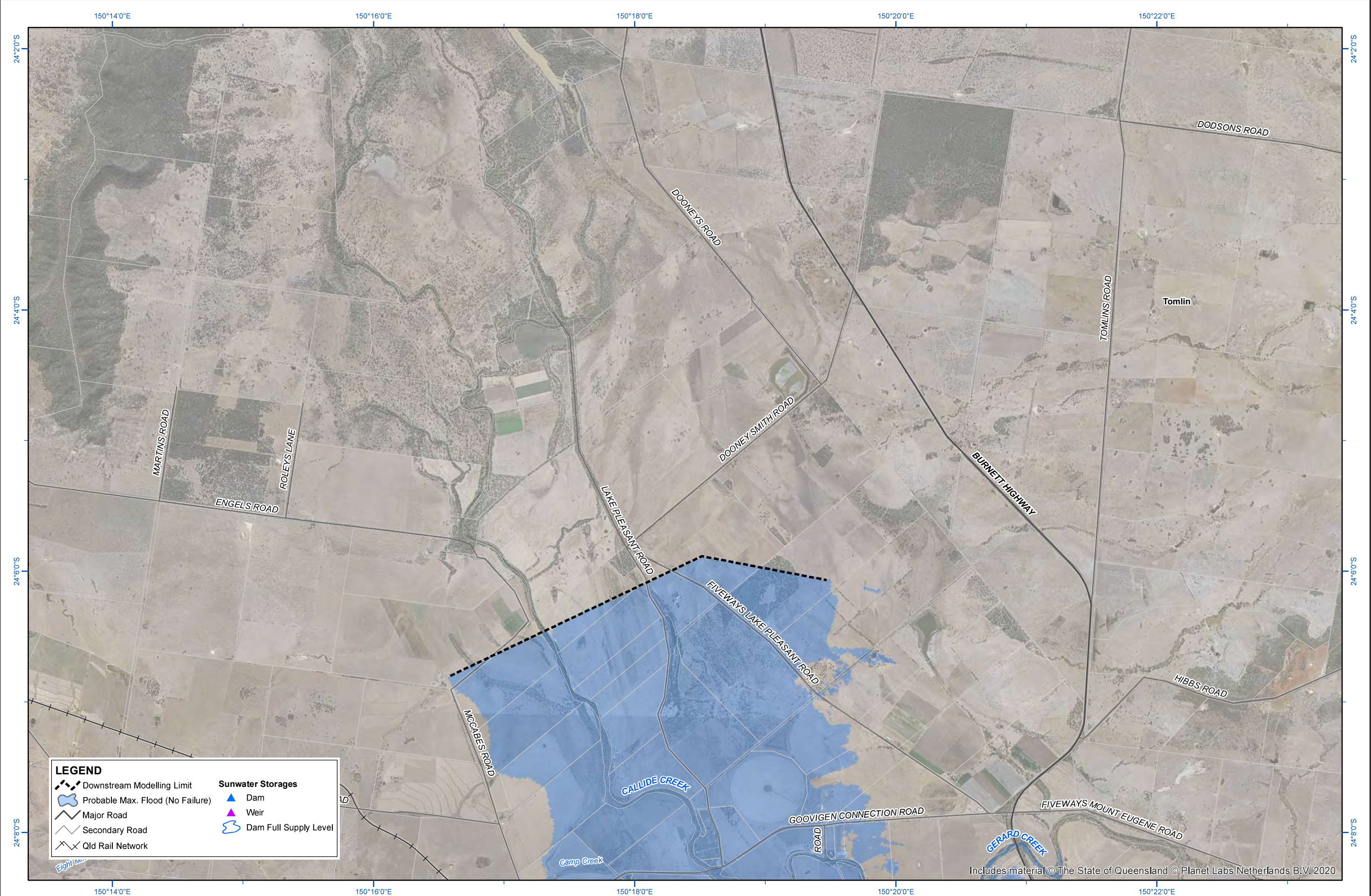
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**LEGEND**

- Downstream Modelling Limit
- Probable Max. Flood (No Failure)
- Major Road
- Secondary Road
- Qld Rail Network

**Sunwater Storages**

- Dam
- Weir
- Dam Full Supply Level

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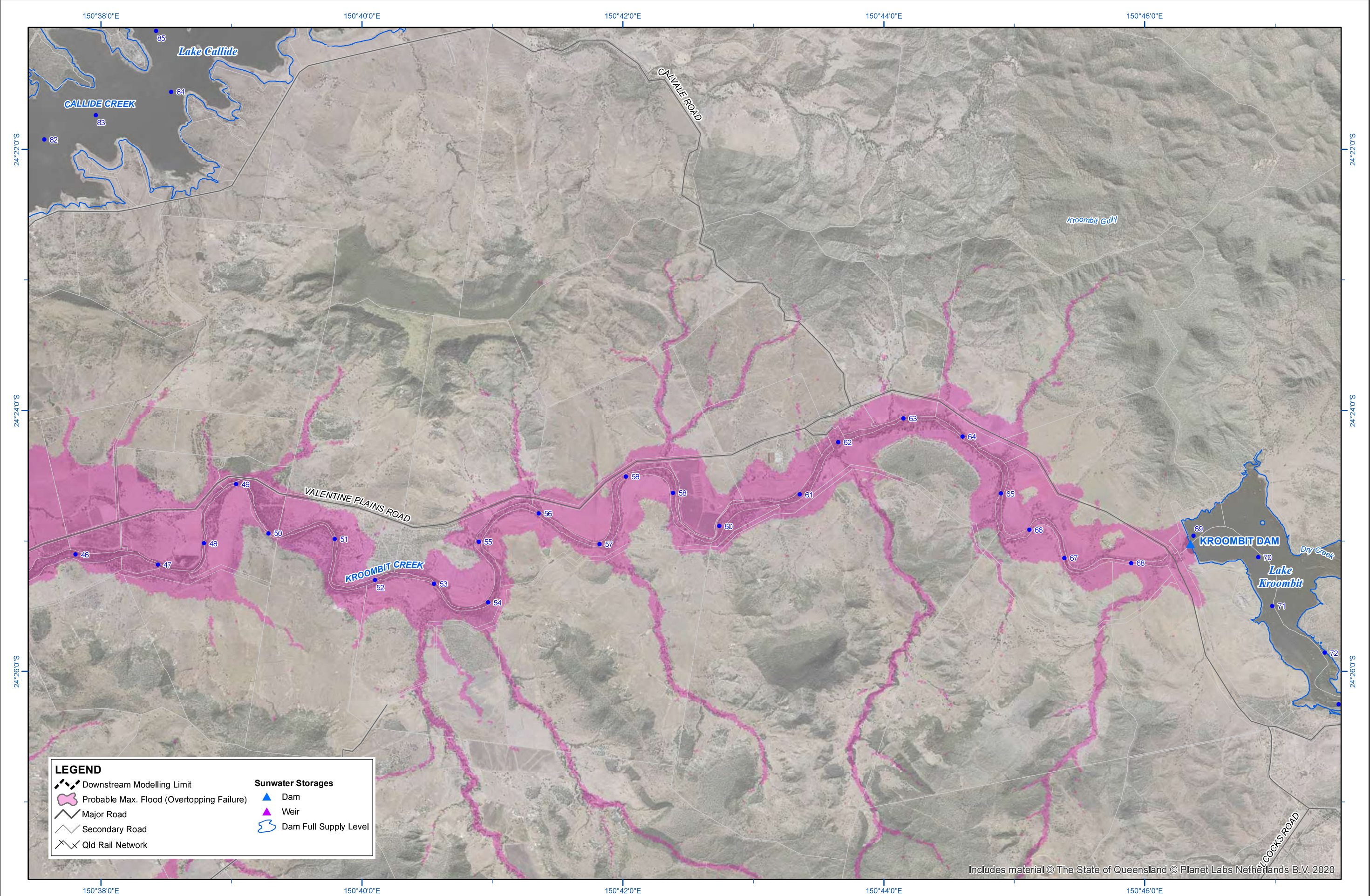
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**KROOMBIT DAM  
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INUNDATION PLAN**

