



**APPLICATION CARRYOVER OF ANNOUNCED ALLOCATION  
BURDEKIN HAUGHTON WATER SUPPLY SCHEME**

WATER YEAR ENDING: \_\_\_\_ / \_\_\_\_

**Note:** Automatic, recurring Carryover applications are applied to a customer's active Sunwater metered water account, upon commencing their supply contract (unless cancellation has been notified by you or Sunwater). Applications will not be assessed if there are **any** outstanding funds on the account.

**Part A - Customer details - Form must be completed and signed by Principal Account/Contract Holder**

**Customer Account ID**  **Water Account ID**

**Principal Account Holder name** \_\_\_\_\_ **Date of birth** \_\_\_\_\_

**Address** \_\_\_\_\_

**Select preferred notification method**

**Email**  **Email address** \_\_\_\_\_

**SMS**  **Mobile number** \_\_\_\_\_

**\*\*Please note, the method chosen as well as contact information supplied (if different to what is noted on your account) will be updated as your preferred contact method for all future Sunwater correspondence. Only one preferred method of contact can be selected\*\***

**Part B - Carryover details**

Recurring: Carryover of the net available water automatically at the end of each water year, until otherwise notified by you, or ended by Sunwater.

**OR**

Current water year: Carryover of all or part of the net available water for the current water year only.

**All**  **Part Amount** \_\_\_\_\_ **ML**

**Note:** When nominating a 'part amount' to carryover, the figure selected is still subject to the pro rata and loss factor calculation. For example, you nominate 20 ML for carryover. The pro rata factor applied is 20% (20% of 20 ML is 4 ML) and a loss factor of 10% (10% of 4 ML is 0.4 ML), the volume of water carried over would be (4 ML - 0.4 ML) 3.6 ML.

**Carryover statement**

This document can only be signed by an individual on the Water Supply Contract or listed as a Principal Account Holder of the Customer Account.

Carryover is only available to customers with a water account that is metered by Sunwater and have unused announced allocation at the end of the water year.

I agree to the increase in the volume available under the contract for the following water year in accordance with the carryover rules as published in this form.

I understand that Sunwater may vary the terms on this form from time to time, and Sunwater will inform me of the changes, or may approve a lesser volume than nominated.

**Temporary transfer acknowledgement**

I/We understand that where the nominated storage spills and the seller's water balance is less than the announced allocation for the water year:

- The seller's account will be reduced by the amount of the unused net available water,
- The seller will not be able to take any water until the seller's account has a positive water balance in instances where the reduction results in the seller having a negative water balance,
- Where there is a negative water balance, Sunwater may take action under my contract.

Signature	Print name	Date

Tick where relevant:	Yes	No
Signed under Power of Attorney (copy attached/already submitted)	<input type="checkbox"/>	<input type="checkbox"/>

**Sunwater office**

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**CITY EAST QLD 4002**

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Email: [customersupport@sunwater.com.au](mailto:customersupport@sunwater.com.au)

Our Privacy Policy can be viewed at [www.sunwater.com.au](http://www.sunwater.com.au)

## Burdekin Haughton Water Supply Scheme Carryover Application Conditions

### General

Carryover enables customers to carry over unused available water at the end of a water year to become available in the next water year within the limits and subject to the conditions and rules below.

Any riparian allowance is deemed to be the first water used through offtakes, prior to any carryover water used.

### Application

Automatic, recurring Carryover applications are applied to a customer's active Sunwater metered water account, upon commencing their supply contract.

If you have previously cancelled your carryover application, please complete and sign this application form and submit it to Sunwater to be eligible for carryover.

Applications for carryover must be received **at least five business days prior** to the end of the water year.

Carryover does not alter the customer's peak flow rate or roster conditions.

### Outstanding accounts

This application **will not be assessed** by Sunwater unless you have settled **any outstanding accounts**.

To be eligible for carryover, all outstanding balances must be paid prior to end of water year.

