

This form must be lodged at least **2 working days prior** to the close of the water year.

Contact Details:	
<b>Customer Account ID</b> _____	<b>Water Account ID</b> _____
<b>Account Holder(s)</b> _____	(Print Name)
_____	(Print Name)
Who can we contact regarding this application? (MUST be a Contact Profile on this account)	
<b>Name</b> _____	<b>Phone</b> _____
<b>Address</b> _____	<b>Alternate Phone</b> _____
_____	<b>Fax</b> _____
_____	<b>Email</b> _____
<b>Carryover Details</b> Please nominate one of the following boxes to indicate which method of Carryover you prefer:	

<input type="checkbox"/> Carryover of the Net Available Water at the end of the Water Year, until otherwise notified by you, or until ended by SunWater
<input type="checkbox"/> Carryover of all or part of the Net Available Water for the Water Year only
<input type="checkbox"/> All
<input type="checkbox"/> Part – Amount _____ ML

Carryover Statement
This document is to be signed by <b>all</b> those listed as Customers on the Water Supply Contract or listed as holders of the Water Allocation (“Relevant Customer”), or by one customer on behalf of, and with the authority of, all Relevant Customers as per the signed Appointment of Agent Form or Customer Profile Form.
Carryover is only available to customers with Water Account that are <b>metered</b> by SunWater and have unused announced allocation at the end of the water year.
I/We agree to the increase in the volume available under my/our contract for the following Water Year in accordance with the Carryover Rules as published in this form.
I/We understand that SunWater may vary the terms on this form from time to time, and SunWater will inform me of the changes, or may approve a lesser volume than that nominated.

Temporary Transfer Acknowledgment	
I/We understand that where the nominated storage spills and the Seller’s water balance is less than the Announced Allocation for the Water Year:	
<ul style="list-style-type: none"> <li>The Seller’s account will be reduced by the amount of the unused Net Available Water,</li> <li>The Seller will not be able to take any water until the Seller’s account has a positive water balance in instances where the reduction results in the Seller having a negative water balance,</li> <li>Where there is a negative water balance, SunWater may take action under my contract.</li> </ul>	
<b>Signed by all Relevant Signatories</b>	
<b>Customers Signature(s):</b> _____	<b>Date:</b> _____
_____	_____
_____	_____
Signed on behalf of the Customer (Specify where relevant):	<input type="checkbox"/> Under Power of Attorney (copy attached/already submitted) <input type="checkbox"/> Customer Account Principal <input type="checkbox"/> Under Multiple or Combined Delivery

**General**

Carryover enables customers to carry over unused available water at the end of a Water Year to become available in the next Water Year, within the limits and subject to the conditions and rules below.

Any Riparian Allowance is deemed to be the first water used through offtakes, prior to any Carryover water used.

**Application**

To apply for Carryover please complete and sign this application form and submit it to SunWater.

Applications for Carryover must be received not less than 2 working days prior to the end of the water year.

Carryover does not alter the customer’s peak flow rate or roster conditions.

Carryover is only available to customers who are metered by SunWater.

**Outstanding Accounts**

This application will not be assessed by SunWater unless you have settled any outstanding accounts.

If you are unsure whether you have any outstanding accounts and wish to avoid unnecessary delays, please contact SunWater Customer Support on 13 15 89 prior to submitting this application.

**Carryover Rules**

**Maximum Volume of Carryover & Storage Losses**

The maximum volume that can be carried over and losses to be applied for in the scheme are shown in the table below.

Storage Level at 1 July	Cap ML	Loss
Actual storage level	25% of usable storage	15%

Should the total requested Carryover volume exceed the scheme cap, any individual Carryover volumes will be reduced proportionally.

**Ongoing Carryover**

By nominating the ongoing Carryover facility, the total of the customer’s NAW will be available. SunWater and or the customer can end an ongoing Carryover arrangement at any time by advising the other party in writing. The change will take effect from the commencement of the new Water Year.

**Cancellation Rule**

The carryover arrangements for the Water Year cease:

1. When Tinaroo Falls Dam spills; or
2. 6 months after the commencement of the Water Year
3. When the water level in Tinaroo Falls Dam is less than, or equal to 667.0m AHD ie 75 per cent of full storage capacity

- Customers must provide current meter readings to SunWater for all outlets within 48 hours of the spill commencing.
- All water usage will be allocated against the Carryover volume.
- All unused Carryover at the end of the spill event is cancelled. (Where there is a negative water balance as result of the application of the Guidelines, SunWater may take action under the contract to ensure that the Seller does not have a negative water balance).

**Net Available Water (NAW)**

This is the water balance at the end of the Water Year after adjustment for the Scheme Cap rule and the subsequent reduction of the volume for the Loss Factor.

**Temporary Transfer Warning**

Customer’s intending to Temporary Transfer water need to be aware that a carryover can be cancelled in accordance with the applicable Cancellation Rules. This may result in your account having a negative water balance.

In these circumstances SunWater may be required to report you to the regulator.

**Example 1: Temporary Transfer with Carryover**

You might apply to carry over your remaining volume of 8ML from the 2016/2017 Water Year. SunWater may approve the Carryover of 4ML. As a result of the Carryover (4ML) and the 2017/2018 announced allocation (20ML) you will have 24 ML available during 2017/2018. You have decided not to use any of this water but to Temporary Transfer the entire 24ML.

However, the Carryover is then cancelled in October. You have not used any of the Carryover water (ie no water has passed through your meter) but you have finalised the Temporary Transfer of 24ML. The difference between **your** water use (at the time of the cancellation) (ie 0ML) and the original Carryover volume (ie 4ML), is deducted from your water balance at the time of the cancellation. **The volume you have temporary transferred is not factored into this calculation, it is based entirely on water usage as measured at your meter.**

Therefore, you will have an entitlement to 20ML but have temporary transferred 24ML. You will now have a negative balance and SunWater will provide you with notice that you are in breach of the standard supply contract. To remedy the negative balance you will need to obtain water from the market. If this breach is not remedied, SunWater will be required to notify the regulator.

**Example 2: Carryover with Riparian Allowance**

You have a Riparian Allowance of 2ML as well as an allocation of 20ML. In 2016/2017 you apply for and are granted 4 ML of Carryover water. If the Carryover is cancelled in October and your water use in 2017/2018 is 4ML, then the first 2ML is considered riparian water use and 2ML is considered Carryover water use. Riparian water use is always considered the first water used. Your Water Account will be adjusted to deduct 2ML (4ML approved Carryover minus 2ML Carryover water use) from your available water.

**SunWater Contact Details - Our Privacy Policy** can be viewed at [www.sunwater.com.au](http://www.sunwater.com.au)

Mail: PO Box 15536 **CITY EAST QLD 4002**  
 Ph: 13 15 89  
 Fax: 3120 0249  
 Email: [customersupport@sunwater.com.au](mailto:customersupport@sunwater.com.au)