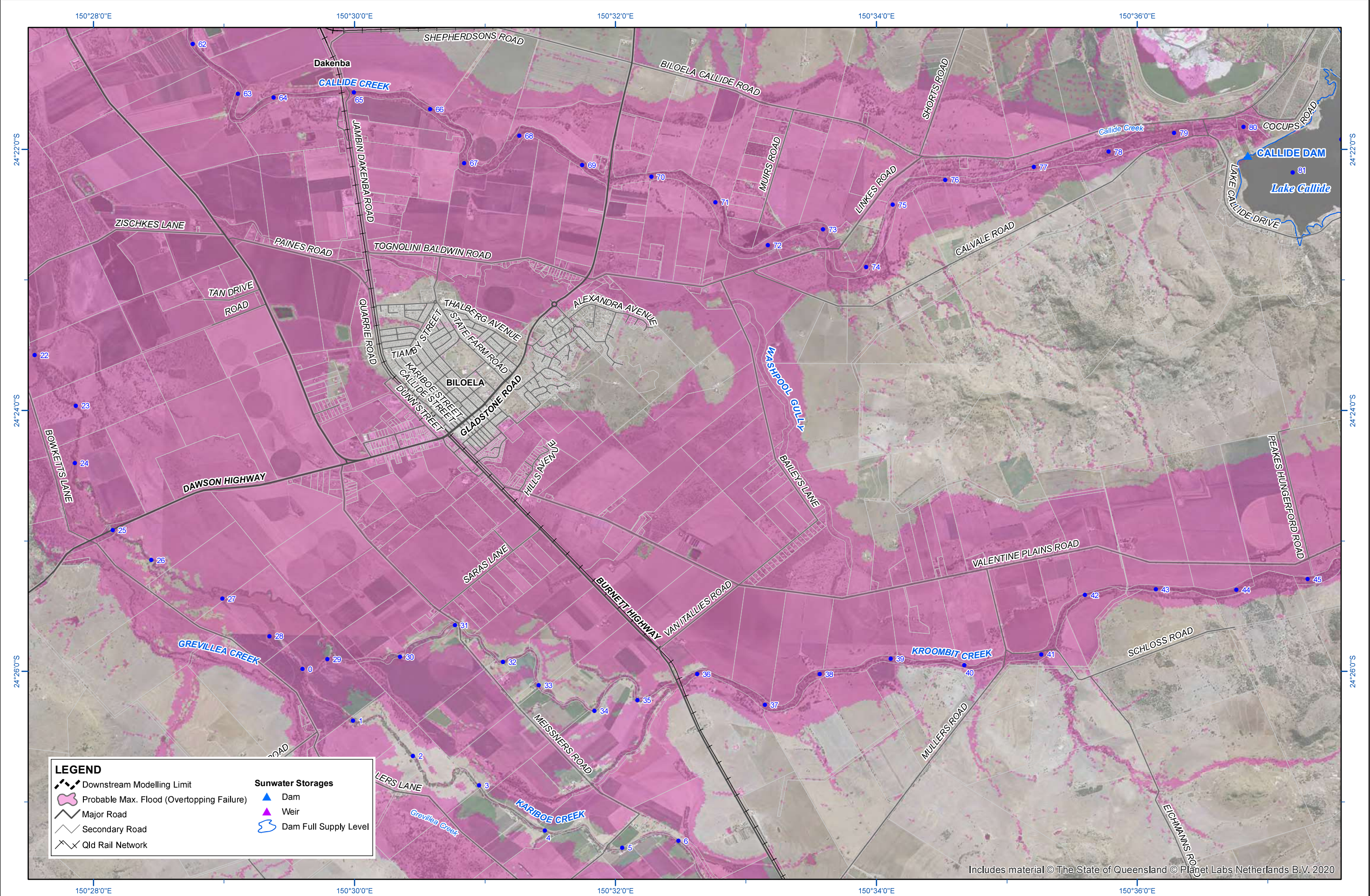
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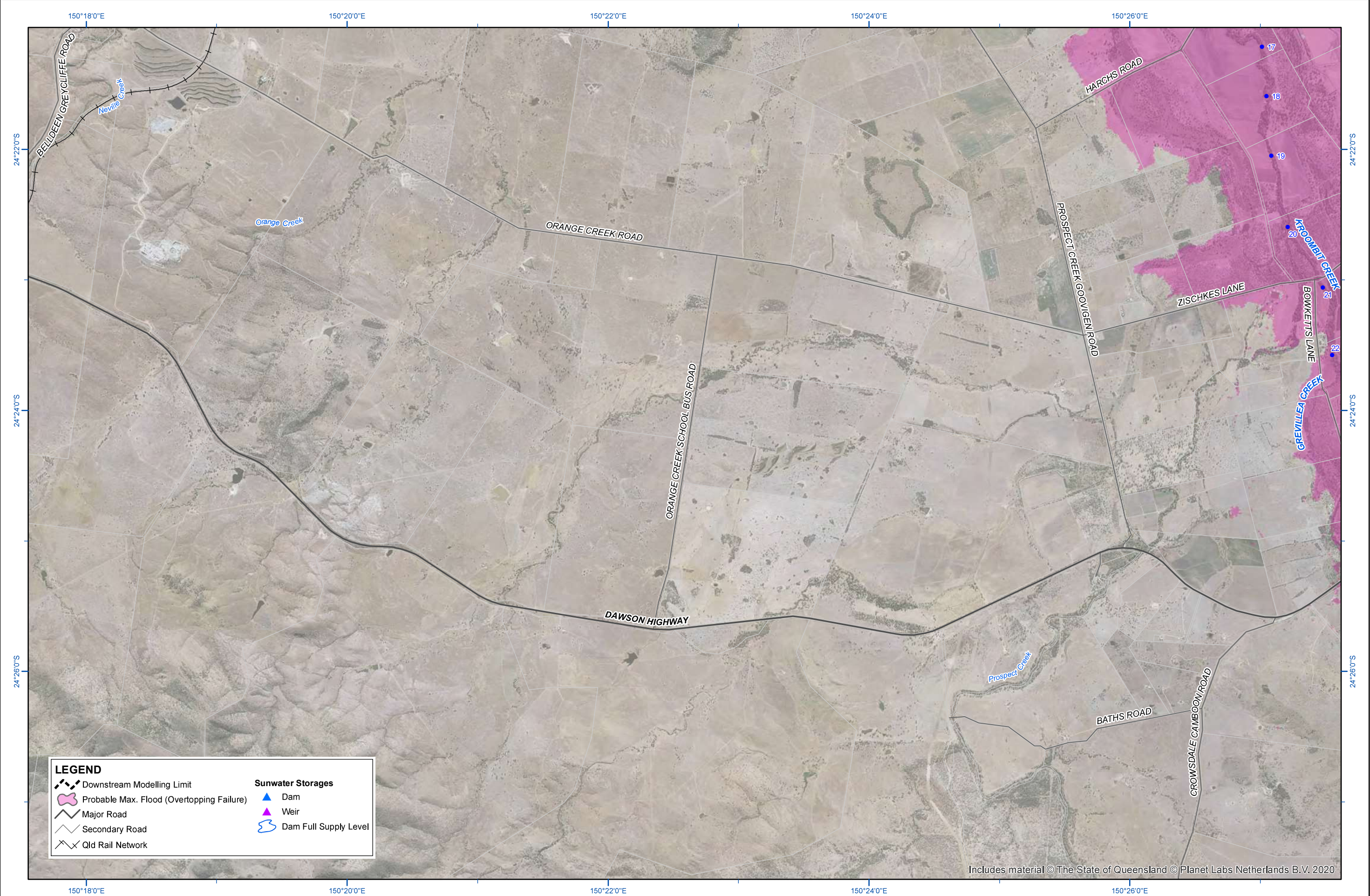
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**PROBABLE MAXIMUM FLOOD**  
**OVERTOPPING FAILURE**  
**INUNDATION PLAN**