If you are unsure whether you have any outstanding accounts and wish to avoid unnecessary delays, please contact Sunwater on 13 15 89 prior to submitting this application.

### Financial Hardship

If you are experiencing financial hardship, please contact the Sunwater Customer Support team on 13 15 89 or [customersupport@sunwater.com.au](mailto:customersupport@sunwater.com.au)

### Net available water (NAW)

This is the water balance at the end of the water year after adjustment for the Scheme Cap rule and the subsequent reduction of the volume for the loss factor.

### Maximum volume of carryover & storage losses

The total volume of unused water for the scheme that is permitted to be carried over to the next water year must be the lesser of –

- (a) 25% of the total nominal volume for the scheme
- (b) 94.6% of the total volume of unused water for the scheme at the end of the water year.

The volume of water that may be carried over by a water user must not be more than 94.6% of the water holder's unused volume at the end of the water year.

Should the total requested carryover volume exceed the scheme cap, any individual carryover volumes will be reduced proportionally.

A storage loss factor of 10% will be applied to the volume of water available to be carried over and the carryover volume will be adjusted accordingly.

### Recurring carryover

By nominating recurring carryover, the total of the customer's NAW will be available. Sunwater or the customer can end an ongoing carryover arrangement at any time, by advising the other party in writing. The change will take effect from the commencement of the new water year.

### Cancellation rule

The carryover arrangements for the water year cease:

1. Six months after the start of the water year (i.e. 31 December) whereby unused carryover water will be surrendered to the systems for redistribution; or
2. When the water level in Burdekin Falls Dam is less than, or equal to 148.1 m AHD; or
3. when the Burdekin Falls Dam spills. A spill is taken to be an overflow of 1 ML (or greater) over the Burdekin Falls Dam. Then;
  - customers must provide current meter readings to Sunwater for all outlets within 48 hours of the spill commencing.
  - any volume of water used by the customer will be offset against the carryover volume.
  - if the carryover volume is less than the volume of water used by the customer, the difference will be deducted from the customer's available water account balance.
  - all unused carryover water must be cancelled.

### Temporary transfer warning

Customer's intending to temporary transfer water need to be aware that carryover can be cancelled in accordance with the applicable cancellation rules. This may result in your account having a negative water balance.

In these circumstances Sunwater may be required to report you to the regulator.

### Example 1: Temporary transfer with carryover

You might apply to carryover your remaining volume of 8 ML from the 2018/2019 water year. Sunwater may approve the carryover of 4 ML. As a result of the carryover (4 ML) and the 2019/2020 announced allocation (20 ML) you will have 24 ML available during 2019/2020. You have decided not to use any of this water but to temporary transfer the entire 24 ML.

However, the carryover is then cancelled in October. You have not used any of the carryover water (i.e. no water has passed through your meter) but, you have finalised the temporary transfer of 24 ML. The difference between your water use (at the time of the cancellation) (i.e. 0 ML) and the original carryover volume (i.e. 4 ML), is deducted from your water balance at the time of the cancellation. **The volume you have temporary transferred is not factored into this calculation, it is based entirely on water usage as measured at your meter.**

Therefore, you will have an entitlement to 20 ML but have temporary transferred 24 ML. You will have a negative balance and Sunwater will provide you with notice that you are in breach of the standard supply contract. If this breach is not remedied, Sunwater will be required to notify the regulator.

### Example 2: Carryover with riparian allowance

You have a riparian allowance of 2 ML as well as an allocation of 20 ML. In 2018/2019 you apply for and are granted 4 ML of carryover water. If the carryover is cancelled in October and your water use in 2019/2020 is 4 ML, then the first 2 ML is considered riparian water use and 2ML is considered carryover water use. Riparian water use is always considered the first water used. Your water account will be adjusted to deduct 2 ML (4 ML approved carryover minus 2 ML carryover water use) from your available water.