sunwater

EMERGENCY ACTION PLAN — KROOMBIT DAM (ID 527)

ISSUE: 10.1 — September 2023

Expiry:

Prepared by Sunwater Limited

Controlled Copy No.

Gated: No Staffed: No

Type: RCC gravity dam with zoned earth and rock-fill embankments

Project: Kroombit EAP File no.: 08-000371/001

Address: use Lat/Long details

Location: Lat. **-**24.415984° Long. 150.771644°

24°24′57.49″ S 150°46′17.86″ E

Approved by the delegate of the Chief Executive, Department of Regional Development, Manufacturing and Water until 1 September 2025.

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Emergency activation quick reference – Dam Hazards

The Emergency Action Plan (EAP) for Kroombit Dam covers dam hazards evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant section of the EAP that deals with the dam hazard.

NOTE: The Incident Coordinator (IC) is responsible for activating the EAP unless otherwise directed by the Flood Operations Decision Maker (FODM) or Dam Safety Technical Decision Maker (DSTDM). Should the IC be unavailable, the Local Event Coordinator (LEC), Owner's Regional Representative (ORR) or Dam Duty Officer (DDO) is responsible.

Table 1: Emergency activation quick reference - Dam Hazards

Dam Hazards and	Activation levels for dam hazards			
section numbers	Alert	Lean Forward	Stand Up	Stand Down
Flood operations See section 5	Storage EL 265.70 m and rising	Storage above FSL 265.80 m NOTE: Consider interdependency and	Storage above EL 267.08 m	Storage EL 266.00 m and falling, with no significant rainfall expected in the catchment
		coincident flooding with Callide Dam and relevant messaging to D/S Residents		
Piping: embankment, foundation, or abutments See section 6	Increasing leakage through an embankment, the foundations, or abutments	Increasing leakage through an embankment, the foundations, or abutments with cloudy water	Piping condition has been established	Risk assessment has determined that failure risk has reduced
Earthquake See section 7	Earthquake confirmed or felt in the area, AND	Earthquake confirmed or felt in the area, AND	Earthquake confirmed or felt in the area, AND	Risk assessment has determined that failure risk has reduced
	• Intensity less than 5 Modified Mercalli (MM)	• Intensity greater than or equal to 5MM, OR	A possible failure path has been identified	
		Intensity less than 5MM and change detected during surveillance inspection		
Terrorist threat/activity or high energy impact	Not applicable	Not applicable	Possible terrorist activity noticed at dam or threat received	Risk assessment has determined that failure risk has reduced
See section 8			Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	
			Failure in progress or likely due to impact or explosion, and sufficient water in storage to create a dam hazard	
Overturning/sliding of monoliths See section 9	Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints	 Observed increasing seepage from spillway structure, OR Storage at or above Kroombit Dam EL 267.5 m 	Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour at the toe of one or more monoliths), AND	Stability assessment determines that sliding or overturning is unlikely.
			Sufficient water in storage to create a dam hazard, OR	
	Continued next page		Storage at or above Kroombit Dam HW EL 268.0 m	

Emergency activation quick reference – Other Emergency Situations

The EAP for Kroombit Dam covers one other emergency situation evaluated within Sunwater's Dam Safety Management Program; this is the communications failure emergency situation.

NOTE: The IC is responsible for the decision to activate the EAP. Should the IC be unavailable, the LEC or DDO is responsible for the decision.

Table 2: Emergency activation quick reference - Other Emergency Situations

	Activation levels			
Other Emergency Situations and	Communications Failure – Dam Site (DDO)	Communications Failure – Local Area (LEC/ORR)	Communications Failure – Brisbane (IC/DSTDM)	
section numbers	• Site managed (DDO - becomes LEC)	Brisbane managed by IC	Locally managed by LEC	
		Activation triggers for other emergency situations		
Communication Failure See section 10	Unable to communicate to or from Dam site	Unable to communicate to or from Local Area	Unable to communicate to or from Sunwater Brisbane	

Table of contents

Emerg	gency activation quick reference – Dam Hazards	i
Emerg	gency activation quick reference – Other Emergency Situations	ii
Docur	ment control	vii
Docur	ment revision history	viii
Contro	olled document distribution list	ix
Electro	onic document distribution list	ix
1.	References, abbreviations and definitions	10
1.1	References/associated documents	10
1.2	2 Abbreviations and acronyms	12
1.3	Business terms and definitions	1
2.	Introduction	4
2.1	L Context	4
2.2	2 Purpose	5
2.3	3 Scope	5
2.4	Sunwater training	5
2.5	Fatigue Management Plan	6
2.6	Dam emergency organisation within Sunwater	6
2.7	7 Community information	8
2.8	3 Lessons learnt	8
2.9	Downstream notification lists	8
3.	Dam details	9
3.1	I General dam information	9
3.2	Population at risk	10
3.3	Spillway adequacy	10
3.4	4 General arrangement	10
3.5	Inspections and monitoring	10
3.6	Emergency inspections and monitoring	11
4.	Roles and responsibilities	12
5.	Dam hazard — flood operations	15
5.1	l Overview	15
6.	Dam hazard — piping: embankment, foundation, or abutments	27
6.1	l Overview	27
6.2	2 Emergency action roles	27
7.	Dam hazard — earthquake	35
7.1	l Overview	35
7.2	2 Emergency action roles	35

8. D	am hazard -	 terrorist threat/activity or high energy impact 	43
8.1	Overviev	V	43
8.2	Emerger	cy action roles	43
9. D	am hazard–	-overturning or sliding of monoliths	51
9.1	Overviev	V	51
9.2	Emerger	cy action roles	51
10. C	Other emerge	ency situation — communications failure	59
10.1	Overviev	V	59
10.2	Emerger	cy actions	59
Append	lix A Not	ification and communication lists	A1
Арре	endix A1 : Su	nwater regional notification list	A2
Appe	endix A2 : Su	nwater Brisbane notification list	A3
Арре	endix A3 : Ex	ternal notification list	A4
Арре	-	S residents notification list Note: The order of the Downstream Residents is determ mity to the dam wall commencing at the closest	•
Арре	endix A5 : W	ashpool D/S residents – potentially affected by both Callide and Kroombit events	A25
Арре	endix A6 : Ot	her reference contacts	A33
Арре	endix A7 : En	nergency alert polygon	A34
Арре	endix A8 : Da	m failure emergency alert request	A35
Арре	endix A9 : Kr	oombit Dam location of Downstream Residents with No Mobile/Landline only	A38
Append	lix B Dra	wings and Maps	B1
Арре	endix B1 : Ge	neral Arrangement drawings	B2
Арре	endix B2 : Do	wnstream Notification area	B3
Арре	endix B3 : Ini	undation maps	B4
Appe	endix B4 : En	nergency access routes	B28
Appe	endix B5 : Lo	cality plan	B29
Арре	endix B6 : Ca	tchment area	B30
Арре	endix B7 : M	ap of Kroombit Dam	B31
Append	lix C Equ	ipment and technical information	C1
Appe	endix C1 : Lis	t of equipment available during an emergency	C2
Арре	endix C2 : KR	OOMBIT Dam discharge curve	C3
Арре	endix C3 : KR	OOMBIT Dam Storage Curve	C4
Append	lix D Inte	raction with local government and district groups	D1

Annexe Kroombit Dam SMS messages

List of Tables

Table 1: Emergency activation quick reference - Dam Hazards	
Table 2: Emergency activation quick reference - Other Emergency Situations	ii
Table 3: Kroombit Dam specifications	9
Table 4: Historical floods experienced at Kroombit Dam	15
Table 5: Flood emergency activation trigger summary	16
Table 6: Flood operations — DDO emergency action	17
Table 7: Flood operations — LEC emergency action	19
Table 8: Flood operations — IC emergency action	20
Table 9: Flood operations — LEC and IC external communication plan	21
Table 10: Flood operations — DSTDM emergency action	25
Table 11: Flood operations — FODM emergency action	26
Table 12: Piping: embankment, foundation, or abutments — DDO emergency action	29
Table 13: Piping: embankment, foundation, or abutments — LEC emergency action	30
Table 14: Piping: embankment, foundation, or abutments — IC emergency action	31
Table 15: Piping: embankment, foundation, or abutments $-$ LEC and IC external communication plan	32
Table 16: Piping: embankment, foundation, or abutments — DSTDM emergency action	34
Table 17: Earthquake — DDO emergency action	37
Table 18: Earthquake — LEC emergency action	38
Table 19: Earthquake — IC emergency action	39
Table 20: Earthquake — LEC and IC external communication plan	
Table 21: Earthquake — DSTDM emergency action	42
Table 22: Terrorist threat/activity or high energy impact — DDO emergency action	45
Table 23: Terrorist threat/activity or high energy impact — LEC emergency action	46
Table 24: Terrorist threat/activity or high energy impact — IC emergency action	47
Table 25: Terrorist threat/activity or high energy impact $-$ LEC and IC external communication plan	48
Table 26: Terrorist threat/activity or high energy impact — DSTDM emergency action	50
Table 27: Overturning or sliding of monoliths—DDO emergency action	53
Table 28: Overturning or sliding of monoliths—LEC emergency action	54
Table 29: Overturning or sliding of monoliths—IC emergency action	55
Table 30: Overturning or sliding of monoliths—LEC and IC communication plan	56
Table 31: Overturning or sliding of monoliths—DSTDM emergency action	58
Table 32: Communications failure emergency activation trigger summary	59
Table 33: Communications failure — DDO emergency action	60
Table 34: Communications failure — LEC emergency action	61
Table 35: Communications Failure – IC emergency action	62
Table 36: Communications failure — LEC and IC communication plan	
Table 37: Communications failure — DSTDM emergency action	
Table 38: Communications failure — FODM emergency action	65

List of Figures

Figure 1: Sunwater emergency response organisation	6
Figure 2: Piping: embankment, foundation, or abutments flowchart	28
Figure 3: Earthquake flowchart	36
Figure 4: Terrorist threat/activity or high energy impact flowchart	44
Figure 5: Overturning or sliding of monoliths flowchart	52
Figure A1: Emergency alert polygon	A34
Figure A2: Kroombit Dam Emergency Alert Request form	A36
Figure A3: Kroombit Dam Emergency Alert Request form	A36
Figure B1: Kroombit Dam general arrangement and details	B2
Figure B2: Kroombit Dam Flood impact mapping	В3
Figure B3: Access routes during fair and adverse weather conditions	B28
Figure B4: Kroombit Dam locality plan	B29
Figure B5: Kroombit Dam declared catchment boundary plan	B30
Figure B6: Map of Kroombit Dam	B31
Figure C1 Emergency equipment	C2
Figure C2: Kroombit Dam Spillway Discharge Rating Curve	C3
Figure C3: Kroombit Dam Storage Curve	C4

Document control

Authorisation of document

Name	Position/role	Signature/date
	EAP Program Lead —Prepared for submission	29/09/2023

Document revision history

Issue	Date	Prepared by	Reason for change	eDOCS#
2	May 2008		Significant changes of Kroombit Dam Emergency Action Plan to reflect Sunwater Management structure and other minor changes. Note: Refer HB # 710727 for amendments issued.	
3	October 2011		Significant changes of Kroombit Dam Emergency Action Plan to reflect current Sunwater Management structure and other changes.	
4	October 2015		New Emergency Action Plan developed at expiry of 3E approval. Issued for consultation with Relevant Disaster Management Groups.	HB # 1825728
5	September 2016		Updates to notification & communication lists and Emergency Alert sections.	HB # 2026857
6	October 2017		Updates to notification & communication lists and minor corrections.	HB # 2224224
7	February 2018		Revised and reviewed Emergency Action Plan which includes updates that reflect the Water Legislation (Dam Safety) Amendment Act 2017, implementation of changes to Sunwater management structure, new event management roles and addition of new Emergency Activation section (Other Emergency Situations).	HB # 2096046
8	September 2018		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2367200
8.1	September 2019		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2471453
8.2	September 2020		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	HB # 2572566
8.3	September 2021		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes such as removing Comprehensive Risk Assessments description (2.9) and simplifying FODM role in Activation triggers (5.2.1) including removing para 5.2.2.	HB # 2653136
9.0 (Refused, not Approved)	March 2022		Revised and reviewed at expiry of approval. Includes changes to the triggers and associated actions in Sections four (Flood) and nine (Overturning) that reflect the updated data available. Error corrections and other non-substantive changes to improve readability and useability. Incorporated global non-substantive EAP changes resulting from feedback from previous internal and external reviews. Amended to comply with the new Sunwater branding. Amended contacts and associated sections.	
10.0	October 2022		Addressed items listed in the Schedule of Matters from Issue 9.0 submission. Updated contacts and error corrections.	HB # 2739608
10.1	September 2023		Added Fatigue Management as section 2.5. Removed Hazard Management Toolkit from Appendix D. Removed references to chemical spill. Added Annexe and amended messaging in communication tables to comply with AWS requirements. Updated equipment in Appendix C. Non-substantive updates as part of Annual Safety Statement. Minor error corrections and readability improvements.	2813137

Controlled document distribution list

Copy no.	Position	Location
1	Senior Operator	Sunwater, Biloela Depot
2	Operations Manager	Sunwater, Biloela
3	Emergency Action Plan Coordinator	Sunwater, Brisbane
4 Deputy Local Disaster Coordinator—Local Disaster Management Group (LDMG) Banana Shire Council, Biloela		
NOTE: Communication information for each 'Controlled Copy Holder' is attached in Appendix A.		

Electronic document distribution list

Printed electronic copies are considered uncontrolled copies.

Position	Location	
Officer in Charge—Biloela Police (QPS)	Police, Biloela	
District Disaster Coordinator—Gladstone District Disaster Management Group (DDMG)	Police, Gladstone	
Senior Flood Forecaster	Bureau of Meteorology, Brisbane	
NOTE: Communication information for each 'Electronic Copy Holder' is in Appendix A.		

1. References, abbreviations and definitions

1.1 References/associated documents

Ref	Document title	Reference/location
А	Water Supply (Safety and Reliability) Act 2008 (May 2020)	https://www.legislation.qld.gov.au/view/whole/pdf/inforce/current/act-2008-034
В	Emergency action plan for referable dam guideline (RDMW 2021)	https://www.resources.qld.gov.au/ data/assets/pdf file/0018/84015/eap-guideline.pdf
С	Queensland State Disaster Management Plan 2018 (Queensland's Disaster Management Committee) Updated 2023	https://www.disaster.qld.gov.au/ data/assets/pdf file/0027/339336/lnterim-2023-QSDMP-V1.2.pdf
D	Queensland Government Communications and systems for public information and warnings	https://www.disaster.qld.gov.au/dmg/Response/Pages/5-6.aspx
E	Guidelines for the Development of Communication Education, Awareness and Engagement Programs (2010)	https://knowledge.aidr.org.au/media/1970/manual-45-guidelines-for-the-development-of-communication-education-awareness-and-engagement-programs.pdf
F	Queensland Emergency Alert Manual – M.1.174 (February 2022)	https://www.disaster.qld.gov.au/ data/assets/pdf file/0027/339417/ M1174-Queensland-Emergency-Alert-Manual.pdf
G	Sunwater website — Emergency Action Plans, Flood Maps and Dam Emergency Sirens	https://www.sunwater.com.au/community/preparing-for-weather- events/emergency-management/
Н	Sunwater website — Emergency Notification Service	https://www.sunwater.com.au/community/preparing-for-weather- events/stay-informed/emergency-notification-service/
I	Professional Engineers Act 2002 (RPEQ) (September 2013)	https://www.legislation.qld.gov.au/view/pdf/inforce/2013-09-23/act- 2002-054
J	Sunwater (internal) Kroombit Dam Comprehensive Risk Assessment	eDOCS# 2549213
K	Sunwater (Internal) Kroombit Dam Failure Impact Assessment	eDOCS# 2492706
L	Sunwater (internal) Strategic Event Procedure	Strategic Event Procedure
М	Sunwater (internal) Kroombit Dam Safety Condition Schedule	eDOCS# 1740579
N	Queensland Disaster Management Act 2003 (April 2022)	https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2003- 091
0	Queensland Disaster Management Guidelines	https://www.disaster.qld.gov.au/dmg/Pages/DM-Guideline.aspx
Р	Guidelines on Selection of Acceptable Flood Capacity for Dams (ANCOLD, 2000)	ANCOLD
Q	Queensland Dam Safety Management Guidelines (DNRME October 2020)	https://www.dnrme.qld.gov.au/ data/assets/pdf file/0007/78838/dam -safety-management.pdf
R	Australian Rainfall and Runoff (ARR) 2016	http://book.arr.org.au.s3-website-ap-southeast-2.amazonaws.com/
S	Sunwater (internal) Kroombit Dam Operation and Maintenance Manual	Kroombit Dam Operation and Maintenance Manual
Т	Guidelines on Dam Safety Management (ANCOLD, 2003)	ANCOLD ISBN: 0-731027620
U	Guidelines on Consequence Categories for Dams (ANCOLD, 2012)	ANCOLD ISBN: 978-0-9808192-5-0
V	Guideline for Failure Impact Assessment of Water Dams (DNRME 2018)	Guideline for failure impact assessment of water dams (resources.qld.gov.au)
W	Sunwater (internal) Emergency Alert Protocol	eDOCS# 2156253
Х	Water Act 2000	https://www.legislation.qld.gov.au/view/pdf/inforce/current/act-2000-034
Υ	Sunwater (Internal) Kroombit Dam Design Flood Hydrology Report	eDOCS# 2578479
Z	Fatigue Management Procedure WHS42 (Sunwater internal)	Fatigue Management Procedure

Ref	Document title	Reference/location
AA	Sunwater (internal) Standing Operating Procedure (SOP) 12 – Dam Log Books	Policies, Procedures and Guidelines - SOP12 Dam Log Books - All Documents - Default (Function and Activity) (sharepoint.com)