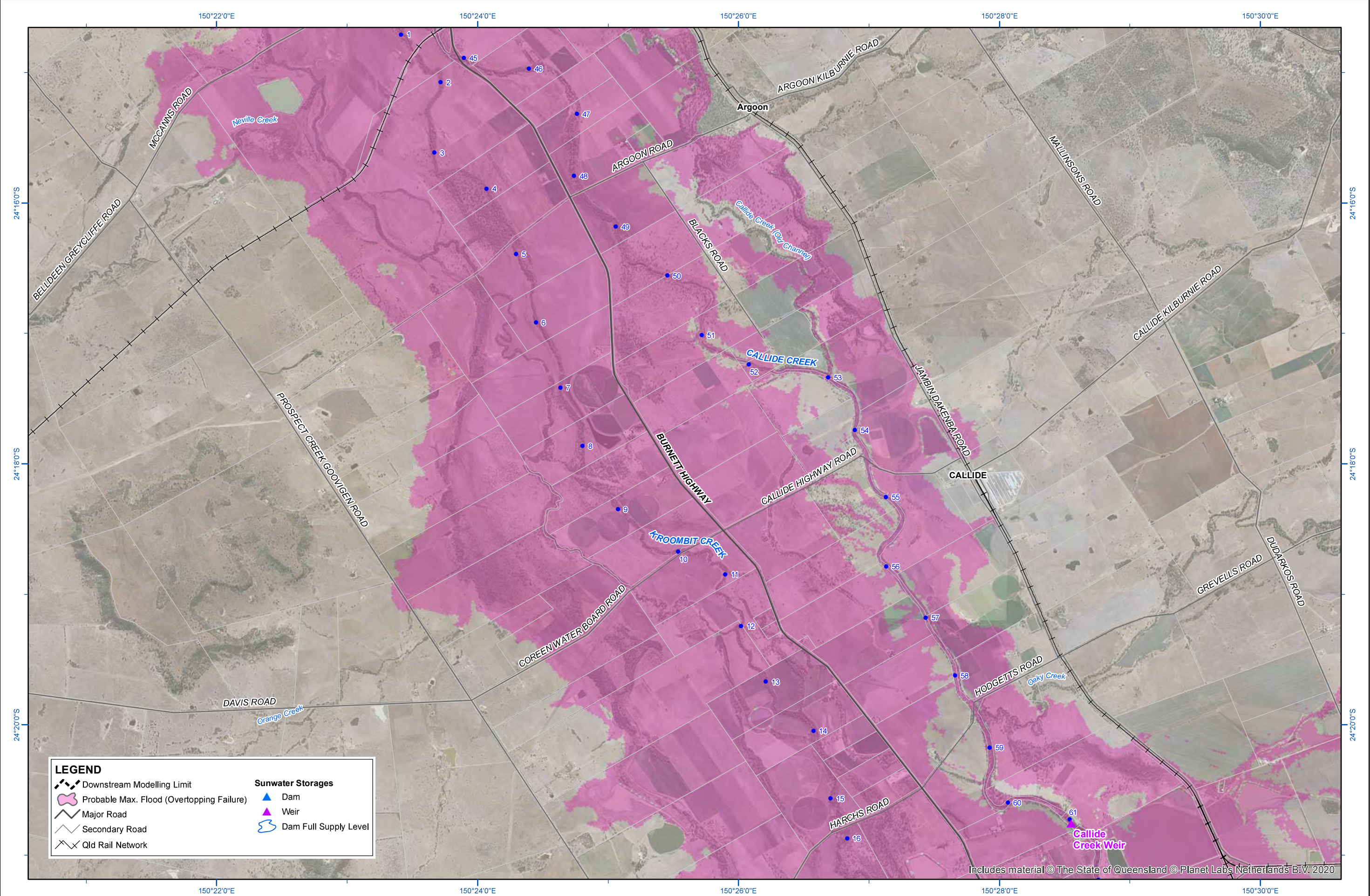
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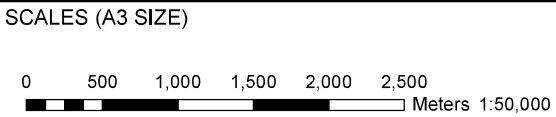
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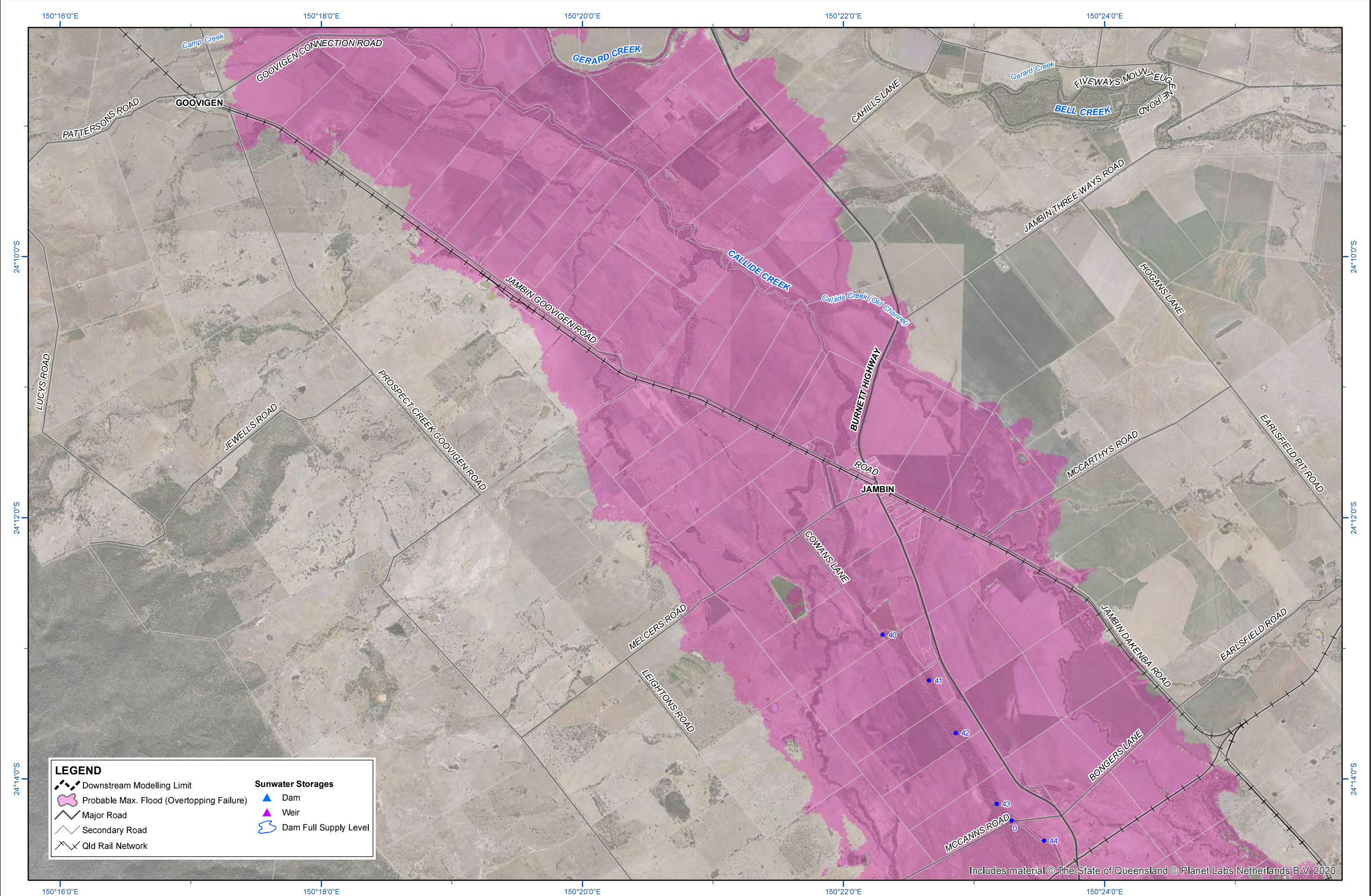
