

# EMERGENCY ACTION PLAN — FAIRBAIRN DAM (ID 0269)

ISSUE: 11.0 — April 2024

Expiry: 14 March 2028

Prepared by Sunwater Limited

Controlled Copy No.

Gated: No					Staffed: No
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Project: Fairbairn Dam EAP Fil				File no.: 08-000366/001	
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Approved by the delegate of the Chief Executive, Department of Local Government, Water and Volunteers until 14 March 2028.

### Emergency activation quick reference – Dam Hazards

The Emergency Action Plan (EAP) for Fairbairn Dam covers dam hazards evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant section of the EAP that deals with the dam hazard.

NOTE: The Incident Coordinator (IC) is responsible for activating the EAP unless otherwise directed by the Flood Operations Decision Maker (FODM) or Dam Safety Technical Decision Maker (DSTDM). Should the IC be unavailable, the Local Event Coordinator (LEC), Owner's Regional Representative (ORR) or Dam Duty Officer (DDO) is responsible. Table 1: Emergency activation quick reference - Dam Hazards

Dam Hazards and section	Activation levels for dam hazards				
numbers	Alert	Lean Forward	Stand Up	Stand Down	
Flood operations See section 5	<ul> <li>EL 204.13 m and rising (0.1 m below FSL)</li> </ul>	<ul> <li>Storage above FSL 204.23 m</li> </ul>	<ul> <li>Storage above EL 207.73 m (Moderate flood classification level)</li> </ul>	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>	
Piping: embankment, foundation, or abutments <b>See section 6</b>	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments</li> </ul>	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul> <li>Piping condition has been established</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	
Earthquake See section 7	<ul> <li>Earthquake confirmed (by DSTDM) or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul> <li>Earthquake confirmed (by DSTDM) or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM~ OR</li> <li>Intensity less than 5MM~ and change detected during surveillance inspection</li> </ul>	<ul> <li>Earthquake confirmed (by DSTDM) or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	
Terrorist threat/ activity or high energy impact <b>See section 8</b>	• Not applicable	• Not applicable	<ul> <li>Possible terrorist activity noticed at dam or threat received</li> <li>Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)</li> <li>Failure in progress or likely due to impact or explosion, and sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	
Stability, main embankment See Section 9	<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM</li> </ul>	<ul> <li>Scarps, cracks, wet and soft areas, toe bulge have been identified</li> </ul>	<ul> <li>Slip circle failure condition has been established</li> </ul>	<ul> <li>Risk assessment has determined that Slip circle failure risk has reduced</li> </ul>	
Stability, spillway chute See Section 10	<ul> <li>Increasing seepage noticed with spillway, OR</li> <li>Visual displacement of Spillway apron.</li> </ul>	<ul> <li>Removal of localised section of spillway apron; OR</li> <li>Flow disturbance noticed which is likely caused by removal of a localised section of spillway apron</li> </ul>	<ul> <li>Scour of the spillway to the base of the spillway monoliths.</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	

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ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

### Emergency activation quick reference – Other Emergency Situations

The EAP for Fairbairn Dam covers one other emergency situation evaluated within Sunwater's Dam Safety Management Program. Use the following table to select the relevant scenario that deals with the emergency.

#### NOTE: The IC is responsible for the decision to activate the EAP. Should the IC be unavailable, the LEC or DDO is responsible for the decision.

 Table 2: Emergency activation quick reference - Other Emergency Situations

	Activation levels				
Other Emergency Situations and section numbers	Communications Failure – Dam Site (DDO)	Communications Failure – Local Area (LEC/ORR)	Communications Failure – Brisbane (IC/DSTDM)		
	Site managed (DDO – becomes LEC)	Brisbane managed by IC	Locally managed by LEC		
Comms Failure See section 11	Unable to communicate to or from dam site	Unable to communicate to or from local area	Unable to communicate to or from Sunwater Brisbane		



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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### Document control

#### Authorisation of document

This document has been reviewed and accepted by the following:

Name	Position/role	Signature	Date
	EAP Program Lead — Prepared for submission		17/12/2024
	Principal Engineer Dam Safety Compliance — Approved for submission		17/12/2024
	GM Asset Integrity — Approved for submission		17/12/2024
	EGM – Engineering and Water Resources (or delegate) — Dam Owner Authorising Officer		18/12/2024

## Document revision history

lssue	Date	Prepared by	Reason for change	eDOCS#
2	January 2008		Substantial review of Fairbairn Dam Emergency Action Plan to reflect Sunwater Management structure and updated inundation maps.	
3	October 2011		Significant changes to all sections of Fairbairn Dam Emergency Action Plan to reflect current Sunwater Management structure and other changes	
4	August 2014		New Emergency Action Plan developed at expiry of version 3 approval. Issued for consultation with Relevant Disaster Management Groups.	1619468
5	June 2015		New Emergency Action Plan developed at expiry of version 4. Issued for consultation with Relevant Disaster Management Groups	1732842
6	August 2016		Emergency Action Plan amended to include new Emergency Condition: Stability, main embankment.	1975524
6.1	December 2016		Updates to Notification and Communication lists. Update to Emergency Alert Polygon. Formatting and layout corrections.	1975524
7	September 2017		Updates to Notification and Communication lists. Formatting and layout corrections.	2224203
8	May 2018		Revised and reviewed Emergency Action Plan includes updates that reflect the Water Legislation (Dam Safety) Amendment Act 2017, implementation of changes to Sunwater management structure, new event management roles and addition of new Emergency Activation section (Other Emergency Situations).	2288312
9	September 2018		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	2347187
9.1	July 2019		Added emergency siren instructions, updated Sunwater contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections.	2455713
9.2	September 2020		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	2571775
9.3	September 2021		Amended contacts and associated sections, e.g., Organisation chart & Controlled Copy Holders list. Minor error corrections and other non-substantive changes.	2655006
10.0	June 2022		Revised and reviewed at expiry of approval. Incorporated global non-substantive EAP changes resulting from feedback from previous internal and external reviews. Amended to comply with the new Sunwater branding. Amended contacts and associated sections. Updated access and catchment maps. Updated messaging and Roles and Responsibilities. Updated Triggers to reflect recent CRA. Added two new Dam Stability Hazards.	2602396
10.1	September 2022		Amended contacts and associated sections. Minor error corrections and other non-substantive changes. The Chemical Hazard section has been removed as it is not a Dam Safety Hazard and is dealt with in other more relevant documents.	2725896
10.2	September 2023		Non-substantive updates as part of Annual Safety Statement. Minor error corrections and readability improvements. Added fatigue management section.	2787893

lssue	Date	Prepared by	Reason for change	eDOCS#
11.0	May 2024		Full review pending expiry	2844569

## Controlled document distribution list

Copy no.	Position	Location			
1	Storage Supervisor	Sunwater, Fairbairn Dam			
2	Operations Manager	Sunwater, Fairbairn Dam			
3	Emergency Action Plan Lead	Sunwater, Brisbane			
4	Local Disaster Coordinator — Local Disaster Management Group (LDMG1)	Central Highlands Regional Council			
5	Chair — Local Disaster Management Group (LDMG1)	Central Highlands Regional Council			
6	Local Disaster Coordinator — Local Disaster Management Group (LDMG2)	Isaac Regional Council, Moranbah			
7	Officer in Charge — Emerald Police Station	Police, Emerald			
8	Emergency Management Coordinator	Queensland Police Service – Rockhampton			
NOTE: Comr	NOTE: Communication information for each 'Controlled Copy Holder' is in Appendix A.				

## Electronic document distribution list

#### Printed electronic copies are considered uncontrolled copies.

Position	Location		
Police Communications Centre	Police, Mackay		
District Disaster Coordinator — Rockhampton District Disaster Management Group (DDMG1)	Police, Rockhampton		
Executive Officer — Mackay District Disaster Management Group (DDMG2)	Police, Mackay		
Chair — Local Disaster Management Group (LDMG2)	Isaac Regional Council		
Senior Flood Forecaster	Bureau of Meteorology, Brisbane		
NOTE: Communication information for each 'Electronic Copy Holder' is in Appendix A.			

### 1. References, abbreviations, and definitions

## 1.1 References/associated documents

Ref	Document title	Reference/location	
А	Water Supply (Safety and Reliability) Act 2008 (July 2024)	https://www.legislation.qld.gov.au/view/whole/pdf/inforce/current /act-2008-034	
В	Emergency action plan for referable dam guideline (RDMW 2023)	https://www.resources.qld.gov.au/data/assets/pdf_file/0018/ 015/eap-guideline.pdf	
С	Queensland Government arrangements for coordinating public information in a crisis	L1159-DPC2739-Crisis-Communication-Document.pdf (disaster.qld.gov.au)	
D	Guidelines for the Development of Communication Education, Awareness and Engagement Programs (2010)	https://knowledge.aidr.org.au/media/1970/manual-45-guidelines- for-the-development-of-communication-education-awareness-and- engagement-programs.pdf	
E	Sunwater website — Emergency Action Plans, Flood Maps and Dam Emergency Sirens	https://www.sunwater.com.au/community/preparing-for-weather- events/emergency-management/	
F	Sunwater website — Emergency Notification Service	https://www.sunwater.com.au/community/preparing-for-weather- events/stay-informed/emergency-notification-service/	
G	Professional Engineers Act 2002 (RPEQ)	https://www.legislation.qld.gov.au/view/pdf/inforce/2013-09- 23/act-2002-054	
н	Sunwater (Internal) Fairbairn Dam Consequence Assessment (April 2021)	eDOCS# 2592657	
I	AECOM (Sunwater Internal) Fairbairn Dam Comprehensive Risk Assessment (2022)	eDOCS# 2699807	
J	Sunwater Operations (internal) Fairbairn Dam — Hazard Management Toolkit	Only available with Sunwater internal versions of EAPs	
К	Sunwater (Internal) Fairbairn Dam Piezometers Investigate Piezometers Rising Pressure, June 2016	eDOCS# 1967296	
L	NSW Dam Safety Committee - Dam Safety Surveillance Manual (Sunwater Internal, August 2014)	eDOCS# 1606070	
М	Sunwater (internal) Strategic Event Procedure	Strategic Event Procedure	
N	Fairbairn Dam Safety Condition Schedule	eDOCS# 619379	
0	Disaster Management Act 2003	https://www.legislation.qld.gov.au/view/pdf/inforce/current/act- 2003-091	
Р	Queensland Disaster Management Guidelines (January 2018)	QLD-Disaster-Management-Guideline.pdf	
Q	Guidelines on Safety Assessments for Referable Dams (November 2023 (Version 8)	Guidelines on Safety Assessments for Referable Dams (rdmw.qld.gov.au)	
R	Queensland Dam Safety Management Guidelines (RDMW August 2024)	https://www.dnrme.qld.gov.au/data/assets/pdf_file/0007/78838 /dam-safety-management.pdf	
S	Australian Rainfall and Runoff (ARR) 2016	ISBN 978-1-925848-36-6	
		http://book.arr.org.au.s3-website-ap-southeast-2.amazonaws.com/	
Т	Sunwater (Internal) Fairbairn Dam Operation and Maintenance Manual	Fairbairn Dam Operations and Maintenance Manual	
U	Sunwater (Internal) Fairbairn Dam — Dam safety Review (Aurecon November 2017)	eDOCS# 2264937	
V	Guidelines on Dam Safety Management (ANCOLD, 2003)	ANCOLD ISBN: 0-731027620	
w	Guidelines on Consequence Categories for Dams (ANCOLD, 2012)	ANCOLD ISBN: 978-0-9808192-5-0	
х	Guideline for Failure Impact Assessment of Water Dams (DNRME 2018)	Guideline for failure impact assessment of water dams (resources.qld.gov.au)	
Y	Water Act 2000 (September 2024)	https://www.legislation.qld.gov.au/view/pdf/inforce/current/act- 2000-034	
Z	Sunwater (internal) Fatigue Management Procedure	Fatigue Management Procedure	

### 1.2 Abbreviations and acronyms

ABC	Australian Broadcasting Corporation	ME	Manager Environment
AEP	Annual Exceedance Probability	MM	Modified Mercalli
AHD	, Australian Height Datum	0&M	Operation & Maintenance
AMTD	Adopted Mean Thread Distance	OB	Observation Bore
ANCOLD	' Australian National Committee on Large Dams	OC	Operations Centre
AWS	Australian Warning System	OCDO	Operations Centre Duty Officer
BOM	Bureau of Meteorology	OM	Operator Maintainer
CED	Chief Engineer Dams	OS	Operations Supervisor
CEO	Chief Executive Officer	ORR	Owner's Regional Representative
CRA	Comprehensive Risk Assessment	PAR	Population at Risk
CTG	Counter Terrorism Group	PDSE	Principal Dam Safety Engineer
D/S	Downstream	PFRM	Predictive Flood Routing Model
DCF	Dam Crest Flood	PLL	Probable Loss of Life
DCL	Dam Crest Level	PMF	Probable Maximum Flood
DDC	District Disaster Coordinator	PMP	Probable Maximum Precipitation
DDMG	District Disaster Management Group	PMPF	Probable Maximum Precipitation Flood
DDMP	District Disaster Management Plan	PWRE	Principal Water Resources Engineer
DDO	Dam Duty Officer	QDMC	Queensland Disaster Management Committee
DDS	Director Dam Safety	QPS	Queensland Police Service
DSR	Dam Safety Regulator	RB	Right Bank
DSSC	Dam Safety Surveillance Coordinator	RC	Regional Council
DSTDM	Dam Safety Technical Decision Maker	RCC	Roller Compacted Concrete
EAP	Emergency Action Plan	RDMW	Department of Regional Development, Manufacturing & Water
EA	Emergency Alert	ROC	Regional Operations Centre
EER	Emergency Event Report	RPEQ	Registered Professional Engineer of
EGMO	Executive General Manager Operations		Queensland
EGME&WR	Executive General Manager Engineering & Water Resources	RSL	Reduced Supply Level
EL	Elevation Level	SCED	Senior Civil Engineer Dams
ELT	Executive Leadership Team	SCTN	Security and Counter Terrorism Network
FCL	Fixed Crest Level	SDCC	State Disaster Coordination Centre
FODM	Flood Operations Decision Maker	SDF	Sunny Day Failure
FSL	Full Supply Level	SDTE	Senior Dam Technical Engineer
GM	General Manager	SES	State Emergency Service
HMT	Hazard Management Toolkit	SMS	Short Message Service
IC	Incident Coordinator	SMT	Sunwater Media Team
IFHC	Incremental Flood Hazard Category	SO	Standby Operator
IGEM	Inspector-General Emergency Management	SOP	Standing Operating Procedure
LB	Left Bank	SRT	Strategic Response Team
LDC	Local Disaster Coordinator	SS	Storage Supervisor
LDMG	Local Disaster Management Group	SWL	Storage Water Level
LDMP	Local Disaster Management Plan	SWRE	Senior Water Resources Engineer
LEC	Local Event Coordinator	U/S	Upstream
MAP	Manager Asset Planning	WHS	Workplace Health & Safety
Max. OL	Maximum Operating Level	WQ	Water Quality
MUAL OL			

#### 1.3 Business terms and definitions

The meaning of terms used in this section are set out in accordance with relevant legislation or as defined by operator requirements.

Term	Definition
Term	s defined in accordance with the Water Supply (Safety and Reliability) Act 2008
Australian Warning System	A national approach to information and warnings during emergencies like bushfire, flood, storm, extreme heat, and severe weather.
Dam hazard	<ul> <li>Means a reasonably foreseeable situation or condition that may:</li> <li>cause or contribute to the failure of the dam, if the failure may cause harm to persons or property, OR</li> <li>require an automatic or controlled release of water from the dam if the release of the water may cause harm to persons or property.</li> <li>NOTE:</li> <li>Various dam failure modes have been referred to as <i>hazards</i> in this document e.g., piping, instability, and overtopping.</li> </ul>
Dam hazard event	<ul> <li>Means an event arising from a <i>dam hazard</i> if:</li> <li>persons or property may be harmed because of the event, AND</li> <li>a coordinated response, involving two or more of the following <i>relevant entities</i>, is unlikely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, AND</li> <li>the event is not an <i>emergency event</i>.</li> </ul>
Disaster management plan	Of a <i>district group</i> or local government, means the group's District Disaster Management Plan (DDMP) or local government's Local Disaster Management Plan (LDMP) under the <i>Disaster Management Act 2003</i> .
District group (District Disaster Management Group)	For an EAP, means a district group established under the <i>Disaster Management Act 2003</i> , section 22 whose disaster district under that Act could, under the plan, be affected by a <i>dam hazard</i> .
Emergency event	<ul> <li>Means an event arising from a <i>dam hazard</i> if:</li> <li>persons or property may be harmed because of the event, AND</li> <li>any of the following apply: <ul> <li>a coordinated response, involving two or more of the following <i>relevant entities</i>, is likely to be required; each <i>local group</i> and <i>district group</i> for the EAP, each local government whose area may be affected, the Chief Executive, another entity the owner of the dam considers appropriate, OR</li> <li>the event may arise because of a disaster situation declared under the Disaster Management <i>Act 2003</i>, OR</li> <li>an entity performing functions under the State <i>Disaster Management Plan</i> may, under that plan, require the owner of the dam to give the entity information about the event.</li> </ul> </li> </ul>
Local group (Local Disaster Management Group)	For an EAP, means a local group established under the Disaster Management Act 2003, , section 29 whose local government area could, under the plan, be affected by a <i>dam hazard</i> .
Notice response	A dam owner's written response to a notice following an assessment of an EAP by a local government or <i>district group</i> .
Referable dam	<ul> <li>A dam, or a proposed dam after its construction, will be a referable dam if:</li> <li>a failure impact assessment of the dam, or the proposed dam, is carried out under the Act, AND</li> <li>the assessment states the dam has, or the proposed dam after its construction will have, a category one or category two failure impact rating, AND the Chief Executive has, under section 349 of the Act, accepted the assessment.</li> <li>Also, a dam is a referable dam if:</li> </ul>
	<ul> <li>Also, a dam is a referable dam if:</li> <li>under section 342B of the Act, the owner of a dam is given a referable dam notice and, before the effective day for the notice, does not give the Chief Executive a failure impact assessment for the dam, AND</li> </ul>

Term	Definition
	<ul> <li>the Chief Executive has not, under section 349 of the Act, accepted a failure impact assessment of the dam.</li> </ul>
Relevant entity	<ul> <li>Means each of the following under the EAP for the dam:</li> <li>the persons who may be affected, or whose property may be affected, if a dam hazard event or emergency event were to happen for the dam, e.g., the owners of parcels of farmland adjacent to the dam or residents of a township</li> </ul>
	<ul> <li>each local group and district group for the EAP</li> <li>each local government whose local government area may be affected if <i>a dam hazard event or emergency event</i> were to happen</li> </ul>
	<ul> <li>the Chief Executive</li> <li>another entity the owner of the dam considers appropriate e.g. the Queensland Police Service (QPS).</li> </ul>
	Terms consistent with Queensland Disaster Management Guidelines
Activation levels	The four levels of EAP activation are:
	• Alert: A heightened level of vigilance due to the possibility of an event occurring. No further action may be required; however, the situation should be monitored by someone capable of assessing the potential of the threat. Moving to an Alert level indicates the dam owner is getting ready to activate the Lean Forward level of the EAP if the situation deteriorates.
	• Lean Forward: An operational state characterised by a heightened level of situational awareness of an impending disaster event and a state of operational readiness. Disaster coordination centres are on standby and prepared but not activated.
	• Stand Up: The operational state where resources are mobilised, personnel are activated, and operational activities commenced. Disaster coordination centres are activated. The dam owner needs to provide an Emergency Event Report (EER) in accordance with the provision of the Act.
	• Stand Down: Transition from responding to an event back to normal core business and/or continuance of recovery operations. There is no longer a requirement to respond to the event and the threat is no longer present.
	The movement through these levels of activation is not necessarily sequential. It should be applied with flexibility and adaptability and be tailored to the location and event.
	Triggering one of these levels of activation may not necessarily mean a similar activation of LDMGs or DDMGs.
AWS Warning Levels	The three AWS warning levels are:
	• Advice: The first warning level of the Australian Warning system meaning an incident has started but there is no immediate danger. Stay up to date in case the situation changes
	• Watch and Act: The second warning level of the Australian Warning System meaning there is a heightened level of threat. Conditions are changing you need to start taking action now to protect you and your family.
	• <b>Emergency</b> : The third and highest warning level of the Australian Warning System meaning lives may be in danger and action should be taken immediately.
	Notes:
	These AWS Warning levels do not change the Activation Levels of the EAP and are intended for external public facing information only
	There is no Stand Down equivalent in AWS warning levels.
Bureau of Meteorology	The three levels of flooding are:
flood level classifications	<ul> <li>Minor flooding: This causes inconvenience such as closing of minor roads and the submergence of low-level bridges and makes the removal of pumps located adjacent to the river necessary.</li> </ul>
	• <b>Moderate flooding:</b> This causes the inundation of low-lying areas requiring the removal of stock and/or the evacuation of some houses. Main traffic bridges may be closed by flood waters.
	• <b>Major flooding:</b> This causes inundation of large areas, isolating towns and cities. Major disruptions occur to road and rail links. Evacuation of many houses and business premises may be required. In rural areas widespread flooding of farmland is likely.

Term	Definition
Concurrent Flooding	Flood flows downstream of a dam that are not a result of dam outflows; for instance, those from adjacent catchments or from the sea, and which occur in the same period as downstream releases or flooding from the dam.
Dam crest level	The lowest elevation of the non-overflow crest section of the dam excluding handrails, parapets or wave walls that have not been designed to store water.
Dam crest flood	The flood event that causes reservoir levels to reach the lowest point of non-overflow section of a dam.
Dam failure	Dam failure is the physical collapse of all or part of a dam or the uncontrolled release of any of its contents.
Downstream releases	Downstream releases are outflows from the dam made through appurtenant structures such as spillways or outlet works that are in accordance with the design of the dam.
Earthquake	A sudden release of energy in the earth's crust or upper mantle, usually caused by movement along a fault plane or by volcanic activity, resulting in the generation of seismic waves that can be destructive. The potential consequences of an earthquake include:
	<ul> <li>settlement, sliding, or overturning of monoliths in the dam wall</li> <li>initiation of seepage lines in the foundations or abutments that could lead to piping damage and potential inoperability of appurtenant works.</li> </ul>
Flood release	A flood release from a dam occurs when catchment inflows raise the storage level above the Full Supply Level (FSL) resulting in a discharge from the spillway of the dam.
Piping	Internal scour caused by the water flow and seepage that occurs through earth dams, dam foundations, or dam abutments. The internal scour can lead to the formation of a pipe, which can lead to a failure of the dam.
Plane strike or other impact	The impact of a plane, meteorite, or other high energy item on or in close vicinity of a dam that could damage the dam structure or create a wave that could overtop the dam.
Probable maximum flood	The flood resulting from the <i>probable maximum precipitation</i> coupled with the worst flood- producing catchment conditions that can be realistically expected in the prevailing meteorological conditions.
Probable maximum precipitation	The theoretical greatest depth of precipitation for a given duration that is physically possible over a particular drainage basin.
Probable maximum precipitation flood	The flood resulting from the <i>probable maximum precipitation</i> coupled with typical catchment conditions.
Stability, main embankment	High foundation pore pressure peaks may reduce the Factor of Safety against slip circle failure to an unacceptable level.
'Sunny Day' failure	A failure that occurs at the FSL and there is no concurrent rain associated flooding.
Terrorist activity	A deliberate attempt to damage, fail or contaminate a dam.

**Note:** Sunwater has attempted to write the EAP to cope with all reasonably foreseeable emergency situations. However, there is considerable uncertainty about how any emergency situation might develop and progress. Factors such as the weather, the location, the mechanics, and the rate and size of any actual failure can considerably affect any resulting flood discharges. Therefore, a significant number of assumptions have had to be made in compiling sections of the EAP. Some variation in outcome should be expected where the event differs from the assumed behaviour.

### 2. Introduction

#### 2.1 Context

Under the *Water Supply (Safety and Reliability) Act (2008)* (the Act), the owner of a referable dam must have an approved EAP for the dam. Referable dams, by definition, would put lives at risk if they were to fail.

This EAP has been prepared in accordance with Chapter 4 of the Act, the Emergency Action Plan for Referable Dam Guideline (RDMW 2023) and the Queensland State Disaster Management Plan 2023. The content requirements for EAPs are contained in section 352H of the Act.

#### Summary of legal requirements – Section 352H

Section 352H (1) of the Act requires that the EAP must identify each dam hazard for the dam, and for each of these dam hazard types (e.g., flood operations or piping risk):

- identify the area likely to be affected by a dam hazard event or emergency event arising from the dam hazard
- identify each circumstance that indicates a material increase in the likelihood of the dam hazard event or emergency event happening
- state when and how the owner of the dam plans to warn persons who may be harmed, or whose property may be harmed by an event caused by the dam hazard, if one happens, and/or there is a material increase in the likelihood of an occurrence, including the order of priority in which the persons or categories of persons are to be warned
- state when and how the owner plans to notify the relevant entities for the dam, if a dam hazard event or emergency event happens or, there is a material increase in the likelihood of such an occurrence, including the order of priority in which the relevant entities are to be notified
- state the actions the owner of the dam plans to take in response to a dam hazard event or emergency event.

In accordance with section 352H (2) of the Act, the EAP may provide for the dam owner to make arrangements with a relevant entity for warnings to be given by the relevant entity on behalf of the dam owner in appropriate circumstances.

Section 352HA of the Act states that before giving the Chief Executive an EAP, the owner of the dam must give a copy of the plan to each local government whose area may be affected by a dam hazard identified in the plan, and each district group for the plan.

Section 352HB of the Act states that the local government must assess the EAP for consistency with its disaster management plan. In its assessment, the local government must consult with the local district group for the plan.

Within 30 business days of receiving the EAP, the local government must give the owner of the dam a notice, which states whether it considers the plan is consistent with its disaster management plan; and if not, give reason why it considers the EAP is not consistent. The EAP must include any such notices, provided to the owner of the dam by a local government (or district group); and any responses which the owner gives to these notices. Section 352H (1) further stipulates that an EAP must include any other relevant matter prescribed by regulation.

The local governments whose areas may be affected by a dam hazard for Fairbairn Dam have been assessed as **Central Highlands Regional Council (CHRC)** and **Isaac Regional Council (IRC)**. Sunwater have provided the **Central Highlands Local Disaster Management Group (LDMG) and the Isaac LDMG** with a copy of the draft EAP for assessment.

Section 352HC of the Act states that a district group may review the EAP for consistency with its disaster management plan. The district groups for Fairbairn Dam are the **Rockhampton District Disaster Management Group (DDMG)** and **Bundaberg DDMG**. Sunwater have provided the DDMGs with copies of the draft EAP for review.