Kroombit-i10.1

OS

Operations Supervisor

1.2 Abbreviations and acronyms

AEP	Annual Exceedance Probability		
AHD	Australian Height Datum	ORR	Owner's Regional Representative
AMTD	Adopted Mean Thread Distance	PAR	Population at Risk
ANCOLD	Australian National Committee on Large Dams	PDSE	Principal Dam Safety Engineer
BOM	Bureau of Meteorology	PFRM	Predictive Flood Routing Model
CED	Chief Engineer Dams	PLL	Probable Loss of Life
CEO	Chief Executive Officer	PMF	Probable Maximum Flood
CRA	Comprehensive Risk Assessment	PMP	Probable Maximum Precipitation
CTG	Counter Terrorism Group	PMPDF	Probable Maximum Precipitation Design Flood
D/S	Downstream	PWRE	Principal Water Resources Engineer
DCF	Dam Crest Flood	QDMC	Queensland Disaster Management Committee
DCL	Dam Crest Level	QFES	Queensland Fire & Emergency Services
DDC	District Disaster Coordinator	QPS	Queensland Police Service
DDMG	District Disaster Coordinator District Disaster Management Group	RB	Right Bank
		RC	Regional Council
DDMP	District Disaster Management Plan	RCC	Roller Compacted Concrete
DDO	Dam Duty Officer	RDMW	Department of Regional Development,
DDS	Director Dam Safety	KDIVIVV	Manufacturing & Water
DHT	Dam Hazard Toolkit	ROC	Regional Operations Centre
DSR	Dam Safety Regulator	RPEQ	Registered Professional Engineer of Queensland
DSSC	Dam Safety Surveillance Coordinator	RSL	Reduced Supply Level
DSTDM	Dam Safety Technical Decision Maker	SCED	Senior Civil Engineer Dams
EAP	Emergency Action Plan	SCTN	Security and Counter Terrorism Network
EA	Emergency Alert	SDCC	State Disaster Coordination Centre
EER	Emergency Event Report	SDF	Sunny Day Failure
EGMO	Executive General Manager Operations	SDTE	Senior Dam Technical Engineer
EGME&WR	Executive General Manager Engineering & Water	SES	
	Resources		State Emergency Service
EL	Elevation Level	SMS	Short Message Service
ELT	Executive Leadership Team	SMT	Sunwater Media Team
FCL	Fixed Crest Level	SO	Standby Operator
FODM	Flood Operations Decision Maker	SOP	Standard Operating Procedure
FSL	Full Supply Level	SRT	Strategic Response Team
GM	General Manager	SS	Storage Supervisor
IC	Incident Coordinator	SWL	Storage Water Level
IFHC	Incremental Flood Hazard Category	SWRE	Senior Water Resources Engineer
IGEM	Inspector-General Emergency Management	U/S	Upstream
LB	Left Bank	WHS	Workplace Health & Safety
LDC	Local Disaster Coordinator	WQ	Water Quality
LDMG	Local Disaster Management Group		
LDMP	Local Disaster Management Plan		
LEC	Local Event Coordinator		
MAP	Manager Asset Planning		
Max. OL	Maximum Operating Level		
ME	Manager Environment		
MM	Modified Mercalli		
O&M	Operation & Maintenance		
ОВ	Observation Bore		
OC	Operations Centre		
OCDO	Operations Centre Duty Officer		
OCO	Operations Coordinator		
OM	Operator Maintainer		
OMGR	Operations Manager		

Kroombit-i10.1

1.3 Business terms and definitions

The meaning of terms used in this section are set out in accordance with relevant legislation or as defined by operator requirements

Term	Definition
Terms def	ined in accordance with Water Supply (Safety and Reliability) Act 2008 (the Act) (ref A)
Dam hazard	 Means a reasonably foreseeable situation or condition that may: cause or contribute to the failure of the dam, if the failure may cause harm to persons or property, OR require an automatic or controlled release of water from the dam if the release of the water may cause harm to persons or property. NOTE: Various dam failure modes have been referred to as hazards in this document e.g., piping, instability, and overtopping.
Dam hazard event	Means an event arising from a dam hazard if: • persons or property may be harmed because of the event, AND • a coordinated response, involving two or more of the following relevant entities, is unlikely to be required; each local group and district group for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, AND • the event is not an emergency event.
Disaster management plan District group	Of a district group or local government, means the group's District Disaster Management Plan (DDMP) or local government's Local Disaster Management Plan (LDMP) under ref O. For an EAP, means a district group established under ref O, section 22 whose disaster district under that Act could,
Emergency event	 under the plan, be affected by a dam hazard. Means an event arising from a dam hazard if: persons or property may be harmed because of the event, AND any of the following apply: a coordinated response, involving two or more of the following relevant entities, is likely to be required; each local group and district group for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, OR the event may arise because of a disaster situation declared under ref O, OR an entity performing functions under the State Disaster Management Plan may, under that plan, require the owner of the dam to give the entity information about the event.
Local group	For an EAP, means a local group established under ref O, section 29 whose local government area could, under the plan, be affected by a <i>dam hazard</i> .
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or <i>district group</i> .
Referable dam	A dam, or a proposed dam after its construction, will be a referable dam if: • a failure impact assessment of the dam, or the proposed dam, is carried out under the Act, AND • the assessment states the dam has, or the proposed dam after its construction will have, a category one or category two failure impact rating, AND • the Chief Executive has, under section 349 of the Act, accepted the assessment. Also, a dam is a referable dam if: • under section 342B of the Act, the owner of a dam is given a referable dam notice and, before the effective
Relevant entity	day for the notice, does not give the Chief Executive a failure impact assessment for the dam, AND • the Chief Executive has not, under section 349 of the Act, accepted a failure impact assessment of the dam. Means each of the following under the EAP for the dam:
	 the persons who may be affected, or whose property may be affected, if a dam hazard event or emergency event were to happen for the dam, e.g., the owners of parcels of farmland adjacent to the dam or residents of a township each local group and district group for the EAP each local government whose local government area may be affected if a dam hazard event or emergency event were to happen the Chief Executive another entity the owner of the dam considers appropriate e.g., the Queensland Police Service (QPS).

Term	Definition				
	Terms consistent with Queensland Disaster Management Guidelines (ref P)				
Activation levels	The four levels of EAP activation are:				
	• Alert: A heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Alert level indicates the dam owner is getting ready to activate the Lean Forward level of the EAP if the situation deteriorates.				
	• Lean Forward: An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared but not activated.				
	• Stand Up: The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report (EER) in accordance with the provision of the Act.				
	 Stand Down: Transition from responding to an event back to normal core business and/or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present. 				
	The movement through these levels of activation is not necessarily sequential. It should be applied with flexibility and adaptability and be tailored to the location and event.				
	Triggering one of these levels of activation may not necessarily mean a similar activation of LDMGs or DDMGs.				
Bureau of	The three levels of flooding are:				
Meteorology flood level classifications	 Minor flooding: This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary. 				
	 Moderate flooding: This causes the inundation of low-lying areas requiring the removal of stock and/or the evacuation of some houses. Main traffic bridges may be closed by flood waters. 				
	 Major flooding: This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely. 				
Concurrent Flooding	Flood flows downstream of a dam that are not a result of dam outflows; for instance, those from adjacent catchments or from the sea, and which occur in the same period as downstream releases or flooding from the dam.				
Dam crest (ref Q)	The lowest elevation of the non-overflow crest section of the dam excluding handrails, parapets or wave walls that have not been designed to store water.				
Dam crest flood	The flood event which, when routed through the reservoir, results in a still water reservoir level equivalent to the lowest dam crest level.				
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.				
Downstream releases	Downstream releases are outflows from the dam made through appurtenant structures such as spillways or outlet works that are in accordance with the design of the dam.				
Earthquake	A sudden release of energy in the earth's crust or upper mantle, usually caused by movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include:				
	 settlement, sliding, or overturning of monoliths in the dam wall initiation of seepage lines in the foundations or abutments that could lead to piping damage and potential inoperability of appurtenant works. 				
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above the Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.				
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.				
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.				
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.				
Probable maximum flood (ref R)	The flood resulting from the <i>probable maximum precipitation</i> coupled with the worst flood-producing catchment conditions that can be realistically expected in the prevailing meteorological conditions.				
Probable maximum precipitation (ref R)	The theoretical greatest depth of precipitation for a given duration that is physically possible over a particular drainage basin.				
Probable maximum precipitation design flood (ref S)	The flood resulting from the <i>probable maximum precipitation</i> coupled with typical catchment conditions.				

Term	Definition
Stability, main embankment	High foundation pore pressure peaks may reduce the Factor of Safety against slip circle failure to an unacceptable level.
'Sunny Day' failure	A failure that occurs at the FSL and there is no concurrent rain associated flooding.
Terrorist activity	A deliberate attempt to damage, fail or contaminate a dam.

2. Introduction

2.1 Context

Under the Water Supply (Safety and Reliability) Act (2008) (the Act), (ref A) the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the Act. The content requirements for EAPs are contained in section 352H of the Act.

Summary of legal requirements – Section 352H

Section 352H(1) of the Act requires that the EAP must identify each dam hazard for the dam,

and for each of these dam hazard types (e.g., flood operations or piping risk):

- identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard
- identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening
- state when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned
- state when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or
 emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the
 order of priority in which the relevant entities are to be notified
- state the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352H(2) of the Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352HA of the Act states that before giving the Chief Executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan, and each district group for the plan.

Section 352HB of the Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local district group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352H(1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

The local government whose area may be affected by a dam hazard for Kroombit Dam has been assessed as **Banana Shire Council (BSC)**. Sunwater has provided the BSC with a copy of the draft EAP for assessment.

Section 352HC of the Act states that a district group may review the EAP for consistency with its disaster management plan. The district group for Kroombit Dam **Gladstone Police District Disaster Management Group (DDMG).** Sunwater has provided the DDMG with a copy of the draft EAP for review.

NOTE: Sunwater has attempted to write the EAP to cope with all reasonably foreseeable emergency situations. However, there is considerable uncertainty about how any emergency situation might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

2.2 Purpose

The purpose of this EAP is:

- to minimise the risk of harm to persons or property if a dam hazard event or emergency event for the dam happens
- to identify dam hazards that could occur at Kroombit Dam and the area likely to be affected for each hazard
- to prescribe emergency actions taken by the dam owners and operating personnel in identifying and responding to dam hazards and notifying relevant entities.

It is possible for more than one dam hazard to exist at Kroombit Dam at the one time. In such a circumstance, it may be necessary to act on the procedures within separate sections simultaneously.

The focus of this EAP is the management of dam hazards at Kroombit Dam by the owner of the dam (Sunwater) and the communication and notification of dam hazards to the LDMGs, DDMGs and broader community. However, the EAP sits within the broader emergency response framework. This EAP has been developed to be consistent with and support the objectives of the Banana Shire Council Local Disaster Management Plan (LDMP) and associated sub plans.

2.3 Scope

The Kroombit Dam EAP covers:

- dam hazards evaluated within Sunwater's Dam Safety Management Program
- details about the dam that are relevant to a dam hazard
- identification of circumstances that indicates a material increase in the likelihood of a dam hazard event and/or emergency event happening
- triggers for activation of a tiered response to dam hazard event or emergency event
- roles and responsibilities in responding to a dam hazard event or emergency event
- notification, warning, and communication protocols
- inspection, monitoring, and reporting protocols during emergencies (ref D)
- other relevant information that may assist with identifying the area affected by a dam hazard event or emergency event, and the management of such.

2.4 Sunwater training

Training of the use and implementation of this EAP document is carried out at various times throughout the year. Specific pre-wet season training is undertaken leading up to the wet season. During this period, Sunwater staff complete work instructions for site preparations and from July to September carry out checks on; stores, supplies of fuel and the current EAP such as contact details for individuals and dam information.

The EAP training that is carried out on-site includes walkthroughs of new changes, scenario (role play) and Q&A to check the knowledge and competency of all those who attended. This on-site training is presented to relevant Sunwater staff (DDO's, LECs and ICs) and disaster management stakeholders. DSTDM and FODM information sessions are carried out once a year with the same walkthrough of new changes and Q&A, but this is not specific to any one dam. New Sunwater employees in these various roles also have a walkthrough of the EAP.

NOTE: All enquiries regarding EAP training should be directed to

Sunwater is also working towards carrying out exercises involving each local authority and disaster management stakeholders. Where there is more than one referable dam in a local area, the exercise could involve more than one dam, or the location will be rotated. This full test would involve the State Disaster Coordination Centre (SDCC) and include the (non-live) testing of Emergency Alerts (EAs). The test results relating to numbers of alerts generated will be shared with local authority and disaster management stakeholders.

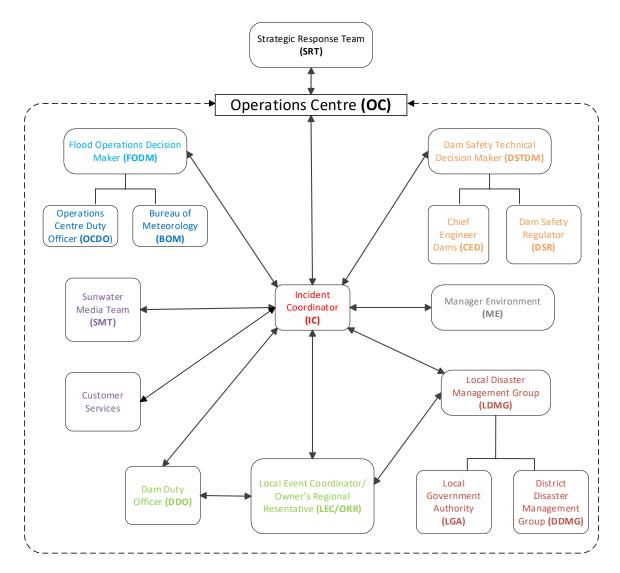
2.5 Fatigue Management Plan

Sunwater has a Fatigue Management Procedure (ref Z). This document recognises fatigue as an important workplace hazard and has identified and outlined control processes to mitigate the risk of fatigue impaired HSE incidents. A copy of Sunwater's Fatigue Management Procedure can be provided upon request.

2.6 Dam emergency organisation within Sunwater

The Sunwater emergency management framework generally utilises the organisation's hierarchy and in-house experts as illustrated in Figure 1 below.

Figure 1: Sunwater emergency response organisation



Key aspects of the dam hazard management framework are:

- Central to the framework is the role of IC for any dam hazard at a dam. The IC will maintain overall responsibility for a coordinated response to the dam hazard incident.
- The IC is responsible for activating the EAP when the dam reaches an EAP activation level, unless instructed to activate by the FODM or the DSTDM who have determined that it is reasonably likely that the dam could reach an EAP activation level. Should the IC be unavailable, the LEC followed by the DDO is responsible for the activation. If the IC loses all communications during a dam hazard, then as a fail-safe position, the LEC followed by the DDO will assume the duties and responsibilities of the IC. However, communications failure could result in some communication processes defined in this EAP not being carried out contemporaneously. As this is an identified risk, guidance has been provided to assist with mitigating this risk in Section 10 (Other emergency situation communications failure).

• Sunwater's in-house engineering (includes FODM and DSTDM) and technical staff will provide technical advice to the IC, LEC and DDO on an as needs basis. The FODM and DSTDM will also make flood and dam engineering decisions respectively during a dam hazard. These roles are filled by Registered Professional Engineers of Queensland (RPEQs), or by experienced engineers under the direct supervision of an RPEQ and are suitably qualified professionals. Such advice will be provided within an established framework of SOPs, models, standards, and manuals wherever possible.

2.7 Community information

Sunwater with the assistance of the local councils will ensure community education around messaging and impacts of the EAP and its related events is undertaken and continually improved by incorporating actions from Lessons Learnt (section 2.8).

Sunwater proactively engages with Banana Shire Council in the development and implementation of community education and information programs for identified communities at risk of dam release scenarios where the downstream flooding can be directly related to dam outflow. This includes communication of any change to the risk profile of Kroombit Dam and educational material contextualising dam outflows with localised riverine flooding.

Sunwater currently provides information externally to customers, downstream (D/S) residents and the community in a range of methods or channels in relation to dam hazards and emergencies. Individuals can access information through Facebook, Twitter, the Sunwater web page, Sunwater App and at several show/field days across regional Queensland where Sunwater may have stalls and information available.

Notifiable D/S residents are also provided information in text messages, phone calls and emails in the event of an activation of this EAP.

In the event of an emergency event or when otherwise required, Sunwater and the affected local government also have the use of the National Emergency Alert System to send a voice message and SMS. This service is provided by Telstra and managed by Queensland Fire and Emergency Services (QFES) at the SDCC. The process Sunwater follows is documented in Appendix A8.

A copy of all Sunwater approved EAPs are available to the public on the Sunwater website (ref H). These copies are redacted to protect people's personal details.

2.8 Lessons learnt

Sunwater carries out Lessons Learnt workshops as part of its post event management. These Lessons Learnt can result in changes to the EAP. These are captured and if applicable to this document are implemented at the earliest opportunity and are made available in the next EAP update to the Dam Safety Regulator (DSR) as part of Sunwater's continual improvement of its EAPs. The Lessons Learnt actions if relevant are provided to stakeholders, such as the LDMGs, DDMGs, other dam owners and Department of Regional Development, Manufacturing and Water (RDMW) as appropriate.

In addition, Sunwater requests any post event learnings be communicated regarding operational effectiveness and areas for improvement.

2.9 Downstream notification lists

Sunwater has compiled the notification lists through an iterative process. At least every five years, Sunwater writes to all lot on plan landholders that are impacted in the downstream zones. In addition to individual letters, advertisements are placed yearly in local papers to capture any new residents in the areas. All year, applicable individuals can register to receive notifications for this EAP and are able to register either through the Sunwater website (ref H) or by calling Sunwater Customer Enquiries on 13 15 89.