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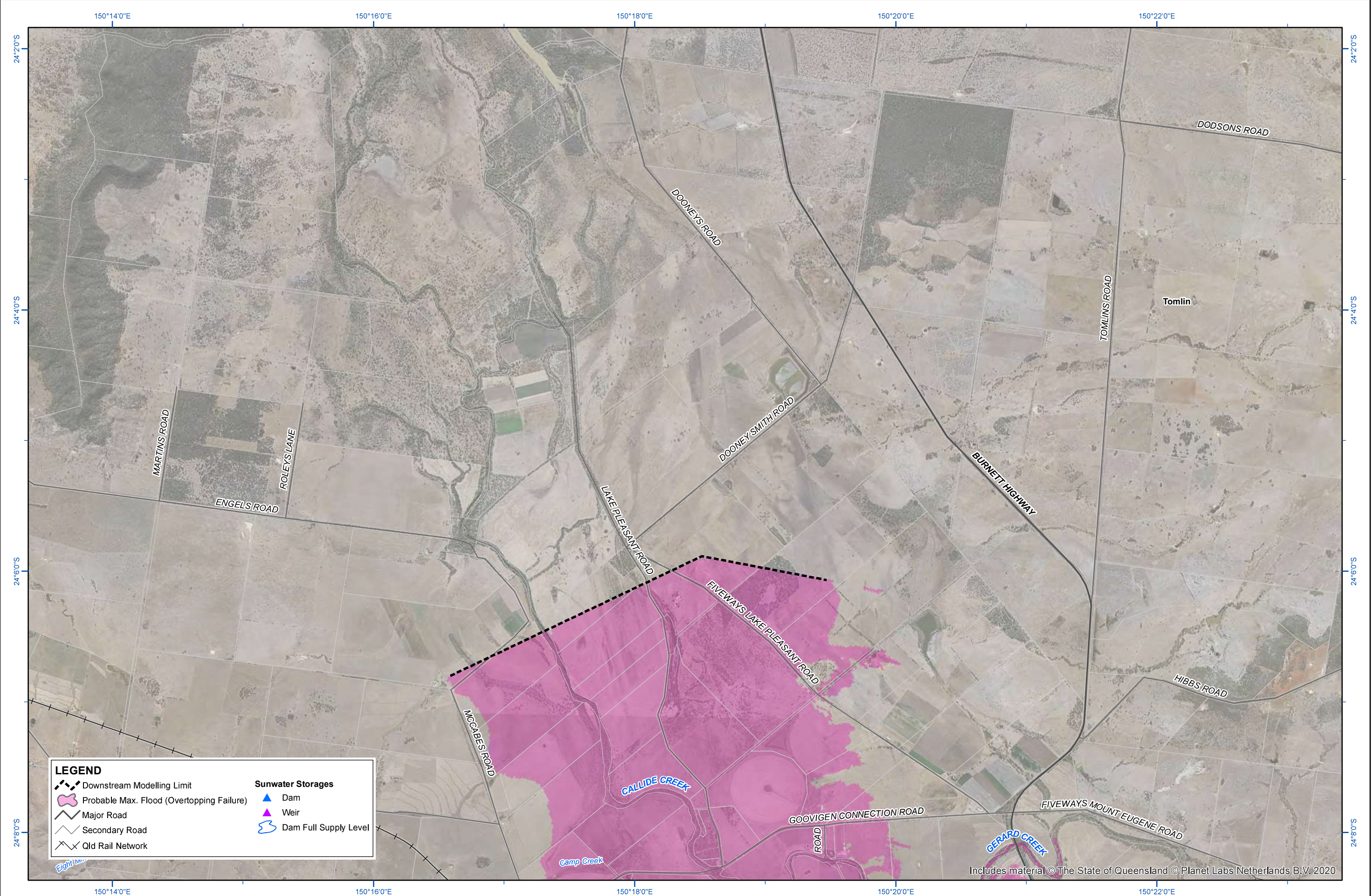
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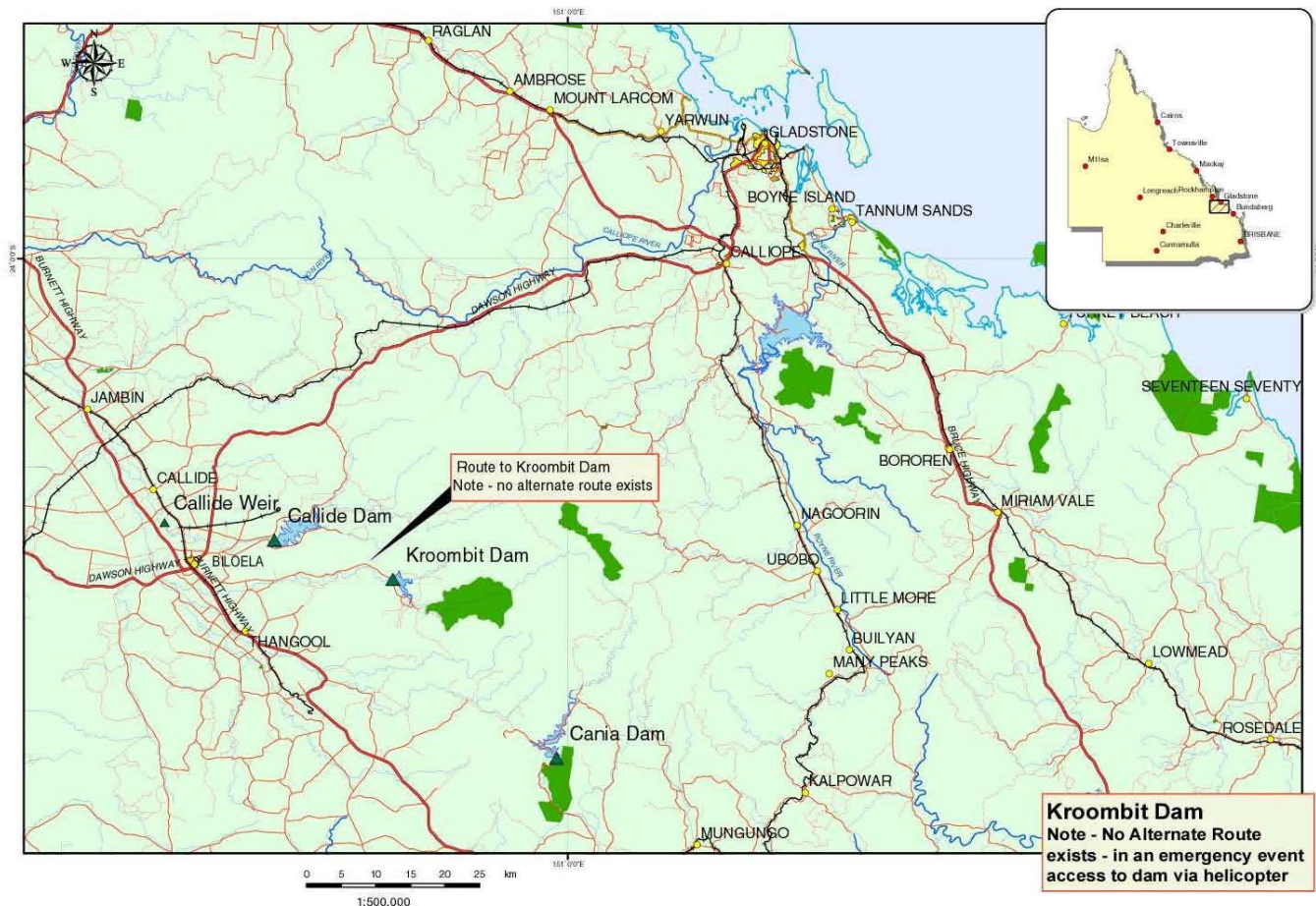
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## Appendix B4: Emergency access routes

