

Upcoming market sounding exercise

Southern Downs drought resilience package

Upper Condamine Water Supply Scheme

2 September 2021

Background

The Queensland Government in partnership with the Southern Downs Regional Council, Toowoomba Regional Council, Seqwater and Sunwater is implementing the Southern Downs drought resilience package, the intent of which is to safeguard the future of the region's urban water supply.

The drought resilience package includes an initial \$19.34 million for the following activities:

- \$8.1 million in preparatory works for the Toowoomba to Warwick pipeline, including detailed design, surveying and geotechnical works
- \$4.6 million in upgrades, including enhanced water treatment, to reconnect groundwater available to the Allora township, freeing up to 350 megalitres of additional Southern Downs urban water supply annually
- \$1.4 million to help Southern Downs Regional Council to move a range of industries from using precious urban water supplies to groundwater – including local processing and industrial businesses
- \$4.54 million to increase Leslie Dam's usable water capacity by upgrading its pumps and water treatment systems, increasing usable storage capacity by an additional 1700 megalitres
- \$700,000 to support Southern Downs Regional Council investigations into local groundwater supplies for Warwick, Allora and Stanthorpe and to support Sunwater's efficiency and innovation investigations at Leslie Dam.

As part of this package, Sunwater is undertaking a market sounding exercise in the Upper Condamine Water Supply Scheme and intends to release an expression of interest to customers who would consider selling part or all of their existing allocation to increase urban water security. The expression of interest, issued via a survey, will request customers nominate the volume of water they would be interested in selling and the price per megalitre they wish to sell it for.

What this means for customers

Prior to issuing the expression of interest survey, Sunwater is requesting customers who are not interested in receiving this material opt out by **Thursday, 16 September 2021**. Customers can opt out by:

- phoning customer support on 13 15 89
- via live chat at sunwater.com.au, Monday-Friday 8.30am-4.30pm
- emailing their full name and customer account number to customerengagement@sunwater.com.au.
- Completing [this](#) opt out form

If customers don't opt out using one of the above methods by **Thursday, 16 September 2021**, Sunwater will send the customer the expression of interest in the same way that it usually sends communications to customers.

More information

More information about the drought resilience package is available on the Department of Regional Development, Manufacturing and Water website [here](#). Alternatively, please contact customer support by:

- phoning 13 15 89
- live chat at sunwater.com.au, Monday-Friday 8.30am-4.30pm
- emailing your enquiry to customersupport@sunwater.com.au