3. Dam details

3.1 General dam information

Location: Kroombit Dam is located on Kroombit Creek at AMTD 68.8km, approximately 30km, by road, east of Biloela. A dam locality plan can be found in Appendix B5.

Purpose: The dam is owned and operated by Sunwater and serves as a part of the Callide Valley Water Supply Scheme, providing regular water supply for recharge of the downstream alluvial aquifers.

Kroombit Dam (Lake Kroombit) together with Callide Dam (Lake Callide), Callide Weir, Kariboe Creek Weir, Grevillea Weir, and Thangool Weir make up the water source for the Callide Valley Water Supply Scheme. It should be noted that all of the above, with the exception of Callide Dam, are for the sole purpose of groundwater recharge and only Callide Weir, Callide Dam, and Kroombit Dam are owned and operated by Sunwater.

Kroombit Dam water is released downstream into Kroombit Creek where it replenishes the underground system through the pervious bed. This is monitored by a series of strategically placed bores with the depth to the water read on a one-monthly basis at 15 sites, and a three-monthly basis on all other bores. Releases are made in such a way that all the water is used only within the benefited area. When Kroombit Dam is overtopping, the release to Kroombit Creek is by gravity over the centrally located spillway. Once the water ceases to flow over the spillway, the water is then released by way of the downstream cone valve.

Construction: Kroombit Dam's construction was completed in 1992. The dam has a main embankment with a central roller compacted concrete (RCC) spillway which is covered with facing concrete. The gravity type spillway is flanked on each abutment by central core rock-fill embankments. The outlet works are located within the RCC of the right abutment retaining wall.

Specification: The table below lists general specifications of Kroombit Dam.

Table 3: Kroombit Dam specifications

Description	Specification			
Main Dam	RCC gravity dam with zoned earth and rock-fill embankments			
Full Supply Level (FSL)	EL 265.80 m			
Dam Crest Level (DCL)	EL 270.70 m			
Dam length (m)	910 m (including 250 m spillway located at the centre of the dam)			
Left embankment crest length	235 m			
Right embankment crest length	425 m			
Dam height above foundation	25 m			
Storage capacity at FSL	14,600 ML			
Storage area (at FSL)	289ha			
Catchment area	336km²			
Spillway	Uncontrolled concrete ogee crest made of Roller compacted concrete and covered in facing concrete			
Spillway crest level	EL 265.80 m			
Spillway Design Capacity	6,360 m³/s (549,504ML/d)			
Spillway Crest Length	Left:235 m; Right: 425 m			
Outlet description	1200 mm dia. RC pipe in right abutment concrete with 450 mm dia. fixed cone dispersion regulator valve in outlet valve downstream outlet structure			
Outlet capacity at FSL	2.3 m ³ /s at FSL (200 ML/d)			

All levels are to Australian Height Datum, AHD.

Conversion for Dam is AHD = ((State Datum in feet \times 0.348) + 0.303) m.

The rating and storage curves for Kroombit Dam can be found in Appendix C2 and Appendix C3.

3.2 Population at risk

The Population at Risk (PAR) from flood events through or failure of Kroombit Dam was assessed in the 2021 Comprehensive Risk Assessment (CRA). The result of this assessment is that the dam is a Category 2 referable dam, under RDMW guidelines. Category 2 dams have a PAR of greater than 100. Under ANCOLD (2012) guidelines, the dam is classed as 'High A' as the failure results in major damage and loss.

Population at risk is divided into two types: total population at risk and incremental. Total PAR includes people who are at risk due to natural catchment flooding, and incremental population at risk only includes those who are at added risk of flooding from a dam failure.

The Sunny Day Failure (SDF) of the dam would result in a PAR of 156. The largest incremental consequence from the flood failure scenarios modelled is for the Dam Crest Flood (DCF), with an incremental PAR of 1223. The PAR are typically located on the outskirts of the Biloela township and adjacent to Washpool Gully.

The total PAR (including natural flooding and dam break) is 2706 for the same DCF event.

The CRA (ref J) for Kroombit dam was completed in 2021 and includes further information on PAR, dam break analysis and spillway adequacy. The CRA is available upon request.

3.3 Spillway adequacy

The existing spillway has the capacity to pass the 1:564,000 Annual Exceedance Probability (AEP) flood event. The Dam Crest Flood (DCF) capacity equates to 55% of PMPDF of AEP 1:2,976,000. As the Consequence Category for Kroombit Dam is 'High A', the ANCOLD fallback Acceptable Flood Capacity (AFC) is the Probable Maximum Precipitation (PMP) design flood.

Further details on spillway adequacy are available in the 2021 CRA (ref J).

3.4 General arrangement

The general arrangement drawings are in Appendix B1.

3.5 Inspections and monitoring

To maintain the dam and comply with regulatory requirements, the following is applicable to Kroombit Dam.

3.5.1 Inspections

- Routine Visual Inspection: Conducted as per routine surveillance Work Order or as directed by the DSTDM
- Detailed Inspection: Conducted annually
- Comprehensive Inspection: Conducted 5-yearly

3.5.2 Instrumentation and monitoring

Instrumentation at Kroombit Dam consists of:

8 x deformation survey points along the embankment crest

5 deformation survey points along the spillway crest

6 x survey control stations

Headwater gauging station and tailwater gauging stations and gauge boards

Automatic rain gauge

20 x observation bores (off-site down Kroombit Creek)

CCTV remote monitoring camera

The dam is regularly monitored by physically inspecting the structure and reading instruments that record water storage levels. The dam is surveyed every year using defined points to determine whether any movement has occurred. Regular surveillance is by way of a remote camera installation that provides images of the dam spillway and Kroombit Creek. The CCTV installation is located on the right abutment, overlooking the intake structure.

3.6 Emergency inspections and monitoring

If required, triggers for emergency inspections and monitoring of Kroombit Dam are detailed in the action tables across all the dam hazard scenarios.

4. Roles and responsibilities

Roles and responsibilities	Position holder
Owner (Sunwater)	CEO
Liaise with the Board and Minister.	EGMO
• Execute Sunwater Strategic Event Procedure (ref M) and Business Continuity Plans, if required.	EGME&WR
• Ensure necessary resources are available to manage any event.	
 Maintain an up-to-date list of notifiable D/S residents (Appendix A4 and Appendix A5) of Kroombit Dam. The downstream limit is indicated in the drawing in Appendix B2 by the zone labelled Limit of downstream notification area. 	
• At all times, aim to provide timely advice and support to the LDMGs in the affected local government areas and the DDMGs in the affected disaster districts.	
• During a dam hazard emergency event that occurs with little or no warning, undertake the following actions to ensure the community is informed as soon as possible:	
o notify the residents listed in Appendix A4 and A5 via SMS	
o contact SDCC Watch Desk to request an Emergency Alert campaign throughout the Kroombit Dam Emergency polygons	
• During a dam hazard event that occurs with adequate warning; notify the residents listed in Appendix A4 via SMS, unless otherwise agreed with the LDMGs.	
Record communications, notifications and observations as required.	
Strategic Response Team (SRT)	Various ELT members
• Facilitate the assessment, escalation and notification and management of strategic response and recovery for a high or extreme risk, or impact, event. Responsible for the following key activities:	as per SRT roster
o initial and ongoing assessment of event status and requirements	
o development, and revision of, strategic objectives based on requirements	
o identifying, managing, and monitoring strategic risks	
o monitor media and stakeholder/customer impacts	
o managing/overseeing event communications including media, stakeholder, customer and internal communications.	
Record communications, notifications and observations as required.	
Owner's Head Office Representative	SCED
Authorise the issuing of EAPs, SOPs and O&M Manuals and amendments.	PDSE
 Facilitate Dam Safety Training Courses for Service Managers, Operations Supervisor, Dam Operators, and other staff as appropriate and ensure that all staff required to undertake Dam Safety work are trained and accredited. 	CED MAP
• Ensure that risks identified in CRAs or other technical reports undertaken in relation to Dam Safety are included in the EAP.	
Ensure visual inspections and instrumentation monitoring frequencies conform to ANCOLD Guidelines.	
Ensure all Dam Safety work orders, work instructions and lesson learned outcomes are fully implemented.	
Ensure requirements of the Dam Condition Schedule (ref N) are met	
• Ensure the work instructions are correct and the Logbooks, SOPs, Data Books and EAPs are reviewed annually as per ref N.	
 Undertake and prepare the 5 yearly Comprehensive Inspection Reports with suitably qualified personnel within the time specified in ref N and that work orders are created for recommendations and work is undertaken as required. 	
• Undertake Annual Inspections and prepare reports within the time frames specified in ref N and that work orders are created for recommendations and work is undertaken as required.	
Review the Dam Safety Instrumentation Database and evaluate data to verify the structural integrity of the dams on a regular basis and maintain a spread sheet for verification for audit and quality control.	
Record communications, notifications and observations as required.	

Roles and responsibilities	Position holder
Owner's Regional Representative (ORR)	GM Central
• Liaise with the Storage Supervisor/Operator Maintainer.	OCO
Arrange dam specific training and accreditation for relevant staff.	OS
• Ensure competent, trained and accredited personnel operate the storages.	
• Undertake the role of LEC as required:	
o liaise with the Local Disaster Coordinator (LDC) or proxy	
o activate the EAP, when necessary	
o ensure the EAP is implemented appropriately and carry out the LEC role as required	
• Ensure all work orders, work instructions and lesson learned outcomes are fully implemented.	
Record communications, notifications and observations as required.	
Technical Advisor	ME
Analyse the situation and provide expert technical advice.	
• Discuss issues with peers and other technical experts and make sound decisions to mitigate the risk	
Determine response to incidents and emerging issues.	
Record communications, notifications and observations as required.	
Dam Safety Technical Decision Maker (DSTDM)	Various personnel as
Maintain current RPEQ accreditation.	per DSTDM roster
• Analyse the situation and provide expert technical advice in relation to Dam Safety.	
• Discuss dam hazards with peers and other technical experts and make sound decisions to reduce the risk.	
Determine response to dam safety incidents and emerging issues.	
Issue warning on dam failure and advise on potential remedial measures.	
• Liaise with DSR as required.	
• Ensure the EAP is implemented appropriately from a dam safety perspective and carry out the DSTDM role as required.	
Record communications, notifications and observations as required.	
Flood Operations Decision Maker (FODM)	Various personnel as
Maintain current RPEQ accreditation.	per FODM roster
 Provide hydrological advice in relation to predicted and actual dam outflows including assessment of weather and flood warnings and other related matters as identified in the OC SOP. 	
 Interpret and apply rainfall data in accordance with the OC SOP, including, as required under the OC SOP, liaising with BOM. 	
• Ensure the EAP is implemented appropriately and carry out the FODM role as required.	
Record communications, notifications and observations as required.	
Operations Centre Duty Officer (OCDO)	Various personnel as
Decide if a flood is imminent and record modes of operation	per FODM roster
• Extract data relative to the event from available sources	
• Utilise this data in predictive flood models and determine results from these models for approval by FODM	
Liaise with the FODM or IC to update current flood situation and routing data	
Record communications, notifications and observations as required	
Sunwater Media Team (SMT)	Various personnel as
• Analyse sensitive issues, discuss with the Owner, and issue media releases.	per Media Team roster
• Handle public and customer comments (including social media) and advise the Owner if necessary.	
Liaise with the IC and update QDMC of flood events.	
Record communications, notifications and observations as required.	
Incident Coordinator (IC)	Various personnel as
 Notify LDMGs, or councils if LDMGs not Stood Up, of intent to use the Emergency Alert. Activate the EAP, when necessary. 	per IC roster
• Ensure the EAP is implemented appropriately and carry out the IC role as required.	
• Arrange Situation Reports and determine frequency, as required.	
• Record communications, notifications and observations as required.	
Local Event Coordinator (LEC)	Various personnel as
• Refer to ORR role.	per LEC roster

Roles and responsibilities	Position holder
Dam Duty Officer (DDO)	SOM
Complete accreditation to operate and maintain relevant storage.	SS
Ensure the EAP is implemented appropriately and carry out the DDO role as required.	OM
Take direction from the DSTDM and IC as requested.	
Arrange immediate site inspection and make informed assessment of the situation.	
• Escalate any issue not covered in the EAP or where actions are not clear.	
Record communications, notifications and observations as required.	
Councils	
Councils have legislated local government functions, as per Section 80 of ref O. These include:	
Ensure it has a disaster response capability.	
Approve its local disaster management plan.	
• Ensure information about an event or a disaster in its area is promptly given to the DDMG for the disaster district in which area it is situated.	
• Perform other functions given to the local government under ref O. And as per Section 352HB of the Act:	
• Must assess (in consultation with its LDMG) the EAP for consistency with the LDMP.	
Queensland Police Service (QPS)	Local Police
Manage the initial situation based on local operational procedures; including but not limited to:	
conduct emergency operations	
provide support for Local Disaster Management Groups and Sunwater during a declared emergency at the dam	
liaise with relevant organisations	
• evacuation of persons (if required) in accordance with Roles & Responsibilities contained in the State Disaster Management Plan	
• control of essential traffic	
security of specific area.	
Disaster Management Groups/Personnel - (In addition to requirements outlined ref O)	LDMG
• LDMG	QFES
o As per IGEM review recommendation, work together with Sunwater and the councils to ensure community education around messaging and impacts of EAP related events is undertaken and continually improves.	DDMG SCTN Coordinator
o Work with councils and Sunwater to ensure the EAP is regularly exercised.	
o Identify and coordinate the use of resources and support services that may be required for an EAP event, noting that for safety events unique to the dam Sunwater will approach councils to initiate.	
 During a dam hazard/emergency event, providing they are Stood Up, the LDMGs in the affected local government areas will take the lead role in notifying the broader community. 	
o Identify and provide advice to the relevant DDMGs about support services required by the LDMG to manage an EAP event.	
o Provide reports and make recommendations to the relevant DDMGs about matters relating to EAP events.	
• QFES	
 Work with dam owner and LDMGs to ensure Emergency Alert polygons are prepared, stored, and tested at the State Watch Desk. 	
• DDMG	
o May review the EAP for consistency with the DDMP.	
SCTN (Security and Counter Terrorism Network) Coordinator	
o Identifies Areas of Concern during the preparation of disaster plans and provides advice during counter terrorism emergency events	
Dam Safety Regulator (DSR)	DDS
Liaise with relevant Minister on necessary actions.	
Approve this document as required under legislation.	
Liaise with Chief Executive as required in administering (regulating) the Act.	

5. Dam hazard — flood operations

5.1 Overview

The emergency action described in this section (Dam hazard — flood operations) relates to:

A dam hazard where natural catchment inflows fill Kroombit Dam to FSL 265.80 m and the rate of inflow exceeds
the capacity of the outlet works. The spillway will then discharge water downstream into the Kroombit Creek.
These flood flows can create a dam hazard. Inflows will also cause the storage to temporarily rise to above the FSL
of the storage. Note:

The greater the rate of inflow, the higher the storage will rise.

The higher the storage level rises, the greater the loads on the dam structure.

Although unlikely, the greater the loading, the higher the likelihood of a dam failure.

Typically, the level of surveillance is increased during flood operations (refer Action tables in this section).

• Spillway discharge from the dam where there have been no indications that a dam failure may be initiating or in progress.

The area likely to be affected by this dam hazard is described as:

- For small flows, the water will be contained within the Kroombit Creek and will not create an emergency event.
- As the rate of discharge increases, there will be an impact on low-level road crossings of Kroombit Creek and other infrastructure in the creek such as pump sites. Detailed information on downstream flood impacts, including tables and maps
- Note areas adjacent to Washpool Gully and south of Callide Creek may also be impacted by Kroombit Dam outflows. Refer to separate Fact Sheet and Flood Map for Kroombit Dam, https://www.banana.qld.gov.au/downloads/file/277/kroombit-dam-fact-sheet-pdf
- Flooding at Biloela is primarily caused by the Washpool Gully breakout from Kroombit Creek approximately 9 km upstream of Biloela. Callide Creek also floods a large area when the full supply level of Callide Dam is exceeded. During the 2% AEP flood event, breakout flows from Washpool Gully quickly impact properties along Bailey's Lane and those fronting Tognolini-Baldwin Road and some properties in Alexandra Avenue.

The following table depicts historical floods experienced at Kroombit Dam.

Table 4: Historical floods experienced at Kroombit Dam

Flood rank	Date	Peak height EL (AHD)	Peak height (m over crest)
1	February 2015	268.36	2.56
2	January 2013	267.47	1.67
3	March 2017	267.18	1.38
4	February 2013	266.67	0.87
5	December 2010	266.66	0.86

Detailed information on downstream flood impacts is presented in Appendix B.

5.1.1 Activation triggers

Table 5: Flood emergency activation trigger summary

Alert	Storage EL 265.70 m and rising (0.1m below FSL)			
Lean Forward	Storage above FSL 265.80 m			
Stand Up—1	• Storage above EL 267.08 m (750 m³/s)			
Stand Up—2	• Storage above EL 267.78 m (1500 m³/s)			
Stand Up—3 (greater than flood of record)	• Storage above EL 268.36 m (greater than 2250 m³/s) (Flood of record—Feb 2015)			
Refer to Overturning or sliding of Monoliths Section 9 in this EAP following Stand Up-3				
Stand Down	Storage level EL 266.00 m and falling, with no significant rainfall expected in the catchment			

Note: Stand Up-4 Storage above EL 270.20 m (0.5 m below Dam Crest Level) has been superseded by the Overturning and Sliding section in this EAP (Section 9).

While this EAP is not triggered until Kroombit Dam reaches EL 265.70 m, Sunwater and Banana Shire Council LDMG will work cooperatively and will endeavour to share intelligence of any rainfall event as and when either organisation becomes aware of a situation that could result in the activation of the EAP.

In respect of forecast rainfall, as is identified in the roles and responsibilities of the FODM, regard must be had to the OC SOP.