#### 2.2 Purpose

The purpose of this EAP is:

- to minimise the risk of harm to persons or property if a dam hazard event or emergency event for the dam happens
- to identify dam hazards that could occur at Fairbairn Dam and the area likely to be affected for each hazard
- to prescribe emergency actions taken by the dam owners and operating personnel in identifying and responding to dam hazards and notifying relevant entities.

It is possible for more than one dam hazard to exist at Fairbairn Dam at the one time. In such a circumstance, it may be necessary to act on the procedures within separate sections simultaneously.

The focus of this EAP is the management of dam hazards at Fairbairn Dam by the owner of the dam (Sunwater) and the communication and notification of dam hazards to the LDMGs, DDMGs and broader community. However, the EAP sits within the broader emergency response framework. This EAP has been developed to be consistent with and support the objectives of the Central Highlands Regional Council and Isaac Regional Council Local Disaster Management Plans (LDMPs) and is a sub-plan of each LDMP.

#### 2.3 Scope

The Fairbairn Dam EAP covers:

- dam hazards evaluated within Sunwater's dam safety management program
- details about the dam that are relevant to a dam hazard
- identification of circumstances that indicates a material increase in the likelihood of a dam hazard event and/or emergency event happening
- triggers for activation of a tiered response to dam hazard event or emergency event
- roles and responsibilities in responding to a dam hazard event or emergency event
- notification, warning, and communication protocols
- inspection, monitoring, and reporting protocols during emergencies
- other relevant information that may assist with identifying the area affected by a dam hazard event or emergency event, and the management of such hazards.

#### 2.4 Sunwater training

Training of the use and implementation of this EAP document is carried out at various times throughout the year, but specific pre-wet season training is undertaken in the months leading up to the wet season at each dam site.

During this period, Sunwater staff complete work instructions for site preparations, and during July to September carry out checks on stores, supplies of fuel, and the current EAP, such as contact details for individuals and dam information.

The EAP training that is carried out on-site includes walkthroughs of new changes, scenario (role play) and Q&A to check the knowledge and competency of all those who attended. The training is presented to relevant Sunwater staff (DDO's, LEC's and IC's) and disaster management stakeholders. DSTDM and FODM information sessions are carried out once a year with the same walkthrough of new changes and Q&A, but this is not specific to any one Dam. New Sunwater employees in these various roles also have a walkthrough of the EAP.

Note: All enquiries regarding EAP training should be directed to

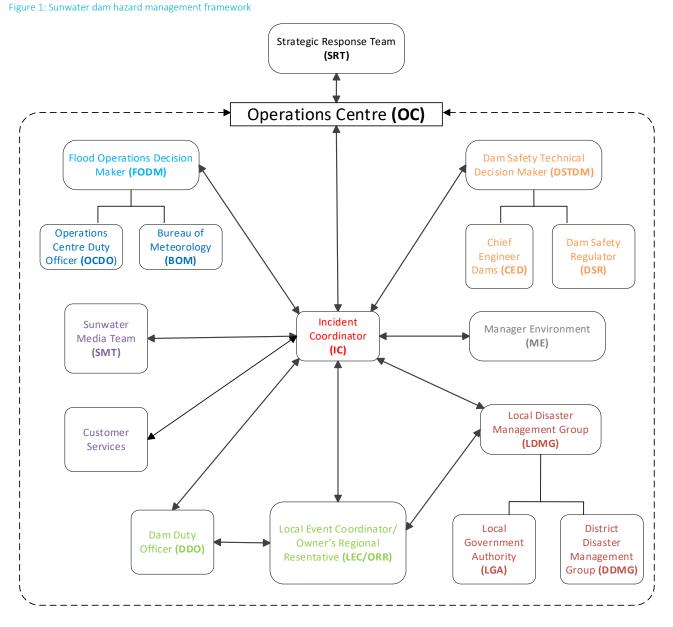
Sunwater is also working towards carrying out a full test once annually involving each local authority and disaster management stakeholders. Where there is more than one referable dam in a local area, the exercise could involve more than one dam, or the location will be rotated. This full test would involve the State Disaster Coordination Centre (SDCC) and include the (non- live) testing of Emergency Alerts (EAs). The test results relating to numbers of alerts generated will be shared with local authority and disaster management stakeholders.

#### 2.5 Fatigue management plan

Sunwater has a Fatigue Management Procedure. This document recognises fatigue as an important workplace hazard and has identified and outlined control processes to mitigate the risk of fatigue impaired HSE incidents. A copy of Sunwater's Fatigue Management Procedure can be provided upon request.

#### 2.6 Dam hazard management within Sunwater

The Sunwater emergency management framework generally utilises the organisation's hierarchy and in-house experts as illustrated in Figure 1: Sunwater dam hazard management framework below.



Key aspects of the dam hazard management framework are described below:

- Central to the framework is the role of IC for any dam hazard at a dam. The IC will maintain overall responsibility for a coordinated response to the dam hazard incident.
- The IC is responsible for the decision to activate the EAP. Should the IC be unavailable, the Local Event Coordinator (LEC) followed by the Dam Duty Officer (DDO) is responsible for the decision. If the IC loses all communications during a dam hazard, then as a fail-safe position, the LEC followed by the DDO will assume the duties and responsibility of the IC. However, loss of communications could result in some communication processes defined in this EAP not being carried out.
- The DSTDM is primarily responsible for analysing dam safety and providing expert technical advice in this regard. They will be expected to discuss dam hazards with peers and other technical experts and make sound

decisions to mitigate risks and to determine a response to incidents and emerging issues. The DSTDM is the key communication contact with the Dam Safety Regulator.

- The FODM has responsibility for all matters involving flood modelling and forecasting and determining the associated impact to Sunwater storages/infrastructure and EAP actions. The FODM may pre-emptively advise the IC to activate the EAP in accordance with available hydrology forecast information. For example, if an EAP trigger level is predicted to be exceeded based on forecast dam inflows derived from observed rainfall and streamflow conditions upstream of the dam, the EAP may be activated to the predicted level. Regarding the operation of the OC, the FODM must liaise with the IC as necessary to inform of decisions made. Sunwater's inhouse engineering and technical staff will provide technical advice to the IC, LEC and DDO on an as needs basis. The Flood Operations Decision Maker (FODM) and Dam Safety Technical Decision Maker (DSTDM) will provide flood and dam engineering advice respectively during a dam hazard. Such advice will be provided within an established framework of Standing Operating Procedures (SOPs), models, standards, and manuals. This is an advisory role only and does not diminish the decision responsibility of the IC, LEC or DDO.
- If unusual circumstances develop during a dam hazard it will be necessary to escalate to either the FODM or DSTDM. These roles are filled by Registered Professional Engineers of Queensland (RPEQ) and are suitably qualified professionals as defined in the Professional Engineers Act of Queensland. These decision-making roles are providing direct engineering supervision to the advisors through the established framework of SOPs, models, standards, and manuals or through direct supervision.

#### 2.7 Community information

Sunwater with the assistance of the local councils will ensure community education around messaging and impacts of the EAP and its related events is undertaken and continually improved.

Sunwater currently provides information externally to customers, downstream (D/S) residents, and the community in a range of methods or channels in relation to dam hazards and emergency situations. Individuals can access information through Facebook, the Sunwater web page (<u>sunwater.com.au</u>), Sunwater App (<u>sunwater.com.au/community/sunwater-app/</u>) and at several show/field days across regional Queensland where Sunwater may have stalls and information available.

Notifiable D/S residents are also provided information in text messages, phone calls and emails in the event of an activation of this EAP.

In the event of an emergency event or when otherwise required, Sunwater and the affected local government also have the use of the National Emergency Alert System to send a voice message and SMS. This service is provided by Telstra and is managed by the State Disaster Coordination Centre (SDCC). The process Sunwater follows is documented in Appendix A10.

A copy of all Sunwater approved EAPs are available to the public on the Sunwater website - <u>https://www.sunwater.com.au/community/preparing-for-emergencies/emergency-management/</u>. These copies are redacted to protect people's personal details.

#### 2.8 Lessons learnt

Sunwater carries out Lessons Learnt workshops as part of its post event management. These Lessons Learnt can result in changes to the EAP. These are captured and if applicable to this document are implemented at the earliest opportunity and are made available in the next EAP update to the Dam Safety Regulator (DSR) as part of Sunwater's continual improvement of its EAPs. The Lessons Learnt actions if relevant are provided to stakeholders, such as the LDMGs, DDMGs, other dam owners and Department of Regional Development, Manufacturing and Water (RDMW) as appropriate.

In addition, Sunwater requests any post event learnings be communicated regarding operational effectiveness and areas for improvement.

### 3. Dam details

#### 3.1 General dam information

**Location**: Fairbairn Dam is situated approximately 16 km south-west of Emerald, on the Nogoa River at AMTD 685.6 km. A dam locality plan can be found in Appendix B4.

**Purpose:** Fairbairn Dam is the main source of supply for the Nogoa Mackenzie Water Supply Scheme. The dam is operated in conjunction with Selma, Bedford, Bingegang, and Tartrus Weirs to regulate supplies along the Mackenzie River and downstream to the Springton Creek junction. The dam also releases into the Selma and Weemah channel systems to supply irrigators. The scheme is the source of supply for six industrial water supply pipelines serving the Central Queensland coalfields area.

**Construction:** Completed in 1972, Fairbairn Dam is a zoned, rock-filled embankment dam with a central clay core.

**Specification:** The table below lists general specifications of Fairbairn Dam.

Description	Specification
Main Dam	Zoned rock-filled embankment with central clay core
Full Supply Level (FSL)	EL 204.23 m
Embankment crest level	EL 218.86 m
Historical recorded max storage — Dec 2010 Flood	EL 209.80 m (5.57 m above FSL)
Length across crest	823 m
Dam height above foundation	46.33 m (approx.)
Storage capacity at FSL	1,301,000 ML
Storage area at FSL	15,000 ha
Catchment area (Nogoa River at Fairbairn dam)	16,320 km <sup>2</sup>
Spillway	Chute with uncontrolled ogee crest
Spillway crest level	EL 204.23 m
Spillway capacity at DCF	1,425,600 ML/d (16,500 m <sup>3</sup> /s) — over the spillway only
Spillway crest length	167.64 m (163.07 m excluding width of bridge piers)
Saddle Dam	Homogeneous earth-fill
Number of Saddle Dams	Six with a combined length of 8.4 km
Saddle Dam Minimum Crest Levels	Saddle Dam 1 – EL 217.71 m
(surveyed 2015)	Saddle Dam 2 – EL 218.51 m
	Saddle Dam 3 – EL 218.74 m
	Saddle Dam 4 – EL 218.78 m
	Saddle Dam 5 – EL 217.62 m
	Saddle Dam 6 – EL 217.39 m
Outlet Works	
Right Bank Outlet	Intake tower with outlets into the Nogoa River and the Weemah Channel
Right Bank Outlet Capacity	1,200 ML/day
Left Bank Outlet	Dual inlet (Channel inlet and Selma Pump Station) with a combined outlet into Selma Channel
Max. LB Outlet Design capacity	690 ML/day
Left bank Max operating capacity	770 ML/day
Left Bank Siphon Max Design Capacity	250 ML/day

The rating and storage curves for Fairbairn Dam can be found in Appendix C2 and Appendix C3.

#### 3.2 Population at risk

Fairbairn Dam is classified as an 'Extreme' hazard category dam. The dam has a PAR of 12,355 people in the Sunny Day Failure event. The population at risk for flood failure or Sunny Day failure events are in Emerald, which lies directly downstream.

Sunwater carried out an updated Population at Risk (PAR) assessment (ref H) in 2021 and a Comprehensive Risk Assessment (ref I) in 2022. Further details on the population at risk and outcomes of these assessments can be provided upon request.

#### 3.3 Spillway adequacy

A dam crest flood (DCF) is the flood event which results in a still water level in the storage, excluding wind and wave effects. This equates to the approximate height of the first non-overflow section of the dam.

The analysis considered the dam crest to be equal to the minimum surveyed level of Saddle Dam 6 (217.4 m AHD).

The estimated frequency of the dam crest flood is approximately a 1 in 20,000 AEP event. The outflow from the spillway for this event is estimated to be 16,500 m<sup>3</sup>/s. Sunwater assessed the hydrology and spillway capacity in 2021.

Further detail on the spillway capacity and hydrology can be provided upon request.

#### 3.4 General arrangement

The general arrangement drawings are in Appendix B1.

#### 3.5 Emergency inspections and monitoring

If required, triggers for emergency inspections and monitoring of Fairbairn Dam are detailed in the action tables across all the dam hazard scenarios.

To maintain the dam and comply with regulatory requirements, the following is applicable to Fairbairn Dam.

#### 3.5.1 Inspections

- Routine Visual Inspection: Conducted as per routine surveillance Work Order or as directed by the DSTDM
- Detailed Inspection: Conducted annually
- Comprehensive Inspection: Conducted five-yearly

### 4. Roles and responsibilities

	Roles and responsibilities	Position holder
Owner (	Sunwater)	
•	Liaise with the Board and Minister. Activate Sunwater Strategic Response and Business Continuity Plans, if required. Ensure necessary resources are available to manage any dam hazard and emergency events.	
•	Record communications, notifications and observations as required. Maintain an up-to-date list of notifiable D/S residents of Fairbairn Dam.	CEO
•	At all times, aim to provide timely advice and support to the local disaster management groups (LDMGs) in the affected local government areas and the district disaster management groups (DDMGs) in the affected disaster districts.	EGMO
•	<ul> <li>During a dam hazard emergency event that occurs with little or no warning, undertake the following actions to ensure the community is informed as soon as possible:</li> <li>notify the residents listed in Appendix A4 EAP via SMS</li> <li>contact the SDCC to request an Emergency Alert campaign as detailed in the ensurement of the path direction, undertake the second seco</li></ul>	EGM E&WR
•	emergency alert request and threat direction polygon. Where a dam hazard event occurs with adequate time to warn downstream residents, notify the residents listed in the EAP via SMS (unless otherwise agreed with the LDMGs)	
Owner's	Head Office Representative	
•	Authorise the issuing of EAPs, SOPs and O&M Manuals and amendments.	
•	Facilitate Dam Safety Training Courses for Service Managers, Operations Supervisor, Dam Operators, and other staff as appropriate and ensure that all staff required to undertake Dam Safety work are trained and accredited.	
•	Ensure that risks identified in CRAs or other technical reports undertaken in relation to Dam Safety are included in the EAP.	
•	Ensure visual inspections and instrumentation monitoring frequencies conform to ANCOLD Guidelines.	
•	Ensure all Dam Safety work orders, work instructions and lesson learned outcomes are fully implemented.	GM Asset Integrity
•	Ensure requirements of the Dam Condition Schedule are met	
•	Ensure the work instructions are correct and the Logbooks, SOPs, Data Books and EAPs are reviewed annually as per the Dam Condition Schedule.	GM Asset Management
•	Undertake and prepare the five yearly Comprehensive Inspection Reports with suitably qualified personnel within the time specified and that work orders are created for recommendations and work is undertaken as required.	
•	Undertake Annual Inspections and prepare reports within the time frames specified in ref N and that work orders are created for recommendations and work is undertaken as required.	
•	Review the Dam Safety Instrumentation Database and evaluate data to verify the structural integrity of the dams on a regular basis and maintain a spread sheet for verification for audit and quality control.	
•	Record communications, notifications and observations as required.	
Owner's	s Regional Representative (ORR)	
•	Liaise with the Storage Supervisor/Operator Maintainer.	
•	Arrange dam specific training and accreditation for relevant staff.	
•	Ensure competent, trained, and accredited personnel operate the storages.	GM Central
•	Ensure necessary resources are available to manage any dam hazard and emergency events.	OS
•	Undertake the role of LEC as required.	
•	Ensure all work orders, work instructions and lesson learned outcomes are fully implemented.	
•	Record communications, notifications and observations as required.	

Fairbairn — i11.0

#### Flood — FSL 204.23 m

	Roles and responsibilities	Position holder
Strategi	c Response Team (SRT)	
•	Facilitate the assessment, escalation and notification and management of strategic	
	response and recovery for a high or extreme risk, or impact, event.	
•	Initial and ongoing assessment of event status and requirements	
•	Development, and revision of, strategic objectives based on requirements	Various ELT members
•	Identifying, managing, and monitoring strategic risks	as per SRT roster
•	Monitor media and stakeholder/customer impacts	
•	Managing/overseeing event communications including media, stakeholder, customer, and internal communications.	
•	Record communications, notifications and observations as required.	
Technic	al Advisor	
•	Analyse the situation and provide expert technical advice.	
•	Discuss issues with peers and other technical experts and make sound decisions to mitigate the risk	GM Environment
•	Determine response to incidents and emerging issues.	
•	Record communications, notifications and observations as required.	
Dam Sat	fety Technical Decision Maker (DSTDM)	
•	Maintain current RPEQ accreditation.	
•	Analyse the situation and provide expert technical advice in relation to Dam Safety.	
•	Discuss dam hazards with peers and other technical experts and make sound decisions to mitigate the risk.	Various personnel as
•	Determine response to dam safety incidents and emerging issues.	per DSTDM roster
•	Issue warning on dam failure and advise on protective measures.	
•	Liaise with DSR as required.	
•	Ensure the EAP is implemented appropriately and carry out the DSTDM role as required.	
•	Record communications, notifications and observations as required.	
Flood O		
•	Maintain current RPEQ accreditation.	
•	Provide hydrological advice in relation to predicted and actual dam outflows including assessment of weather and flood warnings, and other related matters as identified in the OC Procedure.	Various personnel as
•	Interpret and apply rainfall data in accordance with the OC Procedure, including, as required under the OC Procedure,	per FODM roster
•	Liaising with the Bureau.	
•	Ensure the EAP is implemented appropriately and carry out the FODM role as required.	
•	Record communications, notifications and observations as required.	
Operation	ons Centre Duty Officer (OCDO)	
•	Decide if a flood imminent and record modes of operation.	
•	Extract data relative to the event from available sources.	Various personnel as
•	Utilise this data in predictive flood models and determine results from these models for approval by FODM.	per OC roster
•	Liaise with the FODM or IC to update current flood situation and routing data.	
•	Record communications, notifications and observations as required.	
Sunwate		
•	Analyse sensitive issues, discuss with the Owner and issue media releases.	Various personnel as
•	Handle public and customer comments (including social media) and advise the Owner if necessary.	per Media Team roster
•	Liaise with the IC and update QDMG of flood events.	
•	Record communications, notifications and observations as required.	

#### Flood — FSL 204.23 m

Roles and responsibilities	Position holder
Incident Coordinator (IC)	
<ul> <li>Notify LDMGs, or councils if LDMGs not Stood Up, of intent to use the Emergency Alert.</li> </ul>	
<ul> <li>Activate the EAP, when necessary.</li> </ul>	Various personnel as
<ul> <li>Ensure the EAP is implemented appropriately and carry out the IC role as required.</li> </ul>	per IC roster
<ul> <li>Arrange Situation Reports and determine frequency, as required.</li> </ul>	
<ul> <li>Record communications, notifications and observations as required.</li> </ul>	
Local Event Coordinator (LEC)	
Liaise with the Local Disaster Coordinator or proxy	
Activate the EAP when necessary	Various personnel as per LEC roster
Ensure the EAP is implemented appropriately and carry out the LEC role as required	per LEC Toster
Record communications, notifications and observations as required	
Dam Duty Officer (DDO)	
Complete accreditation to operate and maintain relevant storage.	
• Ensure the EAP is implemented appropriately and carry out the DDO role as required.	SS
• Take direction from the DSTDM and IC as requested.	
• Arrange immediate site inspection and make informed assessment of the situation.	ОМ
• Escalate any issue not covered in the EAP or where actions are not clear.	Olvi
Record communications, notifications and observations as required.	
Councils	
Councils have legislated local government functions, as per Section 80 of the Qld Disaster Management Act (2003). These include:	
Ensure it has a disaster response capability.	
Approve its local disaster management plan.	
• Ensure information about an event or a disaster in its area is promptly given to the DDMG for the disaster district in which area it is situated.	
• Perform other functions given to the local government under the Qld Disaster Management Act (2003).	
And as per Section 352HB of the Water Legislation (Dam Safety) Amendment Act (2017):	
• <i>Must</i> assess (in consultation with its LDMG) the EAP for consistency with the LDMP.	
Queensland Police Service (QPS)	
Manage the initial situation based on local operational procedures; including but not limited to:	
conduct emergency operations	
<ul> <li>coordinate and support Sunwater during a declared emergency at the dam</li> </ul>	Local Police
liaise with relevant organisations	
evacuation of persons if required	
control of essential traffic	
security of specific area.	

		Roles and responsibilities	Position holder
	-	ment Groups/Personnel – (In addition to requirements outlined in the Disaster	
Manage	ement Act	(2003))	
•	LDMG		
	0	Assist Sunwater and the Councils to ensure to ensure community education around messaging and impacts of EAP related events is undertaken and continually improves	
	0	Work with councils and Sunwater to ensure the EAP is regularly exercised.	
	0	Identify and coordinate the use of resources and support services that may be required for an EAP event, noting that for safety events unique to the dam Sunwater will approach councils to initiate.	LDMG
	0	During a dam hazard/emergency event, providing they are Stood Up, the LDMGs in the affected local government areas will take the lead role in notifying the broader community.	QPS
	0	Identify and provide advice to the relevant DDMGs about support services required by the LDMG to manage an EAP event.	DDMG
	0	Provide reports and make recommendations to the relevant DDMGs about matters relating to EAP events and any support required.	SCTN Coordinator
•	QPS		
	0	Work with dam owner and LDMGs to ensure Emergency Alert polygons are prepared, stored, and tested at the State Disaster Coordination Centre	
•	DDMG		
	0	May review the EAP for consistency with the DDMP.	
•	SCTN (S	ecurity and Counter Terrorism Network) Coordinator	
	0	Identifies Areas of Concern during the preparation of disaster plans and provides advice during counter terrorism emergency events	
Dam Sa	fety Regu	lator (DSR)	
•	Liaise w	ith relevant Minister on necessary actions.	
•	Approv	e this document as required under legislation.	DDS
•		ith Chief Executive as required in administering (regulating) the Water Supply and Reliability) Act 2008	

### 5. Dam hazard — flood operations

#### 5.1 Overview

The emergency action described in this section (Dam hazard — flood operations) relates to:

- A dam hazard where natural catchment inflows fill Fairbairn Dam to Full Supply Level (FSL) 204.23 m, and the rate of inflow exceeds the capacity of the outlet works. The spillway will then discharge water downstream into the Nogoa River. These flood flows can create a dam hazard event. Inflows will also cause the storage to temporarily rise to above the FSL of the storage. **NOTE**:
  - The greater the rate of inflow, the higher the storage will rise.
  - o The higher the storage level rises, the greater the loads on the dam structure.
  - o Although unlikely, the greater the loading, the higher the likelihood of a dam failure.
  - o Typically, the level of surveillance is increased during flood operations (refer Action tables in this section).
- Spillway discharge from the dam where there have been no indications that a dam failure may be initiating or in progress.

The area likely to be affected by this dam hazard is described as:

- As the rate of discharge increases or when the storage height exceeds minor flood level, 207.03 m (2.8m above the spillway) there will be an impact on low-level road crossings of the Nogoa and McKenzie Rivers and other infrastructure in the river such as pump sites
- When the storage height exceeds moderate flood level, 207.73 m (3.5 m above the spillway) there will be an impact on low-lying areas and parks. There may be early evacuations at this point to prevent isolation of east Emerald.
- When the storage height exceeds major flood level of 208.23 m (4.0 m over the spillway), flows will impact on urban areas, including Emerald. The Vince Lester Bridge is expected to be overtopped. The maximum area impacted will be less than that inundated in the 2010 flood (Figure B68 and Figure B79).

The following table shows Flood classification triggers as defined by Bureau of Meteorology (BOM) at Fairbairn Dam.

	Flood classification level	Depth over spillway (m)	Storage elevation (m AHD)
MAJOR 9 8 7 6 6 6 6 8 10 10 10 10 10 10 10 10 10 10	Major	4.00	208.23
MODERATE 5 Crops and Grazing 4 MINOR 2	Moderate	3.50	207.73
Below Minor Example of Flood Level Classification	Minor	2.80	207.03

Table 4: Flood classification triggers

Source: Bureau of Meteorology - http://www.bom.gov.au/qld/flood/networks/section4.shtml

The following table shows historical floods experienced at Fairbairn Dam — Sunwater Station# 130216A.

Table 5: Historical floods experienced at Fairbairn Dam

Flood rank	Date	Peak height EL (AHD)	Peak height (m over crest)
1	December 2010	209.80 m	5.57 m
2	February 2008	208.67 m	4.44 m
3	February 1984	207.05 m	2.82 m
4	February 1978	207.02 m	2.79 m
5	May 1983	206.67 m	2.44 m

Detailed information on downstream flood impacts is presented in Appendix B.

#### 5.1.1 Activation triggers

While this EAP is not triggered until Fairbairn Dam reaches a level of 204.13 m, Sunwater, Central Highlands LDMG and Isaac LDMG will work cooperatively and will endeavour to share intelligence of any rainfall event when any organisation becomes aware of a situation that could result in the activation of the EAP.

The activation of Stand Up 3 requires consideration of wave action. For example, if the gauge reading was forecast to reach 1 m below the dam crest level and the DDO reported 1 m high waves, Stand Up 3 will be triggered. Furthermore, the DSTDM may also trigger this activation if there are any dam safety concerns as the storage approaches dam crest level.

