



## St George Newsletter

### Water Ordering

With the current levels in the dam SunWater is asking all customers that are taking water to place a water order either via SunWaterOnline, IVR or by ringing 131589. By placing water orders this will minimise wastage in the system and monitor the scheme performance.

### Christmas and New Year Close down 2009/2010

All SunWater Offices will be closed from COB on Thursday 24 December 2009 and will not reopen for business until Monday 11 January 2010. During the close down period SunWater Service Delivery staff will be available for water delivery and water orders.

Arrangements have also been made to ensure that essential Daily Processing and temporary transfers are processed during this period.

### On Call Roster

- |                        |                     |  |
|------------------------|---------------------|--|
| • Bill Bennett (Banjo) | Mobile: 0429 612879 | 30 Dec 2009 to 8 Jan 2010                          |
| • Ashley McDonald      | Mobile: 0428 542091 | 30 Dec 2009 to 7 Jan 2010                          |
| • Brent Kann           | Mobile: 0407 371193 | 25 Dec to 29 Dec 2009, and<br>8 Jan to 10 Jan 2010 |
| • Bill Taylor          | Phone: 4625 3239    | 25 Dec to 29 Dec 2009, and<br>8 Jan 2010           |

**SunWaterOnline Support No:** 1800 005 929

**IVR Support No:** 1300 556 536

- For Water Orders **Press 1**
- For emergencies or to report a fault please **Press 2**
- For **SunWaterOnline** support **Press 3**