5.1.2 Emergency action roles

Table 6 to Table 11 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

Table 6: Flood operations — DDO emergency action						
Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Up — 3 (greater than flood of record)	Stand Down
Activation trigger	• EL 265.70 m and rising • (0.1m below FSL)	• Storage above FSL 265.80 m	• Storage above EL 267.08 m (750 m³/s)	• Storage above EL 267.78 m (1500 m ³ /s)	• Storage above EL 268.36 m (greater than 2250 m³/s)	Storage level EL 266.00 m and falling, with no significant rainfall expected in the catchment
Actions	Record all communication Inspect the dam daily (or as instructed by the DSTDM) and photograph/video and record using approved forms and send to DSTDM, IC & Hydrographers Undertake site preparations including but not limited to checking (if not already): fuel and operation of backup generator operations of sump pump seal of outlet building communication systems (including backup radio, satellite, phones, and internet) Update Logbook as per SOP 12 (ref AA) Notify the SO Record the Storage Level daily (or as instructed by the DSTDM) using gauge boards and confirm accuracy of gauging station Record river height at the tailwater gauge — daily or as instructed	ALL ACTION MUST BE TA	NOTE: At storage level 267.5 m — EAP activated for overturning or sliding of monoliths at Lean Forward (Section 8) As per previous activation level NUED NEXT PAGE AKEN WHEN IT IS SAFE TO DO SO video, dam inspections, instrument		As per previous activation level, AND Remotely inspect the dam four times daily (or as instructed by the DSTDM) Frequently photograph the spillway and tailwater areas, and after overtopping of the downstream abutment Inspect for scouring or slope failures downstream of the spillway NOTE: At storage level 268.36 m — EAP activated for overturning or sliding of monoliths at Stand Up 2 (Section 8)	Return to routine surveillance activities and frequencies—inspect the dam for any damage and photograph any damage identified If required, forward all relevant communication including emails, and inspection sheets for EER to: DDO to inspect areas with minor spalling where the contraction and construction joint intersect on the spillway at stand down. Photos of these areas must be provided to DSTDM after inspection has been carried out DDO to inspect the area of scour damage on the left bank plunge pool at stand down. Photos of this area must be provided to DSTDM after inspection has been carried out Update Dam Logbook as per SOP 12 (ref AA)

Table 6: Flood operations — DDO emergency action						
Activation level	Alert	Lean Forward	Stand Up—1	Stand Up—2	Stand Up — 3 (greater than flood of record)	Stand Down
	Record rainfall — daily Update Dam Logbook as per SOP 12 (ref AA)					
Notifications	IC SO LEC	IC SO DSTDM (as required)	IC SO DSTDM (as required)	IC SO DSTDM (as required)	IC SO DSTDM (as required)	Inform all previously notified contacts of stand down

Table 7: Flood operations — LEC emergency action						
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3 (greater than flood of record)	Stand Down
Activation trigger	• EL 265.70 m and rising • (0.1m below FSL)	• Storage above FSL 265.80 m	• Storage above EL 267.08 m	• Storage above EL 267.78.0 m	• Storage at or above EL 268.36 m (greater than 2250 m3/s)	Storage level EL 266.00 m and falling, with no significant rainfall expected in the catchment
Actions	Record all communication Develop/implement staff roster *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM and IC	NOTE: At storage level 267.5 m — EAP activated for overturning or sliding of monoliths at Lean Forward (Section 8) As per previous activation level	NOTE: At storage level 268.0 m — EAP activated for overturning or sliding of monoliths at Stand Up 1 (Section 8) As per previous activation level	As per previous activation level NOTE: At storage level 268.36 m — EAP activated for overturning or sliding of monoliths at Stand Up 2 (Section 8)	If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	DDO IC LDMG*	DDO IC LDMG*	DDO IC LDMG*	DDO IC LDMG*	DDO IC LDMG*	Inform all previously notified contacts of stand down

Table 8: Flood operations — IC emergency action

Table 8. Flood Operations — IC efficiency action						
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3 (greater than flood of record)	Stand Down
Activation trigger	EL 265.70 m and rising(0.1m below FSL)	• Storage above FSL 265.80 m	• Storage above EL 267.08 m (750 m³/s)	• Storage above EL 267.78 m (1500 m³/s)	• Storage at or above EL 268.36 m (greater than 2250 m3/s)	Storage level EL 266.00 m and falling, with no significant rainfall expected in the catchment
*NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	Record all communication Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles Create Incident Report record Update intranet with EAP status	As per previous activation level, AND Ensure all abnormal observations or damage has been reported to DSTDM NOTE: Consider interdependency and coincident flooding with Callide Dam and relevant messaging to D/S Residents	NOTE: At storage level 267.5 m — EAP activated for overturning or sliding of monoliths at Lean Forward (Section 8)	NOTE: At storage level 268.0 m — EAP activated for overturning or sliding of monoliths at Stand Up 1 (Section 8)	NOTE: At storage level 268.36 m — EAP activated for overturning or sliding of monoliths at Stand Up 2 (Section 8)	Deactivate EAP Complete all internal and external notifications Forward all relevant communication, including emails for EER to: Close out Incident Report record Update intranet with EAP status Return to routine activities
Notifications	FODM DDO DDO LEC/ORR DSTDM SMT D/S Residents LDMG * DDMG SRT SRT SRT DDMG SRT SRT SMT D/S Residents SMT D/S Residents SMT DMG SRT SRT		FODM DDO LEC/ORR DSTDM SMT D/S Residents SDCC LDMG * DDMG SRT	FODM DDO LEC/ORR DSTDM SMT D/S Residents SDCC LDMG * DDMG SRT	FODM DDO LEC/ORR DSTDM SMT D/S Residents SDCC LDMG * DDMG SRT	Inform all previously notified contacts of stand down



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g., taking photographs/video, dam inspections, instrument readings



	Table 9: Flood operations — LEC and IC external communication plan					
Activation level	Trigger for communications	Group to contact	Method	Message text		
	• Storage EL 265.70 m and rising	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? What is the status? Advise of current storage level		
Alert		D/S Residents	SMS Email Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS		
		• LDMG	• Phone • Email	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.		
	• Storage above FSL 265.80 m	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? What is the status? Advise of current storage level and whether any flood releases are due to commence Discuss any potential road/bridge closures		
Lean Forward		• D/S Residents • (Washpool)	SMS Email Phone (for those without mobiles)	Consider interdependency and coincident flooding with Callide Dam and relevant messaging. IC liaise with FODM re content of message to Washpool D/S residents (Appendix A5). Develop messages in consultation with FODM — and LDMG if time permits otherwise use generic message below.		
		D/S Residents	SMS Email Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS		
		• LDMG	• Phone • Email	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.		

Table 9: Flood operations — LEC and IC external communication plan						
Activation level	Trigger for communications	Group to contact	t Method Message text			
	• Storage above EL 267.08 m	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? What is the status? (Storage is discharging into blue zone) Advise of current storage level Advise of any forecasts you are aware of		
Stand Up — 1		D/S Residents	SMS Email Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.		
		• LDMG	• Phone • Email	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.		
		• SDCC Watch Desk	• Initiate Emergency Alert procedure	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.		

Table 9: Flood operations — LEC and IC external communication plan					
Activation level	Trigger for communications	Group to contact	Method	Message text	
	• Storage above EL 267.78 m (1500 m³/s)	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? What is the status (flooding up to blue and yellow zones expected)? Advise of current storage level Advise of any forecasts you are aware of	
Stand Up — 2		• D/S Residents	 SMS (Phone for those <u>without</u> mobiles) 	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS	
		• LDMG	PhoneEmail	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.	
		• SDCC Watch Desk	Initiate Emergency Alert procedure	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.	

	Table 9: Flood operations — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text				
	• Storage above EL 268.36 m (greater than 2250 m ³ /s)	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? What is the status? (Storage is greater than Flood of Record/instability status) Advise of current storage level Advise of any forecasts you are aware of				
Stand Up — 3 (Greater than flood of record)		• D/S Residents	SMS Email Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS .				
		• LDMG	PhoneEmail	IC to contact LDMG and provide update on result of attempts to contact D/S residents with landline only.				
		• SDCC Watch Desk	Initiate Emergency Alert procedure	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
Stand Down	Storage level EL 266.00 m and falling, with no significant rainfall		• Phone	Describe current situation with dam — What is the event? What is the status? Advise of current storage level Advise EAP has been deactivated				
Juliu 20111	expected in the catchment	D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				

Table 10: Flood operations — DSTDM emergency action									
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2 Stand Up — 3 greater than flood of record		Stand Down			
Activation trigger	• EL 265.70 m and rising • (0.1m below FSL)	• Storage above FSL 265.80 m	• Storage above EL 267.08 m (750 m³/s)	• Storage above EL 267.78 m (1500 m³/s)	• Storage above EL 268.36 m (greater than 2250 m ³ /s)	• Storage EL 266.00 m and falling with no forecast increase in EL for 48 hours			
Action	Record all communication Provide technical advice to DDO and IC on a need's basis Review surveillance reports and determine if any additional responses are required Review instrumentation data and determine if any additional responses are required Advise DSR of EAP activation	As per previous activation level	NOTE: At storage level 267.5 m — EAP activated for overturning or sliding of monoliths at Lean Forward (Section 8)	NOTE: At storage level 268.0 m — EAP activated for overturning or sliding of monoliths at Stand Up 1 (Section 8)	NOTE: At storage level 268.36 m — EAP activated for overturning or sliding of monoliths at Stand Up 2 (Section 8)	If required, forward all relevant communication, including emails for EER to: Return to routine activities			
Notifications	IC DDO DSR	IC DDO DSR	IC DDO DSR	IC DDO DSR	IC DDO DSR	Inform all previously notified contacts of stand down			



	Table 11: Flood operations — FODM emergency action									
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3 greater than flood of record	Stand Down				
Activation trigger	EL 265.70 m and rising(0.1m below FSL)	• Storage above FSL 265.80 m	• Storage above EL 267.08 m (750 m³/s)	• Storage above EL 267.78 m (1500 m³/s)	• Storage above EL 268.36 m (greater than 2250 m³/s)	Storage EL 266.00m and falling with no forecast increase in EL for 48 hours				
Action	 Record all communication Extract relevant data from available sources Update Flood models as per SOP of OC Update and issue flood operations report Liaise with BOM Update DSTDM and IC re: current flood situation and PFRM results 	As per previous activation level Monitor and inform DSTDM for next Stand-Up levels as new forecast and observed data becomes available NOTE: Consider interdependency and coincident flooding with Callide Dam and relevant messaging to D/S Residents	NOTE: At storage level 267.5 m —EAP activated for overturning or sliding of monoliths at Lean Forward (Section 8)	NOTE: At storage level 268.0 m — EAP activated for overturning or sliding of monoliths at Stand Up 1 (Section 8)	NOTE: At storage level 268.36 m — EAP activated for overturning or sliding of monoliths at Stand Up 2 (Section 8)	If required, forward all relevant communication, including emails for EER to: Return to routine activities				
Notifications	IC DSTDM BOM	IC DSTDM BOM	IC DSTDM DOM	IC DSTDM BOM	IC DSTDM BOM	Inform all previously notified contacts of stand down				



6. Dam hazard — piping: embankment, foundation, or abutments

6.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a piping condition through the embankment, foundations, or dam abutment. An early indicator of a piping condition can be an increase in seepage or a new area of seepage. If the seepage water is cloudy or has become cloudy, this may indicate that material is being transported and a pipe is being established.

If a pipe is established and progresses, then a dam failure may result. If a potential pipe is detected early, remedial repairs may be possible in the form of constructing a filter and weighting zone over the pipe exit if safe to do so.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by piping. The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to piping and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to piping and concurrent flooding or downstream releases are occurring or expected to occur.

NOTE: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3.

6.1.1 Assessment of circumstances that indicate an increase in the likelihood of piping

An increase in seepage or a new area of seepage is a circumstance that could indicate an occurrence of piping. This circumstance is the trigger for the Alert status for piping.

Cloudy seepage water is a circumstance that could indicate an increased likelihood of piping. This circumstance is the trigger for the Lean Forward status for piping.

6.2 Emergency action roles

Table 12 to Table 16 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 2: Piping: embankment, foundation, or abutments flowchart

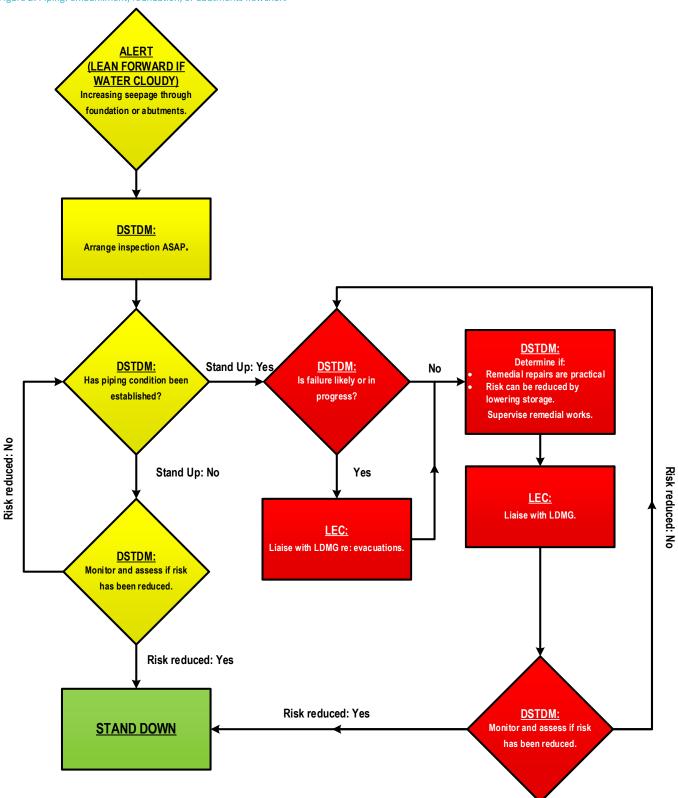


	Table 12: Piping: embankment, foundation, or abutments — DDO emergency action								
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down				
Activation trigger	Increasing leakage through an embankment, the foundations, or abutments	 Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	Piping condition has been established	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	Risk assessment has determined that failure risk has reduced				
Actions	Record all communication Monitor flows every 6 hours (or as otherwise instructed by the DSTDM) Photograph/video the piping from a safe point and record using approved forms and send to DSTDM, IC & Hydrographers Notify SO Update Dam Logbook as per SOP 12 (ref AA)	As per previous activation level	 As per previous activation level, AND Support/supervise remedial works as required Lower the storage if directed Close any affected roads if not already closed by others Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public 	As per previous activation level, AND Vacate the immediate vicinity of the piping condition	Inspect the dam for any damage and photograph any damage identified during the event If required, forward all relevant communication including emails, and inspection sheets for EER to: Update Dam Logbook as per SOP 12 (ref AA) Return to routine surveillance activities and frequencies				
Notifications	DSTDM IC SO LEC	DSTDM IC SO	DSTDM IC SO	DSTDM IC SO	Inform all previously notified contacts of stand down				



Table 13: Piping: embankment, foundation, or abutments — LEC emergency action								
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down			
Activation trigger	 Increasing leakage through an embankment, the foundations, or abutments 	 Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	Piping condition has been established	 Failure in progress or likely due to piping, and Sufficient water in storage to create a dam hazard 	Risk assessment has determined that failure risk has reduced			
Actions	Record all communication *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level	As per previous activation level, AND Liaise with relevant council(s) regarding potential road/bridge closures	As per previous activation level	If required, forward all relevant communication, including emails for EER to: Return to routine activities			
Notifications	DDO DSTDM IC LDMG*	DDO DSTDM IC LDMG*	DDO DSTDM IC LDMG*	DDO DSTDM IC LDMG*	Inform all previously notified contacts of stand down			

Table 14: Piping: embankment,	foundation.	or abutments —	IC emergency action

rable 14. Hpmg. embankment, foundation, or abutments — te emergency action									
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down				
Activation trigger	 Increasing leakage through an embankment, the foundations, or abutments 	 Increasing leakage through an embankment, the foundations, or abutments WITH cloudy water 	Piping condition has been established	 Failure in progress or likely due to piping, and Sufficient water in storage to create a dam hazard 	Risk assessment has determined that failure risk has reduced				
Actions	Record all communication Create Incident Report record Update intranet with EAP status *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM	As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS to D/S residents and phone those without mobiles Mobilise resources to undertake remedial works if directed by DSTDM	As per previous activation level, AND Liaise with the DSTDM to confirm that dam failure is in progress Direct remedial works to cease if directed by the DSTDM and plant and personnel to be moved to a safe location Liaise with DDO and DSTDM re: potential for evacuations	Deactivate EAP Complete all internal and external notifications Forward all relevant communication, including emails for EER to: Close out Incident Report record Update intranet with EAP status Return to routine activities				
Notifications	DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT SDCC (if required) D/S Residents LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* DDMG SRT	Inform all previously notified contacts of stand down				



	Table 15: Piping: embankment, foundation, or abutments — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text				
Alert	 Increasing leakage through an embankment, the foundations, or abutments 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Unconfirmed piping risk) What is the status? (Unconfirmed leakage — Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further advice				
Lean Forward	Increasing leakage through an embankment, the foundations, or abutments with cloudy water	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Unconfirmed piping risk) What is the status? (Unconfirmed leakage — Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further advice				
	Piping condition has been established	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Confirmed piping risk). What is the status? (Confirmed piping/leakage) Advise of current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Prepare for possible evacuations				
Stand Up — 1		SDCC Watch Desk	• Email & Phone	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
		• D/S Residents	SMSPhone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				
Stand Up — 2 (Failure likely)	 Failure likely due to piping; AND Sufficient water in storage to create a dam hazard 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Confirmed piping risk) What is the status? (Possible Dam Failure) Advise of current storage level Prepare coordinated evacuations				
(Failure likely)		SDCC Watch Desk	Initiate Emergency Alert procedure	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				

	Table 15: Piping: embankment, foundation, or abutments — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text				
		• D/S Residents	SMSPhone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				
	Dam Failure in progress	LDMGDDMGQPS	• Phone	Describe current situation with dam: What is the event? (Confirmed piping risk) What is the status? (Dam Failure in Progress) Advise of current storage level Coordinate evacuations of affected Downstream Residents and move people to higher ground				
Stand Up — 2 (Failure in progress)		SDCC Watch Desk	Initiate Emergency Alert procedure	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
		D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				
Stand Down	Risk assessment has determined that failure risk has reduced	• LDMG • DDMG	• Phone	Describe current situation with Dam: What is the event? (Dam Safety Risk — piping) What is the status? (Dam hazard stood down) Advise risk assessment has determined that piping risk has reduced and EAP has been deactivated				
		D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				

Table 16: Piping: embankment, foundation, or abutments — DSTDM emergency action								
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down			
Activation trigger	 Increasing leakage through an embankment, the foundations, or abutments 	 Increasing leakage through an embankment, the foundations, or abutments with cloudy water 	Piping condition has been established	 Failure in progress or likely due to piping, AND Sufficient water in storage to create a dam hazard 	Risk assessment has determined that failure risk has reduced			
Action	Record all communication Arrange an inspection of the dam to assess its condition as soon as possible, when safe to do so Determine if piping condition has been established Monitor situation and assess risks Advise DSR of EAP activation	As per previous activation level	 As per previous activation level, AND Assess risk and determine if failure likely or in progress Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) Supervise* remedial repairs (if applicable) 	As per previous activation level, AND Liaise with the IC and advise on need to recommend evacuations	If required, forward all relevant communication, including emails for EER to: Return to routine activities			
Notifications	DDO IC DSR	DDO IC DSR	LEC DDO IC DSR	LEC DDO IC DSR	Inform all previously notified contacts of stand down			

^{*} Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.