EAP trigger levels may be activated before the levels are reached at the discretion of the FODM. Forecast rainfall and pre-escalation of triggers must be undertaken in accordance with the Operations Centre Procedure (OC Procedure)

#### **EAP Flood AWS Warning Level Trigger Summary** Activation Trigger Storage EL 204.13 m and rising Alert (0.1 m below FSL) ADVICE Lean Forward Storage above FSL 204.23 m . Storage above EL 207.73 m Stand Up 1 (3.5 m above FSL – greater than Moderate Flood Level) WATCH AND ACT Storage above EL 209.80 m • Stand Up 2 (5.57 m above FSL – greater than Flood of Record) Storage above EL 217.39 m (Above Saddle Dam 6 – allowing for • Wave Action), OR Stand Up 3 EMERGENCY As advised by the DSTDM Storage EL 204.73 m and falling with no forecast increase in EL for Stand Down 48 hours

Table 6: Flood emergency activation trigger summary

#### 5.1.2 Emergency action roles

Table 7 to Table 12 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

		Table 7: Floo	od operations — DDO emer	gency action		
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	<ul> <li>Storage EL 204.13 m and rising (0.1 m below FSL)</li> </ul>	<ul> <li>Storage above FSL 204.23 m</li> </ul>	<ul> <li>Storage above EL 207.73 m (3.5 m above FSL)</li> </ul>	<ul> <li>Storage above EL 209.80 m (5.57 m above FSL)</li> </ul>	<ul> <li>Storage above EL 217.39 m (Allowing for Wave Action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>
Actions	<ul> <li>Record all communication</li> <li>Inspect the dam daily (or as instructed by the DSTDM) and photograph/video and record using approved forms and send to DSTDM &amp; IC</li> <li>Undertake site preparations including but not limited to checking (if not already):         <ul> <li>o fuel and operation of backup generator</li> <li>o seal of Selma Gatehouse and confirm the guard gates and cover plates are closed</li> <li>o check the pump station and right bank tower</li> <li>o communication systems (including backup radio, satellite, phones, and internet)</li> </ul> </li> <li>Record the Storage Level daily (or as instructed by the DSTDM) using gauge boards and confirm accuracy of gauging station</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Continue with daily dam inspections with attention to:         <ul> <li>visual inspection of flow patterns over spillway and dissipator for evidence of scouring</li> <li>variations in readings</li> <li>obvious signs of seepage</li> </ul> </li> <li>Read dam instrumentation daily (or as instructed by the DSTDM)</li> <li>Report any unusual readings or observations as soon as practical</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Inspect the dam twice daily</li> <li>Inspections to include Saddle Dams from the time water level reaches the U/S toe</li> <li>Maintain surveillance of dam wall and spillway access points if requirement determined</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>View the embankment (with binoculars)</li> <li>Photograph spillway discharge area daily and email to Owner's Representative</li> <li>Inspect the dam at 6- hourly intervals (or as instructed by the DSTDM), and photograph/video and record using approved forms and send to IC &amp; DSTDM</li> <li>If Storage Level is predicted to approach EL 217.39 m, consider evacuating site.</li> </ul>	As per previous activation level	<ul> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Dam Logbook as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>
	<ul> <li>Record river height at the tailwater gauge daily or as instructed</li> <li>Record rainfall daily</li> </ul>		BE TAKEN WHEN IT IS SAFE TO D aphs/video, dam inspections, instru		CONTINUED	NEXT PAGE

Table 7: Flood operations — DDO emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down	
	<ul> <li>Update Dam Logbook as per SOP 12</li> <li>Liaise with LEC to manage access to dam wall and spillway by members of the public</li> <li>If scour observed at any level, immediately notify DSTDM and refer to Stand Up 1 for Stability – Spillway Chute</li> <li>Discuss bridge closure with IC &amp; DSTDM</li> </ul>						
Notifications	<ul> <li>IC</li> <li>SO</li> <li>LEC</li> <li>External notifications as required</li> </ul>	<ul> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> <li>External notifications as required</li> </ul>	<ul> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> <li>External notifications as required</li> </ul>	<ul> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> <li>External notifications as required</li> </ul>	<ul> <li>IC</li> <li>SO</li> <li>LEC</li> <li>DSTDM</li> <li>External notifications as required</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>	
AWS Warning Level		ADVICE	WATCH	AND ACT	EMERGENCY		

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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	Table 8: Flood operations — LEC emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down		
Activation trigger	<ul> <li>Storage EL 204.13 m and rising (0.1 m below FSL)</li> </ul>	Storage above FSL 204.23 m	<ul> <li>Storage above EL 207.73 m (3.5 m above FSL)</li> </ul>	<ul> <li>Storage above EL 209.80 m (5.57 m above FSL)</li> </ul>	<ul> <li>Storage above EL 217.39 m (Allowing for wave action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>		
Actions	<ul> <li>Record all communication</li> <li>Develop/implement staff roster</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Ensure all abnormal observations or damage has been reported to DSTDM and IC</li> <li>Liaise with DDO and CHRC to manage access to dam wall and spillway by members of the public</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>If storage level is predicted to approach EL 217.39 m, consider evacuating site.</li> </ul>	As per previous activation level	<ul> <li>Forward all EER material to IC as required</li> <li>Return to routine activities</li> </ul>		
Notifications	DDO     IC     LDMG 1	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>		
AWS Warning Level		ADVICE	WATC	H AND ACT	EMERGENCY			



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

		Table	9: Flood operations — IC eme	gency action		
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	<ul> <li>Storage EL 204.13 m and rising (0.1 m below FSL)</li> </ul>	<ul> <li>Storage above FSL 204.23 m</li> </ul>	<ul> <li>Storage above EL 207.73 m (3.5 m above FSL)</li> </ul>	<ul> <li>Storage above EL 209.80 m (5.57 m above FSL)</li> </ul>	<ul> <li>Storage above</li> <li>EL 217.39 m (Allowing for wave action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>
Actions	<ul> <li>Record all communication</li> <li>Liaise with FODM and obtain PFRM results</li> <li>Create Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Ensure all abnormal observations or damage has been reported to DSTDM</li> <li>Liaise with CHRC regarding obtaining community messages for sharing</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Liaise with DDO and DSTDM re: potential for evacuations</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> </ul>	<ul> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Close Incident Report record</li> <li>Update intranet with EAP status</li> <li>Return to routine activities</li> </ul>
Notifications	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>FODM</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>FODM</li> <li>SMT</li> <li>SRT</li> <li>LDMG 1</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>FODM</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>FODM</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>FODM</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> <li>EMERGENCY SIREN</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>
AWS Warning Level		ADVICE	WATCH A	ND ACT	EMERGENCY	

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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		Table 10	: Flood operations — Ll	EC and IC external communication plan		
Activation level	Trigger for communications	Group to contact	Method	Message text	AWS Warning Level	
Alert	<ul> <li>Storage EL 204.13 m and rising</li> </ul>	<ul><li>LDMG 1</li><li>DDMG 1</li><li>QPS</li></ul>	• Phone	Describe current situation with dam — What is the event? What is the status? Advise of current storage level		
		No SMS messaging to D/S	residents and no Commu	nity messaging		
Storage above FSL 204.23m	-	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? What is the status? Advise of current storage level Discuss any potential road/bridge closures	ADVICE	
			CHRC are responsible for D/S resident SMS messaging, no SMS required for Lean Forward. Sunwater will communicate AWS advice level on community channels, which CHRC will share.			
	• Storage above EL 207.73 m (3.5 m above FSL)	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? What is the status? (Storage is greater than moderate flood level) Advise of current storage level Advise of any forecasts you are aware of		
Stand Up 1		<ul> <li>Qrs</li> <li>DOWINSTREAM FLOODING, ROAD CLOSURES &amp; EVACUATION MESSAGES:</li> <li>CHRC sends SMS messaging to D/S residents. CHRC updates Emergency Mgt Dashboard and takes lead on Community messaging which Sunwater shares.</li> <li>To ensure consistent community messaging, CHRC higher level of emergency communications overrides the Sunwater AWS levels.</li> <li>Note only one message is sent at each AWS trigger level.</li> </ul>				
	<ul> <li>Storage above EL 209.80 m (Flood of Record - 5.57 m above FSL)</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	Phone	Describe current situation with dam—What is the event? What is the status? (Storage is greater than flood of record) Advise of current storage level Advise of any forecasts you are aware of	WATCH AND ACT	
Stand Up 2		DOWNSTREAM FLOODING, ROAD CLOSURES & EVACUATION MESSAGES: CHRC sends SMS messaging to D/S residents and Emergency Alerts. CHRC updates Emergency Mgt Dashboard and takes lead on Community messaging which Sunwater shares.				
		To ensure consistent come Note only one message is		nigher level of emergency communications overrides the Sunwater AWS levels. evel.		





		Table 10:	Flood operations — LE	EC and IC external communication plan				
Activation level	Trigger for communications	Group to contact	Method	Message text	AWS Warning Level			
	<ul> <li>Storage above EL 217.39 m (Allowing for Wave Action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam—What is the event? What is the status? (Dam Failure Likely) Advise of current storage level Advise of any forecasts you are aware of <b>Confer with DSTDM and LDMGs &amp; discuss Emergency Alert Message</b>				
Stand Up 3		DOWNSTREAM FLOODING CHRC sends SMS messagin Community messaging whi	CUATION MESSAGES: ergency alerts. CHRC updates Emergency Mgt Dashboard and takes lead on					
(Dam Failure		SPECIFIC FAIRBAIRN DAM	EMERGENCY MESSAGES:					
likely)		Sunwater sends SMS messaging to D/S residents and Emergency Alerts in consultation with LDMG if time permits. Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging. Refer to Annexe for sample message. Sunwater takes lead on Community messaging which CHRC shares. CHRC updates Emergency Mgt Dashboard and links to Sunwater website. Note only one message is sent at each AWS trigger level, if the emergency message is issued at 'Dam Failure Likely' additional messaging at 'Dam Failure in Progress' is NOT required. <i>If time does not permit use prepopulated template at Appendix A10</i> .						
		Complete Emergency Alert Request Form as per instructions and send to the SDCC to send to D/S Residents.						
	<ul> <li>Storage above EL 217.39 m (Allowing for Wave Action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam—What is the event? What is the status? (Dam Failure in Progress) Advise of current storage level Advise of any forecasts you are aware of <b>Confer with DSTDM and LDMGs &amp; discuss Emergency Alert Message</b>	EMERGENCY			
		DOWNSTREAM FLOODING, I	-					
		CHRC sends SMS messaging to D/S residents and Emergency Alerts. CHRC updates Emergency Mgt Dashboard and takes lead on Community messaging which Sunwater shares.						
Stand Up 3 (Dam Failure in progress)		<i>SPECIFIC FAIRBAIRN DAM EMERGENCY MESSAGES:</i> Sunwater sends SMS messaging to D/S residents and Emergency Alerts in consultation with LDMG if time permits. Liaise with Sunwater Media on-call, LDMG(s), FODM and/or DSTM to send appropriate messaging.						
		Sunwater takes lead on Co website. Note only one me emergency messaging at ' If time does not permit us	Refer to Annexe for sample message. Sunwater takes lead on Community messaging which CHRC shares. CHRC updates Emergency Mgt Dashboard and links to Sunwater website. Note only one message is sent at each AWS trigger level, if the emergency message has NOT been issued at 'Dam Failure Likely' emergency messaging at 'Dam Failure in Progress' is required. If time does not permit use prepopulated template at Appendix A10.					
		Complete Emergency Aler     Emergency Siren	t Request Form as per inst  Phone and email	cructions and send to the SDCC to send to D/S Residents. Complete emergency siren instructions in Appendix A11 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.				

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	Table 10: Flood operations — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text	AWS Warning Level			
Stand Down	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? What is the status? Advise of current storage level Advise EAP has been deactivated				
		No SMS messaging to D/S r	residents but Sunwater ta	kes lead on Community messaging which CHRC shares.				

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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Flood — FSL 204.23 m

		Table 11: Fl	ood operations — DSTDM	emergency action		
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down
Activation trigger	<ul> <li>Storage EL 204.13 m and rising (0.1 m below FSL)</li> </ul>	<ul> <li>Storage above FSL 204.23 m</li> </ul>	<ul> <li>Storage above EL 207.73 m (3.5 m above FSL)</li> </ul>	<ul> <li>Storage above EL 209.80 m</li> <li>(5.57 m above FSL)</li> </ul>	<ul> <li>Storage above EL 217.39 m (Allowing for wave action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>
Action	<ul> <li>Record all communication</li> <li>Provide technical advice to DDO and IC on a needs basis</li> <li>Review surveillance reports and determine if any additional responses are required</li> <li>Review instrumentation data and determine if any additional responses are required</li> <li>Advise DSR of EAP activation</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Review provided reports and monitor for scour risk. If scour detected, refer to stability hazards</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Review condition of saddle dams and advise if EAP should be activated to Stand Up 3 level (Flood)</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>If failure is likely or in progress, decision required—advise IC of decision</li> <li>Liaise with the IC and confirm need to sound emergency siren due to dam failure</li> </ul>	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>
Notifications	<ul><li>IC</li><li>DDO</li><li>DSR</li></ul>	<ul><li>IC</li><li>DDO</li><li>DSR</li></ul>	<ul><li>IC</li><li>DDO</li><li>DSR</li></ul>	<ul><li>IC</li><li>DDO</li><li>DSR</li></ul>	<ul><li>IC</li><li>DDO</li><li>DSR</li></ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>
AWS Warning Level		ADVICE	WATCH	AND ACT	EMERGENCY	

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

	Table 12: Flood operations — FODM emergency action								
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down			
Activation trigger	<ul> <li>Storage EL 204.13 m and rising (0.1 m below FSL)</li> </ul>	<ul> <li>Storage above FSL 204.23 m</li> </ul>	<ul> <li>Storage above EL 207.73 m (3.5 m above FSL)</li> </ul>	<ul> <li>Storage above EL 209.80 m (5.57 m above FSL)</li> </ul>	<ul> <li>Storage above EL 217.39 m (Allowing for wave action), OR</li> <li>As advised by DSTDM</li> </ul>	<ul> <li>Storage EL 204.73 m and falling with no forecast increase in EL for 48 hours</li> </ul>			
Action	<ul> <li>Record all communication</li> <li>Extract relevant data from available sources</li> <li>Update Flood models as per OC Procedure</li> <li>Update and issue flood operations report</li> <li>Liaise with BOM</li> <li>Update DSTDM and IC re: current flood situation and PFRM results</li> </ul>	As per previous activation level	As per previous activation level	As per previous activation level	As per previous activation level	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>			
Notifications	<ul><li>IC</li><li>DSTDM</li><li>BOM</li></ul>	<ul><li>IC</li><li>DSTDM</li><li>BOM</li></ul>	<ul><li>IC</li><li>DSTDM</li><li>BOM</li></ul>	<ul><li>IC</li><li>DSTDM</li><li>BOM</li></ul>	<ul><li>IC</li><li>DSTDM</li><li>BOM</li></ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>			
AWS Warning Level		ADVICE	WATCH	AND ACT	EMERGENCY				

## 6. Dam hazard — piping: embankment, foundation, or abutments

### 6.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a piping condition through the embankment (Main Dam or Saddle Dams), foundations, or dam abutment. An early indicator of a piping condition can be an increase in seepage or a new area of seepage. If the seepage water is cloudy or has become cloudy, this may indicate that material is being transported and a pipe is being established.

If a pipe is established and progresses, then a dam failure may result. If a potential pipe is detected early, remedial repairs may be possible in the form of constructing a filter and weighting zone over the pipe exit if safe to do so.

The flood outlines in Appendix B2 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by piping. The use of these flood outlines is prescribed below:

- Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to piping and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to piping and concurrent flooding or downstream releases are occurring or expected to occur.

NOTE: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

### 6.1.1 Assessment of circumstances that indicate an increase in the likelihood of piping

An increase in seepage or a new area of seepage is a circumstance that could indicate an occurrence of piping. This circumstance is the trigger for the Alert status for piping.

Cloudy seepage water is a circumstance that could indicate an increased likelihood of piping. This circumstance is the trigger for the Lean Forward status for piping.

### 6.2 Emergency action roles

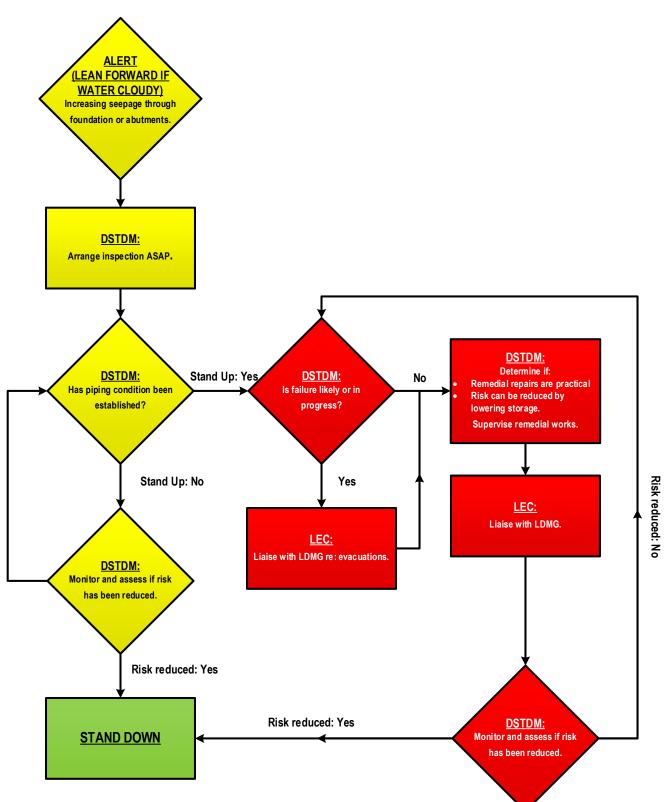
Table 13 to Table 17 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

**Risk reduced: No** 

Figure 4: Piping: embankment, foundation, or abutments flowchart

Emergency Action Plan



Piping

	Table 13: Piping: embankment, foundation, or abutments — DDO emergency action								
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down				
Activation trigger	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments</li> </ul>	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul> <li>Piping condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to piping, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>				
Actions	<ul> <li>Record all communication</li> <li>Monitor flows every 6 hours (or as otherwise instructed by the DSTDM)</li> <li>Photograph/video the piping from a safe point and record using the approved forms and send to DSTDM &amp; IC</li> <li>Update Dam Logbook as per SOP 12</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Support/supervise remedial works as required</li> <li>Lower the storage if directed</li> <li>Close any affected roads if not already closed by others</li> <li>Maintain surveillance of area immediately downstream of dam (if safe to do so) and move on any members of the public</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Ensure remedial works cease and plant and personnel have been moved to a safe location</li> <li>Vacate the immediate vicinity of the piping condition</li> <li>Record/photograph the piping damage and/or dam failure from a safe point</li> </ul>	<ul> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Dam Logbook as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>				
Notifications	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> <li>External notifications as</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> <li>External notifications as</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> <li>External notifications as</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> <li>External notifications as</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>				
	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>	• External notifications as required					

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

Table 14: Piping: embankment, foundation, or abutments — LEC emergency action								
Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down				
<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments</li> </ul>	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul> <li>Piping condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to piping, and</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>				
<ul> <li>Record all communication</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Liaise with relevant council(s) regarding potential road/bridge closures</li> </ul>	As per previous activation level	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>				
DDO     IC     LDMG 1	DDO     IC     LDMG 1	DDO     IC     LDMG 1	DDO     IC     LDMG 1	Inform all previously notified contacts of stand down				
	Alert         • Increasing seepage or leakage through an embankment, the foundations, or abutments         • Record all communication         • Note: IC to contact LDMG's unless LDMG 1 is Stood Up         • DDO         • IC	AlertLean Forward• Increasing seepage or leakage through an embankment, the foundations, or abutments• Increasing seepage or leakage through an embankment, the foundations, or abutments• Record all communication • Note: IC to contact LDMG's unless LDMG 1 is Stood Up• As per previous activation level• DDO • IC • LDMG 1• DDO • IC • LDMG 1	AlertLean ForwardStand Up 1• Increasing seepage or leakage through an embankment, the foundations, or abutments• Increasing seepage or leakage through an embankment, the foundations, or abutments WITH cloudy water• Piping condition has been established• Record all communication • Note: IC to contact LDMG's unless LDMG 1 is Stood Up• As per previous activation level Liaise with relevant council(s) regarding potential road/bridge closures• As pot e DDO 	AlertLean ForwardStand Up 1Stand Up 2• Increasing seepage or leakage through an embankment, the foundations, or abutments• Increasing seepage or leakage through an embankment, the foundations, or abutments• Piping condition has been established• Failure in progress or likely due to piping, and • Sufficient water in storage to create a dam hazard• Record all communication • Note: IC to contact LDMG's unless LDMG 1 is Stood Up• As per previous activation level level, AND• As per previous activation level, AND • Liaise with relevant council(s) regarding potential road/bridge closures• As per previous activation level output to contact LDMG's LIAND • LDMG 1• DDO • IC • LDMG 1• DDO • IC • LDMG 1• DDO • IC • LDMG 1				



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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	Table 15: Piping: embankment, foundation, or abutments — IC emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down			
Activation trigger	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments</li> </ul>	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments WITH cloudy water</li> </ul>	<ul> <li>Piping condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to piping, and</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>			
Actions	<ul> <li>Record all communication</li> <li>Create Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Investigate availability of machinery and materials (if insufficient stockpiles available)</li> <li>Place machinery operators on standby if directed by DSTDM</li> <li>Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location</li> <li>Liaise with DDO and DSTDM re: potential for evacuations</li> </ul>	<ul> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Close Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>			
Notifications	<ul> <li>DSTDM</li> <li>DDO</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>External notifications as required</li> </ul>	<ul> <li>DSTDM</li> <li>DDO</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DSTDM</li> <li>DDOLEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DSTDM</li> <li>DDO</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>Emergency Siren</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	Inform all previously notified contacts of stand down			

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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	Table 16: Piping: embankment, foundation, or abutments — LEC and IC external communication plan						
Activation level	Trigger for com	munications		Group to contact	Message text		
Alert	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments</li> </ul>	<ul><li>LDMG 1</li><li>LDMG 2</li></ul>	• Phone	What is the sta Advise of curre Advise any issu	nt situation with dam — Wh tus? (Unconfirmed leakage ent storage level es you are aware of ther information	nat is the event? ( <i>Unconfirmed piping risk</i> ) — Investigation continues)	
Lean Forward	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments with cloudy water</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	What is the sta Advise of curre Advise any issu	nt situation with dam — Wh tus? (Unconfirmed leakage int storage level es you are aware of ther information	nat is the event? <i>(Unconfirmed piping risk)</i> — Investigation continues)	
Stand Up 1	<ul> <li>Piping condition has been established</li> </ul>	<ul> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>Email &amp; Phone</li> <li>SMS</li> <li>Phone (for those without mobiles)</li> <li>Phone</li> </ul>	Liaise with Sun Refer to Annex Describe curre What is the sta Advise of curre Advise any issu	water Media on-call LDMG(s e for sample message nt situation with dam — Wh tus? (Confirmed piping/leak nt storage level	and email to the SDCC to send to D/S Residents. s), and DSTDM to send appropriate messaging nat is the event? ( <i>Confirmed piping risk</i> ). (cage) s any potential road/bridge closures	
Stand Up 2 (Failure likely)	<ul> <li>Failure likely due to piping; AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>Email &amp; Phone</li> <li>SMS</li> <li>Phone (for those without mobiles)</li> <li>Phone</li> </ul>	Complete Eme Liaise with Sun Refer to Annex Describe curre What is the sta Advise of curre	rgency Alert Request Form a water Media on-call, LDMG( e for sample message	and email to the SDCC to send to D/S Residents. (s), and DSTDM to send appropriate messaging nat is the event? <i>(Confirmed piping risk)</i>	

	Table 16: Piping: embankment, foundation, or abutments — LEC and IC external communication plan						
Activation level	Trigger for con	nmunications		Group to contact	Method	Message text	
	Dam Failure in progress	• SDCC	• Email & Phone	Complete Eme	rgency Alert Reques	t Form and email to the SDCC to send to D/S Residents.	
Stand Up 2		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>		water Media on-cal e for sample messa	l, LDMG(s), and DSTDM to send appropriate messaging ge	
(Failure in progress)		Emergency siren	• Phone and Email			tions in Appendix A11 and notify SRT dam failure is in progress and the Emergency Alert is being sent	
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	What is the sta Advise of curre	tus? (Dam Failure ir nt storage level	m — What is the event? <i>(Confirmed piping risk)</i> n Progress) d Downstream Residents and move people to higher ground	
Steed Dawn	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	What is the sta	tus? (Dam hazard s	m — What is the event? ( <i>Dam Safety Risk — piping</i> ) tood down) ined that piping risk has reduced, and EAP has been deactivated	
Stand Down		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>		water Customer Me e for sample messa	edia on-call, LDMG(s), and DSTDM to send appropriate messaging ge	

	Table 17: Piping: embankment, foundation, or abutments — DSTDM emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down			
Activation trigger	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments</li> </ul>	<ul> <li>Increasing seepage or leakage through an embankment, the foundations, or abutments with cloudy water</li> </ul>	<ul> <li>Piping condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to piping, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>			
Action	<ul> <li>Record all communication</li> <li>Arrange an inspection of the dam to assess its condition as soon as possible, when safe to do so</li> <li>Determine if piping condition has been established</li> <li>Monitor situation and assess risks</li> <li>Advise DSR of EAP activation</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO)</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the IC and confirm need to sound emergency siren due to dam failure</li> <li>Liaise with the IC and LEC and advise on need to recommend evacuations</li> </ul>	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>			
Notifications	• DDO	• DDO	• DDO	• DDO	Inform all previously notified			
	<ul><li>IC</li><li>DSR</li></ul>	<ul><li>IC</li><li>DSR</li></ul>	<ul><li>IC</li><li>LEC/ORR</li></ul>	IC     LEC/ORR	contacts of stand down			
	• DSK		<ul><li>DSR</li></ul>	<ul><li>DSR</li></ul>				

## 7. Dam hazard — earthquake

### 7.1 Overview

The emergency action described in this section relates to a potential dam hazard due to an earthquake causing damage to the dam embankment (Main Dam or Saddle Dams), foundations, or dam abutment. Damage could take the form of cracking or slumping of the embankment, deformation or land slip, or increased seepage.

If damage does occur, then a dam failure may result. If damage is detected early, remedial repairs may be possible depending on the nature of the damage.

The flood outlines in Appendix B2 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by earthquake damage. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to earthquake damage and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to earthquake damage and concurrent flooding or downstream releases are occurring or expected to occur.

NOTE: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in 1.3.

