

Change to annual maintenance shutdowns

Burdekin Haughton Water Supply Scheme

16 March 2021

Summary

- Sunwater has conducted a review of annual maintenance shutdowns in the scheme and sought customer feedback in December 2020 and January 2021 on implementing individual channel shutdowns in a coordinated rolling program in addition to the general two-week shutdown in June each year
- Based on customer feedback, Sunwater has finalised the annual maintenance shutdown plan for 2021 which includes a one-week shutdown per channel system in addition to the general two-week shutdown

Background

In December 2020 and February 2021, Sunwater proposed changes to the annual maintenance shutdowns in the Burdekin Haughton Water Supply Scheme. The original proposal fact sheets are available on our website [here](#) and [here](#).

Based on customer feedback, Sunwater will proceed with shutting down individual channel systems for one week in addition to the general two-week whole scheme shutdown in June.

This change will allow Sunwater to undertake scheduled preventative, corrective and capital works to ensure reliability and availability of Sunwater assets. We note, even with the additional shutdowns, we will still adhere to the current [scheme rules and targets](#) of up to ten shutdowns per channel system.

Finalised additions to shutdown schedule

Sunwater will complete individual one-week shutdowns for each channel system as outlined below. Note, these dates have been set taking into account customer feedback from both the December and February consultation communication.

Channel system	Commencement date	Duration
Clare (A & B)	9 May 2021	7 days
Millaroo	25 July 2021	7 days
Elliott	8 August 2021	7 days
Dalbeg	5 September 2021	7 days

Sunwater will also undertake the general two-week shutdown in June 2021. This will be for all operational systems (Haughton, Barratta, Clare (A&B), Elliott, Millaroo and Dalbeg). The scope of work in this shutdown will be prioritised and will mainly focus on the Haughton and Barratta assets and any additional works in other systems where required. Acrolein shutdowns will also continue as per the standard yearly schedule.

Separate communication will be sent to all affected customers for the one-week shutdowns two weeks prior to the maintenance commencing and for the two-week whole scheme shutdown, four weeks prior.

More information

To discuss any information in this fact sheet or for general enquiries, please contact customer support on 13 15 89 Monday-Friday 8:30am-4:30pm.