7. Dam hazard — earthquake

7.1 Overview

The emergency action described in this section relates to a potential dam hazard due to an earthquake causing damage to the dam embankment, foundations, or dam abutment. Damage could take the form of cracking or slumping of the embankment, deformation or land slip, or increased seepage.

If damage does occur, then a dam failure may result. If damage is detected early, remedial repairs may be possible depending on the nature of the damage.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by earthquake damage. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to earthquake damage and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to earthquake damage and concurrent flooding or downstream releases are occurring or expected to occur.

7.2 Emergency action roles

Table 17 to Table 21 to specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 3: Earthquake flowchart

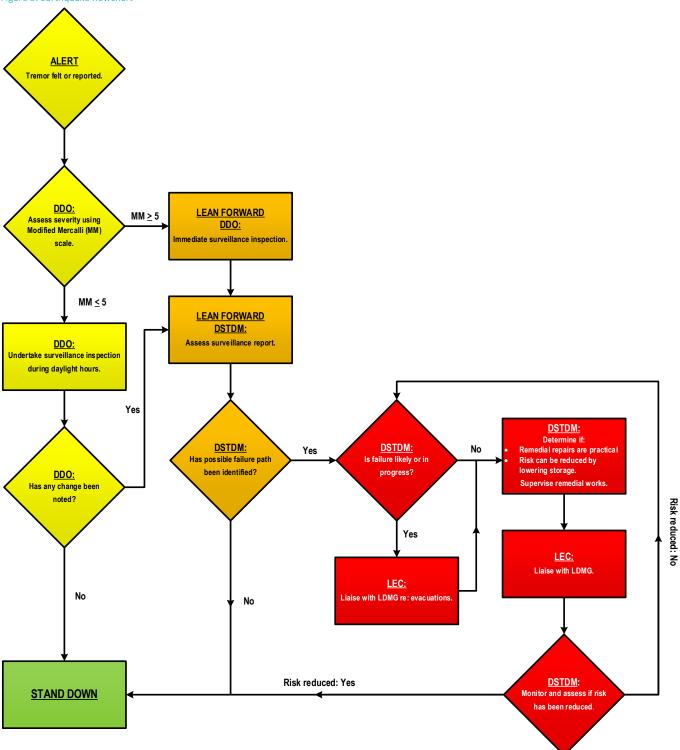


	Table 17: Earthquake — DDO emergency action									
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down					
Activation trigger	Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM~ ~DDO to assess magnitude (MM scale) at dam location	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	Risk assessment has been determined that failure risk has reduced					
*/Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the dam.	Record all communication Inspect the dam wall, spillway structure and abutments in daylight hours (if safe to do so) and report to the DSTDM and IC—photograph/video and record using approved forms and send to IC & DSTDM Check for leaks, deformation, erosion, and concrete damage Maintain photographic record Notify SO Update Dam Logbook as per SOP 12 (ref AA)	As per previous activation level, AND Inspect the dam wall, spillway structure and abutments (if safe to do so) and report to the DSTDM and IC (unless inspection completed in Alert Stage) —photograph/video and record using approved forms and send to IC & DSTDM Repeat the inspection as directed	 As per previous activation level, AND Support/supervise remedial work as required Lower the storage if directed Close any affected roads if not already closed by others Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public Vacate the immediate vicinity of the embankment 	As per previous activation level	Inspect the dam for any damage and photograph any damage identified during the event If required, forward all relevant communication including emails, and inspection sheets for EER to: Update Dam Logbook as per SOP 12 (ref AA) Return to routine surveillance activities and frequencies					
Notifications	DSTDM IC SO LEC	DSTDM IC SO	DSTDM IC SO	DSTDM IC SO	Inform all previously notified contacts of stand down					



	Table 18: Earthquake — LEC emergency action									
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down					
Activation trigger	Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity less than 5MM~ ~DDO to assess magnitude (MM scale) at dam location.	 Earthquake confirmed (by DSTDM) or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	 Earthquake confirmed (by DSTDM) or felt in the area, AND A possible failure path has been identified 	Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard	Risk assessment has been determined that failure risk has reduced					
Actions	Record all communication *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level	As per previous activation level, AND Liaise with DDO and relevant council(s) regarding potential road/bridge closures	As per previous activation level	If required, forward all relevant communication, including emails for EER to: Return to routine activities					
Notifications	DDO IC LDMG*	DDO IC LDMG*	DDO IC LDMG*	DDO IC LDMG*	Inform all previously notified contacts of stand down					

Table 19: Earthquake — IC emergency action

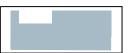
Table 13. Earthquake — IC effetgeficy action								
Activation level	Activation level Alert		Stand Up — 1	Stand Up — 2	Stand Down			
Activation trigger • Earthquake confirmed* or felt in the area, AND • Intensity less than 5MM~ ~DDO to assess magnitude (MM scale) at dam location		 Earthquake confirmed* or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	 Earthquake confirmed* or felt in the area, AND A possible failure path has been identified 	 Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard 	Risk assessment has been determined that failure risk has reduced			
Actions	Record all communication Create Incident Report Record Update intranet with EAP status *'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the dam. *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level, AND Investigate availability of machinery and materials (if insufficient stockpiles available) Place machinery operators on standby if directed by DSTDM	As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles Mobilise resources to undertake remedial works if directed by DSTDM	As per previous activation level, AND Liaise with the DSTDM to confirm that dam failure is in progress Cease remedial works if directed by the DSTDM and plant and personnel to be moved to a safe location	Deactivate EAP Complete all internal and external notifications Forward all relevant communication, including emails for EER to: Close out Incident Report record Update intranet with EAP status Return to routine activities			
Notifications	DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* DDMG SRT	Inform all previously notified contacts of stand down			



	Table 20: Earthquake — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text				
Alert	 Earthquake confirmed or felt in the area, AND Intensity less than 5MM 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Under investigation) Advise of current storage level Advise EAP has been activated Stand by for further information				
Lean Forward	 Earthquake confirmed or felt in the area, AND Intensity greater than or equal to 5MM, OR Intensity less than 5MM and change detected during surveillance inspection 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Under investigation) Advise of current storage level Advise EAP has been activated Stand by for further information				
	 Earthquake confirmed or felt in the area, AND A possible failure path has been identified 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake felt or reported in area) What is the status? (Possible earthquake damage to dam) Advise current storage level. Discuss any potential road/ bridge closures Activate emergency response				
Stand Up — 1		• SDCC Watch Desk	 Initiate Emergency Alert procedure 	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
		D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				

	Table 20: Earthquake — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text				
 Failure likely due to earthquake, AND Sufficient water in storage to create a dam hazard Stand Up — 2		• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam Failure Likely) Advise of current storage level. Discuss any potential road/bridge closures Prepare coordinated evacuation				
(Failure likely)		SDCC Watch Desk	 Initiate Emergency Alert procedure 	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
		D/S Residents	SMS Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				
	Dam Failure in progress	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam Failure in Progress) Advise of current storage level Coordinate evacuation of Downstream Residents and move people to higher ground				
Stand Up — 2 (Failure in progress)		SDCC Watch Desk	Initiate Emergency Alert procedure	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
		• D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				
Stand down	Risk assessment has been determined that failure risk has reduced	• LDMG • DDMG	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam hazard Stood Down) Advise risk assessment has been determined that failure risk has reduced and that EAP has been deactivated				
		• D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				

		Table 21: Earthquake — I	OSTDM emergency action		
Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down
Activation trigger	 Earthquake confirmed* or felt in the area, AND Intensity less than 5MM~ ~DDO to assess magnitude (MM scale) at dam location 	 Earthquake confirmed* or felt in the area, AND Intensity greater than or equal to 5MM~ OR Intensity less than 5MM~ and change detected during surveillance inspection 	 Earthquake confirmed* or felt in the area, AND A possible failure path has been identified 	Failure in progress or likely due to earthquake, AND Sufficient water in storage to create a dam hazard	Risk assessment has been determined that failure risk has reduced
Action	Record all communication Review surveillance inspection of the dam and assess its condition as soon as possible Review instrumentation data and determine if any additional responses are required Monitor situation and assess risks Advise DSR of EAP activation *'Confirmed' is defined as an alert received from Geoscience Australia or other source that advises an earthquake >4.9ML (Richter Scale) has occurred within a 200km radius of the dam.	As per previous activation level, AND Determine if there are any possible failure paths from reported damage	 As per previous activation level, AND Assess risk and determine if failure likely or in progress Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO Supervise^ remedial repairs (if applicable) ^Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.	As per previous activation level	If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	DDO IC DSR	DDO IC DSR	LEC/ORR DDO IC DSR	LEC/ORR DDO IC DSR	Inform all previously notified contacts of stand down



8. Dam hazard — terrorist threat/activity or high energy impact

8.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a terrorist threat or activity or a high energy impact on the dam such as a plane crash or meteorite.

The vulnerability of Kroombit Dam to a terrorist attack is low.

The flood outlines in Appendix B3 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by a terrorist attack. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to a terrorist attack and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to a terrorist attack and concurrent flooding or downstream releases are occurring or expected to occur.

8.1.1 Assessment of circumstances that indicates an increase in the likelihood of terrorist activity or high energy impact

Advice from authorities of a specific risk to water infrastructure is a circumstance that could indicate increased likelihood of a terrorist threat. If this were specific enough to name a dam, this circumstance would trigger Stand Up -1 activation level.

8.2 Emergency action roles

Table 22 to Table 26 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 4: Terrorist threat/activity or high energy impact flowchart

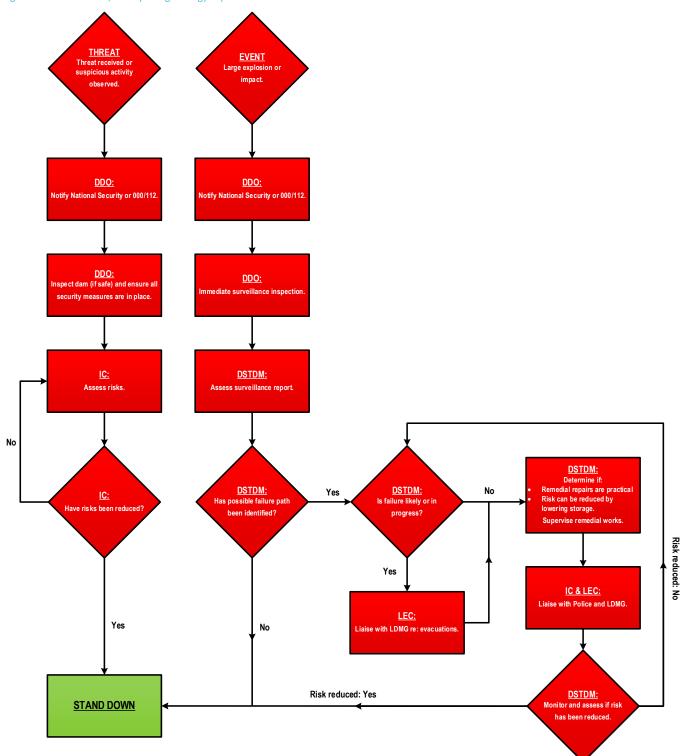


	Table 22: Terrorist threat/activity or high energy impact — DDO emergency action								
Activation level	Alert/Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3	Stand Down				
Activation trigger	Not applicable	THREAT • Possible terrorist activity/suspicious behaviour noticed at the dam, OR • Threat received	EVENT Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	RESPONSE • Failure in progress or likely due to impact or explosion, AND • Sufficient water in storage to create a dam hazard	Risk assessment has determined that failure risk has reduced				
Actions	Not applicable	 In an emergency call 000. Record all communication If any suspicious behaviour noticed, contact DSTDM for advice and if instructed or if threat received, complete the following: Inspect dam (if safe) and ensure all security measures are in place (locked gates, etc.) Photograph/video the damage from a safe point and record using approved forms and send to DSTDM, IC & Hydrographers If Police appoint Incident Manager support and follow instructions Close any affected roads as directed and move on any members of the public Notify SO Update Dam Logbook as per SOP 12 (ref AA) 	As per previous activation level, AND Vacate the immediate vicinity of the affected area	As per previous activation level, AND Lower reservoir level, if directed by DSTDM	Inspect the dam for any damage and photograph any damage identified during the event If required, forward all relevant communication including emails, and inspection sheets for EER to: Update Dam Logbook as per SOP 12 (ref AA) Return to routine surveillance activities and frequencies				
Notifications	Not applicable	#000 Emergency DSTDM IC SO LEC	#000 Emergency DSTDM IC SO	#000 Emergency DSTDM IC SO	Inform all previously notified contacts of stand down				



Table 23: Terrorist threat/activity or high energy impact — LEC emergency action									
activi notic		Stand Up — 1	Stand Up — 1 Stand Up — 2		Stand Down				
		THREAT • Possible terrorist activity/suspicious behaviour noticed at the dam, OR • Threat received	Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	RESPONSE • Failure in progress or likely due to impact or explosion, AND • Sufficient water in storage to create a dam hazard	Risk assessment has determined that failure risk has reduced				
Actions	Not applicable	Record all communication If Police appoint Incident Manager support and follow instructions Monitor situation and assess risks Liaise with relevant council(s) regarding possible road/bridge closures *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level	As per previous activation level, AND Liaise with DDO, DSTDM, and LDMG re: potential for evacuations	If required, forward all relevant communication, including emails for EER to: Return to routine activities				
Notifications	Not applicable	DDO IC LDMG*	DDO IC LDMG*	DDO IC LDMG*	As required				

Table 24: Terrorist threat	t/activity or high	energy impact —	IC emergency action

Tuble 2 It Terrorist tilledy detivity of high energy impact. To emergency detion								
Activation level	Alert/Lean Forward	Stand Up — 1	Stand Up — 2	Stand Up — 3	Stand Down			
Activation trigger • Not applicable		THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received	EVENT Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard	Risk assessment has determined that failure risk has reduced			
Actions	Not applicable	 Record all communication If Police appoint Incident Manager support and follow instructions Monitor situation and assess risks Create Incident Report record Update intranet with EAP status *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level, AND Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles	As per previous activation level, AND Liaise with DDO, DSTDM, and LEC re: potential for evacuations Mobilise resources to undertake remedial works if directed by DSTDM	Deactivate EAP Complete all internal and external notifications If required, forward all relevant communication, including emails for EER to: Close out Incident Report Record Update intranet with EAP status Return to routine activities			
Notifications	Not applicable	CTG (if required) DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	CTG (if required) DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* DDMG SRT	CTG (if required) DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* DDMG SRT	Inform all previously notified contacts of stand down			

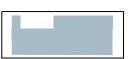




	Table 25: Terrorist threat/activity or high energy impact — LEC and IC external communication plan							
Activation level	n level Trigger for communications Group to contact Method Message text							
Alert				ALERT NOT APPLICABLE				
Lean Forward			LEAN	FORWARD NOT APPLICABLE				
Stand Up — 1	 THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received 	• LDMG • DDMG • CTG	• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/impact/explosion, etc.) What is the status? (Received/noted terrorist threat) Discuss any potential road/bridge closures Activate emergency response				
Stand Up — 2	Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	LDMGDDMGCTG	• Phone • Initiate	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/impact/explosion, etc.) What is the status? (Under Investigation) Discuss any potential road/bridge closures (if not discussed at Stand Up — 1) Prepare coordinated evacuation Complete Emergency Alert Request Form if required (pre-filled in Appendix A8) and email to SDCC				
		• D/S Residents	Emergency Alert procedure SMS Phone (for those without mobiles)	Watch Desk to distribute to Polygon. Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				

	Table 25: Terrorist threat/activity or high energy impact — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text				
	RESPONSE • Failure in progress or likely due to impact or explosion, AND • Sufficient water in storage to create a dam hazard		• Phone	Describe current situation with dam: What is the event? (Dam Safety Risk — Security threat/ impact/ explosion, etc.) What is the status? (Dam Failure Likely/In Progress) Initiate evacuations				
			Initiate Emergency Alert procedure	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.				
Stand Up — 3								
		• D/S Residents	SMSPhone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				
	Risk assessment has determined that failure risk	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the print? (Dam Cofety Rick - Copyrity throat / impact / ovelesion at a)				
	has reduced	• CTG		What is the event? (Dam Safety Risk — Security threat/ impact/explosion, etc.) What is the status? (Dam hazard Stood Down)				
Stand Down				Advise that failure risk has been reduced and EAP has been deactivated				
		• D/S Residents	• SMS • Phone (for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.				