### 7.2 Emergency action roles

Table 18 to Table 22 to specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Earthquake

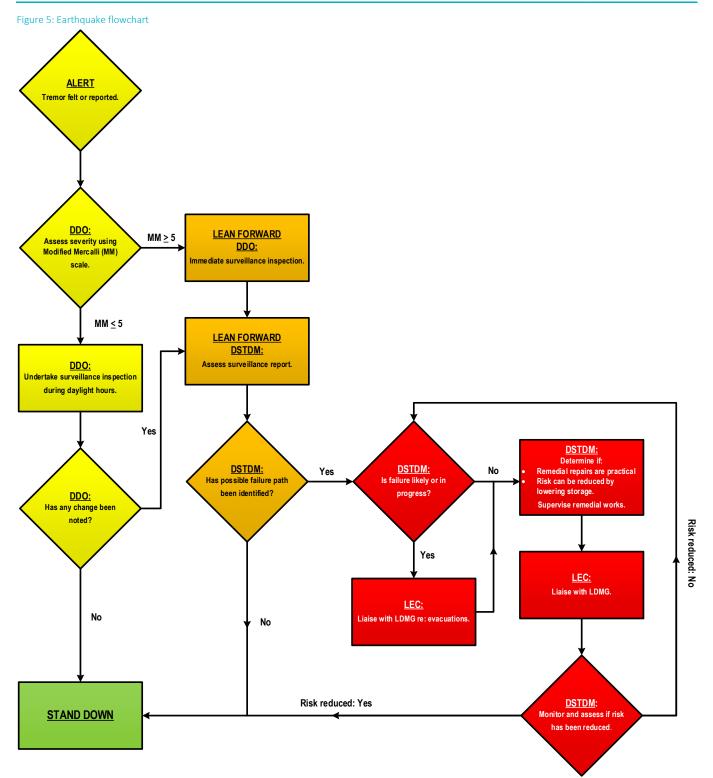


	Table 18: Earthquake — DDO emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down			
Activation trigger	<ul> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>			
Actions	<ul> <li>DDO to assess magnitude (MM Scale) at dam location</li> <li>Record all communication</li> <li>Inspect the main embankment, spillway structure, abutments, and saddle dam in daylight hours (if safe to do so).</li> <li>Photograph/video and record using approved forms and send to DSTDM &amp; IC</li> <li>Check for leaks, deformation, erosion, and concrete damage</li> <li>Update Dam Logbook as per SOP 12</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Immediately inspect the dam wall, spillway structure, and abutments (if safe to do so), and report to the IC &amp; DSTDM (unless inspection completed in Alert Stage)</li> <li>Repeat the inspection as directed</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Support/supervise remedial work as required</li> <li>Lower the storage if directed</li> <li>Close any affected roads as directed</li> <li>Maintain surveillance of area immediately downstream of dam or saddle dam (if safe to do so) and move on any members of the public</li> <li>Vacate the immediate vicinity of the embankment</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Ensure remedial works cease and plant and personnel have been moved to a safe location</li> <li>Record/photograph the earthquake damage and/or dam failure from a safe point</li> </ul>	<ul> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Dam Logbook as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>			
Notifications	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul><li>DSTDM</li><li>IC</li><li>SO</li><li>LEC</li></ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>			
	<ul> <li>External notifications as required</li> </ul>	• External notifications as required	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>				

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9 ML (Richter Scale) has occurred within a 200km radius of the Dam



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

	Table 19: Earthquake — LEC emergency action									
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down					
Activation trigger	<ul> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul> <li>Earthquake confirmed* (by DSTDM) or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>					
Actions	<ul> <li>Record all communication</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Liaise with DDO and relevant council(s) regarding potential road/bridge closures</li> </ul>	As per previous activation level	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>					
Notifications	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>					

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9 ML (Richter Scale) has occurred within a 200km radius of the Dam



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

Table 20: Earthquake — IC emergency action								
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down			
Activation trigger	<ul> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul> <li>Earthquake confirmed* or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>			
Actions	<ul> <li>Record all communication</li> <li>Liaise with DDO, LEC and DSTDM</li> <li>Create Incident Report Record</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Investigate availability of machinery and materials (if insufficient stockpiles available)</li> <li>Place machinery operators on standby if directed by DSTDM</li> <li>Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location</li> <li>Liaise with DDO and DSTDM re: potential for evacuations</li> </ul>	<ul> <li>Deactivate EAP</li> <li>Complete all Internal and External notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Close Incident Report record</li> <li>Update Sunwater Intranet with EAP status</li> <li>Return to routine activities</li> </ul>			
Notifications	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>External notifications as required</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>Emergency siren</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>			

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9 ML (Richter Scale) has occurred within a 200 km radius of the Dam

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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Table 21: Earthquake — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text			
Alert	<ul> <li>Earthquake confirmed or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul><li>LDMG 1</li><li>LDMG 2</li></ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake felt or reported in area) What is the status? (Under investigation) Advise of current storage level Stand by for further information			
Lean Forward	<ul> <li>Earthquake confirmed or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM, OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake felt or reported in area) What is the status? (Under investigation) Advise of current storage level Stand by for further information			
	<ul> <li>Earthquake confirmed or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Users</li> </ul>	Phone & Email     SMS     Phone (for those	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging			
Stand Up 1			without mobiles)	Refer to Annexe for sample message			
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake felt or reported in area) What is the status? (Possible earthquake damage to dam) Advise current storage level. Discuss any potential road/ bridge closures Activate emergency response			
	<ul><li>Failure likely due to earthquake, AND</li><li>Sufficient water in storage to create a</li></ul>	• SDCC	• Email & Phone	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents.			
Stand Up 2	dam hazard	<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message			
(Failure likely)		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPSs</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam Failure Likely) Advise of current storage level. Discuss any potential road/bridge closures Prepare coordinated evacuation			

<u>/</u>]

Table 21: Earthquake — LEC and IC external communication plan							
Activation level	Trigger for communications	Group to contact	Method	Message text			
Stand Up 2 (Failure in progress)	<ul> <li>Dam Failure in progress</li> </ul>	• SDCC	• Email & Phone	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents.			
		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message			
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake damage) What is the status? (Dam Failure in progress) Advise of current storage level. Discuss any potential road/bridge closures Coordinate evacuation			
		Emergency siren	Phone and Email	Complete emergency siren instructions in and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.			
Stand down	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	<ul> <li>Describe current situation with dam — What is the event? (Dam Safety Risk — Earthquake damage)</li> <li>What is the status? (Dam hazard Stood Down)</li> <li>Advise risk assessment has been determined that failure risk has reduced, and that EAP has been deactivated</li> </ul>			
		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message			

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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	Table 22: Earthquake — DSTDM emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down			
Activation trigger	<ul> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity less than 5MM</li> </ul>	<ul> <li>Earthquake confirmed* or felt in the area, AND</li> <li>Intensity greater than or equal to 5MM OR</li> <li>Intensity less than 5MM and change detected during surveillance inspection</li> </ul>	<ul> <li>Earthquake confirmed* or felt in the area, AND</li> <li>A possible failure path has been identified</li> </ul>	<ul> <li>Failure in progress or likely due to earthquake, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>			
Action	<ul> <li>Record all communication</li> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Review instrumentation data and determine if any additional responses are required</li> <li>Monitor situation and assess risks</li> <li>Advise DSR of EAP activation</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Determine if there are any possible failure paths from reported damage</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.</li> </ul>	As per previous activation level	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>			
Notifications	DDO     IC	<ul><li>DDO</li><li>IC</li></ul>	• DDO • IC	• DDO • IC	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>			
	<ul><li>DSR</li></ul>	• DSR						

\*Confirmed is defined as an alert received from Geoscience Australia or other source that advises an Earthquake >4.9 ML (Richter Scale) has occurred within a 200km radius of the Dam

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

## 8. Dam hazard — terrorist threat/activity or high energy impact

### 8.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a terrorist threat or activity or a high energy impact on the dam such as a plane crash or meteorite.

The vulnerability of Fairbairn Dam to a terrorist attack is low.

The flood outlines in Appendix B2 are there to provide indicative outlines of the maximum potentially affected area of a dam hazard caused by a terrorist attack. The use of these flood outlines is prescribed below:

- Use the SDF outline when a dam failure is in progress or likely due to a terrorist attack and no concurrent flooding or downstream releases are occurring or expected to occur, or
- Use the PMF outline when a dam failure is in progress or likely due to a terrorist attack and concurrent flooding or downstream releases are occurring or expected to occur.

NOTE: Definitions for Concurrent Flooding and Downstream Releases are provided in Section 1.3

# 8.2 Assessment of circumstances that indicates an increase in the likelihood of terrorist activity or high energy impact

Advice from authorities of a specific risk to water infrastructure is a circumstance that could indicate increased likelihood of a terrorist threat. If this were specific enough to name a dam, this circumstance would trigger Stand Up -1 activation level.

### 8.3 Emergency action roles

Table 23 to Table 27 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 6: Terrorist threat/activity or high energy impact flowchart

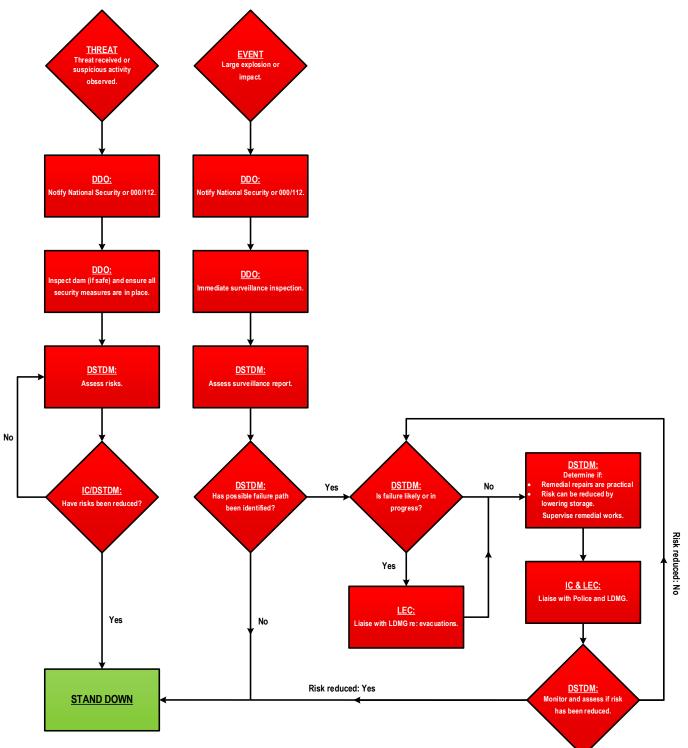


	Table 23: Terrorist threat/activity or high energy impact — DDO emergency action							
Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down			
• Not applicable		THREAT <ul> <li>Possible terrorist <ul> <li>activity/suspicious behaviour</li> <li>noticed at the dam, OR</li> </ul> </li> <li>Threat received</li> </ul>	EVENT • Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	<ul> <li>RESPONSE</li> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	Risk assessment has determined that failure risk has reduced			
Actions	Not applicable	<ul> <li>In an emergency call 000.</li> <li>Record all communication</li> <li>If any suspicious behaviour noticed, contact DSTDM for advice and if instructed or if threat received, complete the following:</li> <li>Inspect dam (if safe) and ensure all security measures are in place (locked gates, etc.)</li> <li>Photograph/video suspicious items from a safe point and record using approved forms and send to DSTDM &amp; IC</li> <li>If Police appoint Incident Manager support and follow instructions</li> <li>Close any affected roads as directed and move on any members of the public</li> <li>Update Dam Logbook as per SOP 12</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Vacate the immediate vicinity of the affected area</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Lower reservoir level, if directed by DSTDM</li> </ul>	<ul> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Dam Logbook as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>			
Notifications	Not applicable	DSTDM     IC     SO     LEC	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	DSTDM     IC     SO     LEC	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>			
		• # 000 Emergency	• # 000 Emergency	• # 000 Emergency				

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

	Table 24: Terrorist threat/activity or high energy impact — LEC emergency action							
Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down			
Activation trigger	Not applicable	THREAT <ul> <li>Possible terrorist <ul> <li>activity/suspicious behaviour</li> <li>noticed at the dam, OR</li> </ul> </li> <li>Threat received</li> </ul>	EVENT • Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	<ul> <li>RESPONSE</li> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>			
Actions	• Not applicable	<ul> <li>Record all communication</li> <li>If Police appoint Incident Manager support and follow instructions</li> <li>Liaise with relevant council(s) regarding possible road/bridge closures</li> <li>Note: IC to contact LDMGs unless LDMG 1 is Stood Up</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Liaise with DDO, DSTDM, and LDMGs re: potential for evacuations</li> </ul>	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>			
Notifications	Not applicable	DDO     IC     LDMG 1     LDMG 2	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>IC</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>			

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

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	Table 25: Terrorist threat/activity or high energy impact — IC emergency action								
Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down				
Activation trigger	Not applicable	THREAT <ul> <li>Possible terrorist <ul> <li>activity/suspicious behaviour</li> <li>noticed at the dam, OR</li> </ul> </li> <li>Threat received</li> </ul>	EVENT • Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)	<ul> <li>RESPONSE</li> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	Risk assessment has determined that failure risk has reduced				
Actions	• Not applicable	<ul> <li>Record all communication</li> <li>If Police appoint Incident Manager support and follow instructions</li> <li>Create Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Customer Support to send SMS and email to D/S residents and phone those without mobiles</li> <li>Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Liaise with DDO, DSTDM, and LEC re: potential for evacuations</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Close Incident Report Record</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>				
Notifications	• Not applicable	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>CTG (if required)</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>CTG</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>DDO</li> <li>LEC/ORR</li> <li>DSTDM</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>Emergency Siren</li> <li>CTG</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>				

Table 26: Terrorist threat/activity or high energy impact — LEC and IC external communication plan						
Activation level	Trigger for communications	Group to contact	Method	Message text		
Alert				ALERT NOT APPLICABLE		
Lean Forward			LEAN	FORWARD NOT APPLICABLE		
Stand Up 1	<ul> <li>THREAT</li> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> <li>CTG</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Security threat impact/explosion, etc.) What is the status? (Received/noted terrorist threat) Discuss any potential road/bridge closures Activate emergency response		
	<ul> <li>EVENT</li> <li>Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)</li> </ul>	• SDCC	Phone & Email	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
Stand Up 2		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul><li>SMS</li><li>Phone (for those without mobiles)</li></ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> <li>CTG</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Security threat/ impact/explosion, etc.) What is the status? (Under Investigation) Discuss any potential road/bridge closures (if not discussed at Stand Up — 1) Prepare coordinated evacuation		

	Table 26: Terrorist threat/activity or high energy impact — LEC and IC external communication plan					
Activation level	Trigger for communications	Group to contact	Method	Message text		
	<ul> <li>RESPONSE</li> <li>Failure in progress or likely due to impact or explosion,</li> </ul>	• SDCC	Email & Phone	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
AND • Sufficient water in storage to create a dam hazard	<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul><li>SMS</li><li>Phone (for those without mobiles</li></ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message			
Stand Up 3		Emergency siren	• Phone & Email	Complete emergency siren instructions in Appendix A11 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.		
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> <li>CTG</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Security threat/impact/explosion, etc.) What is the status? (Dam Failure Likely/In Progress) Initiate evacuations		
	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	<ul> <li>D/S Residents &amp; Treated Water Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
Stand Down		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> <li>CTG</li> </ul>	Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Security threat/ impact/explosion, etc.) What is the status? (Dam hazard Stood Down) Advise that failure risk has been reduced and EAP has been deactivated		

e.g. taking photographs/video, dam inspections, instrument readings 

	Table 27: Terrorist threat/activity or high energy impact — DSTDM emergency action								
Activation level	Alert/Lean Forward	Stand Up 1	Stand Up 2	Stand Up 3	Stand Down				
Activation trigger	Not applicable	<ul> <li>THREAT</li> <li>Possible terrorist activity/suspicious behaviour noticed at the dam, OR</li> <li>Threat received</li> </ul>	<ul> <li>EVENT</li> <li>Large explosion heard/observed at dam (e.g., bomb explosion, aircraft hit)</li> </ul>	<ul> <li>RESPONSE</li> <li>Failure in progress or likely due to impact or explosion, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>				
Action	Not applicable	<ul> <li>Record all communication</li> <li>Advise DSR of EAP activation</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so</li> <li>Monitor situation, assess risks, and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage — if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the IC and confirm need to sound emergency siren due to dam failure</li> <li>Liaise with the IC and LEC AND advise on need to recommend evacuations</li> </ul>	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>				
Notifications	Not applicable	<ul> <li>IC</li> <li>DDO</li> <li>SRT</li> <li>DSR</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>SRT</li> <li>DSR</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LEC/ORR</li> <li>SRT</li> <li>DSR</li> </ul>	As required				

## 9. Dam Hazard — stability: main embankment

### 9.1 Overview

The emergency action described in this section relates to a potential dam hazard due to a slip circle failure of the main embankment.

If a slip circle failure initiates, a dam failure may result. If the early signs of slip circle failure are detected, remedial actions may be possible depending on the nature of the circumstances.

Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to a slip circle failure and no concurrent flooding or downstream releases are occurring or expected to occur, or

Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to a slip circle failure and concurrent flooding or downstream releases are occurring or expected to occur.

Notes: Definitions for *Concurrent Flooding* and *Downstream Releases* are provided in section 1.3.

### 9.2 Emergency actions roles

Table 28 to Table 32 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

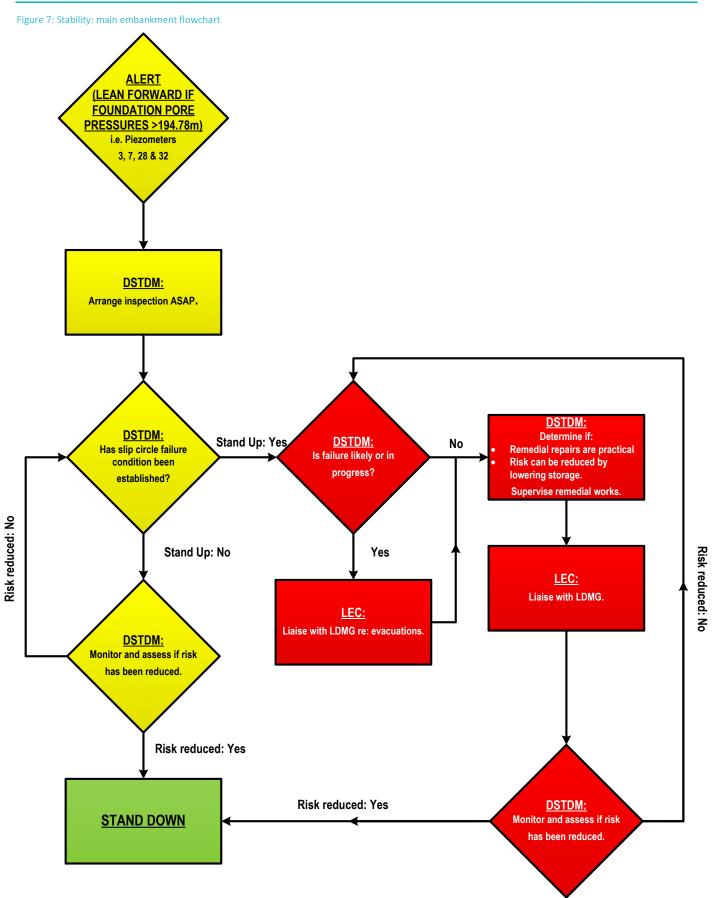


Table 28: Stability: main embankment — DDO emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down		
Activation trigger	<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM.</li> </ul>	<ul> <li>Scarps, cracks, wet and soft areas, toe bulge have been identified</li> </ul>	<ul> <li>Slip circle failure condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to slip circle failure, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that slip circle failure risk has reduced</li> </ul>		
Actions	<ul> <li>Record all communication</li> <li>Inspect the complete area of the upstream/downstream embankment areas, crest, weighted berm and toe for the main embankment daily for any signs of a potential slide, i.e., scarps, cracks, wet and soft areas, toe bulge etc., and record using approved forms and send to DSTDM, IC.</li> <li>Inspect for deficiencies — instability (or as otherwise instructed by the DSTDM)</li> <li>Update Dam Logbook as per SOP 12</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Maintain photographic record</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Support/supervise remedial works as required</li> <li>Lower the storage if directed</li> <li>Close any affected roads as directed</li> <li>Maintain surveillance of upstream/downstream embankment areas, Crest, Weighted Berm and Toe (if safe to do so) and move on any members of the public or other parties</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Vacate the immediate vicinity of the slip circle failure condition</li> <li>Ensure remedial works cease and plant and personnel have been moved to a safe location</li> <li>Record/photograph the slip circle failure from a safe point</li> </ul>	<ul> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Dam Logbook as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>		
Notifications	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>		
	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>			

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

Table 29: Stability: main embankment — LEC emergency action							
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down		
Activation trigger	<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM</li> </ul>	<ul> <li>Scarps, cracks, wet and soft areas, toe bulge have been identified</li> </ul>	<ul> <li>Slip circle failure condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to slip circle failure, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that slip circle failure risk has reduced</li> </ul>		
Actions	<ul> <li>Record all communication</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Liaise with DDO and relevant Council(s) regarding potential road/bridge closures</li> </ul>	As per previous activation level	<ul> <li>Forward all EER material to IC email as required</li> </ul>		
Notifications	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>		

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Activation level	Alert	Lean Forward	Stand Up — 1	Stand Up — 2	Stand Down	
Activation trigger	<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM</li> </ul>	<ul> <li>Scarps, cracks, wet and soft areas, toe bulge have been identified</li> </ul>	Slip circle failure condition has been established	<ul> <li>Failure in progress or likely due to slip circle failure, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that slip circle failure risk has reduced</li> </ul>	
Actions	<ul> <li>Record all communication</li> <li>Create Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Investigate availability of machinery and materials (if insufficient stockpiles available)</li> <li>Place machinery operators on standby if directed by DSTDM</li> <li>Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Customer Support to send SMS to D/S residents and phone those without mobiles</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location</li> <li>Liaise with DDO and DSTDM re: potential for evacuations</li> </ul>	<ul> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Close Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>	
Notifications	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>External notifications as required</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>SDCC</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>Emergency siren</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>	

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ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

Table 31: Stability: main embankment — LEC and IC external communication plan					
Activation level	Activation level Trigger for communications		Method	Message text	
Alert	<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM</li> </ul>	<ul><li>LDMG 1</li><li>LDMG 2</li></ul>	• Phone	Describe current situation with dam—What is the event? (Unconfirmed main dam embankment stability risk) What is the status? (Under Investigation) Advise of current storage level Advise any issues you are aware of Standby for further information	
Lean Forward	<ul> <li>Scarps, cracks, wet and soft areas, toe bulge have been identified</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam—What is the event? (Unconfirmed main dam embankment stability risk) What is the status? (Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further information	
Stand Up 1	<ul> <li>Slip circle failure condition has been established</li> </ul>	• SDCC	Phone & Email	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam—What is the event? (Confirmed main dam embankment stability risk) What is the status? (Possible Dam Safety Issue) Advise of current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Prepare for possible evacuations	

Table 31: Stability: main embankment –			main embankment -	– LEC and IC external communication plan		
Activation level	Trigger for communications	Group to contact	Method	Message text		
Stand Up 2 (Failure likely)	<ul> <li>Dam Failure likely due to slip circle failure, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	• SDCC	• Email & Phone	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Main dam embankment stability) What is the status? (Dam Failure likely) Advise of current storage level. Discuss any potential road/bridge closures Prepare coordinated evacuation		
Stand Up 2	Dam Failure in progress	• SDCC	• Email & Phone	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
(Failure in progress)		Emergency siren	Phone & Email	Complete emergency siren instructions in Appendix A11 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.		
		LDMG 1     LDMG 2     DDMG 1	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Main dam embankment stability) What is the status? (Dam Failure in Progress)		
		<ul><li>DDMG 1</li><li>DDMG 2</li><li>QPS</li></ul>		Advise of current storage level Coordinate evacuation of Downstream Residents and move people to higher ground		
	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>	<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message		
Stand down		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Main dam embankment stability) What is the status? (Dam hazard Stood Down) Advise risk assessment has been determined that failure risk has reduced, and that EAP has been deactivated		

Table 32: Stability: main embankment—DSTDM emergency action							
Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down			
<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM</li> </ul>	<ul> <li>Scarps, cracks, wet and soft areas, toe bulge have been identified</li> </ul>	<ul> <li>Slip circle failure condition has been established</li> </ul>	<ul> <li>Failure in progress or likely due to slip circle failure, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that slip circle failure risk has reduced</li> </ul>			
<ul> <li>Record all communication</li> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Review instrumentation data and determine if any additional responses are required</li> <li>Monitor situation and assess risks</li> <li>Advise DSR of EAP activation</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so</li> <li>Determine if a slip circle failure condition has been established</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO)</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the IC and confirm need to sound emergency siren due to dam failure</li> <li>Liaise with the IC and LEC and advise on need to recommend evacuations</li> </ul>	Forward all EER material to IC email as required			
• DDO	• DDO	• DDO	• DDO	Inform all previously notified			
<ul><li>IC</li><li>DSR</li></ul>	IC     DSR	<ul><li>IC</li><li>DSR</li></ul>	<ul><li>IC</li><li>DSR</li></ul>	contacts of stand down			
	<ul> <li>Foundation pore pressures readings abnormally high as discerned by the DSTDM</li> <li>Record all communication</li> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Review instrumentation data and determine if any additional responses are required</li> <li>Monitor situation and assess risks</li> <li>Advise DSR of EAP activation</li> <li>DDO</li> <li>IC</li> </ul>	AlertLean Forward• Foundation pore pressures readings abnormally high as discerned by the DSTDM• Scarps, cracks, wet and soft areas, toe bulge have been identified• Record all communication • Review surveillance inspection of the dam and assess its condition as soon as possible • Review instrumentation data and determine if any additional responses are required • Monitor situation and assess risks • Advise DSR of EAP activation• As per previous activation level, AND • Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so • Determine if a slip circle failure condition has been established• Monitor situation and assess risks • Advise DSR of EAP activation• DDO • IC	AlertLean ForwardStand Up 1• Foundation pore pressures readings abnormally high as discerned by the DSTDM• Scarps, cracks, wet and soft areas, toe bulge have been identified• Slip circle failure condition has been established• Record all communication • Review surveillance inspection of the dam and assess its condition as soon as possible • Review instrumentation data and determine if any additional responses are required • Monitor situation and assess risks• As per previous activation level, AND • Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so • Determine if a slip circle failure condition has been established• As per previous activation level, AND • Assess risk and determine if failure likely or in progress • Determine if remedial repairs are practical • Determine if a slip circle failure condition has been established• As per previous activation level, AND • Assess risk and determine if failure likely or in progress • Determine if remedial repairs are practical • Determine if a slip circle failure condition has been established• As per previous activation level, AND • Determine if remedial repairs (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO) • Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.• DDO • IC• DDO • IC• DDO • IC• DDO • IC	AlertLean ForwardStand Up 1Stand Up 2• Foundation pore pressures readings abnormally high as discerned by the DSTDM• Scarps, cracks, wet and soft areas, toe bulge have been identified• Slip circle failure condition has been established• Failure in progress or likely due to slip circle failure, AND • Sufficient water in storage to create a dam hazard• Record all communication • Review surveillance inspection of the dam and assess its condition as soon as possible, • Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so • Determine if a slip circle failure condition has been established• As per previous activation level, AND• As per previous activation level, AND• Advise DSR of EAP activation• Determine if a slip circle failure condition has been established• Determine if regains are practical • Determine if a slip circle failure condition has been established• Determine if regains (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO)• DDO • DDO • DDO• DDO • DDO• DDO • IC• DDO • IC• DDO• DDO • IC• DDO			

## 10. Dam Hazard – stability: spillway chute

### 10.1 Overview

The emergency action described in this section relates to a potential dam hazard due to instability and/or erosion failure of the spillway chute. This failure mode includes sliding directly beneath the ogee crest or overturning about the toe of the ogee crest and for global stability along a weak seam further down in the foundation of the spillway.

If instability and/or erosion initiates, a dam failure may result. If the early signs of instability and/or erosion failure are detected, remedial actions may be possible depending on the nature of the circumstances.