Figure B3: Access routes during fair and adverse weather conditions

**Major access route information (Dry weather only)**

Access via Valentine Plains Road from Biloela. Road conditions are dependent on weather conditions.

- Distance: Approx. 30 kms.
- Road Type: Bitumen on Valentine Plains Road then last 5 kms dirt/gravel road to dam
- Speed Limit: 100km/h generally on bitumen (drive to suit conditions).
- Road cut off in wet weather
- NOTE: If Operators need to access the dam for any preparation before a flood event, this should be done early as local roads in the area will usually become flooded, cutting access to the site

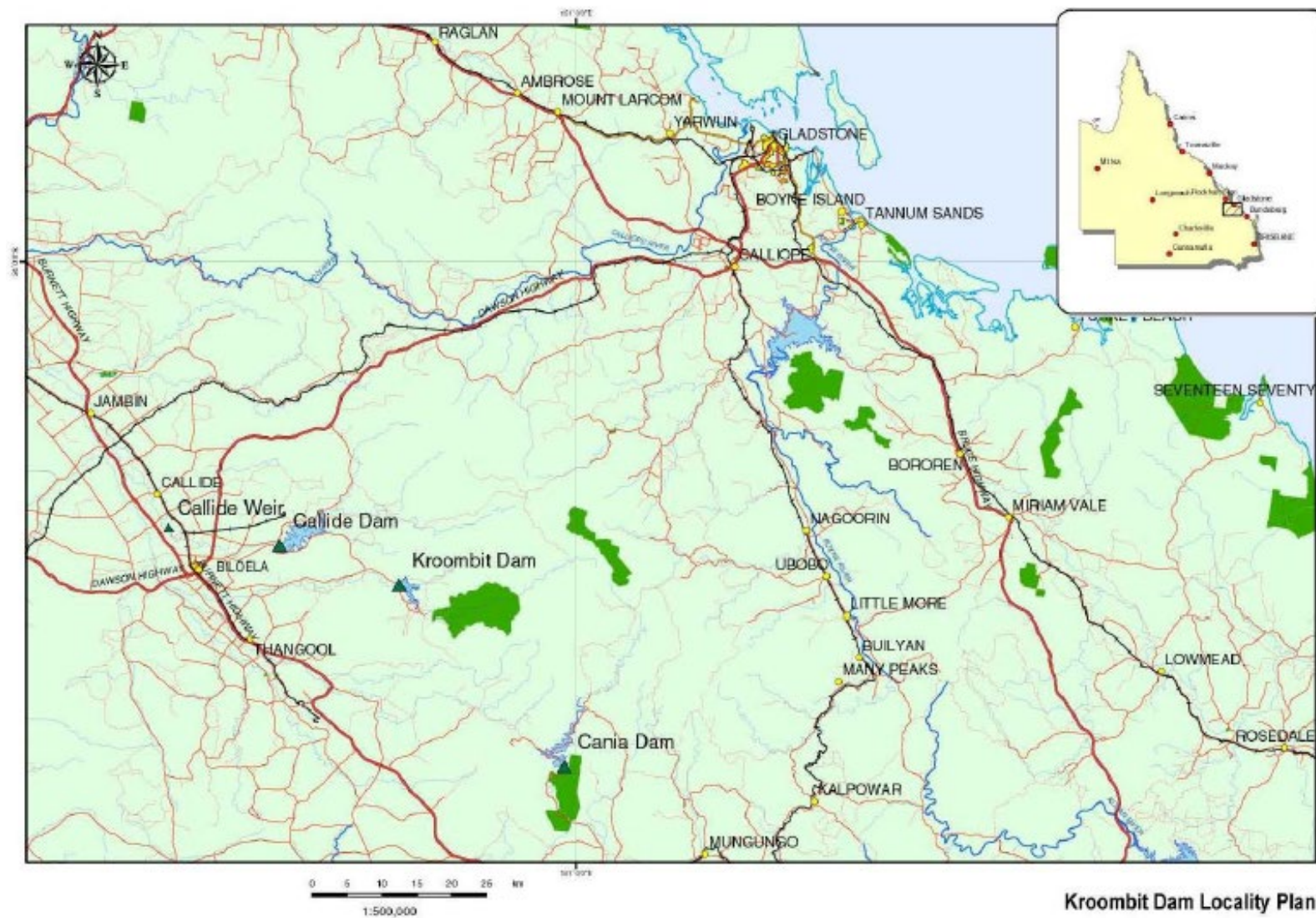