	Table 26: Terrorist threat/activity or high energy impact — DSTDM emergency action								
Activation level	Alert/Lean Forward	Stand Up — 1 Stand Up —		Stand Up — 3	Stand Down				
Activation trigger	Not applicable	Not applicable THREAT Possible terrorist activity/suspicious behaviour noticed at the dam, OR Threat received		RESPONSE Failure in progress or likely due to impact or explosion, AND Sufficient water in storage to create a dam hazard	Risk assessment has determined that failure risk has reduced				
Action	Not applicable	Record all communication Advise DSR of EAP activation	 As per previous activation level, AND Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Monitor situation, assess risks, and determine if failure likely or in progress Determine if remedial repairs are practical Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO Supervise^ remedial repairs (if applicable) 	As per previous activation level, AND Liaise with the IC and LEC and advise on need to recommend evacuations ^Supervision means provide technical oversight to the work. It does not necessarily mean on-site supervision.	If required, forward all relevant communication, including emails for EER to: Return to routine activities				
Notifications	Not applicable	IC DDO DSR	IC DDO LEC/ORR DSR	IC DDO LEC/ORR DSR	As required				



9. Dam hazard—overturning or sliding of monoliths

9.1 Overview

The emergency action described in this section relates to a potential dam hazard due to overturning or sliding of one or more of the concrete monoliths.

If one or more monoliths become unstable, a dam failure may result. If movement is detected early, remedial actions may be possible depending on the nature of the damage.

The stability of the dam in its current configuration has been fully evaluated. Overturning or sliding of a monolith may be possible for the levels outlined in the Emergency Action Tables.

It is possible that an unstable situation could eventuate that would lead to a dam failure. The most likely cause of a change that could lead to an unstable situation would be scouring at or near the toe of a monolith during a flood.

The area likely to be affected by this dam hazard is described as:

if dam failure does not occur then there will not be any area affected

if dam failure does occur with no concurrent flooding, then the maximum affected area is the level shown by the SDF line on the maps in Appendix B3

if dam failure does occur with concurrent flooding, then the maximum possible affected area is the level shown by the PMF (with dam break) line on the maps in Appendix B3

If the DSTDM forms the view that significant scouring is occurring, then the need for evacuations should be considered by disaster management authorities.

9.1.1 Assessment of circumstances that potentially indicates an increase in the likelihood of overturning

An earthquake is a circumstance that could indicate an increased likelihood of overturning. Inspections following an earthquake would identify if any movement had taken place which is the alert status for overturning.

An increase in lake level beyond 268.36 m is a circumstance that could indicate an increased likelihood of overturning. This circumstance is the trigger for the lean forward status for overturning or sliding.

An increase in seepage is a circumstance that could indicate an increased likelihood of overturning. This circumstance is the alert status for overturning.

9.2 Emergency action roles

Table 27 to Table 31 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 5: Overturning or sliding of monoliths flowchart

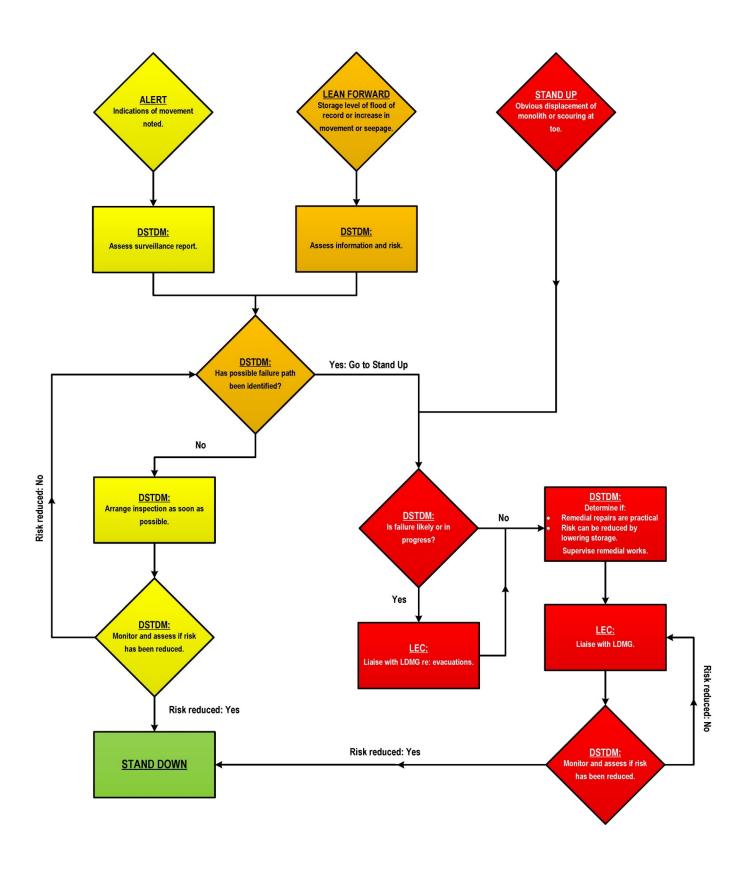


Table 27: Overturning or sliding of monoliths—DDO emergency action									
Activation level	Alert	Lean Forward	Stand Up — 1 (Failure Possible)	Stand Up — 2 (Failure Likely)	Stand Up - 3 (Failure Underway)	Stand Down			
Activation trigger	Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints	 Observed increasing seepage from spillway structure, OR At or above Kroombit Dam HW EL 267.5 m 	Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour at the toe of one or more monoliths), AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.0 m	 Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.36 m 	Spillway failure in progress due to sliding AND Sufficient water in storage to create a dam hazard	Stability assessment determines that sliding or overturning is unlikely			
Actions	Record all communication Measure, record and report foundation drain pressures to DSTDM. Monitor dam every 6 hours (or as otherwise instructed by the DSTDM) until a decreasing trend is observable Photograph/video the piping from a safe point and record using approved and send to IC & DSTDM Notify SO Update Dam Log- Book as per SOP 12 (ref AA)	As per previous activation level	As per previous activation level, AND Lower the storage if directed Close any affected roads if not already closed by others Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public	As per previous activation level, AND Vacate the immediate vicinity of the dam	As per previous activation level	If required, forward all relevant communication, including emails for EER to: Update Dam Logbook as per SOP 12 (ref AA) Return to routine activities			
Notifications	DSTDM IC SO LEC	DSTDM IC SO	DSTDM IC SO	DSTDM IC SO	DSTDM IC SO	Inform all previously notified contacts of stand down			



Table 28: Overturning or sliding of monoliths—LEC emergency action						
Activation level	Alert	Lean Forward	Stand Up — 1 (Failure Possible)	Stand Up — 2 (Failure Likely)	Stand Up — 3 (Failure Underway)	Stand Down
Activation trigger	Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints	Observed increasing seepage from spillway structure, OR At or above Kroombit Dam HW EL 267.5 m	Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour at the toe of one or more monoliths), AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.0 m	 Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.36 m 	 Spillway failure in progress due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	Stability assessment determines that sliding or overturning is unlikely
Actions	Record all communication *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level	 As per previous activation level, AND Liaise with relevant council(s) regarding potential road/bridge closures 	As per previous activation level, AND Liaise with IC and LDMG re: potential for evacuations	As per previous activation level	If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	IC DDO LDMG*	IC DDO LDMG*	IC DDO LDMG*	IC DDO LDMG*	IC DDO LDMG*	Inform all previously notified contacts of stand down

Table 29: Overturning or sliding of monoliths—IC emergency action						
Activation level	Alert	Lean Forward	Stand Up — 1 (Failure Possible)	Stand Up — 2 (Failure Likely)	Stand Up —3 (Failure Underway)	Stand Down
Activation trigger	Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints	 Observed increasing seepage from spillway structure, OR At or above Kroombit Dam HW EL 267.5 m 	Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour at the toe of one or more monoliths), AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.0 m	Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.36 m	 Spillway failure in progress due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	Stability assessment determines that sliding or overturning is unlikely
Actions	Create Incident Report Record Update Sunwater intranet with dam status Record all communication *NOTE: IC to contact LDMGs unless LDMG1 is Stood Up	As per previous activation level, AND Place machinery operators on standby if directed by DSTDM Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over	As per previous activation level, AND Mobilise resources to undertake remedial works if directed by DSTDM Liaise with the DSTDM to determine when/if dam failure is possible and if emergency alert is appropriate Liaise with DDO, LEC & DSTDM re potential for evacuations NOTE: Confirm failure (EA) messaging is prepared in advance	As per previous activation level Liaise with the DSTDM and seek advice on need to recommend evacuations Confirm with LDMG and DDMG that directed evacuations are recommended	As per previous activation level	Deactivate EAP Complete all internal and external notifications If required, forward all relevant communication, including emails for EER to: Close Incident Report Record Update Sunwater intranet with dam status Return to routine activities
Notifications	DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT LDMG* DDMG SRT	DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* QPS DDMG	DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* QPS DDMG	DDO LEC/ORR DSTDM SMT SDCC D/S Residents LDMG* QPS DDMG	Inform all previously notified contacts of stand down



SRT

SRT

SRT

	Table 30: Overturning or sliding of monoliths—LEC and IC communication plan						
Activation level	Trigger for communications	Group to contact	Method	Message text			
Alert	 Indications of movement of monoliths noted such as cracking, increased seepage, or opening of joints 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Unconfirmed instability of dam) What is the status? (Under investigation) Advise of current storage level Advise of any forecasts you are aware of			
Lean Forward	 Observed increasing seepage from spillway structure, OR At or above Kroombit Dam HW EL 267.5 m 	• LDMG • DDMG	• Phone	Describe current situation with dam: What is the event? (Unconfirmed instability of dam) What is the status? Unconfirmed instability but being assessed (under investigation) Advise of current storage level Advise of any forecasts you are aware of			
Stand Up — 1	 Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour at the toe of one or more monoliths), AND Sufficient water in storage 	LDMGQPSDDMG	• Phone	Describe current situation with dam: What is the event? (Possible instability of dam) What is the status? Instability not confirmed but possible (prepare for possible evacuations) Advise of current storage level Advise of any forecasts you are aware of Discuss any potential road/ bridge closures			
(Failure possible)	to create a dam hazard, OR • At or above Kroombit Dam HW EL 268.0 m	SDCC Watch Desk	Initiate Emergency Alert procedure	Complete Emergency Alert Request Form <u>if required</u> (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.			
		D/S Residents	SMSPhone for those without mobile)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS			
Stand Up — 2 (Failure likely)	 Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.36 m 	• LDMG • QPS • DDMG	Phone Initiate Emergency Alert procedure	Describe current situation with dam: What is the event? (Possible dam failure) What is the event? Dam failure not observed but likely; be prepared to evacuate (prepare coordinated evacuation) Advise of current storage level Advise of any issues you are aware of Confirm understanding that failure is now likely at this trigger Advise directed evacuations should be implemented for the D/S residents (Appendix A4 of the EAP) who will be impacted by dam failure. Advise directed evacuations should be implemented for those areas assessed by the DDC to be impacted by dam failure. Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.			
		• D/S Residents	SMS Phone for those without mobile)	Liaise with Sunwater Customer Support and Communications o send appropriate messaging via SMS.			

	Table 30: Overturning or sliding of monoliths—LEC and IC communication plan					
Activation level	Trigger for communications	Group to contact	Method	Message text		
Stand Up — 3	 Spillway failure in progress due to sliding or overturning, AND Sufficient water in storage to create a dam hazard 	• LDMG • QPS • DDMG	• Phone	Describe current situation with dam: What is the event? (Dam failure) What is the status? Dam failure underway; evacuate now (dam failure in progress move to higher ground— LDMG coordinate evacuation of affected downstream residents) Advise of current storage level Advise of any forecasts you are aware of Confirm understanding that failure is now underway at this trigger		
underway)	(Failure underway)		 Initiate Emergency Alert procedure 	Complete Emergency Alert Request Form (pre-filled in Appendix A8) and email to SDCC Watch Desk to distribute to Polygon.		
		• D/S Residents	• SMS • (Phone for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.		
Stand Down	Stability assessment determines that sliding or overturning is unlikely.	LDMGQPS (if from Stand Up)DDMG	• Phone	Describe current situation with dam: What is the event? (Sliding or overturning unlikely after assessment) What is the status? Stand Down Advise of current storage level Advise risk assessment has determined that risk reduced and EAP has been deactivated		
		D/S Residents (if from Stand Up)	SMS(Phone for those without mobiles)	Liaise with Sunwater Customer Support and Communications to send appropriate messaging via SMS.		

Table 31: Overturning or sliding of monoliths—DSTDM emergency action						
Activation level	Alert	Lean Forward	Stand Up—1 (Failure Possible)	Stand Up—2 (Failure Likely	Stand Up—3 (Failure Underway)	Stand Down
Activation trigger	Indications of movement of monoliths noted such as cracking, increased seepage, opening of joints	 Observed increasing seepage from spillway structure, OR At or above Kroombit Dam HW EL 267.5 m 	Spillway failure possible due to sliding or overturning (e.g., due to obvious displacement or concrete scour at the toe of one or more monoliths), AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.0 m	 Spillway failure likely due to sliding or overturning, AND Sufficient water in storage to create a dam hazard, OR At or above Kroombit Dam HW EL 268.36 m 	Spillway failure in progress due to sliding AND Sufficient water in storage to create a dam hazard	Stability assessment determines that sliding or overturning is unlikely
Action	 Record all communication Review surveillance inspection of the dam and assess its condition as soon as possible Determine if there are possible failure paths from reported damage Assess results from foundation drain pressure measurements Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Monitor situation and assess risks Notify DSR 	As per previous activation level	Review surveillance inspection of the dam and assess its condition as soon as possible Assess risk and determine if failure likely or in progress Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so Determine if risks can be reduced by lowering storage Determine if remedial repairs are practical	As per previous activation level, AND Liaise with the IC and advise on need to recommend evacuations	As per previous activation level	Undertake stability assessment considering: no obvious deformation of monoliths any evidence of significant scour spillway flow patterns which could indicate abnormal behaviour any other Dam Safety issues that could influence the stability of Kroombit Dam monoliths If required, forward all relevant communication, including emails for EER to: Return to routine activities
Notifications	DDO IC DSR	DDO IC DSR	DDO LEC/ORR IC DSR	DDO LEC/ORR IC DSR	DDO LEC/ORR IC DSR	Inform all previously notified contacts of stand down



10. Other emergency situation — communications failure

10.1 Overview

The emergency action described in this section (Other emergency situation — communications failure) relates to either:

- An emergency situation where all means of communication at the dam site have been lost.
- An emergency situation where all means of communication with the local area have been lost.
- An emergency situation where all means of communication with Brisbane site have been lost.

This section specifies actions and provides guidance for the three situations.

10.2 Emergency actions

Due to the large number of different possible scenarios, the table below only covers the most common or likely conditions.

10.2.1 Activation triggers

Table 32: Communications failure emergency activation trigger summary

Comms Failure – Site	 Unable to communicate to or from dam site (usually affects DDO) 			
Comms Failure – Local area	Unable to communicate to or from local area (likely to affect LEC/ORR)			
Comms Failure – Brisbane	 Unable to communicate to or from Sunwater Brisbane (could affect DSTDM or FODM & will affect IC) 			

10.2.2 Emergency action roles

Table 33 to Table 38 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

Table 33: Communications failure — DDO emergency action			
Activation level	Comms Failure – Local Area	Comms Failure – Brisbane	
Activation trigger	Unable to communicate to local area including LEC/ORR	Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM	
Actions	 As much as practicable, assume the role of LEC Continue tasks in accordance with any other current emergency action Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts via Dam Logbook entries as per SOP 12 (ref AA) and communications log if EAP event is current 	 Determine if LEC is in communication and if not, assume the LEC role as much as is practicable Continue tasks in accordance with any other current emergency action Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Fax - generally uses fixed landline and is therefore less likely to have failed Social media - e.g. Facebook (Internet may be available via landline) Record all communication and attempts via Dam Logbook entries as per SOP 12 (ref AA) and communications log if EAP event is current 	
Internal Notifications	IC SO – if available	LEC SO – if available	
External Notifications	As required	As required	

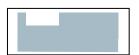


Table 34: Communications failure — LEC emergency action			
Activation level	Comms Failure – Dam Site	Comms Failure – Brisbane	
Activation trigger	Unable to communicate to dam site	Unable to communicate to Sunwater Brisbane including IC, DSTDM or FODM	
Actions	 Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Record all communication and attempts Assume that the DDO is carrying out LEC role at site as much as practicable Liaise with IC Liaise with DSTDM As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Create Incident Report Record Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Record all communication and attempts Liaise with the DDO and assume IC role As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	
Internal Notifications	IC DSTDM SO – if available	DDO DSTDM — if available SO	
External Notifications	• LDMG	• LDMG • DDMG	

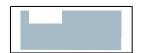


Table 35: Communications Failure – IC emergency action				
Activation level	Comms Failure – Dam Site	Comms Failure – Local Area	Comms Failure – No data from dam	
Activation trigger Actions	Unable to communicate to dam site Issue Sunwater Incident Alert	Unable to communicate to local area including LEC/ORR Issue Sunwater Incident Alert	 No data transmission from remote monitoring camera No data from dam level recorder No data from headwater of tailwater gauge Issue Sunwater Incident Alert 	
	 Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Record all communication and attempts Liaise with LEC Liaise with DSTDM As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Every hour, attempt communications by all means noting the following: Mobile phone - try texting instead of voice, much higher probability of success Satellite phone - needs to access open sky unless external antenna fitted Record all communication and attempts Liaise with the DDO and carry out functions of the LEC as much as practicable As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 If telemetry is not operating, the receipt of local intelligence and monitoring of the Bureau of Meteorology web site (www.bom.gov.au) on predicted rainfall and weather conditions will provide updates to any situation until telemetry and communications resume. Investigate back-up data feeds such as linkages to the VHF (two-way) system/BOM sites Consider using rotary wing aircraft for dam monitoring and inspection (dependant on temporal and prevailing weather conditions 	
Internal Notifications	LEC/ORRDSTDMSO – if available	DDO – if availableDSTDMSO – if available	 DDO – if available DSTDM SO – if available SRT – if required 	
External Notifications	• DDMG	LDMG – if available DDMG – if available	LDMG – if available DDMG if available	