The flood outlines in Appendix B2 are there to provide an indicative outline of the maximum potentially affected area of a dam hazard caused by dam spillway instability. The use of these flood outlines is prescribed below:

Use the Sunny Day Failure (SDF) outline when a dam failure is in progress or likely due to a spillway failure and no concurrent flooding or downstream releases are occurring or expected to occur, or

Use the Probable Maximum Flood (PMF) outline when a dam failure is in progress or likely due to a spillway failure and concurrent flooding or downstream releases are occurring or expected to occur.

### 10.2 Emergency actions roles

Table 33 to Table 37 specify emergency actions for the following roles:

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM).

Figure 8: Instability: Spillway chute flowchart

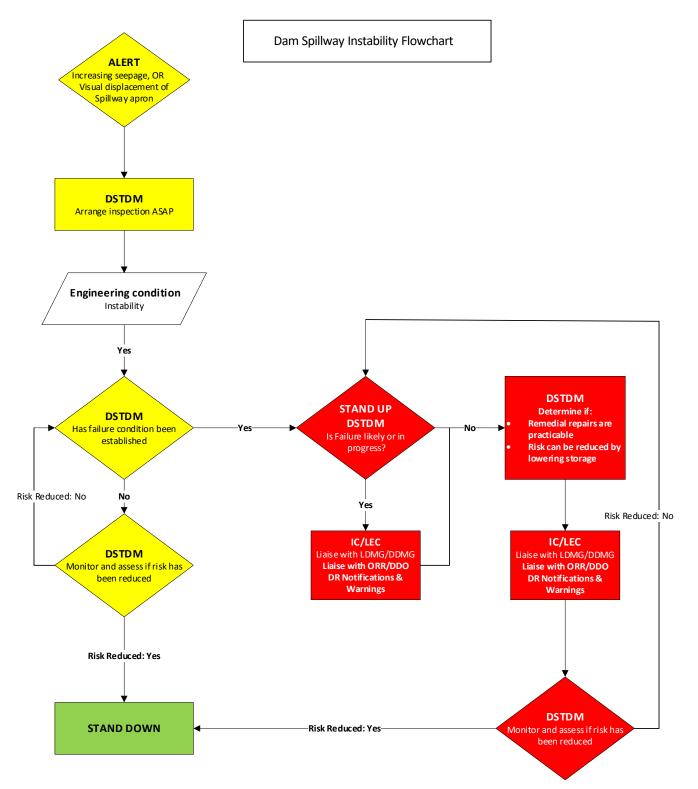


	Table 33: Stability: spillway chute — DDO emergency action					
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down	
Activation trigger	<ul> <li>Increasing seepage noticed with spillway, OR</li> <li>Visual displacement of spillway apron</li> </ul>	<ul> <li>Removal of localised section of spillway apron, OR</li> <li>Flow disturbance noticed which is likely caused by removal of a localised section of spillway apron</li> </ul>	Scour of the spillway to the base of the spillway monoliths	<ul> <li>Failure of the spillway monoliths in progress or likely, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	
Actions	<ul> <li>Record all communication</li> <li>Inspect the complete area of the spillway chute for deficiencies (including sidewall embankment areas and crest) shall be visually inspected daily for any signs of a potential slide, i.e., scarps, cracks, wet and soft areas, back cutting etc., and record using the approved forms and send to DSTDM, IC.</li> <li>Update Dam Logbook as per SOP 12</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Maintain photographic record</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Support/supervise remedial works as required</li> <li>Lower the storage if directed</li> <li>Close any affected roads as directed, if not already closed by others</li> <li>Maintain surveillance of spillway chute (including sidewall embankment areas and crest) for any signs of a potential erosion (if safe to do so) and move-on any members of the public or other parties</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Ensure remedial works cease and plant and personnel have been moved to a safe location</li> <li>Vacate the immediate vicinity of the spillway</li> <li>Record/photograph the spillway monoliths failure from a safe point</li> </ul>	<ul> <li>Inspect the dam for any damage and photograph any damage identified during the event</li> <li>Forward all EER material to IC email as required</li> <li>Update Dam Logbook as per SOP 12</li> <li>Return to routine surveillance activities and frequencies</li> </ul>	
Notifications	DSTDM     IC     SO     LEC	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	DSTDM     IC     SO     LEC	<ul> <li>DSTDM</li> <li>IC</li> <li>SO</li> <li>LEC</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>	
	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>	<ul> <li>External notifications as required</li> </ul>		

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	Table 34: Stability: spillway chute — LEC emergency action						
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down		
Activation trigger	<ul> <li>Increasing seepage noticed with spillway, OR</li> <li>Visual displacement of spillway apron</li> </ul>	<ul> <li>Removal of localised section of spillway apron, OR</li> <li>Flow disturbance noticed which is likely caused by removal of a localised section of spillway apron</li> </ul>	Scour of the spillway to the base     of the spillway monoliths	<ul> <li>Failure of the spillway monoliths in progress or likely, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>		
Actions	<ul> <li>Record all communication</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	As per previous activation level	<ul> <li>As per previous activation level, AND</li> <li>Liaise with DDO and relevant council(s) regarding potential road/bridge closures</li> </ul>	As per previous activation level	<ul> <li>Forward all EER material to IC email as required</li> </ul>		
Notifications	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>		



ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

		Table 35: Stability: spi	Ilway chute — IC emergency action	n	
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down
Activation trigger	<ul> <li>Increasing seepage noticed with spillway, OR</li> <li>Visual displacement of spillway apron</li> </ul>	<ul> <li>Removal of localised section of spillway apron, OR</li> <li>Flow disturbance noticed which is likely caused by removal of a localised section of spillway apron</li> </ul>	Scour of the spillway to the base     of the spillway monoliths	<ul> <li>Failure of the spillway monoliths in progress or likely, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>
Actions	<ul> <li>Record all communication</li> <li>Create Incident Report Record</li> <li>Update Sunwater intranet with EAP status</li> <li>Note: IC to contact LDMG's unless LDMG 1 is Stood Up</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Investigate availability of machinery and materials (if insufficient stockpiles available)</li> <li>Place machinery operators on standby if directed by DSTDM</li> <li>Consider the need to appoint a Recovery Coordinator. The Recovery Coordinator is then responsible for the follow through on actions to close out all matters and works outstanding after the initial emergency is over.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with Sunwater Media on- call, LDMG(s), and DSTDM to send SMS and email to D/S residents and phone those without mobiles</li> <li>Mobilise resources to undertake remedial works if directed by DSTDM</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the DSTDM to confirm that dam failure is in progress</li> <li>Confirm that remedial works have ceased if directed by the DSTDM and plant and personnel have been moved to a safe location</li> <li>Liaise with DDO and DSTDM re: potential for evacuations</li> </ul>	<ul> <li>Deactivate EAP</li> <li>Complete all internal and external notifications</li> <li>Compile EER and deliver to DSR if required</li> <li>Close Incident Report record</li> <li>Update Sunwater intranet with EAP status</li> <li>Return to routine activities</li> </ul>
Notifications	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>External notifications ad required</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>SDCC</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>LEC/ORR</li> <li>SMT</li> <li>SRT</li> <li>D/S Residents</li> <li>Treated Water Supply Users</li> <li>SDCC</li> <li>Emergency siren</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	Inform all previously notified contacts of stand down

Table 25. Stability: spilly av ch +: -

ALL ACTION MUST BE TAKEN WHEN IT IS SAFE TO DO SO e.g. taking photographs/video, dam inspections, instrument readings

	Table 36: Stability: spillway chute — LEC and IC external communication plan				
Activation level	Trigger for communications	Group to contact	Method	Message text	
Alert	<ul> <li>Increasing seepage noticed with spillway, OR</li> <li>Visual displacement of spillway apron</li> </ul>	<ul><li>LDMG 1</li><li>LDMG 2</li></ul>	• Phone	Describe current situation with dam—What is the event? (Unconfirmed spillway chute stability risk) What is the status? (Under Investigation) Advise of current storage level Advise any issues you are aware of Standby for further information	
Lean Forward	<ul> <li>Removal of localised section of spillway apron; OR</li> <li>Flow disturbance noticed which is likely caused by removal of a localised section of spillway apron</li> </ul>	<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam—What is the event? (Unconfirmed spillway chute stability risk) What is the status? (Investigation continues) Advise of current storage level Advise any issues you are aware of Standby for further information	
	<ul> <li>Scour of the spillway to the base of the spillway monoliths</li> </ul>	• SDCC	Phone & Email	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
Stand Up 1		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam—What is the event? (Confirmed spillway chute stability risk) What is the status? (Possible Dam Safety Issue) Advise of current storage level Advise any issues you are aware of. Discuss any potential road/bridge closures Prepare for possible evacuations	

	Table 36: Stability: spillway chute — LEC and IC external communication plan				
Activation level	Trigger for communications	Group to contact	Method	Message text	
	<ul> <li>Failure of the spillway monoliths in progress or likely, AND</li> <li>Sufficient water in storage to</li> </ul>	SDCC     D/S Residents	Email & Phone     SMS	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents. Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging	
Stand Up 2 (Failure likely)	create a dam hazard	<ul> <li>Treated Water Supply Users</li> </ul>	<ul> <li>Phone (for those without mobiles)</li> </ul>	Refer to Annexe for sample message	
		<ul> <li>LDMG1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — spillway chute stability) What is the status? (Dam Failure Likely) Advise of current storage level. Discuss any potential road/bridge closures Prepare coordinated evacuation	
	Dam Failure in progress	• SDCC	Email & Phone	Complete Emergency Alert Request Form and email to the SDCC to send to D/S Residents Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
Stand Up 2 (Failure in		<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
progress)		Emergency siren	Phone & Email	Complete emergency siren instructions in Appendix A11 and notify SRT. Not to be used UNLESS confirmed dam failure is in progress and the Emergency Alert is being sent out.	
		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — spillway chute stability) What is the status? (Dam Failure in Progress) Advise of current storage level Coordinate evacuation of Downstream Residents and move people to higher ground	
	<ul> <li>Risk assessment has been determined that failure risk has reduced</li> </ul>	<ul> <li>D/S Residents</li> <li>Treated Water Supply Users</li> </ul>	<ul> <li>SMS</li> <li>Phone (for those without mobiles)</li> </ul>	Liaise with Sunwater Media on-call, LDMG(s), and DSTDM to send appropriate messaging Refer to Annexe for sample message	
Stand down		<ul> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> <li>QPS</li> </ul>	• Phone	Describe current situation with dam — What is the event? (Dam Safety Risk — Spillway chute stability) What is the status? (Dam hazard Stood Down) Advise risk assessment has been determined that failure risk has reduced, and that EAP has been deactivated	

	Table 37: Stability: spillway chute — DSTDM emergency action					
Activation level	Alert	Lean Forward	Stand Up 1	Stand Up 2	Stand Down	
Activation trigger	<ul> <li>Increasing seepage noticed with spillway, OR</li> <li>Visual displacement of spillway apron</li> </ul>	<ul> <li>Removal of localised section of spillway apron, OR</li> <li>Flow disturbance noticed which is likely caused by removal of a localised section of spillway apron</li> </ul>	<ul> <li>Scour of the spillway to the base of the spillway monoliths</li> </ul>	<ul> <li>Failure of the spillway monoliths in progress or likely, AND</li> <li>Sufficient water in storage to create a dam hazard</li> </ul>	<ul> <li>Risk assessment has determined that failure risk has reduced</li> </ul>	
Actions	<ul> <li>Record all communication</li> <li>Review surveillance inspection of the dam and assess its condition as soon as possible</li> <li>Review instrumentation data and determine if any additional responses are required</li> <li>Monitor situation and assess risks</li> <li>Advise DSR of EAP activation</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Arrange an inspection of the dam and assess its condition as soon as possible, when safe to do so</li> <li>Determine if a spillway failure condition has been established</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Assess risk and determine if failure likely or in progress</li> <li>Determine if remedial repairs are practical</li> <li>Determine if risks can be reduced by lowering storage (if the storage is required to be drawn down, then the DSTDM needs to assess the maximum rate of drawn down based on latest available data and advise in writing to IC and DDO)</li> <li>Supervise remedial repairs (if applicable). Supervise means provide technical oversight to the work. It does not necessarily mean on-site supervision.</li> </ul>	<ul> <li>As per previous activation level, AND</li> <li>Liaise with the IC and confirm need to sound emergency siren due to dam failure</li> <li>Liaise with the IC and LEC and advise on need to recommend evacuations</li> </ul>	<ul> <li>Forward all EER material to IC email as required</li> <li>Return to routine activities</li> </ul>	
Notifications	DDO     IC	• DDO • IC	• DDO • IC	DDO     IC	<ul> <li>Inform all previously notified contacts of stand down</li> </ul>	
	• DSR	• DSR	• DSR	• DSR		

# 11. Other emergency — communications failure

# 11.1 Overview

The emergency action described in this section (Other emergency — communications failure) relates to either of the following three situations when the EAP is activated:

- An emergency where all means of communication at the dam site have been lost.
- An emergency where all means of communication with the local area have been lost.
- An emergency where all means of communication with Brisbane site have been lost.

This section specifies actions and provides guidance for the three situations.

# 11.2 Emergency actions

Due to the large number of different possible scenarios, the table below only covers the most common or likely conditions.

# 11.2.1 Activation triggers

Table 38: Communications failure emergency activation trigger summary

Comms Failure – Site	Unable to communicate to or from dam site (usually affects DDO)	
Comms Failure – Local area	Unable to communicate to or from local area (likely to affect LEC/ORR)	
Comms Failure – Brisbane	<ul> <li>Unable to communicate to or from Sunwater Brisbane (could affect DSTDM or FODM &amp; will affect IC)</li> </ul>	

# 11.2.2 Emergency action roles

Table 39 to Table 44 specify emergency actions for the following roles.

- Dam Duty Officer (DDO)
- Local Event Coordinator (LEC)
- Incident Coordinator (IC)
- Dam Safety Technical Decision Maker (DSTDM)
- Flood Operations Decision Maker (FODM).

	Table 39: Communications failure — DD	O emergency action
Activation level	Comms Failure – Local Area	Comms Failure – Brisbane
Activation trigger	Unable to communicate to Local Area including LEC/ORR	Unable to communicate to Sunwater Brisbane including IC or DSTDM or FODM
Actions	<ul> <li>As much as practicable, assume the role of LEC</li> <li>Continue tasks in accordance with any other current emergency action</li> <li>Every hour, attempt communications by all means noting the following:         <ul> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current</li> </ul>	<ul> <li>Determine if LEC is in communication and if not, assume the LEC role as much as is practicable</li> <li>Continue tasks in accordance with any other current Emergency Action</li> <li>Every hour, attempt communications by all means noting the following:         <ul> <li>Mobile phone - try texting instead of voice, much higher probability of success</li> <li>Satellite phone - needs to access open sky unless external antenna fitted</li> <li>Social media - e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts via Dam Logbook entries as per SOP 12 and communications log if EAP event is current</li> </ul>
Notifications	<ul> <li>IC</li> <li>SO</li> </ul>	<ul><li>LEC</li><li>SO</li></ul>
	External notifications as required	External notifications as required

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	Table 40: Communications failure — LEC	Cemergency action		
Activation level	Comms Failure – Dam Site	Comms Failure – Brisbane		
Activation trigger	Unable to communicate to Dam site	Unable to communicate to Sunwater Brisbane including IC, DSTDM or FODM		
Actions	<ul> <li>Every hour, attempt communications by all means noting the following:         <ul> <li>Mobile phone – try texting instead of voice, much higher probability of success</li> <li>Satellite phone – needs to access open sky unless external antenna fitted</li> <li>Social media – e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Assume that the DDO is carrying out LEC role at site as much as practicable</li> <li>Liaise with IC and DSTDM</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul> <li>Create Incident Report Record</li> <li>Every hour, attempt communications by all means noting the following:         <ul> <li>Mobile phone – try texting instead of voice, much higher probability of success</li> <li>Satellite phone – needs to access open sky unless external antenna fitted</li> <li>Social media – e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Liaise with the DDO and assume IC role</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>		
Notifications	<ul> <li>IC</li> <li>DSTDM</li> <li>SO</li> <li>LDMG 1</li> <li>LDMG 2</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>SO</li> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>		

	Table 41: Communications failure — IC emergency action					
Activation level	Comms Failure – Dam Site	Comms Failure – Local Area				
Activation trigger	Unable to communicate to Dam site	Unable to communicate to Local Area including LEC/ORR				
Actions	<ul> <li>Issue Sunwater Incident Alert</li> <li>Every hour, attempt communications by all means noting the following:         <ul> <li>Mobile phone – try texting instead of voice, much higher probability of success</li> <li>Satellite phone – needs to access open sky unless external antenna fitted</li> <li>Social media – e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Liaise with LEC and DSTDM</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul> <li>Issue Sunwater Incident Alert</li> <li>Every hour, attempt communications by all means noting the following:         <ul> <li>Mobile phone – try texting instead of voice, much higher probability of success</li> <li>Satellite phone – needs to access open sky unless external antenna fitted</li> <li>Social media – e.g. Facebook (Internet may be available via landline)</li> </ul> </li> <li>Record all communication and attempts</li> <li>Liaise with the DDO and carry out functions of the LEC as much as practicable</li> <li>As much as is practicable, continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>				
Notifications	<ul> <li>LEC/ORR</li> <li>DSTDM</li> <li>SO</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	<ul> <li>DDO</li> <li>DSTDM</li> <li>SO</li> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>				

Table 42: Communications failure — LEC and IC communication plan					
Activation level	Trigger for communications	Group to contact	Method	Message text	
Comms Failure – Site	<ul> <li>Unable to communicate to or from dam site, AND</li> <li>DDO is at dam site</li> </ul>	<ul> <li>IC/LEC</li> <li>DSTDM</li> <li>SO</li> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?	
		IC to create Incident Report r	record	EAP Alert Notification — Fairbairn Dam — Site Communications Failure	
Comms Failure – Local Area	Unable to communicate to or from local area including LEC and ORR	<ul> <li>DDO</li> <li>DSTDM</li> <li>SO</li> <li>LDMG 1</li> <li>LDMG 2</li> <li>DDMG 1</li> <li>DDMG 2</li> </ul>	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?	
		IC to create Incident Report r	record	EAP Alert Notification — Fairbairn Dam — Local Area Communications Failure	
Comms Failure – Brisbane	Unable to communicate to or from Sunwater Brisbane	DSTDM     LDMG 1     LDMG 2     DDMG 1     DDMG 2	Phone	Describe current situation with dam communications. What is the status – estimated time to restore communications?	
		LEC to create Incident Repor	t record	EAP Alert Notification — Sunwater Brisbane Communications Failure	

#### Note:

Central Highlands Regional Council has invested heavily in redundant communication which provides multiple back-up communication modalities which is imperative in emergency preparedness planning. Past experience demonstrates that emergency agencies cannot depend on just one or two means for communication. Some examples of CHRC redundant communication include digital radio network upgrade, fixed and mobile satellite communications, and fibre optic network redundancy. These communication systems will enhance interoperability and capacity for wider coverage, disaster-proofness, and broadcast capability. If communication networks fail during an EAP activation event, CHRC will work closely with Sunwater and where able provide contingency to sustain communication systems and reduce downtime.

Table 43: Communications failure — DSTDM emergency action					
Activation level	Comms Failure – Site	Comms Failure – Local Area			
Activation trigger	Unable to communicate to dam site	Unable to communicate to local area including LEC and ORR			
Actions	<ul> <li>Provide technical advice to IC/LEC on a need's basis</li> <li>Record all communication</li> </ul>	<ul> <li>Provide technical advice to IC on a need's basis</li> <li>Record all communication</li> </ul>			
	• As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action	<ul> <li>Assume that the DDO is assisting IC with LEC role</li> <li>As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>			
Notifications	<ul> <li>IC</li> <li>LEC</li> <li>SRT</li> <li>DSR</li> </ul>	<ul> <li>IC</li> <li>DDO</li> <li>SRT</li> <li>DSR</li> </ul>			

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	Table 44: Communications failure — FOD	M emergency action
Activation level	Comms Failure – Site	Comms Failure – Local Area
Activation trigger	Unable to communicate to dam site	Unable to communicate to local area including LEC and ORR
Actions	<ul> <li>Liaise with IC</li> <li>Record all communication</li> <li>As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>	<ul> <li>Liaise with IC</li> <li>Record all communication</li> <li>Assume that the DDO is assisting IC with LEC role</li> <li>As much as is practicable continue other tasks associated with the role in accordance with any other current emergency action</li> </ul>
Notifications	<ul><li>IC</li><li>LEC</li><li>DSTDM</li></ul>	<ul><li>IC</li><li>DDO</li><li>DSTDM</li></ul>

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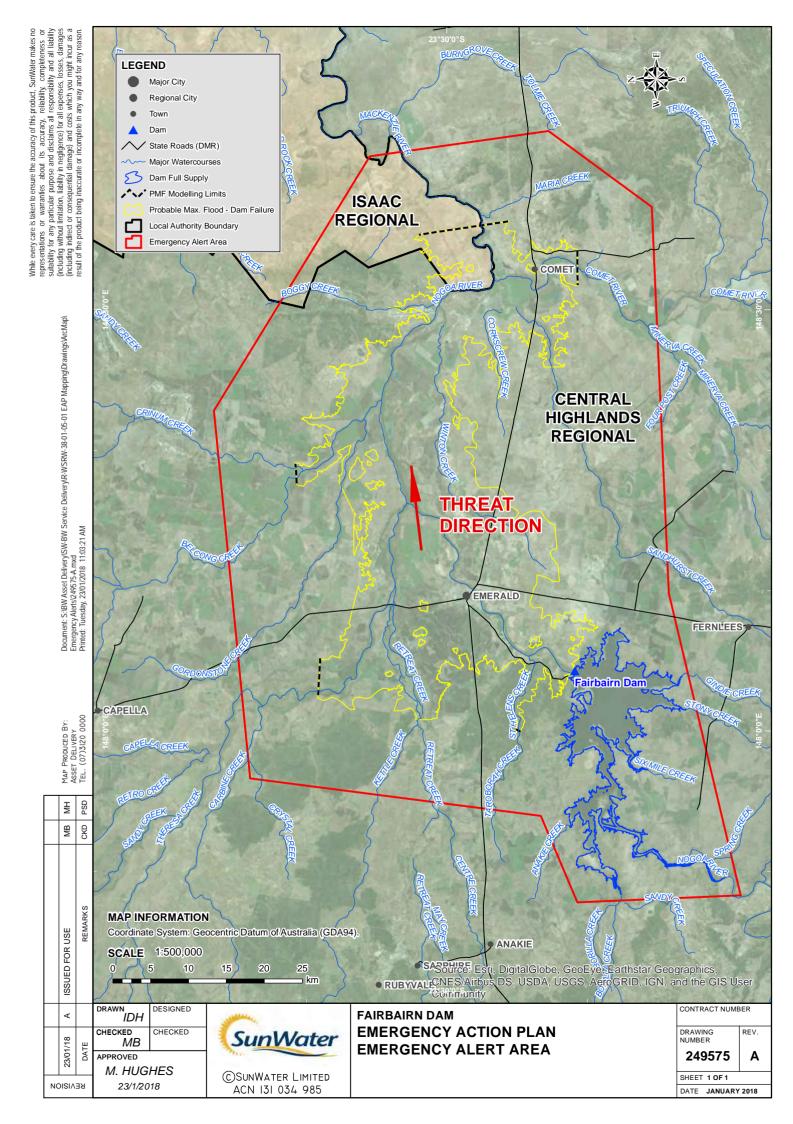
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# APPENDIX A Notification and communication lists

Appendix A1: Sunwater regional notification list Appendix A2: Sunwater Brisbane notification list Appendix A3: External notification list Appendix A4: D/S residents notification list Appendix A5: Non-D/S residents notification list Appendix A6: Fairbairn Treated Water Customers Appendix A7: Fairbairn Irrigation Network Appendix A8: Other reference contacts Appendix A9: Emergency alert polygon Appendix A10: Dam failure emergency alert request

Appendix A11: Dam failure emergency siren activation

# Appendix A1 to Appendix A8 have been redacted



# Appendix A10: Dam failure emergency alert request

#### Queensland emergency alert request guidelines

An Emergency Alert (EA) Request form should be completed, if required (see dam hazard sections for actions) and sent to the SDCC to activate the Fairbairn Dam Emergency Polygon.

Instructions

- 1. EA Request forms are not to be used for Flood UNLESS a flood has triggered an Emergency Event.
- 2. Obtain appropriate MS Word format form from either the Sunwater SharePoint site or the SDCC Disaster Management Portal.
- 3. Telephone the And tell them your intention to use the EA for an Emergency Event for Fairbairn Dam.
  - a. A Polygon for this dam is stored on the Disaster Management Portal. Ask the SDCC operative to locate the polygon. It will be a KML file called
  - b. Give them your phone number, confirm their name, and end the call after advising the form/s will be sent shortly.
- 4. IC and DSTDM will work together to craft a message relevant to the hazard and discuss with the LDMG if there is time. If time does not permit use approved pre-filled form/s.
- Send filled out EA form/s and the Fairbairn Threat Direction polygon to
   The form/s MUST be sent from a Sunwater email address and come from the IC, DSTDM, or member of the Sunwater Executive.
- 6. Phone back SDCC to check that the message has been sent and ask for email confirmation.
- 7. Create an Incident Report Record to advise of completion of EA campaign.