**Emergency access route information**

No alternative route exists during fair and adverse weather conditions. In a flood event access to the dam is via helicopter only due to local runoff and Kroombit Creek overflow inundating Valentine Plains Road.

- NOTE: Access to dam will be by helicopter.
- Helipad coordinates: Latitude. -24.41670 Longitude. 150.77120

## Appendix B5: Locality plan

Figure B4: Kroombit Dam locality plan

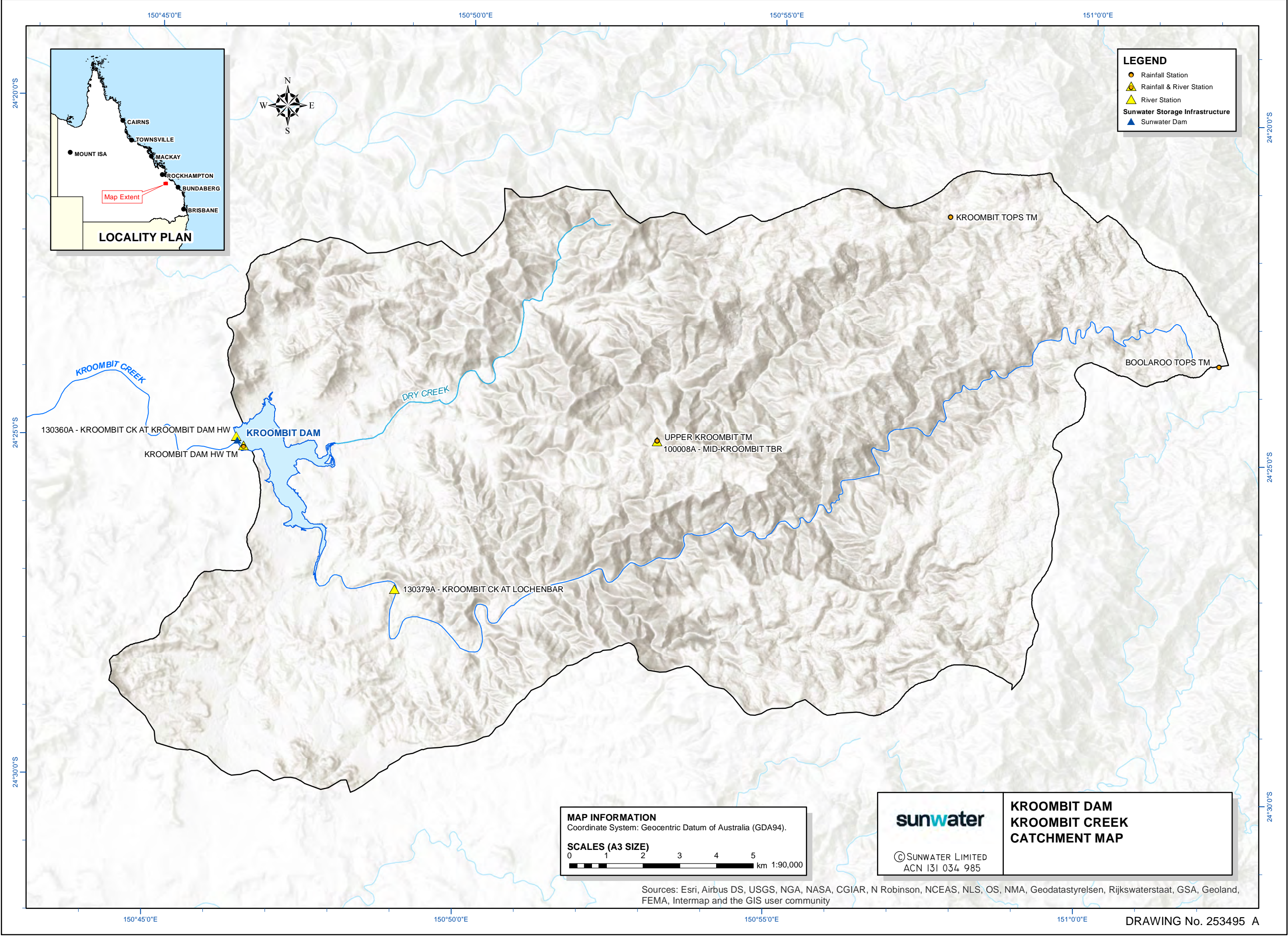




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Printed: Friday, 16/10/2020 09:00:06 AM

MAP PRODUCED BY:  
SUNWATER LTD  
TEL: (07) 5120 0000



**LEGEND**

- Rainfall Station
- ▲ Rainfall & River Station
- ▲ River Station
- Sunwater Storage Infrastructure**
- ▲ Sunwater Dam