Table 36: Communications failure — LEC and IC communication plan				
Activation level	Trigger for communications	Group to contact	Method	Message text
Comms Failure – Site	 Unable to communicate to or from dam site, AND DDO is at dam site 	IC/LEC DSTDM SO — if available LDMG DDMG	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
		IC to create Incident Report record		EAP Alert Notification — Kroombit Dam — Site Communications Failure
Unable to communicate to or from local area including LEC and ORR Comms Failure — Local Area		DDO – if available DSTDM SO – if available LDMG – if available DDMG – if available	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
		IC to create Incident Report record		EAP Alert Notification — Kroombit Dam — Local Area Communications Failure
Comms Failure – Brisbane	Unable to communicate to or from Sunwater Brisbane	DSTDM – if available LDMG DDMG	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?
		LEC to create Incident Report record		EAP Alert Notification — Sunwater Brisbar Communications Failure

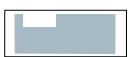


Table 37: Communications failure — DSTDM emergency action			
Activation level	Comms Failure – Site	Comms Failure – Local Area	
Activation trigger	Unable to communicate to dam site	Unable to communicate to local area including LEC and ORR	
Actions	 Provide technical advice to IC/LEC on a need's basis Record all communication As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	 Provide technical advice to IC on a need's basis Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 	
Internal Notifications	• IC • LEC • SRT	IC DDO – if available SRT	
External Notifications	DSR – if applicable	DSR – if applicable	



Table 38: Communications failure — FODM emergency action				
Activation level	Comms Failure – Site	Comms Failure – Local Area		
Activation trigger	Unable to communicate to dam site,	Unable to communicate to local area including LEC and ORR		
Actions	Liaise with IC Record all communication As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action	 Liaise with IC Record all communication Assume that the DDO is assisting IC with LEC role As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action 		
Internal Notifications	• IC • LEC	IC DDO – if available		
	• DSTDM	• DSTDM		
External Notifications	Not applicable	Not applicable		



APPENDIX A Notification and communication lists

Appendix A1: Sunwater regional notification list

Appendix A2: Sunwater Brisbane notification list

Appendix A3: External notification list

Appendix A4: D/S residents' notification list

Appendix A5: Washpool D/S residents' notification list

Appendix A6: Other reference contacts
Appendix A7: Emergency alert polygon

Appendix A8: Dam failure emergency alert requests

Appendix A9: Kroombit Dam location of D/S Residents with no mobile/Landline only

Appendix A1 to Appendix A6 have been redacted

Willia con, or warrantes about its accuracy, renown, and all liability suitability for any particular purpose and disclaims all responsibility and all liability (including without limitation, liability in negligence) for all expenses, losses, damages (including indirect or consequential damage) and costs which you might incur as a result of the product being inaccurate or incomplete in any way and for any reason. 150°30'0"E RAGLAN **ROCKHAMPTON LEGEND** REGIONAL Major City Regional City Town State Roads (DMR) DULULU Major Watercourses Dam Full Supply PMPDF Modelling Limits WOWAN PMPDF - Dam Failure Local Authority Boundary Emergency Alert Area **GLADSTONE** REGIONAL Document: S:IBW Asset Delivery/SW-BW Service Delivery/R-W/SRW-38-01-05-01 EAP Mapping/Drawings/ Ard/lap/Emergency Alerts/249581-B.mxd Printed: Monday, 03/09/2018 03:34:36 PM ANNES GOOVIGEN JAMBIN THREAT DIRECTION • CALLIDE BILOELA Kroombit Dan MAP PRODUCED BY: WATER RESOURCES & DAM SAFETY TEL. (07)3120 0000 BANANA **BANANA** THANGOOL SHIRE ₹ PSD Σ MB Æ S ALERT AREA AMENDED REMARKS MAP INFORMATION NORTH BURNETT Coordinate System: Geocentric Datum of Australia (GDA94). AMY ISSUED FOR USE REGIONAL 1:500,000 **SCALE** Source: Esri, DigitalGlobe, GeoEye, Earthstar Geographics, CNES/Airbus DS, USDA, USGS, AeroGRID, IGN, and the GIS User 205 CA25 CNES/Airbus DS Continunity DESIGNED CONTRACT NUMBER **KROOMBIT DAM** ш ⋖ ÌDН **EMERGENCY ACTION PLAN** DRAWING NUMBER REV. CHECKED CHECKED **SunWater** 03/09/18 23/01/18 MB DATE **EMERGENCY ALERT AREA** В APPROVED 249581 M. HUGHES ©SUNWATER LIMITED SHEET 1 OF 1 REVISION 23/1/2018 ACN 131 034 985 DATE JANUARY 2018

Appendix A8: Dam failure emergency alert request

Queensland emergency alert request guidelines

An Emergency Alert (EA) Request form should be completed, if required (see dam hazard sections for actions) and sent to the SDCC Watch Desk to activate the Kroombit Dam Emergency Polygon.

Instructions

- 1. EA Request forms are not to be used for flood UNLESS a flood has triggered an Emergency Event.
- 2. Log on to the Disaster Management Portal in the EA area to complete the appropriate MS Word format form for Kroombit Dam.
- 3. Telephone the SDCC Watch Desk on EA for an Emergency Event for Kroombit Dam.
 - a. A Polygon for this dam is stored in the Disaster Management Portal in the EA area. Ask the SDCC operative to locate the polygon. It will be a KML file called
 - b. Give them your phone number, confirm their name, and end the call after advising the form/s will be sent shortly.
- 4. IC and DSTDM (and Media) will work together to craft a message relevant to the hazard and discuss with the LDMG if there is time. If time does not permit THIS DISCUSSION; use approved pre-filled form/s on the Disaster Management Portal.
- 5. Send filled out EA form/s and the Kroombit Threat Direction polygon to SDCC watch desk email:

 The form/s MUST be sent from a Sunwater email address and come from the IC,
 DSTDM, or member of the Sunwater Executive.
- 6. Phone back SDCC to check that the message has been sent and ask for email confirmation.
- 7. Create an Incident Report Record to advise of completion of EA campaign.

Filename:	Voice Message:	SMS	
	FLOOD EMERGENCY WARNING from Sunwater: People downstream of Kroom bit Dam including Valentine Plains and lowlying areas of Bill Oh Ee Lah must LEAVE IMMEDIATELY. Kroom bit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. XX and XX are safe. More information available at Banana Shire Council ee em dee dot banana dot que el tee plus dot com	FLOOD EMERGENCY WARNING from Sunwater: People downstream of Kroombit Dam including Valentine Plains and low- lying areas of Biloela must LEAVE IMMEDIATELY. Kroombit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. XX and XX are safe. More information at Banana Shire Council http://emd.banana.qitplus.com/	

PHONE THE SDCC WATCH DESK

EMERGENCY ALERT REQUEST

	Location of Alert: Kroombit Dam (e.g. Suburb, Town)			Date:	
Queensland Government	LGA/Agency requesting:			ime:	
Requesting Officer (e.c Name: Agency/Position:	g. Disaster Coordinator/Incident Controller)		Telephone: (SDCC Watch Desk may telephone you)		
Email:					
Advised LDC/L	DMG: ☐ YES DDC/DDMG: [] YES Neighbourin	ng LDMG/LGA:	YES N/A	
Send Alert	Immediately: TES	Scheduled: YES Date	te & Time / /	: hrs	
Event Type	☐ Cyclone ☐ Storm ☐ Bushfire ☐ Fire In ☐ Tsunami (Sent as Location Based To ☐ Other (please specify): Catastrophic	cident Smoke / Toxicext Message ONLY) Dam Failure	: Plume	ood emical Spill	
Distributed by: (Channel)	_	 Location Based of phone at time of distribution 	_	vice Address Based ling address)	
Message Severity	☐ Emergency Warning (Activates SEW	/S) Watch & Act	Advice		
Threat Direction Required (e.g. Fire, Chemical Spill, E	Dam Spill)	Only For Emergency Warning Voi	Threat location indicated on map? Only For Emergency Warning Voice & Service Address SMS N/A		
EA Messaging Filenan	ne (Doc, Pdf):	Polygon Filename, (Kml, Km	nz, Gml, GeoJSON):	
		Number of polygons	(if multiple, attach li	st in order of priority)	
Supplied via: ⊠ DM Poother (please specify):	Supplied via: DM Portal Email Verbal Other Supplied via: DM Portal Email Verbal Other			erbal Other	
	ite, max 4000 characters incls spaces. (l		O characters)		
FLOOD EMERGENCY WARNING from Sunwater: People downstream of Kroom bit Dam including Valentine Plains and low-lying areas of Bill Oh Ee Lah must LEAVE IMMEDIATELY. Kroom bit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. XX and XX are safe. More information available at Banana Shire Council ee em dee dot banana dot que el tee plus dot com.					
	e, use capitals for clarity, max 612 chara				
FLOOD EMERGENCY WARNING from Sunwater: People downstream of Kroombit Dam including Valentine Plains and low-lying areas of Biloela must LEAVE IMMEDIATELY. Kroombit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. XX and XX are safe. More information at Banana Shire Council http://emd.banana.qitplus.com/					
Remove EA from websites:	☐ 12 hrs ☐ 24 hrs ☐ 48 hrs ☐ Replace previous EA message	Specify Date & Time: / / : hrs	Check back ir	n 12 hrs:	
Requesting Officer: Signature: Date: / /)ate: / /		
Send to confirm receipt					
FOR USE BY SDCC EA Request Form completed by: SDCC Watch Desk Requesting Officer Requesting Officer					
	rs provided to Requestor:	equesting Officer NO			
EA User Name:	s provided to requestor.		Emergency Aler	t No:	
Signature:		Date: / /			
Authorising Officer Name: EMS EA Campaign Report ID:			aign Report ID:		
Signature:		Date: / /			
Report provided to Requ	uestor on EA outcomes: YES	NO	le at: www.diagotar	ald gov au	

DO NOT SEND THIS PAGE

(Sunwater internal use only)

Emergency Alert (EA) Request instructions

Complete ALL initial fields, especially contact details, and check applicable boxes.

STEP 1.	EA Polygon Area (e.g., detailed description and location reference to allow positive identification of message area, including street names with cross street, areas of interest such as parks, rivers, dams, coastal areas) it is preferable to attach a map identifying the message area. If a Threat Direction has been requested, please clearly indicate it on the map. Check applicable box.
STEP 2.	Enter the Polygon file name/s.
STEP 3.	Sunwater Polygons are all in *.kml format. Check applicable box.
STEP 4.	Sunwater Messaging/spatial data is always supplied via DMportal. Check applicable box. Enter the file name.

Voice Message: Either type or handwrite the required message in CAPITALS. As the message will be translated by a text-to-speech process it is important that words are not unintelligible when translated e.g., "qld" used in a web site address must be entered as "Q L D", similarly the word "DOT" must be entered into a web address instead of a full stop.

An Emergency Warning message must start with "EMERGENCY EMERGENCY" Do not use special characters.

SMS: Either type the message or handwrite the characters into the boxes.

Capitals only required as per normal grammar rules, but an Emergency Warning message must start with "EMERGENCY EMERGENCY" (in capitals). Do not use special characters.

Voice example:

EMERGENCY. EMERGENCY. SUN WATER ADVISE IMMINENT FAILURE OF CANIA DAM. RESIDENTS DOWNSTREAM OF THE DAM NEED TO ACT TO PROTECT LIFE AND LEAVE IMMEDIATELY. FAILURE OF THE DAM WILL RESULT IN EXTREMELY DANGEROUS FLOODING DOWNSTREAM INCLUDING: MOONFORD AND MONTO. DO NOT DELAY. LEAVE NOW. CENTRAL MONTO AND BILOELA ARE SAFE LOCATIONS.

SMS example:

EMERGENCY. EMERGENCY. Sunwater advise imminent failure of Cania Dam. Take action to protect life and leave now. Moonford and Monto are at risk. Info on ABC Radio. Central Monto & Biloela are safe.

If using template EA messages, please provide the appropriate variables that are in the template message guides. Refer to the Queensland EA Manual for copies of the template message guides.

APPENDIX B Drawings and Maps

Appendix B1: General Arrangement drawing

Appendix B2: Downstream Notification area

Appendix B3: Inundation maps

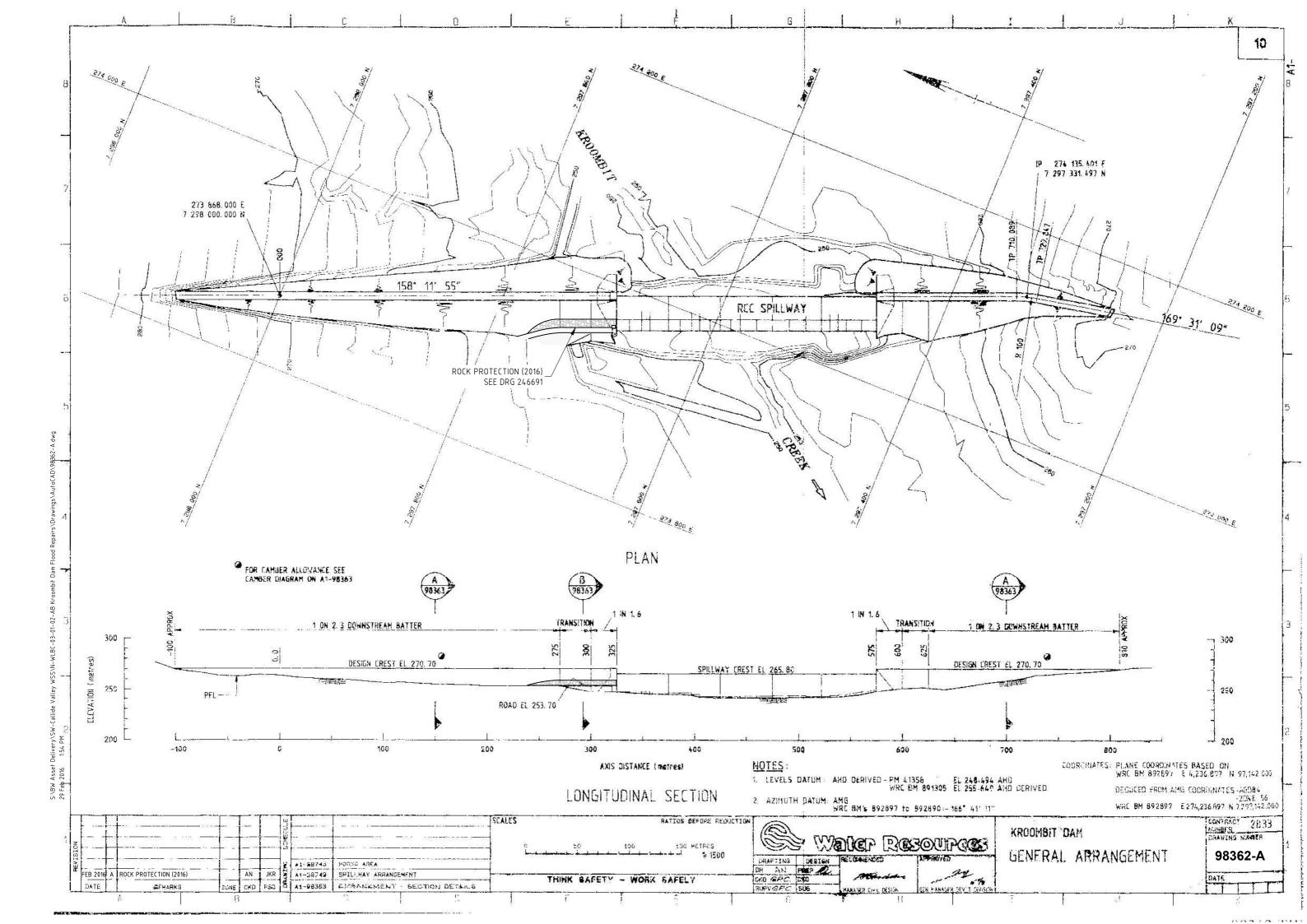
Appendix B4: Emergency Access routes

Appendix B5: Locality plan

Appendix B6: Catchment area

Appendix B7: Map of Kroombit Dam

NOTE: Actual levels may differ from those shown in flood inundation maps due to variations in assumptions made in the models to actual flood events.



Appendix B3: Inundation maps

The following pages contain the Inundation Maps for Kroombit Dam

Drawings:

- Key Map
- Sunny Day Failure
- Dam Crest Flood
- Probable Maximum Precipitation Design Flood
- Dam Failure analysis outflow flood impacts— Overtopping Failure

Disclaimer: Every effort has been made to ensure the currency of the flood inundation maps reproduced in this EAP. However, as the maps have been extracted from external sources, their accuracy cannot be guaranteed.