The following text is a copy of that contained in the prefilled EA request/s:

Filename:	Voice Message:	SMS:
	FLOOD EMERGENCY WARNING from Sun water. People downstream of Fair burn Dam must LEAVE IMMEDIATELY. Fair burn Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Central Highlands Regional Council be prepared dot sea haych are sea dot que el dee dot gov dot ay you and Isaac Regional Council dashboard dot isaac dot que el dee dot gov dot ay you.	FLOOD EMERGENCY WARNING from Sunwater. People downstream of Fairbairn Dam must LEAVE IMMEDIATELY. Fairbairn Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Central Highlands Regional Council beprepared.chrc.qld.gov.au and Isaac Regional Council dashboard.isaac.qld.gov.au

The next two pages contain a pre-filled copies of the Fairbairn Dam EA Request forms and instructions:

a and a	PHONE THE	<u>– AD</u>	VISE EA IS BEING DEVELOPED				
	EMERGE	NCY ALERT I	REQUEST				
<u> SERT</u>	Location of Alert: Fairbairn Dam (e.g. Suburb, Town)	Date:					
Queensland Government	LGA/Agency requesting:		Time:				
Requesting Officer (e. Name: Agency/Position:	g. Disaster Coordinator/Incident Controller)		Telephone: (SDCC Watch Desk may telephone you)				
Email:							
Advised LDC/L	.DMG: YES DDC/DDMG: [	YES Neighbouri	ng LDMG/LGA: 🗌 YES 🗌 N/A				
Send Alert	Immediately: 🗌 YES	Scheduled: YES Da	ate & Time / / : hrs				
Event Type	Cyclone     Storm     Bushfire     Fire Ir     Tsunami (Sent as Location Based T     Other (please specify): Catastrophic	ncident Smoke / Toxident Smoke / Toxident	☐ Flood c Plume ☐ Chemical Spill				
<b>Distributed by:</b> (Channel)		<ul> <li>Location Based</li> <li>of phone at time of distribution</li> </ul>	<ul> <li>SMS – Service Address Based</li> <li>(Registered billing address)</li> </ul>				
Message Severity	Emergency Warning (Activates SEV	VS) Uwatch & Act	Advice				
Threat Direction Requ (e.g. Fire, Dam Spill)	iired? YES	Threat location indicated on Only For Emergency Warning Vo					
EA Messaging Filenar	ne (Doc, Pdf):	Polygon Filename, (Kml, Kr	mz, Gml, GeoJSON):				
		Number of polygons	(if multiple, attach list in order of priority)				
Supplied via: DM F Other (please specify):		Supplied via: DM Porta Other (please specify):					
Voice: Type or handw	rite, max 4000 characters incls spaces. (I	deally message should be < 45	50 characters)				
FLOOD EMERGENCY WARNING from Sun water. People downstream of Fair burn Dam must LEAVE IMMEDIATELY. Fair burn Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Central Highlands Regional Council be prepared dot sea haych are sea dot que el dee dot gov dot ay you and Isaac Regional Council dashboard dot isaac dot que el dee dot gov dot ay you.							
SMS: Type or handwri	te, use capitals for clarity, max 612 chara	cters incls spaces. (Ideally sho	uld be < 160 characters incl. spaces)				
FLOOD EMERGENCY WARNING from Sunwater. People downstream of Fairbairn Dam must LEAVE IMMEDIATELY. Fairbairn Dam possible failure/is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Central Highlands Regional Council beprepared.chrc.qld.gov.au and Isaac Regional Council dashboard.isaac.qld.gov.au							
Remove EA from websites:	☐ 12 hrs ☐ 24 hrs ☐ 48 hrs ☐ Replace previous EA message	Specify Date & Time: / / : hrs	Check back in 12 hrs: Contact #:				
Requesting Officer:	Signati		Date: / /				
Send	to		to confirm receipt				
FOR USE BY SDCC	oleted by: SDCC Watch Desk 🔲 R	equesting Officer					
	ys provided to Requestor:						
EA User Name:			Emergency Alert No:				
Signature:		Date: / /					
Authorising Officer Nan	ne:		EMS EA Campaign Report ID:				
Signature:		Date: / /					
	uestor on EA outcomes: YES ual, EA Quick Reference Guide, EA Requ	□ NO uest Form Template are availab	ble at: www.disaster.qld.gov.au				

# **DO NOT SEND THIS PAGE**

(Sunwater internal use only)

# **Emergency Alert (EA) Request instructions**

Complete ALL initial fields, especially contact details, and check applicable boxes.

STEP 1.	EA Polygon Area (e.g., detailed description and location reference to allow positive identification of message area, including street names with cross street, areas of interest such as parks, rivers, dams, coastal areas) it is preferable to attach a map identifying the message area. If a Threat Direction has been requested, please clearly indicate it on the map. Check applicable box.						
STEP 2.	Enter the Polygon file name/s.						
STEP 3.	Sunwater Polygons are all in *.kml format. Check applicable box.						
STEP 4.	Sunwater Messaging/spatial data is always supplied via DMportal. Check applicable box. Enter the file name.						
Voice Massage: Either type or handwrite the required message in CAPITALS. As the message will be translated							

**Voice Message**: Either type or handwrite the required message in CAPITALS. As the message will be translated by a text-to-speech process it is important that words are not unintelligible when translated e.g., "qld" used in a web site address must be entered as "Q L D", similarly the word "DOT" must be entered into a web address instead of a full stop.

An Emergency Warning message must start with "EMERGENCY EMERGENCY" Do not use special characters.

**SMS:** Either type the message or handwrite the characters into the boxes. Capitals only required as per normal grammar rules, but an Emergency Warning message must start with "EMERGENCY EMERGENCY" (in capitals). Do not use special characters.

# Voice example:

EMERGENCY. EMERGENCY. SUN WATER ADVISE IMMINENT FAILURE OF CANIA DAM. RESIDENTS DOWNSTREAM OF THE DAM NEED TO ACT TO PROTECT LIFE AND LEAVE IMMEDIATELY. FAILURE OF THE DAM WILL RESULT IN EXTREMELY DANGEROUS FLOODING DOWNSTREAM INCLUDING: MOONFORD AND MONTO. DO NOT DELAY. LEAVE NOW. CENTRAL MONTO AND BILOELA ARE SAFE LOCATIONS.

# SMS example:

EMERGENCY. EMERGENCY. Sunwater advise imminent failure of Cania Dam. Take action to protect life and leave now. Moonford and Monto are at risk. Info on ABC Radio. Central Monto & Biloela are safe.

If using template EA messages, please provide the appropriate variables that are in the template message guides. Refer to the Queensland EA Manual for copies of the template message guides.

# Appendix A11: Dam failure emergency siren activation

# Emergency siren activation

Notes: The emergency siren is not to be activated UNLESS; a confirmed dam failure is in progress, the appropriate EAP trigger has been exceeded and the Emergency Alert is being sent out via the SDCC and/or an Emergency broadcast by ABC radio.

The IC will take the lead to initiate the activation of the emergency siren but may delegate to on-call DSTDM or FODM depending on the situation; noting that EA and emergency broadcast are priority. The CEO or Executive Leadership Team member should be made aware if time permits.

### Instructions

- 1. Telephone the and tell them your intention to use the dam failure emergency siren for an emergency event for Fairbairn Dam.
- 2. Email previously sent Emergency Alert Request form to:
- 3. Advise the LDMGs and Media if time permits, or ASAP after siren activation otherwise.
- 4. Sound emergency siren following Technical Instructions below.
- 5. Create Sunwater Incident Report Record to advise of the completion of the sounding of the siren.

#### **Technical Instructions**

The siren alarm sequence is activated remotely via the SiSA software. The SiSA software is accessed via the SiSA web portal which can be accessed via the SunWater "Jump Box" infrastructure. Jump Box can be accessed by following this procedure:

- 1. Access
- 2. Log in using your **Sunwater user credentials** via Authenticator.
- 3. Log in to (SCADA Environment) using your **Sunwater user credentials**.
- 4. Click which will download a remote desktop link
- 5. Click the link and log in.

Once the User has access to the SiSA software, the alarm is activated by following this procedure:

Open the Microsoft Edge browser and enter URL

- Log on as to test system this <u>WILL NOT</u> sound the sirens
  - 1) Logon:
  - 2) Password:
- Log on as to sound the siren this <u>WILL</u> sound the siren/s
  - 1) Logon:
  - 2) Password:
- Click 'Select Units' and select the siren/s that you wish to activate or test.
- Click the appropriate RED BUTTON:
  - 1) "Silent Test Selected Sirens"
  - 2) "Get Selected Siren Status"
  - 3) "Test Alarm"
  - 4) "DAM EMERGENCY"

# APPENDIX B Drawings and Maps

Appendix B1: General Arrangement drawings

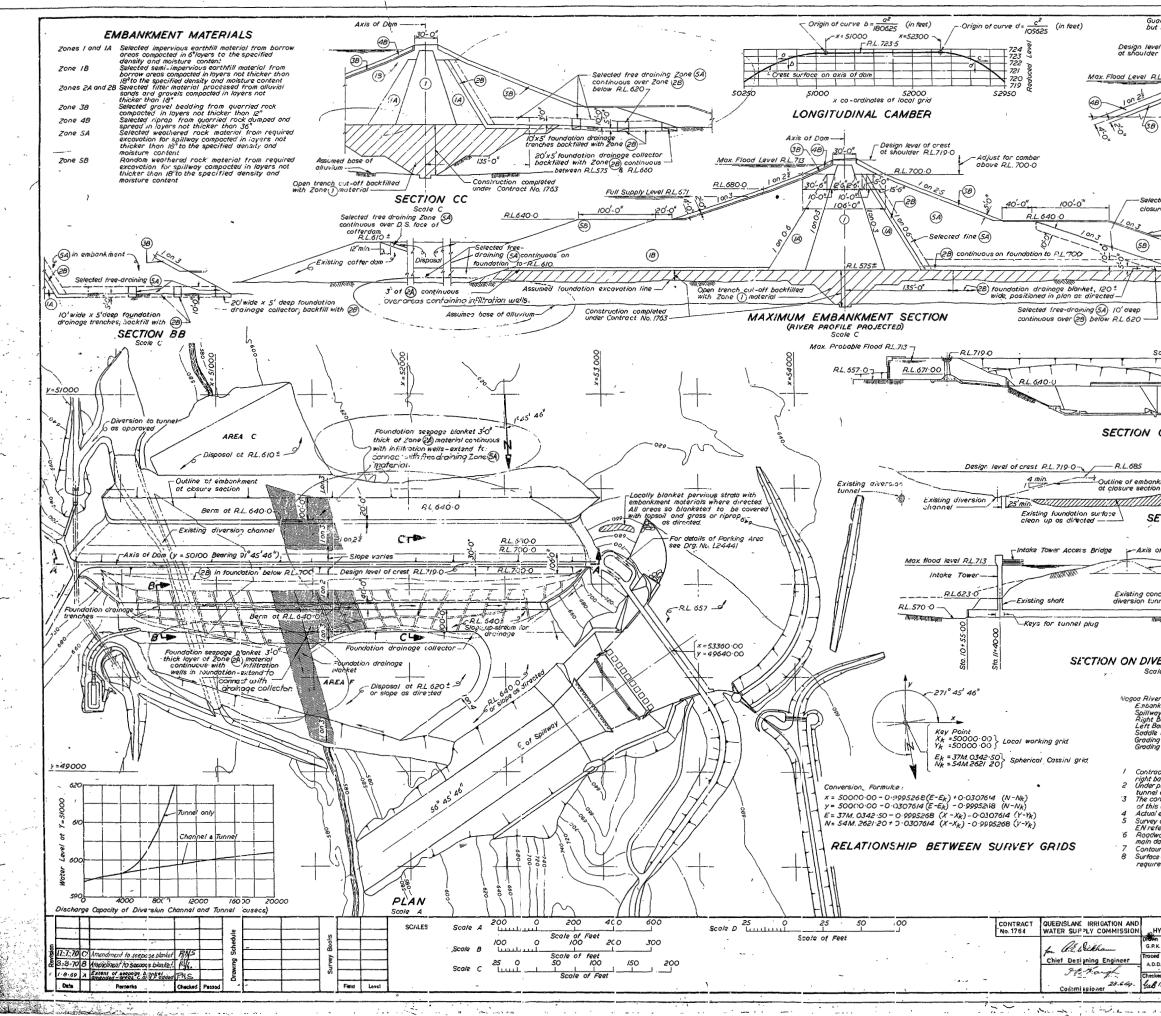
Appendix B2: Inundation plans & maps

Appendix B3: Emergency access routes

Appendix B4: Locality plan

Appendix B5: Catchment area

**NOTE:** Actual levels may differ from those shown in flood inundation maps due to variations in assumptions made in the models to actual flood events.

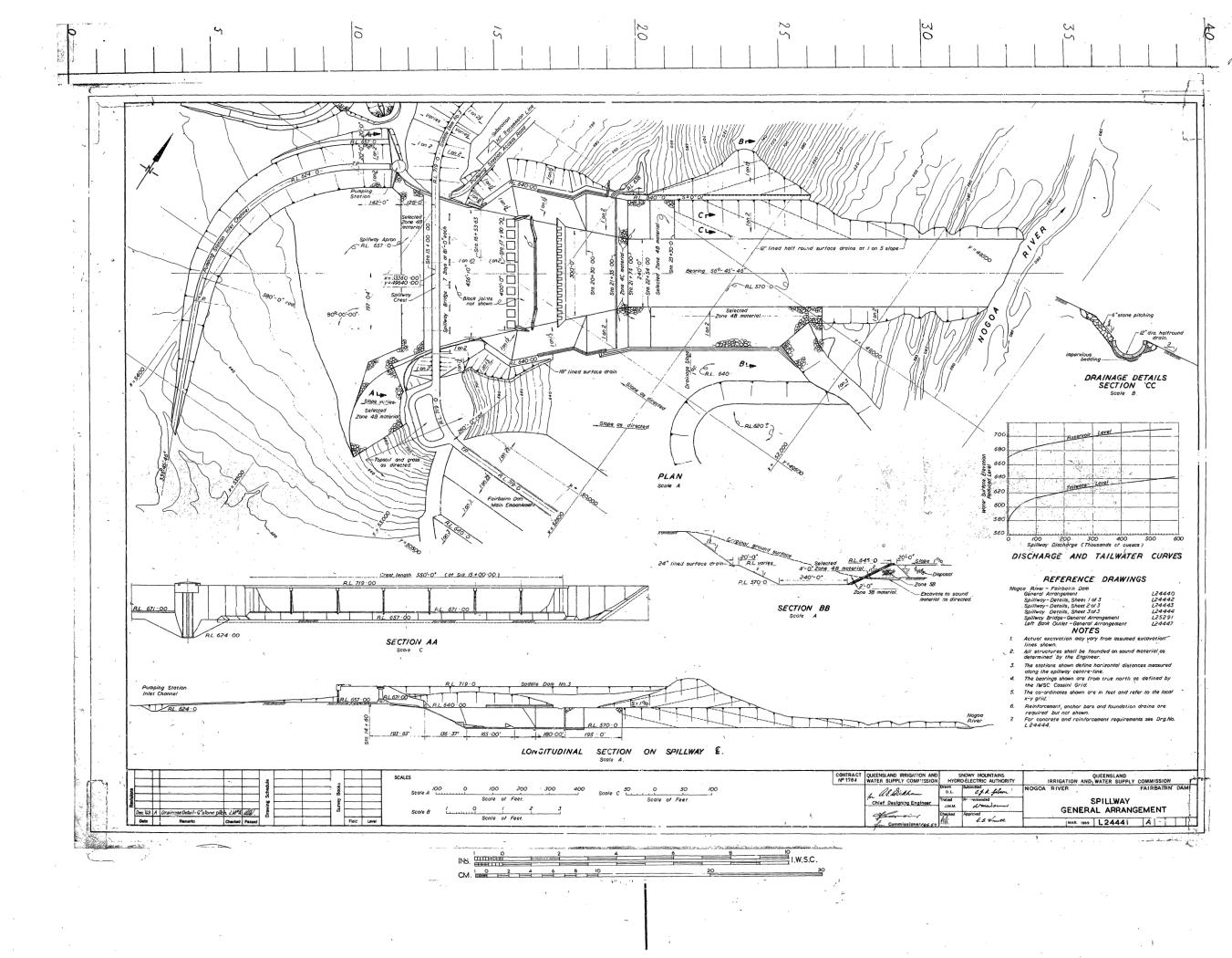


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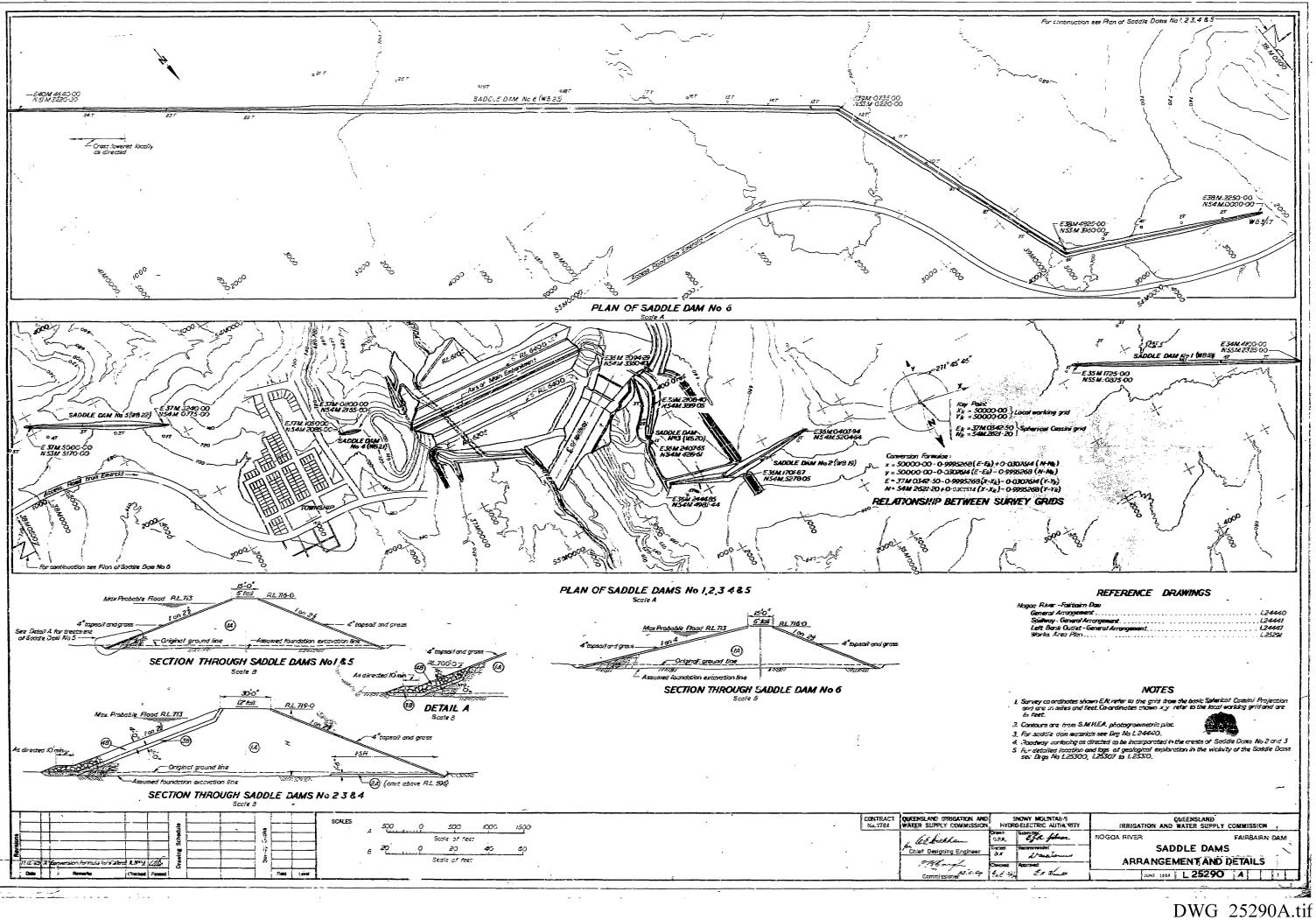
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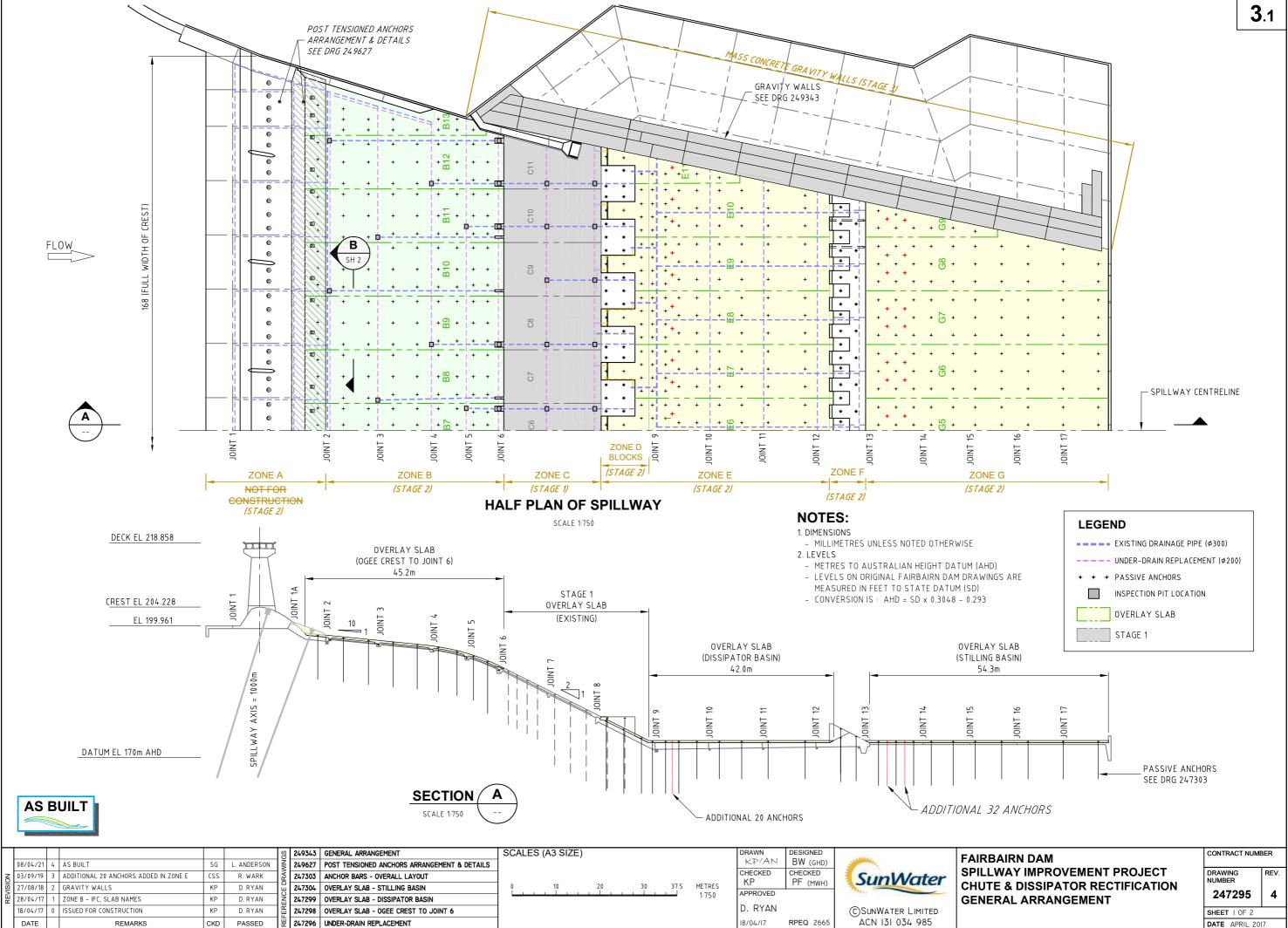
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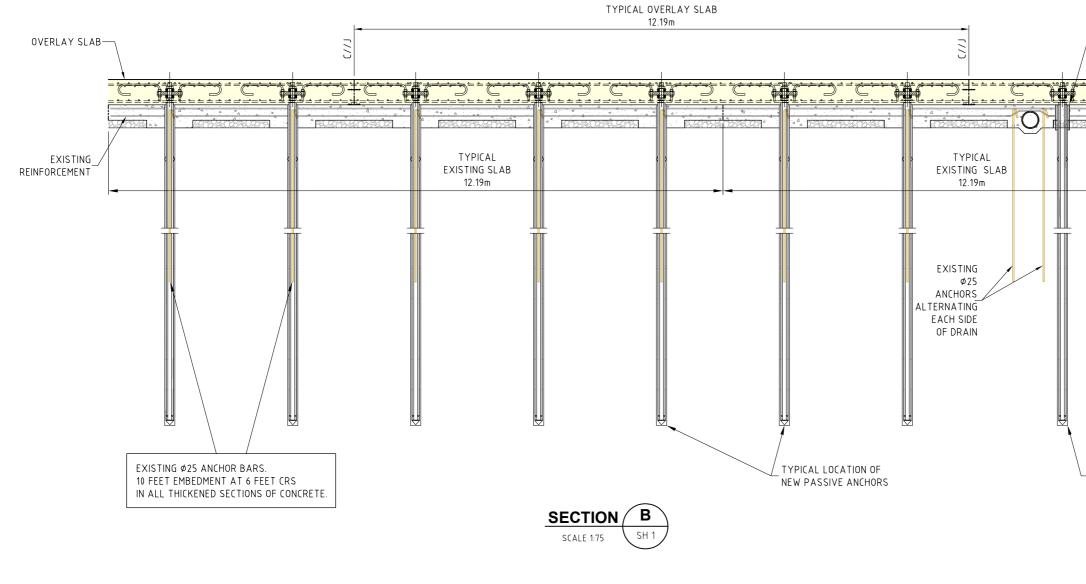


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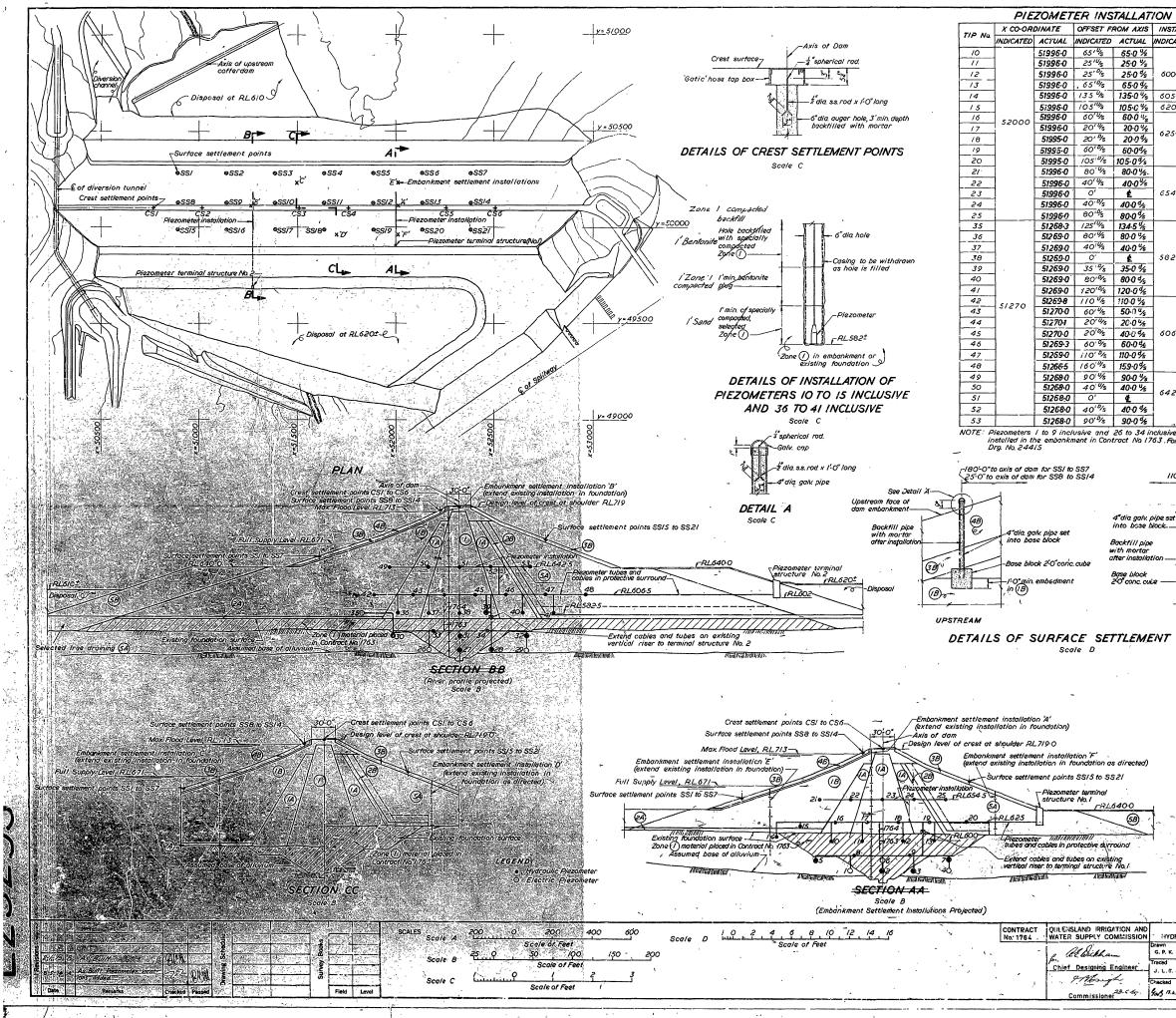


