

Macintyre Brook Water Supply Scheme Customer Update

Approval of amended Resource Operations Licence and Operations Manual

10 May 2021

Background

Earlier this year we wrote to you regarding proposed Resource Operations Licence (ROL) and Operations Manual amendments to align these documents with an updated Coolmunda Dam storage curve survey (communication available [here](#)). The amendments have now been approved by the Department of Regional Development, Manufacturing and Water (DRDMW) and implemented as of 1 April 2021. The amended ROL is available on the Sunwater website [here](#).

Summary of changes

- The Coolmunda Dam full supply volume (FSV) has been amended from 69,000 ML to 68,134 ML. The FSV was recalculated to be consistent with the updated dam survey.
- The minimum operating level of the storage was raised to maintain the minimum operating volume.
- Amendments have been made to the medium priority (MP) cut-off levels. The levels for both cut-off and restarting supply to MP allocation holders have been raised in order to keep the corresponding storage volumes the same as they were previously during these actions.
- To meet requirements under the Water Act, the ROL now includes a requirement for Sunwater to publish temporary trade sale information. The data to be published on the Sunwater website, as reflected in the ROL, will include the sale price, the volume of water transferred and the location the water was transferred from and to. The terms and conditions on the scheme's [Temporary Transfer application form](#) has been updated to reflect this change.

Impacts to customer accounts

These changes will have no impact on customer accounts. As Coolmunda Dam was above full supply level on 31 March 2021, reconciliation of customer accounts yielded no negative changes. Since the FSV change is minor, individual storage account volumes are not being recalculated. However, moving forward, the new storage curve will be used to calculate available water within the scheme.

Temporary trade information as outlined in the fourth point above, will now be published on Sunwater's website and updated monthly. This information will be published on Sunwater's Water Trading page [here](#). Please note, no data is published currently. Separate customer communication will be sent when this is live on the website.

More information

Should you wish to discuss this advice further, please contact customer support on 13 15 89 Monday-Friday 8.30am-4.30pm or email your enquiry through to customersupport@sunwater.com.au.