

Since our last Information Bulletin the scheme has experienced good inflows that have helped with watering requirements.

The daily processing for continuous share accounts has been completed up to the 30<sup>th</sup> March. Points to note:

- A positive reconciliation was applied on 20<sup>th</sup> March
- 10% of inflows were debited to customer accounts on 21<sup>st</sup> March as a result of the direction from DNRM&E to release this water as ESD.

We apologise for the delay with the processing during the recent flow event as we had to stop processing and undertake some testing to ensure the best results for your account balances. What we learnt reaffirmed the following:

- importance of water ordering during an event
- collecting meter reads at the end of an event
- consider processing reconciliation to the accounts at the end of the event once meter reads have been entered

By the middle of next week we are expecting to be back up to date. For any account enquiries please contact SunWater Customer Support on 13 15 89.

### Water Ordering Reminder

Water Orders can be placed online or IVR and must be received before the cut off time of (12 noon).

Example

Water Ordered	Water available
<b>Channel</b>	
Monday prior 12noon	Tuesday after 8am
Monday after 12noon	Wednesday after 8am

Any enquiries please contact Rohan or Wayne.

Rohan: 0427924815 Wayne: 0428542091

## Technical Data

(As at 16/04/2018)

**Supplemented water remaining**  
85,550 ML

**Estimated unused cap**  
17,351 ML

**Environmental water held**  
TBA

**Irrigation demand last week**  
100 ML

**Beardmore dam storage volume last year**  
10,100 ML

**Volume remaining before pumping**  
53,500 ML

## Useful Links

Evapotranspiration calculation

[http://www.bom.gov.au/wat/eto/tables/qld/st\\_george\\_airport/st\\_george\\_airport.html](http://www.bom.gov.au/wat/eto/tables/qld/st_george_airport/st_george_airport.html)