NNECTION ROAD EIVEWAYS MOUNTE GOOVIGEN Downstream Modelling Limit Sunny Day Failure (Spillway Failure) A Dam Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network Includes material © The State of Queensland © Planet Labs Netherlands B.V. 150°24'0"E 150°18'0"E 150°22'0"E 150°16'0"E 150°20'0"E DRAWN IDH MAP INFORMATION DESIGNED SCALES (A3 SIZE) **KROOMBIT DAM** CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **SUNNY DAY FAILURE** 255349 R. JENSEN 1/6/2022 **SPILLWAY FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 5 OF 6 **INUNDATION PLAN** CKD PSD DATE APRIL 2022

150°16'0"E 150°14'0"E DODSONS ROAD ▶ Downstream Modelling Limit FIVEWAYS MOUNT EUGENE Sunny Day Failure (Spillway Failure) GOOVIGEN CONNECTION ROAD Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network The State of Queensland © Planet Labs Netherlands B.V. 2020 150°20'0"E 150°22'0"E 150°18'0"E 150°14'0"E 150°16'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** JJ CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **SUNNY DAY FAILURE** 255349 R. JENSEN 1/6/2022 **SPILLWAY FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 6 OF 6 **INUNDATION PLAN** CKD PSD

DATE APRIL 2022

CKD PSD

150°22'0"E NNECTION ROAD EIVEWAYS MOUNTE GOOVIGEN JAMBIN Downstream Modelling Limit Sunwater Storages Dam Crest Flood (No Failure) A Dam Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network State of Queensland © Planet Labs Netherlands B. 150°24'0"E 150°22'0"E 150°16'0"E 150°18'0"E 150°20'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** JJ CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **DAM CREST FLOOD** 255350 R. JENSEN 1/6/2022 **NO FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 5 OF 6 **INUNDATION PLAN** CKD PSD

150°16'0"E 150°14'0"E DODSONS ROAD Downstream Modelling Limit Sunwater Storages FIVEWAYS MOUNT EUGENE Dam Crest Flood (No Failure) GOOVIGEN CONNECTION ROAD Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network The State of Queensland © Planet Labs Netherlands B.V. 2020 150°22'0"E 150°18'0"E 150°20'0"E 150°14'0"E 150°16'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** JJ CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **DAM CREST FLOOD** 255350 R. JENSEN 1/6/2022 **NO FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 6 OF 6 **INUNDATION PLAN** CKD PSD

150°44'0"E 150°46'0"E Downstream Modelling Limit Dam Crest Flood (Overtopping Failure) // Major Road Dam Full Supply Level ✓ Secondary Road XX QId Rail Network Includes material © The State of Queensland © Planet Labs Netherlands B.V. 2020 150°46'0"E 150°38'0"E 150°44'0"E 150°40'0"E 150°42'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **DAM CREST FLOOD** 255351 R. JENSEN 1/6/2022 **OVERTOPPING FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 1 OF 6 **INUNDATION PLAN**

RPEQ: 23733

DATE APRIL 2022

CKD PSD

150°22'0"E ONNECTION ROAD GIVEWAYS NOW AEL GOOVIGEN JAMBIN Downstream Modelling Limit Dam Crest Flood (Overtopping Failure) Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network Includes material @ The State of Queensland @ Planet Labs Netherlands B.V. 150°24'0"E 150°22'0"E 150°16'0"E 150°18'0"E 150°20'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **DAM CREST FLOOD** 255351 R. JENSEN 1/6/2022 **OVERTOPPING FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 5 OF 6 **INUNDATION PLAN** CKD PSD

150°16'0"E 150°14'0"E DODSONS ROAD Downstream Modelling Limit FIVEWAYS MOUNT EUGENE Dam Crest Flood (Overtopping Failure) GOOVIGEN CONNECTION ROAD Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network The State of Queensland © Planet Labs Netherlands B.V. 2020 150°18'0"E 150°20'0"E 150°22'0"E 150°14'0"E 150°16'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** JJ CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 **DAM CREST FLOOD** 255351 **OVERTOPPING FAILURE** R. JENSEN 1/6/2022 ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 6 OF 6 **INUNDATION PLAN** CKD PSD

150°44'0"E 150°46'0"E Downstream Modelling Limit Probable Max. Flood (No Failure) // Major Road Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network Includes material © The State of Queensland © Planet Labs Netherlands B.V. 2020 150°46'0"E 150°38'0"E 150°44'0"E 150°42'0"E 150°40'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 PROBABLE MAXIMUM FLOOD 255352 R. JENSEN 1/6/2022 **NO FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 1 OF 6 **INUNDATION PLAN**

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DATE APRIL 2022

CKD PSD

NNECTION ROAD GIVEWAYS NOW AEL GOOVIGEN Downstream Modelling Limit Probable Max. Flood (No Failure) // Major Road Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network Includes material © The State of Queensland © Planet Labs Netherlands B.V. 150°24'0"E 150°16'0"E 150°18'0"E 150°22'0"E 150°20'0"E DRAWN IDH MAP INFORMATION DESIGNED SCALES (A3 SIZE) **KROOMBIT DAM** CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 PROBABLE MAXIMUM FLOOD 255352 R. JENSEN 1/6/2022 **NO FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 5 OF 6 **INUNDATION PLAN** CKD PSD

DATE APRIL 2022

150°14'0"E 150°16'0"E DODSONS ROAD Downstream Modelling Limit FIVEWAYS MOUNT EUGENE Probable Max. Flood (No Failure) GOOVIGEN CONNECTION ROAD // Major Road Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network The State of Queensland © Planet Labs Netherlands B.V. 2020 150°18'0"E 150°20'0"E 150°22'0"E 150°14'0"E 150°16'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** JJ CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER sunwater CHECKED REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 PROBABLE MAXIMUM FLOOD 255352 R. JENSEN 1/6/2022 **NO FAILURE** ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 6 OF 6 **INUNDATION PLAN** CKD PSD

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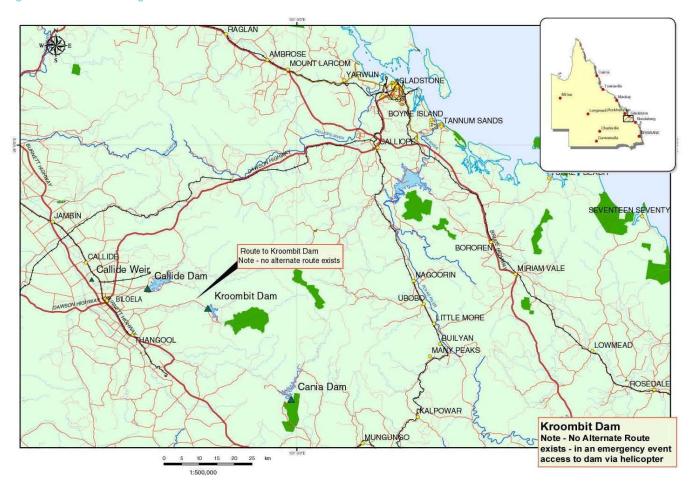
150°22'0"E ONNECTION ROAD EIVEWAYS MOUNTE GOOVIGEN JAMBIN LEGEND Downstream Modelling Limit Probable Max. Flood (Overtopping Failure) A Dam // Major Road Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network Includes material © The State of Queensland © Planet Labs Netherlands B.V. 150°24'0"E 150°18'0"E 150°22'0"E 150°16'0"E 150°20'0"E DRAWN IDH MAP INFORMATION DESIGNED SCALES (A3 SIZE) **KROOMBIT DAM** CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 PROBABLE MAXIMUM FLOOD 255353 **OVERTOPPING FAILURE** R. JENSEN 1/6/2022 ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 5 OF 6 **INUNDATION PLAN** CKD PSD

DATE APRIL 2022

150°16'0"E 150°22'0"E 150°14'0"E DODSONS ROAD Downstream Modelling Limit FIVEWAYS MOUNT EUGENE Probable Max. Flood (Overtopping Failure) GOOVIGEN CONNECTION ROAD // Major Road Dam Full Supply Level ✓ Secondary Road XX Qld Rail Network The State of Queensland © Planet Labs Netherlands B.V. 2020 150°18'0"E 150°22'0"E 150°20'0"E 150°14'0"E 150°16'0"E DRAWN IDH DESIGNED MAP INFORMATION SCALES (A3 SIZE) **KROOMBIT DAM** JJ CHECKED RJ Coordinate System: Geocentric Datum of Australia (GDA2020) DAM FAILURE ANALYSIS - APRIL 2022 DRAWING NUMBER CHECKED sunwater REFERENCE DRAWINGS 255348 - Keymap 500 1,000 1,500 2,000 2,500 PROBABLE MAXIMUM FLOOD 255353 **OVERTOPPING FAILURE** R. JENSEN 1/6/2022 ©SUNWATER LIMITED ACN 131 034 985 01/06/22 A ISSUED FOR USE JJ RJ SHEET 6 OF 6 **INUNDATION PLAN** CKD PSD DATE APRIL 2022

Appendix B4: Emergency access routes

Figure B3: Access routes during fair and adverse weather conditions



Major access route information (Dry weather only)

Access via Valentine Plains Road from Biloela. Road conditions are dependent on weather conditions.

- Distance: Approx. 30 kms.
- Road Type: Bitumen on Valentine Plains Road then last 5 kms dirt/gravel road to dam
- Speed Limit: 100km/h generally on bitumen (drive to suit conditions).
- Road cut off in wet weather
- NOTE: If Operators need to access the dam for any preparation before a flood event, this should be done early as local roads in the area will usually become flooded, cutting access to the site

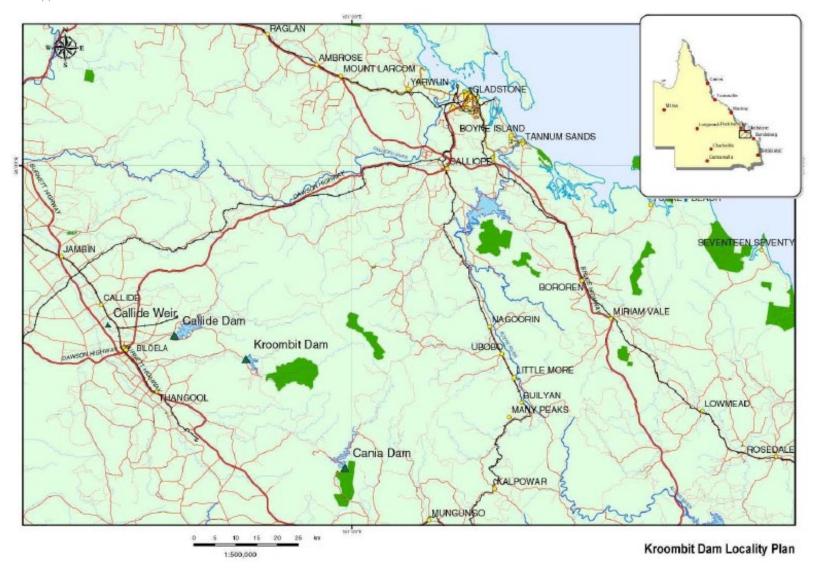
Emergency access route information

No alternative route exists during fair and adverse weather conditions. In a flood event access to the dam is via helicopter only due to local runoff and Kroombit Creek overflow inundating Valentine Plains Road.

- NOTE: Access to dam will be by helicopter.
- Helipad coordinates: Latitude. -24.41670 Longitude. 150.77120

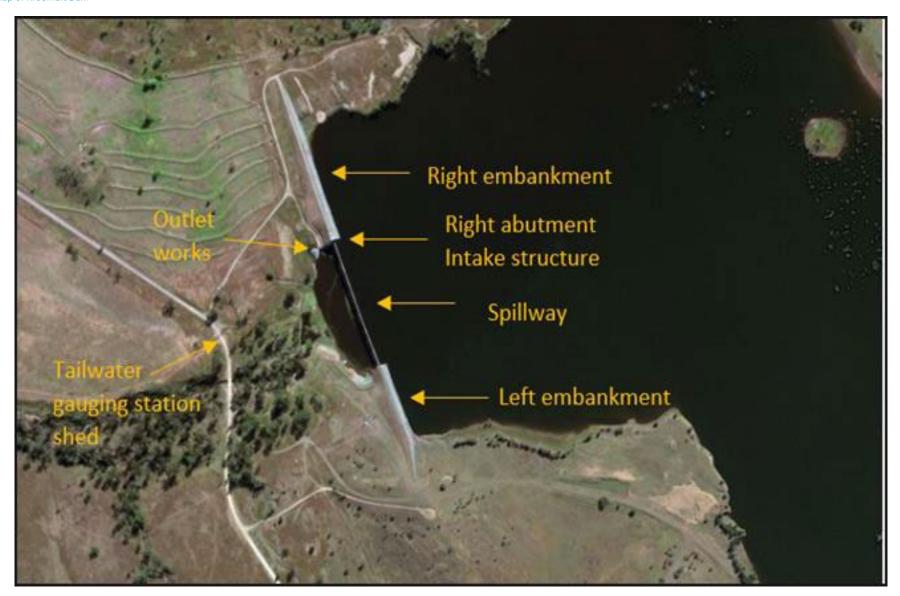
Appendix B5: Locality plan

Figure B4: Kroombit Dam locality plan



Appendix B7: Map of Kroombit Dam

Figure B6: Map of Kroombit Dam



APPENDIX C Equipment and technical information

Appendix C1: List of equipment available during an emergency

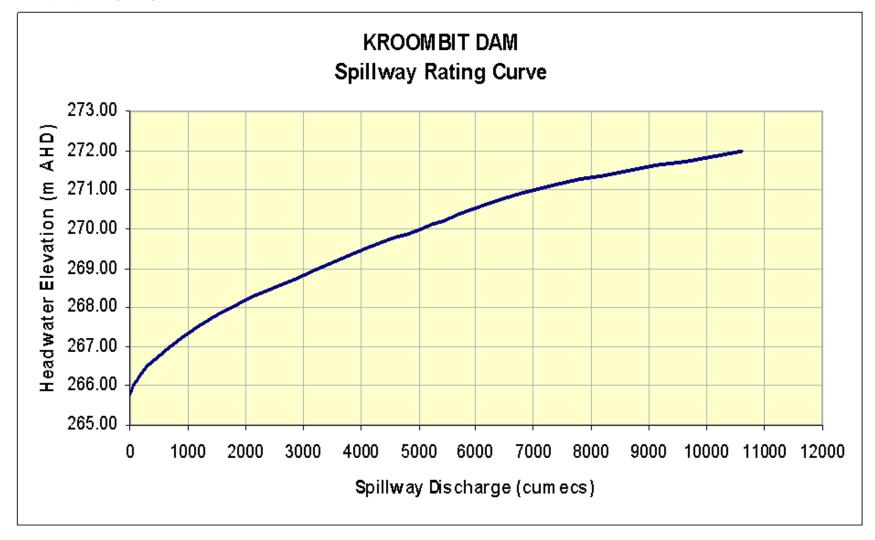
Appendix C2: Kroombit Dam Spillway Discharge Rating Curve

Appendix C3: Kroombit Dam Storage Curve

Appendix C1 has been redacted

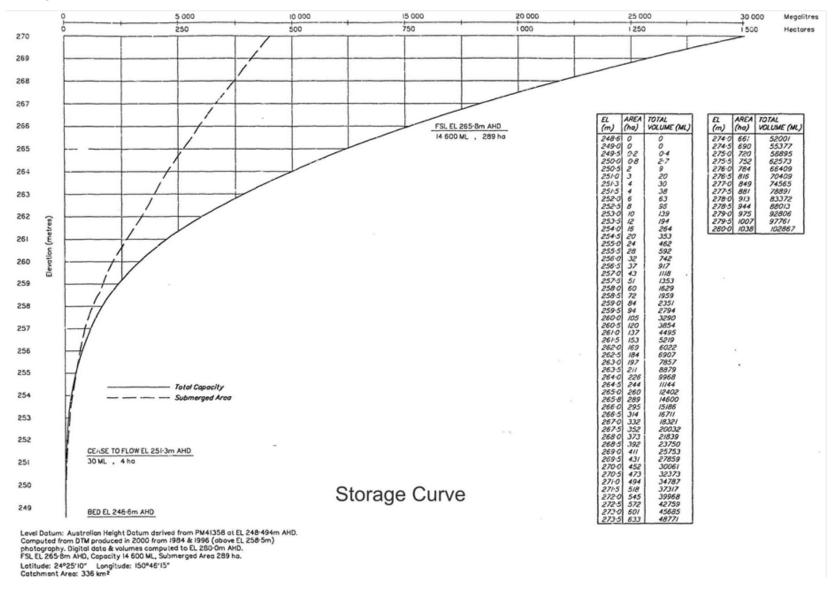
Appendix C2: KROOMBIT Dam discharge curve

Figure C2: Kroombit Dam Spillway Discharge Rating Curve



Appendix C3: KROOMBIT Dam Storage Curve

Figure C3: Kroombit Dam Storage Curve



APPENDIX D Interaction with local government and district groups

To be populated when EAP next completes a substantial review

Annexe — Kroombit Dam AWS SMS Messages

Advice

Stay informed



Watch and Act

Prepare to leave



Emergency

Leave immediately To be issued in consultation with council



SMS

ADVICE from Sunwater. Kroombit Dam is spilling excess water. People downstream of Kroombit Dam should STAY INFORMED and MONITOR CONDITIONS. Water flows from Kroombit Dam expected to remain within beds and banks of river / may contribute to widespread/ localised/ overland flooding. Expect increased river flows in 6-12 hours / later today/ overnight/tomorrow. There is no immediate danger. More information here: bit.ly/RecandSafety

FLOOD WATCH AND ACT from Sunwater, Excess water FLOOD EMERGENCY WARNING from Sunwater: spilling from Kroombit Dam has increased significantly. People downstream of Kroombit Dam including Water flows from Kroombit Dam may contribute to dangerous/widespread flooding downstream. Expect increased river flows in 6-12 hours / later today/ overnight/tomorrow. People downstream of Kroombit Dam must PREPARE TO LEAVE in case the flood gets worse. Call Triple Zero (000) if your life is in here: Banana Shire Council danger. Call the SES on 132500 for flood help. More information here: bit.ly/RecandSafety

Valentine Plains and low-lying areas of Biloela must LEAVE IMMEDIATELY. Kroombit Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. XXX and XXX are safe. More information http://emd.banana.gitplus.com