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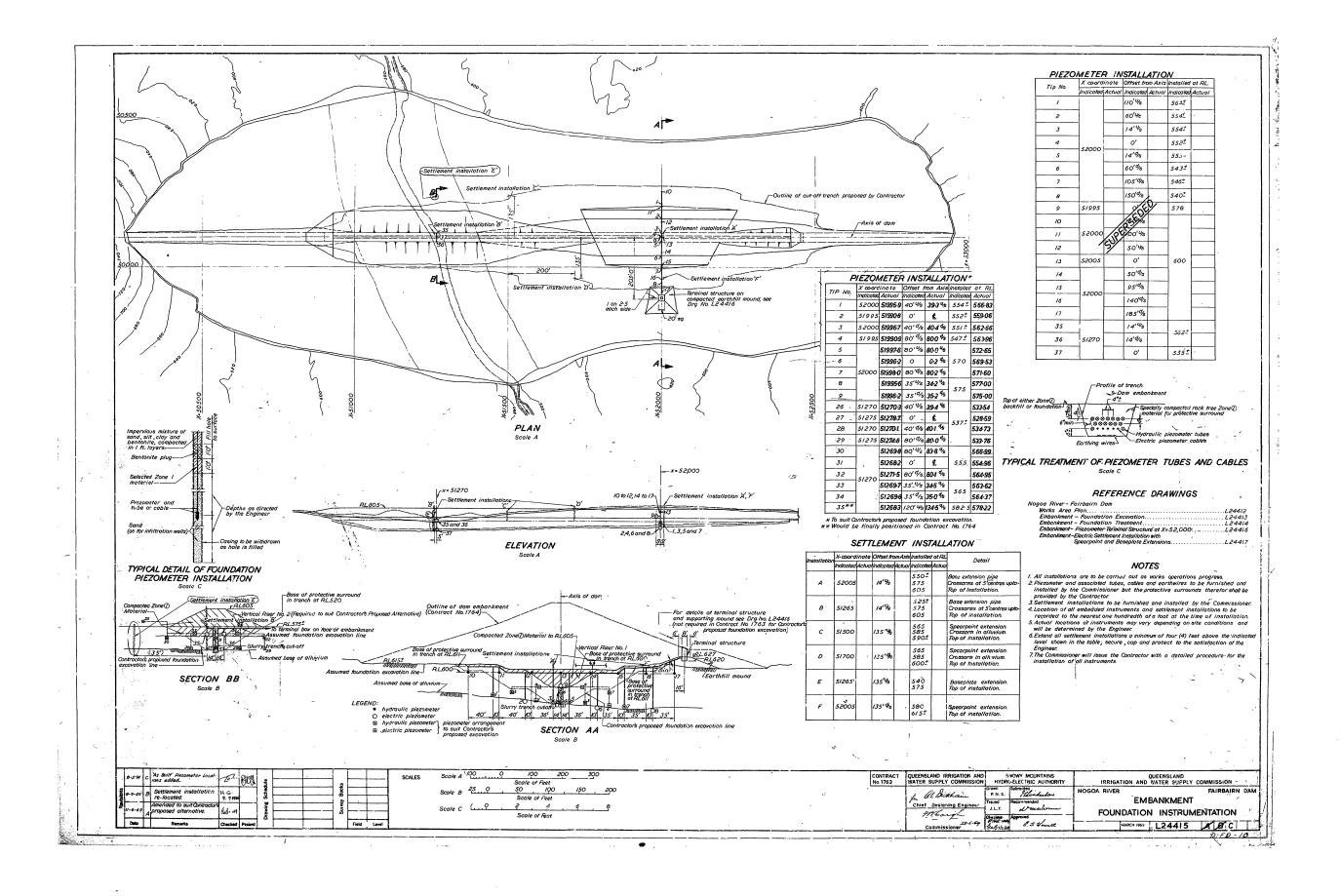
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### Appendix B2: Inundation maps

The following is a complete list of the Inundation maps for Fairbairn Dam (source, 2022 CRA, ref I)

However, due to the space requirements of the large volume of individual maps, only the Keymap and Overview Inundation plans (for illustrative purposes) are presented in the EAP. The individual Inundation maps are available from Sunwater by request.

Drawings:

Keymap

• Keymap

SDF—Sunny Day Failure:

- Overview
- Maps 1-11 (Main Embankment)
- Maps 1-11 (Spillway)

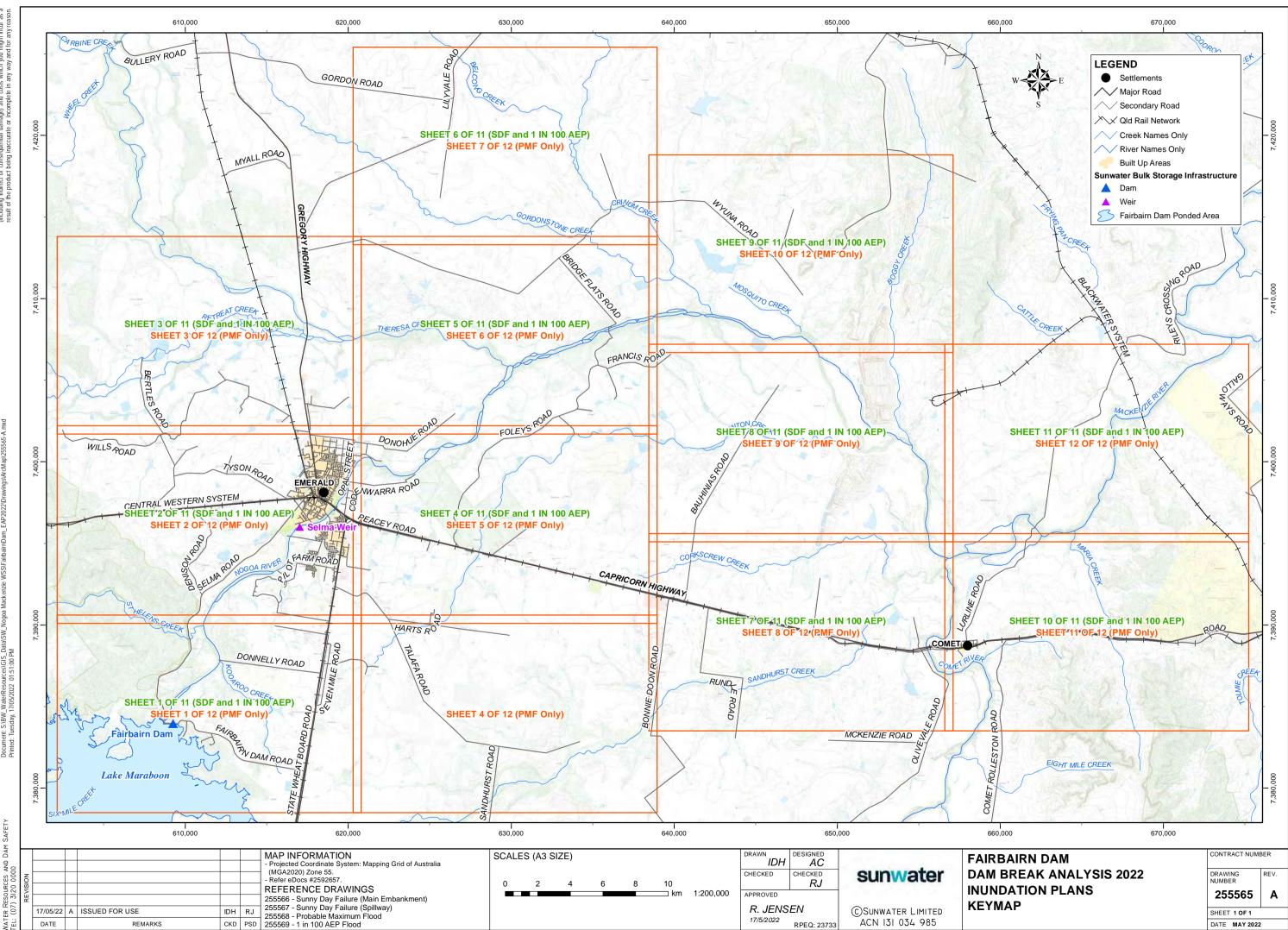
PMF—Probable Maximum Flood:

- Overview
- Maps 1-12 (Main Embankment)

1 in 100 AEP Flood:

- Overview
- Maps 1-11 (No Failure)
- Inundation maps from 2010 flood of record event

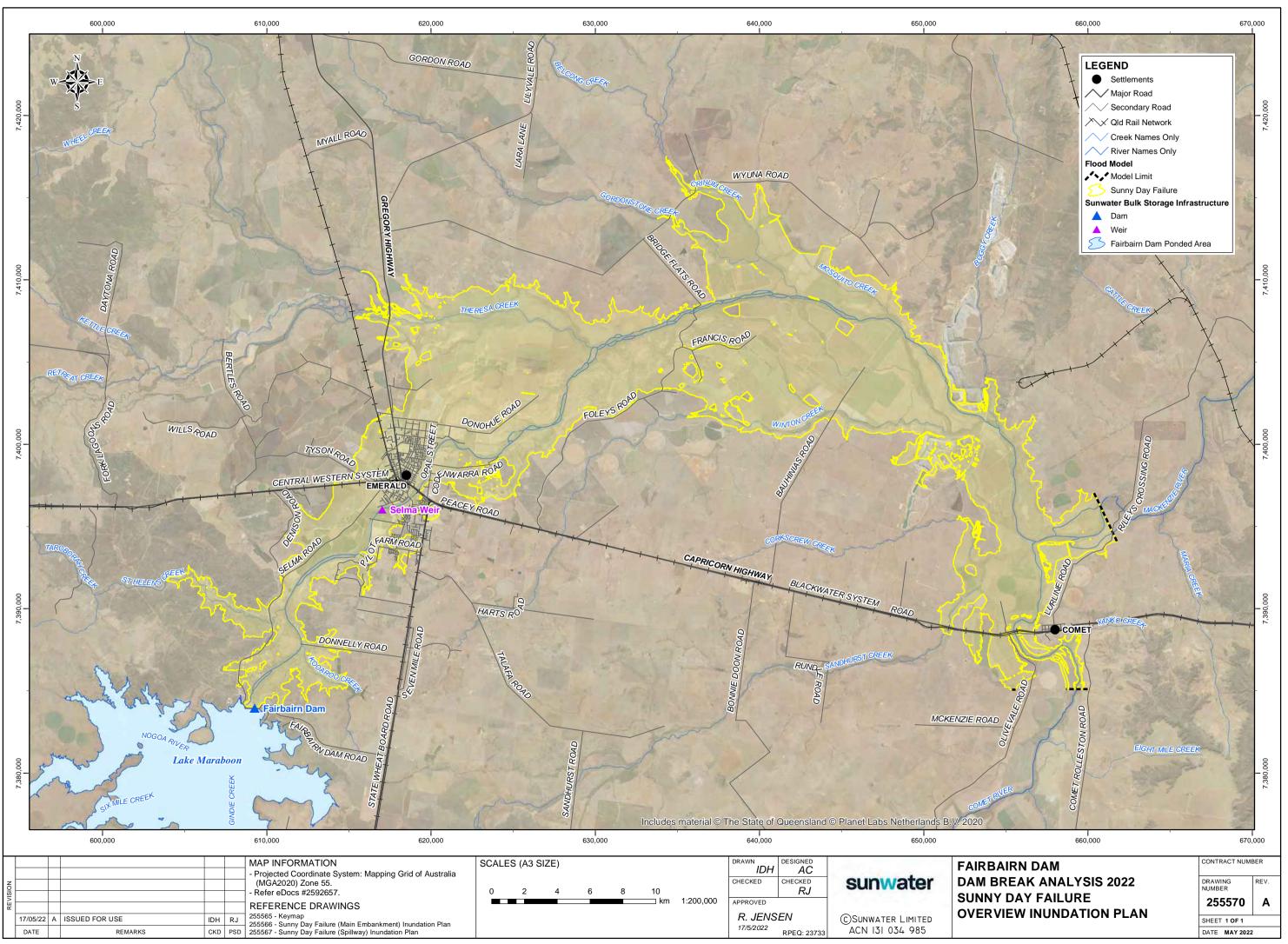
**Disclaimer:** Every effort has been made to ensure the currency of the flood inundation maps reproduced in this EAP. However, as the maps have been extracted from external sources, their accuracy cannot be guaranteed.



SAFETY MMC B ≺ 321 MAP

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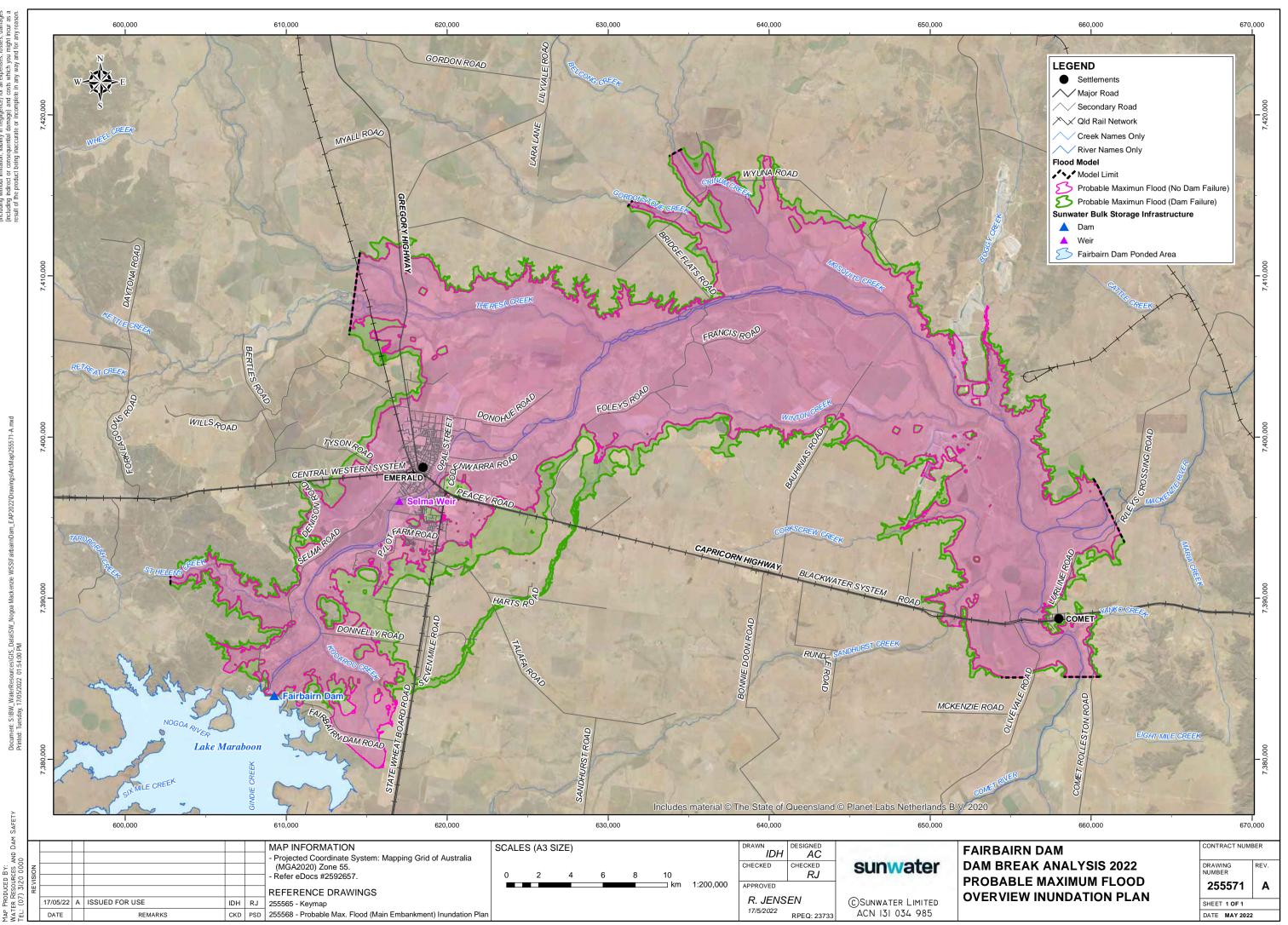
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DAM SAFETY

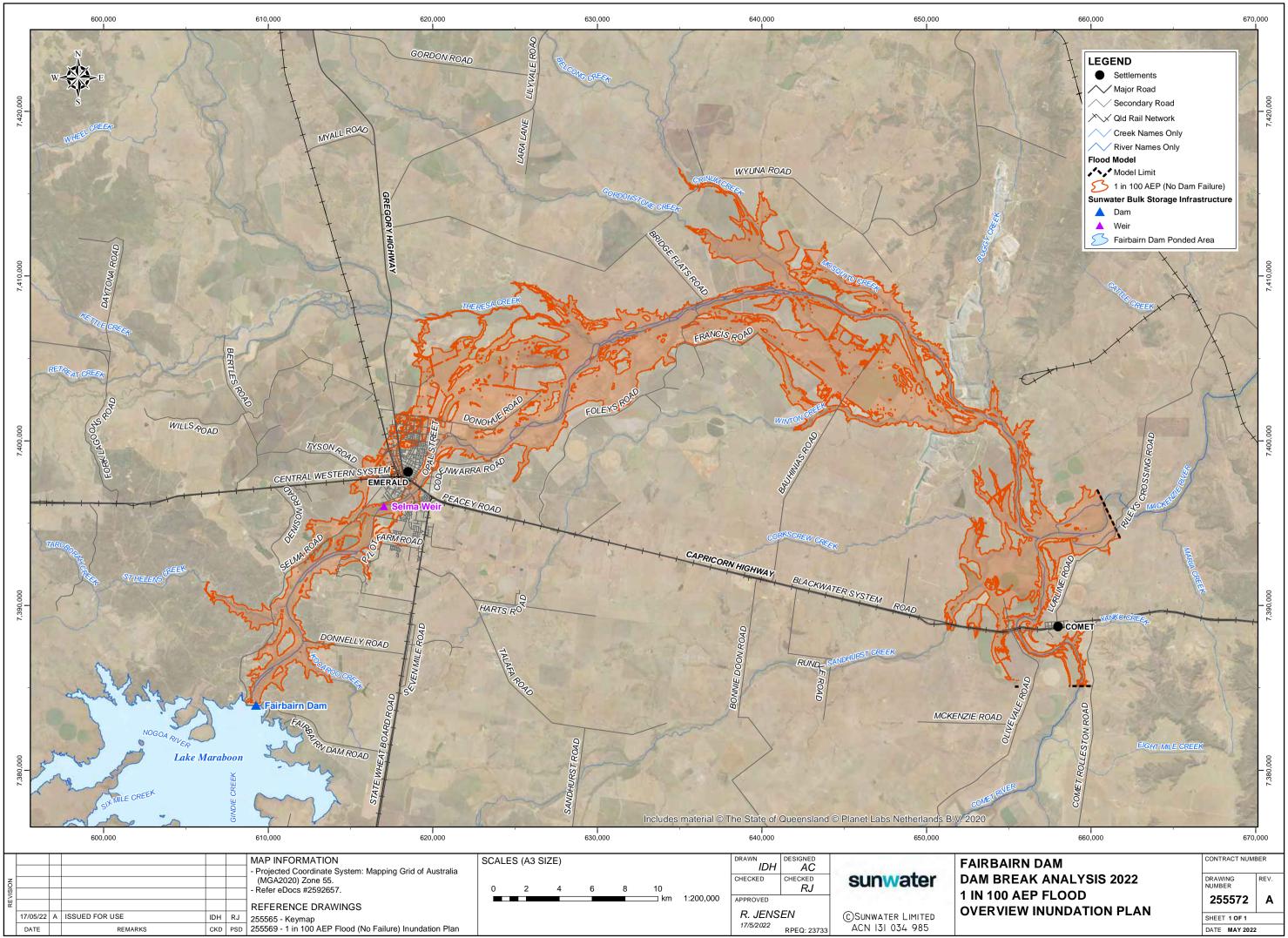
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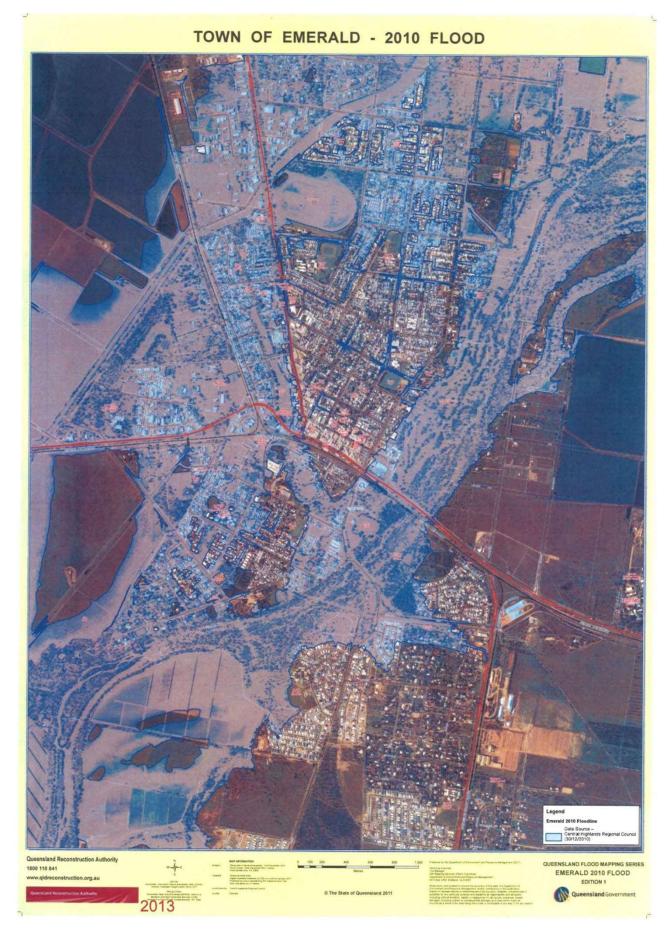


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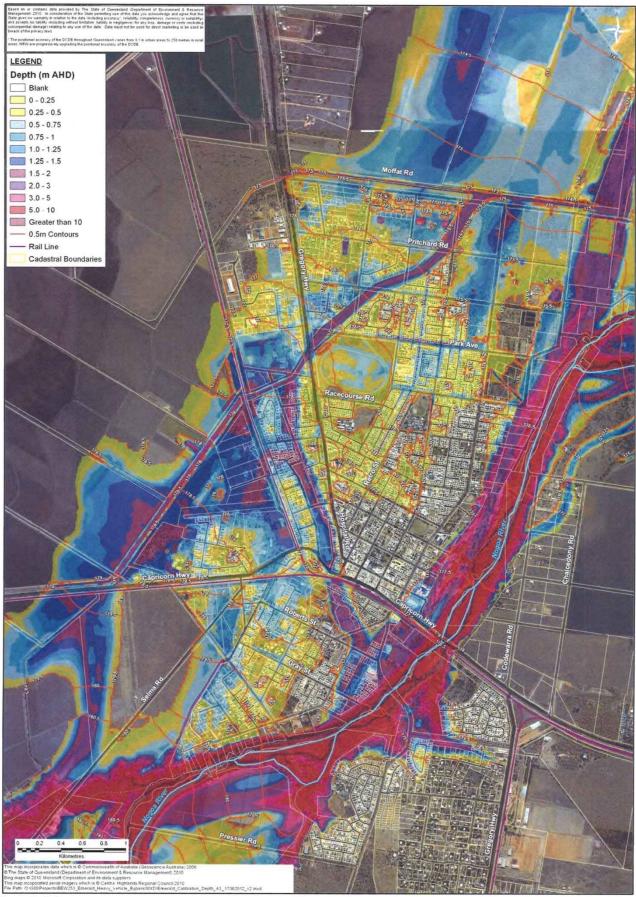


MAP PRODUCED BY: WATER RESOURCES AND DAM SAFETY TEL: (07) 3120 0000

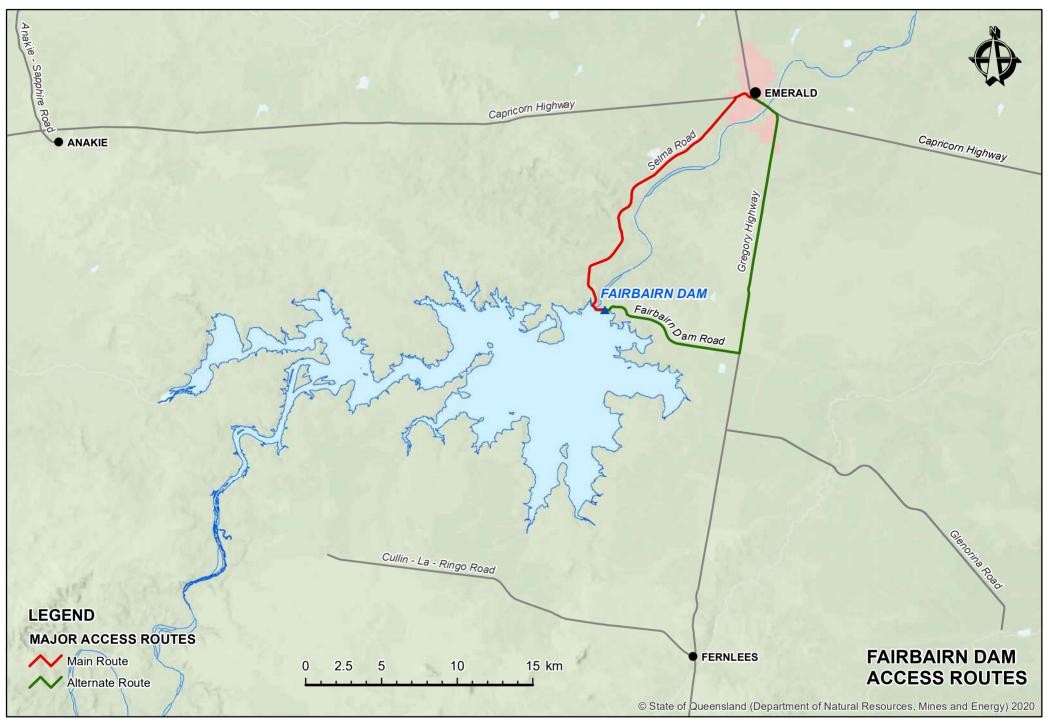
# Figure B5: Inundation map (1 of 2) from 2010 flood of record event



#### Figure B6: Inundation map (2 of 2) from 2010 flood of record event



Appendix A.1 Emerald 2010/11 Existing Flood Depth



#### Emergency access route information

Access to Fairbairn Dam from Emerald is via Selma Rd and Springsure Rd. Selma Rd is paved and open to all traffic except road trains. During flood events, Selma Rd is cut when flow reaches 1.27 m above spillway.