**MAP INFORMATION**  
Coordinate System: Geocentric Datum of Australia (GDA94).

**SCALES (A3 SIZE)**

0 1 2 3 4 5 km 1:90,000

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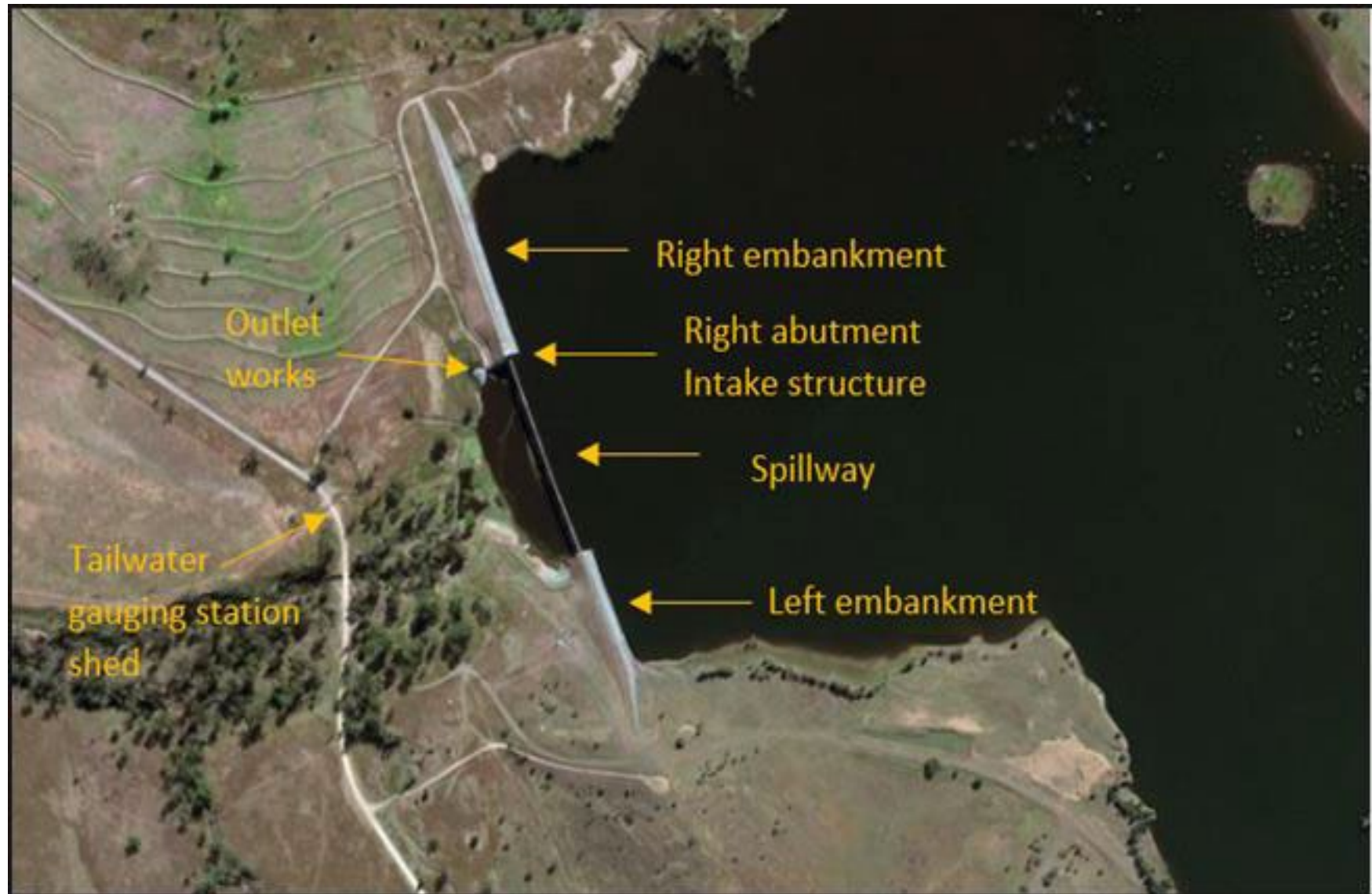
**KROOMBIT DAM  
KROOMBIT CREEK  
CATCHMENT MAP**

Sources: Esri, Airbus DS, USGS, NGA, NASA, CGIAR, N Robinson, NCEAS, NLS, OS, NMA, Geodatastyrelsen, Rijkswaterstaat, GSA, Geoland, FEMA, Intermap and the GIS user community



## Appendix B7: Map of Kroombit Dam

Figure B6: Map of Kroombit Dam





## APPENDIX C      Equipment and technical information

Appendix C1: List of equipment available during an emergency

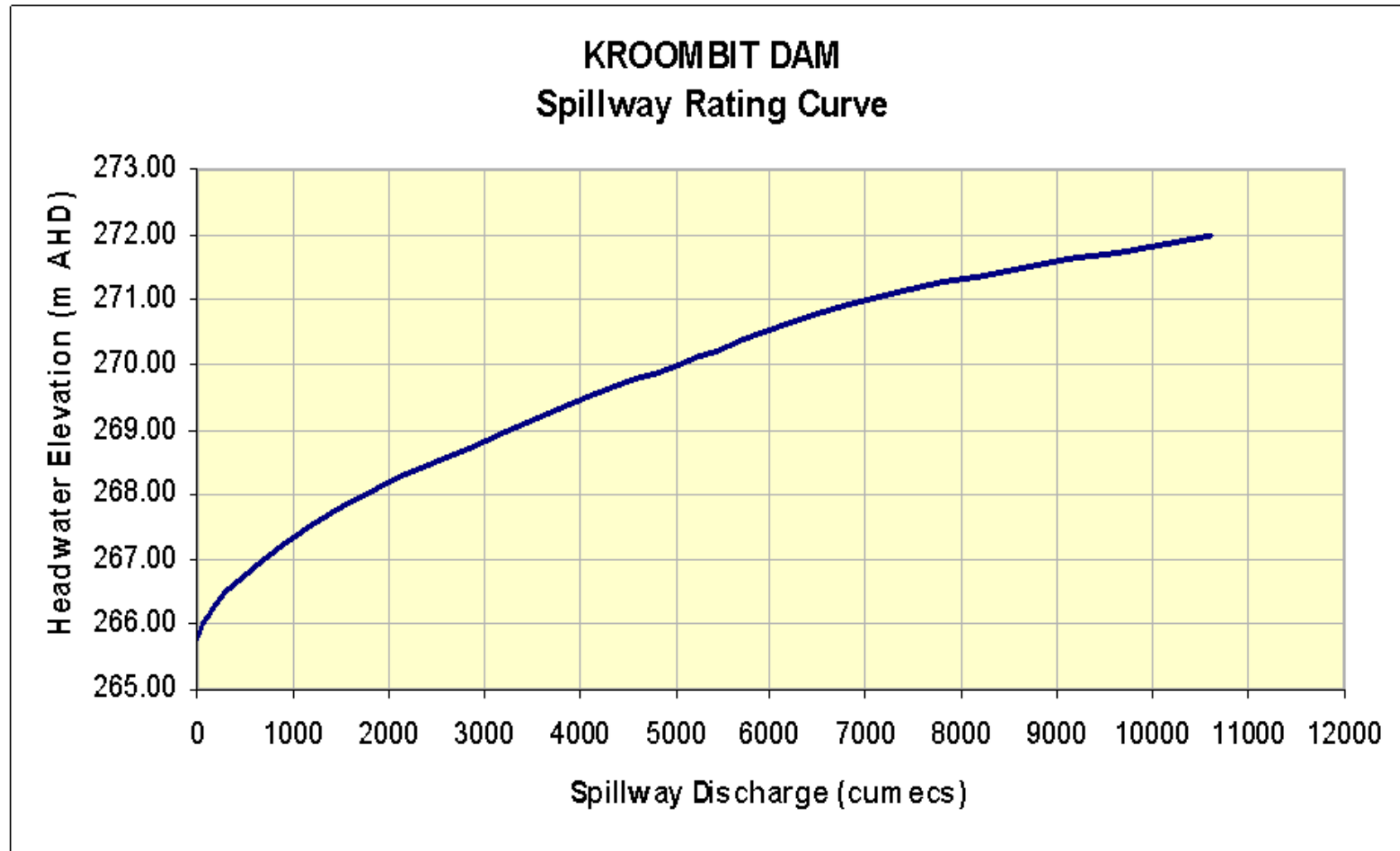
Appendix C2: Kroombit Dam Spillway Discharge Rating Curve

Appendix C3: Kroombit Dam Storage Curve

Appendix C1 has been redacted

## Appendix C2: KROOMBIT Dam discharge curve

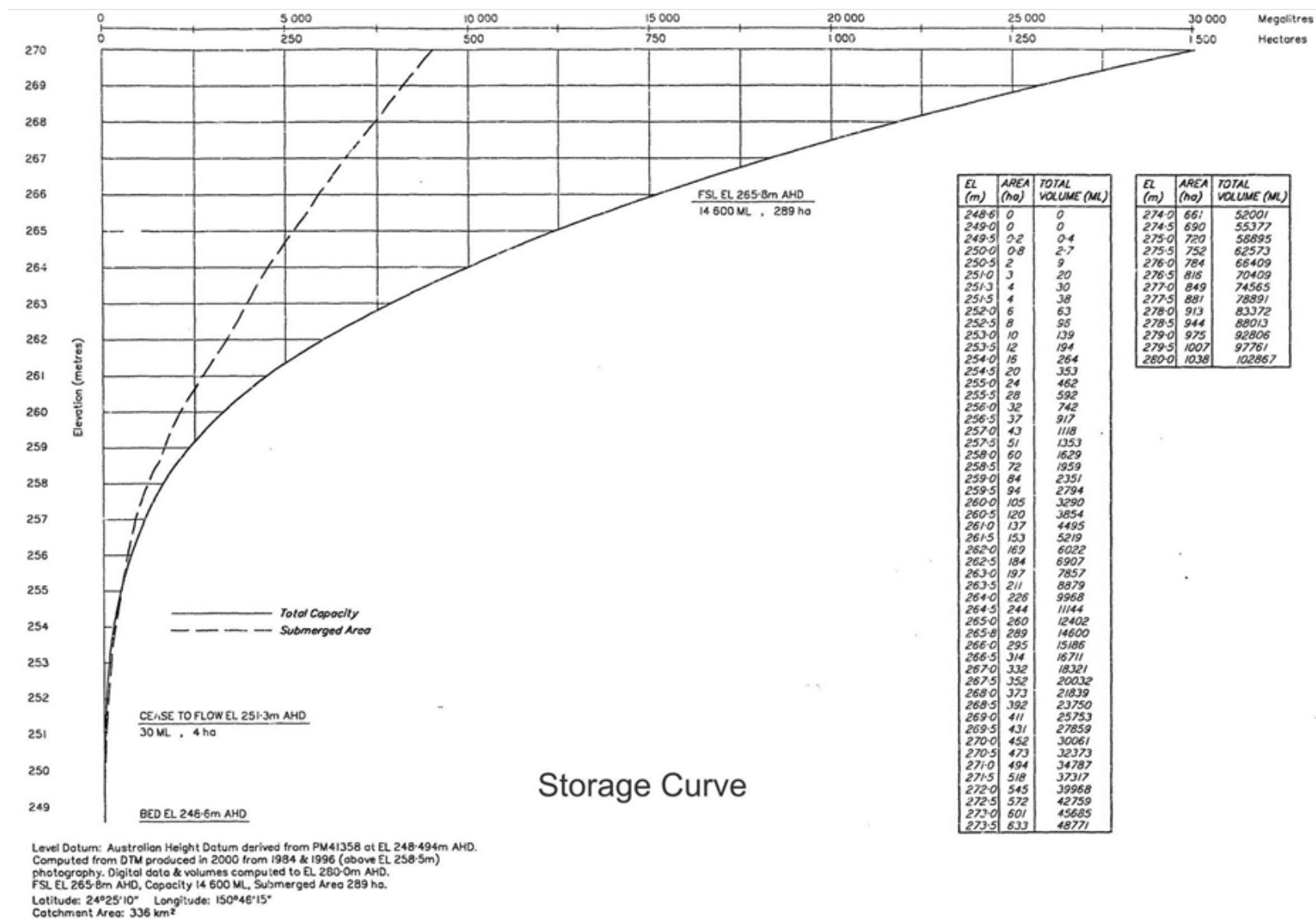
Figure C2: Kroombit Dam Spillway Discharge Rating Curve





## Appendix C3: Kroombit Dam Storage Curve

Figure C3: Kroombit Dam Storage Curve






## APPENDIX D      Interaction with local government and district groups

Appendix D has been redacted



## Annexe — Kroombit Dam SMS Messages

	<b>Advice</b> Stay informed 	<b>Watch and Act</b> Prepare to leave 	<b>Emergency</b> Leave immediately To be issued in consultation with council 
<b>SMS</b>	<p>ADVICE from Sunwater. Kroombit Dam is spilling excess water. <b>People downstream of Kroombit Dam</b> should STAY INFORMED and MONITOR CONDITIONS.</p> <p>Water flows from Kroombit Dam <b>expected to remain within beds and banks of river / may contribute to widespread/ localised/ overland flooding</b>. Expect increased river flows in 6-12 hours / later today/ overnight/ tomorrow. More information here: <a href="http://bit.ly/RecandSafety">bit.ly/RecandSafety</a></p>	<p>FLOOD WATCH AND ACT from Sunwater. Excess water spilling from Kroombit Dam has increased significantly. Water flows from Kroombit Dam may contribute to <b>dangerous/widespread flooding downstream</b>. Expect increased river flows in 6-12 hours / later today/ overnight/ tomorrow. <b>People downstream of Kroombit Dam</b> must PREPARE TO LEAVE in case the flood gets worse. Call Triple Zero (000) if your life is in danger. Call the SES on 132500 for flood help. More information here: <a href="http://bit.ly/RecandSafety">bit.ly/RecandSafety</a></p>	<p>FLOOD EMERGENCY WARNING from Sunwater. <b>People downstream of Kroombit Dam including Valentine Plains and low-lying areas of Biloela</b> must LEAVE IMMEDIATELY. Kroombit Dam <b>possible failure/ is failing</b>. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what to do at Banana Shire Council <a href="http://emd.banana.qitplus.com">http://emd.banana.qitplus.com</a></p>