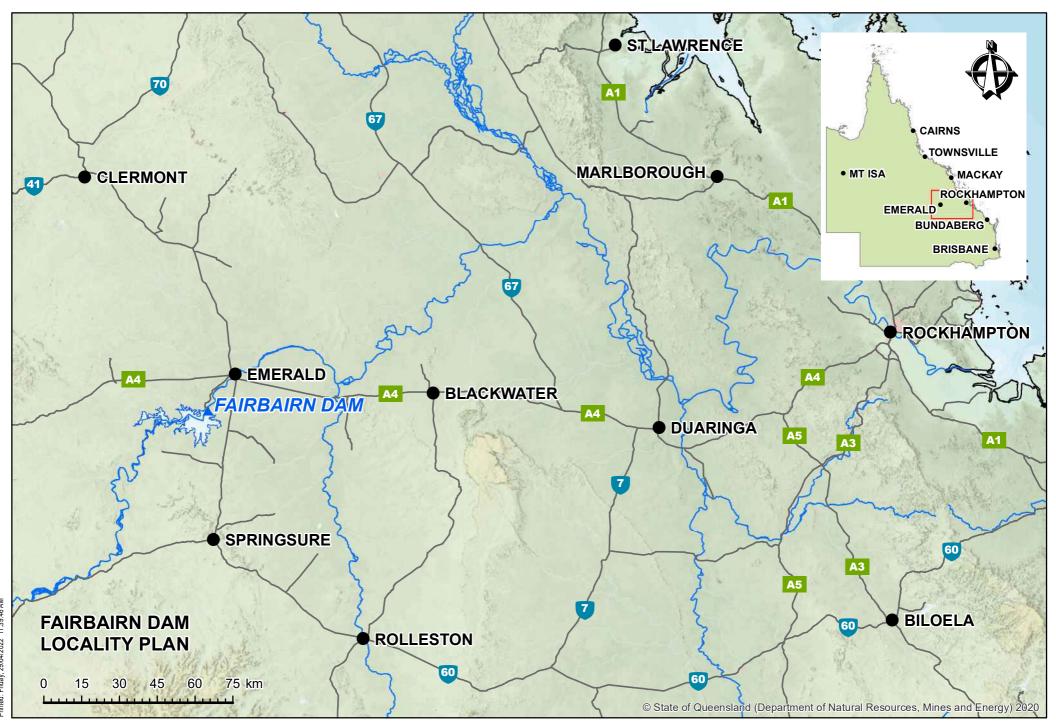
Access to Fairbairn Dam via Springsure Rd is a sealed road and is open always. When flow reaches 3.5 m above spillway, the Vince Lester Bridge is closed and there is no access out of Emerald. During flood events Department of Main Roads place load restrictions on all roads (permits required).

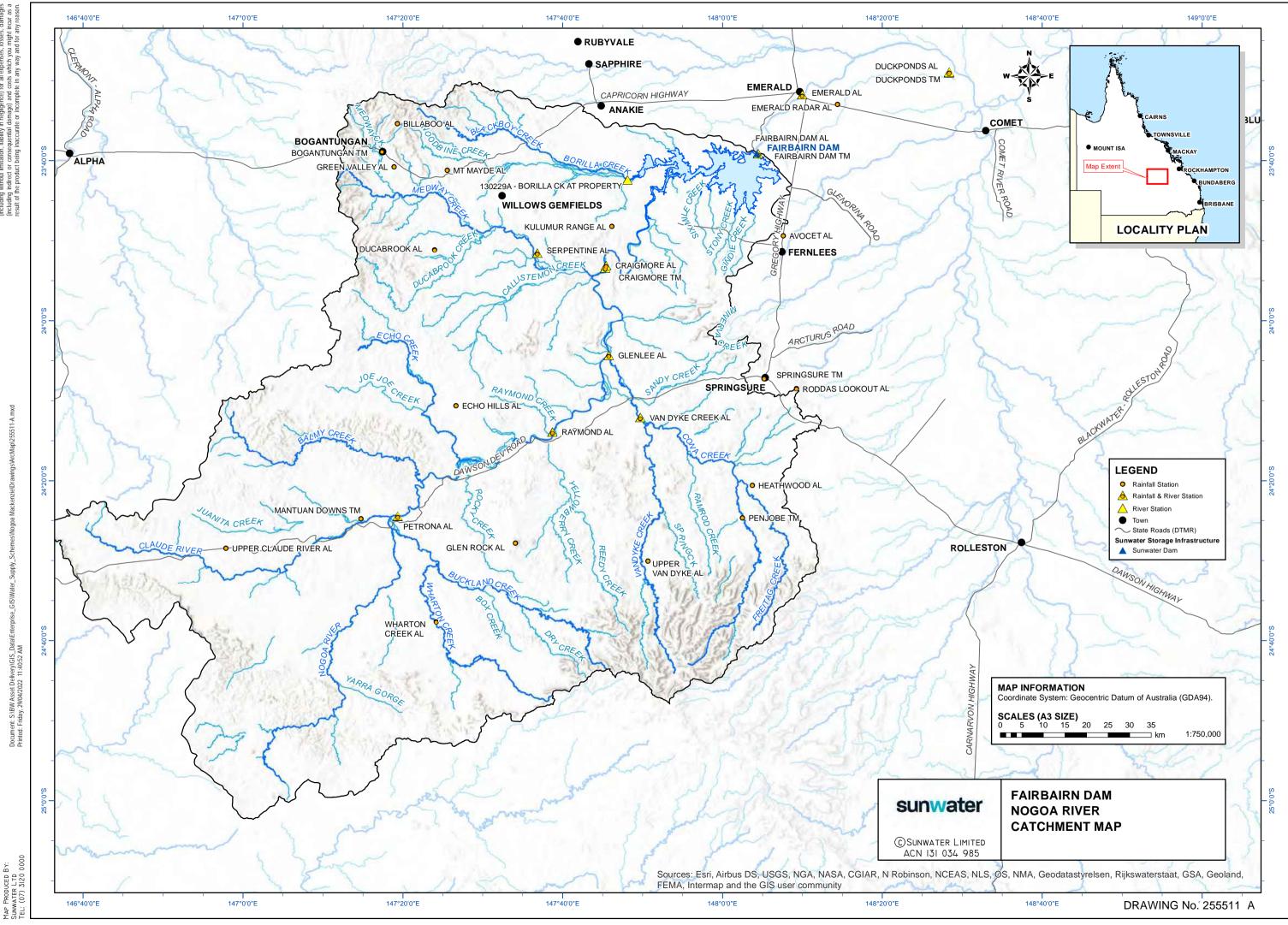
Distance: Approx. 20 km south of Emerald.

Travel Time: Approx. 20 minutes via Selma Rd/Approx. 30 minutes via Springsure Rd.

Road Type: Bitumen.

**Note:** When the downstream flood waters have inundated access route(s), then access to the dam will be by helicopter.





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# APPENDIX C Equipment and technical information

Appendix C1: List of equipment available during an emergency

Appendix C2: Spillway discharge rating curve

Appendix C3: Storage capacity and submerged area curve

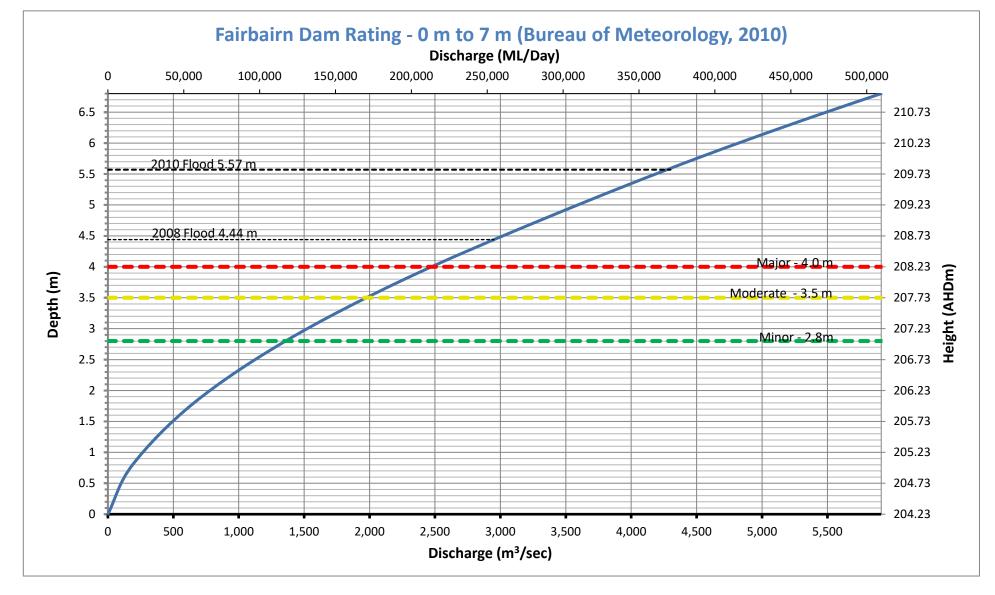
Appendix C4: Right bank outlet works—curves for rapid drawdown

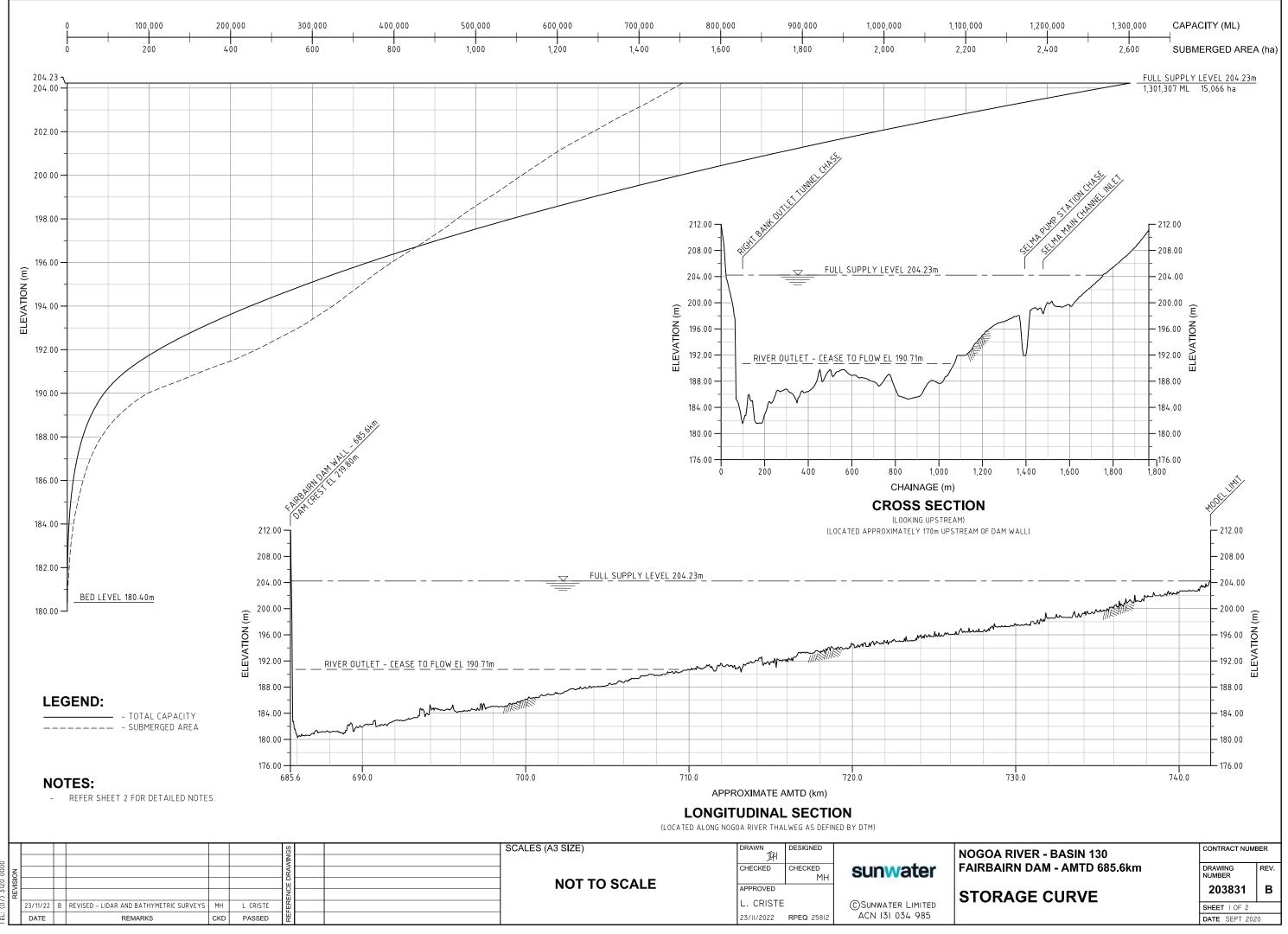
Appendix C5: Left bank outlet works—curves for rapid drawdown

# Appendix C1 has been redacted

# Appendix C2: Fairbairn dam spillway discharge rating curve

#### Figure C1: Fairbairn Dam discharge curve





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ELEVATION	AREA	CUMMULATIVE	PERCENTAGE	
(m)	(ha)	VOLUME	FULL	
(,)	(na)	(M)	1022	
215.00	27680.3	3555308.5	273.21	
214.50	27017.1	3418552.6	262.70	l f
214.00	26355.6	3285129.3	252.45	
213.50	25701.7	3154988.1	242.45	ES
213.00	24999.3	3028202.4	232.70	01
212.50	24382.7	2904781.2	223.22	Z Z
212.00	23757.3	2784423.9	213.97	REFER NOTES
211.50	23094.4	2667300.7	204.97	RE
211.00	22464.4	2553398.9	196.22	
210.50	21837.9	2442648.3	187.71	
210.00	21199.5	2335055.4	179.44	<b>I</b>
209.50	20547.0	2230684.8	171.42	
209.00	19911.7	2129561.3	163.65	
208.50	19292.1	2031564.3	156.12	
208.00	18715.9	1936556.6	148.82	
207.50	18138.8	1844431.1	141.74	
207.00	17640.3	1755014.2	134.87	
206.50	17185.8	1667953.2	128.18	
206.00	16733.9	1583156.8	121.66	
205.50	16290.2	1500601.3	115.31	
205.00	15824.5	1420302.6	109.14	
204.50	15334.2	1342403.5	103.16	
204.23	15066.4	1301307.3	100.00	
204.00	14850.8	1266902.7	97.36	
203.75	14616.8	1230068.2	94.53	
203.50	14380.7	1193824.9	91.74	
203.25	14134.5	1158177.5	89.00	
203.00	13871.8	1123172.6	86.31	
202.75	13607.9	1088823.5	83.67	
202.50	13354.3	1055129.8	81.08	
202.25	13123.0	1022031.4	78.54	
202.00	12880.3	989525.2	76.04	
201.75	12628.5	957641.5	73.59	
201.50	12385.9	926374.0	71.19	
201.25	12147.7	895714.4	68.83	
201.00	11933.0	865617.2	66.52	
200.75	11730.5	836041.8	64.25	
200.50	11529.3	806968.3	62.01	
200.25	11325.0	778402.9	59.82	
200.00	11130.1	750335.8	57.66	
199.75	10932.8	722757.1	55.54	
199.50	10738.5	695671.0	53.46	
199.25	10550.2	669062.4	51.41	
199.00	10342.1	642939.6	49.41	
198.75	10132.0	617353.7	47.44	
198.50	9927.7	592278.5	45.51	
198.25	9728.4	567715.4	43.63	
198.00	9546.1	543626.4	41.78	
197.75	9369.8	519979.2	39.96	

ELEVATION (m)	AREA (ha)	CUMMULATIVE VOLUME (M)	PERCENTAGE FULL
197.50	9181.1	496788.3	38.18
197.25	8985.7	474081.6	36.43
197.00	8783.2	451870.5	34.72
196.75	8571.8	430175.4	33.06
196.50	8362.3	409010.0	31.43
196.25	8151.7	388365.6	29.84
196.00	7939.0	368257.4	28.30
195.75	7748.2	348651.5	26.79
195.50	7556.2	329524.0	25.32
195.25	7382.4	310852.9	23.89
195.00	7212.0	292608.9	22.49
194.75	7035.2	274798.6	21.12
194.50	6854.3	257440.9	19.78
194.25	6682.4	240516.2	18.48
194.00	6501.4	224038.7	17.22
193.75	6293.5	208035.1	15.99
193.50	6088.2	192552.5	14.80
193.25	5889.3	177582.9	13.65
193.00	5662.5	163133.0	12.54
192.75	5411.6	149291.4	11.47
192.50	5153.5	136084.6	10.46
192.25	4898.3	123521.4	9.49
192.00	4633.2	111604.8	8.58
191.75	4341.3	100389.2	7.71
191.50	4045.1	89904.2	6.91
191.25	3653.2	80271.8	6.17
191.00	3304.5	71585.0	5.50
190.75	2979.2	63731.2	4.90
190.50	2645.6	56688.0	4.36
190.25	2290.8	50500.6	3.88
190.00	1972.6	45208.0	3.47
189.75	1754.6	40558.3	3.12
189.50	1574.0	36402.7	2.80
189.25	1417.5	32664.5	2.51
189.00	1270.1	29308.8	2.25
188.75	1139.7	26302.8	2.02
188.50	1026.2	23599.2	1.81
188.25	925.9	21162.6	1.63
188.00 187.75	837.1 757 7	18960.2	1.46
187.75 187.50	754.7 2020	16972.9	1.30
187.25	686.8 622.8	15172.6 13536.2	1.17 1.04
187.00 186.75	566.1 514.5	12051.3 10701.9	0.93 0.82
186.50	468.6	9474.0	0.82
186.25	400.0	8358.3	0.64
186.00	387.2	7344.5	0.56
185.75	352.2	6420.5	0.49
185.50	319.4	5580.9	0.43
			1

ELEVATION (m)	AREA (ha)	CUMMULATIVE VOLUME (M)	PERCENTAGE FULL
185.25	285.7	4824.9	0.37
185.00	254.8	4149.2	0.32
184.75	226.8	3547.8	0.27
184.50	199.5	3014.8	0.23
184.25	174.0	2549.1	0.20
184.00	153.6	2139.6	0.16
183.75	135.3	1778.2	0.14
183.50	116.8	1462.7	0.11
183.25	100.6	1192.0	0.09
183.00	86.6	957.9	0.07
182.75	74.2	757.5	0.06
182.50	64.3	584.5	0.04
182.25	55.2	435.1	0.03
182.00	46.8	307.9	0.02
181.75	37.4	202.7	0.02
181.50	29.1	119.3	0.01
181.25	20.7	56.3	0.00
181.00	9.5	18.8	0.00
180.75	3.5	3.9	0.00
180.50	0.2	0.1	0.00
180.40	0.0	0.0	0.00

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		DRAWINGS	SCALES (A3 SIZE)	DRAWN IH CHECKED	DESIGNED CHECKED MH	sunwater	NOC FAII
ž	B REVISED – LIDAR AND BATHYMETRIC SURVEYS M REMARKS Cł	 REFERENCE	NOT TO SCALE	APPROVED L. CRISTE 23/11/2022	RPEQ 25812	©Sunwater Limited ACN 131 034 985	ST

# NOTES:

- LEVELS DATUM: AUSTRALIAN HEIGHT DATUM (AHD) 1971 DERIVED FROM PM47977 LHS BRIDGE TO INLET TOWER EL 219.068m. - HORIZONTAL DATUM: PROJECTED COORDINATE SYSTEM - MAPPING GRID OF AUSTRALIA 1994 (MGA94) ZONE 55. VOLUME AND SUBMERGED AREA CALCULATED FROM DIGITAL TERRAIN MODEL COMPILED FROM LIDAR DATED 21st DECEMBER 2019 AND BATHYMETRIC SURVEY DATED AUGUST 2022. DUE TO LIMITATION OF THE SURVEY EXTENTS, THE CALCULATED VOLUMES AND SUBMERGED AREA ABOVE EL 210.00m ARE SLIGHTLY UNDERESTIMATED (<0.01%). - CATCHMENT AREA: 16320 km<sup>2</sup>. - EASTING: 608615m NORTHING: 7384105m

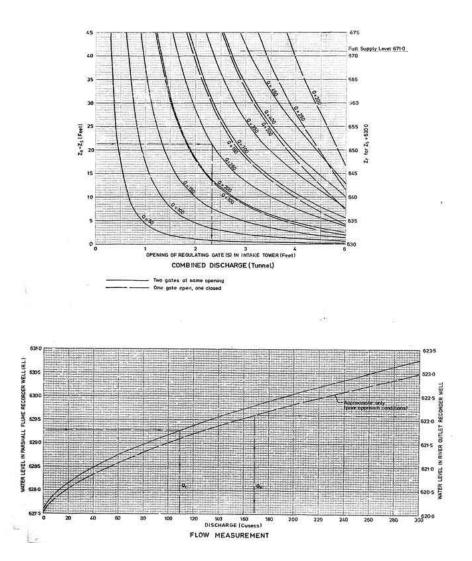
### OGOA RIVER - BASIN 130 AIRBAIRN DAM - AMTD 685.6km

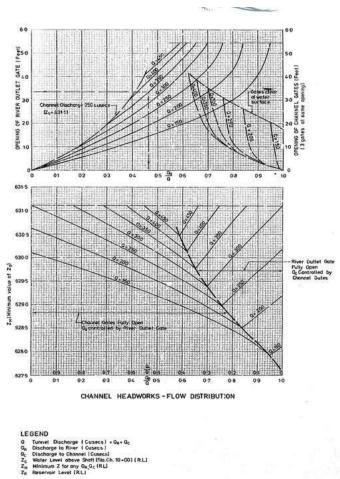
TOR	AGE	CUR	VE

CONTRACT NUMBER	
DRAWING NUMBER	REV.
203831	В
SHEET 2 OF 2	
DATE SEPT 2020	

# Appendix C4: Right bank outlet works – curves for rapid drawdown

Figure C6 Right bank outlet works—curves for rapid drawdown

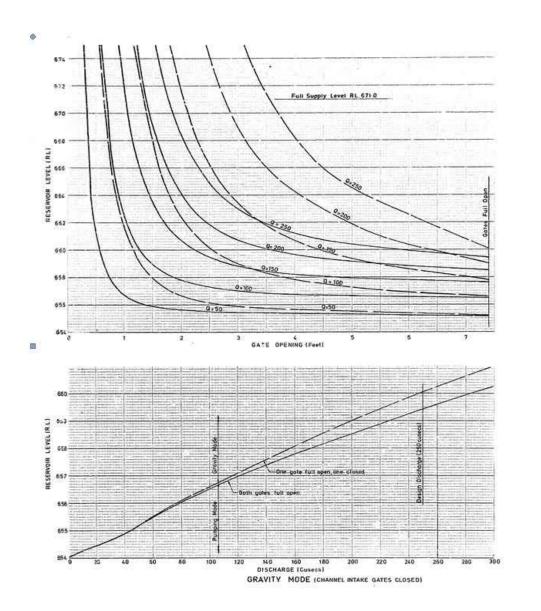


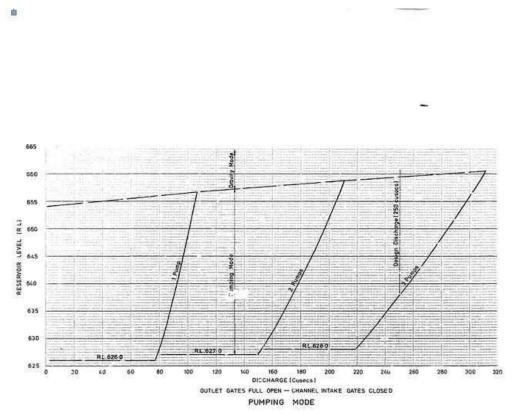




# Appendix C5: Left bank outlet works – curves for rapid drawdown

#### Figure C7 Left bank outlet works—curves for rapid drawdown





NOTE The discharges plotted are those obtained with pump pre-stators full open. Reduced dischargestor reduced efficiency! can be obtained by clusting the pre-sloters towords the storting position.

# APPENDIX D Interaction with local government and district groups

Appendix D has been redacted

# Annexe — Fairbairn Dam SMS Messages

Advice

SMS

Stay informed



#### Watch and Act

Prepare to leave



Emergency

Leave immediately



ADVICE from Sunwater. Fairbairn Dam is spilling excess water into Nogoa River. People downstream of Fairbairn Dam should STAY INFORMED and MONITOR CONDITIONS. Water flows from Fairbairn Dam expected to remain within beds and banks of river / may contribute to widespread / localised / overland flooding. Expect increased river flows in 6-12 hours / later today / overnight / tomorrow. There is no immediate danger. More information here: bit.ly/RecandSafety

FLOOD WATCH AND ACT from Sunwater. Excess water spilling from Fairbairn Dam into Nogoa River has increased significantly. Water flows from Fairbairn Dam may contribute to dangerous / widespread flooding downstream. Expect increased river flows in 6-12 hours / later today / overnight / tomorrow. People downstream of Fairbairn Dam must PREPARE TO LEAVE in case the flood gets worse. Call Triple Zero (000) if your life is in danger. Call the SES on 132500 for flood help. More information here: bit.ly/RecandSafety To be issued in consultation with council

FLOOD EMERGENCY WARNING from Sunwater. People downstream of Fairbairn Dam must LEAVE IMMEDIATELY. Fairbairn Dam possible failure / is failing. Major flooding is happening now. Your life is at risk. Go now to a safe place away from the flood. Get full warnings and what you should do at Central Highlands Regional Council beprepared.chrc.qld.gov.au and Isaac Regional Council dashboard.isaac.qld.gov.au